

27 What is the size of your hot water cylinder?

- No cylinder
- Normal (up to 90cm/36" tall)
- Medium (between 90cm/36" and 135cm/54" tall)
- Large (over 135cm/54" tall)
- Don't know/no access to cylinder

28 What type of hot water cylinder insulation do you have?

- None
- Thin jacket
- Thick jacket (+80mm)
- Solid foam

29 Is there a thermostat on the water cylinder?

- Yes
- No

30 Is solar water heating present?

- Yes
- No

The following questions will help us to tell if you may be eligible for a grant:

31 Is a member of your household over 60?

- Yes
- No

32 Is a member of your household in receipt of benefits?

- Yes
- No

See useful information section for help

How else can I save energy?

33 Are you considering changing your car in the next year?

- Yes
- No

34 Do you recycle at home?

- Never
- Sometimes
- Always

35 In general, how often do you throw away uneaten food?

- Quite often
- Sometimes
- Rarely

36 Do you compost at home?

- Never
- Sometimes
- Always

37 Are you interested in any of the following technologies to generate your own energy?

- General information
- Wind
- Solar electricity
- Hydro power
- Heat pumps
- Solar hot water heating
- Biomass heating (e.g. wood burning stoves and boilers)

Data protection statement

The Energy Saving Trust is collecting your data to provide you with advice on sustainable energy, cleaner transport, waste and water. This will take the form of a personalised report and follow up consultations where appropriate, that will help you save energy and reduce your impact on the environment. We will retain your data to carry out research and statistical analysis into the energy efficiency of UK housing stock. Your local energy conservation authority will also receive your data for the purposes of energy efficiency monitoring, targeting and reporting.

In future the Energy Saving Trust may wish to send you further information including details of grants and special promotions that can reduce your energy bills and your impact on the environment. If you do not want to receive this help, please cross here.

Useful information

You may find this section helpful when answering the questionnaire. For help in completing your form, or for more information on energy saving call the Energy Saving Trust on **0800 512 012**.

Question 12 What is your main wall type?

A solid brick wall can usually be identified by the brick pattern, unless the wall has been covered (e.g. with plaster). Other types of wall may have been made known to you when you moved in.



Typical cavity wall



Typical solid brick wall

Question 20b What type of boiler does your property have?

Combination – a boiler that heats your home as well as providing instant hot water (there will be no hot water tank). It will have five pipes coming out of the bottom of the boiler.

Normal (with hot water tank) – heats your home and provides hot water which is stored in a hot water tank.

Back boiler – a boiler behind a gas or solid fuel fire which supplies heat to radiators.

Condensing combination – as above but it will have three pipes coming out of the boiler and, is more efficient than a standard combination boiler.

Condensing (with hot water tank) – as above, but a more efficient condensing model.

Question 23 Heating controls

Thermostatic radiator valve (TRV) is the temperature control knob on your radiator.

Questions 24 and 25

Secondary heating means heaters that you use in addition to your main heating system. Please provide information on the type of secondary heating that you use and the type of fuel that is used (if you do not have any other heating apart from your main system, please cross 'none present' for these questions).

Question 32 Is a member of your household in receipt of benefits?

The benefits that we are asking about here include: income support, housing benefit, council tax benefit, working/child tax credit (with an income of less than £15,592), pension credit, disability living allowance, attendance allowance, war disablement pension and industrial injuries disablement benefit. This information is only used to see if you may qualify for a grant.

Home energy check



Find out how energy efficient your home is

Home energy check

Your details	
Title	Forename
Surname	
Address	
	Postcode
Tel	
Email	

Please mark your answers clearly

like this not like this

01 What is your property type? (mark one box)

- House Bungalow Flat Maisonette

02 What type of home do you live in? (mark one box)

- Detached Semi-detached
 Mid-terrace Mid-terrace back to back
 End-terrace End-terrace back to back

03 In what year was your home built?

- Before 1900 1900–1929
 1930–1949 1950–1965
 1966–1974 1975–1981
 1982–1990 1991–1995
 1996–2002 After 2002

04 Do you own or rent your property?

- Own/buying on mortgage
 Renting privately
 Renting from council
 Other
 Renting from housing association

05 Does your home have a heated conservatory, and if so are its windows double-glazed?

- Yes, double-glazed Yes, not double-glazed
 No heated conservatory

06 How many rooms (bed, living and dining) do you have? (include hall, stairs and landing as one room)

Number of rooms

07 How many storeys does your property have? (for flats and maisonettes only include your home not the whole block)

- 1 2 3 4+

08 Does your home have a garage built into the house?

- No detached Yes single
 Yes double Yes other

If you live in a flat or maisonette

09 Is your flat/maisonette:

- Part of a converted house?
 Purpose-built block? (up to 5 storeys)
 Tower block? (6 storeys or more)
 Above shop or office

10 Where is your flat/maisonette positioned in the building?

- Basement Ground floor
 Mid floor Top floor

11 Estimate how many walls of your flat/maisonette are fully exposed to the outside?

- 4 walls 2 walls
 3 walls 1 wall

For all types of property

12 What is your main wall type?

- Stone Timber frame
 Insulated cavity Solid brick
 Uninsulated cavity Other

See useful information section for help

13 How much loft insulation do you have?

- None Don't know/no access
 Up to 50mm (2") 100mm (4")
 150mm (6") 200mm (8")
 250mm (10") 250mm+ (10"+)

14 How much of the property is double glazed?

- None Some (25%) About half (50%)
 Most (75%) All (100%)

15 Are the single glazed windows draught-proofed?

- Yes No

16 How many open fire places with chimneys do you have?

Number of open chimneys

17 How many of your lights have low energy light bulbs fitted?

- None Some All

18 What is the main fuel used to heat your property?

- Mains gas Electricity (off peak)
 Smokeless fuel Electricity (on peak)
 House coal Anthracite nuts or grains
 Wood Bottled gas (cylinders)
 Bulk LPG Oil

19 What is your main heating system?

- Storage heaters Room heaters
 Ceiling heating Boiler supplying radiators
 Warm air Community heaters
 Boiler supplying underfloor heating

If the main heating system is a boiler

20a When was your boiler installed?

- 1997 or earlier During or after 1998

20b What type of boiler does your property have?

- Normal (with hot water tank)
 Combination
 Condensing combination
 Back boiler
 Condensing (with hot water tank)

See useful information section for help

If the main heating system is storage heaters

21 What type of storage heaters are there?

- Old (large volume heaters)
 Modern (slim line heaters)
 Convector storage heaters
 Fan-assisted storage heaters

If the main heating system is room heaters

22 What type of room heaters are there?

- Standard gas fire Open fire
 Decorative gas fire in an open fireplace Open fire with back boiler (supplying hot water)
 Gas fire with back boiler (supplying hot water cylinder only) Closed room heater with back boiler (supplying hot water only)
 Electric heaters Closed room heater/stove

For all types of heating system

23 What heating controls does your system have? (cross all that apply)

- Room thermostat (temperature control)
 Programmer (timeclock)
 Thermostatic radiator valves (TRV's)

See useful information section for help

24 What is your secondary heating fuel?

- None present Mains gas
 Wood Bulk LPG
 House coal Oil
 Bottled gas (cylinders) Electricity (on peak)
 Electricity (off peak) Smokeless fuel
 Anthracite nuts/grains

See useful information section for help

25 What type of secondary room heaters are there?

- None present
 Open fire
 Electric heaters
 Standard gas fire
 Closed room heater
 Decorative gas fire in an open fireplace
 Gas fire with back boiler (supplying hot water only)
 Open fire with back boiler (supplying hot water only)
 Closed room heater with back boiler (supplying hot water only)

See useful information section for help

26 How is your hot water usually heated?

- Back boiler
 From main heating system
 From secondary heating
 Electric immersion (off peak)
 Electric immersion (on peak)
 Instant electric water heating
 Gas water heater to more than one sink (multi point)
 Gas water heater over single sink (single point)