

Council Tax 2019 - 2020

Payment

The best way to pay is by Direct Debit by phoning **0141 577 3002** to set it up. For details of other methods of payment, see your Council Tax notice or visit eastrenfrewshire.gov.uk/counciltax



Payment difficulties – If you have any difficulty paying, or if you fall behind with your payments, phone **0141 577 3208** as soon as possible. If you contact us early, we can try to help you.

Appeals against your Council Tax Band – You can appeal online at www.saa.gov.uk or in writing to Renfrewshire Valuation Joint Board, The Robertson Centre, 16 Glasgow Road, Paisley, PA1 3QF or phone **0300 300 0150**. You must continue to pay your Council Tax until a decision on your appeal has been made.

Who is responsible for paying Council Tax? – The person or people named on the front of the bill are responsible for paying the Council Tax for the property. This includes owners, tenants, subtenants. We can choose to collect the full amount of the Council Tax bill from anyone who is legally responsible for it.

Discounts – You may be entitled to a discount against your Council Tax and Scottish Water and Waste Water. A 25% discount would be applicable if you are the only adult in your home. A Disabled Person's Reduction is also available, as well as a second home/unoccupied property discount. More information is available at eastrenfrewshire.gov.uk/counciltax

Exemptions – Some properties may be exempt from Council Tax, for example if they are unfurnished and unoccupied or occupied solely by students or occupants under the age of 18. More information is available at eastrenfrewshire.gov.uk/counciltax

The Scottish Welfare Fund – Community care grants and crisis grants are available mainly to assist people on benefits. To make an application or for more information call **0141 577 3475**.

Money Advice and Rights Team (MART) – The Council's MART offer free, independent, confidential advice on budgeting, applying for benefits, and other support. Free phone **0800 052 1023** for more information.

Council Tax Reduction (CTR) – If you are a low earner, a pensioner, or on benefits, and are responsible for paying Council Tax, you may be entitled to claim CTR of up to 100%. CTR will not cover Scottish Water's charges. You can apply for a CTR whether you own your home, rent, are unemployed or working. To find out how to qualify and apply go to eastrenfrewshire.gov.uk/counciltax

This document can be explained to you in other languages and can be provided in alternative formats such as large print or braille. For further information, please contact Customer First on **0141 577 3001** or email customerservices@eastrenfrewshire.gov.uk

इस सूचना-पत्र में उल्लेखित सूचना यदि आप हिन्दी अनुवाद में चाहे तो कृपया सम्पर्क करें।

如果您想得到该资料所含信息的译文，请联系：

ਜੇ ਤੁਸੀਂ ਇਸ ਲੀਫਲੈਟ ਵਿਚ ਦਿੱਤੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਚਾਹੁੰਦੇ ਹੋ ਇਥੇ ਸੰਪਰਕ ਕਰੋ।

اگر آپ اس لیفلٹ میں درج معلومات کا ترجمہ اپنی زبان میں چاہتے ہیں تو ہم سے رابطہ کریں

Spending on our services

The Council is planning to spend £242.29m on the provision of services in 2019/20. Government grants will pay for £182.03m (75.1%) of the total expenditure, reserves will contribute £4.31m (1.8%) and Council Tax will meet the remaining costs of £55.95m (23.1%). The band D Council Tax rate in 2019/20 is £1,230.41 (compared to £1,194.57 in 2018/19). The Scottish average in 2018/19 was £1,208. Our planned spend is 4.9% above the Scottish Government support figure. The expenditure figure used by the Government in the "Aggregate External Finance" (Government Support) calculation is £4,752 for each band D property and this compares to £4,987 proposed spending by the council.

Council Employees (full-time equivalents)	
2018/2019	3,640
2019/2020	3,559
Decrease	81
% change	2.2%

Council Tax 2019/20	
This is how your Council Tax is calculated:	
	£ million
Gross Expenditure	251.02
Less Fees and Charges	8.73
Net Expenditure	242.29

Council Tax Charges		
Band	Council tax charge*	Number of properties
A	£820.27	1331
B	£956.98	5233
C	£1093.70	4020
D	£1230.41	6625
E	£1616.63	8254
F	£1999.42	6240
G	£2409.55	6540
H	£3014.50	748

* These figures do not include Scottish Water charges.

Scottish Water will increase their charges for water and waste water by 1.6% in 2019/20. For more information email customer.services@scottishwater.co.uk

Spend on Council Services						
Net Expenditure allocated by service	2019/2020 Net Expenditure (excluding capital charges)	Capital Charges	Total Net Expenditure (including capital charges)	Changes from 2018/2019 (excluding capital charges)		Band D Council Tax Equivalent
	£m	£m	£m	£m	%	£
Education	132.43	9.41	141.84	6.85	5.45%	3,119.49
Social Care	50.18	0.89	51.07	1.20	2.45%	1,123.18
Leisure & Recreation	9.33	1.10	10.43	0.19	2.08%	229.39
Roads & Lighting	10.95	2.33	13.28	0.14	1.30%	292.07
Cleansing & Refuse Disposal	8.12	0.65	8.77	-0.23	-2.75%	192.88
Transport Subsidies & Concessionary Fares	1.77	0.00	1.77	0.00	0.00%	38.93
Planning/Building Control	0.96	0.18	1.14	-0.09	-8.57%	25.07
Environmental Health	0.80	0.00	0.80	0.03	3.90%	17.59
Other Services	17.21	0.96	18.17	-0.54	-3.04%	399.52
Adjustment for Capital Charges			-4.98			-109.53
	231.75	15.52	242.29	7.55	3.44%	5,328.59
Contribution to Balances			0.00			0.00
Total Net Expenditure			242.29			5,328.59
Financed by:						
	a) Government Grants		166.65			3,665.14
	b) Non-Domestic Rates		15.38			338.25
	c) Contribution from Reserves		4.31			94.79
			186.34			4,098.18
TOTAL AMOUNT NEEDED FROM COUNCIL TAX			55.95			1,230.41