

Digital Support

Universal Credit is fully digital and you will be expected to make your initial claim and maintain your account online. The following details the support available for East Renfrewshire residents.

Do you need help filling out UC form?

● Job Centre Plus

Universal Credit helpline: 0800 328 5644

Barrhead: 20 Paisley Rd, Barrhead, East Renfrewshire G78 1NF,
call 0141 800 2196

Newlands: 8 Coustonholm Rd, Glasgow G43 1SS

● East Renfrewshire Money Advice and Rights Team (MART)

Call 0141 577 8420, text 07860 077341 or email mart@eastrenfrewshire.gov.uk

● East Renfrewshire Adult Learning Services

Call 0141 577 3306 or email adult.learning@eastrenfrewshire.gov.uk

● East Renfrewshire Citizens Advice Bureau

Visit 214-218 Main Street, Barrhead, G78 1SN, call 0141 881 3660
or email bureau@eastrenfrewshirecab.casonline.org.uk

● Barrhead Housing Association (BHA tenants only)

Visit 60-70 Main Street, Barrhead G78 1SB, call 0141 881 0638

or email vivienb@barrheadha.casonline.org / enquiries@barrheadha.org



Do you need access to a device but don't need help filling out UC form?

● East Renfrewshire Council Offices

Visit Council Headquarters, Eastwood Park, Rouken Glen Road, Giffnock, G46 6UG or Barrhead Council Offices, 211 Main Street, Barrhead, G78 1SY or call 0141 577 3001

● Libraries

You can contact your nearest library on the following numbers:

Barrhead	0141 580 1174
Busby	0141 577 4971
Clarkston	0141 577 4972
Eaglesham	0141 577 3932
Giffnock	0141 577 4976
Mearns	0141 577 4979
Neilston	0141 577 4981
Netherlee	0141 637 5102
Thornliebank	0141 577 4983
Uplawmoor	01505 850564

To find opening times for libraries, visit www.ercultureandleisure.org/libraryopeninghours

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Visit 60-70 Main Street, Barrhead G78 1SB, call 0141 881 0638 or email vivienb@barrheadha.casonline.org / enquiries@barrheadha.org

● Voluntary Action East Renfrewshire SCIO

Visit 56 Kelburn Street, Barrhead, G78 1LR, call 0141 876 9555 or email reception@va-er.org.uk

Do you need help with UC form due to language or literacy challenges?

● East Renfrewshire Adult Learning Services

Call 0141 577 3306 or email adult.learning@eastrenfrewshire.gov.uk

Do you need help budgeting or with other benefits?

● East Renfrewshire Money Advice and Rights Team (MART)

Call 0141 577 8420, text 07860 077341 or email mart@eastrenfrewshire.gov.uk



Do you need general digital assistance or training?

● Libraries

You can contact your nearest library on the following numbers:

Barrhead 0141 580 1174

Busby 0141 577 4971

Clarkston 0141 577 4972

Eaglesham 0141 577 3932

Giffnock 0141 577 4976

Mearns 0141 577 4979

Neilston 0141 577 4981

Netherlee 0141 637 5102

Thornliebank 0141 577 4983

Uplawmoor 01505 850564

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● Voluntary Action East Renfrewshire SCIO

Visit 56 Kelburn Street, Barrhead, G78 1LR, call 0141 876 9555
or email reception@va-er.org.uk

● Neilston Development Trust

Call 0141 561 1201, email laura.carswell@neilstontrust.co.uk
or visit The Bank, 84 Main Street, Neilston G78 3EA

