



Meeting of East Renfrewshire Health and Social Care Partnership	Performance and Audit Committee
Held on	20 March 2019
Agenda Item	7
Title	Performance of Hosted Services – Physiotherapy
<p>Summary</p> <p>The physiotherapy service that operates in East Renfrewshire HSCP in the two health and care centres is hosted by West Dunbartonshire HSCP.</p> <p>The attached quarter 3 performance report has been shared by the MSK Service Manager and West Dunbartonshire Chief Officer and provides an overview of Physiotherapy performance in East Renfrewshire during October – December 2018.</p>	
Presented by	Candy Millard, Head of Adult Health and Social Care Localities
<p>Action Required</p> <p>The Performance and Audit Committee is asked to note and comment upon the report.</p>	

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NHS Greater Glasgow & Clyde

Beth Culshaw Chief Officer (West Dunbartonshire HSCP)
Janice Miller MSK Service Manager

MUSCULOSKELETAL (MSK) PHYSIOTHERAPY WAITING TIMES REPORT QUARTER 3 2018/19

Referrals – Total referrals up 7% compared to same quarter 17/18

	Oct 2018	Nov 2018	Dec 2018
MSK Service	6,846	6,657	4,684
East Ren HSCP	476	535	346

% patients seen within 4 week waiting time target – All patients requiring an urgent appointment were seen within 4 weeks.

	Oct 2018	Nov 2018	Dec 2018
MSK Service	37%	37%	40%
East Ren HSCP	37%	34%	40%

Patients waiting over 4 week target

	Oct 2018	Nov 2018	Dec 2018
MSK Service	5,565	5,065	5,938
East Ren HSCP	400	310	399

Maximum wait for routine appointment across the service (in weeks)

	Oct 2018	Nov 2018	Dec 2018
MSK Service	12	12	13

New appointments

	Oct 2018	Nov 2018	Dec 2018
MSK Service	5,510	5,484	3,897
East Ren HSCP	255	259	215

Return appointments

	Oct 2018	Nov 2018	Dec 2018
MSK Service	14,541	13,679	10,199
East Ren HSCP	739	685	545

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