



Meeting of East Renfrewshire Health and Social Care Partnership	Integration Joint Board
Held on	20 March 2019
Agenda Item	6
Title	East Renfrewshire's Family Wellbeing Service
<p>Summary</p> <p>This report is to inform the Integration Joint Board that the HSCP in partnership with Children 1st, has been successful in securing significant investment from The Robertson Trust to continue, and to expand the delivery of the Family Wellbeing Service. As a result of the successful bid for £1,044,355 from The Robertson Trust, the service will continue to be delivered until 2022, and importantly, will be extended to all East Renfrewshire GP practices from summer 2019. This new injection of funding for East Renfrewshire has been approved as a Social Bridging Finance partnership contract between the three partners – East Renfrewshire HSCP, Children 1st, and The Robertson Trust.</p>	
Presented by	Arlene Cassidy Children's Services Strategic Manager
<p>Action Required</p> <p>The Integration Joint Board are asked to:</p> <ul style="list-style-type: none"> ▪ Note The Robertson Trust investment of £1,044,355 to continue and expand the Family Wellbeing Service in East Renfrewshire to all GP practices ▪ Note the new Social Bridging Finance partnership agreement between The Robertson Trust, Children 1st, and East Renfrewshire HSCP to develop, deliver and expand the Family Wellbeing Service is underpinned by an emphasis on research and development ▪ Note the continual financial commitment of East Renfrewshire HSCP to invest in the Family Wellbeing Service as part of the SBF partnership agreement. 	
<p>Implications checklist – check box if applicable and include detail in report</p> <p> <input type="checkbox"/> Finance <input type="checkbox"/> Policy <input type="checkbox"/> Legal <input type="checkbox"/> Equalities <input type="checkbox"/> Risk <input type="checkbox"/> Staffing <input type="checkbox"/> Directions <input type="checkbox"/> Infrastructure </p>	

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EAST RENFREWSHIRE INTEGRATION JOINT BOARD

20 March 2019

Report by Chief Social Work Officer

EAST RENFREWSHIRE'S FAMILY WELLBEING SERVICE

PURPOSE OF REPORT

1. This report is to inform the Integration Joint Board that HSCP Children and Families in partnership with Children 1st, has been successful in securing significant investment from The Robertson Trust to continue, and to expand the delivery of the Family Wellbeing Service. As a result of the successful bid for £1,044,355 from The Robertson Trust, the service will continue to be delivered until 2022, and importantly, will be extended to all East Renfrewshire GP practices from summer 2019. This new injection of funding for East Renfrewshire has been approved as a Social Bridging Finance partnership contract between the three partners – East Renfrewshire HSCP, Children 1st, and The Robertson Trust.

RECOMMENDATION

2. The Integration Joint Board are asked to:-
 - Note The Robertson Trust investment of £1,044,355 to continue and expand the Family Wellbeing Service in East Renfrewshire to all GP practices
 - Note the new Social Bridging Finance partnership agreement between The Robertson Trust, Children 1st, and East Renfrewshire HSCP to develop, deliver and expand the Family Wellbeing Service is underpinned by an emphasis on research and development
 - Note the continual financial commitment of East Renfrewshire HSCP to invest in the Family Wellbeing Service as part of the SBF partnership agreement.

BACKGROUND

3. In September 2017, Children 1st and East Renfrewshire's Health & Social Care partnership (HSCP) developed a one year pilot service called the Family Wellbeing Service to offer early help for children and families who are experiencing emotional distress. The pilot was a success, exceeding service outcomes which resulted in improved emotional wellbeing in children, young people and families. The pilot phase ended in August 2018 although at this time HSCP agreed a further one year funding to partially extend the service to six GP practices.
4. The need to introduce the Family Wellbeing Service in 2017 and test the effectiveness of its family centred approach was based on the recognition that many East Renfrewshire children and young people have presented at universal services, particularly GP's, with requests for support around anxiety, emotional distress and trauma. For many of these children and young people, Child and Adolescent Mental Health Services (CAMHS) or Educational Psychology are often the only place they are referred which not only places a significant amount of pressure on those services, but also children and young people

are not receiving the appropriate restorative family support which is often more effective. There are lengthy waiting lists for these services and it is taking a long time for children and young people to receive support, often between 6–18 months. In East Renfrewshire there are currently 218 children and young people on the CAMHS waiting list and for the academic year 2017/18, there were 874 children and young people referred for Educational Psychology. Of the 874 referrals, 36% (308) of these were for social, emotional and behavioural issues.

5. The pressure on CAMHS and other clinical services is not unique to East Renfrewshire, it is a national issue. The national CAMHS rejected referral rate is high and many children and young people are waiting significant periods of time before they receive support, and between appointments. In 2017/18, East Renfrewshire CAMHS received 650 referrals with 33% of these were rejected. Clinical services are under pressure and alternative models of support, such as our Family Wellbeing Service, are required to ensure the mental health and wellbeing needs of our children, young people and families are being met.

REPORT

6. In 2018 East Renfrewshire HSCP and Children 1st entered into discussions with The Robertson Trust to determine the suitability of their Social Bridging Finance (SBF) model for investing in the East Renfrewshire Family Wellbeing Service programme. Specifically to develop the expansion of the service to reach even more children and families in East Renfrewshire. For the second year of delivery the service has been extended to work with six GP practices however the new funding will increase this to up to all GP practices in East Renfrewshire over the next three years. This will take place through a phased scale-up with an initial six month development stage to ensure any learning and reflections are fully incorporated into the delivery of the service.
7. The Social Bridging Finance (SBF) model of grant funding that The Robertson Trust has developed supports third sector delivery of services whilst also ensuring the long-term sustainability of those which can evidence success through the development of a contract with the public sector. The model aims to bring in new funding from independent sources to support the move to preventative services at the scale and rate that the Christie Commission highlighted is needed. Furthermore the service delivery approach must incorporate a research and development element. The Robertson Trust plans to test the model with up to 3 partnerships to see if it works, and what aspects of its delivery support its successful implementation. One of the successful bid partnerships is with East Renfrewshire HSCP and Children 1st which was agreed in February 2019.

Proposal

8. A detailed project plan, high level timeline and risk register to take the project forward have been prepared. All elements that need to be planned and considered in order for the service to become fully operational and start accepting referrals from all GP practices in East Renfrewshire are identified in the project plan. Children 1st will plan to use the time between the funding decision being made and the project start date of 1st June 2019 to:
 - Engage with new GP practices
 - Start to recruit staff
 - Agree and implement monitoring and evaluation plan
 - Start monitoring and management groups with the Project Board and Operational Meetings starting from March 2019

9. When the project formally commences on 1st June 2019 a 6 month development phase will commence to:
- Induct, train and develop the new staff
 - Continue engagement with GPs
 - Phase in the new GP practices with referrals from all practices being accepted by September 2019

CONSULTATION AND PARTNERSHIP WORKING

10. There has been very strong wider interest in scaling up the Family Wellbeing Service from key partners such as GPs, schools and other children's services partners. The Improving Outcomes for Children Partnership has been regularly consulted on the operation of the service over the last eighteen months, its achievements and the proposal to expand has been welcomed.
11. A new partnership between East Renfrewshire HSCP, Children 1st and the Robertson Trust has been created to deliver the Family Wellbeing Service. The partnership will seek to continuing working with local GPs, schools, and other partner agencies to promote the service among children, young people and families.

IMPLICATIONS OF THE PROPOSALS

Finance

12. East Renfrewshire Family Wellbeing Service - Investment Budget 2019-2022

Expenditure	Year 1	Year 2	Year 3	
Investment from HSCP	£320,000	£320,000	£320,000	£960,000
Investment from The Robertson Trust	£350,677	£339,864	£353,815	£1,044,355
Total	£670,677	£659,864	£673,815	£2,004,355

Staffing

13. The complement of staff to deliver the up scaled programme is outlined in the project plan.

Infrastructure

14. Although the service is based in Eastwood Health and Care Centre it can be accessed from the Barrhead Health and Care Centre by pre-arranged appointment. The service is also delivered when appropriate at family home or other agreed locations. The expansion plans and increase in staffing will require the service to secure additional accessible premises as soon as possible.

Risk

15. None

Equalities

16. Service expansion will enable the service to be made available to more children and young people across East Renfrewshire Council area. The service will record and monitor referrals and take up in relation to gender, ethnicity, disability, and sexual orientation to ensure it has been fully accessible to eligible families.

Policy

17. None

Legal

18. The partnership agreement requires to be formalised by a legal contract which will also outline the research and development basis of the external investment. This will be considered by ERC Legal Services.

Directions

19. None

CONCLUSIONS

20. HSCP Children and Families in partnership with Children 1st, has been successful in securing significant investment from The Robertson Trust to continue, and to expand the delivery of the Family Wellbeing Service. This new funding has been approved as a Social Bridging Finance partnership contract between the three partners – East Renfrewshire HSCP, Children 1st, and The Robertson Trust. This will enable the service to continue to be delivered until 2022, and be extended to all East Renfrewshire GP practices from in a phased way starting from summer 2019.

RECOMMENDATION

21. The Integration Joint Board are asked to –

- Note The Robertson Trust investment of £1,044,355 to continue and expand the Family Wellbeing Service in East Renfrewshire to all GP practices
- Note the new Social Bridging Finance partnership agreement between The Robertson Trust, Children 1st, and East Renfrewshire HSCP to develop, deliver and expand the Family Wellbeing Service.
- Note the continual financial commitment of East Renfrewshire HSCP to invest in the Family Wellbeing Service as part of the SBF partnership agreement.

REPORT AUTHOR AND PERSON TO CONTACT

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1 March 2019

Chief Officer, IJB: Julie Murray

BACKGROUND PAPERS

IJB 15.08.2018 - Item 7: Family Wellbeing Service

<http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=22831&p=0>

IJB 16.08.2017 – Item 10: East Renfrewshire Family Wellbeing Service

<http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=20679&p=0>