



Meeting of East Renfrewshire Health and Social Care Partnership	Performance and Audit Committee
Held on	27 June 2018
Agenda Item	8
Title	Contracts and Exceptions Update
<p>Summary</p> <p>This report provides Committee with information about direct spend through the HSCP two framework contracts. The report also provides the Committee with information in relation to exceptions to ERC Contract Standing Orders along with the business reasons for such exceptions.</p>	
Presented by	Kevin Beveridge, Commissioning and Contracts Manager
<p>Action Required</p> <p>The Performance and Audit Committee are asked to note and comment on the contents of the report.</p>	

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EAST RENFREWSHIRE HEALTH AND SOCIAL CARE PARTNERSHIP

PERFORMANCE AND AUDIT COMMITTEE

27 June 2018

Report by Julie Murray, Chief Officer

CONTRACTS AND EXCEPTIONS UPDATE

PURPOSE OF REPORT

1. The report provides Performance and Audit Committee with information about direct spend through the two HSCP framework contracts.
2. The report also provides the committee with information in relation to exceptions to ERC Contract Standing Orders along with the business reasons for such exceptions.

RECOMMENDATION

3. Performance and Audit Committee members are asked to note and comment on the contents of the report.

BACKGROUND

4. In October 2016 the HSCP approved a framework of providers designed to be compliant with the Scottish Government's living wage policy and to provide greater choice and options for staff and individuals entitled to HSCP support.
5. It was agreed with the Chief Officer and her team that wherever reasonably practicable all workers should only use framework providers to arrange care and support under option 3 of the Social Care (Self-directed Support) (Scotland) Act 2012.
6. All exceptions to this are to be agreed with the relevant operational Head of Service/Chief Finance Officer, with operational arrangements to be agreed to ensure a workable approach across the operational functions of the HSCP.
7. Exceptions can occur for a range of reasons including provider capacity requiring recruitment processes to be taken forward; provider contract compliance and other quality of care related matters. Often these arrangements can be of short duration and care arrangements can be moved to a suitable framework provider as soon as possible.
8. This report also covers those services commissioned around particular needs some time ago. The HSCP has a proactive plan to review and ensure appropriate contractual arrangements are implemented in due course. Arrangements might include competitive tendering or direct negotiation with current service providers.

REPORT

9. **Contractual activity** – The HSCP spent £8.2million on care at home. This included £3.1million pounds of purchased care at home, provided by the independent sector, which was called off from the current care at home framework.
10. Within the care and support framework activity accounted for £11.5million of expenditure.
11. **Exceptions** - In this reporting period the following exceptions to the care and support framework are noted. Exceptions in this period reflect a range of operational pressures within home care services that have meant Heads of Service approving non-framework related activity for genuine operational reasons. It is expected that such arrangements are for the shortest period possible. This allows framework providers to do the necessary planning in preparation for new care packages to be transferred to them, for example to allow recruitment and selection processes to conclude.

PROVIDER	
ALZHEIMER SCOTLAND	
BLUEBIRD CARE	
BRIGHT CARE	
CAPABILITY	
CAREWATCH AYRSHIRE	
CAREWATCH GLASGOW	
COMMUNITY CARE CHOICE	
COMMUNITY LIFESTYLES	
CORNERSTONE	
EPILEPSY SCOTLAND	
HAMILL HOMECARE	
HANSEL ALLIANCE	
IC CARE	
LIVING AMBITION	
MOCHRIDHE	
PLUS HOMECARE	
PULSE HEALTHCARE	
MULTICULTURAL ELDERLY CARE CENTRE	
QUARRIERS	
RAINBOW HOME SUPPORT	
RNIB	
SENSE SCOTLAND	
YOUR LIFE MANAGEMENT SERVICES	
TOTAL VALUE	£1,043,658

12. The total value of exceptions was in the region of £1million in 2017/18. This position will vary from year to year. However, with systems and processes in place to manage this business risk it is anticipated that the position can be further refined over the reporting period 18/19.
13. Where exceptions are noted the commissioning team will support these providers to become established suppliers within the care and support framework should they wish to do so. The framework has a dynamic purchasing mechanism within the framework to support new entrants onto lot 2 of the framework. For example smaller niche providers with a particular area of expertise might only be looking to support small numbers of highly complex individuals and the framework supports them through a 'light touch' approach to become approved suppliers.
14. **Grant Payments** - In the period in question the HSCP issued a number of grant payments to suppliers. The total for the reporting year in question was £1.7million. A proportion of the grants were paid in support of development activities associated with the implementation of the Carers Act and the work commissioned to assist the HSCP to prepare its Strategic Plan, and is non-recurring in nature.
15. **Scotland Excel Frameworks** – the HSCP makes use of a range of nationally procured social care frameworks. These are:
 - a. Secure Care – Nil
 - b. Fostering & Continuing Care Services – £119,464
 - c. Children's residential care and education including short breaks – £703,768
 - d. Agency Workers (Social Care) - £394,955

CONCLUSIONS

16. Exceptions to contract standing orders within this report are taken from a snap shot of commitments at end of financial year that were outside of a contractual framework. Work will be underway to explore reasonable procurement options within the light touch procurement regime, including where direct awards can be made. Support from corporate procurement is always sought by the HSCP.

RECOMMENDATIONS

17. Performance and Audit Committee members are asked to note and comment on the contents of the report.

REPORT AUTHOR AND PERSON TO CONTACT

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