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| Meeting of East Renfrewshire Health and Social Care Partnership | Integration Joint Board |
| Held on | 28 June 2017 |
| Agenda Item | 10 |
| Title | Strategic Plan and Implementation Plan |
| <p>Summary</p> <p>The purpose of this report is to provide an update on the Strategic Plan which was first approved by the Integration Joint Board in August 2015, with minor updates approved in March 2016. Updates for 2017-18 relate to the new Children's Plan and the Unscheduled Care Commissioning Plan. Further detail of our strategic priorities and key activities are listed in the attached Implementation Plan for 2017-18</p> | |
| Presented by | Candy Millard, Head of Strategic Services |
| <p>Action required</p> <p>It is recommended that the Integration Joint Board</p> <ul style="list-style-type: none"> ▪ Approves the updates to the Strategic Plan ▪ Approves the Implementation Plan for 2017-18. | |
| <p>Implications checklist – check box if applicable and include detail in report</p> <p> <input type="checkbox"/> Financial <input checked="" type="checkbox"/> Policy <input checked="" type="checkbox"/> Legal <input checked="" type="checkbox"/> Equalities <input checked="" type="checkbox"/> Efficiency <input checked="" type="checkbox"/> Staffing <input type="checkbox"/> Property <input type="checkbox"/> IT </p> | |

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EAST RENFREWSHIRE INTEGRATION JOINT BOARD

28 June 2017

Report by Julie Murray, Chief Officer

STRATEGIC PLAN AND IMPLEMENTATION PLAN

PURPOSE OF REPORT

1. The purpose of this report is to provide an update on the Strategic Plan

RECOMMENDATION

2. It is recommended that the Integration Joint Board
 - Approves the updates to the Strategic Plan
 - Approves the Implementation Plan for 2017- 18.

BACKGROUND

3. The Health and Social Care Partnership Strategic Plan for 2015-18 was approved by the Integration Joint Board in August 2015.
4. The Plan includes the Strategic Priorities for ensuring delivery against National Outcomes sits in line with our Partnership’s Vision “**Working together with the people of East Renfrewshire to improve lives**” by:
 - Valuing what matters to people
 - Building capacity with individuals and communities
 - Focusing on outcomes, not services
5. The Strategic Plan is a living, dynamic plan, intended to evolve over time. The Strategic Plan was updated in March 2016 to reflect the new Carers Legislation and development of the Safe and Supported programme.
6. The following report sets out proposed updates to the plan as a result of more detailed planning activity undertaken during 2016/17, coupled with responses to national policy and legislative requirements. The attached Implementation Plan for 2017-18 shows how the planned activity relates to the National Health and Wellbeing Outcomes. It also shows how these outcomes relate to our local community planning outcomes.

REPORT

Changes to Locality Planning Arrangements

7. Following the move to Eastwood Health and Care Centre the GPs from the Eastwood Health and Care Campus indicated that they wished to work together as a cluster. This has meant a slight adjustment to our previous GP cluster locality arrangements. The new cluster arrangements are as follows:-

| | |
|------------|--|
| Eastwood 1 | Clarkston (Drs Boardman and King) Clarkston (Drs Morrice, Masson and Boyd) Eastwoodmains Elmwood Medical Practice Maclean Medical Practice Williamwood Practice |
|------------|--|

| | |
|---------------|---|
| Eastwood 2 | Sheddens Medical Practice Mearns Medical Centre Broomburn Medical Centre Greenlaw Medical Practice Carolside Medical Centre |
| Levern Valley | Glennifer Medical Group Neilston Medical Centre The Oaks Medical Centre Levern Medical Group |

Children and Young People

8. During 2016 we worked with our children's planning partners to develop "Getting it right with you" our new Children and Young People's Services Plan for 2017-2020. The new vision for the 2017-2020 plan has been created by a group of local young people and this group included young people who are looked after and in our care. We believe the vision the young people have developed is an inspiring and ambitious one and clearly sets out what they believe to be important to them.
9. The new Children's and Young People planning vision is:
"We will work together with East Renfrewshire's children, young people and their families to ensure that they are valued, nurtured, inspired and empowered to reach their full potential".
10. This plan continues and strengthens our East Renfrewshire approach to putting prevention and early help at the forefront of our work. Where possible children and young people's needs should be met by universal service provision in partnership with families and carers. However within the general children's population there is a significant and growing number of children and young people with additional needs who, due to the complexity of these needs, require to access specialist and intensive services. In addition there is a growing population of children who are described as vulnerable due to being looked after and in our care, or on the edges of care, who need targeted interventions to safeguard their wellbeing. The plan also includes a focus on reducing inequalities and the impact of them on children and families especially those residing in our more deprived communities.
11. The Strategic Plan will be updated to reflect the new vision for Children and Young People's Planning and will list the Children's Wellbeing Outcomes. New health and social care activities from the Children's and Young People's Plan have been incorporated in the Implementation Plan for 2017-18.

Commissioning for Unscheduled Care – Safe and Supported

12. During 2016/17 the HSCP has received further guidance on Scottish Government expectations regarding unscheduled care and cross system work has commenced to develop a commissioning strategy for unscheduled care for 2017/18 and beyond. This work builds on the Safe and Supported work programme established last year to undertake tests of change using improvement methodology in the following areas:
 - Prevention and Anticipatory Care
 - Point of Possible Admission
 - During Admission
 - Discharge from Hospital
13. New activities focus on potentially preventable admissions, greater support to care homes and improved coordination of end of life care. Health and Social Care Partnership actions have been incorporated into the Implementation Plan for 2017/18.

FINANCE AND EFFICIENCY

Fit for the Future

14. The ninth national health and wellbeing outcome is ‘Resources are used effectively and efficiently in the provision of health and social care services’. The HSCP has established a Fit for the Future Programme which is undertaking end to end service reviews, looking at opportunities to improve processes, make better use of staff time and skills, explore digital opportunities and quality assurance. During 2017/18 the governance for this programme will expand to encompass a number of change programmes across the partnership. It will be underpinned by a financial framework will be developed to support the programme and ensure the inter dependencies and relationships between the elements is clear with no ambiguity or double counting of resources.

CONSULTATION AND PARTNERSHIP WORKING

15. Through our Strategic Plan we make a commitment to working together with:-
- Individuals as partners in planning their own care and support.
 - Carers and families as partners in the support they provide to the people they care for. We will ensure the supports carers and families can sometimes require themselves are recognised.
 - Communities as partners in shaping the care and supports available and in providing opportunities for people to get involved in their communities.
 - Organisations across sectors, including our Community Planning partners and the Third Sector. We will work in partnership to co-commission, forecast, prioritise and take action together.
 - With our staff as partners in developing and delivering our vision, valuing their knowledge, skills and commitment to health and social care.

IMPLICATIONS OF THE PROPOSALS

Staffing

16. East Renfrewshire Council and NHSGCC have developed a workforce plan in support of the Strategic Plan. This will be updated in partnership with the Health and Social Care Partnership Management Team and Joint Staff Forum in accordance with the findings of Fit for the Future.

Policy

17. The Strategic Plan sets the strategic direction and priorities for the Health and Social Care Partnership.

Legal

18. The Strategic Plan is developed in line with Public Bodies (Joint working) Scotland legislation and guidance. It responds to other legislative requirements such as the Children and Young People (Scotland) Act 2014.

Equalities

19. A full Equalities Impact Assessment was undertaken in developing the Strategic Plan. An Equalities Mainstreaming and Outcomes report has been developed in line with the Integration Joint Board equalities duties as a public body.

CONCLUSIONS

20. Further work has been carried out to update on the Strategic Plan approved by the Integration Joint Board in August 2015. These updates relate to progress on a number of key strategic priorities and response to legislative and national policy requirements. More detailed plans for our priorities are in the attached Implementation Plan for 2017-18.

RECOMMENDATIONS

21. It is recommended that the Integration Joint Board
- Approves the updates to the Strategic Plan
 - Approves the Implementation Plan for 2017-18.

REPORT AUTHOR AND PERSON TO CONTACT

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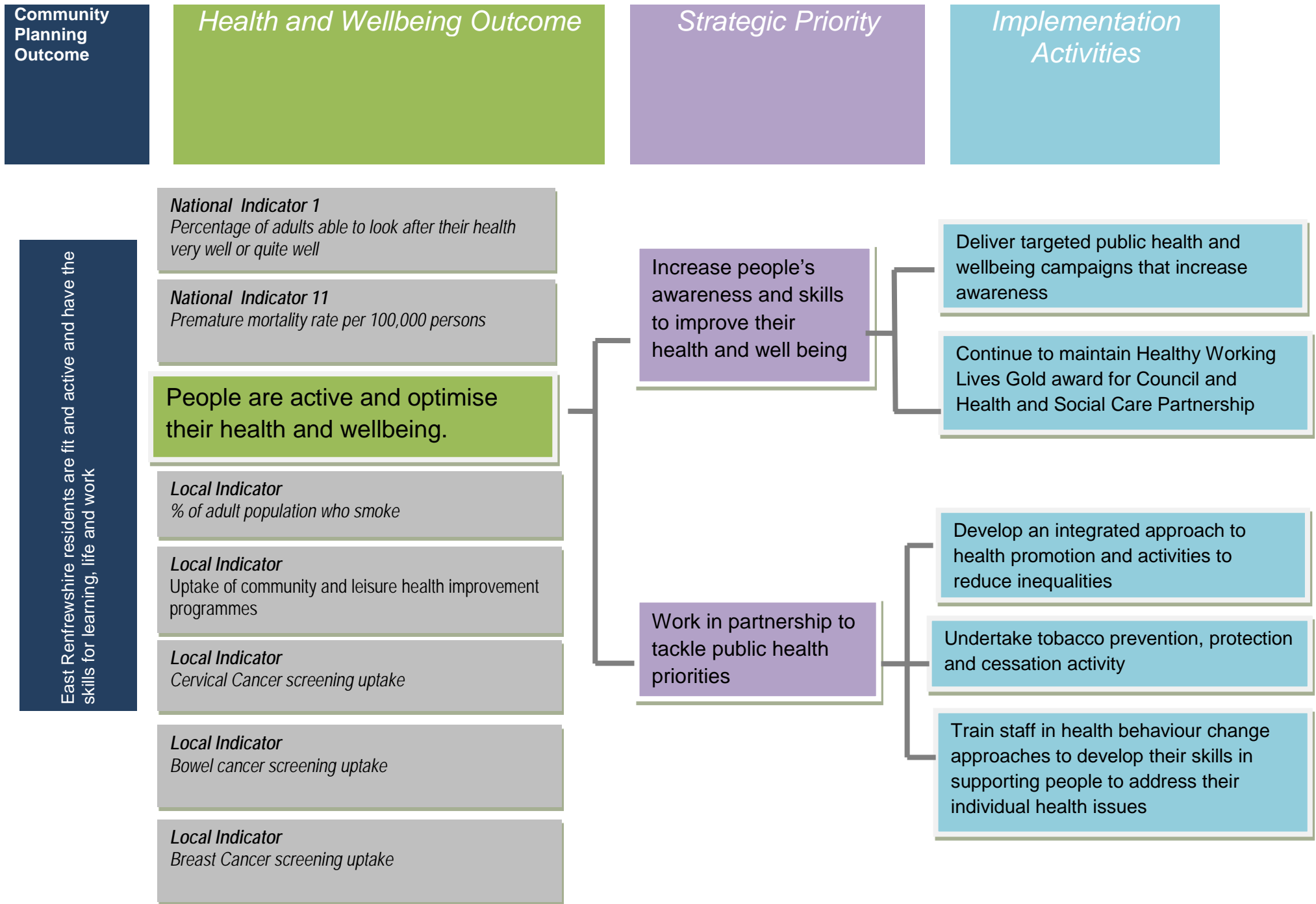
June 2017

BACKGROUND PAPERS

[Public Bodies \(Joint Working\) \(Scotland\) Act, 2014](#)

[IJB Paper: 19.08.2015 - Strategic Plan](#)

East Renfrewshire Health and Social Care Partnership Strategic Plan Implementation Plan 2017/18 National Outcome 1



Community
Planning
Outcome

Health and Wellbeing Outcome

Strategic Priority

Implementation Activities

Older people and people with long term conditions in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.

- National Indicator 2**
% of people supported at home who agree that they are supported to live as independently as possible
- National Indicator 3**
% of people supported at home who agree that they had a say in how their help, care or support was provided
- National Indicator 12**
Emergency admission rate
- National Indicator 13**
Emergency bed day rate
- National Indicator 14**
Readmission to hospital within 28
- National Indicator 15**
Proportion of last 6 months of life spent at home or in a community setting
- National Indicator 18**
Percentage of adults with intensive care needs receiving care at home
- National Indicator 19**
Number of days people spend in hospital when they are ready to be discharged (per 1,000 population) (age 75+)

People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community

- Local Indicator s**
Percentage of people reporting 'living where you want to live' needs fully met.
- Self-Directed Support spend on adults as percentage of total social care spend on adults*
- Percentage of people aged 65+ who live in housing rather than a care home or hospital*

Working with people early to help them stay independent and avoid reaching a crisis

Develop a new way of planning with people who need support so that they have choice and control over their life.

Improve pathways for people going into and coming home from hospital

Improve people's first contact with health and social care by providing the right information, advice and support.

Work with people to plan ahead for changes in their long term condition

Implement new assessment process for support planning with people and their families

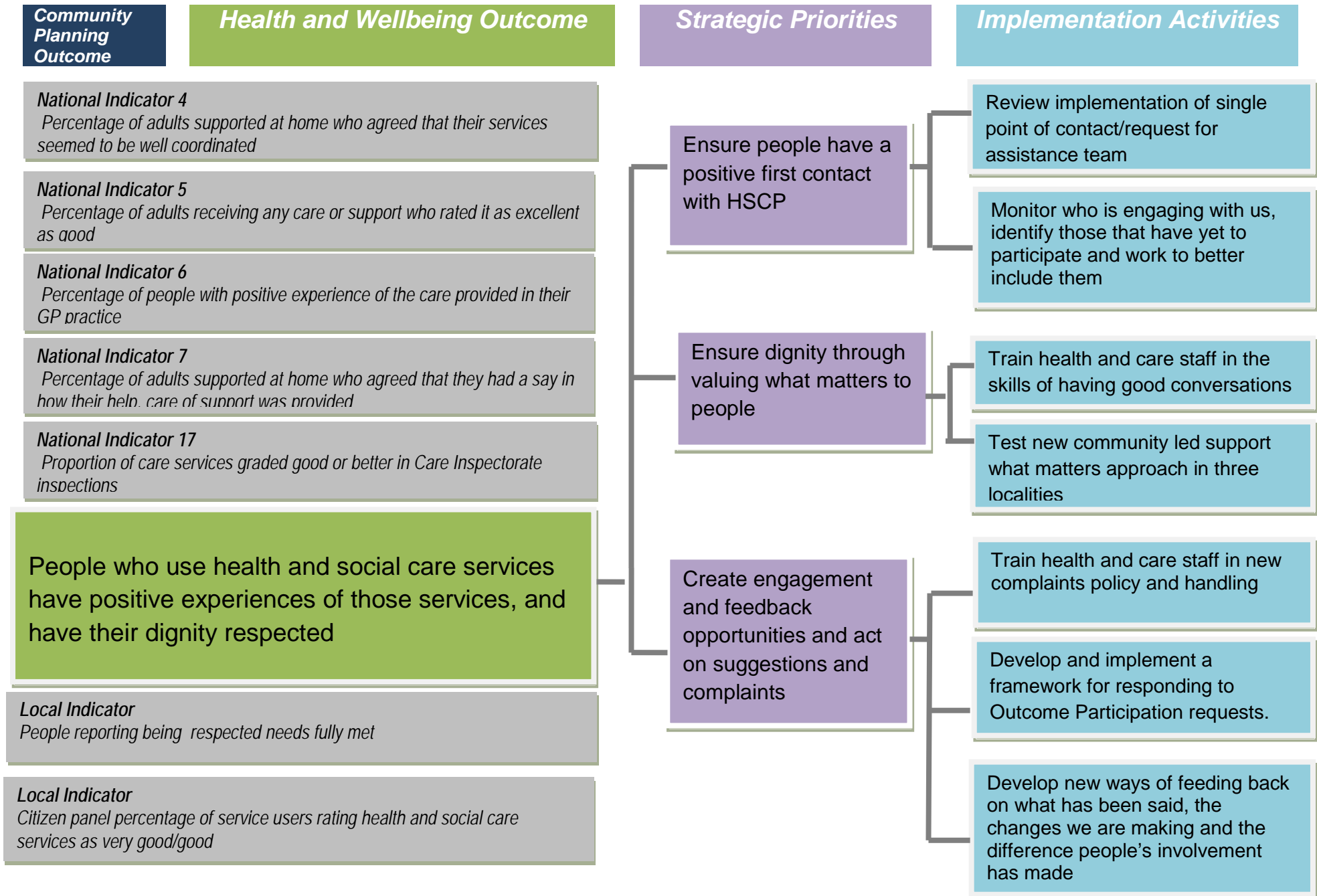
Implement learning from pilot of My Life My Way new way for people to take control over care home support

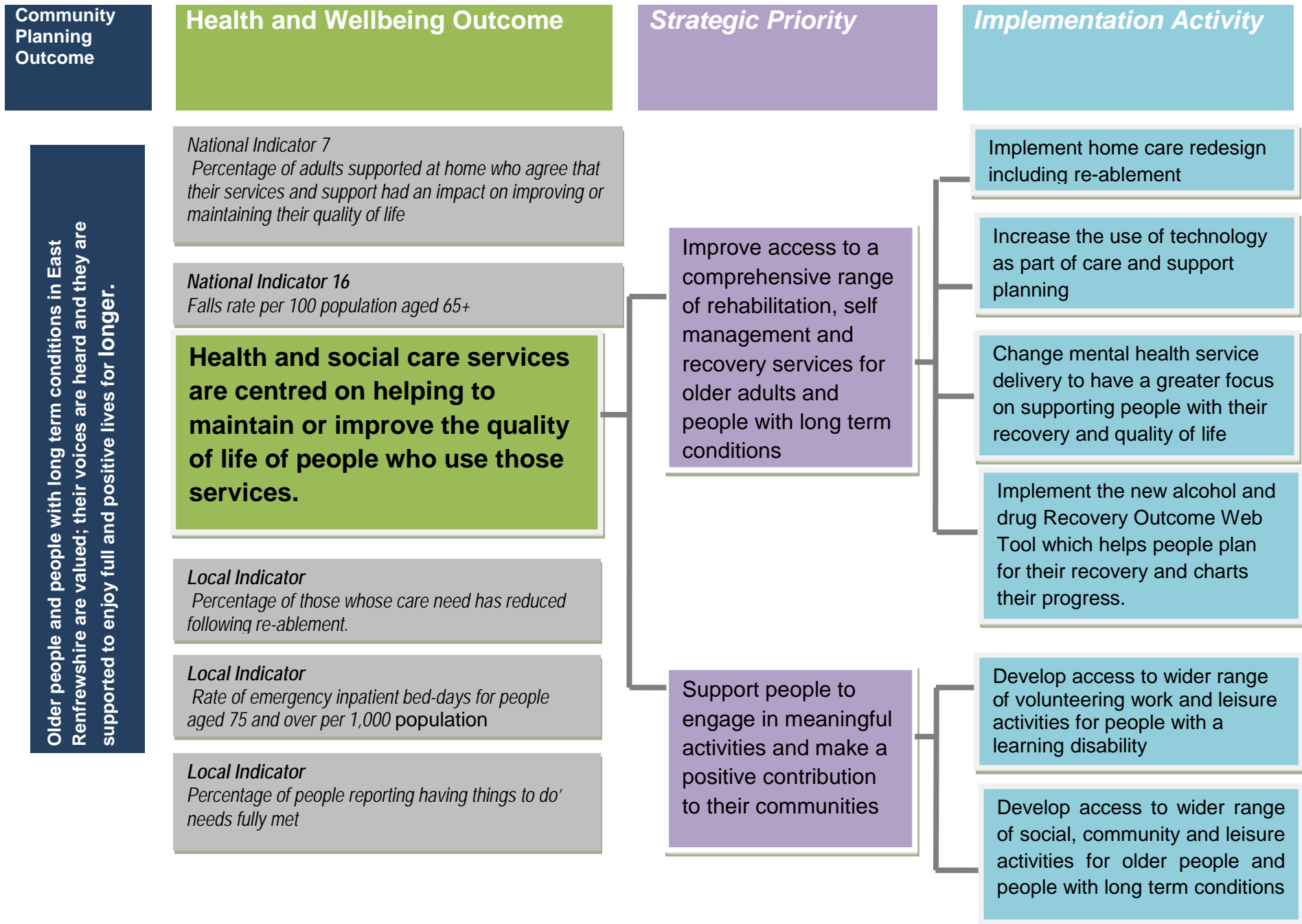
Coordinate range of community staff working in hospital to get people home quicker and with the right support

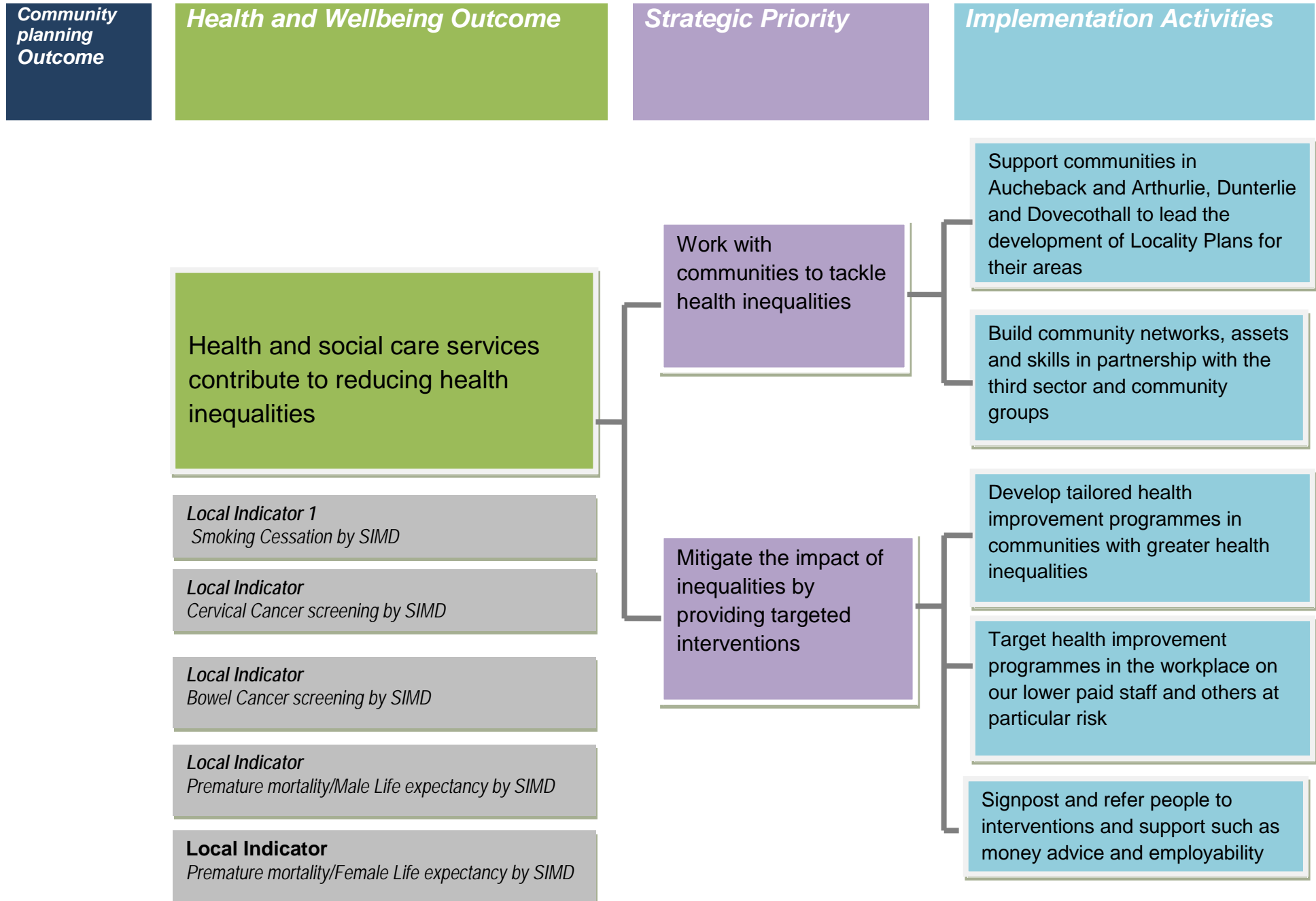
Identify people at risk of re-admission and plan better supports

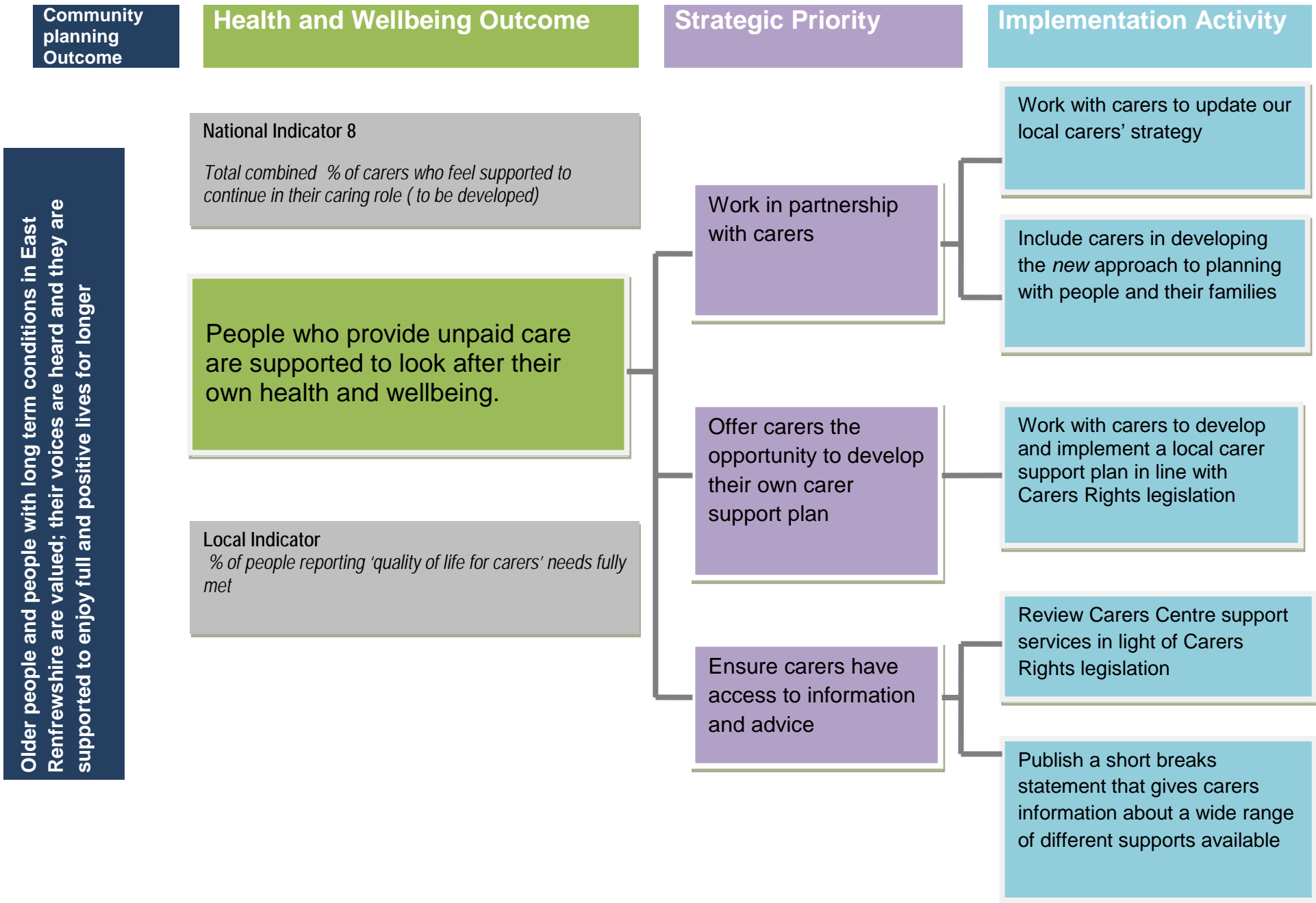
Improve access to care outwith normal working hours

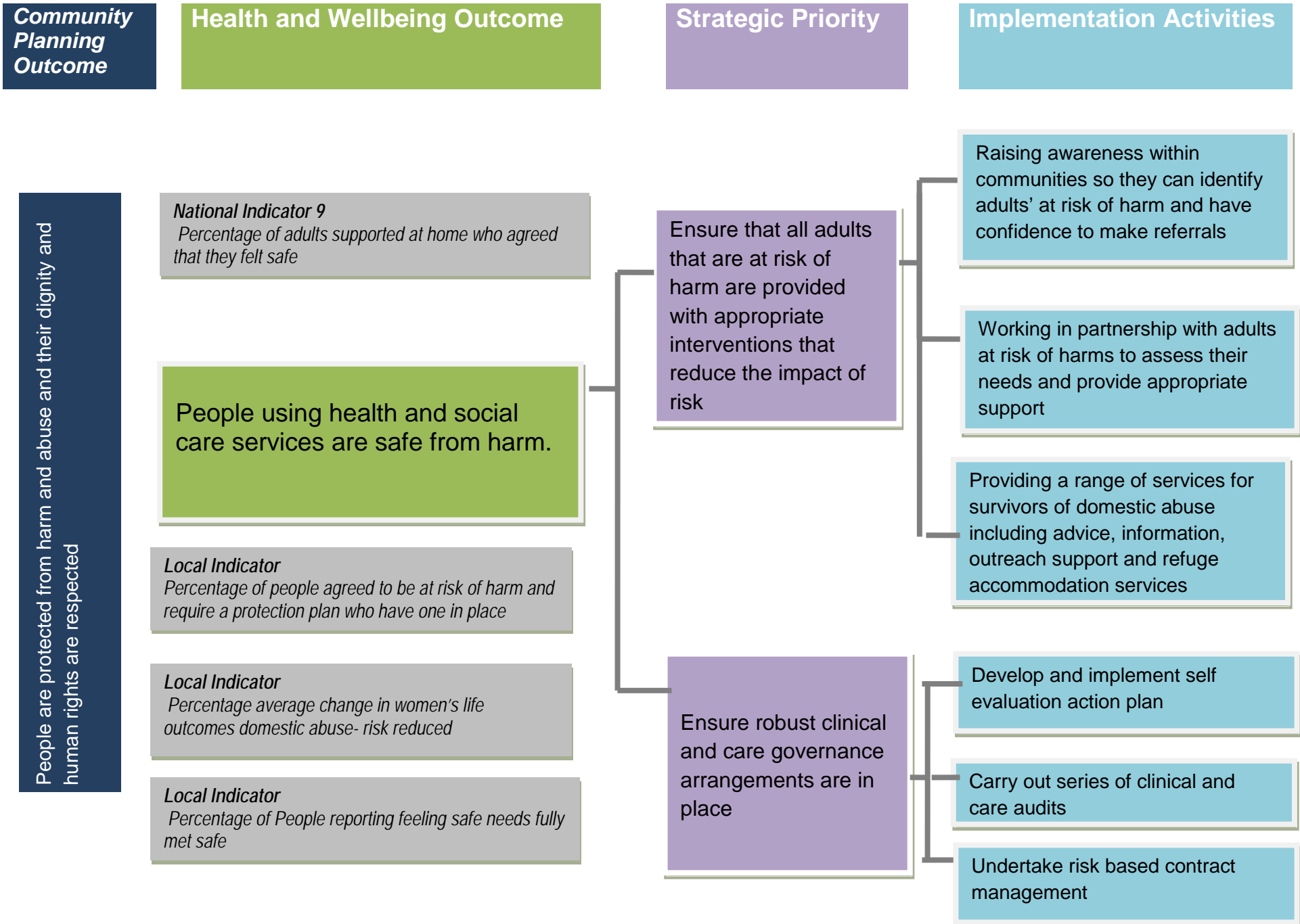
East Renfrewshire Health and Social Care Partnership Strategic Plan Implementation Plan 2017/18 National Outcome 3











Vision and values

Health and Wellbeing Outcome

Strategic Priority

Implementation Activities

Working together With our staff as partners in developing and delivering our vision, valuing their knowledge, skills and commitment to health and social care.

National Indicator 10
% of staff who say they would recommend their workplace as good place to work

Staff feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.

Local Indicator
% of staff who report feeling engaged in staff survey

Local Indicator % Staff who report "I am clear about my duties and responsibilities" ' in iMatter Staff Survey

Local Indicator
% Staff who report "I am given the time and resources to support my learning growth" in iMatter Staff Survey

Staff are well informed and involved

Staff are appropriately trained

Staff are provided with a safe working environment

Staff are engaged in services changes and redesign and have the opportunity to influence the outcomes.

Ensure iMatter is rolled out within the HSCP during 2017 and managers are encouraged to develop team action plans based on questionnaire feedback.

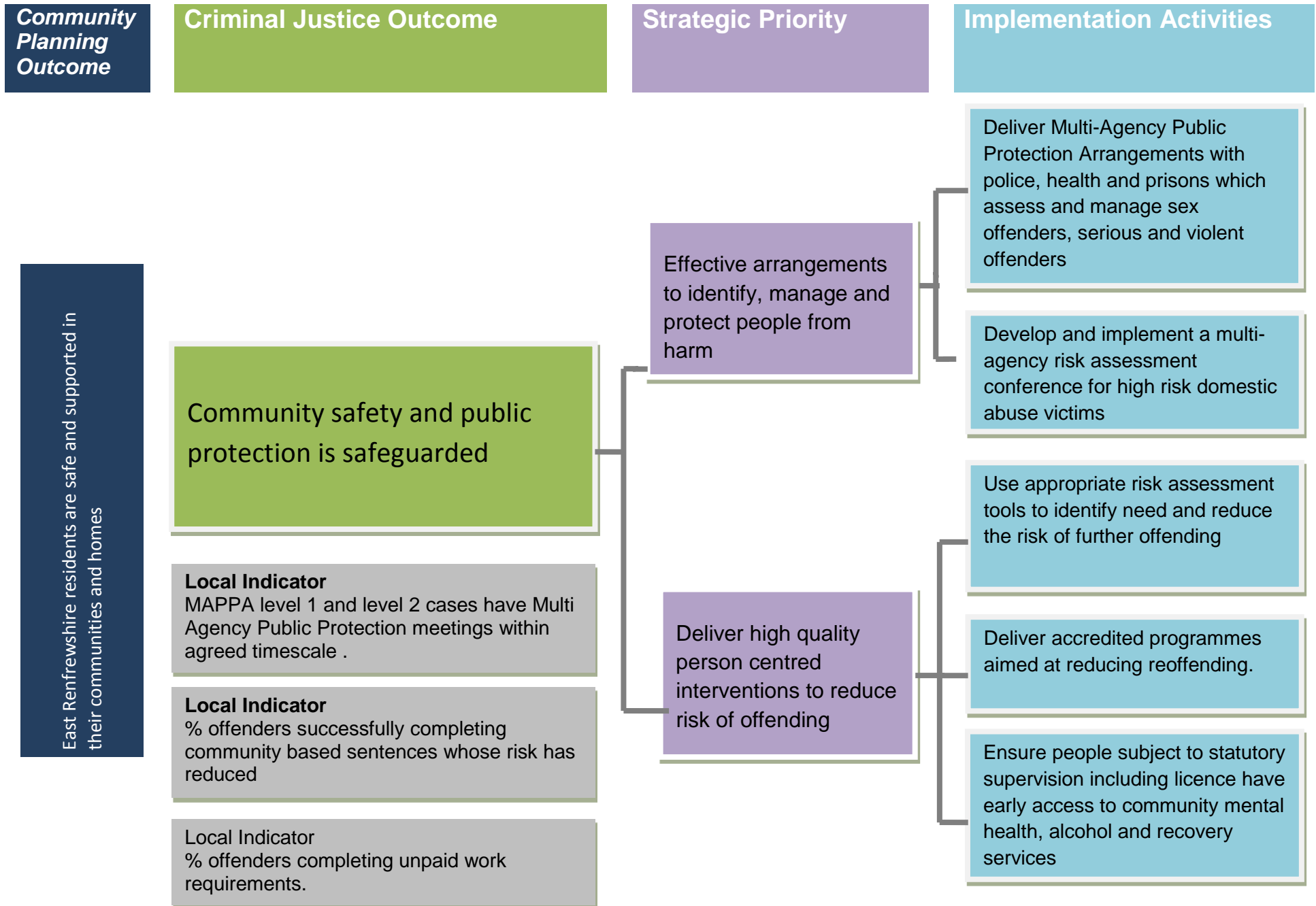
All staff joining the HSCP receive an orientation awareness to the organisation and have full access to resources to support the delivery of quality services

Ensure managers are supported to ensure every staff member will have a PRD / KSF review with clear key objectives and a personal development plan

Ensure lone working policy is place and staff support protection systems are monitored

Provide support to managers to help them ensure employees health and well being and maintain attendance

East Renfrewshire Health and Social Care Partnership Strategic Plan Implementation Plan 2017/18 Criminal Justice



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