EAST RENFREWSHIRE COUNCIL

AUDIT AND SCRUTINY COMMITTEE

3 March 2016

Report by Clerk

CONSULTANT EXPENDITURE IN 2013/14 AND 2014/15 SUPPLEMENTARY INFORMATION

PURPOSE OF REPORT

1. To provide information on the supplementary information requested by the committee on expenditure incurred on consultants during 2013/14 and 2014/15.

RECOMMENDATION

2. It is recommended that the committee considers the report and if it wishes to progress any further action.

BACKGROUND

- 3. In February 2014 the committee considered a report associated with the publication of a national Audit Scotland report on *Scotland's Public Sector Workforce*. The national report had assessed if public bodies were effectively planning and managing workforce changes and focussed on approaches to this used by councils between April 2009 to March 2013. The Members who led on the review of this particular report were Councillor Wallace and Councillor Grant.
- 4. At the time feedback on the local position on changes to staff numbers and costs; the implementation of workforce changes; and planning for such changes for the future was provided by the Deputy Chief Executive. It concluded that the council was well positioned relative to the national report, as it closely reflected trends within it for changes to staff numbers and costs. The local feedback also explained that the principles of good practice specified were supported locally, focusing on both workforce and budget planning to match the authority's needs whilst ensuring that skills and expertise were maintained and developed and that good value for money was provided. It was also reported that consultation was taking place with staff and unions on an ongoing basis and that current workforce planning was continuing to be developed to include a longer-term approach to support skills development and training and succession planning more proactively. It was clarified that the council was also seeking opportunities to think differently about how it delivered services, such as by prioritising and redesigning services and increasing joint working and collaboration.
- 5. Issues discussed at the committee's meeting in February 2014 and since then included concerns held by some Members on the number of experienced officers leaving the council and the subsequent loss of expertise. More specifically, one of the actions agreed was to seek clarification on whether or not the council was making greater use of consultants than compared to the period before that covered by the national report and the related local feedback.

FEEDBACK PROVIDED ON CONSULTANT EXPENDITURE FOR 2013/14 AND 2014/15

- 6. Following the meeting an approach was made to the Accountancy service in the first instance seeking feedback on the costs, through which it became clear that there was not an easy answer to the question posed. It was clarified that Finance Business Partners could provide information on what had been coded to the "consultants" line in the ledger, but that services also charged consultant costs to different codes, such as "payment to other bodies" or "other admin costs". In summary, Finance Business Partners alone could not identify and provide the information requested.
- 7. Before further work was pursued, the Chair referred to the coding complications at the committee's meeting in April 2014 and also to the importance of departments knowing what consultant expenditure had been incurred, particularly in the context of the loss of experienced officers. Following related discussion on the potential scale and cost of work required to determine the feedback sought originally covering several years, it was agreed that members of the committee would reflect further on and agree the precise definition of "consultant" they wished to use; that retrospective costs for the financial year 2013/14 only would be requested which was considered reasonable; and that departments be asked to record consultant expenditure incurred during 2014/15 and provide this in due course with a view to all the feedback being collated and submitted to the committee.
- 8. Following discussion, the committee ultimately agreed to request a simple list of information on:-

Any paid consultancy or advice commissioned directly by the council from an external individual, company or organisation for a fixed period of time to assist the council progress an issue, including in respect of the provision of legal services

It was also agreed that it would only be when the feedback on the two financial years was received, that the committee would decide whether or not it wanted to follow up any specific aspects of this further.

- 9. Four specific pieces of information were initially sought from departments:-
 - The names and designations of individual advisors or consultants, or the names of the companies or organisations providing the services
 - The nature of the services provided
 - The periods of time the consultants, advisors, companies or organisations were employed
 - The total costs of the services provided
- 10. The collated information provided for 2013/14, itemised by department, was submitted to the committee in August 2015, as was the information for 2014/15. At the time it was clarified that because the council can claim back VAT on such expenditure, net costs (excluding VAT) had been listed.
- 11. Legal services costs were itemised under feedback for the Chief Executive's Office but, as the information submitted then reflected, the expenditure did not relate solely to that Office. The basis for the allocation of costs to departments was explained in the sections of the appendices on legal services.

- 12. In August 2015, when the committee considered the feedback provided, during related discussion on the costs incurred which were considered significant, reference was made to the level of expenditure on legal consultancy from a range of providers and possible reasons for this which it was acknowledged could include needing to secure particular expertise on an issue. Some Members queried if a different arrangement could be made to secure the legal services required through a different contractual arrangement. Discussion also took place on whether or not work commissioned from various consultants, including for legal services, could or should have been provided in-house following which it was suggested that further feedback was required from departments, including on why the consultants had been considered required and engaged; the extent to which this was linked to spend to save initiatives; and what was considered to have been one-off or alternatively recurring expenditure to some degree.
- 13. At the meeting comments made by the Head of Accountancy were noted on coding of expenditure, in respect of which it was clarified that departments were encouraged to code consultancy expenditure to a single code, for both on-going and one-off expenditure. It was suggested that it would be helpful if the committee could help reinforce this message.

SUPPLEMENTARY INFORMATION

14. The collated supplementary information requested and provided for 2013/14, again itemised by department, is now attached (see Appendix 1), as is the information for 2014/15 (see Appendix 2). The information provided previously is included for ease of reference.

LEGAL SERVICES

- 15. Regarding the feedback on Legal Services it has been clarified that in all cases the legal work referred to was outsourced to firms under the council's framework contract which was subject to a full procurement process. It has also been explained that none of the successful firms on that list have ex-employees of the council as major partners and, in any event, the firms choose the particular solicitors to provide the service in each case. The Chief Officer (Legal and Procurement) has also clarified that most of the work referred to is of a type that is generally done internally but occasionally requires to be done by an external provider due to internal resource pressures through issues such as absence, workload and competing demands, particularly in circumstances where there is a time pressure to have work completed. The majority of instructions are handed down through Legal Services after discussion between Legal Services and the client department regarding resource availability, taking account of urgency, length of project or specialist nature etc.
- 16. The Chief Officer (Legal and Procurement) has confirmed that none of the items listed could be said to be spend to save related, although the very nature of much of the legal work involved was to avoid a financial liability arising against the council. Some of the costs are for one off projects or pieces of work which straddled both years the committee is looking at. Some of the generic planning advice was for issues incidental to these projects obtained from external firms because of their particular knowledge of the matter in hand.

RECOMMENDATION

17. It is recommended that the committee considers the report and if it wishes to progress any further action.

Local Government Access to Information Act 1985

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Background Papers:-

External Audit reports on Scotland's Public Sector Workforce

Information provided by departments on the use and costs of consultants in accordance with the definition agreed by the committee.

APPENDIX 1

AUDIT AND SCRUTINY COMMITTEE

FEEDBACK PROVIDED ON CONSULTANCY EXPENDITURE FOR 2013/14

Feedback was initially requested on:-

Any paid consultancy or advice commissioned directly by the council from an external individual, company or organisation for a fixed period of time to assist the council progress an issue, including in respect of the provision of legal services.

The Audit and Scrutiny Committee subsequently sought the following information on each of the items of feedback provided before:-

- Question 1: Why were the consultants considered necessary and therefore engaged?
- Question 2: Was there any prospect of the work being done in-house and, if not, why?
- Question 3: Was the work in question done in-house previously?
- Question4: Is it considered likely or not that the consultant expenditure on the issue in question will increase in future and, if so, why?
- Question 5: Was the work undertaken by someone who had previously left the council's employment and, if so, why?
- Question 6: To what extent, if at all, was the expenditure linked to any spend to save initiative?
- Question 7: Was the expenditure in question considered to have been one-off or, alternatively, was it recurring expenditure for more on-going/repeat work to some degree?

The feedback provided is listed below by question.

CHIEF EXECUTIVE'S OFFICE 2013/14

Accountancy Service

Name & Designation of Individual Advisor or Consultant; or Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Sector	Treasury Service	Annual Contract for 2013-14	£10,916

- Q1. This is a high risk, specialist area which we do not have the in-house expertise to provide.
- Q2. This could not be done in-house because this is a specialised area. Only large authorities would provide this service in-house.
- Q3. Not done in-house previously (to officers' knowledge, outside consultants used for this for at least the past 30 years).
- Q4. On basis of previous trends, costs only likely to increase by inflation.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This is recurring expenditure.

Sector	Investment Benchmarking	Annual Contract for 2013-14	£485

- Q1. This allows benchmarking with other authorities (it is debatable whether this should be classified as a consultancy cost rather than a benchmarking club).
- Q2. This would be a time consuming exercise and current workloads prohibit it being done in-house.
- Q3. Not done in-house previously (the service is a member of several benchmarking clubs).
- Q4. On basis of previous trends, costs only likely to increase by inflation.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative, but the output shows where other authorities are investing surplus funds which could lead to financial benefits for the council.
- Q7. This is recurring expenditure.

KPM		Fee for VAT Reclaim on Trade Waste (Trade Waste %)	Not Applicable	£2,000
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	This could not be done in-house a Not done in-house previously. The expenditure will not rise. This Not done by someone who had pr	was a one off project. eviously left the council's employment. nd to save initiative, but the council has benefited	financially from the outcome of the w	ork completed.
			TOTAL	£13.401

Internal Audit

Nil Return

Miscellaneous Services

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Castlerigg Consulting	ICT Shared Services Project with Renfrewshire and Inverclyde Councils (Prior to Restructuring, IT Services part of Finance Service)	April 2013 - March 2014	£88,375

- Q1. In response to a business need to ensure that ICT can deliver to the digital aspirations of the council, consultants were engaged to undertake work on behalf of the 3 councils to identify improvements to the operation of ICT in all 3 and identify opportunities where joint working would be beneficial.
- Q2. The work had to be independent of the 3 councils, identify the opportunities for improvements and could not be done within existing resources.
- Q3. Not done in-house previously.
- Q4. Regarding future expenditure, the work continued into the following year (See 2014/15 feedback).
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Regarding spend to save, the expenditure was linked to a potential saving equivalent to the cost of the consultancy plus improvements in operations.
- Q7. The work was one off and was expected to build up the skills of the existing ICT teams across the 3 councils. The consultants focused on areas where they could add most value, with the existing ICT teams carrying out the implementation.

	TOTAL	
	IOIAL	£88.375
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### **Legal Services**

The expenditure does not relate solely to the Chief Executive's Office. Expenditure on legal consultancy work (put out to private firms via a framework tender) is taken from client departments' revenue or capital budgets. The information below therefore incorporates legal costs invoiced in 2013/14 for capital and revenue expenditure. On that basis, Legal Services had minimal consultancy expenditure itself. The department to which the expenditure relates is part of the information specified in Column 2 below. Depending on the nature of tasks, the firms were engaged to complete specific tasks rather than for a fixed period. Work relating to the Court of Session requires staff with rights of audience, Counsel or legal firms with Advocates. For comments on Questions 5 and 6, see covering report.

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided (Department to Which Attributable)	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Maclay, Murray & Spens	Employment Equal Pay/Tribunal Advice (Corporate and Community Services)	Costs Invoiced for 2013-14	£6,841

- Q1. The scale of equal pay settlements and likely duration of the settlement process prompted use of external advisers. They have been involved, on behalf of the council, since 2008 in this capacity.
- Q2. There is technical capability to do this in-house, but the work is resource intensive to the point of impacting detrimentally on Legal Service's ability to fulfil other requirements of the council regarding legal advice/representation.
- Q3. Work regarding the equal pay settlement has always been outsourced and has not been handled directly by Legal Services, although the Chief Officer (Legal and Procurement) retains oversight of the firm's work in this regard.
- Q4. The work is designed to settle/defend the council's position regarding equal pay claims (raised by individuals historically affected by inequalities of pay based on gender), with a view to minimising council's ultimate liability, and is therefore reactive to claims being made. Expenditure will continue until all these claims are resolved, but will be likely to reduce due to diminishing numbers of current claims.
- Q7. Regarding recurring expenditure, see Q1 and Q4.

Dundas and Wilson/CMS	Advice on Blacklisting Issues (Chief Executive's Office)	Costs Invoiced for 2013-14	£510
the firm concerned.	al significance. External advice was sought due esearched in-house, but urgency and resource is ted to rise.		·
Brodies LLP	<ul> <li>(1) Advice Regarding Political Activity and Referendum (£1,150) (Chief Executive's Office)</li> <li>(2) Barrhead Strategic Development (£2,000) (Environment)</li> <li>(3) Shanks Park Strategy (£770) (Environment)</li> </ul>	Costs Invoiced for 2013-14	£3,920

### (1) Advice Regarding Political Activity and Referendum

- Q1. External opinion taken from Solicitor advocate (akin to Counsel's opinion) to supplement internal advice on a unique issue arising from the Independence Referendum.
- Q2&3. The external advice supplemented internal advice (see Q1). The opinion taken was considered appropriate given significance of the issue in a political context.
- Q4&7. One-off expenditure, so not expected to rise.

#### (2) Barrhead Strategic Development

- Q1. Barrhead South advice sought relating to consortia membership and collaboration agreement.
- Q2&3. The work was outsourced due to the particular expertise required and internal resource capability.

#### (3) Shanks Park Strategy

- Q1. For this one off piece of work, initial consultation undertaken internally, but further work carried out externally taking account of scale of work and internal resource/ pressure of work at the time (carried over into 2014/15).
- Q2&3. Internal resource / pressure of work at the time was one reason this was done externally.
- Q4&7. The work and expenditure carried over into 2014/15.

Anderson Strathern	(2)	Consumer Rights Advice re Spanish Law Transaction (£1,313) (Environment) Employment and Equalities Training (£240) (Corporate and Community Services)	Costs Invoiced for 2013-14	£1,553
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### (1) Consumer Rights Advice re Spanish Law Transaction

- Q1. This one off piece of work was on a novel trading standards issue requiring expertise in Spanish Law.
- Q2&3. The required expertise was not available within the in-house team.
- Q4&7. One-off expenditure; no further costs attributable in future.

#### (2) Employment and Equalities Training

- Q1. This was to purchase off-the-shelf training.
- Q2&3. Whilst a variety of training is provided by the in-house team, both generally and on-demand, this is supplemented by external provision if courses are known to be advantageous/of good quality etc.
- Q7. There may be further expenditure of this type in future across departments and suppliers.

Pinsent Masons	Joint Schools Project (Education)	Costs Invoiced for 2013-14	£2,900
	(Eddodion)		

#### **Additional Comments Requested by Committee**

- Q1. Outsourced due to scale of project and internal workload demands at the time.
- Q2&3. Regarding in-house work, see comments at Q1.
- Q4. The £2900 was the last cost attributed to this account as the school was completed.

Shepherd & Wedderburn	(1)	Eastwood Health Centre (£29,660)	Costs Invoiced for 2013-14	£149,146
		(Community Health and Care		
		Partnership)		
	(2)	Barrhead High School (£26,383)		
		(Environment and Education)		
	(3)	St Ninian's Remediation Contract		
		(£1,304)		
		(Education/Environment)		
	(4)	Newton Mearns Flood Prevention		
		Group Judicial Review (£41,406)		
		(Environment)		
	(5)	Barrhead Supermarket (£9,920)		
		(Environment)		
	(6)	Miscellaneous Property		
		Transactions (£16,086)		
		(Environment/Miscellaneous)		
	(7)	Barr Judical Review (£8,930)		
		(Environment)		
	(8)	Various Planning Advice (£15,217)		
		(Environment)		
	(9)	Caveats (£240)		
		(Chief Executive's Office)		

## (1) <u>Eastwood Health Centre</u>

- Q1. This one off piece of work was outsourced due to pressure of work on internal legal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort may arise due to ongoing pressure of work, time demands and internal resource limitations.

### (2) Barrhead High School

- Q1. The matter involved Court of Session litigation and engagement of Counsel so the work required to be outsourced as internal service has no rights of audience in Court of Session.
- Q2&3 Could not be done in-house.
- Q4&7. Litigation now concluded so no further costs.

#### (3) St Ninian's Remediation Contract

- Q1. The work was outsourced to the firm involved in the original preparation of PFI documentation for the school extension who retained intimate knowledge of contract provisions relevant to efficient handling of remediation issues. This was a more efficient use of resources than dealing with matter in-house.
- Q2&3. It was more efficient to outsource the work (see Q1).

### (4) Newton Mearns Flood Prevention Group Judicial Review

- Q1. The matter involved Court of Session litigation and engagement of Counsel so the work required to be outsourced as internal service has no rights of audience in Court of Session.
- Q2&3. Could not be done in-house.
- Q4&7. Litigation now concluded so no further costs.

### (5) <u>Barrhead Supermarket</u>

- Q1. This one off piece of work was outsourced due to pressure of work on internal legal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort may arise due to ongoing pressure of work, time demands and internal resource limitations.

### (6) <u>Miscellaneous Property Transactions</u>

- Q1. This one off piece of work was outsourced due to pressure of work on internal legal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort may arise due to ongoing pressure of work, time demands and internal resource limitations.

### (7) Barr Judical Review

- Q1. The matter involved Court of Session litigation and engagement of Counsel so the work required to be outsourced as internal service has no rights of audience in Court of Session.
- Q2&3. Could not be done in-house.
- Q4&7. Litigation now concluded so no further costs.

### (8) <u>Various Planning Advice</u>

- Q1. This one off piece of work was outsourced due to pressure of work on internal legal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort may arise due to ongoing pressure of work, time demands and internal resource limitations.

### (9) Caveats

- Q1. This is the lodging of Court of Session caveats by Edinburgh agents.
- Q4&7 This is an annual process.

	TOTAL	£164,870

#### CORPORATE AND COMMUNITY SERVICES DEPARTMENT 2013/14

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Total People Solutions	Absence Audit (Part of Framework Agreement and Included Follow up Discussion on Report Produced)	14 -17 January 2014	£3,000

- Q1. The consultants were considered necessary to take an unbiased look at the council's absence policies and practices on paper and in practice from both management and support service perspectives.
- Q2. This was completed by a consultant due to lack of resource internally and to ensure the feedback was free from bias.
- Q3. This was a one off exercise.
- Q4. There is no plan to repeat this work.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. The expenditure was linked to improving maximising attendance processes and communication to improve absence within the council. Some of the outputs of the audit have been taken forward to improve our position.
- Q7. This was one off expenditure.

Catch the Light	Research and Capacity Building Support to Equality Groups	August – December 2013	£3,000

- Q1. Consultants were necessary for the project to pilot the application of the relatively new concept of "Appreciating Assets" to community development for equality groups. This required, among others things, drawing on practice elsewhere; an independent mediator and facilitator between equality groups and the council; and expertise in CLD.
- Q2. Aspects of the work done in-house have included identifying relevant officers, elected Members and community representatives for interviewing and consultation sessions facilitated by the Consultants; ongoing support to equality community groups to explain new concepts; and undertaking follow-up actions, such as completing community development forward plans.
- Q3. Appreciating Assets is a relatively new concept which required external expertise.
- Q4. The expenditure was fixed and is not likely to increase in the future.
- Q5. One of the Catch the Light team left the council's employment at least 8 years ago to help set up Voluntary Action in East Renfrewshire.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure linked to a 3 year fixed cost programme.

ODS Services	Research and Capacity Building Support	1 – 31 March 2014	£4,000
	to Equality Groups		

- Q1. Consultants were necessary for the project to pilot the application of the relatively new concept of "Appreciating Assets" to community development for equality groups. This required, among others, drawing on practice elsewhere, an independent mediator and facilitator between equality groups and the council; and expertise in CLD.
- Q2. Aspects of the work being done in-house have included identifying relevant officers, elected members and community representatives for interviewing and consultation sessions facilitated by the Consultants; ongoing support to equality community groups to explain new concepts; and undertaking follow-up actions, such as completing community development forward plans.
- Q3. Appreciating Assets is a relatively new concept which required external expertise.
- Q4. The expenditure was fixed and is not likely to increase in the future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure linked to a 3 year fixed cost programme.

ODS Services	Social Research Project (Survey of 1,000	18 February – 31 March 2014	£15,033
	Local People as Part of Review of Scheme		
	of Establishment for Community Councils)		

- Q1. We wanted independent social research on the view of ordinary people in relation to community councils. ODS had the skills and experience to fulfil the brief.
- Q2. The work could not be done in-house. The research involved around 1000 door to door interviews to secure accurate feedback and we did not have the staffing and skills to undertake this work.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that this expenditure will increase in future. This was for a specific piece of work.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was considered one off expenditure.

Solace Enterprises	Review of Operation and Support of Community Planning (Part of Review of Scheme of Establishment for Community Planning)	March 2014 (8 Days Consultancy Plus Expenses)	£6,250
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#### See 2014/15 also

- Q1. We wanted to bring in an independent, un-impeachable individual to review the operation of community councils and the support that the council provided.
- Q2. The point of this exercise was for an experienced, external individual to make an objective assessment and make recommendations (i.e. a critical friend).
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure on this will increase in future. This was for a specific piece of work.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was considered one off expenditure.

Gorilla Enterprises	Safety Net (£1,000)	2013-14	£1,000

This was wrongly coded to Legal Services (under Brodies) previously. Further information has now been provided by Corporate and Community Services.

- Q1. This was a one off short piece of work with a tight deadline.
- Q2: The work could not be done in-house because there were no available resources
- Q3. This was not done in-house previously. It was a piece of work to help identify inefficiency in processes.
- Q4: It is not considered likely that expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure was linked to improving the efficiency of processes.
- Q7. This was one off expenditure

	REVISED TOTAL	£32,283

#### **EDUCATION DEPARTMENT 2013/14**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Coyle Education	Specialist Advice and Support for School Timetabling and Curricular Structures	January 2014 – March 2014	£20,111

- Q1. The service provides unique expertise our secondary head teachers to compile their individual school timetables based on each school's curricular pathways for meeting their pupils' needs. The development work is seasonal and required over the same intensive timeframe in all schools each year. It demands high level of expertise and knowledge of education in East Renfrewshire.
- Q2. An officer from the department works closely with this supplier and the schools to build in-house skills and knowledge. However due to the high level of experience and in-depth understanding required and capacity constraints there continues to be key aspects where this external support is required. This service is highly valued by head teachers who recognise its importance in significantly contributing to the outstanding performance levels of schools.
- Q3. A number of years ago the individual worked in the authority before retiring. His expertise was developed over his many years in this educational field, which latterly was in the council and is recognised nationally.
- Q4. This is considered a cost effective and efficient method of providing such a quality service for schools.
- Q5. See Q4 above.
- Q6. Although not specifically linked to spend to save, this is such and is best value.
- Q7. This service is required annually for schools and the department has improved in-house experience by working closely and developing tools based on the methodology used. The department will continue to explore options to further improve in-house expertise within the context of remaining available resources.

Supporting Head Teachers with Self Evaluation and Triangulation	December 2013 (2 ½ days)	£875

- Q1. This was one off continuing professional development (CPD) support for head teachers.
- Q2. It could not be delivered in-house due to a lack of capacity.
- Q4. It is unlikely that consultant expenditure on this issue will be incurred in future.
- Q5. This work was undertaken by a recently retired head teacher who, as well as having a good understanding of education in East Renfrewshire, was respected amongst former colleagues to deliver CPD in this area.
- Q7. This was considered one off expenditure.

	city at that time.	
Training for Newly Qualified Teachers	7 and 9 January 2014	£1,229
· · · · · · · · · · · · · · · · · · ·	city at that time.	
Support for Teachers on Flexible Route to Headship Course	June and August 2013	£1,429
developed to support those aspiring to be Head Tea		
Training for Newly Qualified Teachers	4 and 6 June 2013; 19 and 21 November 2013; & 25 and 27 February 2014	£2,780
	Training for Newly Qualified Teachers  ultant was necessary due to a lack of in-house capaced previously left the council's employment.  Support for Teachers on Flexible Route to Headship Course  ultant was necessary due to a lack of in-house capaced developed to support those aspiring to be Head Teacher and previously left the council's employment.	Training for Newly Qualified Teachers  7 and 9 January 2014  Ultant was necessary due to a lack of in-house capacity at that time.  ad previously left the council's employment.  Support for Teachers on Flexible Route to Headship Course  Ultant was necessary due to a lack of in-house capacity and expertise at that time.  9 developed to support those aspiring to be Head Teachers ad previously left the council's employment.  Training for Newly Qualified Teachers  4 and 6 June 2013; 19 and 21 November 2013; &

Turne Scotla	r Townsend (via Hub West and)	Eastwood Leisure Centre:- (1) Detailed Property Condition Survey; and (2) Development Proposals	February - March 2014	£29,040		
Q1&2. Q5.	Q1&2. Both pieces of work were procured externally, based on advice from colleagues in Property and Technical Services, due to the specific technical expertise required.  Q5. Not done by someone who had previously left the council's employment.					
			TOTAL	£55,694		

# **COMMUNITY HEALTH AND CARE PARTNERSHIP 2013/14**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
The Validium Group Ltd	Employee Counselling Sessions with Children's Services	18 and 28 March 2013; 22 April 2013; 5 and 20 May 2013; & 24 June 2013	£570
The feedback was that this expenditure therefore unable to provide additional co	predated the appointment of the current Head mment.	d of Children's Services and Criminal Ju	istice and she is
Gillian McIntyre	Personalised Service Plan Work for Learning Disability Pilot.	May to July 2013	£4,388
Additional Comments Requested by Cor	nmittee		<u> </u>
The feedback was that this expenditure therefore unable to provide additional co	predated the appointment of the current Head mment.	d of Children's Services and Criminal Ju	istice and she is
		TOTAL	£4,958

#### **ENVIRONMENT DEPARTMENT 2013/14**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Renfrewshire Council	Contribution From ERC Cost Landscape Capacity	24 April 2013	£4,000

- Q1. This relates to the Strategic Development Plan Landscape Capacity Assessment for Renewable Energy developments. All 8 Clydeplan authorities paid £4K each rather than doing their own as it was more cost effective. Our own Supplementary Planning Guidance (SPG) on Renewable Energy was based on this work as well.
- Q2. This could not be done in-house as we don't have any landscape architects to do this work.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future because the SPG is based on this work and has been completed.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Envirocentre Ltd	Hydrology Study Maidenhill / Malletsheugh	5 September 2013	£5,920

- Q1. Objections were received to the Local Development Plan (LDP) regarding the proposal to release Maidenhill, Newton Mearns as a housing site. Objections were based on flooding/drainage and transport issues. This study looked at the drainage/flooding issues on the site and was required to respond to the objections and establish that the site could be used for development.
- Q2. This could not be done in-house as we don't have any hydrologists within the council.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Transport Planning Ltd	Provision of Transport Consultancy	March 2014	£5,000
	Services		

- Q1. Objections were received to the LDP regarding the proposal to release Maidenhill, Newton Mearns as a housing site. Objections were based on flooding/drainage and transport Issues. This was a Strategic Transport Assessment to assess the impacts of development on the road infrastructure at Maidenhill, Newton Mearns.
- Q2. This could have been done internally, but there were capacity issues in the Roads Service. The assessment was required to inform the LDP and respond to objections and could not wait.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Tom Sneddon Architect	Master Plan – Neilston Infill Strategy	Financial Year 2013/14	£5,000

In the previous feedback this was recorded as £31,000. Clarification was received that £5,000 was paid by the council with the balance paid by Architecture Design Scotland (ADS). The accounts were adjusted when the £26,000 was received from ADS. The council paid Tom Sneddon Architect when all the money had been received from ADS.

- Q1. The £5K was a council contribution to a £31K Charrettes held for the Neilston Infill Development SPG prepared for the LDP. The contribution meant the council secured £26K from Architecture Design Scotland for the Neilston Charrettes work.
- Q2. It is possible to do this work in-house, but the funding was to secure external resources to carry out this work with the Neilston community.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Turne Soluti	r and Townsend Management ons	Economic Development Initiatives	Financial Year 2013/14	£14,700
Q1-3. Q4. Q5. Q6. Q7.	economic expertise which did not core work activity. It was not poss As an ongoing initiative, further C cases (which are required before Not done by someone who had profile was not linked to spend to sa	development of the council's participation within exist in-house. In addition, as City Deal was a neible therefore for this work to be undertaken in-house ity Deal consultancy might be required in future, grant can be drawn down).  eviously left the council's employment.  ve, but the work (and any future work) was instruction area, particularly within the context of City Deals	ew initiative, existing staff were fully enduse. in particular around the development umental in securing £44m investment i	ngaged in other of full business
Capita	a Symonds Ltd	Construction Design and Management (CDM) Co-ordinator Role – Whitelees MTB Project	April to July 2014	£5,305
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	experience of constructing such a Regarding work being done in-hou build period. That would have required the work was not done in-house of the transfer of the work was not done in-house of the work was not don	expenditure will increase in future. reviously left the council's employment. and to save initiative.	an officer on site as a CDM co-ordinate	or for a 12 week

Peel	Land Surveys	Design ' You Are Here' Panels	December 2013	£450
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	This was specialist work which The work was not done in-hou It is not considered likely that t	he expenditure will increase in future.  d previously left the council's employment.	e sign panels and the site conditions.	
Arch	itrail Ltd	Whitelee Mountain Bike Trail Site Supervision	April to November 2014	£5,732
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	of constructing such a facility in Specialist experience was request. The work was not done in-house it is not considered likely that t	uired so this work could not be done in-house. se previously. he expenditure will increase in future. d previously left the council's employment. spend to save initiative.	ect Supervision was required as there wa	as no experience

Atkin	s	Sustainable Travel Consultancy Barrhead	2013/14	£5,521
Q1.	Foundry, would impact on traffic contributory factor to the congesti	eration of Barrhead Town Centre, including sing movements in the town at peak times and son was council staff movements and parking happened, but time consuming, short-life project.	ignificantly reduce parking availabilit	ty. A significant
Q2	Regarding in-house work, there we creative methods of reducing single	ras a lack of resource (staff time). There was li e occupancy car travel to/from work that would re eturning to normal post construction.		
Q3.	The work was not done in-house p	· · · · · · · · · · · · · · · · · · ·		
Q4.	It is not considered likely that the e			
Q5.	•	eviously left the council's employment.		
Q6.	• • •	a short-life project to address a specific issue		
Q7.	This was one off expenditure			
			<del></del>	
			REVISED TOTAL	£51,628

#### **APPENDIX 2**

#### **AUDIT AND SCRUTINY COMMITTEE**

#### FEEDBACK PROVIDED ON CONSULTANCY EXPENDITURE FOR 2014/15

Feedback was initially requested on:-

Any paid consultancy or advice commissioned directly by the council from an external individual, company or organisation for a fixed period of time to assist the council progress an issue, including in respect of the provision of legal services.

The Audit and Scrutiny Committee is now seeking the following information on each of items of feedback provided before:-

- 1. Why were the consultants considered necessary and therefore engaged?
- Was there any prospect of the work being done in-house and, if not, why?
- 3. Was the work in question done in-house previously?
- 4. Is it considered likely or not that the consultant expenditure on the issue in question will increase in future and, if so, why?
- 5. Was the work undertaken by someone who had previously left the council's employment and, if so, why?
- 6, To what extent, if at all, was the expenditure linked to any spend to save initiative?
- 7. Was the expenditure in question considered to have been one-off or, alternatively, was it recurring expenditure for more ongoing/repeat work to some degree?

The feedback provided is listed below by question.

### **CHIEF EXECUTIVE'S OFFICE 2014/15**

### **Accountancy Service**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Sector/Capita Treasury Solutions	Treasury Service	Annual Contract for 2014-15	£11,000

- Q1. This is a high risk, specialist area which we do not have the in-house expertise to provide.
- Q2. This could not be done in-house because it is a specialised area. Only large authorities would provide this service in-house.
- Q3. Not done in-house previously (to officers' knowledge, outside consultants used for this for at least the past 30 years).
- Q4. On basis of previous trends, costs only likely to increase by inflation.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This is recurring expenditure.

Sector	Investment Benchmarking	Annual Contract for 2014-15	£485

- Q1. This allows benchmarking with other authorities (it is debatable whether this should be classified as a consultancy cost rather than a benchmarking club).
- Q2. This is a time consuming exercise and current workloads prohibit it being done in-house.
- Q3. Not done in-house previously (the service is a member of several benchmarking clubs).
- Q4. On the basis of previous trends, costs only likely to increase by inflation.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative, but the output shows where other authorities are investing surplus funds which could lead to financial benefits for the council.
- Q7. This is recurring expenditure.

KPM	G LLP	Fee re VAT Reclaim HMRC (Trade Waste)	Not Applicable	£1,724
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	This could not be done in-house a Not done in-house previously. The expenditure will not rise. This Not done by someone who had present the country of the c	s was a one off project. reviously left the council's employment. and to save initiative, but the council has benefited	d financially from the outcome of the wo	ork completed.
KPM	G LLP	Fee Relating to Non-Business Sport Litigation (VAT case)	Not Applicable	£1,500
Q1. Q2. Q3. Q4. Q5. Q6.	This could not be done in-house a Not done in-house previously. The expenditure will not rise. This Not done by someone who had present the source of the so	was a one off project. eviously left the council's employment. work, but it is hopeful that the council will benefit	t financially from the outcome of the co	urt case that
KPM	G LLP	Annual Fee for VAT Line Help Services	Not Applicable	£1,000

- Q1. This is a specialist area in which the council does not have in-house expertise.
- Q2. This could not be done in-house as we do not have the expertise.
- Q3. This was done in-house previously, but the employee left the council under ill health retiral and has not been replaced.
- Q4. On the basis of previous trends, costs only likely to increase by inflation.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. It is not linked to spend to save, but by buying into this service the council are mitigating the chance of incurring penalties from HMRC.
- Q7. This is recurring expenditure.

KPM	G LLP	Fee Relating to Education VAT	Not Applicable	£3,000
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	This could not be done in-house Not done in-house previously. This was a one off project. Not done by someone who had p	reviously left the council's employment. ut by buying into this service the council are		penalties from HMRC.
			TOTAL	£18,709

# Internal Audit

Nil Return

### Miscellaneous Services

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Castlerigg Consulting	ICT Shared Service Project with Renfrewshire and Inverclyde Councils (Following Restructuring, IT Services part of Corporate and Community Services)	June 13 – December 2014  (Costs Shown for 2014-15 are net of Contribution from Renfrewshire. (Castlerigg Cost £150,187.50 less £114,725 = £35,462.50))	£35,463

- Q1. In response to a business need to ensure that ICT can deliver to the digital aspirations of the council, consultants were engaged to undertake work on behalf of the 3 councils to identify improvements to the operation of ICT in all 3 and identify opportunities where joint working would be beneficial.
- Q2. The work had to be independent of the 3 councils, identify the opportunities for improvements and could not be done within existing resources.
- Q3. Not done in-house previously.
- Q4. The work continued from 2013/14 into 2014/15.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Regarding spend to save, the expenditure was linked to a potential saving equivalent to the cost of the consultancy plus improvements in operations.
- Q7. The work was one off and was expected to build up the skills of the existing ICT teams across the 3 councils. The consultants focused on areas where they could add most value with the existing ICT teams carrying out the implementation.

Ernst	t & Young	Leisure Trust Feasibility	Programme Costs Incurred 2014-15	£114,830
Q1. Q2. Q3. Q4. Q5. Q6.	This could not be done in-house as Not done in-house previously. This was a one off project. Not done by someone who had pre	the council does not have in-house expertise is we do not have the expertise or capacity.  Eviously left the council's employment.  Indicated to save initiative, however one of the main is particular project.		nchieve the NDR
			REVISED TOTAL	£150,293

### **Legal Services**

The expenditure does not relate solely to the Chief Executive's Office. Expenditure on legal consultancy work (put out to private firms via a framework tender) is taken from client departments' revenue or capital budgets. The information below therefore incorporates legal costs invoiced in 2014/15 for capital and revenue expenditure. On that basis, Legal Services had minimal consultancy expenditure themselves. The department to which the expenditure relates is part of the information specified in Column 2 below. Depending on the nature of tasks, the firms specified were engaged to complete specific tasks rather than for a fixed period. Work relating to the Court of Session requires staff with rights of audience, Counsel or legal firms with Advocates. For Questions 5 and 6 see comments in covering report.

Name & Designation of Individual Advisor or Consultant; or Name of Company or Organisation		e of Service Provided tment to Which Attributable)	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Anderson Strathern Solicitors	Property Lease Related (Environment)		Costs Invoiced for 2014-15	£546
Q1. This one off piece of work was or Q2. Pressure on in-house team was rQ3. Work of this nature is generally hQ4&7. Further costs of this sort may aris	reason woi nandled in-l	nouse.	·	
Brodies LLP	(1) (2) (3) (4)	Community Councils (£6,393) (Corporate and Community Services) Leisure Trust (£42,583) (Education) Shanks Park Development Strategy (£8,000) (Environment) Planning Advice (£1,300)	Costs Invoiced for 2014-15	£58,276

(Environment)

### (1) Community Council

- Q1. Outsourced due to scale of work, resource implications and because it was considered prudent to have an external view of issue given external views on council's proposal to revisit scheme.
- Q2. The resource implications and wish for an external view was why this was not done in-house.
- Q4&7. One off project, not expected to be repeated.

#### (2) <u>Leisure Trust</u>

- Q1. This one off piece of work was outsourced due to scale of work and resource implications.
- Q2. Resource implications were a reason this work was out-sourced.
- Q4&7. One off project. Not expected to be repeated.

#### (3) Shanks Park Strategy

- Q1. Initial consultation undertaken internally, but further work carried out externally taking account of scale of work and internal resource/pressure of work at the time (carried over from 2013/14).
- Q2&3. Internal resource / pressure of work at the time was one reason this was done externally.
- Q4&7. The work and expenditure carried over from 2013/14.

#### (4) Planning Advice

- Q1. Advice sought regarding Environmental Impact Assessment issues/cumulative effect for Maidenhill Strategic Development Opportunity site and also the development contribution strategy for both Maidenhill and Barrhead South Strategic Development Opportunity sites.
- Q2&3. Work of this type is generally handled in-house but was outsourced due to pressure of work on the in-house team at particular time.
- Q4&7. Further costs of this sort (i.e. various advice) may arise in the future due to ongoing pressure of work, time demands and internal resource limitations.

Maclay, Murray & Spens		Employment Equal Pay/Tribunal Advice (Corporate and Community Services)	Costs Invoiced for 2014-15	£7,759
Com	ments as for 2013/14			
Q1. Q2. Q3. Q4.	involved, on behalf of the council, so There is technical capability to do Service's ability to fulfil other requi Work regarding the equal pay set the Chief Officer (Legal and Procu The work is designed to settle/de inequalities of pay based on gene	this in-house, but the work is resource interpreted the council regarding legal advice/restlement has always been outsourced and has prement) retains oversight of the firm's work in the fend the council's position regarding equal payder), with a view to minimising council's ultimental these claims are resolved, but will be lighter.	nsive to the point of impacting detrime epresentation. not been handled directly by Legal Senis regard. y claims (raised by individuals historicate liability, and is therefore reactive	entally on Legal rvices, although cally affected by to claims being
Shep	oherd & Wedderburn	(1) Eastwood Health Centre (£13,109) (Community Health and Care Partnership) (2) Barrhead High School (£41,699) (Education/Environment) (3) Newton Mearns Flood Prevention Group Judicial Review (£669) (Environment) (4) Caveats (£240) (Chief Executive's Office) (5) Bell Rock Parent Company Guarantee Transfer (£883) (Education/Environment) (6) Various Planning (£3,938) (Environment)	Costs Invoiced for 2014-15	£60,538

#### (1) Eastwood Health Centre Comments as for 2013/14

- Q1. This one off piece of work was outsourced due to pressure of work on internal legal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort may arise due to ongoing pressure of work, time demands and internal resource limitations.

#### (2) Barrhead High School Comments as for 2013/14

- Q1. The matter involved Court of Session litigation and engagement of Counsel so the work required to be outsourced as internal service has no rights of audience in Court of Session.
- Q2&3 Could not be done in-house.
- Q4&7. Litigation now concluded so no further costs.

### (3) Newton Mearns Flood Prevention Group Judicial Review Comments as for 2013/14

- Q1. The matter involved Court of Session litigation and engagement of Counsel so the work required to be outsourced as internal service has no rights of audience in Court of Session.
- Q2&3. Could not be done in-house.
- Q4&7. Litigation now concluded so no further costs.

### (4) <u>Caveats</u> Comments as for 2013/14

- Q1. This is the lodging of Court of Session caveats by Edinburgh agents.
- Q4&7 This is an annual process.

### (5) Bell Rock Parent Company

- Q1-3. This related to St Ninians contractual issues (see 2013/14). The work was outsourced to the firm involved in the original preparation of PFI drocumentation for the school extension who retained intimate knowledge of contract provisions relevant to efficient handling of remediation issues. This was a more efficient use of resources than dealing with matter in-house.
- Q4&7. Ongoing expenditure dependent on further issues arising connected to PFI documentation and internal capacity at that time.

# (6) <u>Various Planning Advice</u>

- Q1. This centred on interpretation of the Development Contributions SPG regarding the general principle of taking contributions and thereafter on the implications/legitimacy etc of education contributions. Outsourced due to pressure of work on internal service at particular time.
- Q2. Pressure on in-house team was reason work was out-sourced.
- Q3. Work of this nature is generally handled in-house.
- Q4&7. Further costs of this sort (i.e. various advice) may arise in future due to ongoing pressure of work, time demands and internal resource limitations

TOT	AI C407 440
101/	AL ±121,119

### CORPORATE AND COMMUNITY SERVICES DEPARTMENT 2014/15

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
ODS Services Ltd	Training and Support on Using Improvement Science /Model for Improvement to Deliver SOA Workstreams	April 2014 – March 2015	£22,591

- Q1. The council identified that it needed additional capacity to roll-out the Model for Improvement across the CPP. ODS met the requirements of the tender.
- Q2 The work could not be done in-house. This exercise was a skills transfer as we seek to increase the number of staff who understand and can use the model.
- Q3. The work was done in-house previously, however the skills are highly sought after and the previously trained staff had moved on.
- Q4. There may be spend on this issue over the next two financial years. This is dependent on department requirements for support and the skill-base and turnover of staff.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This is on-going work to embed the Model for Improvement into the CPP and council.

Solace Enterprises	Review of Operation and Support of	April 2014 – October 2014	£9,588
	Community Planning (Part of Review of Scheme of Establishment for Community Planning)		

### See 2013/14 also

- Q1. We wanted to bring in an independent, un-impeachable individual to review the operation of community councils and the support that the council provided.
- Q2. The point of this exercise was for an experienced, external individual to make an objective assessment and make recommendations (i.e. a critical friend).
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure on this will increase in future. This was for a specific piece of work.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was considered one off expenditure

ODS Services Ltd	Research: Community Assets and Equality in Relation to Securing 2 Equalities Groups in East Renfrewshire as Part of Council's Equality Duties (Diversity ER and ERDA)		£5,000
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- Q1. Consultants were necessary for this project to pilot the application of the relatively new concept of "Appreciating Assets" to community development for equality groups. This required, among others, drawing on practice elsewhere, an independent mediator and facilitator between equality groups and the council; and expertise in CLD. This was linked to a 3 year fixed cost work started in 2013-14.
- Q2. Aspects of the work being done in-house have included identifying relevant officers, elected members and community representatives for interviewing and consultation sessions facilitated by the Consultants; ongoing support to equality community groups to explain new concepts; and undertaking follow-up actions, such as completing unfinished tasks.
- Q3. Appreciating Assets is a relatively new concept which required external expertise.
- Q4. The expenditure was fixed and is not likely to increase in the future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure linked to a 3 year fixed cost programme.

Castl	erigg Consulting Ltd	Consultancy Support for Development of Future Council Change Programme	April 2014 – September 2014	£29,000
Q1.	change with clearly defined outcome of the critical strengths and weakn	engage with CMT and each Director independences and benefits. The engagement of consultar nesses with the council's current and past appropriate challenge and inspire the council on the 'art or	nts was mainly to obtain an independeroaches to change and transformation	ent assessment n, including the
Q2.	Office who were integral to the cor	ntly with the (then) Head of Customer & Busing nclusions, however the element of independent The consultants also brought much needed coil.	t, objective challenge was sought and	d could only be
Q3. Q4.	A corporate resources contract is change programme. This covers the	currently out to tender to allow the council the areas of ICT, HR and change. This will help the nd meet budget challenges and will augment ex	ne council to deliver on the pace and s	scale of change
Q5. Q6.		viously left the council's employment. to a single spend to save initiative, but was ntial financial savings.	s critical to delivery of the council's	future change
Q7.	This was a one off expenditure.			
			REVISED TOTAL	£66, 179

### **EDUCATION DEPARTMENT 2014/15**

Name & Designation of Individual Advisor or Consultant; or Name of Company or Organisation	Natu	re of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Coyle Education	(1)	Investigating Practicalities of Operating 3 Double Periods for S6 Pupils	December 2014	£5,277
	(2)	School Timetabling	January 2015	£6,330
	(3)	Completion of Secondary School Timetabling	March 2015	£3,528

- Q1. For 3 issues above are all inter-related to school structures and associated timetabling. It concerned the department responding to feedback from teachers to provide more upper school classes with larger continuous blocks of learning and teaching time which necessitated a feasibility study of each schools' timetable. As for the 2013/14 response, the above consultant was approached which provides unique expertise to head teachers of our secondary schools to compile their individual school timetables based on each school's curricular pathways for meeting their pupils' needs. The development works is seasonal and required over the same intensive timeframe in all schools each year. It demands a high level of expertise and knowledge of education in East Renfrewshire.
- Q2. An officer from the department works closely with this supplier and the schools to build in-house skills and knowledge. However due to the high level of experience and in-depth understanding required and capacity constraints there continues to be key aspects where this external support is required. This service is highly valued by head teachers who recognise its importance in significantly contributing to the outstanding performance levels of schools.
- Q3. A number of years ago the individual worked in the authority before retiring from post. His expertise was developed over his many years in this educational field which latterly was in the council and is recognised nationally.
- Q4. This is considered a cost effective and efficient method of providing such a quality service for schools.
- Q5. A number of years ago the individual worked in the authority before retiring.
- Q6. Although not specifically linked to spend to save, this is such and is best value.
- Q7. This service is required annually for schools and the department has improved in-house experience by working closely and developing tools based on the methodology used. The department will continue to explore options to further improve in-house expertise within the context of remaining available resources.

William Clark	Work Associated with Joint Schools Faith	November 2014	£2,403
	Campus Consultation		

- Q1. This related to the pupil consultation element of the statutory education consultation for the new Faith Schools Joint Campus. Such consultation is considered a specialist piece of work requiring both an understanding of the legislation and the workings of the local authority and the ability to engage effectively with pupils across the primary and secondary sector.
- Q2&3. Guidance strongly advocates use of independent, experienced parties to carry out this exercise. This supplier has the necessary skills, abilities and experience, particularly in the secondary sector, to assist in this task, having previously worked with school managers and pupils.
- Q4&7. It may be necessary to engage this consultant when undertaking future statutory education consultations to evidence this task is being carried out independently.
- Q5. Not done by someone who had previously left the council's employment.

Ellen McBride	(1)	Work Associated with Joint	November 2014	£2,132
		Schools Faith Campus Consultation		
	(2)	NQT Training – Interview Skills	6 & 8 January 2015	£1,250

## (1) Work Associated with Joint Schools Faith Campus Consultation

- Q1. This work related to the pupil consultation element of the statutory education consultation for the new Faith Schools Joint Campus. Such consultation is considered a specialist piece of work requiring both an understanding of the legislation and the workings of the local authority and the ability to engage effectively with pupils across the primary and secondary sector.
- Q2. Guidance strongly advocates use of independent, experienced parties to carry out this exercise. This supplier has the necessary skills, abilities and experience, particularly in the primary sector, to assist in this task, having previously worked with school managers and pupils.
- Q4&7. It may be necessary to engage this consultant when undertaking future statutory education consultations to evidence this task is being carried out independently.
- Q5. Not done by someone who had previously left the council's employment.

# (2) NQT Training – Interview Skills

- Q1-3. The engagement of this consultant was necessary due to a lack of in-house capacity and expertise at that time.. Lack of in-house capacity was one reason provided for this work being done.
- Q4&6 Going forward, a new model of in-house delivery is being developed.

&7.

Q5. Not done by someone who had previously left the council's employment.

Hilda De Felice	NQT Training – Motivating Yourself	3 & 5 June 2014	£1,200

- Q1-3. The engagement of this consultant was necessary due to a lack of in-house capacity at that time. Lack of in-house capacity at that time was reason provided for this work being done..
- Q5. A number of years ago the individual worked in the authority before retiring from post.

Stuart Allison	Science Review Questionnaires	January 2015 (3 Days)	£750

- Q1. The development of these questionnaires was part of early preparatory work in advance of a wider review of the learning and teaching of science across East Renfrewshire's schools. This work requires a detailed knowledge and understanding of East Renfrewshire's recent science improvement programme, the local schools and catchment areas as well as teaching staff. Knowledge of the national perspective and future direction of science in relation to the continuing implementation of Curriculum for Excellence is also essential. The above consultant had the necessary skills, abilities & experience to assist in this task and was available to meet the timescale required.
- Q2-4. Whilst there was insufficient expertise and capacity in-house to undertake this task at that time, the department is seeking to improve in-house knowledge/expertise in this area.
- Q5. This individual worked for the authority before retiring from post.

Bob T	ennent	Bespoke Services Related to Teaching Staff Analysis of East Renfrewshire Primary and Secondary Schools. Consultancy on Curriculum Structures to Support Developing the Young Workforce Recommendations.	Various dates - November 2014 - March 2015	£14,080
	model and actual operations with undertake this work required detail structures and staffing arrangement of the national Developing the Your This one-off work required to be consultant has the necessary skills Consultant support is unlikely to be	cher staff usage within primary and secondary and establishments, considered efficiencies and ed knowledge and understanding of East Renfats, in addition to high analytical skills. At the same Workforce recommendations in terms of the empleted within a relatively short timeframe and abilities & experience to assist in this task and e incurred in future years for this one off task; he demonstrated to meet the needs of schools.	nd will be used to inform future wide rewshire's management, curriculum ar ame time it was necessary to consider existing curricular structures within our d there was no in-house capacity to do was available to meet the timescale re	er redesign. To and pupil support the implications schools. So. The above equired.
Danie	McGinty	Flexible Routes to Headship Training	1 day – September 2014	£350
	A new national model is being deve Not done by someone who had pre	was necessary due to a lack of in-house capaceloped to support those aspiring to be Head Tead reviously left the council's employment.  Iliture on this issue will be incurred in the future.	achers.	

Clearwater Brooks	NQT Training – Facilitating Feedback	29 April and 1 May 2014	£1,300
Q4,6 It is unlikely that further consultant developed.	was necessary due to a lack of in-house capaci expenditure on this issue will be incurred going feviously left the council's employment.	•	ery is being
Hub West Scotland (Turner & Townsend)	Structural Survey – Eastwood Leisure Centre	May and June 2014	£1,150
Comments as for 2013/14. This relate commissioned in February/March 2014	s to further costs incurred early in the 2014	1/15 financial year but related to th	e original work
expertise required.	based on advice from colleagues in Property aviously left the council's employment.	and Technical Services, due to the sp	pecific technical
		TOTAL	£39,750

### **COMMUNITY HEALTH AND CARE PARTNERSHIP 2014/15**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
KPMG LLP	Business Case Review for Bonnyton	5-13 February 2015	£4,860
	House Care Home		

- Q1. There was considerable family and staff opposition to the proposal to sell Bonnyton House and related publicity in the local press, questioning the council's decision. We felt it was important that we could show the council's financial analysis about Bonnyton had been reviewed by an independent body.
- Q2-3. It was important to show that an independent body had reviewed the council's analysis. All the initial financial analysis was carried out by council and HSCP staff.
- Q4. It is considered likely that expenditure will rise because further detailed analysis will be required.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure is not linked to any spend to save initiative.
- Q7. Work is limited to the analysis of Bonnyton and that required to achieve council savings. Expenditure will not be recurring, but the costs will increase on a one-off basis.

Louise Close Ltd	Consultancy Service for Self-Directed	January /February 2015	£907
	Support Care Home Pilot		

- Q1. It was proposed to Government that a 'critical friend' relationship with a known party would support the development of the learning as set out in the approved submission to Government.
- Q2. The work could not be done in-house. Using the skills and approach of this known party was deemed the most appropriate approach to providing the learning and development input to the programme. It was felt essential to have a person with considerable experience of working on change programmes within the sphere of social care.
- Q3. Not applicable.
- Q4. The role of the consultant has been scoped and agreed and is not likely to change from the approved budget plan.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure is not linked to any spend to save initiative.
- Q7. The expenditure is recurring over the term of the funding with Scottish Government Ministers.

TOTAL	£5,767

### **ENVIRONMENT DEPARTMENT 2014/15**

Name & Designation of Individual Advisor or Consultant; <u>or</u> Name of Company or Organisation	Nature of Service Provided	Period of Time the Consultant, Advisor, Company or Organisation was Employed	Total Cost of Service Provided (Excl VAT)
Architrail Ltd	Project Supervision Whitelee Mountain Bike Trails Project	April to May 2014	£9,825

- Q1. This was the building of the Mountain Bike Facility at Whitelee Windfarm. Project supervision was required as there was no experience of constructing such a facility in-house. This is the continuation of the 2013/14 project.
- Q2. Specialist experience was required so this work could not be done in-house.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure (project now complete).

Capita Symonds Ltd.	CDM Co-ordination Role Whitelee Mountain Bike Trails Project	April to May 2014	£1,591

- Q1. This was linked to the building of the Mountain Bike Facility at Whitelee Windfarm. The CDM co-ordinator was required as there was no experience of constructing such a facility in-house. This was the continuation of the project from 2013/14.
- Q2. Regarding the prospect of this work being done in-house, it would not have been appropriate to have an officer on site as a CDM coordinator for a 12 week build period. That would have required someone to back fill that officer's post which would have been more costly than that charged. The officer was also acting as the client.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure (project now complete).

Dougall Baillie Associates	Transport Appraisal & Access Solutions	April to October 2014	£10,000
		*(Education Department Contribution £4,350)	*

- Q1. This relates to the Waterfoot Road Faith Campus project required for the Maidenhill Development to be effective and promoted through the Local Development Plan (LDP). The Transport Appraisal looked at the impact of the proposal and the access options.
- Q2. This could have been done internally, but there were capacity issues at that time in the Roads Service. The Roads Service assisted with the brief.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

City of Play	Play Provision for Barrhead	October 2014	£950

- Q1. This was a small piece of work looking at the potential for designs and feasibility for Natural Play proposals for Barrhead South.
- Q2. This was specialist work that could not be done in-house.
- Q3. The work was not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Biggar Econom	ics Ltd.	Economic Development Consultation	May to August 2014	£2,000
O1 Biggar Co	onsultants are economic s	annraisal specialists and have been appointed o	on several occasions to assist with in	n narticular the

- Q1. Biggar Consultants are economic appraisal specialists and have been appointed on several occasions to assist with, in particular, the business cases for City Deal projects.
- Q2. There was no in-house expertise for economic impact appraisals.
- Q3. The work was not done in-house previously.
- Q4. The company may bid again for work when new business plans are being developed or revised, as and when required. There is no likely increase in expenditure though.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. There may be future expenditure at the same level as explained above (a maximum of once or twice per year).

Biggar Economics Ltd.	Consultancy on Social Economics Impact	September to November 2014	£2,400

- Q1. Biggar Consultants are economic appraisal specialists, and have been appointed on several occasions to assist with, in particular, the business cases for City Deal projects
- Q2. There was no in-house expertise for this.
- Q3. The work was not done in-house previously.
- Q4. The company may bid again for work when new business plans are being developed or revised, as and when required. There is no likely increase in expenditure though.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. There may be future expenditure at the same level as explained above (a maximum of once or twice per year).

WSP UK Ltd.	Transport Appraisal / Assessment –	June 2014 to February 2015	£7,827
	Newford Grove		

- Q1. The impact on local traffic numbers, behaviour, management, etc. was required as relevant input into the necessary road safety, parking and other measures required by the design of the proposed new build Family Centre and Nursery at this location.
- Q2. The relevant expertise was not available using in-house resources and the need to access professional advice with no bias was also considered important.
- Q3. To the best of knowledge, the work was not done in-house previously.
- Q4. A refresh of the report to consider the merits of an alternative access to the site was undertaken (it is understood that this was in addition to the above amount but, without ledger information, that cannot be said for certain). No further expenditure is expected at this point but the project has still to receive planning permission.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative. The assessment was carried out in connection with a series of other data-collection activities to inform planned capital expenditure.
- Q7. This was originally considered one-off expenditure but planning refusal led to the need for more detailed consideration of alternative access which, in turn, led to the refreshing of report. As planning permission has yet to be gained, it is impossible to say at this stage whether further expenditure will be incurred.

Active Maps Ltd.	East Renfrewshire Cycle Maps	March 2015	£2,725

- Q1 This was to produce detailed cycle maps for the council area in relation to active travel.
- Q2. The level of mapping work required and constraints placed on the council by external funding partners meant that doing this in-house was not feasible.
- Q3. This has not been done in-house before; it was a bespoke project.
- Q4. A similar project may be carried out in future, but at this time there are no firm plans to do so and any plans would require external funding.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure, but we would consider using the same supplier if we had a similar project.

PMR Leisure	Consultancy Services for Balgray	May to September 2014	£5,108
	Watersports		

- Q1. This was in relation to a feasibility study to determine if a wakepark was feasible at Balgray Reservoir. PMR Leisure are experts in the wakepark field and advised on governance/operational arrangements on the basis of a social enterprise model.
- Q2. This was specialist work that could not be done in-house.
- Q3. This has not been done in-house before.
- Q4. It is likely that expenditure will increase in future. The wakepark at Balgray Reservoir is an ongoing project and further specialist work will be required.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was initial feasibility. More work will be required.

Anderson Bell Christie	Master Plan Maidenhill / Malletsheugh	May to October 2014	£26,000

- Q1. Anderson Bell Christie were employed to facilitate the Maidenhill Masterplan and discuss and co-ordinate the infrastructure requirements of the different parties and developers.
- Q2. It was possible for this work to be carried out by internal staff, but there were capacity issues within the Planning Service at that time due to the ongoing LDP process. Anderson Bell Christie also brought external expertise as an architecture practice which was beneficial.
- Q3. Not done in-house previously.
- Q4. Is it not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

WSP UK Ltd.	Traffic Impact Analysis – Barrhead North	September 2014 to February 2015	£5,950

- Q1. This relates to the Barrhead North Masterplan for development at Glasgow Road and Shanks promoted through the LDP process. The work was to consider the improvements required to facilitate development and minimise impact on existing network.
- Q2. It was possible for the work to be carried out by internal staff, but there were capacity issues in Roads at that time. Roads Service assisted with the brief.
- Q3. Work not done in-house previously.
- Q4. Not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Roderick MacLean Associates Ltd.	Barrhead Retail Capacity Assessment	July to November 2014	£2,470

- Q1. This piece of work was carried out to consider the retail capacity within Barrhead and to consider if the Glasgow Road site could accommodate small scale retail development without adversely impacting on Barrhead Town Centre. This informed the Masterplan for Barrhead North promoted through the LDP.
- Q2. This was specialist work that could not be done in-house.
- Q3. Work not done in-house previously.
- Q4. It is not considered likely that the expenditure will increase in future.
- Q5. Not done by someone who had previously left the council's employment.
- Q6. Expenditure not linked to any spend to save initiative.
- Q7. This was one off expenditure.

Ande	rson Bell Christie	D2D Watersport Centre Design & Cost Feasibility	May 2014 to March 2015	£5,350	
Q1. Q2. Q3. Q4. Q5. Q6. Q7.	Reservoir and what the potential costs would be to help design and plan for the development.  Q2. This was specialist work that could not be done in-house.  Q3. The work was not done in-house previously.  Q4. Expenditure could rise in future. The project is still in a development phase.  Q5. Not done by someone who had previously left the council's employment.  Q6. Expenditure not linked to any spend to save initiative.				
			TOTAL	£82,196	

