

Report to:	<b>East Renfrewshire Cabinet</b>
Date of Report:	<b>5<sup>th</sup> September 2016</b>
Report by:	<b>David Proctor, Local Senior Officer ( LSO)</b>
	<b>Scottish Fire and Rescue Service</b>

Subject:	<b>Scottish Fire and Rescue Service (SFRS) Report</b>
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## 1. PURPOSE OF THIS REPORT

The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and activities during the first quarter (April – June inclusive) of 2016/17, in support of Member scrutiny of local service delivery.

## 2. PERFORMANCE

### 2.1 Operational Activity Analysis

The attached Scottish Fire and Rescue Service (SFRS) performance report (Appendix A) provides elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity in the East Renfrewshire area, for quarter 1 of the 2016/2017 reporting year.

The following is a summary of activity analysis for the Key Performance Indicators (KPI) which are identified as priorities in the East Renfrewshire Local Fire and Rescue Plan 2014-17, and Annual Operating Plan 2015-16.

- There were no fire fatalities during this reporting period and one fire casualty, however this individual was treated as a precautionary measure only.
- Accidental dwelling fires have decreased from 19 to 14 during the reporting period as compared to the same quarter in the previous year.
- Deliberate fires have increased from 59 to 81 compared with the previous year. This is mainly due to an increase in secondary fires within the Barrhead Ward area. Proactive engagement with partner agencies continue at weekly Greater Results In Partnership meetings to reduce this issue.
- There have been a total of 4 fires in non-domestic properties which include commercial, industrial and local authority buildings. This represents a decrease from the last reporting period and the same period last year and there continues to be ongoing positive engagement with these types of premises by our Fire Safety Enforcement Team.
- The number of special services has decreased from 31 to 26 in comparison to the same quarter last year and also reflect a reduction from the previous quarter.
- The number of false alarms has increased from 111 to 124 compared with the previous year. However, there has been no change from the previous quarter. There continues to a proactive targeted approach to reducing unwanted alarms due to equipment failure, and will remain a key area of improvement for SFRS in the coming months.

### 3. PRIORITIES & INTERVENTIONS (2016/17)

SFRS is committed to working in partnership with Community Planning partners in the public, private, and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS activities in terms of educational activities and interventions:

*Home Fire Safety Visits (HFSV)* - SFRS personnel delivered 346 HFSV in East Renfrewshire in the current reporting period where SFRS staff conducted risk assessments, provided safety education and fitted free smoke alarms, where required. Of these visits 108 were deemed as High Risk and the referral process to Social Work services which is now in place is contributing well to this effective performance.

Telecare installations continue with SFRS staff conducting home visits on a need by need basis in consultation with the Local Authority.

*Unwanted Fire Alarm Signals* – SFRS are continuing to work closely with local Housing Associations to help reduce the number of unwanted fire alarm signals and equipment faults, particularly in Sheltered Housing Units, and to promote HFSVs to vulnerable clients in Independent Living Accommodation.

Partnership engagement - Partnership links continue to be expanded upon with East Renfrewshire CHCP Drugs and Alcohol Partnership and East Renfrewshire Council. A referral process has now been established for their clients and as part of the partnership agreement is the delivery of formal fire awareness/risk training to operational staff from both health and social work.

The SFRS Community Action Team (CAT) are continuing to work closely with Youth Services and are delivering Fire Reach courses to young people at risk of offending.

The Team are also engaged with East Renfrewshire Falls Advisory Group and have now created a partnership link to enable a referrals process for both the Group and SFRS.

There is currently a partnership agreement between SFRS and Scottish Ambulance Service (SAS) which allows SAS resources to be based within a Community Fire Station. A Pilot has now commenced utilising Barrhead as a Tactical Deployment Point for an ambulance and its crew. Engagement continues with the potential for an ambulance and crew to be based at Clarkston to provide an even more effective emergency medical response to East Renfrewshire and the surrounding area.

In continuing to maintain an effective service delivery, a targeted approach to reduce the incident activity and increase performance will remain the focus of SFRS.

### 4. RECOMMENDATIONS

The Cabinet is asked to note the contents of this report and its appendices.

Appendix A- Performance Report Q1 (April – June inclusive) 2016/17



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
 Working together for a safer Scotland

## East Renfrewshire

W6 - Renfrewshire / & East / Inverclyde

Wards	6
Population*	91,030
Dwellings*	37,448
Hectares	17,379

\* Source: GROS - General Register Office for Scotland  
 (Mid yr est 2012)

## Ward performance report

Report Period
Quarter
Q1
"
Report Type
Incidents/Casualties

### DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

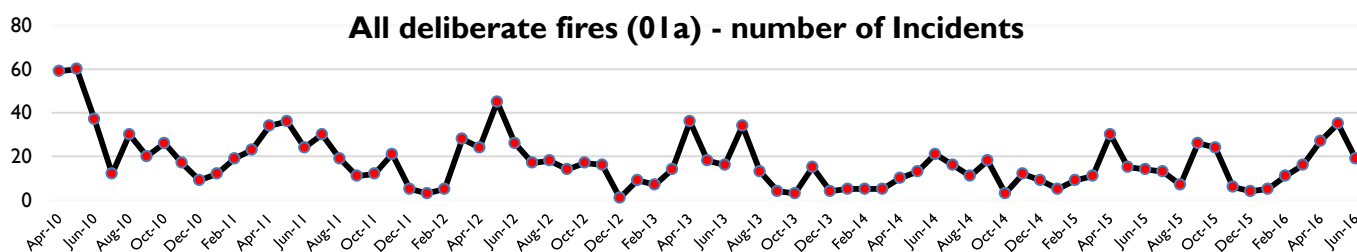
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ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
01a	All deliberate fires	3	AVE.	40%	
01b	All deliberate primary fires	4	AVE.	33%	
01bi	All deliberate dwelling fires	5	AVE.	-40%	
01bii	All deliberate other building fires	6	AVE.	0%	
01biii	All deliberate vehicle fires	7	AVE.	200%	
01biv	All deliberate 'other' primary fires	8	AVE.	80%	
01c	All deliberate secondary fires	9	AVE.	41%	
01ci	All deliberate secondary refuse fires	10	AVE.	21%	
01cii	All deliberate secondary 'other' fires	11	AVE.	50%	
02a	All accidental fires	12	AVE.	-32%	
02b	All accidental primary fires	13	AVE.	-30%	
02bi	All accidental dwelling fires	14	DWELLING	-19%	-10%
02bii	All accidental other building fires	15	AVE.	-54%	
02biii	All accidental vehicle fires	16	AVE.	-40%	
02biv	All accidental 'other' primary fires	17	AVE.	-100%	
02c	All accidental secondary fires	18	AVE.	-32%	
02ci	All accidental secondary refuse fires	19	AVE.	-100%	
02cii	All accidental secondary 'other' fires	20	AVE.	7%	
03a	All fire casualties (fatal & non-fatal (incl. p/c's))	21	AVE.	-70%	
03ai	All fatal fire casualties	22	CASUALTY	-100%	-5%
03aii	Non-fatal fire casualties (excl. p/c's)	23	CASUALTY	-25%	-5%
03aiii	Non-fatal fire casualties (incl. p/c's)	24	AVE.	-67%	
03bi	All fatal accidental dwell. fire casualties	25	CASUALTY	-100%	-5%
03bii	Non-fatal accidental dwell. fire casualties (excl. p/c's)	26	CASUALTY	0%	-5%
03biii	Non-fatal accidental dwell. fire casualties (incl. p/c's)	27	AVE.	-63%	
04a	Non domestic fires	28	NON DOM	-60%	prev yr
5	Special Service - All	29	AVE.	-13%	
05a	Special Service - RTCs	30	AVE.	24%	
05b	Special Service - Flooding	31	AVE.	-73%	
05c	Special Service - Extrication	32	AVE.	-100%	
05d	Special Service - Others	33	AVE.	-2%	
06a	Non-fatal casualties - RTCs	34	AVE.	38%	
06b	Fatal casualties - RTCs	35	AVE.		
10a	False Alarms - All	36	AVE.	22%	
10b	False Alarm - Good Intent	37	AVE.	22%	
10c	False Alarm - Malicious	38	AVE.	88%	
10d	False Alarm - Equipment failure	39	AVE.	20%	

All deliberate fires (01a) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	16	14	3	10	13	
Barrhead	60	40	23	30	44	
Giffnock and Thornliebank	8	10	10	9	11	
Netherlee, Stamperland and Williamwood	2	2	2	0	1	
Newton Mearns South	7	3	2	0	3	
Busby, Clarkston and Eaglesham	2	1	4	10	9	

Council area totals within LSO	95	70	44	59	81	
East Renfrewshire	95	70	44	59	81	
Inverclyde	287	242	131	183	344	
Renfrewshire	286	284	164	199	349	
East Renfrewshire % of LSO Total	14.2%	11.7%	13.0%	13.4%	10.5%	

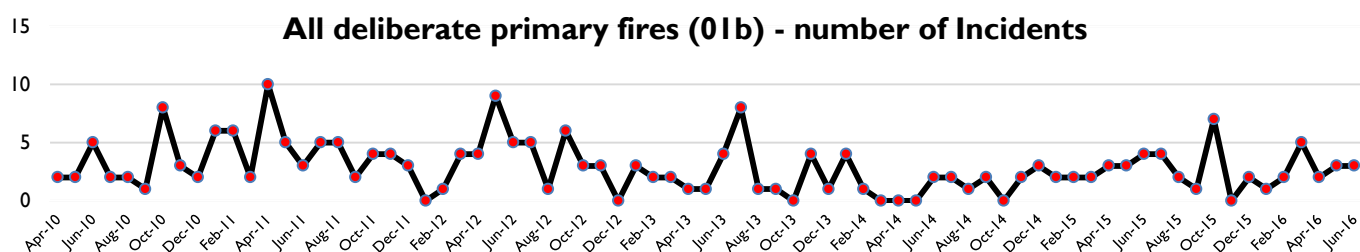


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	314	396	185	237	318	
W2 - Glasgow City	939	1157	794	845	980	
W3 - South Lanarkshire	443	546	328	358	338	
W4 - North Lanarkshire	613	918	506	674	737	
W5 - Ayrshire East / North / South	524	746	354	405	577	
W6 - Renfrewshire / & East / Inverclyde	668	596	339	441	774	
W7 - Dumfries & Galloway	37	41	30	31	54	
W6 % of SDA Total	19%	14%	13%	15%	20%	
Scotland	4939	6254	3942	4923	5355	

### All deliberate primary fires (01b) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	3	1	0	2	0	
Barrhead	11	3	0	6	5	
Giffnock and Thornliebank	1	0	1	1	2	
Netherlee, Stamperland and Williamwood	0	1	1	0	0	
Newton Mearns South	2	1	0	0	1	
Busby, Clarkston and Eaglesham	1	0	0	1	0	

Council area totals within LSO	18	6	2	10	8	
East Renfrewshire	18	6	2	10	8	
Inverclyde	26	20	17	18	14	
Renfrewshire	34	38	27	25	30	
East Renfrewshire % of LSO Total	23.1%	9.4%	4.3%	18.9%	15.4%	

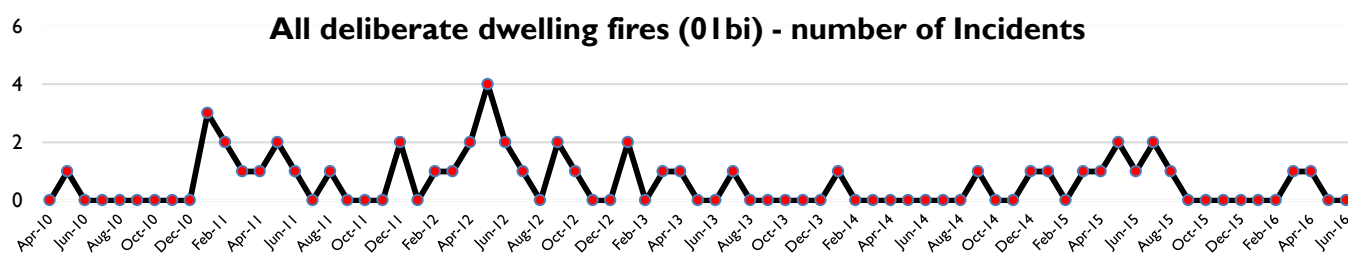


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	70	36	29	34	35	
W2 - Glasgow City	184	124	100	108	104	
W3 - South Lanarkshire	65	43	50	30	38	
W4 - North Lanarkshire	92	82	61	66	64	
W5 - Ayrshire East / North / South	54	37	40	39	33	
W6 - Renfrewshire / & East / Inverclyde	78	64	46	53	52	
W7 - Dumfries & Galloway	10	13	8	9	11	
W6 % of SDA Total	14%	16%	14%	16%	15%	
Scotland	845	720	637	697	637	

### All deliberate dwelling fires (01bi) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	2	0	0	1	0	
Barrhead	5	0	0	2	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	1	0	0	1	
Busby, Clarkston and Eaglesham	1	0	0	1	0	

Council area totals within LSO	8	1	0	4	1	
East Renfrewshire	8	1	0	4	1	
Inverclyde	9	3	3	6	4	
Renfrewshire	13	8	8	10	3	
East Renfrewshire % of LSO Total	26.7%	8.3%	0.0%	20.0%	12.5%	



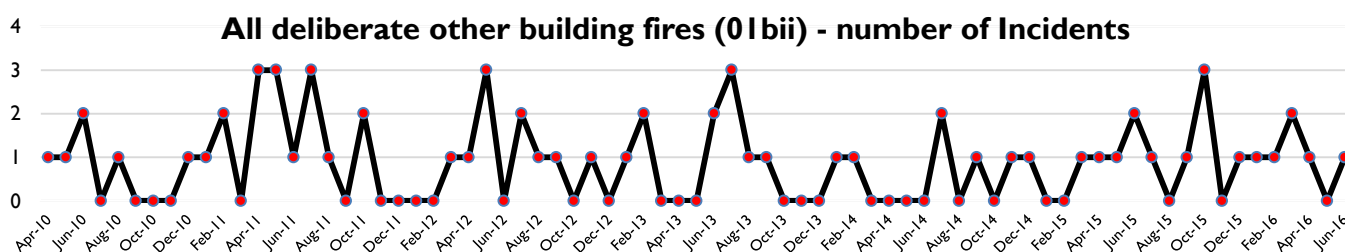
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	18	12	8	9	4	
W2 - Glasgow City	65	35	27	28	25	
W3 - South Lanarkshire	14	8	13	11	5	
W4 - North Lanarkshire	21	18	15	10	15	
W5 - Ayrshire East / North / South	14	9	12	8	8	
W6 - Renfrewshire / & East / Inverclyde	30	12	11	20	8	
W7 - Dumfries & Galloway	2	0	2	4	4	
W6 % of SDA Total	18%	13%	13%	22%	12%	
Scotland	239	162	159	164	129	



**All deliberate other building fires (01bii) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	1	0	0	1	0	
Barrhead	1	2	0	3	1	
Giffnock and Thornliebank	1	0	0	0	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	4	2	0	4	2	
East Renfrewshire	4	2	0	4	2	
Inverclyde	3	6	0	3	1	
Renfrewshire	10	4	8	8	6	
East Renfrewshire % of LSO Total	23.5%	16.7%	0.0%	26.7%	22.2%	

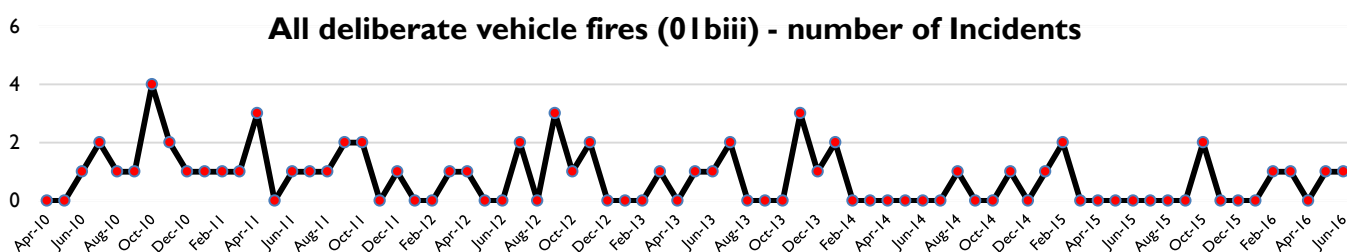


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	16	8	8	8	6	
W2 - Glasgow City	36	37	25	28	22	
W3 - South Lanarkshire	22	9	19	7	11	
W4 - North Lanarkshire	25	27	12	18	13	
W5 - Ayrshire East / North / South	17	9	16	17	13	
W6 - Renfrewshire / & East / Inverclyde	17	12	8	15	9	
W7 - Dumfries & Galloway	6	5	3	1	2	
W6 % of SDA Total	12%	11%	9%	16%	12%	
Scotland	216	200	152	177	136	

**All deliberate vehicle fires (01biii) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	0	0	
Barrhead	1	1	0	0	2	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	2	0	0	2	
Inverclyde	10	7	12	3	6	
Renfrewshire	7	14	6	5	9	
East Renfrewshire % of LSO Total	5.6%	8.7%	0.0%	0.0%	11.8%	

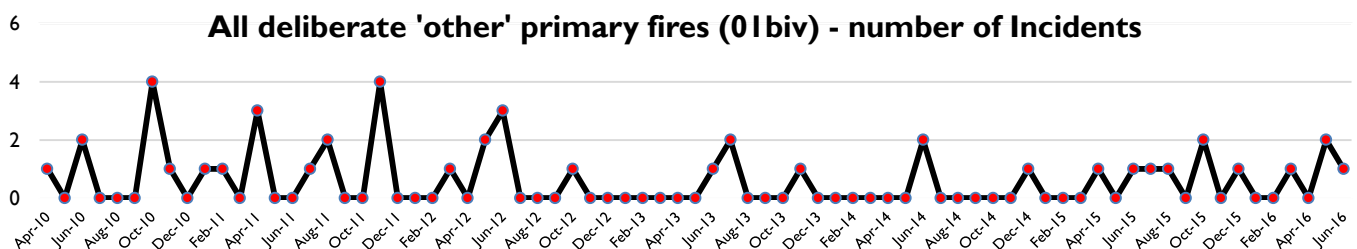


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	28	10	8	12	8	
W2 - Glasgow City	49	34	37	37	48	
W3 - South Lanarkshire	19	12	10	8	16	
W4 - North Lanarkshire	31	22	21	29	19	
W5 - Ayrshire East / North / South	13	10	8	10	7	
W6 - Renfrewshire / & East / Inverclyde	18	23	18	8	17	
W7 - Dumfries & Galloway	2	8	3	1	4	
W6 % of SDA Total	11%	19%	17%	8%	14%	
Scotland	223	187	207	203	196	

### All deliberate 'other' primary fires (01 biv) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	4	0	0	1	2	
Giffnock and Thornliebank	0	0	1	1	1	
Netherlee, Stamperland and Williamwood	0	1	1	0	0	
Newton Mearns South	1	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	5	1	2	2	3	
East Renfrewshire	5	1	2	2	3	
Inverclyde	4	4	2	6	3	
Renfrewshire	4	12	5	2	12	
East Renfrewshire % of LSO Total	38.5%	5.9%	22.2%	20.0%	16.7%	

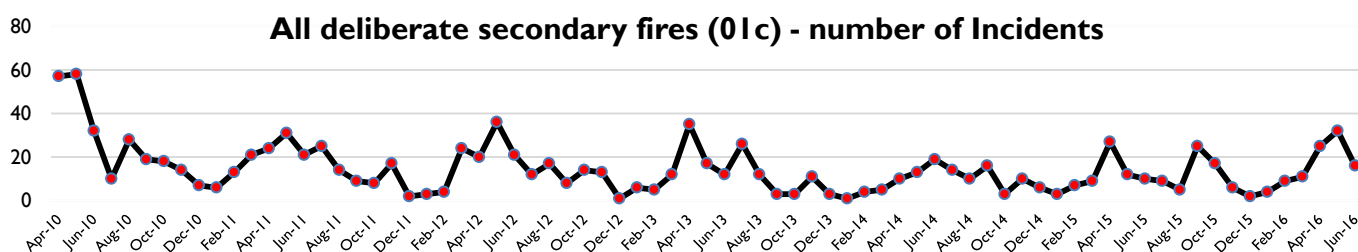


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	8	6	5	5	17	
W2 - Glasgow City	34	18	11	15	9	
W3 - South Lanarkshire	10	14	8	4	6	
W4 - North Lanarkshire	15	15	13	9	17	
W5 - Ayrshire East / North / South	10	9	4	4	5	
W6 - Renfrewshire / & East / Inverclyde	13	17	9	10	18	
W7 - Dumfries & Galloway	0	0	0	3	1	
W6 % of SDA Total	14%	22%	18%	20%	25%	
Scotland	167	171	119	153	176	

## All deliberate secondary fires (01c) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	13	13	3	8	13	
Barrhead	49	37	23	24	39	
Giffnock and Thornliebank	7	10	9	8	9	
Netherlee, Stamperland and Williamwood	2	1	1	0	1	
Newton Mearns South	5	2	2	0	2	
Busby, Clarkston and Eaglesham	1	1	4	9	9	

Council area totals within LSO	77	64	42	49	73	
East Renfrewshire	77	64	42	49	73	
Inverclyde	261	222	114	165	330	
Renfrewshire	252	246	137	174	319	
East Renfrewshire % of LSO Total	13.1%	12.0%	14.3%	12.6%	10.1%	

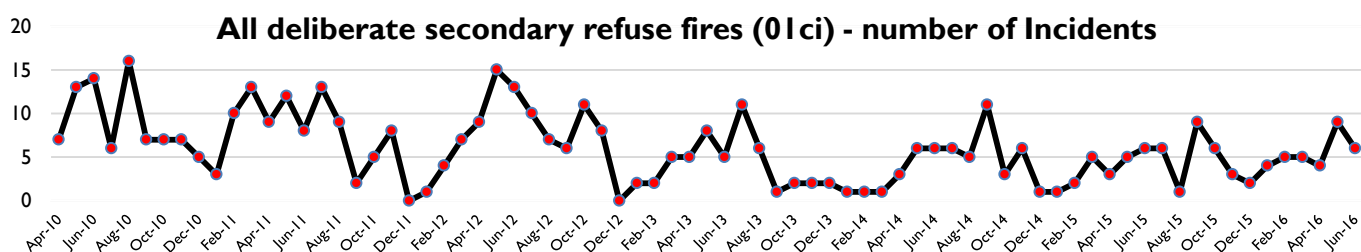


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	244	359	156	203	283	
W2 - Glasgow City	755	1033	694	737	876	
W3 - South Lanarkshire	378	503	278	328	300	
W4 - North Lanarkshire	521	836	445	608	673	
W5 - Ayrshire East / North / South	470	709	314	366	543	
W6 - Renfrewshire / & East / Inverclyde	590	532	293	388	722	
W7 - Dumfries & Galloway	27	28	22	22	43	
W6 % of SDA Total	20%	13%	13%	15%	21%	
Scotland	4094	5533	3305	4226	4716	

### All deliberate secondary refuse fires (01ci) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	5	2	2	2	2	
Barrhead	25	12	12	7	10	
Giffnock and Thornliebank	4	3	0	2	1	
Netherlee, Stamperland and Williamwood	0	0	1	0	1	
Newton Mearns South	2	0	0	0	1	
Busby, Clarkston and Eaglesham	1	1	0	3	4	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	37	18	15	14	19	
Inverclyde	96	63	36	41	64	
Renfrewshire	134	89	79	73	112	
East Renfrewshire % of LSO Total	13.9%	10.6%	11.5%	10.9%	9.7%	

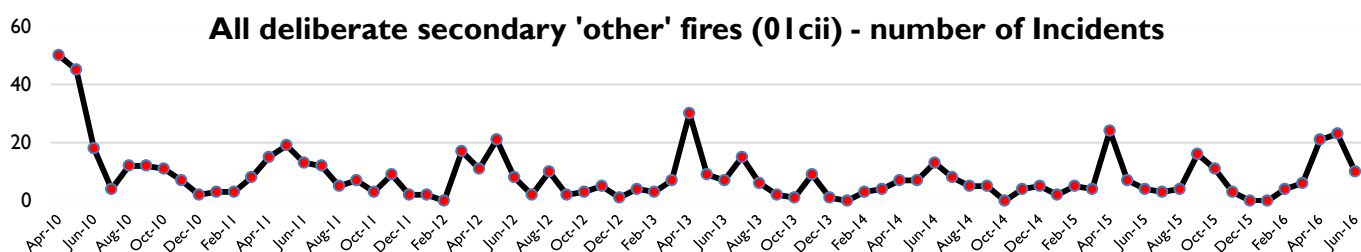


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	106	92	70	67	97	
W2 - Glasgow City	463	451	408	379	429	
W3 - South Lanarkshire	224	183	156	176	136	
W4 - North Lanarkshire	272	235	220	217	248	
W5 - Ayrshire East / North / South	208	190	136	135	201	
W6 - Renfrewshire / & East / Inverclyde	267	170	130	128	195	
W7 - Dumfries & Galloway	16	13	16	13	13	
W6 % of SDA Total	17%	13%	11%	11%	15%	
Scotland	2128	1891	1619	1698	1799	

### All deliberate secondary 'other' fires (01cii) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	8	11	1	6	11	
Barrhead	24	25	11	17	29	
Giffnock and Thornliebank	3	7	9	6	8	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	3	2	2	0	1	
Busby, Clarkston and Eaglesham	0	0	4	6	5	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	40	46	27	35	54	
Inverclyde	165	159	78	124	266	
Renfrewshire	118	157	58	101	207	
East Renfrewshire % of LSO Total	12.4%	12.7%	16.6%	13.5%	10.2%	

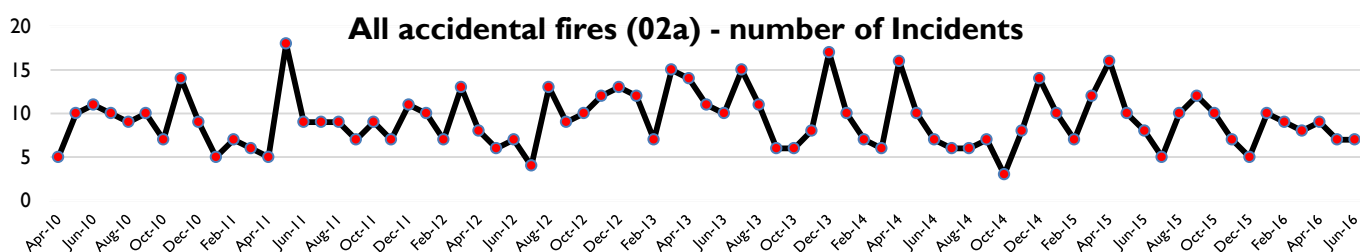


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	138	267	86	136	186	
W2 - Glasgow City	292	582	286	358	447	
W3 - South Lanarkshire	154	320	122	152	164	
W4 - North Lanarkshire	249	601	225	391	425	
W5 - Ayrshire East / North / South	262	519	178	231	342	
W6 - Renfrewshire / & East / Inverclyde	323	362	163	260	527	
W7 - Dumfries & Galloway	11	15	6	9	30	
W6 % of SDA Total	23%	14%	15%	17%	25%	
Scotland	1966	3642	1686	2528	2917	

## All accidental fires (02a) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	11	9	5	3	
Barrhead	10	10	6	10	8	
Giffnock and Thornliebank	2	5	4	6	7	
Netherlee, Stamperland and Williamwood	2	2	3	4	1	
Newton Mearns South	2	3	7	3	2	
Busby, Clarkston and Eaglesham	4	4	4	6	2	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	21	35	33	34	23	
Inverclyde	45	46	47	42	48	
Renfrewshire	75	106	84	81	90	
East Renfrewshire % of LSO Total	14.9%	18.7%	20.1%	21.7%	14.3%	

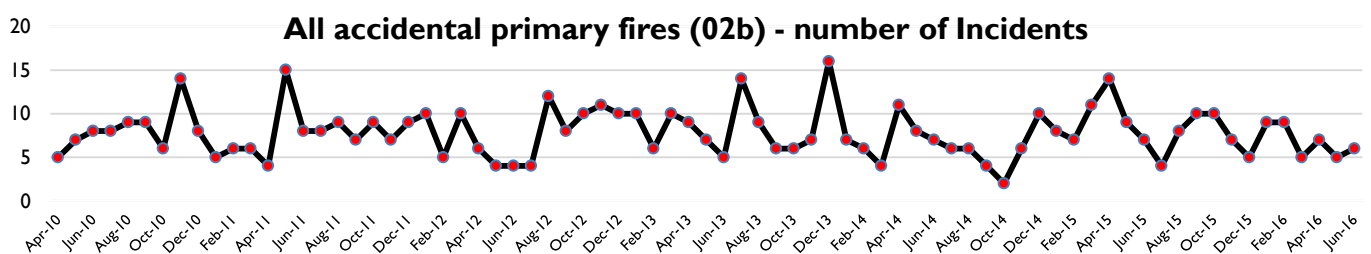


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	168	176	99	143	159	
W2 - Glasgow City	381	403	363	371	377	
W3 - South Lanarkshire	123	132	131	136	99	
W4 - North Lanarkshire	114	192	131	123	134	
W5 - Ayrshire East / North / South	197	194	176	186	192	
W6 - Renfrewshire / & East / Inverclyde	141	187	164	157	161	
W7 - Dumfries & Galloway	93	118	68	95	76	
W6 % of SDA Total	12%	13%	14%	13%	13%	
Scotland	2969	3559	2920	3331	3022	

## All accidental primary fires (02b) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	9	8	4	1	
Barrhead	8	5	4	9	6	
Giffnock and Thornliebank	2	4	4	5	6	
Netherlee, Stamperland and Williamwood	1	1	3	3	1	
Newton Mearns South	0	1	5	3	2	
Busby, Clarkston and Eaglesham	2	1	2	6	2	

Council area totals within LSO	14	21	26	30	18	
East Renfrewshire	14	21	26	30	18	
Inverclyde	38	32	39	39	43	
Renfrewshire	67	90	74	73	69	
East Renfrewshire % of LSO Total	11.8%	14.7%	18.7%	21.1%	13.8%	



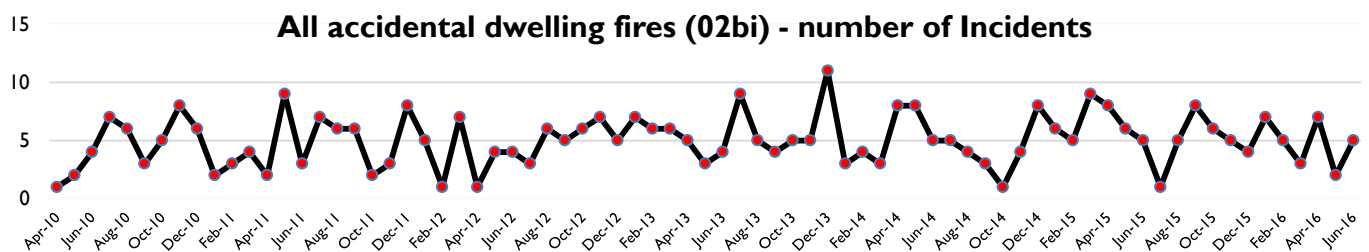
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	103	93	75	100	102	
W2 - Glasgow City	326	319	311	326	313	
W3 - South Lanarkshire	105	93	97	113	89	
W4 - North Lanarkshire	104	119	121	110	115	
W5 - Ayrshire East / North / South	148	126	135	146	155	
W6 - Renfrewshire / & East / Inverclyde	119	143	139	142	130	
W7 - Dumfries & Galloway	48	62	48	54	43	
W6 % of SDA Total	12%	15%	15%	14%	14%	
Scotland	2041	2046	2013	2123	1973	



**All accidental dwelling fires (02bi) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	1	4	7	3	1	
Barrhead	6	4	2	4	6	
Giffnock and Thornliebank	1	2	3	3	4	
Netherlee, Stamperland and Williamwood	0	0	3	2	1	
Newton Mearns South	0	1	5	3	0	
Busby, Clarkston and Eaglesham	1	1	1	4	2	

Council area totals within LSO	9	12	21	19	14	
East Renfrewshire	9	12	21	19	14	
Inverclyde	27	23	26	29	34	
Renfrewshire	44	61	57	54	46	
East Renfrewshire % of LSO Total	11.3%	12.5%	20.2%	18.6%	14.9%	

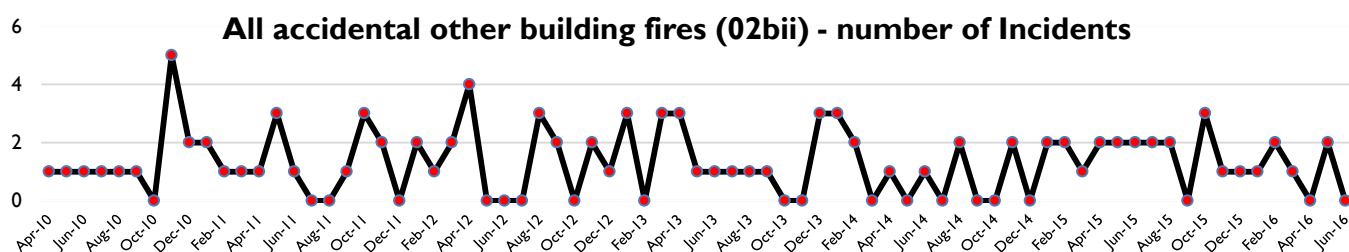


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	55	58	48	59	69	
W2 - Glasgow City	203	204	203	208	212	
W3 - South Lanarkshire	65	59	62	67	53	
W4 - North Lanarkshire	64	75	72	75	74	
W5 - Ayrshire East / North / South	95	76	90	92	105	
W6 - Renfrewshire / & East / Inverclyde	80	96	104	102	94	
W7 - Dumfries & Galloway	20	30	24	25	18	
W6 % of SDA Total	14%	16%	17%	16%	15%	
Scotland	1220	1196	1190	1260	1185	

## All accidental other building fires (02bii) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	1	0	1	0	
Barrhead	2	1	0	2	0	
Giffnock and Thornliebank	1	2	1	2	2	
Netherlee, Stamperland and Williamwood	1	1	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	

Council area totals within LSO	4	5	2	6	2	
East Renfrewshire	4	5	2	6	2	
Inverclyde	6	2	9	5	3	
Renfrewshire	14	12	6	12	14	
East Renfrewshire % of LSO Total	16.7%	26.3%	11.8%	26.1%	10.5%	

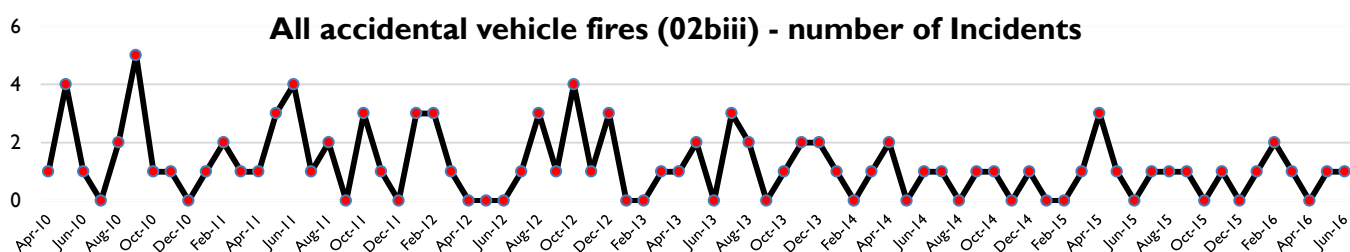


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	20	20	12	25	21	
W2 - Glasgow City	77	75	68	85	68	
W3 - South Lanarkshire	18	15	15	24	13	
W4 - North Lanarkshire	18	18	29	17	24	
W5 - Ayrshire East / North / South	23	29	20	29	26	
W6 - Renfrewshire / & East / Inverclyde	24	19	17	23	19	
W7 - Dumfries & Galloway	11	14	8	5	7	
W6 % of SDA Total	13%	10%	10%	11%	11%	
Scotland	410	460	425	473	412	

**All accidental vehicle fires (02biii) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	3	1	0	0	
Barrhead	0	0	2	3	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	0	0	0	2	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	0	3	3	4	2	
East Renfrewshire	0	3	3	4	2	
Inverclyde	4	5	4	4	6	
Renfrewshire	7	14	11	6	8	
East Renfrewshire % of LSO Total	0.0%	13.6%	16.7%	28.6%	12.5%	

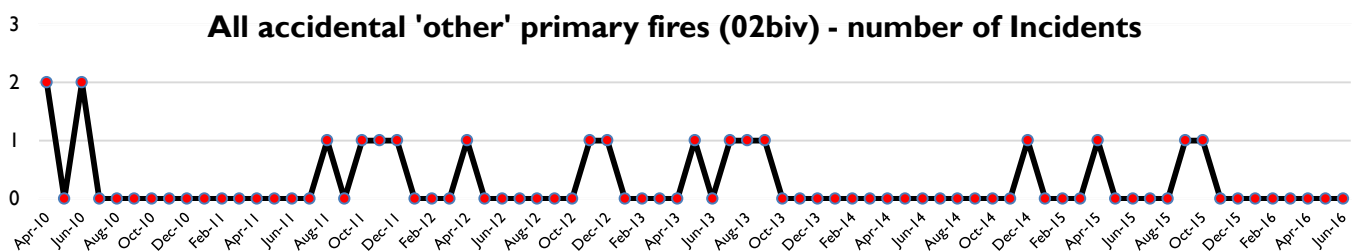


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	16	13	9	11	7	
W2 - Glasgow City	41	35	30	28	27	
W3 - South Lanarkshire	21	16	16	21	22	
W4 - North Lanarkshire	22	23	19	16	13	
W5 - Ayrshire East / North / South	24	13	18	19	17	
W6 - Renfrewshire / & East / Inverclyde	11	22	18	14	16	
W7 - Dumfries & Galloway	13	12	13	19	10	
W6 % of SDA Total	7%	16%	15%	11%	14%	
Scotland	324	274	311	300	279	

All accidental 'other' primary fires (02biv) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	0	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	1	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	1	0	1	0	
Inverclyde	1	2	0	1	0	
Renfrewshire	2	3	0	1	1	
East Renfrewshire % of LSO Total	25.0%	16.7%	#DIV/0!	33.3%	0.0%	

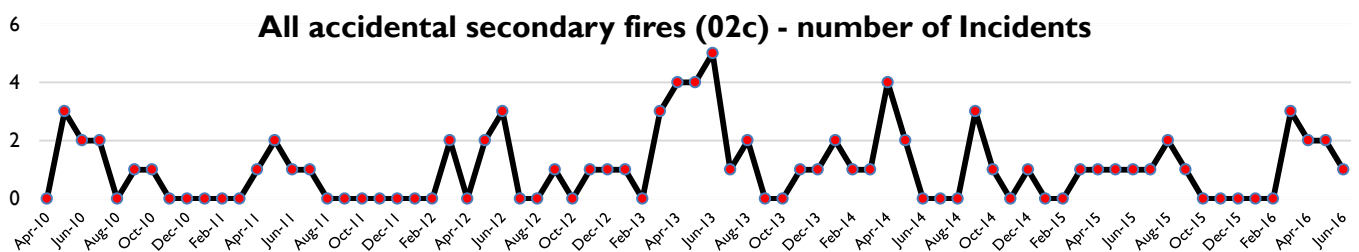


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	12	2	6	5	5	
W2 - Glasgow City	5	5	10	5	6	
W3 - South Lanarkshire	1	3	4	1	1	
W4 - North Lanarkshire	0	3	1	2	4	
W5 - Ayrshire East / North / South	6	8	7	6	7	
W6 - Renfrewshire / & East / Inverclyde	4	6	0	3	1	
W7 - Dumfries & Galloway	4	6	3	5	8	
W6 % of SDA Total	13%	18%	0%	11%	3%	
Scotland	87	116	87	90	97	

**All accidental secondary fires (02c) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	2	1	0	2	
Barrhead	2	5	2	1	2	
Giffnock and Thornliebank	0	1	0	1	1	
Netherlee, Stamperland and Williamwood	1	0	0	1	0	
Newton Mearns South	2	2	2	0	0	
Busby, Clarkston and Eaglesham	0	3	1	0	0	

Council area totals within LSO	5	13	6	3	5	
East Renfrewshire	5	13	6	3	5	
Inverclyde	7	13	8	3	5	
Renfrewshire	8	15	10	8	20	
East Renfrewshire % of LSO Total	25.0%	31.7%	25.0%	21.4%	16.7%	

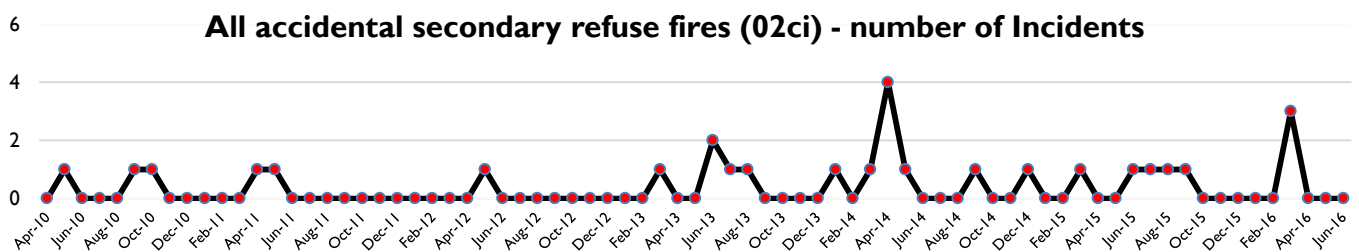


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	40	62	17	22	47	
W2 - Glasgow City	53	82	52	44	61	
W3 - South Lanarkshire	13	36	26	19	9	
W4 - North Lanarkshire	9	72	10	13	17	
W5 - Ayrshire East / North / South	39	53	30	31	25	
W6 - Renfrewshire / & East / Inverclyde	20	41	24	14	30	
W7 - Dumfries & Galloway	20	28	14	24	25	
W6 % of SDA Total	10%	11%	14%	8%	14%	
Scotland	679	1229	702	995	891	

**All accidental secondary refuse fires (02ci) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	1	0	0	
Barrhead	1	0	2	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	0	2	0	0	
Busby, Clarkston and Eaglesham	0	1	0	0	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	2	5	1	0	
Inverclyde	1	1	1	2	2	
Renfrewshire	1	9	6	3	4	
East Renfrewshire % of LSO Total	33.3%	16.7%	41.7%	16.7%	0.0%	

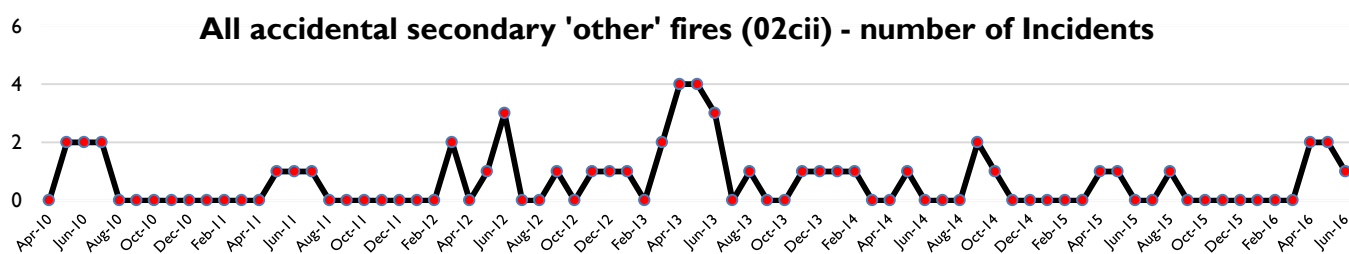


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	10	7	4	3	12	
W2 - Glasgow City	32	28	42	28	43	
W3 - South Lanarkshire	4	3	8	6	0	
W4 - North Lanarkshire	3	6	2	6	5	
W5 - Ayrshire East / North / South	11	15	17	15	10	
W6 - Renfrewshire / & East / Inverclyde	3	12	12	6	6	
W7 - Dumfries & Galloway	11	5	7	5	6	
W6 % of SDA Total	4%	16%	13%	9%	7%	
Scotland	245	368	325	422	356	

All accidental secondary 'other' fires (02cii) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	0	2	
Barrhead	1	5	0	1	2	
Giffnock and Thornliebank	0	1	0	1	1	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	2	2	0	0	0	
Busby, Clarkston and Eaglesham	0	2	1	0	0	

Council area totals within LSO	4	11	1	2	5	
East Renfrewshire	4	11	1	2	5	
Inverclyde	6	12	7	1	3	
Renfrewshire	7	6	4	5	16	
East Renfrewshire % of LSO Total	23.5%	37.9%	8.3%	25.0%	20.8%	

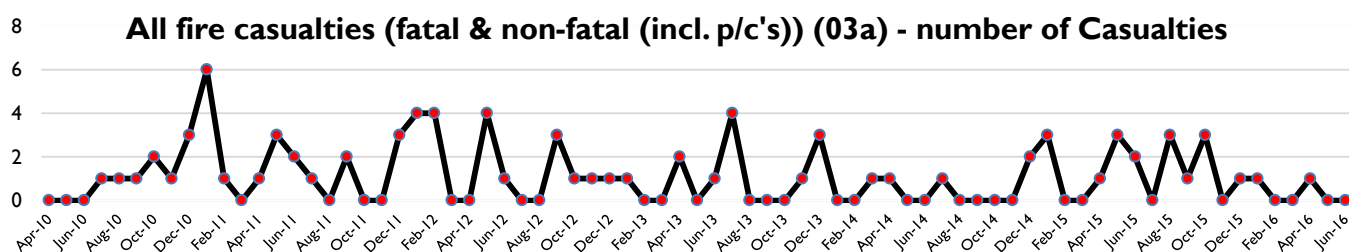


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	30	55	13	19	35	
W2 - Glasgow City	21	54	10	16	18	
W3 - South Lanarkshire	9	33	18	13	9	
W4 - North Lanarkshire	6	66	8	7	12	
W5 - Ayrshire East / North / South	28	38	13	16	15	
W6 - Renfrewshire / & East / Inverclyde	17	29	12	8	24	
W7 - Dumfries & Galloway	9	23	7	19	19	
W6 % of SDA Total	14%	10%	15%	8%	18%	
Scotland	434	861	377	573	535	

## All fire casualties (fatal &amp; non-fatal (incl. p/c's)) (03a) - number of Casualties

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	2	1	1	0	
Barrhead	4	0	0	2	0	
Giffnock and Thornliebank	1	0	0	1	1	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	5	3	1	6	1	
East Renfrewshire	5	3	1	6	1	
Inverclyde	11	4	9	9	11	
Renfrewshire	10	17	10	11	12	
East Renfrewshire % of LSO Total	19.2%	12.5%	5.0%	23.1%	4.2%	



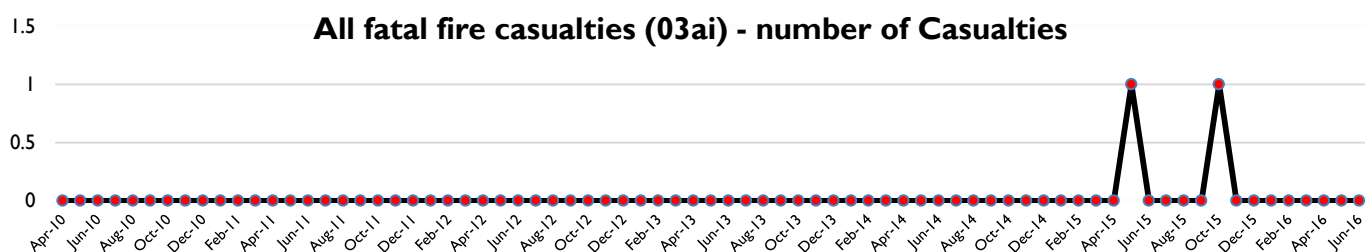
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	19	10	8	15	12	
W2 - Glasgow City	50	39	43	57	54	
W3 - South Lanarkshire	17	8	9	15	15	
W4 - North Lanarkshire	25	38	23	25	26	
W5 - Ayrshire East / North / South	19	20	34	35	17	
W6 - Renfrewshire / & East / Inverclyde	26	24	20	26	24	
W7 - Dumfries & Galloway	9	13	2	0	0	
W6 % of SDA Total	16%	16%	14%	15%	16%	
Scotland	311	348	279	338	302	



**All fatal fire casualties (03ai) - number of Casualties**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	0	0	0	1	0	
Inverclyde	0	0	0	0	1	
Renfrewshire	1	0	0	0	0	
East Renfrewshire % of LSO Total	0.0%	#DIV/0!	#DIV/0!	100.0%	0.0%	

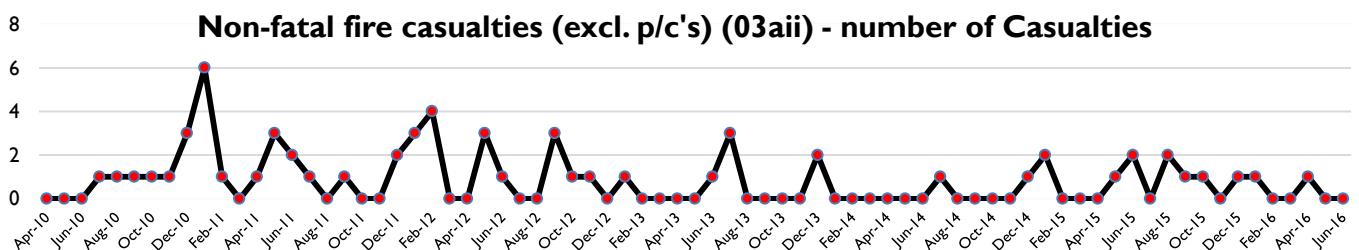


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	0	0	0	
W2 - Glasgow City	1	2	1	2	1	
W3 - South Lanarkshire	0	0	0	1	0	
W4 - North Lanarkshire	1	0	0	2	0	
W5 - Ayrshire East / North / South	0	2	1	1	0	
W6 - Renfrewshire / & East / Inverclyde	1	0	0	1	1	
W7 - Dumfries & Galloway	0	0	0	0	0	
W6 % of SDA Total	33%	0%	0%	14%	50%	
Scotland	12	8	8	13	4	

### Non-fatal fire casualties (excl. p/c's) (03a)ii) - number of Casualties

	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	1	0	
Barrhead	3	0	0	1	0	
Giffnock and Thornliebank	1	0	0	0	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	4	1	0	3	1	
East Renfrewshire	4	1	0	3	1	
Inverclyde	8	4	8	5	8	
Renfrewshire	7	17	7	6	10	
East Renfrewshire % of LSO Total	21.1%	4.5%	0.0%	21.4%	5.3%	

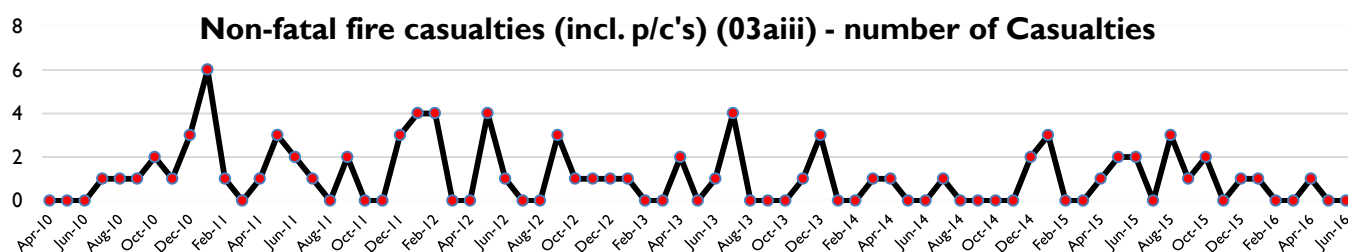


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	13	10	7	15	10	
W2 - Glasgow City	28	34	31	44	30	
W3 - South Lanarkshire	13	6	8	11	12	
W4 - North Lanarkshire	8	26	21	20	18	
W5 - Ayrshire East / North / South	15	13	25	31	12	
W6 - Renfrewshire / & East / Inverclyde	19	22	15	14	19	
W7 - Dumfries & Galloway	9	6	2	0	0	
W6 % of SDA Total	18%	19%	14%	10%	19%	
Scotland	223	290	218	275	213	

**Non-fatal fire casualties (incl. p/c's) (03aiii) - number of Casualties**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	2	1	1	0	
Barrhead	4	0	0	1	0	
Giffnock and Thornliebank	1	0	0	1	1	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	5	3	1	5	1	
East Renfrewshire	5	3	1	5	1	
Inverclyde	11	4	9	9	10	
Renfrewshire	9	17	10	11	12	
East Renfrewshire % of LSO Total	20.0%	12.5%	5.0%	20.0%	4.3%	

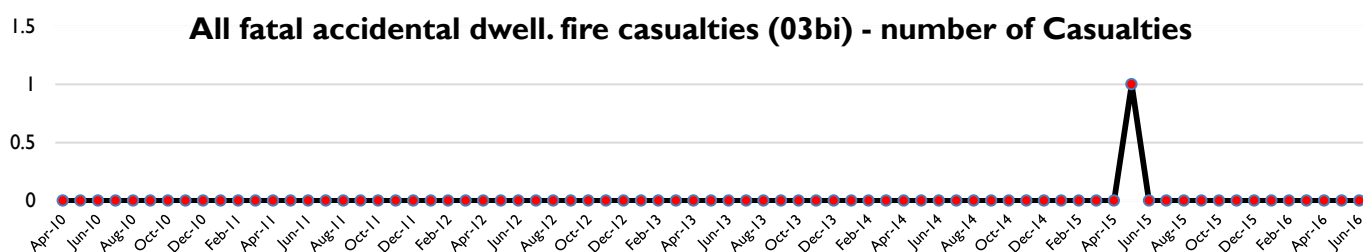


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	19	10	8	15	12	
W2 - Glasgow City	49	37	42	55	53	
W3 - South Lanarkshire	17	8	9	14	15	
W4 - North Lanarkshire	24	38	23	23	26	
W5 - Ayrshire East / North / South	19	18	33	34	17	
W6 - Renfrewshire / & East / Inverclyde	25	24	20	25	23	
W7 - Dumfries & Galloway	9	13	2	0	0	
W6 % of SDA Total	15%	16%	15%	15%	16%	
Scotland	299	340	271	325	298	

All fatal accidental dwell. fire casualties (03bi) - number of Casualties

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	0	0	0	1	0	
Inverclyde	0	0	0	0	1	
Renfrewshire	0	0	0	0	0	
East Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	100.0%	0.0%	

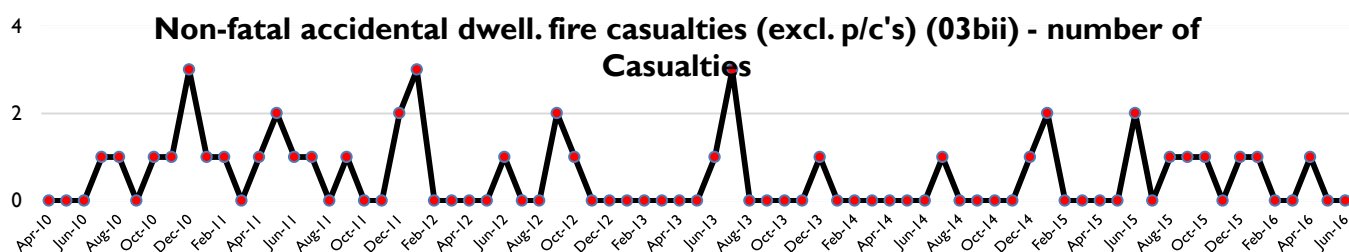


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	0	0	0	
W2 - Glasgow City	1	0	1	1	0	
W3 - South Lanarkshire	0	0	0	1	0	
W4 - North Lanarkshire	1	0	0	2	0	
W5 - Ayrshire East / North / South	0	1	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	1	1	
W7 - Dumfries & Galloway	0	0	0	0	0	
W6 % of SDA Total	0%	0%	0%	20%	100%	
Scotland	9	5	5	8	2	

**Non-fatal accidental dwell. fire casualties (excl. p/c's) (03bii) - number of Casualties**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	1	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	1	0	0	0	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	1	0	2	1	
Inverclyde	8	4	8	3	8	
Renfrewshire	6	9	6	5	5	
East Renfrewshire % of LSO Total	6.7%	7.1%	0.0%	20.0%	7.1%	

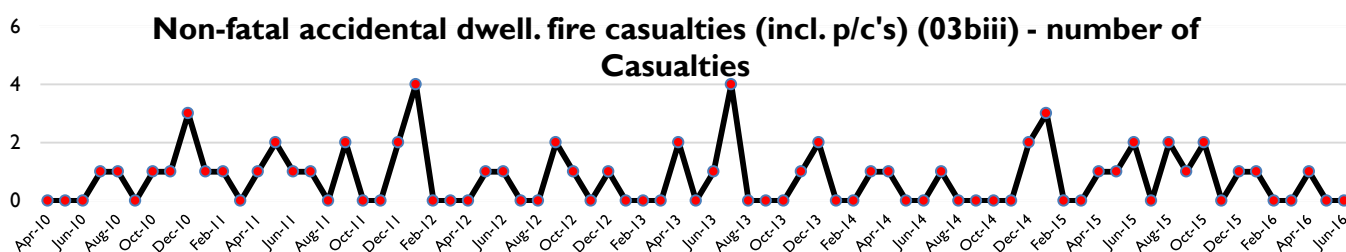


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	7	5	4	9	
W2 - Glasgow City	18	24	30	37	27	
W3 - South Lanarkshire	8	5	8	6	9	
W4 - North Lanarkshire	3	21	19	16	8	
W5 - Ayrshire East / North / South	11	12	16	24	10	
W6 - Renfrewshire / & East / Inverclyde	15	14	14	10	14	
W7 - Dumfries & Galloway	7	4	1	0	0	
W6 % of SDA Total	22%	16%	15%	10%	18%	
Scotland	171	219	168	180	156	

**Non-fatal accidental dwell. fire casualties (incl. p/c's) (03biii) - number of Casualties**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	2	1	1	0	
Barrhead	1	0	0	0	0	
Giffnock and Thornliebank	1	0	0	1	1	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	2	3	1	4	1	
Inverclyde	11	4	9	5	10	
Renfrewshire	8	9	9	8	7	
East Renfrewshire % of LSO Total	9.5%	18.8%	5.3%	23.5%	5.6%	

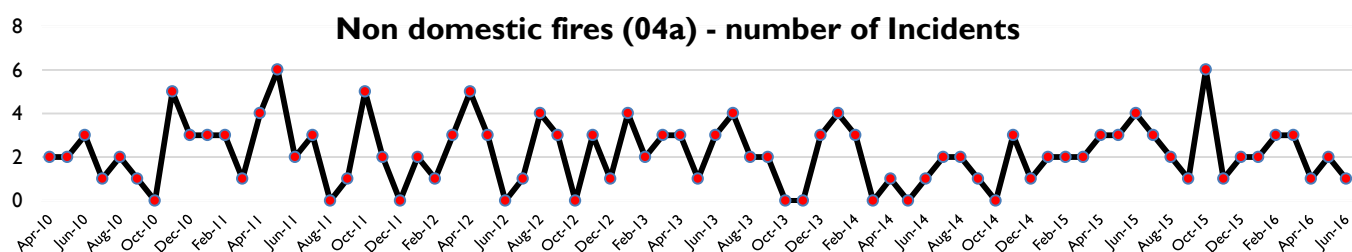


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	9	7	6	4	11	
W2 - Glasgow City	36	26	39	46	44	
W3 - South Lanarkshire	12	7	9	8	12	
W4 - North Lanarkshire	12	26	20	17	16	
W5 - Ayrshire East / North / South	15	17	21	27	14	
W6 - Renfrewshire / & East / Inverclyde	21	16	19	17	18	
W7 - Dumfries & Galloway	7	11	1	0	0	
W6 % of SDA Total	19%	15%	17%	14%	16%	
Scotland	234	255	211	217	221	

### Non domestic fires (04a) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	1	0	2	0	
Barrhead	3	3	0	5	1	
Giffnock and Thornliebank	2	2	1	2	3	
Netherlee, Stamperland and Williamwood	1	1	0	0	0	
Newton Mearns South	1	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	

Council area totals within LSO	8	7	2	10	4	
East Renfrewshire	8	7	2	10	4	
Inverclyde	9	8	9	8	4	
Renfrewshire	24	15	14	20	20	
East Renfrewshire % of LSO Total	19.5%	23.3%	8.0%	26.3%	14.3%	

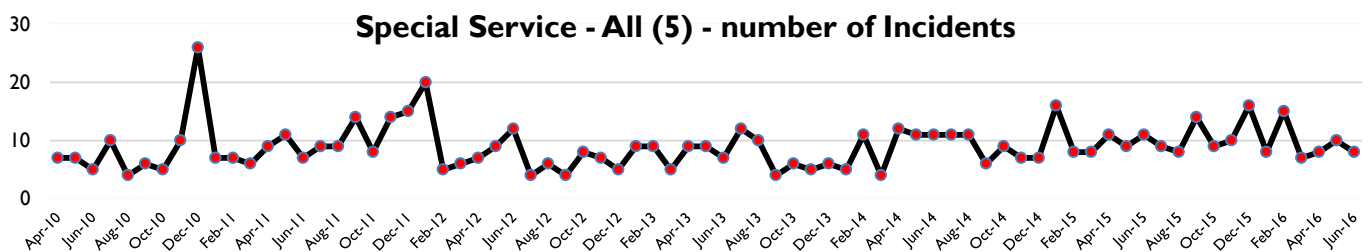


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	36	28	20	33	27	
W2 - Glasgow City	110	112	92	112	88	
W3 - South Lanarkshire	40	24	33	30	23	
W4 - North Lanarkshire	43	45	41	34	37	
W5 - Ayrshire East / North / South	40	38	35	46	38	
W6 - Renfrewshire / & East / Inverclyde	41	30	25	38	28	
W7 - Dumfries & Galloway	17	19	11	6	9	
W6 % of SDA Total	13%	10%	10%	13%	11%	
Scotland	621	658	569	640	542	

Special Service - All (5) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	6	3	6	9	4	
Barrhead	8	1	7	7	8	
Giffnock and Thornliebank	4	9	10	4	4	
Netherlee, Stamperland and Williamwood	6	5	5	2	1	
Newton Mearns South	2	2	4	5	2	
Busby, Clarkston and Eaglesham	2	5	2	4	7	

Council area totals within LSO	28	25	34	31	26	
East Renfrewshire	28	25	34	31	26	
Inverclyde	46	38	38	56	45	
Renfrewshire	87	68	94	98	105	
East Renfrewshire % of LSO Total	17.4%	19.1%	20.5%	16.8%	14.8%	



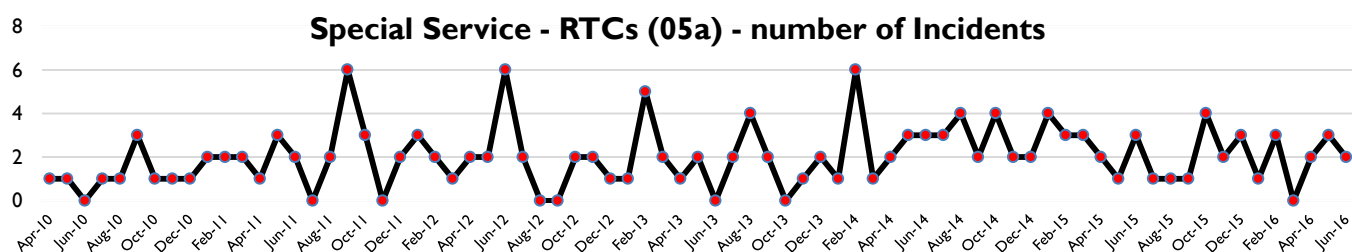
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	136	126	127	155	180	
W2 - Glasgow City	362	310	346	492	432	
W3 - South Lanarkshire	137	127	121	140	151	
W4 - North Lanarkshire	167	115	110	158	150	
W5 - Ayrshire East / North / South	152	137	148	206	183	
W6 - Renfrewshire / & East / Inverclyde	161	131	166	185	176	
W7 - Dumfries & Galloway	46	49	44	75	54	
W6 % of SDA Total	14%	13%	16%	13%	13%	
Scotland	2247	2093	2248	2917	2861	



## Special Service - RTCs (05a) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	0	1	3	1	
Barrhead	2	0	1	0	3	
Giffnock and Thornliebank	1	1	1	1	0	
Netherlee, Stamperland and Williamwood	4	1	2	0	0	
Newton Mearns South	1	0	1	1	1	
Busby, Clarkston and Eaglesham	1	1	2	1	2	

Council area totals within LSO	10	3	8	6	7	
East Renfrewshire	10	3	8	6	7	
Inverclyde	3	10	5	6	4	
Renfrewshire	13	11	14	13	22	
East Renfrewshire % of LSO Total	38.5%	12.5%	29.6%	24.0%	21.2%	

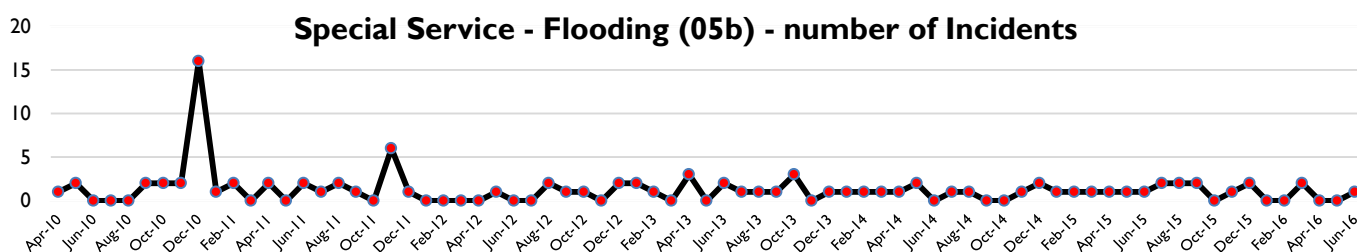


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	31	24	29	28	33	
W2 - Glasgow City	33	32	37	41	46	
W3 - South Lanarkshire	52	31	32	30	37	
W4 - North Lanarkshire	34	31	16	26	43	
W5 - Ayrshire East / North / South	38	33	34	43	38	
W6 - Renfrewshire / & East / Inverclyde	26	24	27	25	33	
W7 - Dumfries & Galloway	16	22	15	25	19	
W6 % of SDA Total	11%	12%	14%	11%	13%	
Scotland	579	489	489	534	569	

## Special Service - Flooding (05b) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	1	0	0	1	
Barrhead	0	0	0	1	0	
Giffnock and Thornliebank	1	0	1	1	0	
Netherlee, Stamperland and Williamwood	0	0	1	0	0	
Newton Mearns South	0	1	1	0	0	
Busby, Clarkston and Eaglesham	0	3	0	1	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	5	3	3	1	
Inverclyde	13	4	4	2	7	
Renfrewshire	10	6	13	7	10	
East Renfrewshire % of LSO Total	4.2%	33.3%	15.0%	25.0%	5.6%	

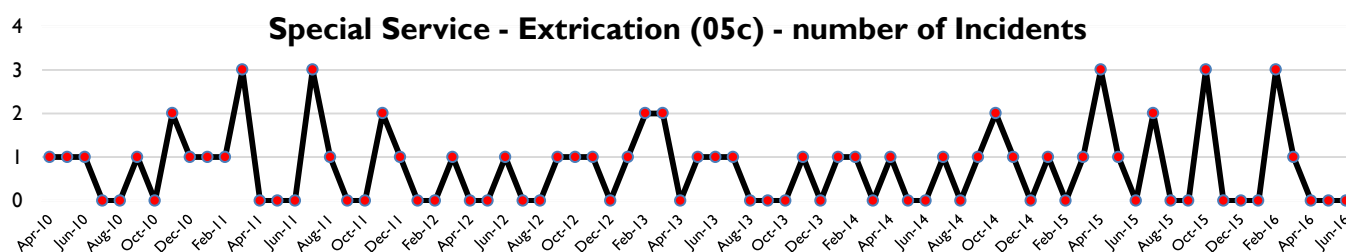


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	17	7	13	6	11	
W2 - Glasgow City	60	45	49	58	46	
W3 - South Lanarkshire	11	14	15	9	11	
W4 - North Lanarkshire	32	20	14	8	12	
W5 - Ayrshire East / North / South	21	6	18	5	18	
W6 - Renfrewshire / & East / Inverclyde	24	15	20	12	18	
W7 - Dumfries & Galloway	4	2	2	2	0	
W6 % of SDA Total	14%	14%	15%	12%	16%	
Scotland	269	161	242	203	245	

### Special Service - Extrication (05c) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	1	0	
Barrhead	0	0	1	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	1	2	0	1	0	
Newton Mearns South	0	0	0	1	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	2	1	4	0	
Inverclyde	8	3	2	8	1	
Renfrewshire	7	7	4	5	4	
East Renfrewshire % of LSO Total	6.3%	16.7%	14.3%	23.5%	0.0%	

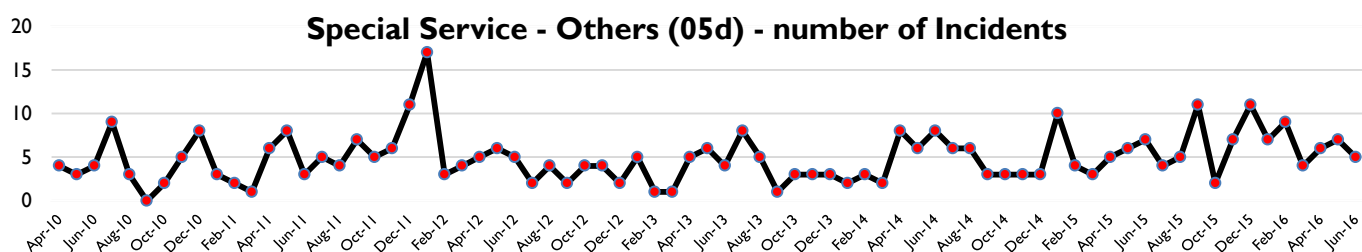


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	9	7	10	8	14	
W2 - Glasgow City	40	31	41	35	19	
W3 - South Lanarkshire	14	15	10	15	10	
W4 - North Lanarkshire	27	8	21	11	15	
W5 - Ayrshire East / North / South	13	7	11	10	8	
W6 - Renfrewshire / & East / Inverclyde	16	12	7	17	5	
W7 - Dumfries & Galloway	5	6	6	5	3	
W6 % of SDA Total	13%	14%	7%	17%	7%	
Scotland	241	202	223	227	198	

Special Service - Others (05d) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	5	2	5	5	2	
Barrhead	6	1	5	6	5	
Giffnock and Thornliebank	2	8	8	2	4	
Netherlee, Stamperland and Williamwood	1	2	2	1	1	
Newton Mearns South	1	1	2	3	1	
Busby, Clarkston and Eaglesham	1	1	0	1	5	

Council area totals within LSO	16	15	22	18	18	
East Renfrewshire	16	15	22	18	18	
Inverclyde	22	21	27	40	33	
Renfrewshire	57	44	63	73	69	
East Renfrewshire % of LSO Total	16.8%	18.8%	19.6%	13.7%	15.0%	

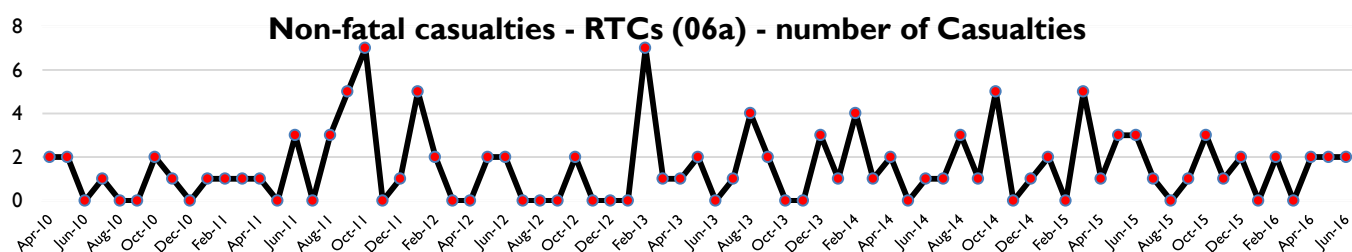


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	79	88	75	113	122	
W2 - Glasgow City	229	202	219	358	321	
W3 - South Lanarkshire	60	67	64	86	93	
W4 - North Lanarkshire	74	56	59	113	80	
W5 - Ayrshire East / North / South	80	91	85	148	119	
W6 - Renfrewshire / & East / Inverclyde	95	80	112	131	120	
W7 - Dumfries & Galloway	21	19	21	43	32	
W6 % of SDA Total	15%	13%	18%	13%	14%	
Scotland	1158	1241	1294	1953	1849	

## Non-fatal casualties - RTCs (06a) - number of Casualties

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	1	4	0	
Barrhead	1	0	0	0	2	
Giffnock and Thornliebank	1	1	0	1	0	
Netherlee, Stamperland and Williamwood	2	2	2	0	0	
Newton Mearns South	0	0	0	1	1	
Busby, Clarkston and Eaglesham	0	0	0	1	3	

Council area totals within LSO	4	3	3	7	6	
East Renfrewshire	4	3	3	7	6	
Inverclyde	5	12	4	13	11	
Renfrewshire	11	7	10	13	29	
East Renfrewshire % of LSO Total	20.0%	13.6%	17.6%	21.2%	13.0%	

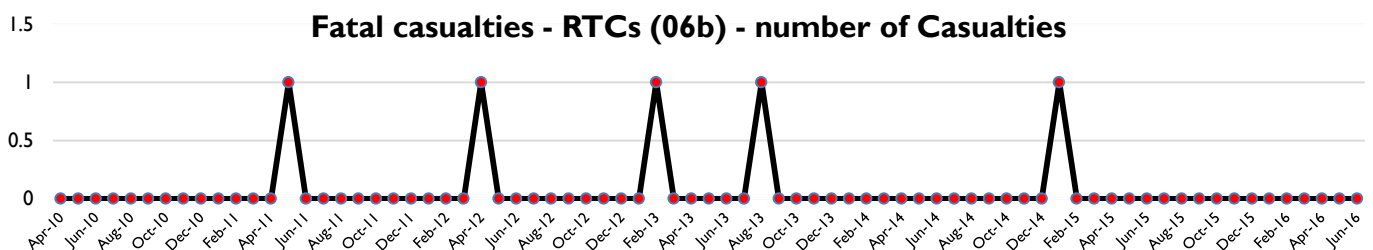


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	28	19	22	18	31	
W2 - Glasgow City	42	24	21	41	52	
W3 - South Lanarkshire	46	36	41	29	31	
W4 - North Lanarkshire	18	28	8	27	53	
W5 - Ayrshire East / North / South	39	29	45	43	45	
W6 - Renfrewshire / & East / Inverclyde	20	22	17	33	46	
W7 - Dumfries & Galloway	17	22	19	19	4	
W6 % of SDA Total	10%	12%	10%	16%	18%	
Scotland	454	431	399	456	503	

## Fatal casualties - RTCs (06b) - number of Casualties

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	

Council area totals within LSO	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
East Renfrewshire	1	0	0	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire	1	1	0	0	0	
East Renfrewshire % of LSO Total	50.0%	0.0%	0.0%	#DIV/0!	#DIV/0!	

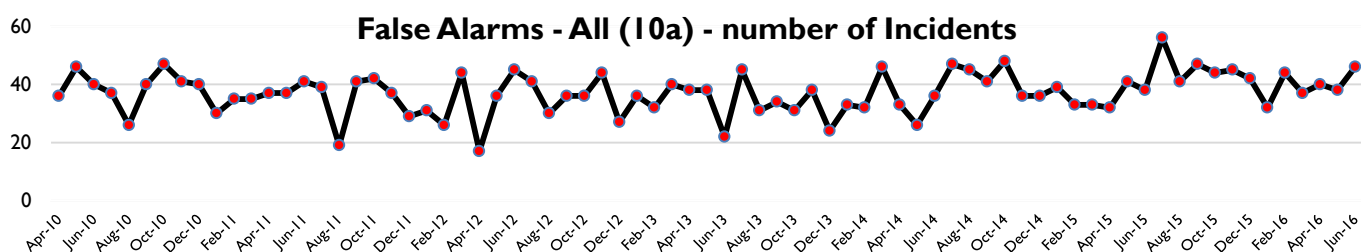


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	1	1	1	1	
W2 - Glasgow City	0	1	0	0	0	
W3 - South Lanarkshire	3	0	0	1	3	
W4 - North Lanarkshire	0	0	1	1	0	
W5 - Ayrshire East / North / South	0	2	1	0	2	
W6 - Renfrewshire / & East / Inverclyde	2	1	1	0	0	
W7 - Dumfries & Galloway	2	3	0	4	1	
W6 % of SDA Total	25%	13%	25%	0%	0%	
Scotland	26	22	27	31	24	

## False Alarms - All (10a) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	19	27	16	20	31	
Barrhead	25	19	19	30	18	
Giffnock and Thornliebank	31	25	24	28	38	
Netherlee, Stamperland and Williamwood	5	7	9	8	11	
Newton Mearns South	9	10	14	11	13	
Busby, Clarkston and Eaglesham	9	10	13	14	13	

Council area totals within LSO	98	98	95	111	124	
East Renfrewshire	98	98	95	111	124	
Inverclyde	223	154	208	207	259	
Renfrewshire	377	316	322	352	397	
East Renfrewshire % of LSO Total	14.0%	17.3%	15.2%	16.6%	15.9%	

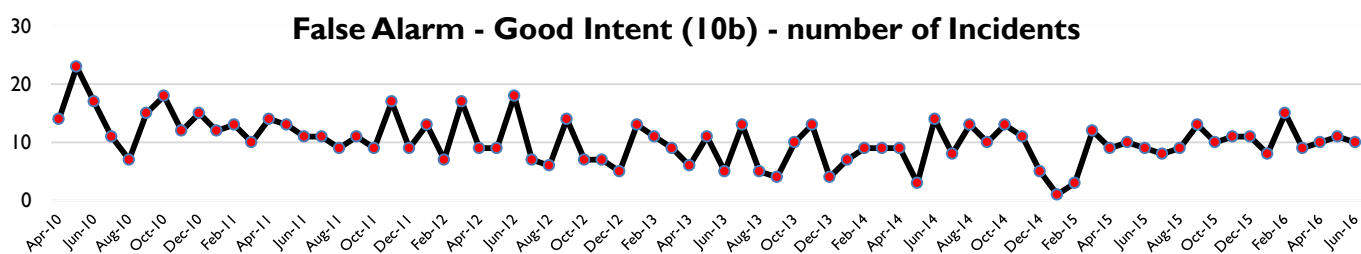


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	597	517	540	547	532	
W2 - Glasgow City	1976	1826	1893	1879	1948	
W3 - South Lanarkshire	718	711	732	662	742	
W4 - North Lanarkshire	583	656	670	660	705	
W5 - Ayrshire East / North / South	734	812	825	838	907	
W6 - Renfrewshire / & East / Inverclyde	698	568	625	670	780	
W7 - Dumfries & Galloway	136	121	121	220	240	
W6 % of SDA Total	13%	11%	12%	12%	13%	
Scotland	11335	11265	11714	11538	11870	

## False Alarm - Good Intent (10b) - number of Incidents

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	7	3	5	5	7	
Barrhead	11	5	6	7	8	
Giffnock and Thornliebank	8	6	4	7	10	
Netherlee, Stamperland and Williamwood	3	0	4	1	2	
Newton Mearns South	5	4	4	3	1	
Busby, Clarkston and Eaglesham	2	4	3	5	3	

Council area totals within LSO	36	22	26	28	31	
East Renfrewshire	36	22	26	28	31	
Inverclyde	57	49	54	66	88	
Renfrewshire	119	108	98	80	133	
East Renfrewshire % of LSO Total	17.0%	12.3%	14.6%	16.1%	12.3%	



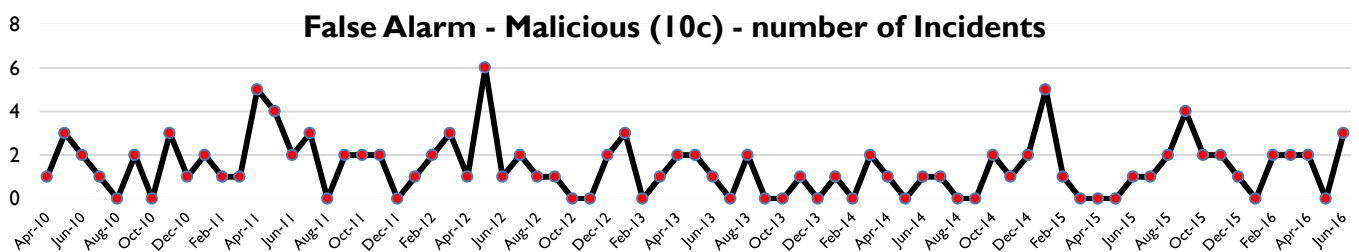
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	211	173	173	142	140	
W2 - Glasgow City	412	416	363	321	355	
W3 - South Lanarkshire	206	204	210	161	140	
W4 - North Lanarkshire	159	239	159	161	197	
W5 - Ayrshire East / North / South	199	230	212	193	226	
W6 - Renfrewshire / & East / Inverclyde	212	179	178	174	252	
W7 - Dumfries & Galloway	23	32	31	60	85	
W6 % of SDA Total	15%	12%	13%	14%	18%	
Scotland	2562	2723	2444	2303	2442	



**False Alarm - Malicious (10c) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	1	0	0	3	
Barrhead	3	3	1	0	1	
Giffnock and Thornliebank	1	1	1	0	1	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	1	0	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	1	0	

Council area totals within LSO	8	5	2	1	5	
East Renfrewshire	8	5	2	1	5	
Inverclyde	15	9	14	11	14	
Renfrewshire	35	20	16	6	38	
East Renfrewshire % of LSO Total	13.8%	14.7%	6.3%	5.6%	8.8%	

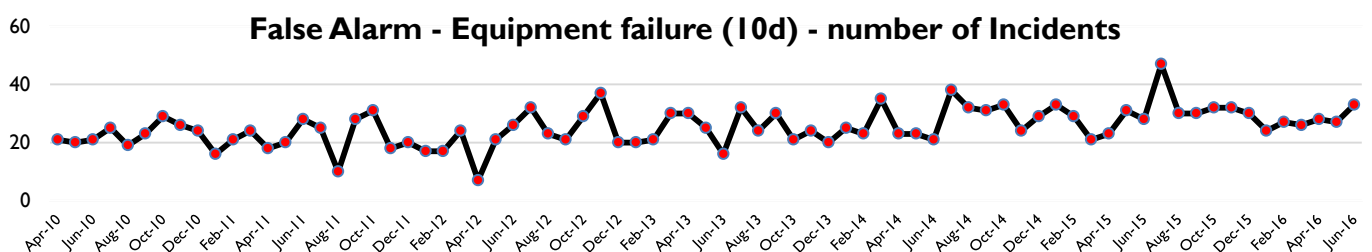


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	34	22	22	21	23	
W2 - Glasgow City	153	145	105	182	117	
W3 - South Lanarkshire	33	45	24	34	22	
W4 - North Lanarkshire	46	35	36	43	34	
W5 - Ayrshire East / North / South	51	38	36	20	44	
W6 - Renfrewshire / & East / Inverclyde	58	34	32	18	57	
W7 - Dumfries & Galloway	3	3	2	18	12	
W6 % of SDA Total	15%	11%	12%	5%	18%	
Scotland	611	601	517	638	586	

**False Alarm - Equipment failure (10d) - number of Incidents**

East Renfrewshire wards	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Neilston,Uplawmoor and Newton Mearns North	11	23	11	15	21	
Barrhead	11	11	12	23	9	
Giffnock and Thornliebank	22	18	19	21	27	
Netherlee, Stamperland and Williamwood	1	7	5	7	9	
Newton Mearns South	3	6	10	8	12	
Busby, Clarkston and Eaglesham	6	6	10	8	10	

Council area totals within LSO	54	71	67	82	88	
East Renfrewshire	54	71	67	82	88	
Inverclyde	151	96	140	130	157	
Renfrewshire	223	188	208	266	226	
East Renfrewshire % of LSO Total	12.6%	20.0%	16.1%	17.2%	18.7%	



LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	352	322	345	384	369	
W2 - Glasgow City	1411	1265	1425	1376	1476	
W3 - South Lanarkshire	479	462	498	467	580	
W4 - North Lanarkshire	378	382	475	456	474	
W5 - Ayrshire East / North / South	484	544	577	625	637	
W6 - Renfrewshire / & East / Inverclyde	428	355	415	478	471	
W7 - Dumfries & Galloway	110	86	88	142	143	
W6 % of SDA Total	12%	10%	11%	12%	11%	
Scotland	8162	7941	8753	8597	8842	