

Report to:	East Renfrewshire Cabinet
Date of Report:	9 May 2016
Report by:	David Proctor, Local Senior Officer (LSO)
	Scottish Fire and Rescue Service

Subject:	Scottish Fire and Rescue Service (SFRS) Report
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1. PURPOSE OF THIS REPORT

The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and activities during the fourth quarter (January to March inclusive) of 2015/16, in support of Member scrutiny of local service delivery.

2. PERFORMANCE

2.1 Operational Activity Analysis

The attached Scottish Fire and Rescue Service (SFRS) performance report (Appendix A) provides elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity in the East Renfrewshire area, for quarter 4 of the 2015/2016 reporting year.

The following is a summary of activity analysis for the Key Performance Indicators (KPI) which are identified as priorities in the East Renfrewshire Local Fire and Rescue Plan 2014-17, and Annual Operating Plan 2015-16.

- There were no fire fatalities during this reporting period and one fire casualty, however this individual was treated as a precautionary measure only.
- Accidental dwelling fires have decreased from 20 to 15 during the reporting period as compared to the same quarter in the previous year.
- Deliberate fires have increased from 25 to 31 compared with the previous year, however there has been a decrease from the previous quarter.
- There have been a total of 8 fires in non-domestic properties which include commercial, industrial and local authority buildings. This represents a slight increase from the last reporting period, however there is ongoing positive engagement with these types of premises by our Fire Safety Enforcement Team.
- The number of special services has decreased from 32 to 30 in comparison to the same quarter last year and also reflect a 14% reduction from the previous quarter. There is a noticeable decrease in Road Traffic Collisions with a reduction of 60%.
- The number of false alarms has increased from 105 to 113 compared with the previous year. However, this also reflect a 14% reduction from the previous quarter. This is mainly due to a proactive targeted approach to reducing unwanted alarms due to equipment failure, and will remain a key area of improvement for SFRS in the coming months.

3. PRIORITIES & INTERVENTIONS (2015/16) **14**

SFRS is committed to working in partnership with Community Planning partners in the public, private, and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS activities in terms of educational activities and interventions:

Home Fire Safety Visits (HFSV) - SFRS personnel delivered 471 HFSV in East Renfrewshire in the current reporting period where SFRS staff conducted risk assessments, provided safety education and fitted free smoke alarms, where required. Of these visits 233 were deemed as High Risk and the referral process to Social Work services which is now in place is contributing well to this effective performance.

Telecare installations continue with SFRS staff conducting home visits on a need by need basis in consultation with the Local Authority.

Unwanted Fire Alarm Signals – SFRS are continuing to work closely with local Housing Associations to help reduce the number of unwanted fire alarm signals and equipment faults, particularly in Sheltered Housing Units, and to promote HFSVs to vulnerable clients in Independent Living Accommodation.

Partnership engagement - Partnership links continue to be expanded upon with East Renfrewshire CHCP Drugs and Alcohol Partnership and East Renfrewshire Council. A referral process has now been established for their clients and as part of the partnership agreement is the delivery of formal fire awareness/risk training to operational staff from both health and social work.

The SFRS Community Action Team (CAT) are continuing to work closely with Youth Services and are delivering Fire Reach courses to young people at risk of offending. Within the reporting period there has been 1 course with a total of 7 young people involved and these have proved to be a great success to both SFRS and Youth Services.

During the month of February there was a number of community engagements that the CAT staff were involved including the provision of fire awareness talks to a number of groups including Barnardos.

The Team are also engaged with East Renfrewshire Falls Advisory Group with a view to creating a partnership link to enable a referrals process for both the Group and SFRS.

There is currently a partnership agreement between SFRS and Scottish Ambulance Service (SAS) which allows SAS resources to be based within a Community Fire Station. Early stages of engagement has commenced with the potential for an ambulance and crew to be based at Clarkston to provide an even more effective emergency medical response to East Renfrewshire and the surrounding area. There is also consideration of utilising Barrhead as a Tactical Deployment Point for an ambulance and its crew.

In continuing to maintain an effective service delivery, a targeted approach to reduce the incident activity and increase performance will remain the focus of SFRS.

4. RECOMMENDATIONS

The Cabinet is asked to note the contents of this report and its appendices.



SCOTTISH
FIRE AND RESCUE SERVICE
 Working together for a safer Scotland

East Renfrewshire

W6 - Renfrewshire / & East / Inverclyde

Wards	6
Population*	91,030
Dwellings*	37,448
Hectares	17,379

* Source: GROS - General Register Office for Scotland
 (Mid yr est 2012)

Ward performance report

Report Period
Quarter
Q4
"
Report Type
Incidents/Casualties

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

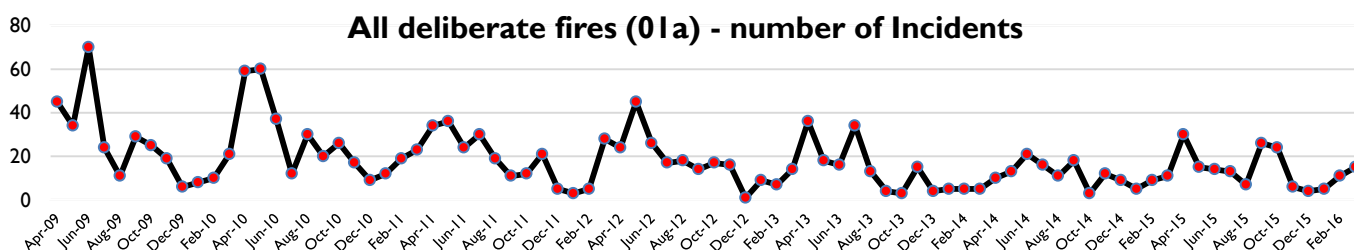
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ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
01a	All deliberate fires	3	AVE.	33%	
01b	All deliberate primary fires	4	AVE.	33%	
01bi	All deliberate dwelling fires	5	AVE.	-50%	
01bii	All deliberate other building fires	6	AVE.	100%	
01biii	All deliberate vehicle fires	7	AVE.	0%	
01biv	All deliberate 'other' primary fires	8	AVE.		
01c	All deliberate secondary fires	9	AVE.	33%	
01ci	All deliberate secondary refuse fires	10	AVE.	110%	
01cii	All deliberate secondary 'other' fires	11	AVE.	-16%	
02a	All accidental fires	12	AVE.	-6%	
02b	All accidental primary fires	13	AVE.	0%	
02bi	All accidental dwelling fires	14	DWELLING	-8%	-10%
02bii	All accidental other building fires	15	AVE.	-25%	
02biii	All accidental vehicle fires	16	AVE.	200%	
02biv	All accidental 'other' primary fires	17	AVE.		
02c	All accidental secondary fires	18	AVE.	0%	
02ci	All accidental secondary refuse fires	19	AVE.	125%	
02cii	All accidental secondary 'other' fires	20	AVE.	-100%	
03a	All fire casualties (fatal & non-fatal (incl. p/c's))	21	AVE.	-40%	
03ai	All fatal fire casualties	22	CASUALTY		-5%
03aii	Non-fatal fire casualties (excl. p/c's)	23	CASUALTY	0%	-5%
03aiii	Non-fatal fire casualties (incl. p/c's)	24	AVE.	-40%	
03bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
03bii	Non-fatal accidental dwell. fire casualties (excl. p/c's)	26	CASUALTY	50%	-5%
03biii	Non-fatal accidental dwell. fire casualties (incl. p/c's)	27	AVE.	-25%	
04a	Non domestic fires	28	NON DOM	33%	prev yr
5	Special Service - All	29	AVE.	20%	
05a	Special Service - RTCs	30	AVE.	-54%	
05b	Special Service - Flooding	31	AVE.	-33%	
05c	Special Service - Extrication	32	AVE.	33%	
05d	Special Service - Others	33	AVE.	94%	
06a	Non-fatal casualties - RTCs	34	AVE.	-71%	
06b	Fatal casualties - RTCs	35	AVE.	-100%	
10a	False Alarms - All	36	AVE.	5%	
10b	False Alarm - Good Intent	37	AVE.	30%	
10c	False Alarm - Malicious	38	AVE.	-8%	
10d	False Alarm - Equipment failure	39	AVE.	-3%	

All deliberate fires (01a) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	8	2	1	5	3	
Barrhead	18	19	2	10	13	
Giffnock and Thornliebank	4	3	5	6	2	
Netherlee, Stamperland and Williamwood	2	2	1	1	11	
Newton Mearns South	1	3	2	1	0	
Busby, Clarkston and Eaglesham	3	1	4	2	2	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	36	30	15	25	31	
Inverclyde	188	70	38	59	91	
Renfrewshire	157	126	62	74	164	
East Renfrewshire % of LSO Total	9.4%	13.3%	13.0%	15.8%	10.8%	

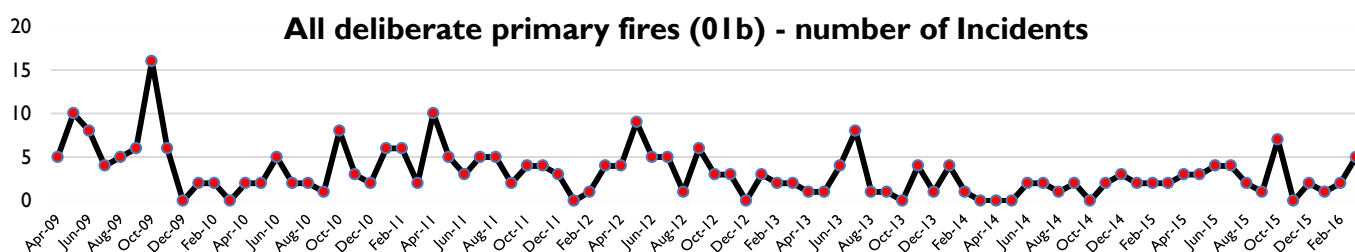


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	215	174	113	96	105	
W2 - Glasgow City	708	577	415	435	499	
W3 - South Lanarkshire	352	243	165	162	169	
W4 - North Lanarkshire	590	378	220	292	338	
W5 - Ayrshire East / North / South	406	368	166	199	326	
W6 - Renfrewshire / & East / Inverclyde	381	226	115	158	286	
W7 - Dumfries & Galloway	18	27	15	24	18	
W6 % of SDA Total	14%	11%	10%	12%	16%	
Scotland	4363	2975	2051	2346	2798	

All deliberate primary fires (01b) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	1	0	2	2	
Barrhead	4	3	0	1	4	
Giffnock and Thornliebank	0	1	1	3	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	1	2	0	0	
Busby, Clarkston and Eaglesham	0	1	2	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	5	7	5	6	8	
Inverclyde	30	13	12	6	14	
Renfrewshire	37	29	14	20	20	
East Renfrewshire % of LSO Total	6.9%	14.3%	16.1%	18.8%	19.0%	

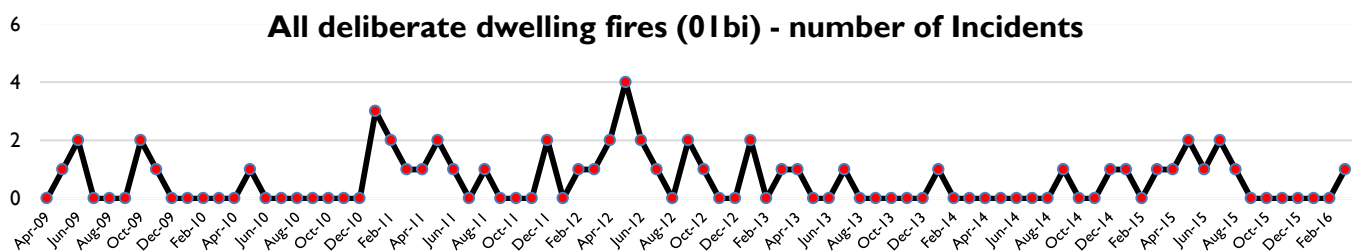


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	50	42	26	24	32	
W2 - Glasgow City	163	134	96	82	91	
W3 - South Lanarkshire	49	37	35	40	18	
W4 - North Lanarkshire	61	55	38	35	46	
W5 - Ayrshire East / North / South	46	24	28	32	25	
W6 - Renfrewshire / & East / Inverclyde	72	49	31	32	42	
W7 - Dumfries & Galloway	7	8	6	5	6	
W6 % of SDA Total	16%	14%	12%	13%	16%	
Scotland	792	585	469	480	499	

All deliberate dwelling fires (01bi) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	1	0	0	0	0	
Barrhead	1	2	0	1	1	
Giffnock and Thornliebank	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	2	3	1	2	1	
Inverclyde	10	2	3	4	1	
Renfrewshire	16	7	3	4	8	
East Renfrewshire % of LSO Total	7.1%	25.0%	14.3%	20.0%	10.0%	

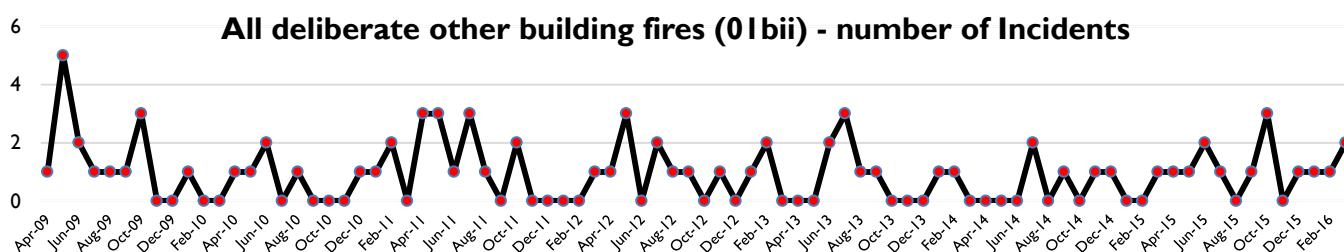


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	12	15	7	5	7	
W2 - Glasgow City	61	43	29	23	28	
W3 - South Lanarkshire	17	10	11	10	2	
W4 - North Lanarkshire	11	17	7	9	9	
W5 - Ayrshire East / North / South	9	5	8	10	10	
W6 - Renfrewshire / & East / Inverclyde	28	12	7	10	10	
W7 - Dumfries & Galloway	2	4	0	1	2	
W6 % of SDA Total	20%	11%	10%	15%	15%	
Scotland	236	184	129	145	129	

All deliberate other building fires (01bii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	1	
Barrhead	1	1	0	0	3	
Giffnock and Thornliebank	0	1	1	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	1	1	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	1	3	2	1	4	
Inverclyde	5	3	4	0	1	
Renfrewshire	6	7	6	6	5	
East Renfrewshire % of LSO Total	8.3%	23.1%	16.7%	14.3%	40.0%	

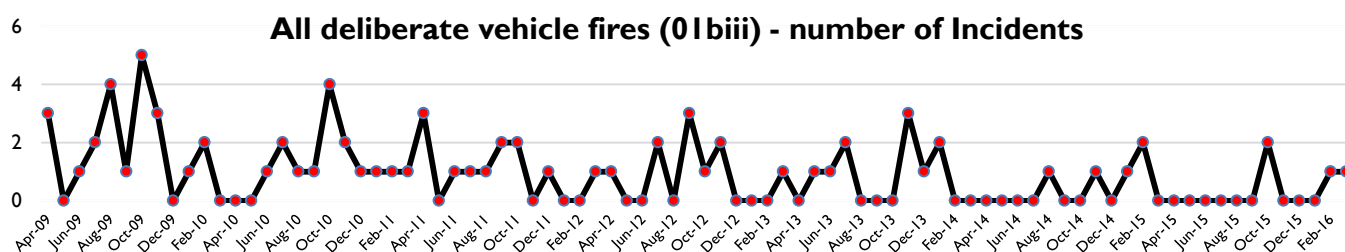


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	6	8	6	7	7	
W2 - Glasgow City	35	27	26	9	19	
W3 - South Lanarkshire	9	12	14	10	1	
W4 - North Lanarkshire	17	14	11	7	15	
W5 - Ayrshire East / North / South	11	6	9	9	8	
W6 - Renfrewshire / & East / Inverclyde	12	13	12	7	10	
W7 - Dumfries & Galloway	1	0	4	1	2	
W6 % of SDA Total	13%	16%	15%	14%	16%	
Scotland	174	130	131	112	121	

All deliberate vehicle fires (01biii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	1	0	2	1	
Barrhead	1	0	0	0	0	
Giffnock and Thornliebank	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	2	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	1	1	2	3	2	
Inverclyde	13	7	3	1	10	
Renfrewshire	10	8	5	7	5	
East Renfrewshire % of LSO Total	4.2%	6.3%	20.0%	27.3%	11.8%	

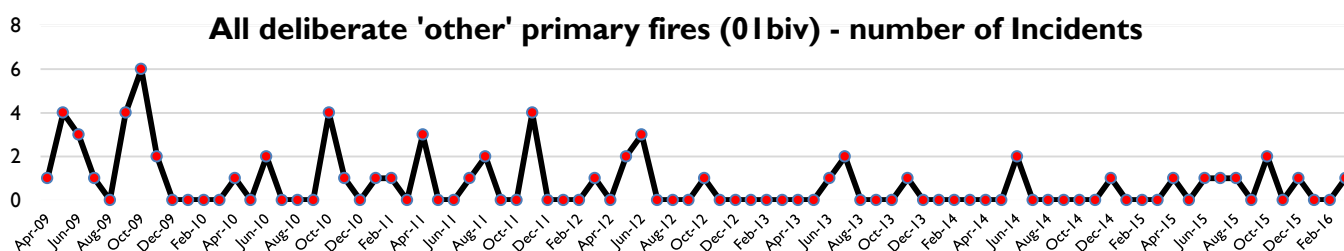


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	28	16	11	11	14	
W2 - Glasgow City	54	51	33	42	36	
W3 - South Lanarkshire	15	12	7	13	11	
W4 - North Lanarkshire	25	18	16	18	18	
W5 - Ayrshire East / North / South	15	9	9	11	7	
W6 - Renfrewshire / & East / Inverclyde	24	16	10	11	17	
W7 - Dumfries & Galloway	3	4	2	2	1	
W6 % of SDA Total	15%	13%	11%	10%	16%	
Scotland	253	195	151	164	179	

All deliberate 'other' primary fires (01 biv) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	1	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	1	0	0	0	1	
Inverclyde	2	1	2	1	2	
Renfrewshire	5	7	0	3	2	
East Renfrewshire % of LSO Total	12.5%	0.0%	0.0%	0.0%	20.0%	

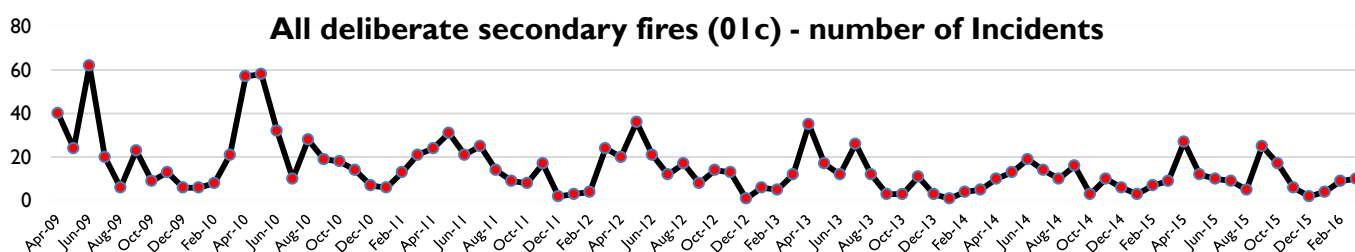


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	4	3	2	1	4	
W2 - Glasgow City	13	13	8	8	8	
W3 - South Lanarkshire	8	3	3	7	4	
W4 - North Lanarkshire	8	6	4	1	4	
W5 - Ayrshire East / North / South	11	4	2	2	0	
W6 - Renfrewshire / & East / Inverclyde	8	8	2	4	5	
W7 - Dumfries & Galloway	1	0	0	1	1	
W6 % of SDA Total	15%	22%	10%	17%	19%	
Scotland	129	76	58	59	70	

All deliberate secondary fires (01c) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	7	1	1	3	1	
Barrhead	14	16	2	9	9	
Giffnock and Thornliebank	4	2	4	3	2	
Netherlee, Stamperland and Williamwood	2	2	1	1	10	
Newton Mearns South	1	2	0	1	0	
Busby, Clarkston and Eaglesham	3	0	2	2	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	31	23	10	19	23	
Inverclyde	157	57	26	53	77	
Renfrewshire	120	97	48	54	144	
East Renfrewshire % of LSO Total	10.1%	13.0%	11.9%	15.1%	9.4%	

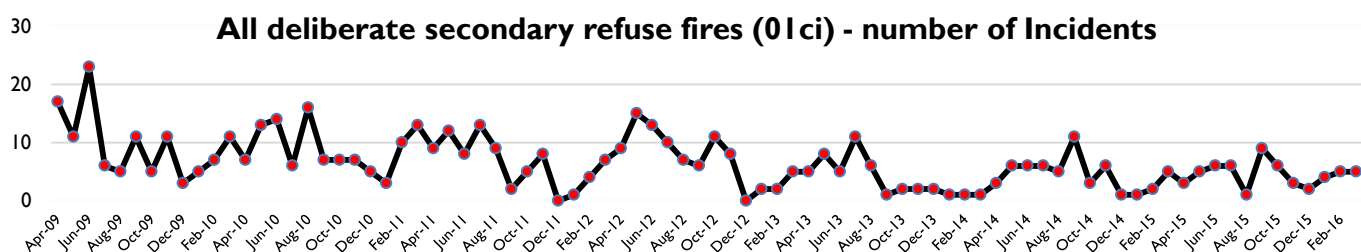


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	165	132	87	72	73	
W2 - Glasgow City	545	443	319	353	408	
W3 - South Lanarkshire	303	206	130	122	151	
W4 - North Lanarkshire	529	323	182	257	292	
W5 - Ayrshire East / North / South	360	344	138	167	300	
W6 - Renfrewshire / & East / Inverclyde	308	177	84	126	244	
W7 - Dumfries & Galloway	11	19	9	19	11	
W6 % of SDA Total	14%	11%	9%	11%	16%	
Scotland	3570	2390	1581	1865	2296	

All deliberate secondary refuse fires (01ci) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	0	0	1	0	
Barrhead	8	6	0	6	2	
Giffnock and Thornliebank	0	0	1	0	2	
Netherlee, Stamperland and Williamwood	2	2	0	0	9	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	1	0	2	1	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	12	9	3	8	14	
Inverclyde	68	27	22	21	33	
Renfrewshire	69	47	35	21	73	
East Renfrewshire % of LSO Total	8.1%	10.8%	5.0%	16.0%	11.7%	

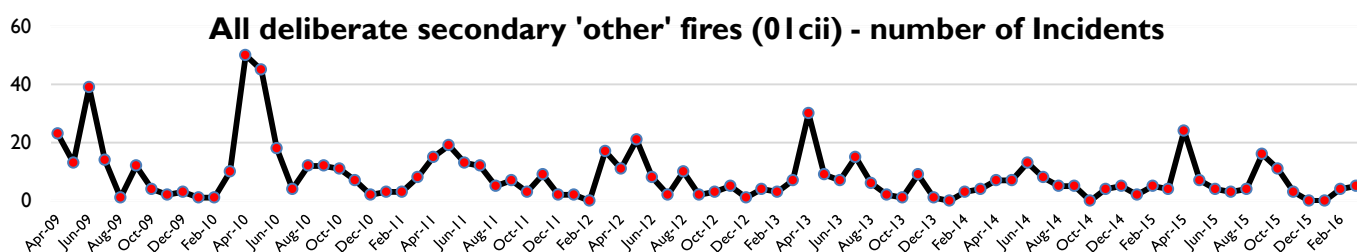


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	91	66	57	36	34	
W2 - Glasgow City	328	246	234	207	230	
W3 - South Lanarkshire	181	116	88	80	72	
W4 - North Lanarkshire	256	150	124	125	135	
W5 - Ayrshire East / North / South	214	146	79	93	122	
W6 - Renfrewshire / & East / Inverclyde	149	83	60	50	120	
W7 - Dumfries & Galloway	8	10	6	7	4	
W6 % of SDA Total	12%	10%	9%	8%	17%	
Scotland	1932	1223	994	999	1138	

All deliberate secondary 'other' fires (01cii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	6	1	1	2	1	
Barrhead	6	10	2	3	7	
Giffnock and Thornliebank	4	2	3	3	0	
Netherlee, Stamperland and Williamwood	0	0	1	1	1	
Newton Mearns South	1	1	0	1	0	
Busby, Clarkston and Eaglesham	2	0	0	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	19	14	7	11	9	
Inverclyde	89	30	4	32	44	
Renfrewshire	51	50	13	33	71	
East Renfrewshire % of LSO Total	11.9%	14.9%	29.2%	14.5%	7.3%	

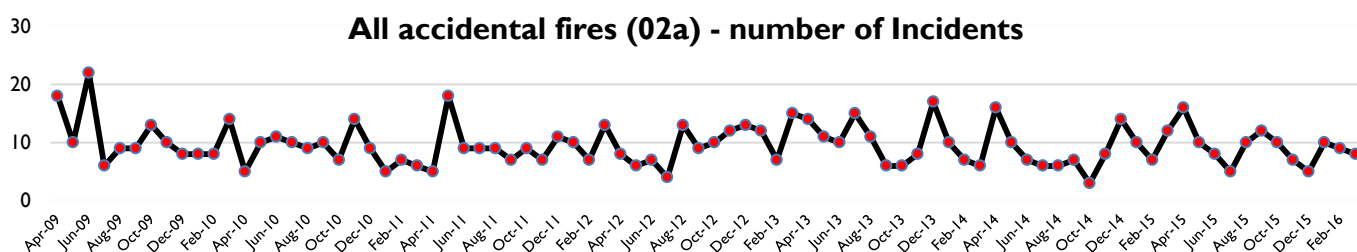


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	74	66	30	36	39	
W2 - Glasgow City	217	197	85	146	178	
W3 - South Lanarkshire	122	90	42	42	79	
W4 - North Lanarkshire	273	173	58	132	157	
W5 - Ayrshire East / North / South	146	198	59	74	178	
W6 - Renfrewshire / & East / Inverclyde	159	94	24	76	124	
W7 - Dumfries & Galloway	3	9	3	12	7	
W6 % of SDA Total	16%	11%	8%	15%	16%	
Scotland	1638	1167	587	866	1158	

All accidental fires (02a) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	10	6	1	6	3	
Barrhead	6	11	5	3	10	
Giffnock and Thornliebank	4	6	1	7	8	
Netherlee, Stamperland and Williamwood	5	4	7	4	2	
Newton Mearns South	4	4	3	2	1	
Busby, Clarkston and Eaglesham	1	3	6	7	3	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	30	34	23	29	27	
Inverclyde	28	32	29	36	42	
Renfrewshire	88	89	81	101	92	
East Renfrewshire % of LSO Total	20.5%	21.9%	17.3%	17.5%	16.8%	

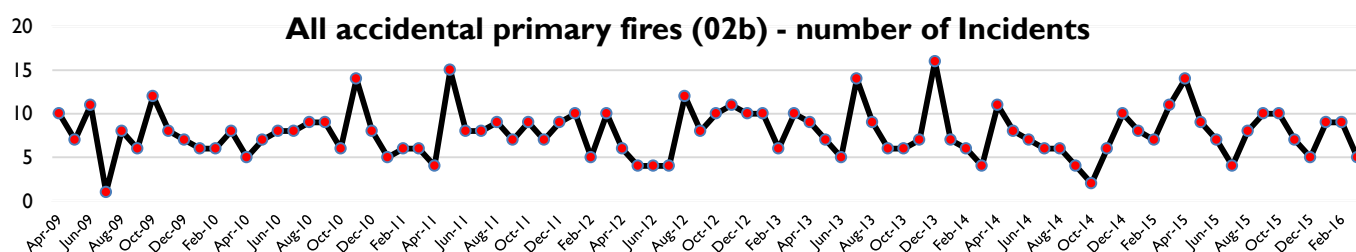


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	175	192	138	137	152	
W2 - Glasgow City	406	372	301	350	315	
W3 - South Lanarkshire	131	116	87	117	111	
W4 - North Lanarkshire	129	114	98	131	100	
W5 - Ayrshire East / North / South	170	196	136	165	144	
W6 - Renfrewshire / & East / Inverclyde	146	155	133	166	161	
W7 - Dumfries & Galloway	98	113	77	83	70	
W6 % of SDA Total	12%	12%	14%	14%	15%	
Scotland	3339	3255	2495	2892	2660	

All accidental primary fires (02b) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	9	6	1	6	2	
Barrhead	6	9	4	3	9	
Giffnock and Thornliebank	2	5	1	6	7	
Netherlee, Stamperland and Williamwood	4	1	3	4	1	
Newton Mearns South	4	2	3	2	1	
Busby, Clarkston and Eaglesham	0	3	5	5	3	

Council area totals within LSO	25	26	17	26	23	
East Renfrewshire	25	26	17	26	23	
Inverclyde	21	28	28	34	38	
Renfrewshire	81	84	78	91	80	
East Renfrewshire % of LSO Total	19.7%	18.8%	13.8%	17.2%	16.3%	

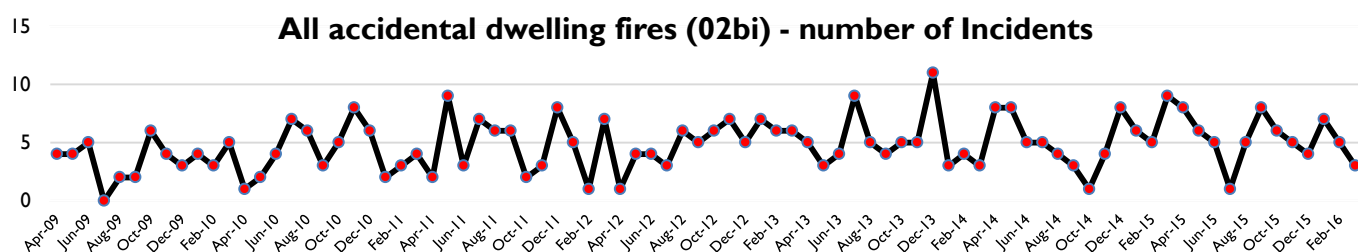


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	119	110	102	103	116	
W2 - Glasgow City	358	313	276	326	285	
W3 - South Lanarkshire	105	84	78	106	100	
W4 - North Lanarkshire	112	102	85	117	94	
W5 - Ayrshire East / North / South	125	131	104	139	121	
W6 - Renfrewshire / & East / Inverclyde	127	138	123	151	141	
W7 - Dumfries & Galloway	45	54	41	45	44	
W6 % of SDA Total	13%	15%	15%	15%	16%	
Scotland	2214	2013	1739	2114	1975	

All accidental dwelling fires (02bi) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	4	5	0	4	1	
Barrhead	3	7	3	3	8	
Giffnock and Thornliebank	2	3	1	4	2	
Netherlee, Stamperland and Williamwood	2	1	1	3	1	
Newton Mearns South	2	2	3	1	1	
Busby, Clarkston and Eaglesham	0	1	2	5	2	

Council area totals within LSO	13	19	10	20	15	
East Renfrewshire	13	19	10	20	15	
Inverclyde	15	16	19	27	28	
Renfrewshire	61	65	53	55	57	
East Renfrewshire % of LSO Total	14.6%	19.0%	12.2%	19.6%	15.0%	

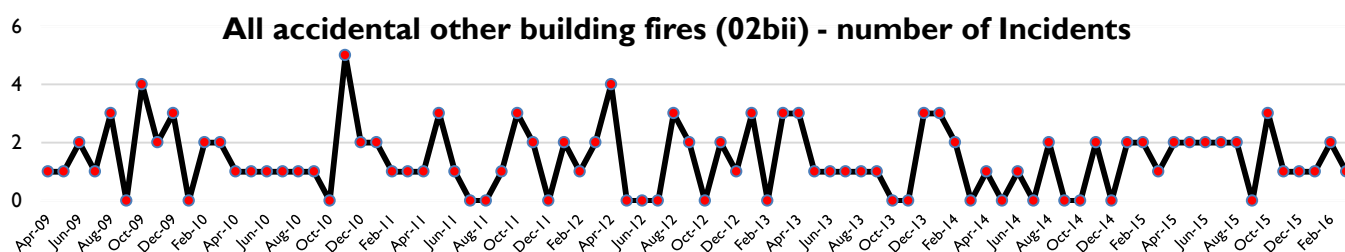


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	64	70	62	63	83	
W2 - Glasgow City	217	208	175	222	180	
W3 - South Lanarkshire	71	46	45	66	54	
W4 - North Lanarkshire	67	71	51	77	57	
W5 - Ayrshire East / North / South	78	84	68	82	77	
W6 - Renfrewshire / & East / Inverclyde	89	100	82	102	100	
W7 - Dumfries & Galloway	27	29	29	21	17	
W6 % of SDA Total	15%	16%	16%	16%	18%	
Scotland	1345	1266	1049	1314	1201	

All accidental other building fires (02bii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	2	0	
Barrhead	2	2	1	0	0	
Giffnock and Thornliebank	0	2	0	2	4	
Netherlee, Stamperland and Williamwood	2	0	1	0	0	
Newton Mearns South	1	0	0	1	0	
Busby, Clarkston and Eaglesham	0	1	3	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	5	6	5	5	4	
Inverclyde	3	2	3	4	5	
Renfrewshire	12	14	15	21	14	
East Renfrewshire % of LSO Total	25.0%	27.3%	21.7%	16.7%	17.4%	

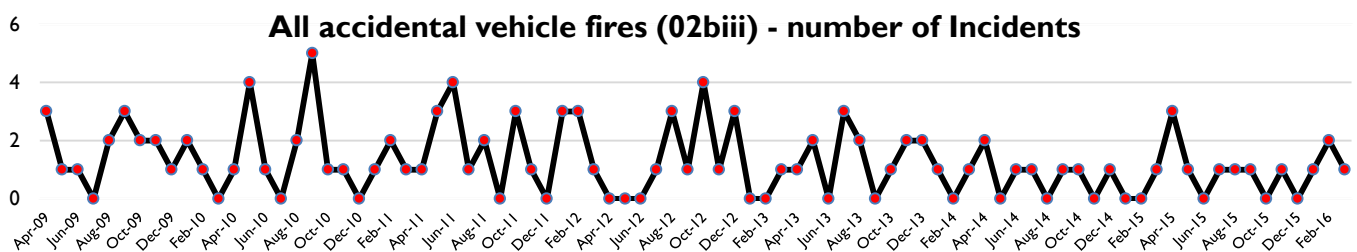


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	32	18	25	19	17	
W2 - Glasgow City	104	74	81	69	71	
W3 - South Lanarkshire	14	18	12	16	23	
W4 - North Lanarkshire	20	12	15	19	19	
W5 - Ayrshire East / North / South	23	28	18	24	20	
W6 - Renfrewshire / & East / Inverclyde	20	22	23	30	23	
W7 - Dumfries & Galloway	6	17	5	11	12	
W6 % of SDA Total	9%	12%	13%	16%	12%	
Scotland	465	421	396	446	426	

All accidental vehicle fires (02biii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	5	0	1	0	1	
Barrhead	1	0	0	0	1	
Giffnock and Thornliebank	0	0	0	0	1	
Netherlee, Stamperland and Williamwood	0	0	1	1	0	
Newton Mearns South	1	0	0	0	0	
Busby, Clarkston and Eaglesham	0	1	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	7	1	2	1	4	
Inverclyde	3	10	6	2	4	
Renfrewshire	7	5	10	13	9	
East Renfrewshire % of LSO Total	41.2%	6.3%	11.1%	6.3%	23.5%	

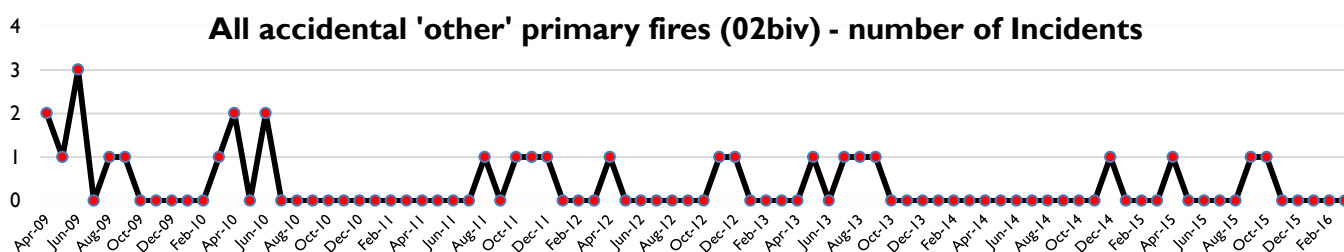


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	20	18	13	16	11	
W2 - Glasgow City	32	25	19	30	30	
W3 - South Lanarkshire	17	19	18	20	22	
W4 - North Lanarkshire	21	17	16	20	16	
W5 - Ayrshire East / North / South	21	18	15	26	20	
W6 - Renfrewshire / & East / Inverclyde	17	16	18	16	17	
W7 - Dumfries & Galloway	10	7	6	8	10	
W6 % of SDA Total	12%	13%	17%	12%	13%	
Scotland	304	273	249	279	293	

All accidental 'other' primary fires (02biv) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	1	1	
Renfrewshire	1	0	0	2	0	
East Renfrewshire % of LSO Total	0.0%	#DIV/0!	#DIV/0!	0.0%	0.0%	

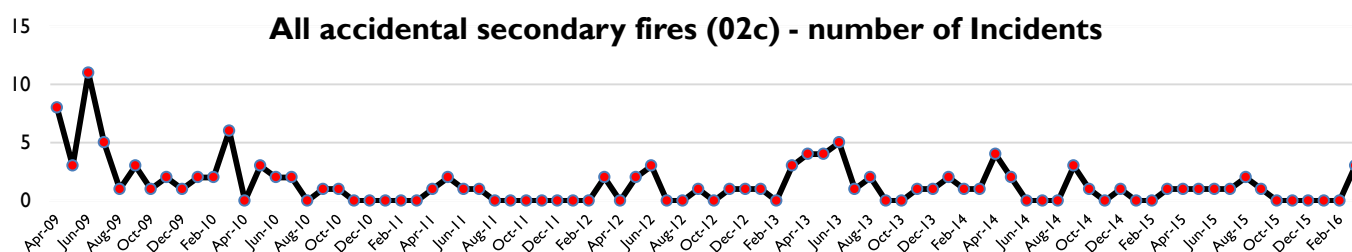


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	4	2	5	5	
W2 - Glasgow City	5	6	1	5	4	
W3 - South Lanarkshire	3	1	3	4	1	
W4 - North Lanarkshire	4	2	3	1	2	
W5 - Ayrshire East / North / South	3	1	3	7	4	
W6 - Renfrewshire / & East / Inverclyde	1	0	0	3	1	
W7 - Dumfries & Galloway	2	1	1	5	5	
W6 % of SDA Total	5%	0%	0%	10%	5%	
Scotland	100	53	45	75	55	

All accidental secondary fires (02c) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	1	
Barrhead	0	1	0	0	1	
Giffnock and Thornliebank	2	1	0	0	0	
Netherlee, Stamperland and Williamwood	0	1	3	0	1	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	2	4	4	1	3	
Inverclyde	3	3	1	2	3	
Renfrewshire	7	4	3	7	11	
East Renfrewshire % of LSO Total	16.7%	36.4%	50.0%	10.0%	17.6%	

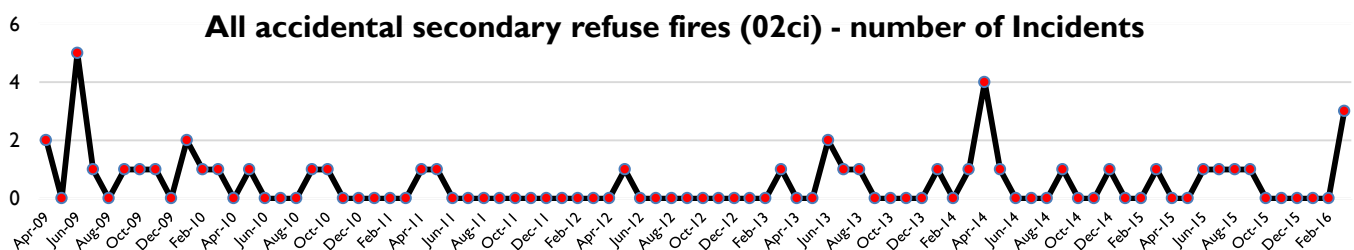


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	26	29	10	15	10	
W2 - Glasgow City	44	55	23	23	26	
W3 - South Lanarkshire	14	17	3	6	4	
W4 - North Lanarkshire	14	11	10	11	3	
W5 - Ayrshire East / North / South	21	34	15	10	14	
W6 - Renfrewshire / & East / Inverclyde	12	11	8	10	17	
W7 - Dumfries & Galloway	15	7	9	14	6	
W6 % of SDA Total	8%	7%	10%	11%	21%	
Scotland	620	614	354	400	348	

All accidental secondary refuse fires (02ci) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	1	
Barrhead	0	0	0	0	1	
Giffnock and Thornliebank	0	1	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	1	0	1	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	1	2	1	3	
Inverclyde	1	1	0	0	1	
Renfrewshire	2	2	1	3	7	
East Renfrewshire % of LSO Total	0.0%	25.0%	66.7%	25.0%	27.3%	

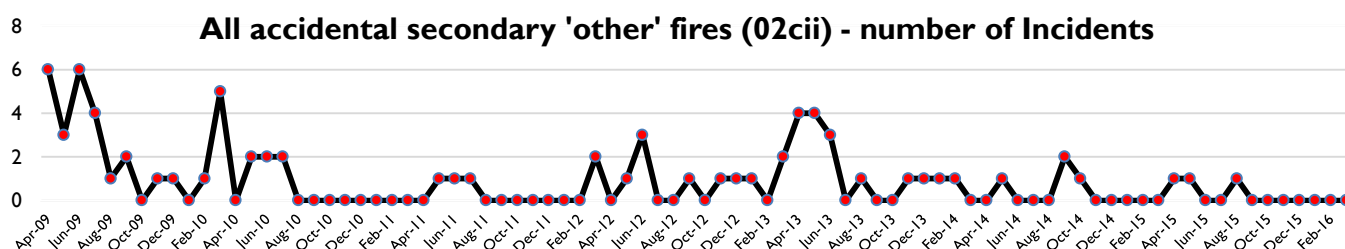


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	4	3	3	3	4	
W2 - Glasgow City	27	37	14	11	18	
W3 - South Lanarkshire	2	6	0	2	0	
W4 - North Lanarkshire	3	0	2	3	1	
W5 - Ayrshire East / North / South	8	7	7	5	9	
W6 - Renfrewshire / & East / Inverclyde	3	4	3	4	11	
W7 - Dumfries & Galloway	6	4	5	5	1	
W6 % of SDA Total	6%	7%	9%	12%	25%	
Scotland	196	196	159	202	181	

All accidental secondary 'other' fires (02cii) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	1	0	0	0	
Giffnock and Thornliebank	2	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	1	2	0	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	2	3	2	0	0	
Inverclyde	2	2	1	2	2	
Renfrewshire	5	2	2	4	4	
East Renfrewshire % of LSO Total	22.2%	42.9%	40.0%	0.0%	0.0%	

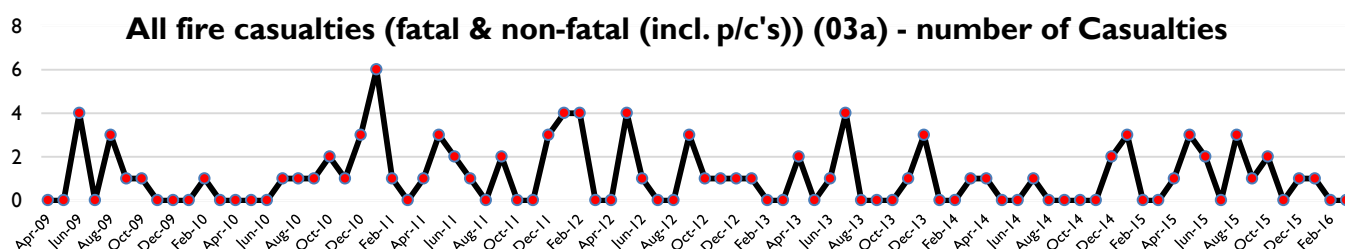


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	22	26	7	12	6	
W2 - Glasgow City	17	18	9	12	8	
W3 - South Lanarkshire	12	11	3	4	4	
W4 - North Lanarkshire	11	11	8	8	2	
W5 - Ayrshire East / North / South	13	27	8	5	5	
W6 - Renfrewshire / & East / Inverclyde	9	7	5	6	6	
W7 - Dumfries & Galloway	9	3	4	9	5	
W6 % of SDA Total	10%	7%	11%	11%	17%	
Scotland	424	418	195	198	167	

All fire casualties (fatal & non-fatal (incl. p/c's)) (03a) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	4	0	0	0	1	
Barrhead	4	0	0	0	0	
Giffnock and Thornliebank	0	0	0	2	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	8	1	1	3	1	
Inverclyde	4	3	7	2	18	
Renfrewshire	16	17	15	10	8	
East Renfrewshire % of LSO Total	28.6%	4.8%	4.3%	20.0%	3.7%	

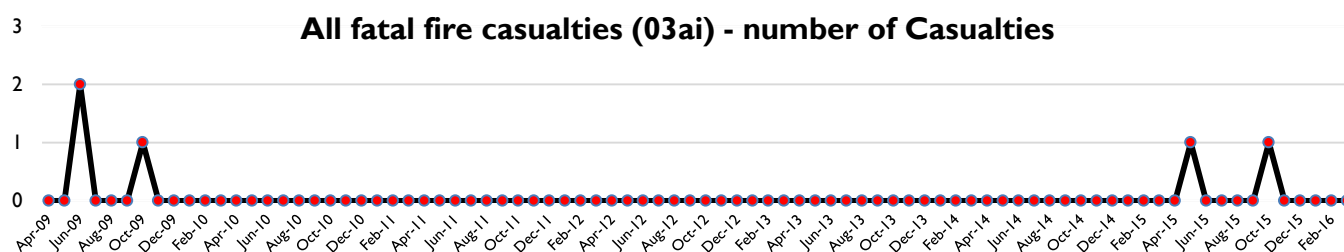


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	8	37	9	11	19	
W2 - Glasgow City	61	60	51	34	39	
W3 - South Lanarkshire	14	10	18	16	13	
W4 - North Lanarkshire	12	19	15	26	21	
W5 - Ayrshire East / North / South	23	27	18	21	13	
W6 - Renfrewshire / & East / Inverclyde	28	21	23	15	27	
W7 - Dumfries & Galloway	5	11	2	6	4	
W6 % of SDA Total	19%	11%	17%	12%	20%	
Scotland	397	386	300	307	270	

All fatal fire casualties (03ai) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire	0	0	0	1	0	
East Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	0.0%	0.0%	#DIV/0!	

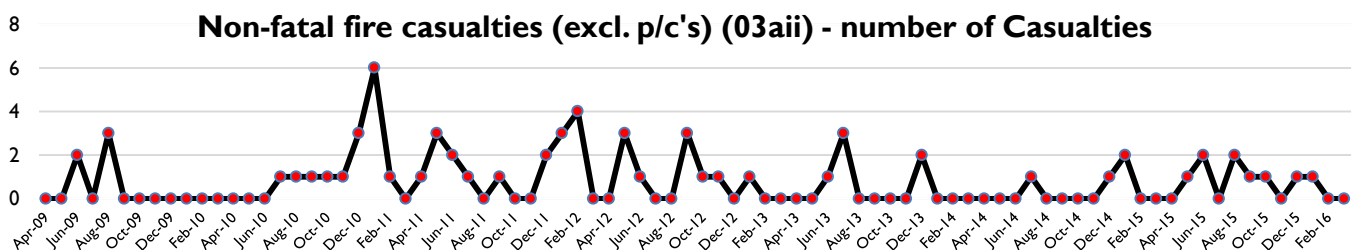


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	1	0	1	1	
W2 - Glasgow City	5	3	0	0	0	
W3 - South Lanarkshire	0	1	0	0	1	
W4 - North Lanarkshire	0	1	0	2	0	
W5 - Ayrshire East / North / South	0	0	1	1	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	1	1	0	
W7 - Dumfries & Galloway	1	0	0	2	0	
W6 % of SDA Total	0%	0%	50%	14%	0%	
Scotland	15	14	3	16	10	

Non-fatal fire casualties (excl. p/c's) (03a)ii) - number of Casualties

	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	4	0	0	0	1	
Barrhead	3	0	0	0	0	
Giffnock and Thornliebank	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	7	1	0	2	1	
East Renfrewshire	7	1	0	2	1	
Inverclyde	3	3	6	0	10	
Renfrewshire	9	12	13	8	7	
East Renfrewshire % of LSO Total	36.8%	6.3%	0.0%	20.0%	5.6%	

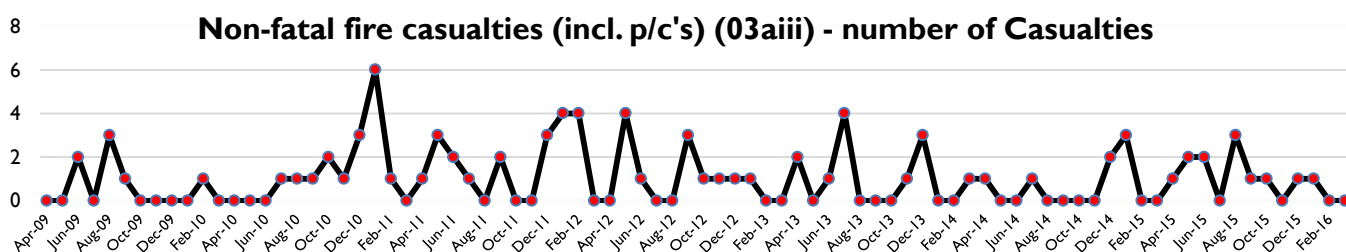


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	31	8	9	14	
W2 - Glasgow City	37	36	45	25	32	
W3 - South Lanarkshire	11	5	15	10	7	
W4 - North Lanarkshire	5	7	11	8	12	
W5 - Ayrshire East / North / South	18	20	13	17	8	
W6 - Renfrewshire / & East / Inverclyde	19	16	19	10	18	
W7 - Dumfries & Galloway	4	10	2	4	4	
W6 % of SDA Total	20%	13%	17%	12%	19%	
Scotland	291	288	253	215	193	

Non-fatal fire casualties (incl. p/c's) (03aiii) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	4	0	0	0	1	
Barrhead	4	0	0	0	0	
Giffnock and Thornliebank	0	0	0	2	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	8	1	1	3	1	
Inverclyde	4	3	6	2	18	
Renfrewshire	16	17	15	9	8	
East Renfrewshire % of LSO Total	28.6%	4.8%	4.5%	21.4%	3.7%	

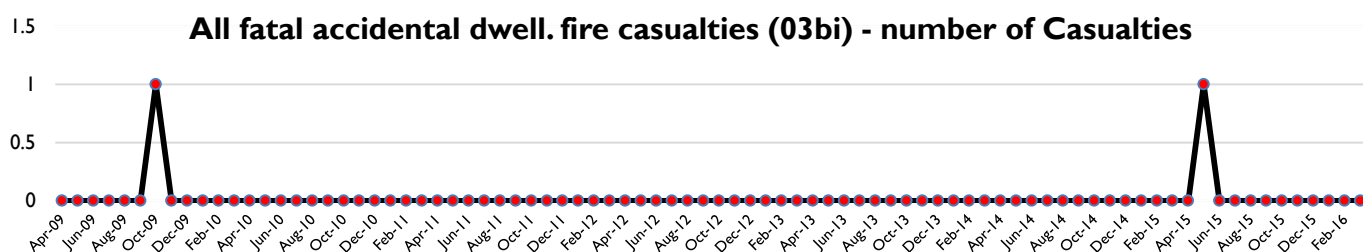


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	7	36	9	10	18	
W2 - Glasgow City	56	57	51	34	39	
W3 - South Lanarkshire	14	9	18	16	12	
W4 - North Lanarkshire	12	18	15	24	21	
W5 - Ayrshire East / North / South	23	27	17	20	13	
W6 - Renfrewshire / & East / Inverclyde	28	21	22	14	27	
W7 - Dumfries & Galloway	4	11	2	4	4	
W6 % of SDA Total	19%	12%	16%	11%	20%	
Scotland	382	372	297	291	260	

All fatal accidental dwell. fire casualties (03bi) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire	0	0	0	1	0	
East Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	0.0%	0.0%	#DIV/0!	

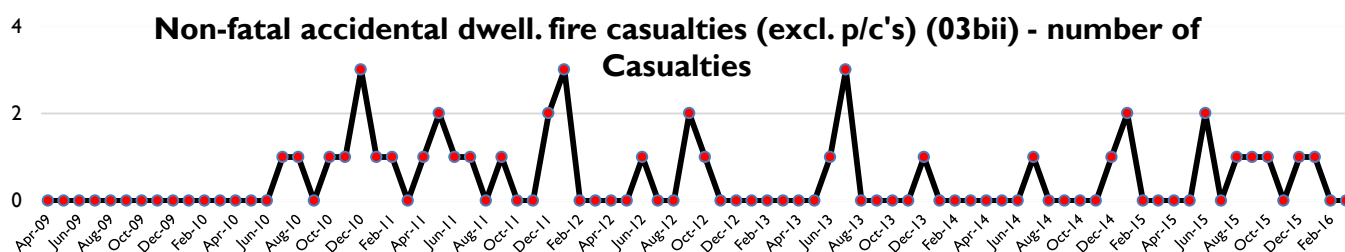


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	1	0	0	0	
W2 - Glasgow City	4	1	0	0	0	
W3 - South Lanarkshire	0	1	0	0	1	
W4 - North Lanarkshire	0	1	0	1	0	
W5 - Ayrshire East / North / South	0	0	1	1	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	1	1	0	
W7 - Dumfries & Galloway	1	0	0	2	0	
W6 % of SDA Total	0%	0%	50%	20%	0%	
Scotland	14	11	3	11	8	

Non-fatal accidental dwell. fire casualties (excl. p/c's) (03bii) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	1	
Barrhead	3	0	0	0	0	
Giffnock and Thornliebank	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	3	0	0	2	1	
Inverclyde	2	3	6	0	9	
Renfrewshire	3	10	7	6	5	
East Renfrewshire % of LSO Total	37.5%	0.0%	0.0%	25.0%	6.7%	

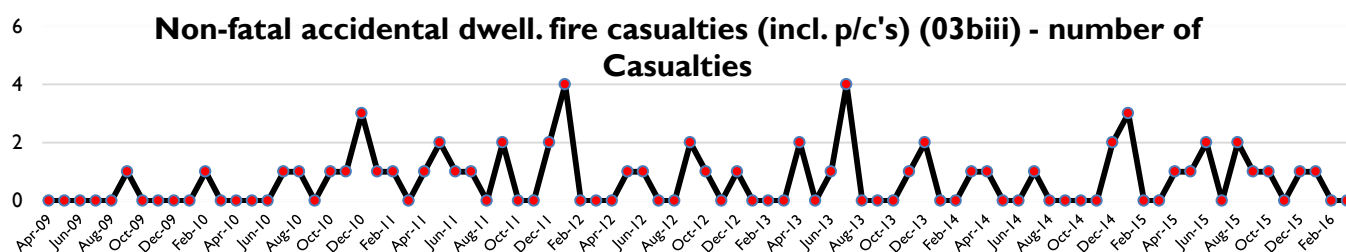


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	23	4	6	14	
W2 - Glasgow City	28	28	36	17	27	
W3 - South Lanarkshire	6	5	9	5	4	
W4 - North Lanarkshire	4	6	7	5	7	
W5 - Ayrshire East / North / South	11	19	7	15	7	
W6 - Renfrewshire / & East / Inverclyde	8	13	13	8	15	
W7 - Dumfries & Galloway	4	8	2	4	3	
W6 % of SDA Total	13%	13%	17%	13%	19%	
Scotland	192	234	189	160	149	

Non-fatal accidental dwell. fire casualties (incl. p/c's) (03biii) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	1	
Barrhead	4	0	0	0	0	
Giffnock and Thornliebank	0	0	0	2	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	4	0	1	3	1	
Inverclyde	2	3	6	1	17	
Renfrewshire	10	15	9	7	6	
East Renfrewshire % of LSO Total	25.0%	0.0%	6.3%	27.3%	4.2%	

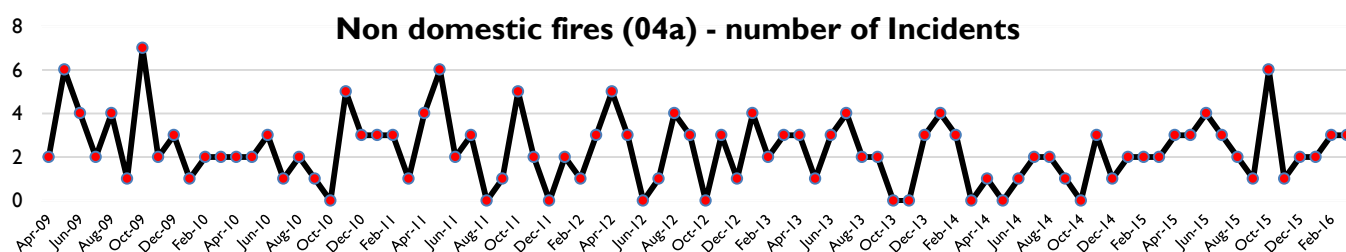


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	25	5	7	16	
W2 - Glasgow City	40	47	42	22	34	
W3 - South Lanarkshire	8	8	11	10	9	
W4 - North Lanarkshire	11	16	11	10	14	
W5 - Ayrshire East / North / South	16	25	11	17	11	
W6 - Renfrewshire / & East / Inverclyde	16	18	16	11	24	
W7 - Dumfries & Galloway	4	9	2	4	3	
W6 % of SDA Total	16%	12%	16%	14%	22%	
Scotland	264	307	231	214	205	

Non domestic fires (04a) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	2	1	
Barrhead	3	3	1	0	3	
Giffnock and Thornliebank	0	3	1	3	4	
Netherlee, Stamperland and Williamwood	2	0	1	0	0	
Newton Mearns South	1	0	0	1	0	
Busby, Clarkston and Eaglesham	0	2	4	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	6	9	7	6	8	
Inverclyde	8	5	7	4	6	
Renfrewshire	18	21	21	27	19	
East Renfrewshire % of LSO Total	18.8%	25.7%	20.0%	16.2%	24.2%	

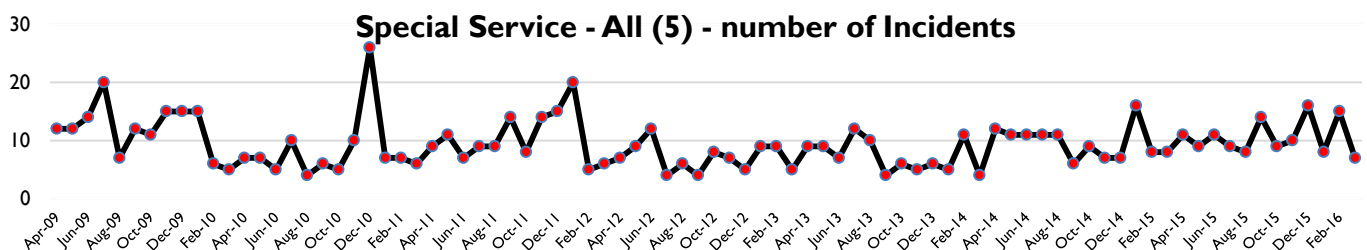


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	38	26	29	26	24	
W2 - Glasgow City	138	100	107	78	89	
W3 - South Lanarkshire	21	30	26	26	24	
W4 - North Lanarkshire	36	26	26	26	33	
W5 - Ayrshire East / North / South	34	34	26	33	28	
W6 - Renfrewshire / & East / Inverclyde	32	35	35	37	33	
W7 - Dumfries & Galloway	7	17	9	12	14	
W6 % of SDA Total	10%	13%	14%	16%	13%	
Scotland	634	548	521	557	544	

Special Service - All (5) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	6	4	3	8	3	
Barrhead	7	5	5	8	9	
Giffnock and Thornliebank	6	5	2	8	2	
Netherlee, Stamperland and Williamwood	4	3	3	3	4	
Newton Mearns South	2	4	5	3	2	
Busby, Clarkston and Eaglesham	6	2	2	2	10	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	31	23	20	32	30	
Inverclyde	61	20	30	77	61	
Renfrewshire	111	61	56	115	112	
East Renfrewshire % of LSO Total	15.3%	22.1%	18.9%	14.3%	14.8%	

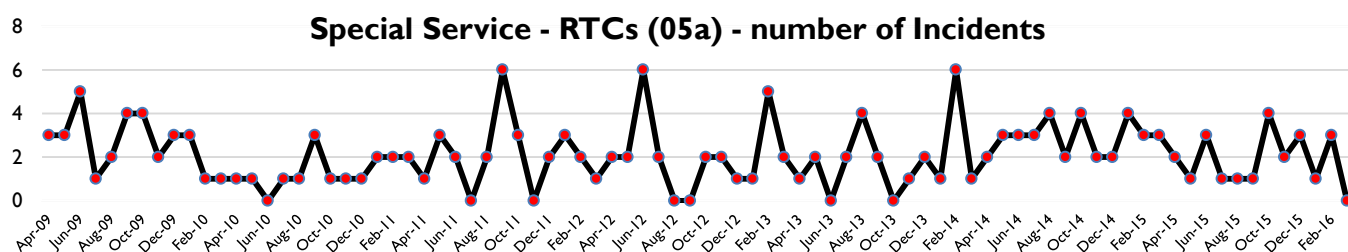


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	150	105	93	152	163	
W2 - Glasgow City	493	318	302	470	433	
W3 - South Lanarkshire	149	98	121	189	160	
W4 - North Lanarkshire	163	108	104	149	167	
W5 - Ayrshire East / North / South	159	141	114	204	168	
W6 - Renfrewshire / & East / Inverclyde	203	104	106	224	203	
W7 - Dumfries & Galloway	38	59	49	73	82	
W6 % of SDA Total	15%	11%	12%	15%	15%	
Scotland	2481	1938	2043	3073	3262	

Special Service - RTCs (05a) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	3	3	4	0	
Barrhead	3	3	1	2	1	
Giffnock and Thornliebank	1	0	0	2	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	1	2	3	2	0	
Busby, Clarkston and Eaglesham	0	0	1	0	2	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	6	8	8	10	4	
Inverclyde	6	3	2	12	8	
Renfrewshire	13	12	12	15	14	
East Renfrewshire % of LSO Total	24.0%	34.8%	36.4%	27.0%	15.4%	

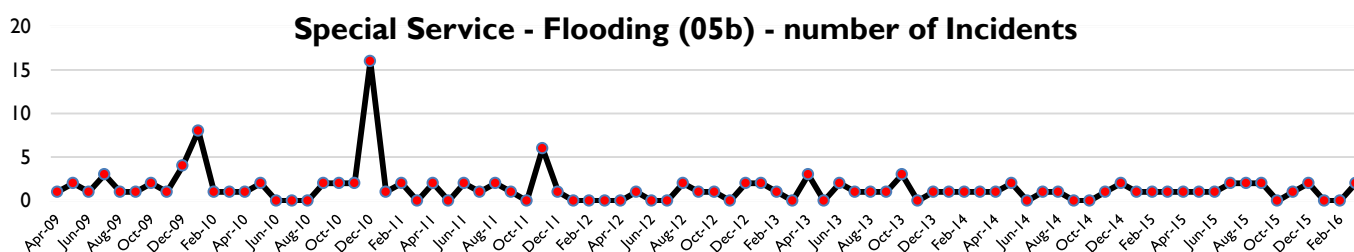


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	21	21	28	37	21	
W2 - Glasgow City	50	41	44	38	48	
W3 - South Lanarkshire	20	23	43	42	35	
W4 - North Lanarkshire	30	29	18	16	35	
W5 - Ayrshire East / North / South	31	37	44	51	41	
W6 - Renfrewshire / & East / Inverclyde	25	23	22	37	26	
W7 - Dumfries & Galloway	11	26	19	24	24	
W6 % of SDA Total	13%	12%	10%	15%	11%	
Scotland	505	512	504	561	583	

Special Service - Flooding (05b) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	1	0	2	1	
Giffnock and Thornliebank	0	2	1	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	1	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	3	3	3	2	
Inverclyde	10	3	5	22	7	
Renfrewshire	10	11	8	16	9	
East Renfrewshire % of LSO Total	0.0%	17.6%	18.8%	7.3%	11.1%	

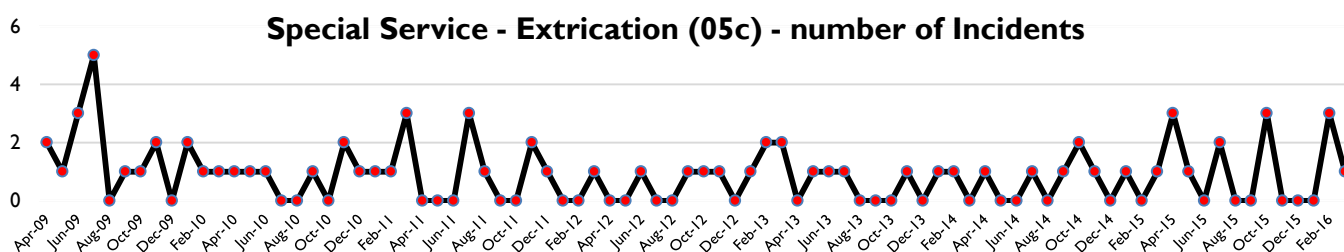


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	20	20	10	20	22	
W2 - Glasgow City	50	53	78	75	48	
W3 - South Lanarkshire	8	12	12	23	18	
W4 - North Lanarkshire	19	12	14	16	19	
W5 - Ayrshire East / North / South	16	14	9	17	6	
W6 - Renfrewshire / & East / Inverclyde	20	17	16	41	18	
W7 - Dumfries & Galloway	2	9	11	7	17	
W6 % of SDA Total	15%	12%	11%	21%	12%	
Scotland	194	207	253	349	450	

Special Service - Extrication (05c) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Barrhead	0	0	2	1	2	
Giffnock and Thornliebank	0	3	0	0	0	
Netherlee, Stamperland and Williamwood	1	1	0	0	0	
Newton Mearns South	0	0	0	1	1	
Busby, Clarkston and Eaglesham	0	1	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	1	5	2	2	4	
Inverclyde	6	1	0	2	4	
Renfrewshire	6	4	6	9	5	
East Renfrewshire % of LSO Total	7.7%	50.0%	25.0%	15.4%	30.8%	

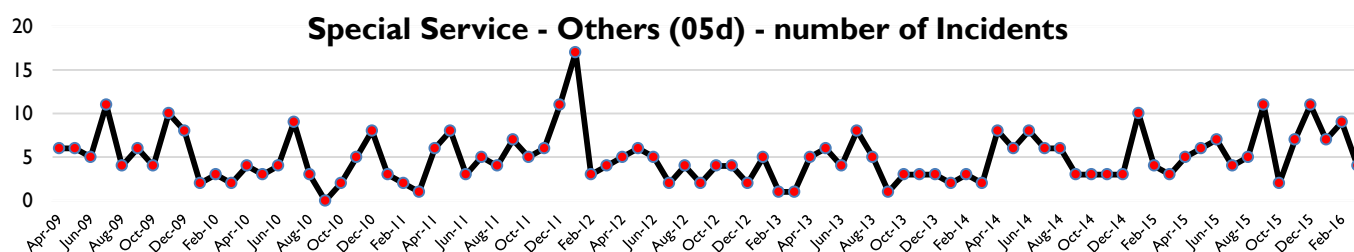


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	7	5	5	8	12	
W2 - Glasgow City	27	26	21	15	28	
W3 - South Lanarkshire	17	6	7	4	9	
W4 - North Lanarkshire	11	9	11	11	18	
W5 - Ayrshire East / North / South	15	16	3	9	13	
W6 - Renfrewshire / & East / Inverclyde	13	10	8	13	13	
W7 - Dumfries & Galloway	6	4	4	3	5	
W6 % of SDA Total	14%	13%	14%	21%	13%	
Scotland	196	155	134	144	186	

Special Service - Others (05d) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	5	1	0	4	3	
Barrhead	4	1	2	3	5	
Giffnock and Thornliebank	5	0	1	6	2	
Netherlee, Stamperland and Williamwood	3	2	3	3	3	
Newton Mearns South	1	2	1	0	1	
Busby, Clarkston and Eaglesham	6	1	0	1	6	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	24	7	7	17	20	
Inverclyde	39	13	23	41	42	
Renfrewshire	82	34	30	75	84	
East Renfrewshire % of LSO Total	16.6%	13.0%	11.7%	12.8%	13.7%	

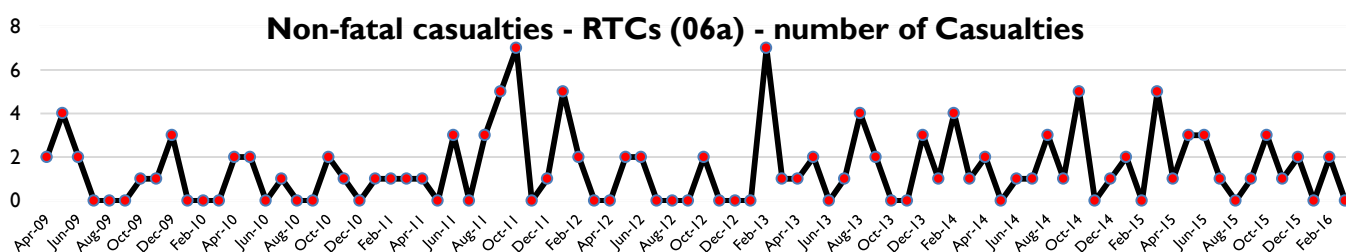


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	102	59	50	87	108	
W2 - Glasgow City	366	198	159	342	309	
W3 - South Lanarkshire	104	57	59	120	98	
W4 - North Lanarkshire	103	58	61	106	95	
W5 - Ayrshire East / North / South	97	74	58	127	108	
W6 - Renfrewshire / & East / Inverclyde	145	54	60	133	146	
W7 - Dumfries & Galloway	19	20	15	39	36	
W6 % of SDA Total	15%	10%	13%	14%	16%	
Scotland	1586	1064	1152	2019	2043	

Non-fatal casualties - RTCs (06a) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	3	4	2	3	0	
Barrhead	2	4	2	0	1	
Giffnock and Thornliebank	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	2	0	2	3	0	
Busby, Clarkston and Eaglesham	0	0	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	7	8	6	7	2	
Inverclyde	9	4	1	12	10	
Renfrewshire	8	8	6	16	15	
East Renfrewshire % of LSO Total	29.2%	40.0%	46.2%	20.0%	7.4%	

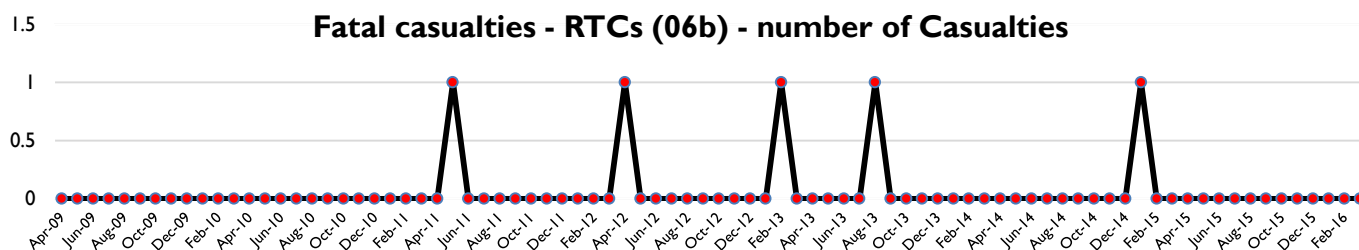


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	12	15	28	36	19	
W2 - Glasgow City	43	27	42	37	64	
W3 - South Lanarkshire	21	12	41	31	41	
W4 - North Lanarkshire	21	34	23	10	34	
W5 - Ayrshire East / North / South	26	19	36	48	48	
W6 - Renfrewshire / & East / Inverclyde	24	20	13	35	27	
W7 - Dumfries & Galloway	11	25	15	9	13	
W6 % of SDA Total	15%	13%	7%	17%	11%	
Scotland	422	392	406	449	520	

Fatal casualties - RTCs (06b) - number of Casualties

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	0	1	0	0	0	
Barrhead	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	0	1	0	1	0	
Inverclyde	0	0	0	0	0	
Renfrewshire	1	0	1	0	0	
East Renfrewshire % of LSO Total	0.0%	100.0%	0.0%	100.0%	#DIV/0!	

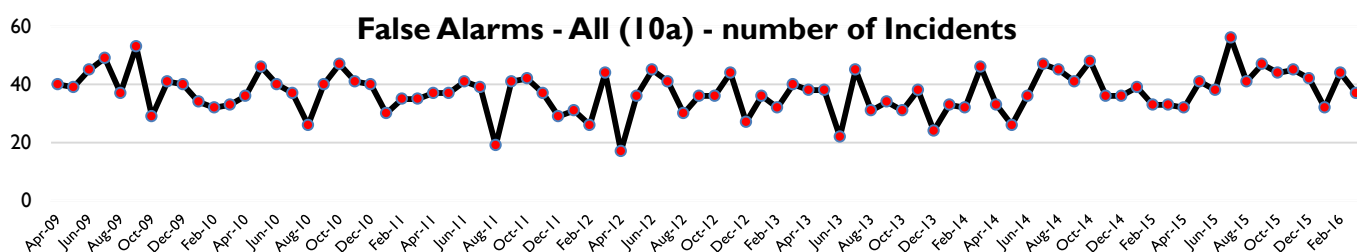


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	2	2	0	0	
W2 - Glasgow City	0	0	0	0	0	
W3 - South Lanarkshire	0	0	5	0	3	
W4 - North Lanarkshire	1	3	0	0	2	
W5 - Ayrshire East / North / South	3	3	1	5	3	
W6 - Renfrewshire / & East / Inverclyde	1	1	1	1	0	
W7 - Dumfries & Galloway	2	2	1	2	4	
W6 % of SDA Total	13%	9%	10%	13%	0%	
Scotland	26	24	27	20	35	

False Alarms - All (10a) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	27	29	25	11	34	
Barrhead	22	20	35	28	19	
Giffnock and Thornliebank	23	29	26	27	28	
Netherlee, Stamperland and Williamwood	5	6	5	8	10	
Newton Mearns South	10	11	7	6	11	
Busby, Clarkston and Eaglesham	14	13	13	25	11	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	101	108	111	105	113	
Inverclyde	206	164	148	154	180	
Renfrewshire	348	314	304	324	334	
East Renfrewshire % of LSO Total	15.4%	18.4%	19.7%	18.0%	18.0%	

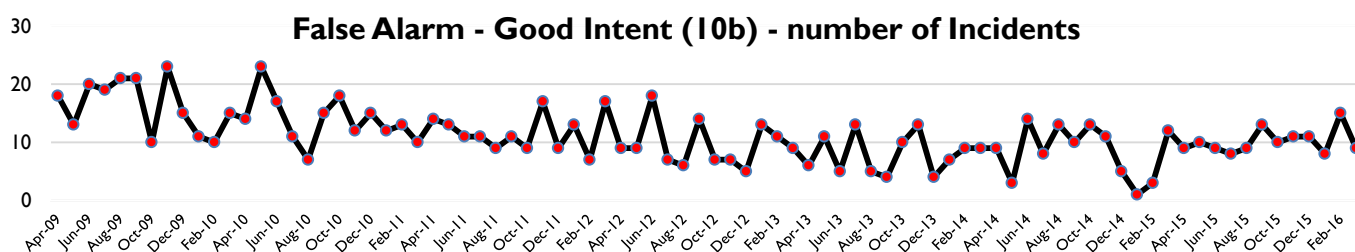


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	602	552	466	467	491	
W2 - Glasgow City	2059	1947	1922	1890	1957	
W3 - South Lanarkshire	668	600	596	622	623	
W4 - North Lanarkshire	620	572	497	619	642	
W5 - Ayrshire East / North / South	791	802	734	745	792	
W6 - Renfrewshire / & East / Inverclyde	655	586	563	583	627	
W7 - Dumfries & Galloway	160	120	113	196	204	
W6 % of SDA Total	12%	11%	12%	11%	12%	
Scotland	11603	11325	10670	11154	11486	

False Alarm - Good Intent (10b) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston,Uplawmoor and Newton Mearns North	8	8	3	2	6	
Barrhead	11	7	12	3	8	
Giffnock and Thornliebank	8	4	5	3	10	
Netherlee, Stamperland and Williamwood	3	5	0	2	1	
Newton Mearns South	1	8	1	2	6	
Busby, Clarkston and Eaglesham	6	1	4	4	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	37	33	25	16	32	
Inverclyde	53	30	26	29	53	
Renfrewshire	100	77	73	79	87	
East Renfrewshire % of LSO Total	19.5%	23.6%	20.2%	12.9%	18.6%	

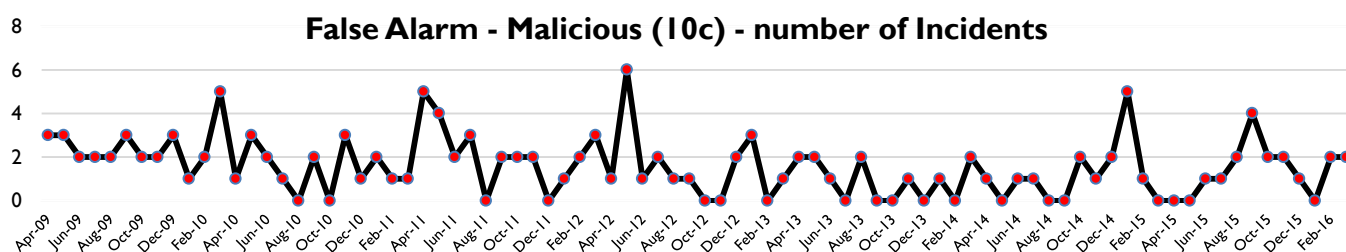


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	217	210	124	112	109	
W2 - Glasgow City	430	377	324	360	318	
W3 - South Lanarkshire	186	143	130	153	103	
W4 - North Lanarkshire	160	155	99	133	130	
W5 - Ayrshire East / North / South	191	200	137	175	217	
W6 - Renfrewshire / & East / Inverclyde	190	140	124	124	172	
W7 - Dumfries & Galloway	36	32	22	47	60	
W6 % of SDA Total	13%	11%	13%	11%	16%	
Scotland	2772	2454	2044	2049	2180	

False Alarm - Malicious (10c) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	1	2	0	0	1	
Barrhead	3	2	1	2	2	
Giffnock and Thornliebank	1	0	1	2	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	0	1	0	0	
Busby, Clarkston and Eaglesham	0	0	0	2	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	6	4	3	6	4	
Inverclyde	8	7	6	9	9	
Renfrewshire	28	21	18	13	29	
East Renfrewshire % of LSO Total	14.3%	12.5%	11.1%	21.4%	9.5%	

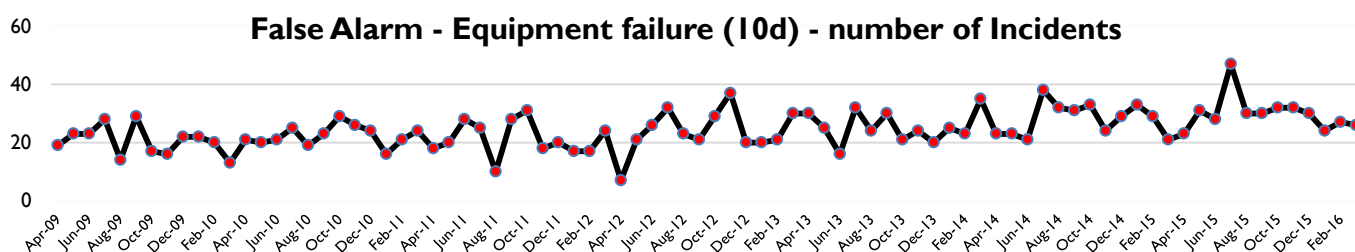


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	24	19	13	12	17	
W2 - Glasgow City	167	145	140	109	143	
W3 - South Lanarkshire	32	35	26	41	20	
W4 - North Lanarkshire	50	38	31	23	27	
W5 - Ayrshire East / North / South	70	58	38	30	39	
W6 - Renfrewshire / & East / Inverclyde	42	32	27	28	42	
W7 - Dumfries & Galloway	7	2	4	8	7	
W6 % of SDA Total	11%	10%	10%	11%	14%	
Scotland	614	570	567	533	592	

False Alarm - Equipment failure (10d) - number of Incidents

East Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Neilston, Uplawmoor and Newton Mearns North	18	19	22	9	27	
Barrhead	8	11	22	23	9	
Giffnock and Thornliebank	14	25	20	22	18	
Netherlee, Stamperland and Williamwood	2	1	5	6	9	
Newton Mearns South	8	3	5	4	5	
Busby, Clarkston and Eaglesham	8	12	9	19	9	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Renfrewshire	58	71	83	83	77	
Inverclyde	145	127	116	116	118	
Renfrewshire	220	216	213	232	218	
East Renfrewshire % of LSO Total	13.7%	17.1%	20.1%	19.3%	18.6%	



LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	361	323	329	343	365	
W2 - Glasgow City	1462	1425	1458	1421	1496	
W3 - South Lanarkshire	450	422	440	428	500	
W4 - North Lanarkshire	410	379	367	463	485	
W5 - Ayrshire East / North / South	530	544	559	540	536	
W6 - Renfrewshire / & East / Inverclyde	423	414	412	431	413	
W7 - Dumfries & Galloway	117	86	87	141	137	
W6 % of SDA Total	11%	12%	11%	11%	11%	
Scotland	8217	8301	8059	8572	8714	