



Meeting of East Renfrewshire Health and Social Care Partnership	Integration Joint Board
Held on	30 March 2016
Agenda Item	4
Title	Matters Arising
Summary	
The purpose of this paper is to update IJB members on progress regarding matters arising from the discussion which took place at the meeting of 17 February 2016.	
Presented by	Julie Murray, Chief Officer
Action Required	
Integration Joint Board members are asked to note the contents of the report.	
Implications checklist – check box if applicable and include detail in report	
<input type="checkbox"/> Financial	<input type="checkbox"/> Policy
<input type="checkbox"/> Efficient Government	<input type="checkbox"/> Staffing
<input type="checkbox"/> Legal	<input type="checkbox"/> Property
<input type="checkbox"/> Equalities	<input type="checkbox"/> IT

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EAST RENFREWSHIRE INTEGRATION JOINT BOARD

30 MARCH 2016

Report by Julie Murray, Chief Officer

MATTERS ARISING

PURPOSE OF REPORT

1. To update the Integration Joint Board on progress regarding matters arising from the discussion which took place at the meeting of 17 February 2016.

RECOMMENDATION

2. Integration Joint Board members are asked to note the contents of the report.

REPORT

Clinical and Care Governance

3. Arrangements are being made for Clinical and Care Governance Committee meetings.

Complaints Bi-annual Report

4. At the last meeting it was requested that consideration be given to the possibility of including further information around the time spent responding to complaints in future meetings, however this would be too complex and time consuming for little added value.
5. It was however agreed that future reports will be reformatted to separate actions from learning points and a summary version of the report will be made available online for staff.
6. We are currently investigating access to the Patient Opinions website.

Locality Development

7. The Community Led Conversations (CLC) Steering Group is being established and there are plans to organise three major consultative events in May, to more widely engage with community organisations and interested parties. We will discuss at the steering group how to involve school Parent Councils in any future developments.

RECOMMENDATIONS

8. Integration Joint Board members are asked to note the contents of the report.

REPORT AUTHOR AND PERSON TO CONTACT

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5 March 2016

KEY WORDS

A report detailing progress regarding matters arising from the IJB meeting of 17 February 2016.