



<b>Meeting of East Renfrewshire Integration Joint Board</b>	Performance and Audit Committee
<b>Held on</b>	29 June 2016
<b>Agenda Item</b>	7
<b>Title</b>	Performance Reporting 2016/17
<p><b>Summary</b></p> <p>This report provides Performance and Audit Committee with a full list of the performance measures for East Renfrewshire Health and Social Care Partnership and makes proposals for regular performance reporting to support the Integration Joint Board in its scrutiny role.</p>	
<b>Presented by</b>	Candy Millard, Head of Strategic Services
<p><b>Action Required</b></p> <p>The Performance and Audit committee is requested to:-</p> <ul style="list-style-type: none"> <li>▪ Note the agreed performance measures for East Renfrewshire Health and Social Care Partnership</li> <li>▪ Comment on performance reporting and scrutiny proposals</li> </ul>	

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**EAST RENFREWSHIRE INTEGRATION JOINT BOARD**

**PERFORMANCE & AUDIT COMMITTEE**

**29 June 2016**

**Report by Candy Millard, Head of Strategic Services**

**PERFORMANCE REPORTING 2016/17**

**PURPOSE OF REPORT**

1. This report provides Performance and Audit Committee with a full list of the performance measures for East Renfrewshire Health and Social Care Partnership and makes proposals for regular performance reporting to support the Integration Joint Board in its scrutiny role.

**RECOMMENDATION**

2. The Performance and Audit committee is requested to
  - note the agreed performance measures for East Renfrewshire Health and Social Care Partnership
  - comment on performance reporting and scrutiny proposals

**BACKGROUND**

3. Under the Public Bodies legislation Integration Authorities are accountable for delivering the National Health and Wellbeing Outcomes. Each Integration Authority will be required to publish an annual performance report, which will set out how they are improving the National Health and Wellbeing Outcomes. These reports will all need to include information about the core suite of indicators, supported by local measures and contextualising data to provide a broader picture of local performance.
4. The Integration Scheme states that East Renfrewshire Council and NHS Greater Glasgow and Clyde will identify a core set of indicators that relate to Services from publicly accountable and national indicators and targets that they currently report against. A list of indicators and measures which relate to integration functions will be collated along with information on the data gathering and reporting requirements for performance targets and improvement measures in a performance directory. The Parties will share all performance information, targets and indicators and the directory with the Integration Joint Board.
5. This report gives details of the agreed national performance measures and those measures agreed with East Renfrewshire Council and NHSGGC for 2016-17.

**REPORT**

**National Outcome Performance Measures**

6. A set of national outcome performance indicators have been developed in consultation with a wide range of stakeholders including significant input from COSLA, and have

been agreed by the Ministerial Steering Group. It is recognised that these indicators will develop and improve over time, and that some of them still require data development.

7. These outcome indicators fall into two categories. The first category is outcome indicators based on survey feedback, to emphasise the importance of a personal outcomes approach and the key role of user feedback in improving quality. The second category of indicators is derived from organisational/system data primarily collected for other reasons. These indicators will be available annually or more often.

#### East Renfrewshire Council Performance Measure Development

8. East Renfrewshire Council has taken a new approach to updating its Outcome Delivery Plan (ODP) which details the Council contribution to the Community Planning Partnership Single Outcome Agreement. This new driver diagram approach is intended to deliver a plan which is more strategic, logical, visual, and measurable.
9. The 'ODP diagrams' identify useful indicators, which will allow the Council to monitor and report on progress in a meaningful way. This will form the HSCP performance reporting requirements for East Renfrewshire Council. In developing the ODP diagrams the HSCP has linked its contribution to the most relevant National Health and Wellbeing Outcomes, outcomes for children and families and criminal justice.

#### NHSGGC Performance Measure Development

10. HSCPs across Glasgow have agreed a set of 25 high level performance indicators to reflect the range of health functions delegated to Integration Joint Boards. Each of the measures listed are in line with Local Delivery Plan (LDP) requirements and national and local priorities. The list also contains a number of measures relating to the statutory governance responsibilities, relating to staff and employment, and finance. The 25 indicators have been prioritised from the 40 suggested indicators reported to the December Performance and Audit committee. It is our intention to report these under the Health and Wellbeing Outcomes, outcomes for children and families and criminal justice.

### **CONCLUSIONS**

11. A set of national outcome indicators and performance reporting requirements has been issued by Scottish Government. Performance measures for 2016-17 have been agreed East Renfrewshire Council and NHSGGC. These measures have been brought together into a single list linked to the Health and Wellbeing Outcomes.
12. It is suggested that in addition to the legally required annual performance report the Integration Joint Board receives a mid-year performance report including updates on both the key activities and available performance measures. In addition it is suggested that the Performance and Audit Committee receive an update on available data at each meeting with exception reporting for areas where the HSCP is at risk of not achieving the target.

### **RECOMMENDATIONS**

13. The Performance and Audit committee is requested to
  - note the agreed performance measures for East Renfrewshire Health and Social Care Partnership
  - comment on performance reporting and scrutiny proposals

**REPORT AUTHOR AND PERSON TO CONTACT**

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**KEY WORDS**

Outcomes; performance; reporting; scrutiny;

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## HSCP Health & Well-Being Outcomes 2016

**Report Type:** Scorecard Report  
**Report Author:** Ian Smith

### *Children's Outcome 1 - Parents provide a Safe, Healthy and Nurturing Environment*

PI Short Name	Performance Data Current Target
% of parents/carers offered income maximisation at first point of contact	
% of children reaching developmental milestones at the time of the child's 27-30 month child health review.	85
Children within kinship care remaining in their community.	75%
Number of parents completing a targeted training programme.	

### *Children's Outcome 2 - Children are Healthy, Active and Included*

PI Short Name	Performance Data Current Target
Breastfeeding at 6-8 weeks most deprived SIMD data zones	29.3%
Dental decay - P1 SIMD1	60%
Dental decay - P1 SIMD5	60%
Dental registration 3-5 years	87.9
MMR 24 months	95
MMR 5years	

### *Children's Outcome 3 - Children are Protected*

PI Short Name	Performance Data Current Target
50% of looked after 13 and 14 year olds use universal young people's services	50
Number of Foster Carers	10
Number of Kinship Carers	22
Child & Adolescent Mental Health - longest wait in weeks at month end	18
Percentage of children looked after away from home who experience 3 or more placement moves	11%
Balance of Care for looked after children: % of children being looked after in the Community	
Percentage of child protection re-registrations within 12 months of de-registration.	17%

### ***Criminal Justice Outcome - Community Safety is Safeguarded***

PI Short Name	Performance Data Current Target
Community Payback Orders - Percentage of unpaid work placements commencing within 7 days	80%
Community Payback Orders - Percentage of reports allocated within 24 hours	100%
Community Payback Orders - Percentage of unpaid work placement completions within 6 months	80
% of offenders completing community based sentences whose risk has reduced	

### ***National Outcome 1 - People are active and optimise their health and well-being***

PI Short Name	Performance Data Current Target
Cervical screening take-up	80%
Breast screening up-take	70%
Bowel Screening	60%
Number of people participating in community based health improvement programmes	

### ***National Outcome 2 - People live as independently as possible***

PI Short Name	Performance Data Current Target
People reporting 'living where you want to live' needs fully met (%)	80.0%
Self Directed Support spend on adults 18+ % of total social work spend on adults 18+	
Number of older people with Anticipatory Care Plans	
Percentage of people aged 65+ who live in housing rather than a care home or hospital	97
Number of people self directing their care through receiving direct payments and other forms of self-directed support.	274
Percentage of people with learning disabilities with an outcome-focused support plan	70%
Percentage of deaths occurring in hospital among people aged 65+	
Percentage of deaths occurring in hospital among people aged 75+	
Delayed discharge: people waiting more than 14 days to be discharged from hospital into a more appropriate care setting	0
Delayed discharges bed days lost to delayed discharge for patients aged 65+ (incl AWI's)	2,412
Delayed discharges bed days lost to delayed discharge for Adults with Incapacity (AWI)	612
A&E attendance per 100,000	2,978
% Increase in number of older people's groups	
% Increase in infant and parent support groups in Barrhead	



### ***National Outcome 3 - Positive Experiences and Outcomes***

PI Short Name	Performance Data Current Target
People reporting 'being respected' needs fully met (%)	94.0%
Citizens' Panel % agree that their community supports older people	
People reporting 'having things to do' needs fully met (%)	62.0%
People reporting 'staying as well as you can' needs fully met (%)	77.0%
People reporting 'living where you want to live' needs fully met (%)	80.0%
Percentage of offenders completing orders reporting that the order helped them to look at how to stop offending.	80%
Percentage of HSCP (NHS) complaints received and responded to within timescale	70%
Percentage of HSCP (local authority) complaints received and responded to within timescale	100%
Drug-related deaths per 100,000	4.6
% of service users moving from drug treatment to recovery service	8%
Alcohol brief interventions - Brief interventions delivered	293
Clients will wait no longer than 3 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery.	95
% Change in individual recovery Outcome Score	
Percentage of Licensed Premises passing Challenge 25 Integrity Test – Level 1	100

### ***National Outcome 4 - Improving the Quality of Life of Service Users***

PI Short Name	Performance Data Current Target
Percentage of those whose care need has reduced following re-ablement	30
Rate of emergency inpatient bed-days for people aged 75 and over per 1,000 population	4,510
Number of people referred for dementia post-diagnostic support	
People with dementia post-diagnostic support	
Access to psychological therapies - % starting treatment within 18 weeks of referral - SIMD1	90%
Access to psychological therapies - % starting treatment within 18 weeks of referral - SIMD5	90%
Dietetics - % of people waiting over target time at end of month	10%
Physiotherapy - % of people waiting over target time at end of month	10%
Podiatry - % of people waiting over target time at end of month	10%
48 hour access to GP practice team	90%
Primary Care Mental Health Team wait for referral to assessment within 4 weeks (%)	
Primary Care Mental Health Team wait for referral to treatment appointment within 9 weeks (%)	
People reporting 'having things to do' needs fully met (%)	62.0%

**National Outcome 5 - Reducing Health Inequalities**

PI Short Name	Performance Data Current Target
Cancer screening - bowel SIMD1	60%
Cancer screening - bowel SIMD5	60%
Cancer screening - bowel male SIMD1	60%
Cancer screening - bowel male SIMD5	60%
Cancer screening - bowel female SIMD1	60%
Cancer screening - bowel female SIMD5	60%
Number of smokers supported to successfully stop smoking in the most deprived areas.	21
Cervical screening - SIMD1	80%
Cervical screening - SIMD5	82.1%
INCREASE - 005.1A Male Life expectancy at birth	78.1
INCREASE - 005.1B Female life expectancy at birth	82.3
INCREASE - 005.1E Male life expectancy at birth in 15 per cent most deprived communities	71.7
INCREASE - 005.1B Female life expectancy at birth in 15 per cent most deprived communities	78.1

**National Outcome 6 - Carers are Supported**

PI Short Name	Performance Data Current Target
People reporting 'quality of life for carers' needs fully met (%)	70.0%

**National Outcome 7 - People are Safe from Harm**

PI Short Name	Performance Data Current Target
People reporting 'feeling safe' needs fully met (%)	84.0%
% Change in women's domestic abuse outcomes	
People agreed to be at risk of harm and requiring a protection plan have one in place	
Adult Support and Protection - Average time to enquiry completion	5
Percentage of Licensed Premises passing Challenge 25 Integrity Test – Level 1	100

**National Outcome 8 - Staff feel Engaged with the work they do**

PI Short Name	Performance Data Current Target
% Staff who report feeling 'engaged' in Staff Survey	
Absence: average days lost per employee (all staff LA)	2.45
Absence: days lost for long-term absence as percentage of all days lost (all staff LA)	
Absence: days lost for short-term absence as percentage of all days lost (all staff LA)	
Sickness absence (%) NHS	4
Sickness absence - short-term (%) NHS	
Sickness absence - long-term (%) NHS	
Percentage of NHS HSCP Staff with an e-KSF (Knowledge and Skills Framework) review in last 12 months	80%
Percentage of HSCP local authority staff with Performance Review and Development (PRD) plans in place	100%

**National Outcome 9 - Effective Resource Use**

PI Short Name	Performance Data Current Target
Primary care prescribing performance - cost per patient (weighted)	
Primary care prescribing performance against budget	
Primary care prescribing performance - % compliance with preferred list	
Outturn net expenditure within 95% to 100% of approved revenue budget (CHCP)	100%
The gross cost of "children looked after" in residential based services per child per week £	
The gross cost of "children looked after" in a community setting per child per week £	
Home care costs for people aged 65 or over per hour £	
Direct payments spend on adults 18+ as a % of total social work spend on adults 18+	
Net Cost of Residential Care Services per Older Adult (+65) per Week	

**Local Outcome 1 - Older People and People with LTC Feel Included**

PI Short Name	Performance Data Current Target
Citizens' Panel % agree that their community supports older people	
People reporting 'seeing people' needs fully met (%)	75.0%

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