

Report to: **East Renfrewshire Cabinet**  
Date of Report: **9 February 2015**  
Report by: **Paul Tanzilli, Local Senior Officer ( LSO)**  
**Scottish Fire and Rescue Service**

Subject: **Scottish Fire and Rescue (SFRS) Report**

## **PURPOSE OF THIS REPORT**

The purpose of this report is to inform the cabinet of Fire and Rescue performance and activities during 3<sup>rd</sup> Quarter (Oct – Dec inclusive) of the 2014/15 Reporting period.

## **PERFORMANCE**

2. A SFRS performance report is attached (Appendix A) to provide Elected Members with a Ward analysis performance report which relates to a range of Fire & Rescue operational activities within East Renfrewshire during the 3<sup>rd</sup> Quarter of the 2014/15 Reporting period.

The information provided in this report and attachment (Appendix A) continues to show reductions across a range of fire related performance indicators, however it also identifies those areas where further interventions are required for the remainder of this financial year in order to tackle those areas where operational demand is highest.

Local Senior Officer Paul Tanzilli will be happy to meet with any Elected Members who wish to discuss specific ward issues.

A summary of the report is detailed below:

- a. There were no Fire Fatalities within East Renfrewshire during the reporting period following the trend of recent years. Figures for All Non-Fatal Fire Casualties which includes precautionary checkups fell from 4 to 1 as compared to the same period last year.
- b. All Deliberate Fires within the quarter rose slightly from 22 to 24, largely due to an increase in deliberate refuse fires.
- c. All Accidental Fires reduced from 31 to 23 with a significant reduction in accidental dwelling house fire from 21 to 12.
- d. Non Domestic Fires rose slightly from 3 to 8 during this reporting period.
- e. The number of Road Traffic Collisions (RTC) rose significantly from 3 to 8 during this reporting period, but it is pleasing to report that we had no RTC fatalities as a consequence.
- f. The total number of False Alarms has increased from 93 to 119 which includes the number of False Alarms – Equipment Failure rising from 65 to 85.

## **PRIORITIES & INTERVENTIONS (2014/15)**

3. SFRS is committed to working in partnership with Community Planning partners in the public, private, and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS arrangements in terms of educational activities and interventions:

- a. Home Fire Safety Visits were carried out on 303 properties during this period. This is an increase on the 295 Home Visits that were carried out during the same period last year. All sheltered complexes within East Renfrewshire remain a focus with all residencies receiving a visit.
- b. A review is currently being undertaken of the 2014/15 Annual Operating Plan for SFRS within East Renfrewshire with outcomes being assessed and plans to be considered for the next operating year.
- c. Bonfire and fireworks talks to Secondary School pupils were the main focus of Community staff leading up to events on the 5<sup>th</sup> November. Staff conducted sessions at all seven East Renfrewshire Secondary Schools for S1 pupils working alongside colleagues from Police Scotland and Renfrewshire Wardens Service.  
Arrangements were also put into place for staff working practices around the 5<sup>th</sup> Nov period which included joint workings with Police Scotland and Civil Contingencies.
- d. Telecare arrangements were continued with SFRS staff conducting home visits twice weekly. 97 installations were arranged in conjunction with SFRS over the period.
- e. Partnership arrangements to meet and provide valuable safety information and advice were expanded upon and new links developed with East Renfrewshire CHCP Drugs and Alcohol Partnership and renewed working arrangements with East Renfrewshire Council with regard to road safety.
- f. Cooksafe arrangements continued at a range of venues including Barrhead Resource Centre.

## **RECOMMENDATIONS**

The Cabinet members are asked to note the contents of this report and its appendices.

Appendix A - Performance Report Q3 2014/15



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

## East Renfrewshire

Wards	<b>6</b>
Population*	<b>89,850</b>
Dwellings*	<b>37,336</b>
Hectares*	<b>17,379</b>

\* Source: GROS - General Register Office for Scotland  
(Mid yr est 2012)

## Q3 Ward performance report

### 2014/2015

#### DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

not protectively marked

Q3 2014/2015 vs target\* OR previous 3 yr rolling ave\*\* (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
1a	All deliberate fires	3	AVE.	-23%	
1b	All deliberate primary fires	4	AVE.	-32%	
1bi	All deliberate dwelling fires	5	AVE.	0%	
1bii	All deliberate other building fires	6	AVE.	100%	
1biii	All deliberate vehicle fires	7	AVE.	-70%	
1biv	All deliberate 'other' primary fires	8	AVE.	-50%	
1c	All deliberate secondary fires	9	AVE.	-21%	
1ci	All deliberate secondary refuse fires	10	AVE.	-21%	
1cii	All deliberate secondary 'other' fires	11	AVE.	-21%	
2a	All accidental fires	12	AVE.	-26%	
2b	All accidental primary fires	13	AVE.	-40%	
2bi	All accidental dwelling fires	14	DWELLING	-31%	-10%
2bii	All accidental other building fires	15	AVE.	-45%	
2biii	All accidental vehicle fires	16	AVE.	-65%	
2biv	All accidental 'other' primary fires	17	AVE.	-40%	
2c	All accidental secondary fires	18	AVE.	-25%	
2ci	All accidental secondary refuse fires	19	AVE.		
2cii	All accidental secondary 'other' fires	20	AVE.	-25%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	-70%	
3ai	All fatal fire casualties	22	CASUALTY		-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	-50%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	-70%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	-25%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	-57%	
4a	Non domestic fires	28	NON DOM	33%	prev yr
5	Special Service - All	29	AVE.	-7%	
5a	Special Service - RTCs	30	AVE.	85%	
5b	Special Service - Flooding	31	AVE.	-36%	
5c	Special Service - Extrication	32	AVE.	50%	
5d	Special Service - Others	33	AVE.	-34%	
6a	Non-fatal casualties per RTC	34	AVE.	38%	
6b	Fatal casualties per RTC	35	AVE.		
10a	False Alarms - All	36	AVE.	16%	
10b	False Alarm - Good Intent	37	AVE.	7%	
10c	False Alarm - Malicious	38	AVE.	114%	
10d	False Alarm - Equipment failure	39	AVE.	16%	

**TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.**

Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

Reduce the rate of non-domestic fires from the previous year

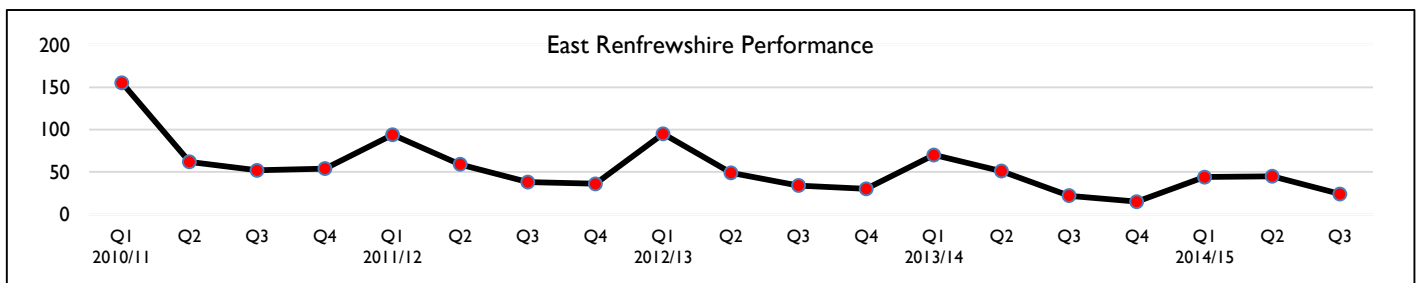
Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

## 1a - All deliberate fires

Q3 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	26	18	24	8	8	
Busby, Clarkston and Eaglesham	6	3	1	2	4	
<b>Giffnock and Thornliebank</b>	8	2	5	3	6	
Neilston, Uplawmoor and Newton Mearns North	8	8	3	5	4	
Netherlee, Stamperland and Williamwood	2	4	1	2	1	
Newton Mearns South	2	3	0	2	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	52	38	34	22	24	
Inverclyde	140	105	97	70	100	
Renfrewshire	216	183	164	105	118	
East Renfrewshire % of LSO Total	13%	12%	12%	11%	10%	

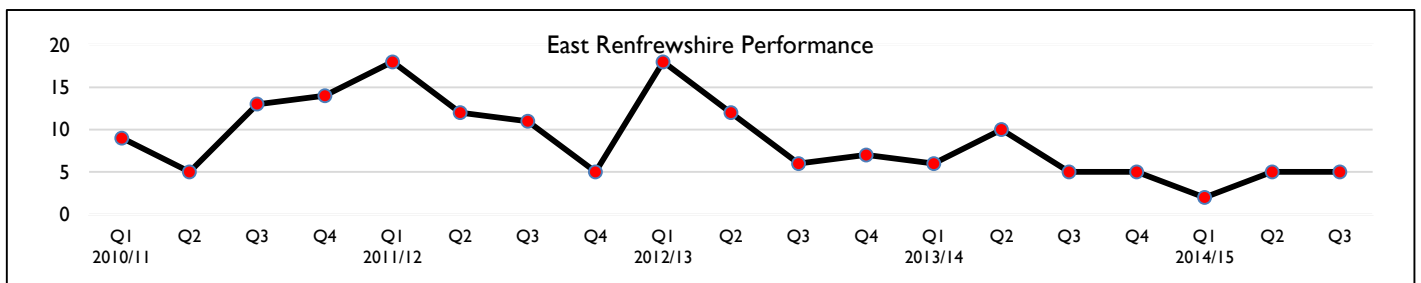


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	249	200	171	165	120	
W2 - Glasgow City	1080	763	719	625	609	
W3 - South Lanarkshire	344	264	304	234	186	
W4 - North Lanarkshire	546	539	450	363	304	
W5 - Ayrshire East / North / South	540	402	431	270	220	
W6 - Renfrewshire / & East / Inverclyde	408	326	295	197	242	
W7 - Dumfries & Galloway	55	45	31	24	20	
W6 % of SDA Total	13%	13%	12%	10%	14%	
Scotland	5148	4588	3931	3193	2994	

## Ib - All deliberate primary fires

Q3 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	2	4	4	1	2	
Busby, Clarkston and Eaglesham	3	1	0	0	1	
Giffnock and Thornliebank	5	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	2	2	1	2	0	
Netherlee, Stamperland and Williamwood	1	1	1	0	0	
Newton Mearns South	0	3	0	2	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	13	11	6	5	5	
Inverclyde	33	26	9	17	21	
Renfrewshire	48	33	32	31	15	
East Renfrewshire % of LSO Total	14%	16%	13%	9%	12%	

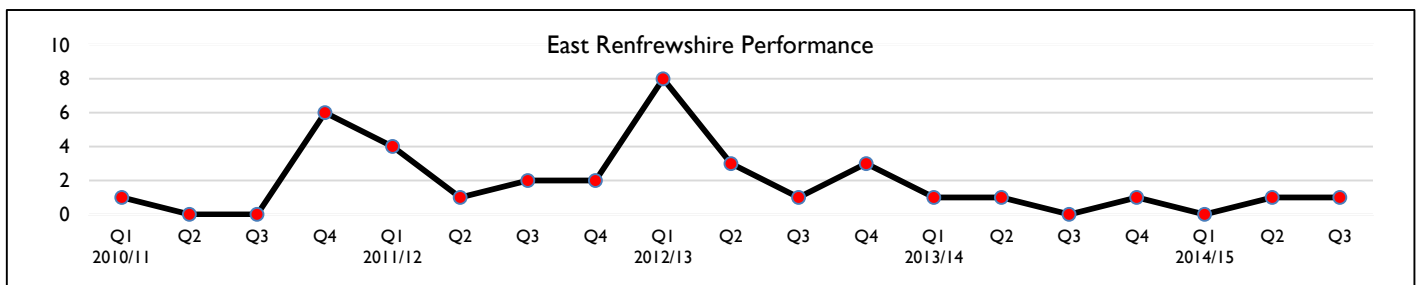


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	46	41	33	37	18	
W2 - Glasgow City	216	184	112	123	101	
W3 - South Lanarkshire	61	45	43	24	39	
W4 - North Lanarkshire	84	104	69	55	42	
W5 - Ayrshire East / North / South	52	49	40	27	29	
W6 - Renfrewshire / & East / Inverclyde	94	70	47	53	41	
W7 - Dumfries & Galloway	19	16	8	7	2	
W6 % of SDA Total	16%	14%	13%	16%	15%	
Scotland	978	919	651	608	555	

Ibi - All deliberate dwelling fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	0	1	1	0	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	2	1	0	1	
Inverclyde	14	6	2	7	7	
Renfrewshire	20	14	12	13	5	
<i>East Renfrewshire % of LSO Total</i>	0%	9%	7%	0%	8%	

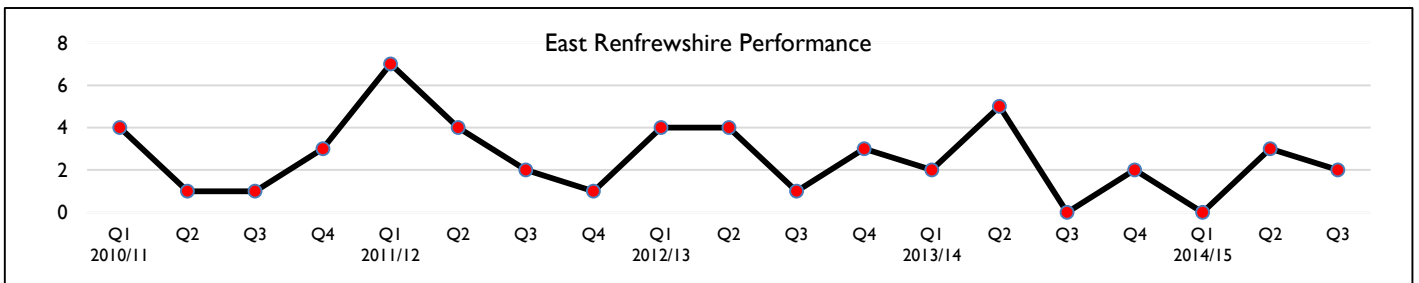


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	14	16	14	12	7	
W2 - Glasgow City	82	81	37	44	28	
W3 - South Lanarkshire	19	15	10	6	9	
W4 - North Lanarkshire	31	28	20	11	18	
W5 - Ayrshire East / North / South	14	13	6	8	9	
W6 - Renfrewshire / & East / Inverclyde	34	22	15	20	13	
W7 - Dumfries & Galloway	5	2	1	1	0	
<i>W6 % of SDA Total</i>	17%	12%	15%	20%	15%	
<b>Scotland</b>	<b>311</b>	<b>285</b>	<b>197</b>	<b>179</b>	<b>164</b>	

Ibii - All deliberate other building fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	1	0	0	0	
Busby, Clarkston and Eaglesham	0	1	0	0	0	
Giffnock and Thornliebank	0	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	1	0	0	
Newton Mearns South	0	0	0	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	2	1	0	2	
Inverclyde	6	7	1	3	4	
Renfrewshire	9	8	9	4	2	
East Renfrewshire % of LSO Total	6%	12%	9%	0%	25%	



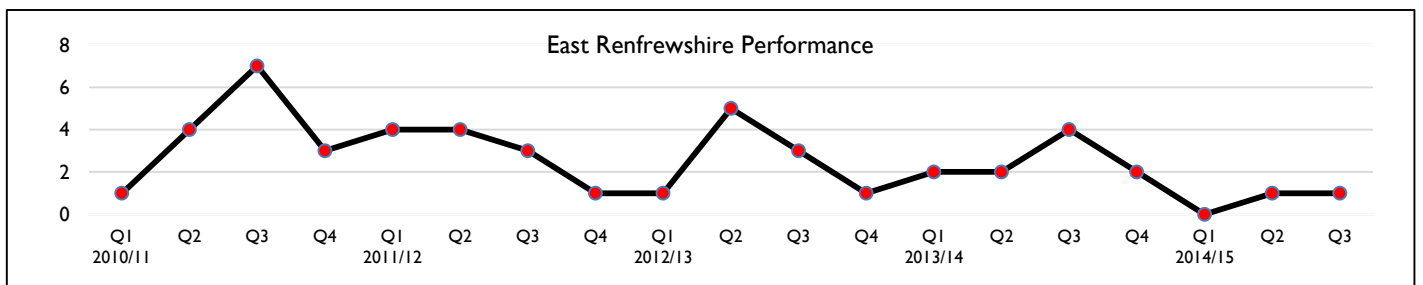
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	6	4	5	10	4	
W2 - Glasgow City	32	27	24	26	20	
W3 - South Lanarkshire	16	11	14	7	10	
W4 - North Lanarkshire	14	21	16	13	7	
W5 - Ayrshire East / North / South	11	15	15	7	5	
W6 - Renfrewshire / & East / Inverclyde	16	17	11	7	8	
W7 - Dumfries & Galloway	4	10	3	2	2	
W6 % of SDA Total	16%	16%	13%	10%	14%	
Scotland	177	191	154	134	114	



I biii - All deliberate vehicle fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	0	1	2	1	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	5	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	1	1	1	0	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	1	0	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	3	3	4	1	
Inverclyde	5	9	4	3	5	
Renfrewshire	14	8	9	11	4	
<i>East Renfrewshire % of LSO Total</i>	27%	15%	19%	22%	10%	

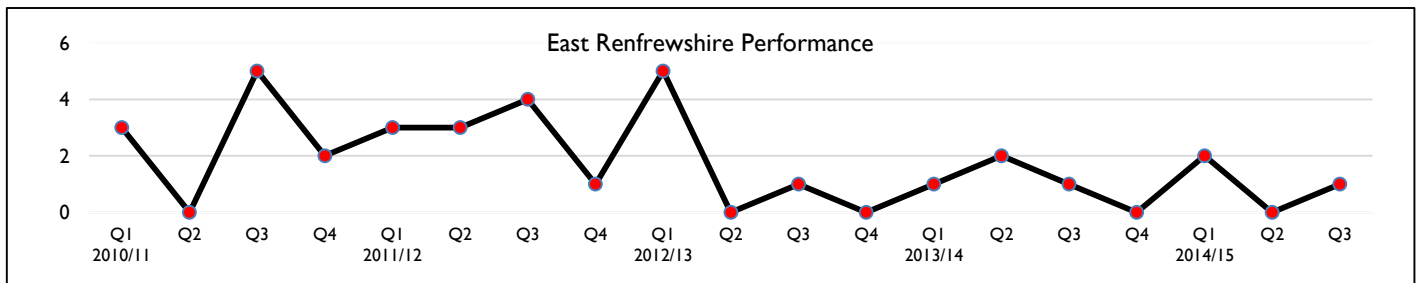


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	18	17	11	12	7	
W2 - Glasgow City	67	57	28	43	41	
W3 - South Lanarkshire	13	14	10	7	15	
W4 - North Lanarkshire	29	39	22	22	12	
W5 - Ayrshire East / North / South	15	14	14	9	13	
W6 - Renfrewshire / & East / Inverclyde	26	20	16	18	10	
W7 - Dumfries & Galloway	9	3	3	4	0.1	
<i>W6 % of SDA Total</i>	15%	12%	15%	16%	10%	
<b>Scotland</b>	<b>282</b>	<b>271</b>	<b>172</b>	<b>196</b>	<b>181</b>	

Ibiv - All deliberate 'other' primary fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	1	1	0	0	
<b>Busby, Clarkston and Eaglesham</b>	3	0	0	0	1	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	0	0	1	0	
Netherlee, Stamperland and Williamwood	0	1	0	0	0	
Newton Mearns South	0	2	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	4	1	1	1	
Inverclyde	8	4	2	4	5	
Renfrewshire	5	3	2	3	4	
<i>East Renfrewshire % of LSO Total</i>	28%	36%	20%	13%	10%	

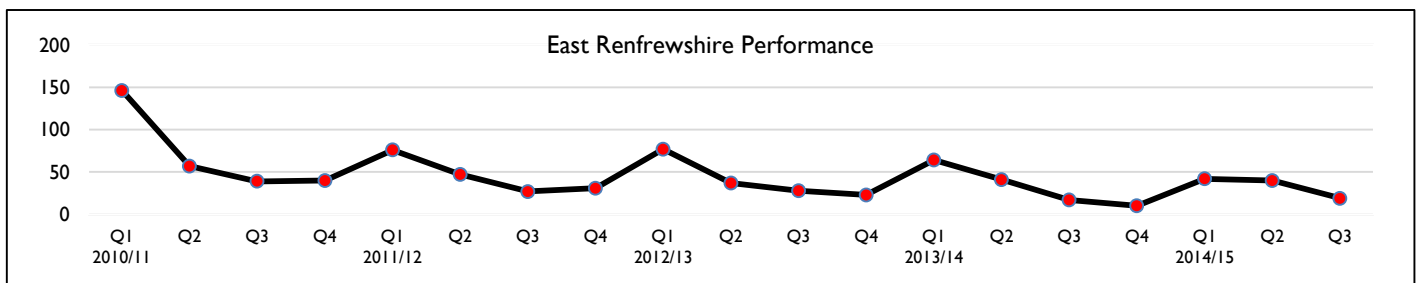


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	8	4	3	3	0	
W2 - Glasgow City	35	19	23	10	12	
W3 - South Lanarkshire	13	5	9	4	5	
W4 - North Lanarkshire	10	16	11	9	5	
W5 - Ayrshire East / North / South	12	7	5	3	2	
W6 - Renfrewshire / & East / Inverclyde	18	11	5	8	10	
W7 - Dumfries & Galloway	1	1	1	0.1	0.1	
<i>W6 % of SDA Total</i>	19%	17%	9%	22%	29%	
<b>Scotland</b>	<b>208</b>	<b>172</b>	<b>128</b>	<b>99</b>	<b>96</b>	

## Ic - All deliberate secondary fires

Q3 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	24	14	20	7	6	
Busby, Clarkston and Eaglesham	3	2	1	2	3	
Giffnock and Thornliebank	3	2	5	3	5	
Neilston, Uplawmoor and Newton Mearns North	6	6	2	3	4	
Netherlee, Stamperland and Williamwood	1	3	0	2	1	
Newton Mearns South	2	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	39	27	28	17	19	
Inverclyde	107	79	88	53	79	
Renfrewshire	168	150	132	74	103	
East Renfrewshire % of LSO Total	12%	11%	11%	12%	9%	

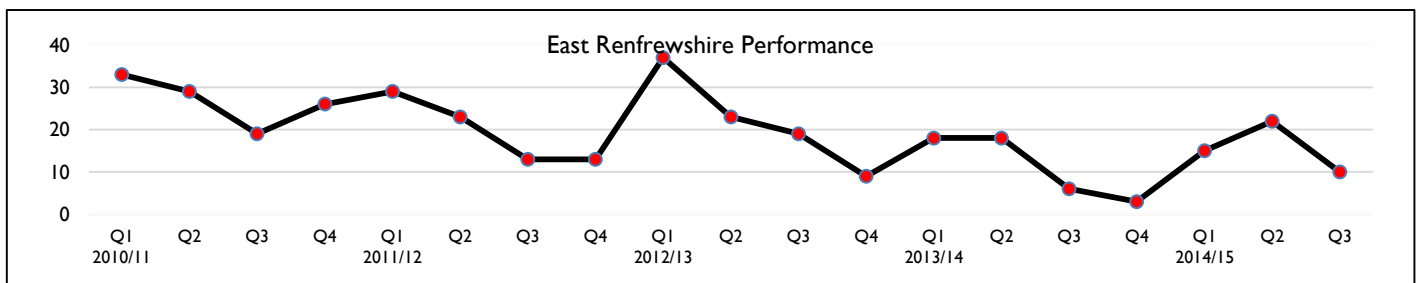


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	202	158	138	128	102	
W2 - Glasgow City	864	579	607	502	508	
W3 - South Lanarkshire	283	219	261	210	147	
W4 - North Lanarkshire	462	435	381	308	262	
W5 - Ayrshire East / North / South	488	353	391	243	191	
W6 - Renfrewshire / & East / Inverclyde	314	256	248	144	201	
W7 - Dumfries & Galloway	36	29	23	17	18	
W6 % of SDA Total	12%	13%	12%	9%	14%	
Scotland	4167	3668	3280	2585	2438	

Ici - All deliberate secondary refuse fires

Q3 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	12	8	16	2	4	
Busby, Clarkston and Eaglesham	1	2	0	2	1	
<b>Giffnock and Thornliebank</b>	1	0	2	2	4	
Neilston, Uplawmoor and Newton Mearns North	2	1	1	0	1	
Netherlee, Stamperland and Williamwood	1	2	0	0	0	
Newton Mearns South	2	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	19	13	19	6	10	
Inverclyde	67	51	58	28	54	
Renfrewshire	95	84	85	48	71	
East Renfrewshire % of LSO Total	10%	9%	12%	7%	7%	

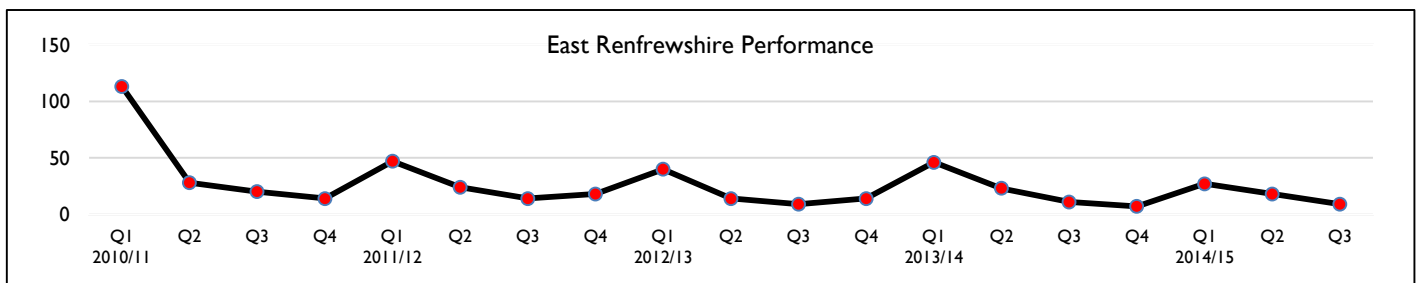


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	122	93	74	92	58	
W2 - Glasgow City	560	360	410	348	373	
W3 - South Lanarkshire	198	152	185	145	100	
W4 - North Lanarkshire	317	268	240	222	166	
W5 - Ayrshire East / North / South	294	196	213	154	113	
W6 - Renfrewshire / & East / Inverclyde	181	148	162	82	135	
W7 - Dumfries & Galloway	28	27	15	14	13	
W6 % of SDA Total	11%	12%	12%	8%	14%	
Scotland	2708	2330	2088	1677	1631	

## Icii - All deliberate secondary 'other' fires

Q3 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	12	6	4	5	2	
Busby, Clarkston and Eaglesham	2	0	1	0	2	
Giffnock and Thornliebank	2	2	3	1	1	
Neilston, Uplawmoor and Newton Mearns North	4	5	1	3	3	
Netherlee, Stamperland and Williamwood	0	1	0	2	1	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	20	14	9	11	9	
Inverclyde	40	28	30	25	25	
Renfrewshire	73	66	47	26	32	
East Renfrewshire % of LSO Total	15%	13%	10%	18%	14%	

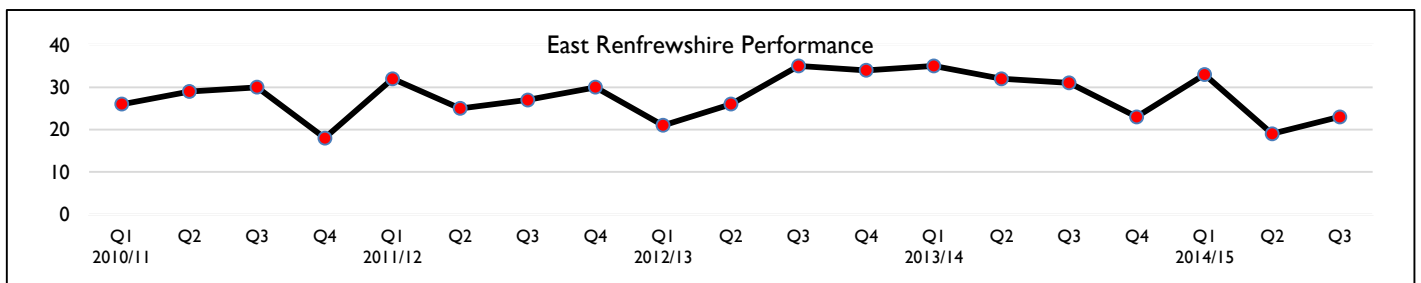


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	80	65	64	36	44	
W2 - Glasgow City	304	219	197	154	135	
W3 - South Lanarkshire	85	67	76	65	47	
W4 - North Lanarkshire	145	167	141	86	96	
W5 - Ayrshire East / North / South	194	157	178	89	78	
W6 - Renfrewshire / & East / Inverclyde	133	108	86	62	66	
W7 - Dumfries & Galloway	8	2	8	3	5	
W6 % of SDA Total	14%	14%	11%	13%	14%	
Scotland	1459	1338	1192	908	807	

## 2a - All accidental fires

Q3 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	4	4	8	8	6	
Busby, Clarkston and Eaglesham	7	5	3	3	4	
Giffnock and Thornliebank	11	1	5	6	4	
Neilston, Uplawmoor and Newton Mearns North	5	6	6	7	0	
<b>Netherlee, Stamperland and Williamwood</b>	3	5	4	5	7	
Newton Mearns South	0	6	9	2	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	30	27	35	31	23	
Inverclyde	32	31	31	43	32	
Renfrewshire	92	85	93	86	91	
<i>East Renfrewshire % of LSO Total</i>	19%	19%	22%	19%	16%	

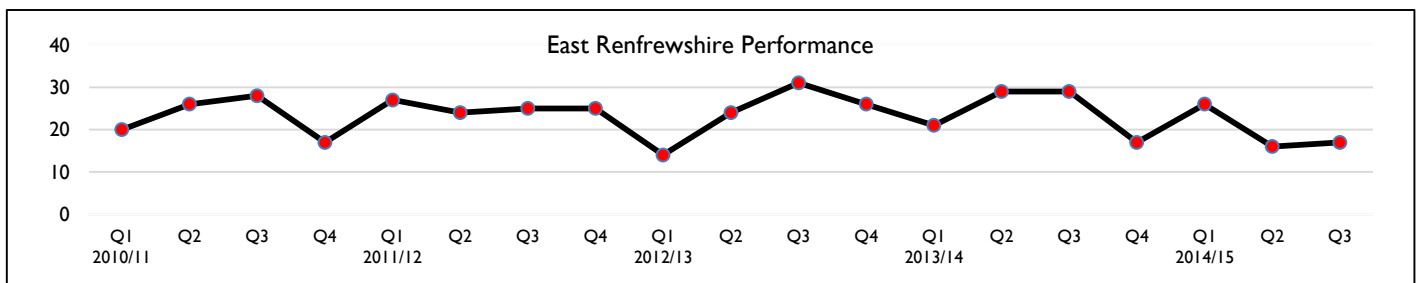


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	193	146	157	144	115	
W2 - Glasgow City	429	390	365	359	340	
W3 - South Lanarkshire	139	97	136	99	125	
W4 - North Lanarkshire	134	139	127	121	119	
W5 - Ayrshire East / North / South	184	163	152	181	163	
W6 - Renfrewshire / & East / Inverclyde	154	143	159	160	146	
W7 - Dumfries & Galloway	105	75	86	90	79	
<i>W6 % of SDA Total</i>	12%	12%	13%	14%	13%	
Scotland	3252	2824	2914	2792	2675	

## 2b - All accidental primary fires

Q3 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	4	4	6	8	4	
Busby, Clarkston and Eaglesham	6	3	3	3	3	
<b>Giffnock and Thornliebank</b>	11	1	5	6	4	
Neilston, Uplawmoor and Newton Mearns North	5	6	6	7	0	
<b>Netherlee, Stamperland and Williamwood</b>	2	5	4	3	5	
Newton Mearns South	0	6	7	2	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	28	25	31	29	17	
Inverclyde	27	27	30	36	29	
Renfrewshire	85	77	86	78	78	
East Renfrewshire % of LSO Total	20%	19%	21%	20%	14%	

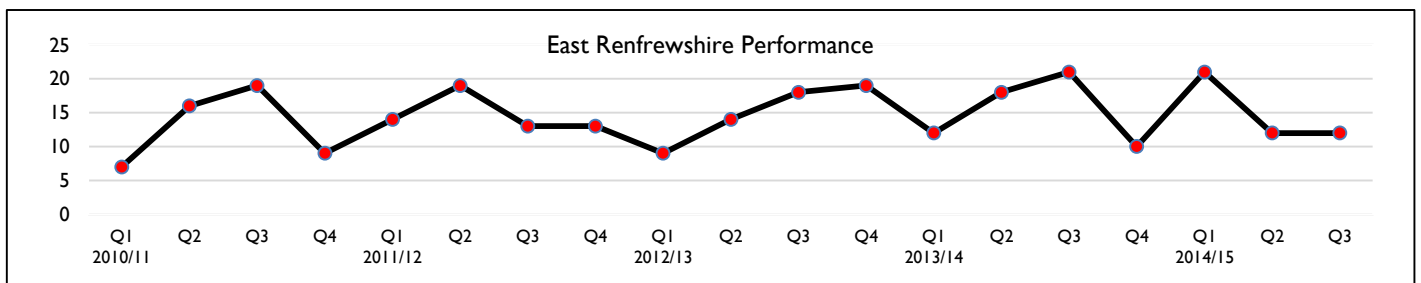


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	138	110	118	97	88	
W2 - Glasgow City	377	366	329	327	303	
W3 - South Lanarkshire	115	84	117	83	112	
W4 - North Lanarkshire	129	124	112	106	114	
W5 - Ayrshire East / North / South	151	127	122	139	124	
W6 - Renfrewshire / & East / Inverclyde	140	129	147	143	124	
W7 - Dumfries & Galloway	50	43	55	51	41	
W6 % of SDA Total	13%	13%	15%	15%	14%	
Scotland	2400	2116	2180	2060	2013	

2bi - All accidental dwelling fires

Q3 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	2	3	4	6	3	
<b>Busby, Clarkston and Eaglesham</b>	4	1	0	1	3	
Giffnock and Thornliebank	8	1	5	5	2	
Neilston, Uplawmoor and Newton Mearns North	3	2	3	6	0	
<b>Netherlee, Stamperland and Williamwood</b>	2	3	3	2	4	
Newton Mearns South	0	3	3	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	19	13	18	21	12	
Inverclyde	16	19	19	27	20	
Renfrewshire	57	50	66	52	54	
<i>East Renfrewshire % of LSO Total</i>	21%	16%	17%	21%	14%	



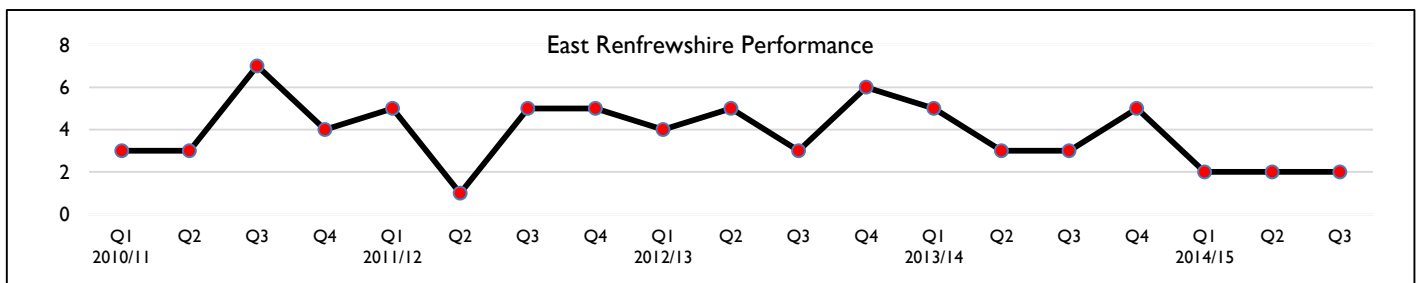
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	96	66	63	58	60	
W2 - Glasgow City	240	219	215	205	180	
W3 - South Lanarkshire	74	52	80	59	69	
W4 - North Lanarkshire	71	84	79	67	71	
W5 - Ayrshire East / North / South	95	81	73	86	76	
W6 - Renfrewshire / & East / Inverclyde	92	82	103	100	86	
W7 - Dumfries & Galloway	32	22	29	27	23	
<i>W6 % of SDA Total</i>	13%	14%	16%	17%	15%	
<b>Scotland</b>	1453	1290	1364	1273	1208	



**2bii - All accidental other building fires**

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	2	0	0	1	1	
Busby, Clarkston and Eaglesham	2	2	2	1	0	
<b>Giffnock and Thornliebank</b>	2	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	1	1	1	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	5	3	3	2	
Inverclyde	8	6	6	4	6	
Renfrewshire	16	18	12	12	18	
<i>East Renfrewshire % of LSO Total</i>	23%	17%	14%	16%	8%	

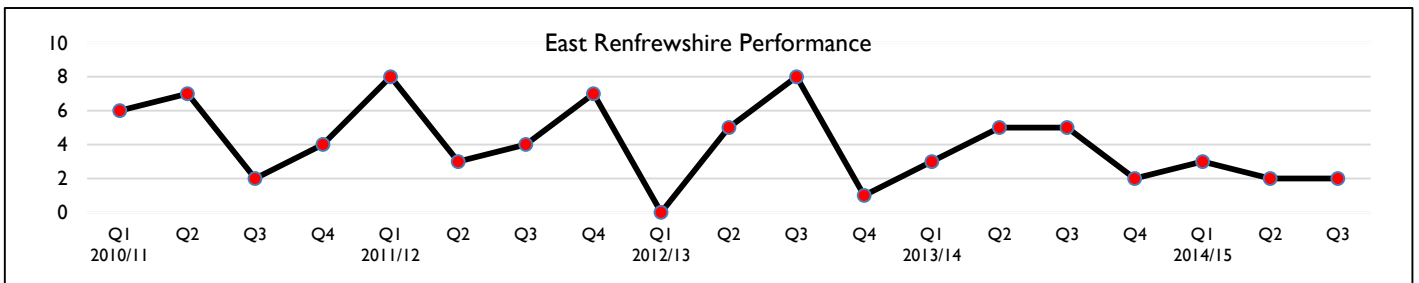


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	25	26	33	16	14	
W2 - Glasgow City	93	102	82	84	88	
W3 - South Lanarkshire	24	17	13	11	18	
W4 - North Lanarkshire	22	20	15	19	21	
W5 - Ayrshire East / North / South	29	24	27	27	27	
W6 - Renfrewshire / & East / Inverclyde	31	29	21	19	26	
W7 - Dumfries & Galloway	7	10	16	11	9	
<i>W6 % of SDA Total</i>	13%	13%	10%	10%	13%	
<b>Scotland</b>	<b>520</b>	<b>483</b>	<b>455</b>	<b>413</b>	<b>479</b>	

**2biii - All accidental vehicle fires**

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	2	1	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	
Giffnock and Thornliebank	1	0	0	1	1	
Neilston, Uplawmoor and Newton Mearns North	1	2	1	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	1	4	1	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	4	8	5	2	
Inverclyde	2	2	5	5	2	
Renfrewshire	10	9	6	14	5	
East Renfrewshire % of LSO Total	14%	27%	42%	21%	22%	

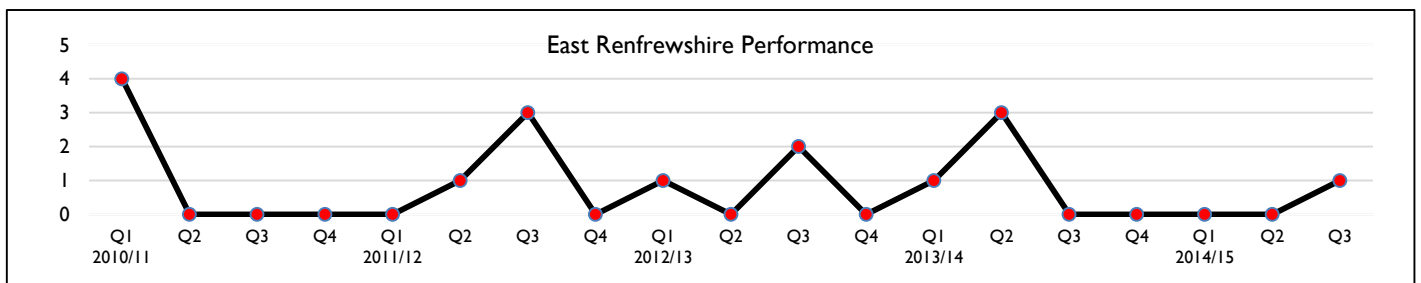


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	14	14	19	17	12	
W2 - Glasgow City	37	39	27	33	31	
W3 - South Lanarkshire	15	13	23	10	23	
W4 - North Lanarkshire	31	18	17	18	20	
W5 - Ayrshire East / North / South	23	20	18	17	13	
W6 - Renfrewshire / & East / Inverclyde	14	15	19	24	9	
W7 - Dumfries & Galloway	10	9	9	9	8	
W6 % of SDA Total	10%	12%	14%	19%	8%	
Scotland	368	269	303	294	257	

2biv - All accidental 'other' primary fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	2	0	0	
Netherlee, Stamperland and Williamwood	0	1	0	0	1	
Newton Mearns South	0	2	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	3	2	0	1	
Inverclyde	1	0	0	0	1	
Renfrewshire	2	0	2	0	1	
East Renfrewshire % of LSO Total	0%	100%	50%		33%	

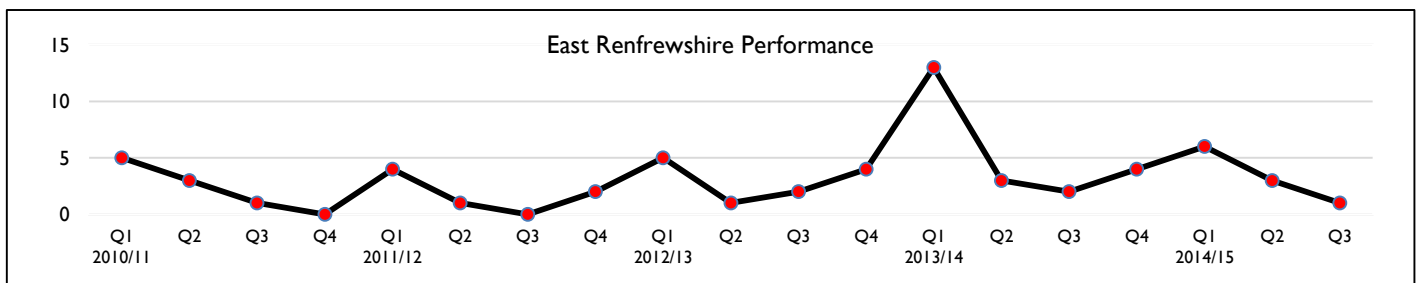


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	3	4	3	6	2	
W2 - Glasgow City	7	6	5	5	4	
W3 - South Lanarkshire	2	2	1	3	2	
W4 - North Lanarkshire	5	2	1	2	2	
W5 - Ayrshire East / North / South	4	2	4	9	8	
W6 - Renfrewshire / & East / Inverclyde	3	3	4	0.1	3	
W7 - Dumfries & Galloway	1	2	1	4	1	
W6 % of SDA Total	12%	14%	21%	0%	14%	
Scotland	59	74	58	80	69	

## 2c - All accidental secondary fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	0	0	1	0	1	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	2	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	0	2	2	1	
Inverclyde	4	2	1	7	2	
Renfrewshire	5	7	5	7	12	
East Renfrewshire % of LSO Total	10%	0%	25%	13%	7%	

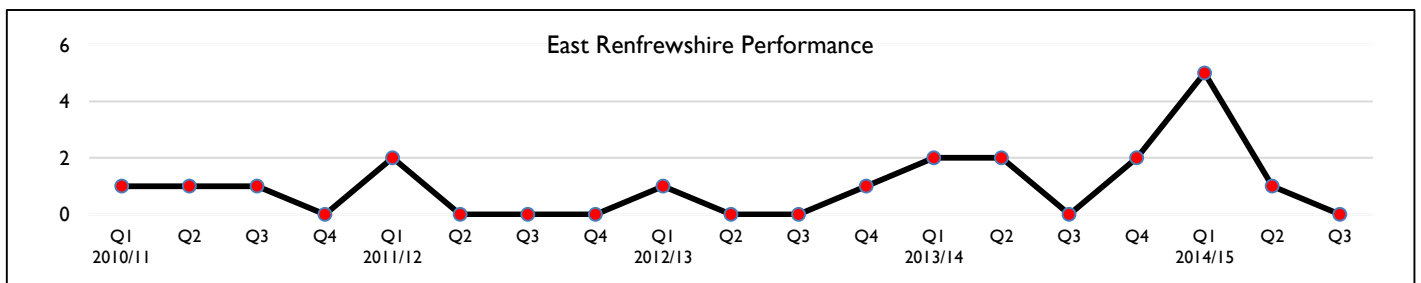


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	9	11	15	12	
W2 - Glasgow City	48	23	34	27	34	
W3 - South Lanarkshire	13	6	15	9	9	
W4 - North Lanarkshire	4	12	13	15	4	
W5 - Ayrshire East / North / South	16	15	19	26	15	
W6 - Renfrewshire / & East / Inverclyde	10	9	8	16	15	
W7 - Dumfries & Galloway	9	18	8	19	11	
W6 % of SDA Total	9%	10%	7%	13%	15%	
Scotland	352	319	337	394	374	

2ci - All accidental secondary refuse fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	0	0	0	0	
Inverclyde	1	0	1	2	1	
Renfrewshire	1	4	1	5	8	
East Renfrewshire % of LSO Total	33%	0%	0%	0%	0%	

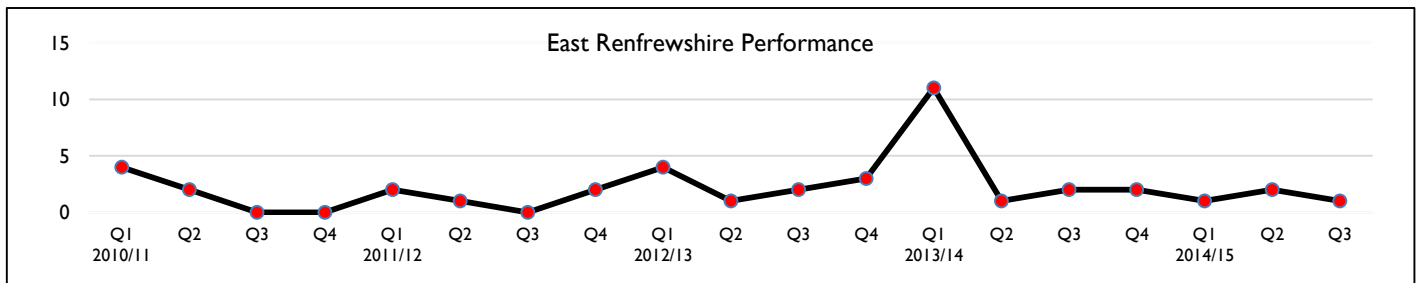


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	6	1	5	3	5	
W2 - Glasgow City	36	19	26	20	28	
W3 - South Lanarkshire	6	3	8	4	3	
W4 - North Lanarkshire	2	4	9	7	4	
W5 - Ayrshire East / North / South	4	6	6	13	2	
W6 - Renfrewshire / & East / Inverclyde	3	4	2	7	9	
W7 - Dumfries & Galloway	7	12	4	13	8	
W6 % of SDA Total	5%	8%	3%	10%	15%	
Scotland	212	173	192	206	225	

2cii - All accidental secondary 'other' fires

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	0	0	1	0	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	2	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	2	2	1	
Inverclyde	3	2	0	5	1	
Renfrewshire	4	3	4	2	4	
East Renfrewshire % of LSO Total	0%	0%	33%	22%	17%	

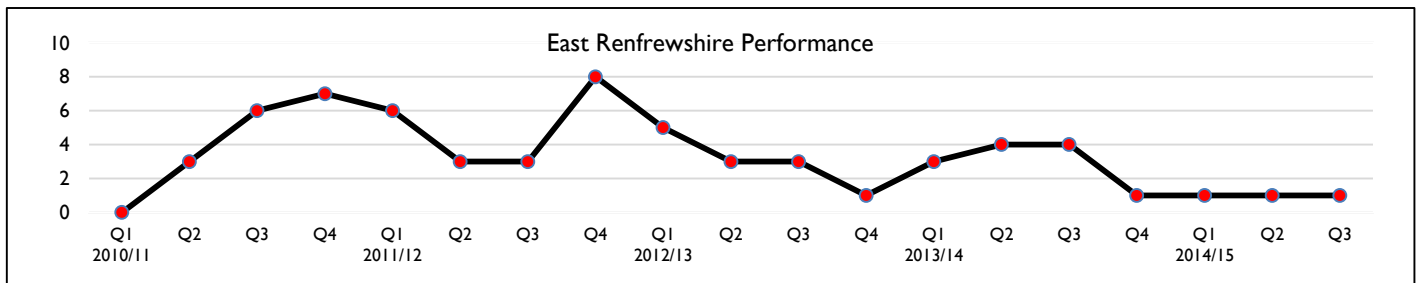


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	7	8	6	12	7	
W2 - Glasgow City	12	4	8	7	6	
W3 - South Lanarkshire	7	3	7	5	6	
W4 - North Lanarkshire	2	8	4	8	0	
W5 - Ayrshire East / North / South	12	9	13	13	13	
W6 - Renfrewshire / & East / Inverclyde	7	5	6	9	6	
W7 - Dumfries & Galloway	2	6	4	6	3	
W6 % of SDA Total	14%	12%	13%	15%	15%	
Scotland	140	146	145	188	149	

## 3a - All fire casualties (fatal &amp; non-fatal (incl. precautionary checkups))

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	2	2	0	
<b>Busby, Clarkston and Eaglesham</b>	2	0	0	1	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	2	0	0	1	0	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	0	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	3	3	4	1	
Inverclyde	9	4	2	9	6	
Renfrewshire	15	11	21	16	7	
East Renfrewshire % of LSO Total	20%	17%	12%	14%	7%	

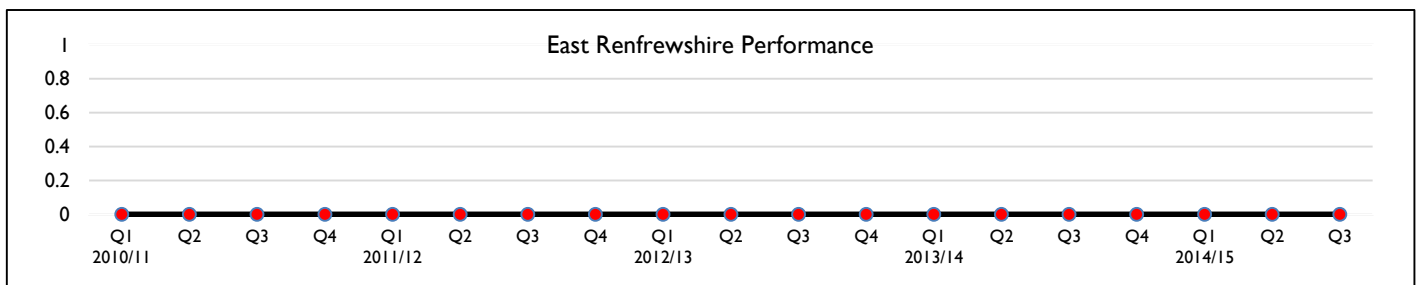


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	15	11	12	9	9	
W2 - Glasgow City	67	61	42	55	25	
W3 - South Lanarkshire	18	11	36	21	18	
W4 - North Lanarkshire	15	36	27	22	13	
W5 - Ayrshire East / North / South	36	23	17	7	19	
W6 - Renfrewshire / & East / Inverclyde	30	18	26	29	14	
W7 - Dumfries & Galloway	8	4	7	6	2	
W6 % of SDA Total	16%	11%	16%	19%	14%	
Scotland	411	442	374	318	255	

**3ai - All fatal fire casualties**

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire	0	0	0	0	0	
<i>East Renfrewshire % of LSO Total</i>						



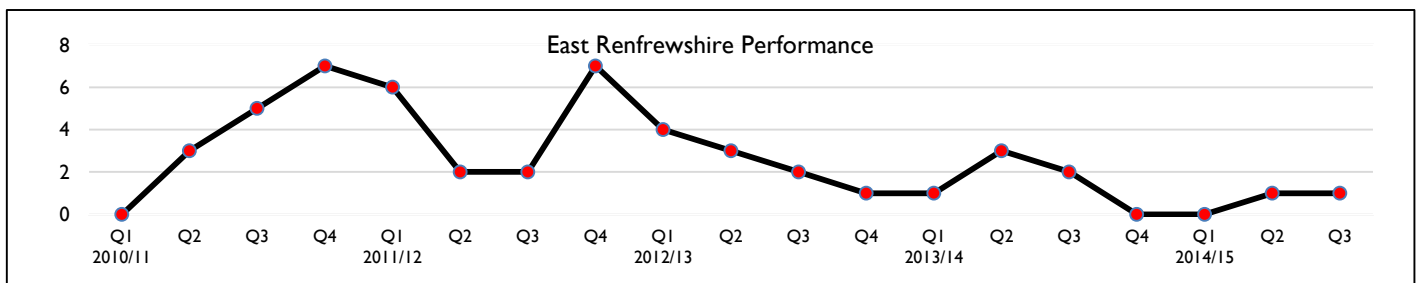
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	1	0	0	
W2 - Glasgow City	2	2	2	1	0	
W3 - South Lanarkshire	0	1	3	2	0	
W4 - North Lanarkshire	0	0	0	0	0	
W5 - Ayrshire East / North / South	1	4	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	0.1	0.1	0.1	0.1	
W7 - Dumfries & Galloway	0.1	0.1	0.1	0.1	0.1	
W6 % of SDA Total	0%	0%	0%	0%	#DIV/0!	
Scotland	12	15	12	9	4	



## 3a11 - Non-fatal fire casualties (excl. precautionary checkups)

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	1	1	0	
<b>Busby, Clarkston and Eaglesham</b>	2	0	0	0	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	0	0	1	0	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	0	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	2	2	2	1	
Inverclyde	8	3	2	8	6	
Renfrewshire	13	8	11	12	5	
East Renfrewshire % of LSO Total	19%	15%	13%	9%	8%	

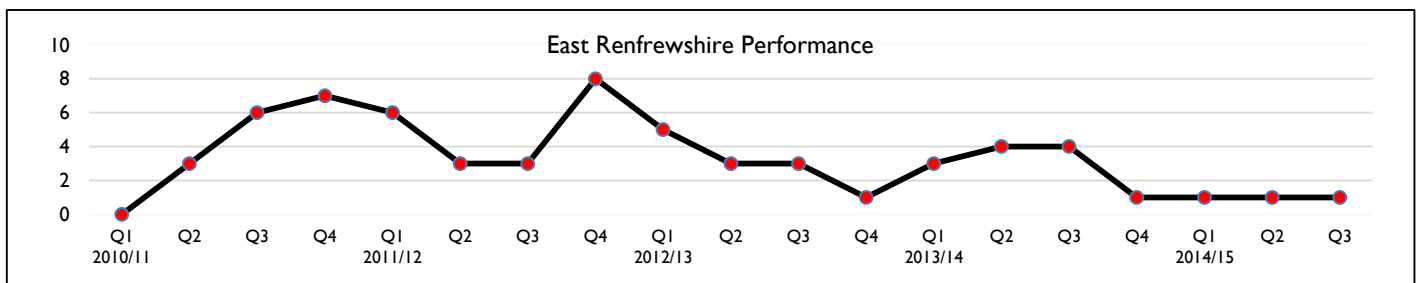


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	11	8	5	8	6	
W2 - Glasgow City	42	42	24	39	11	
W3 - South Lanarkshire	14	9	18	15	6	
W4 - North Lanarkshire	11	25	13	11	11	
W5 - Ayrshire East / North / South	32	16	9	6	12	
W6 - Renfrewshire / & East / Inverclyde	26	13	15	22	12	
W7 - Dumfries & Galloway	6	4	6	3	2	
W6 % of SDA Total	18%	11%	17%	21%	20%	
Scotland	330	330	267	245	182	

## 3aiii - Non-fatal fire casualties (incl. precautionary checkups)

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	2	2	0	
<b>Busby, Clarkston and Eaglesham</b>	2	0	0	1	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	2	0	0	1	0	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	0	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	3	3	4	1	
Inverclyde	9	4	2	9	6	
Renfrewshire	15	11	21	16	7	
East Renfrewshire % of LSO Total	20%	17%	12%	14%	7%	

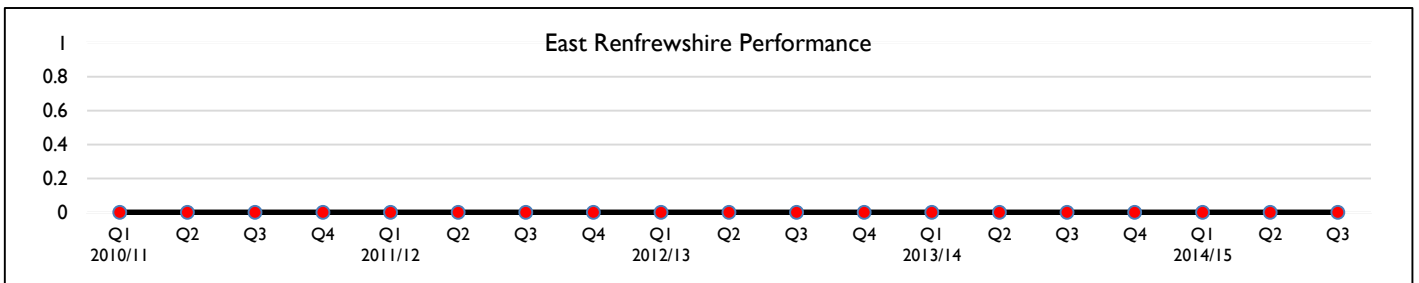


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	15	11	11	9	9	
W2 - Glasgow City	65	59	40	54	25	
W3 - South Lanarkshire	18	10	33	19	18	
W4 - North Lanarkshire	15	36	27	22	13	
W5 - Ayrshire East / North / South	35	19	17	7	19	
W6 - Renfrewshire / & East / Inverclyde	30	18	26	29	14	
W7 - Dumfries & Galloway	8	4	7	6	2	
W6 % of SDA Total	16%	11%	16%	20%	14%	
Scotland	399	427	362	309	251	

3bi - All fatal accidental dwell. fire casualties

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire	0	0	0	0	0	
East Renfrewshire % of LSO Total						

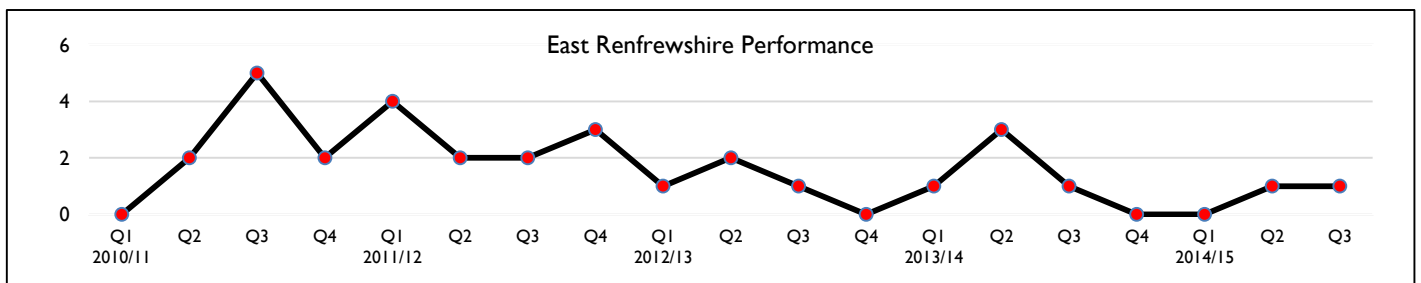


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	1	0	0	
W2 - Glasgow City	2	1	2	1	0	
W3 - South Lanarkshire	0	1	3	2	0	
W4 - North Lanarkshire	0	0	0	0	0	
W5 - Ayrshire East / North / South	1	3	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	0.1	0.1	0.1	0.1	
W7 - Dumfries & Galloway	0.1	0.1	0.1	0.1	0.1	
W6 % of SDA Total	0%	0%	0%	0%	#DIV/0!	
Scotland	11	13	11	8	4	

## 3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
<b>Busby, Clarkston and Eaglesham</b>	2	0	0	0	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	0	0	1	0	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	0	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	2	1	1	1	
Inverclyde	2	1	2	5	5	
Renfrewshire	11	7	10	11	3	
<i>East Renfrewshire % of LSO Total</i>	28%	20%	8%	6%	11%	

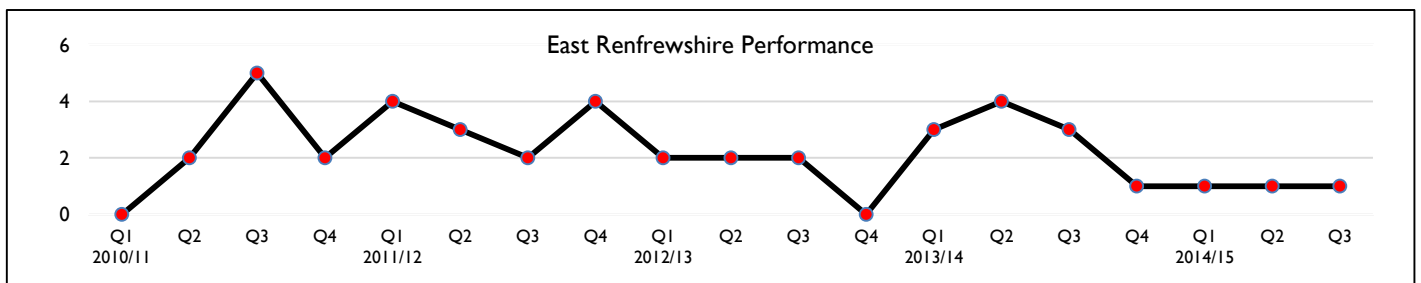


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	9	7	5	5	3	
W2 - Glasgow City	29	25	20	38	7	
W3 - South Lanarkshire	8	6	11	14	5	
W4 - North Lanarkshire	5	21	10	9	5	
W5 - Ayrshire East / North / South	21	12	8	6	10	
W6 - Renfrewshire / & East / Inverclyde	18	10	13	17	9	
W7 - Dumfries & Galloway	5	4	5	2	2	
<i>W6 % of SDA Total</i>	19%	12%	18%	19%	22%	
Scotland	248	221	206	197	137	

## 3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	1	1	0	
<b>Busby, Clarkston and Eaglesham</b>	2	0	0	1	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	0	0	1	0	
Netherlee, Stamperland and Williamwood	2	1	0	0	0	
Newton Mearns South	0	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	2	2	3	1	
Inverclyde	2	2	2	6	5	
Renfrewshire	12	10	18	14	5	
East Renfrewshire % of LSO Total	26%	14%	9%	13%	9%	

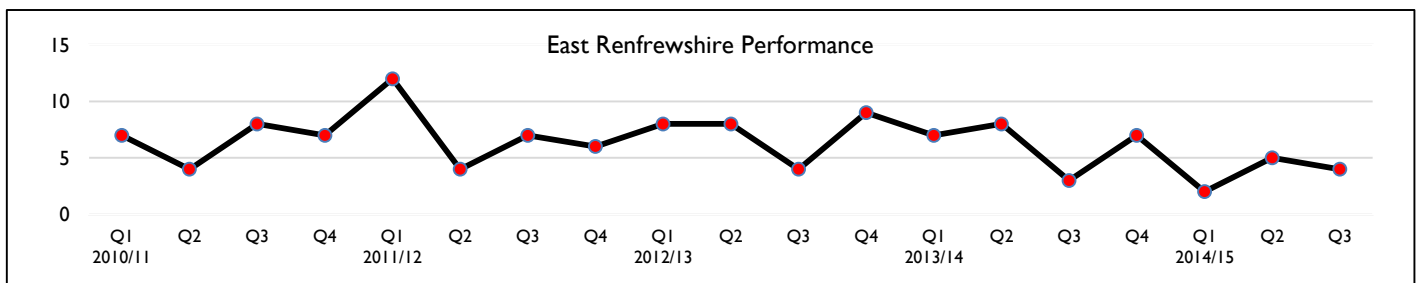


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	9	11	6	6	
W2 - Glasgow City	44	38	33	52	18	
W3 - South Lanarkshire	10	7	24	17	13	
W4 - North Lanarkshire	7	28	21	16	7	
W5 - Ayrshire East / North / South	24	15	12	7	16	
W6 - Renfrewshire / & East / Inverclyde	19	14	22	23	11	
W7 - Dumfries & Galloway	7	4	6	5	2	
W6 % of SDA Total	15%	12%	17%	18%	15%	
Scotland	297	288	284	247	194	

## 4a - Non domestic fires

Q3 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	1	0	1	1	
Busby, Clarkston and Eaglesham	2	3	2	1	0	
<b>Giffnock and Thornliebank</b>	2	0	0	0	2	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	1	2	1	0	
Newton Mearns South	0	0	0	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	8	7	4	3	4	
Inverclyde	13	13	7	7	10	
Renfrewshire	25	26	21	16	20	
East Renfrewshire % of LSO Total	17%	15%	13%	12%	12%	

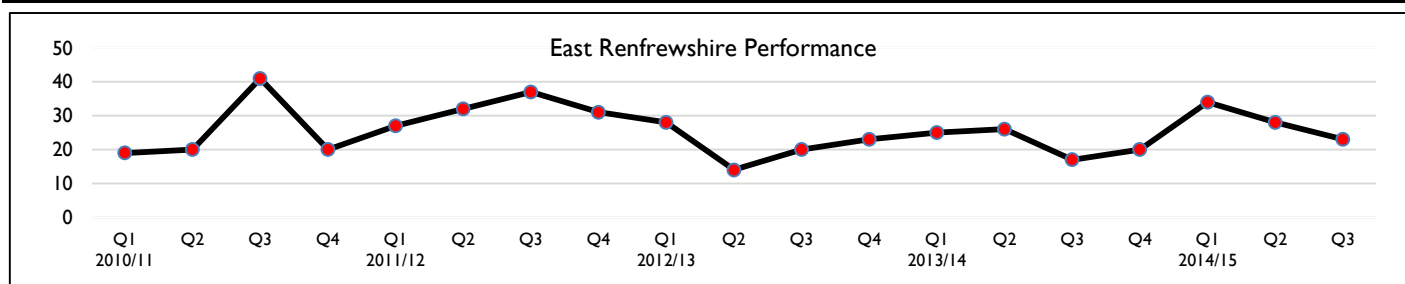


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	31	30	38	25	18	
W2 - Glasgow City	124	129	106	109	108	
W3 - South Lanarkshire	40	28	27	18	28	
W4 - North Lanarkshire	35	41	31	32	28	
W5 - Ayrshire East / North / South	40	39	41	34	32	
W6 - Renfrewshire / & East / Inverclyde	46	46	32	26	34	
W7 - Dumfries & Galloway	11	20	19	13	10	
W6 % of SDA Total	14%	14%	11%	10%	13%	
Scotland	694	671	608	543	590	

## 5 - Special Service - All

Q3 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	14	3	2	4	<b>8</b>	
Busby, Clarkston and Eaglesham	2	6	3	2	0	
<b>Giffnock and Thornliebank</b>	11	3	2	3	<b>5</b>	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	5	9	8	3	<b>5</b>	
Netherlee, Stamperland and Williamwood	5	8	2	2	3	
Newton Mearns South	4	8	3	3	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	41	37	20	17	23	
Inverclyde	62	71	51	52	52	
Renfrewshire	167	112	78	92	97	
<i>East Renfrewshire % of LSO Total</i>	15%	17%	13%	11%	13%	

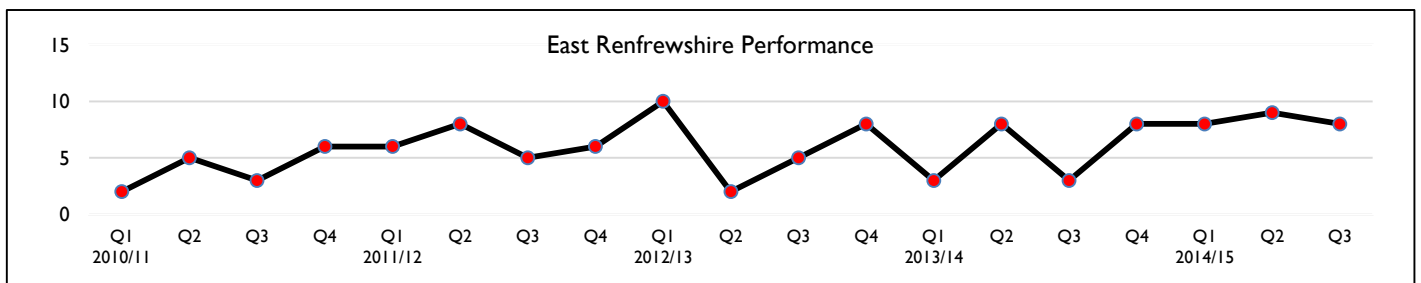


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	244	214	129	139	147	
W2 - Glasgow City	866	432	323	364	405	
W3 - South Lanarkshire	293	148	111	190	163	
W4 - North Lanarkshire	315	142	114	150	137	
W5 - Ayrshire East / North / South	321	227	126	174	194	
W6 - Renfrewshire / & East / Inverclyde	270	220	149	161	172	
W7 - Dumfries & Galloway	65	51	66	73	65	
W6 % of SDA Total	11%	15%	15%	13%	13%	
Scotland	4130	2741	2422	2578	2789	

## 5a - Special Service - RTCs

Q3 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	1	0	0	2	
Busby, Clarkston and Eaglesham	0	1	0	0	0	
Giffnock and Thornliebank	0	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	1	1	5	1	4	
Netherlee, Stamperland and Williamwood	0	1	0	0	1	
Newton Mearns South	1	1	0	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	5	5	3	8	
Inverclyde	9	10	6	8	9	
Renfrewshire	18	22	17	15	17	
East Renfrewshire % of LSO Total	10%	14%	18%	12%	24%	



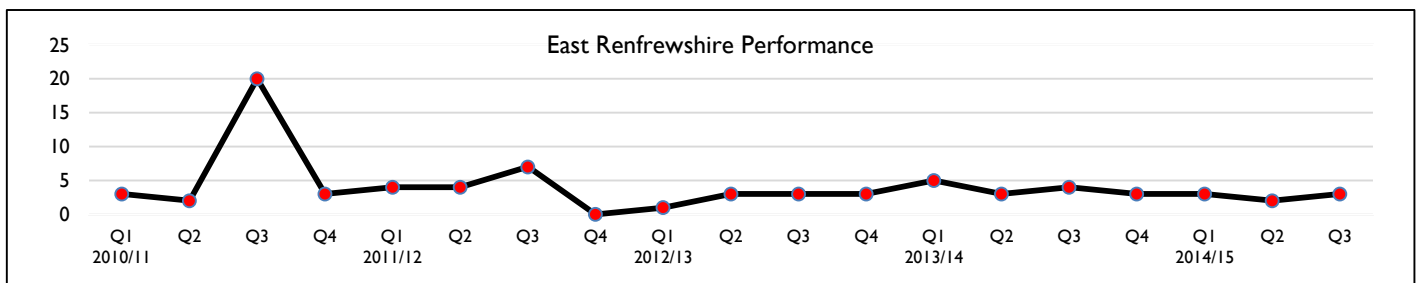
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	45	53	25	33	31	
W2 - Glasgow City	50	34	49	42	44	
W3 - South Lanarkshire	45	42	26	43	39	
W4 - North Lanarkshire	37	24	32	43	29	
W5 - Ayrshire East / North / South	53	48	30	32	41	
W6 - Renfrewshire / & East / Inverclyde	30	37	28	26	34	
W7 - Dumfries & Galloway	31	25	22	18	29	
W6 % of SDA Total	10%	14%	13%	11%	14%	
Scotland	653	607	616	587	632	



## 5b - Special Service - Flooding

Q3 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	10	1	1	2	2	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	3	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	0	0	
Netherlee, Stamperland and Williamwood	4	0	2	1	0	
Newton Mearns South	1	4	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	20	7	3	4	3	
Inverclyde	18	21	15	13	8	
Renfrewshire	93	18	8	17	8	
East Renfrewshire % of LSO Total	15%	15%	12%	12%	16%	

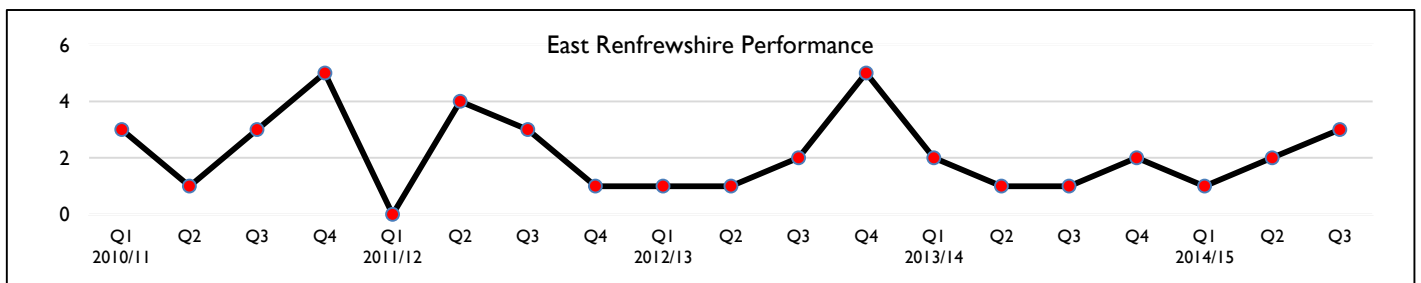


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	121	46	20	28	33	
W2 - Glasgow City	475	81	51	77	67	
W3 - South Lanarkshire	148	24	13	38	11	
W4 - North Lanarkshire	173	7	6	18	19	
W5 - Ayrshire East / North / South	153	48	15	24	28	
W6 - Renfrewshire / & East / Inverclyde	131	46	26	34	19	
W7 - Dumfries & Galloway	12	4	8	16	8	
W6 % of SDA Total	11%	18%	19%	14%	10%	
Scotland	1562	386	414	371	354	

## 5c - Special Service - Extrication

Q3 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	1	
Busby, Clarkston and Eaglesham	1	0	1	0	0	
Giffnock and Thornliebank	0	1	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	1	0	1	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	1	
Newton Mearns South	1	2	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	3	2	1	3	
Inverclyde	5	0	2	1	0	
Renfrewshire	4	5	2	2	7	
East Renfrewshire % of LSO Total	25%	38%	33%	25%	30%	

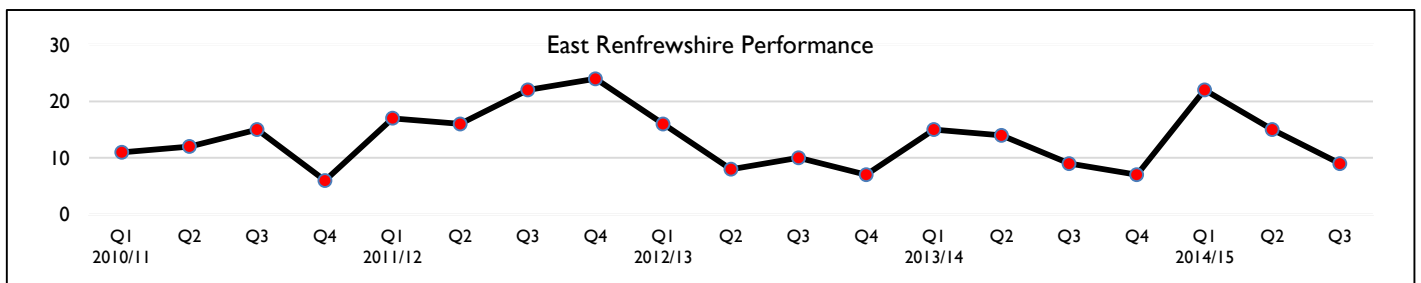


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	5	11	8	7	5	
W2 - Glasgow City	18	27	14	20	20	
W3 - South Lanarkshire	7	9	4	8	8	
W4 - North Lanarkshire	8	17	8	16	10	
W5 - Ayrshire East / North / South	15	11	11	11	10	
W6 - Renfrewshire / & East / Inverclyde	12	8	6	4	10	
W7 - Dumfries & Galloway	3	2	2	1	4	
W6 % of SDA Total	18%	9%	11%	6%	15%	
Scotland	155	166	150	150	144	

## 5d - Special Service - Others

Q3 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	3	1	1	2	<b>3</b>	
Busby, Clarkston and Eaglesham	0	5	2	2	0	
Giffnock and Thornliebank	8	2	2	3	2	
Neilston, Uplawmoor and Newton Mearns North	2	6	2	2	1	
Netherlee, Stamperland and Williamwood	1	7	0	0	1	
Newton Mearns South	1	1	3	0	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	15	22	10	9	9	
Inverclyde	30	40	28	30	35	
Renfrewshire	52	67	51	58	65	
<i>East Renfrewshire % of LSO Total</i>	<i>15%</i>	<i>17%</i>	<i>11%</i>	<i>9%</i>	<i>8%</i>	

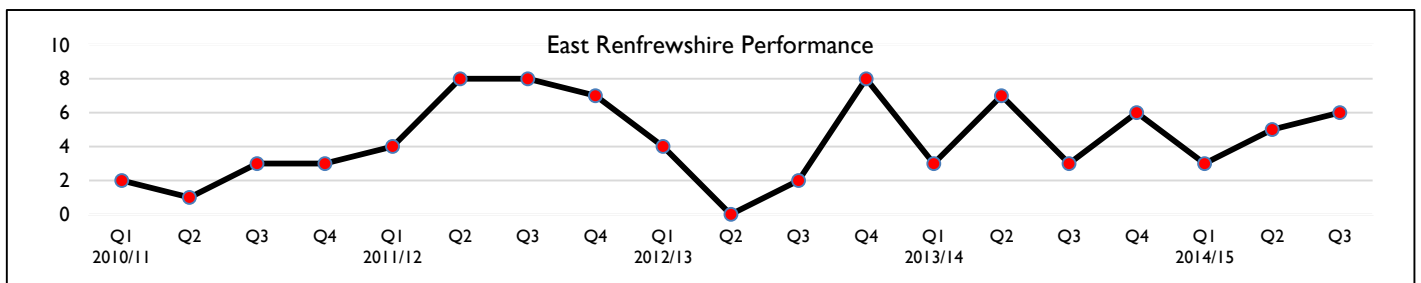


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	73	104	76	71	78	
W2 - Glasgow City	323	290	209	225	274	
W3 - South Lanarkshire	93	73	68	101	105	
W4 - North Lanarkshire	97	94	68	73	79	
W5 - Ayrshire East / North / South	100	120	70	107	115	
W6 - Renfrewshire / & East / Inverclyde	97	129	89	97	109	
W7 - Dumfries & Galloway	19	20	34	38	24	
<i>W6 % of SDA Total</i>	<i>12%</i>	<i>16%</i>	<i>14%</i>	<i>14%</i>	<i>14%</i>	
<b>Scotland</b>	<b>1760</b>	<b>1582</b>	<b>1242</b>	<b>1470</b>	<b>1659</b>	

## 6a - Non-fatal casualties per RTC

Q3 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	2	4	0	0	2	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	1	0	2	0	4	
Netherlee, Stamperland and Williamwood	0	3	0	0	0	
Newton Mearns South	0	1	0	3	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	8	2	3	6	
Inverclyde	7	2	3	6	9	
Renfrewshire	10	18	13	13	17	
<i>East Renfrewshire % of LSO Total</i>	15%	29%	11%	14%	19%	

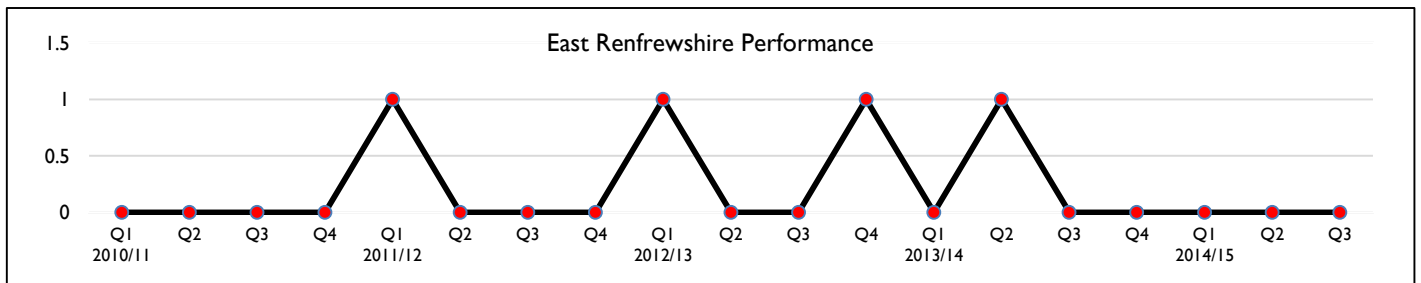


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	33	38	15	18	17	
W2 - Glasgow City	37	32	51	23	44	
W3 - South Lanarkshire	28	27	27	60	34	
W4 - North Lanarkshire	31	14	34	36	27	
W5 - Ayrshire East / North / South	33	36	26	24	33	
W6 - Renfrewshire / & East / Inverclyde	20	28	18	22	32	
W7 - Dumfries & Galloway	29	24	13	17	14	
<i>W6 % of SDA Total</i>	9%	14%	10%	11%	16%	
<b>Scotland</b>	<b>517</b>	<b>405</b>	<b>486</b>	<b>516</b>	<b>489</b>	

6b - Fatal casualties per RTC

Q3 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire	0	2	1	1	2	
East Renfrewshire % of LSO Total		0%	0%	0%	0%	

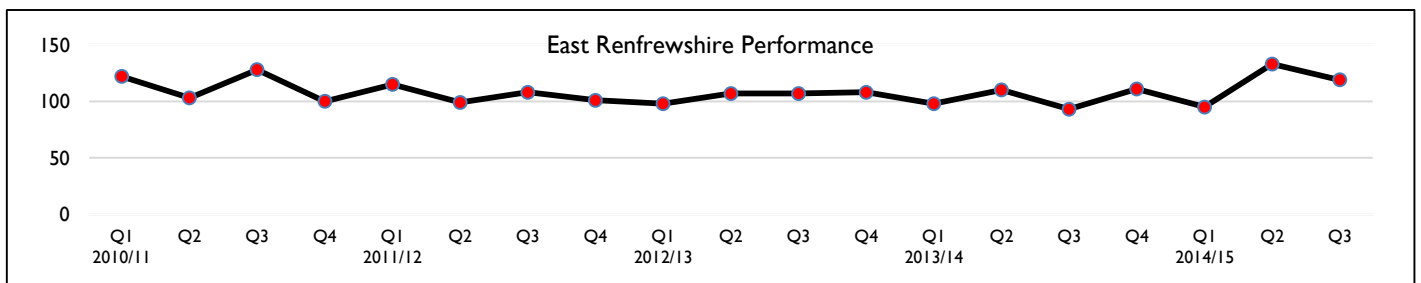


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	0	2	2	3	0	
W2 - Glasgow City	2	2	1	0	0	
W3 - South Lanarkshire	2	1	0	0	1	
W4 - North Lanarkshire	0	1	0	2	0	
W5 - Ayrshire East / North / South	3	2	1	0	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	2	1	1	2	
W7 - Dumfries & Galloway	1	1	2	1	2	
W6 % of SDA Total	0%	18%	14%	14%	40%	
Scotland	35	27	19	29	21	

## 10a - False Alarms - All

Q3 ward ave. for East Renfrewshire - 20	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	39	23	18	16	21	
Busby, Clarkston and Eaglesham	8	8	13	14	15	
Giffnock and Thornliebank	41	28	43	31	36	
Neilston, Uplawmoor and Newton Mearns North	19	32	11	20	22	
Netherlee, Stamperland and Williamwood	10	9	10	2	14	
Newton Mearns South	11	8	12	10	11	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	128	108	107	93	119	
Inverclyde	219	223	177	190	178	
Renfrewshire	502	333	387	361	323	
East Renfrewshire % of LSO Total	15%	16%	16%	14%	19%	

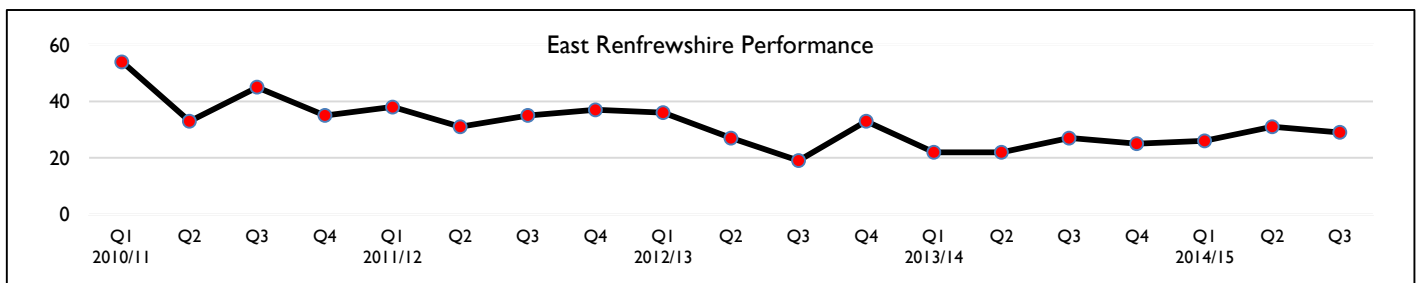


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	653	603	535	645	518	
W2 - Glasgow City	2677	2314	2242	2256	2313	
W3 - South Lanarkshire	704	673	733	682	686	
W4 - North Lanarkshire	808	680	630	684	687	
W5 - Ayrshire East / North / South	915	864	800	862	882	
W6 - Renfrewshire / & East / Inverclyde	849	664	671	644	620	
W7 - Dumfries & Galloway	173	152	140	159	199	
W6 % of SDA Total	13%	11%	12%	11%	10%	
Scotland	13881	12917	12546	12664	12733	

## 10b - False Alarm - Good Intent

Q3 ward ave. for East Renfrewshire - 5	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	17	7	8	4	3	
Busby, Clarkston and Eaglesham	1	3	0	6	7	
Giffnock and Thornliebank	14	6	7	6	9	
Neilston, Uplawmoor and Newton Mearns North	5	11	1	8	5	
Netherlee, Stamperland and Williamwood	3	7	0	2	2	
Newton Mearns South	5	1	3	1	3	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	45	35	19	27	29	
Inverclyde	68	56	45	46	41	
Renfrewshire	151	76	110	110	91	
East Renfrewshire % of LSO Total	17%	21%	11%	15%	18%	

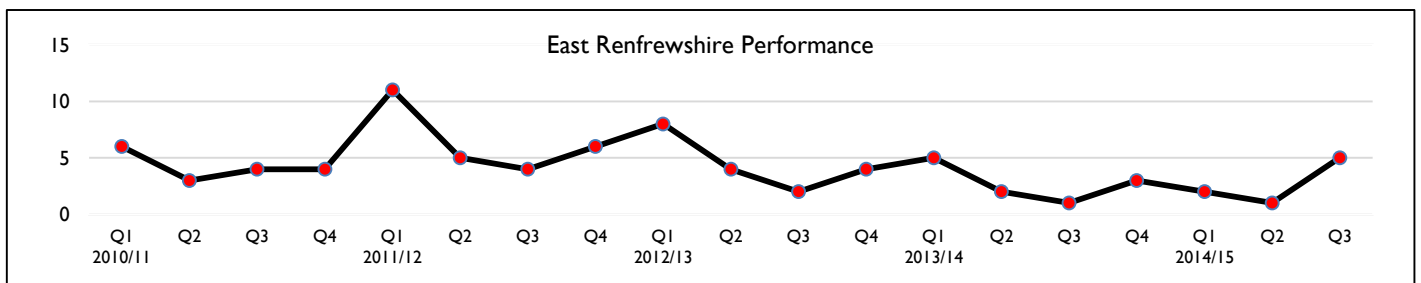


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	243	176	195	154	140	
W2 - Glasgow City	558	506	534	411	503	
W3 - South Lanarkshire	174	162	211	170	160	
W4 - North Lanarkshire	261	157	157	172	167	
W5 - Ayrshire East / North / South	263	215	200	207	236	
W6 - Renfrewshire / & East / Inverclyde	264	167	174	183	161	
W7 - Dumfries & Galloway	46	36	34	36	58	
W6 % of SDA Total	15%	12%	12%	14%	11%	
Scotland	3378	2922	2893	2534	2656	

## 10c - False Alarm - Malicious

Q3 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	1	1	0	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	1	0	0	1	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	1	0	2	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	0	0	0	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	4	2	1	5	
Inverclyde	10	12	12	10	7	
Renfrewshire	30	22	29	11	11	
East Renfrewshire % of LSO Total	9%	11%	5%	5%	22%	



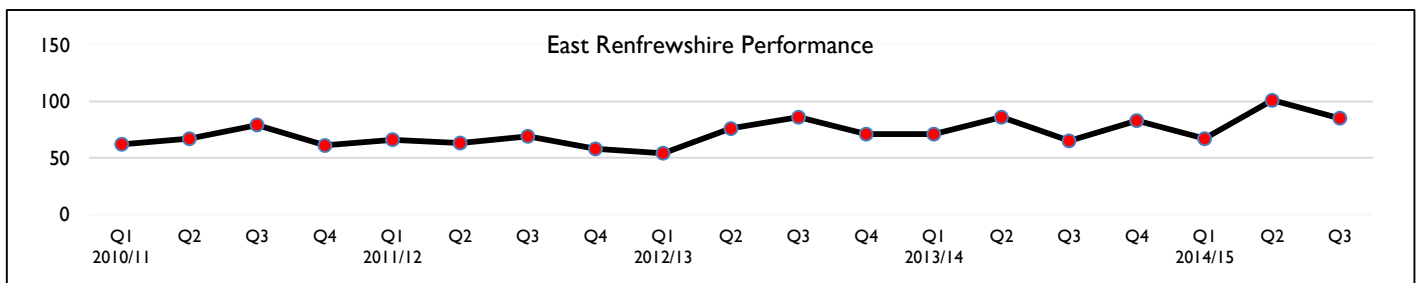
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	25	27	12	28	10	
W2 - Glasgow City	178	165	125	156	104	
W3 - South Lanarkshire	48	43	33	32	25	
W4 - North Lanarkshire	55	62	32	43	25	
W5 - Ayrshire East / North / South	60	58	52	44	39	
W6 - Renfrewshire / & East / Inverclyde	44	38	43	22	23	
W7 - Dumfries & Galloway	5	2	2	1	2	
W6 % of SDA Total	11%	10%	14%	7%	10%	
Scotland	651	613	549	647	506	



## 10d - False Alarm - Equipment failure

Q3 ward ave. for East Renfrewshire - 14	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	20	15	9	12	17	
Busby, Clarkston and Eaglesham	7	5	13	8	8	
Giffnock and Thornliebank	26	22	36	24	27	
Neilston, Uplawmoor and Newton Mearns North	14	18	9	12	15	
Netherlee, Stamperland and Williamwood	6	2	10	0	12	
Newton Mearns South	6	7	9	9	6	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	79	69	86	65	85	
Inverclyde	141	155	120	134	130	
Renfrewshire	321	235	248	240	221	
East Renfrewshire % of LSO Total	15%	15%	19%	15%	19%	



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	385	400	328	463	368	
W2 - Glasgow City	1941	1643	1583	1689	1706	
W3 - South Lanarkshire	482	468	489	480	501	
W4 - North Lanarkshire	492	461	441	469	495	
W5 - Ayrshire East / North / South	592	591	548	611	607	
W6 - Renfrewshire / & East / Inverclyde	541	459	454	439	436	
W7 - Dumfries & Galloway	122	114	104	122	139	
W6 % of SDA Total	12%	11%	12%	10%	10%	
Scotland	9852	9382	9104	9483	9571	