

## **AGENDA ITEM No.3**

|                 |   |
|-----------------|---|
| Report to:      | <b>East Renfrewshire Cabinet</b>                  |
| Date of Report: | <b>9 November 2015</b>                            |
| Report by:      | <b>Martin Gordon, Local Senior Officer ( LSO)</b> |
|                 | <b>Scottish Fire and Rescue Service</b>           |

|          |   |
|----------|---|
| Subject: | <b>Scottish Fire and Rescue (SFRS) Report</b> |
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### **1. PURPOSE OF THIS REPORT**

The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and activities during the second quarter (July - September inclusive) of 2015/16, in support of Member scrutiny of local service delivery.

### **2. PERFORMANCE**

#### **2.1 Operational Activity Analysis**

The attached Scottish Fire and Rescue (SFRS) performance report (Appendix A) provides elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity in the East Renfrewshire area, for quarter 2 of the 2015/2016 reporting year.

The following is a summary of activity analysis for the Key Performance Indicators (KPI) which are identified as priorities in the East Renfrewshire Local Fire and Rescue Plan 2014-17, and Annual Operating Plan 2015.

- There were no fire fatalities in the reporting period however 3 fire casualties were reported but treated as a precautionary measure only.
- Accidental dwelling fires have slightly increased to 23 during the reporting period as compared to the last quarter and the previous reporting year.
- There were 46 reported deliberate fires and this is a 20% decrease from last quarter. There continues to be a reduction in deliberate vehicle fire and refuse fires with none this reporting period.
- There have been a total of 6 fires in non-domestic properties which include commercial, industrial and local authority buildings. This represents a 40% reduction from the last reporting period.
- There was a reduction in special services with 27 reported and this included a notable reduction in the number of Road Traffic Collisions.
- The total number of false alarms attended has increased slightly to 139. This is mainly due to calls of good intent, or equipment failure, and will remain a key area of improvement for SFRS in the coming months.

### **3. PRIORITIES & INTERVENTIONS (2015/16)**

SFRS is committed to working in partnership with Community Planning partners in the public, private, and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS activities in terms of educational activities and interventions:

*Home Fire Safety Visits (HFSV)* - SFRS personnel delivered 406 HFSV in East Renfrewshire in the current reporting period where SFRS staff conducted risk assessments, provided safety education and fitted free smoke alarms, where required. Of these visits 155 were deemed as High Risk and a referral process to Social Work services is now in place. As detailed in the last report; all sheltered complexes which incorporate 552 individual flatted properties within the area remain a focus with all residencies receiving a visit.

Telecare installations continue with SFRS staff conducting home visits on a need by need basis in consultation with the Local Authority.

*Unwanted Fire Alarm Signals* – SFRS are continuing to work closely with local Housing Associations to help reduce the number of unwanted fire alarm signals and equipment faults, particularly in Sheltered Housing Units, and to promote HFSVs to vulnerable clients in Independent Living Accommodation.

Partnership engagement - Partnership links continue to be expanded upon with East Renfrewshire CHCP Drugs and Alcohol Partnership and East Renfrewshire Council. A referral process has now been established for their clients and as part of the partnership agreement is the delivery of formal fire awareness/risk training to operational staff from both health and social work.

The SFRS Community Action Team team are working closely with Youth Services and are now delivering Fire Reach courses to young people at risk of offending who would benefit greatly from a FireReach course. The latest course took place on 29 September and proved to be a great success to both SFRS and Youth Services.

The Team also visited Williamwood High School to deliver Road Safety presentations and continue to be involved in local engagement with a mixture of young people, community groups, and members of the public as part of their demand reduction programme.

A targeted approach to reduce the incident activity and increase performance will remain the focus of SFRS.

### **4. RECOMMENDATIONS**

The Cabinet is asked to note the contents of this report and its appendices.

Appendix A- Performance Report Q2 (July - Sept inclusive) 2015/16



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**

Working together for a safer Scotland

## East Renfrewshire

W6 - Renfrewshire / & East / Inverclyde

|             |        |
|-------------|--------|
| Wards       | 6      |
| Population* | 91,030 |
| Dwellings*  | 37,448 |
| Hectares    | 17,379 |

\* Source: GROS - General Register Office for Scotland  
(Mid yr est 2012)

## Ward performance report

Report Period

Quarter

Q2

"

Report Type

Incidents/Casualties

### DISCLAIMER

The figures included in this report are provisional and subject to change

as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

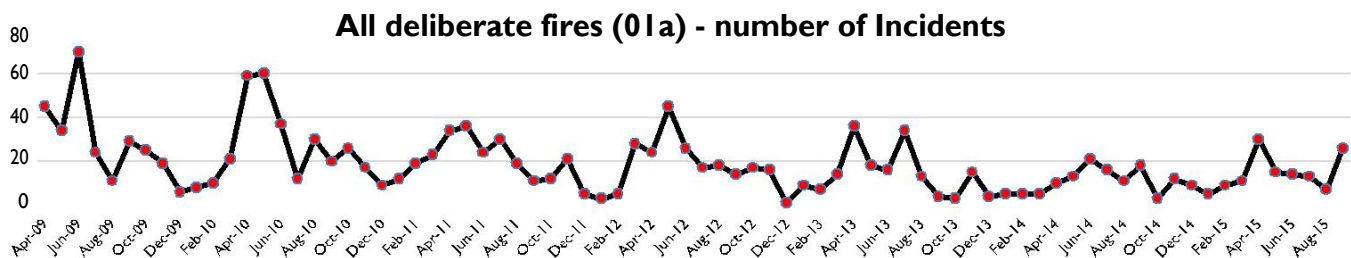
Current month vs target\* OR previous 3 yr rolling ave\*\* (for period)

| ID     | Key Performance Indicators                                | Page | Target   | Perf.%(+/-) | % Targets |
|--------|---|------|----------|-------------|-----------|
| 01a    | All deliberate fires                                      | 3    | AVE.     | -5%         |           |
| 01b    | All deliberate primary fires                              | 4    | AVE.     | -22%        |           |
| 01bi   | All deliberate dwelling fires                             | 5    | AVE.     | 80%         |           |
| 01bii  | All deliberate other building fires                       | 6    | AVE.     | -50%        |           |
| 01biii | All deliberate vehicle fires                              | 7    | AVE.     | -100%       |           |
| 01biv  | All deliberate 'other' primary fires                      | 8    | AVE.     | 200%        |           |
| 01c    | All deliberate secondary fires                            | 9    | AVE.     | -1%         |           |
| 01ci   | All deliberate secondary refuse fires                     | 10   | AVE.     | -24%        |           |
| 01cii  | All deliberate secondary 'other' fires                    | 11   | AVE.     | 25%         |           |
| 02a    | All accidental fires                                      | 12   | AVE.     | -10%        |           |
| 02b    | All accidental primary fires                              | 13   | AVE.     | -22%        |           |
| 02bi   | All accidental dwelling fires                             | 14   | DWELLING | -25%        | -10%      |
| 02bii  | All accidental other building fires                       | 15   | AVE.     | 20%         |           |
| 02biii | All accidental vehicle fires                              | 16   | AVE.     | -50%        |           |
| 02biv  | All accidental 'other' primary fires                      | 17   | AVE.     | 0%          |           |
| 02c    | All accidental secondary fires                            | 18   | AVE.     | 71%         |           |
| 02ci   | All accidental secondary refuse fires                     | 19   | AVE.     | 200%        |           |
| 02cii  | All accidental secondary 'other' fires                    | 20   | AVE.     | -25%        |           |
| 03a    | All fire casualties (fatal & non-fatal (incl. p/c's))     | 21   | AVE.     | 13%         |           |
| 03ai   | All fatal fire casualties                                 | 22   | CASUALTY |             | -5%       |
| 03aii  | Non-fatal fire casualties (excl. p/c's)                   | 23   | CASUALTY | -57%        | -5%       |
| 03aiii | Non-fatal fire casualties (incl. p/c's)                   | 24   | AVE.     | 13%         |           |
| 03bi   | All fatal accidental dwell. fire casualties               | 25   | CASUALTY |             | -5%       |
| 03bii  | Non-fatal accidental dwell. fire casualties (excl. p/c's) | 26   | CASUALTY | -50%        | -5%       |
| 03biii | Non-fatal accidental dwell. fire casualties (incl. p/c's) | 27   | AVE.     | -14%        |           |
| 04a    | Non domestic fires  | 28   | NON DOM  | 20%         | prev yr   |
| 5      | Special Service - All                                     | 29   | AVE.     | 19%         |           |
| 05a    | Special Service - RTCs                                    | 30   | AVE.     | -53%        |           |
| 05b    | Special Service - Flooding                                | 31   | AVE.     | 125%        |           |
| 05c    | Special Service - Extrication                             | 32   | AVE.     | 50%         |           |
| 05d    | Special Service - Others                                  | 33   | AVE.     | 30%         |           |
| 06a    | Non-fatal casualties - RTCs                               | 34   | AVE.     | -50%        |           |
| 06b    | Fatal casualties - RTCs                                   | 35   | AVE.     | -100%       |           |
| 10a    | False Alarms - All  | 36   | AVE.     | 19%         |           |
| 10b    | False Alarm - Good Intent                                 | 37   | AVE.     | 5%          |           |
| 10c    | False Alarm - Malicious                                   | 38   | AVE.     | 200%        |           |
| 10d    | False Alarm - Equipment failure                           | 39   | AVE.     | 19%         |           |

**All deliberate fires (01a) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 18      | 8       | 11      | 9       | 5       |            |
| Barrhead                                   | 24      | 26      | 25      | 22      | 34      |            |
| Giffnock and Thornliebank                  | 5       | 6       | 9       | 5       | 4       |            |
| Netherlee, Stamperland and Williamwood     | 5       | 1       | 3       | 4       | 1       |            |
| Newton Mearns South                        | 1       | 1       | 2       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham             | 7       | 7       | 1       | 5       | 1       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 60           | 49           | 51           | 45           | 46           |            |
| Inverclyde                              | 203          | 93           | 128          | 154          | 95           |            |
| Renfrewshire                            | 205          | 160          | 153          | 187          | 125          |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>12.8%</i> | <i>16.2%</i> | <i>15.4%</i> | <i>11.7%</i> | <i>17.3%</i> |            |

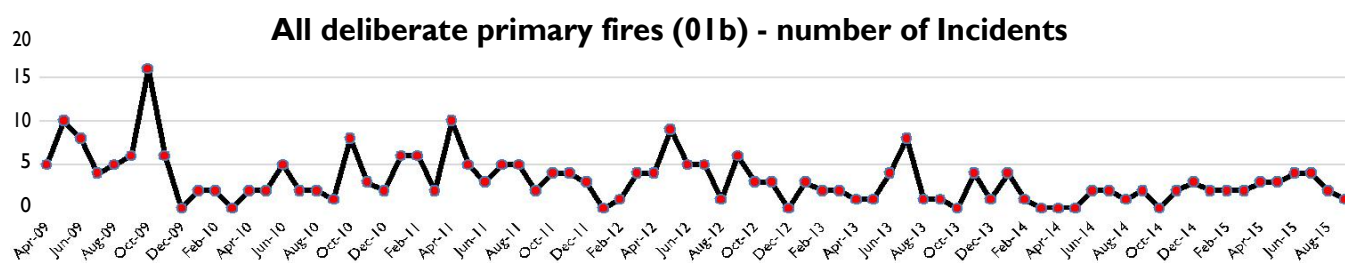


| LSO area totals within SDA                        | 2011/12     | 2012/13     | 2013/14     | 2014/15     | 2015/16     | Sparklines |
|---|-------------|-------------|-------------|-------------|-------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 207         | 187         | 205         | 222         | 132         |            |
| W2 - Glasgow City                                 | 935         | 646         | 937         | 1027        | 698         |            |
| W3 - South Lanarkshire                            | 364         | 233         | 340         | 300         | 267         |            |
| W4 - North Lanarkshire                            | 422         | 317         | 479         | 480         | 320         |            |
| W5 - Ayrshire East / North / South                | 464         | 334         | 365         | 360         | 368         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 468         | 302         | 332         | 386         | 266         |            |
| W7 - Dumfries & Galloway                          | 36          | 20          | 40          | 19          | 36          |            |
| <i>W6 % of SDA Total</i>                          | <i>16%</i>  | <i>15%</i>  | <i>12%</i>  | <i>14%</i>  | <i>13%</i>  |            |
| <b>Scotland</b>                                   | <b>4663</b> | <b>3240</b> | <b>4531</b> | <b>4269</b> | <b>3653</b> |            |

### All deliberate primary fires (01b) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 5       | 4       | 3       | 1       | 0       |            |
| Barrhead                                    | 5       | 6       | 5       | 2       | 4       |            |
| Giffnock and Thornliebank                   | 1       | 1       | 2       | 1       | 1       |            |
| Netherlee, Stamperland and Williamwood      | 1       | 1       | 0       | 0       | 0       |            |
| Newton Mearns South                         | 0       | 0       | 0       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham              | 0       | 0       | 0       | 1       | 1       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 12      | 12      | 10      | 5       | 7       |            |
| Inverclyde                       | 34      | 11      | 14      | 25      | 15      |            |
| Renfrewshire                     | 41      | 33      | 33      | 37      | 28      |            |
| East Renfrewshire % of LSO Total | 13.8%   | 21.4%   | 17.5%   | 7.5%    | 14.0%   |            |

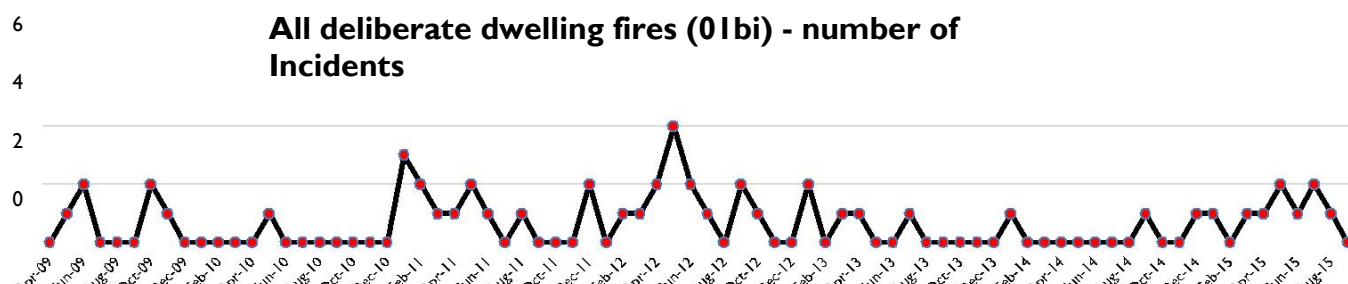


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 52         | 54         | 43         | 34         | 20         |            |
| W2 - Glasgow City                                 | 187        | 163        | 140        | 130        | 99         |            |
| W3 - South Lanarkshire                            | 79         | 42         | 40         | 28         | 38         |            |
| W4 - North Lanarkshire                            | 70         | 68         | 78         | 66         | 54         |            |
| W5 - Ayrshire East / North / South                | 76         | 35         | 48         | 34         | 38         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 87         | 56         | 57         | 67         | 50         |            |
| W7 - Dumfries & Galloway                          | 13         | 12         | 7          | 6          | 7          |            |
| W6 % of SDA Total                                 | 15%        | 13%        | 14%        | 18%        | 16%        |            |
| <b>Scotland</b>                                   | <b>988</b> | <b>752</b> | <b>784</b> | <b>724</b> | <b>700</b> |            |

**All deliberate dwelling fires (01bi) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 2       | 1       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 0       | 0       | 2       |            |
| Giffnock and Thornliebank                  | 0       | 1       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 1       | 1       |            |

| Council area totals within LSO          | 2011/12     | 2012/13      | 2013/14     | 2014/15     | 2015/16      | Sparklines |
|---|-------------|--------------|-------------|-------------|--------------|------------|
| East Renfrewshire                       | 1           | 3            | 1           | 1           | 3            |            |
| Inverclyde                              | 12          | 5            | 6           | 6           | 5            |            |
| Renfrewshire                            | 6           | 9            | 15          | 9           | 6            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>5.3%</i> | <i>17.6%</i> | <i>4.5%</i> | <i>6.3%</i> | <i>21.4%</i> |            |

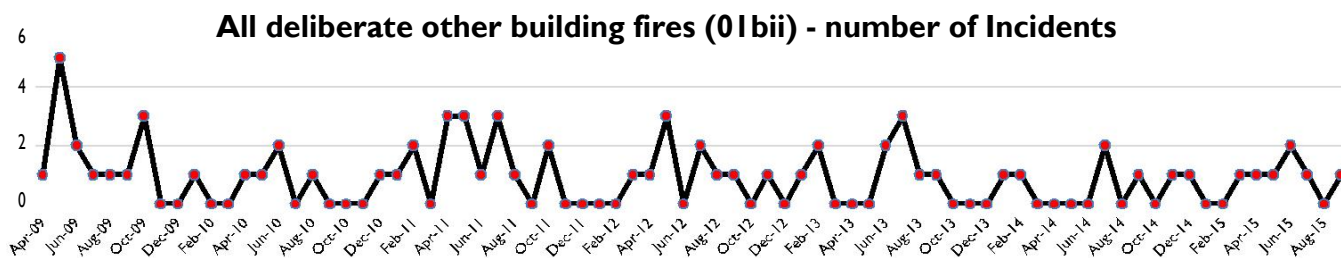


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 12         | 20         | 11         | 6          | 2          |            |
| W2 - Glasgow City                                 | 77         | 53         | 45         | 27         | 26         |            |
| W3 - South Lanarkshire                            | 16         | 9          | 10         | 4          | 13         |            |
| W4 - North Lanarkshire                            | 11         | 18         | 20         | 14         | 7          |            |
| W5 - Ayrshire East / North / South                | 14         | 8          | 11         | 6          | 9          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 19         | 17         | 22         | 16         | 14         |            |
| W7 - Dumfries & Galloway                          | 2          | 2          | 0          | 1          | 1          |            |
| <i>W6 % of SDA Total</i>                          | <i>13%</i> | <i>13%</i> | <i>18%</i> | <i>22%</i> | <i>19%</i> |            |
| <b>Scotland</b>                                   | <b>258</b> | <b>212</b> | <b>180</b> | <b>143</b> | <b>130</b> |            |

**All deliberate other building fires (01bii) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 1       | 1       | 0       | 0       |            |
| Barrhead                                   | 3       | 2       | 3       | 2       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 1       | 1       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 1       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 4            | 4            | 5            | 3            | 2            |            |
| Inverclyde                              | 6            | 3            | 2            | 3            | 4            |            |
| Renfrewshire                            | 13           | 6            | 6            | 12           | 8            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>17.4%</i> | <i>30.8%</i> | <i>38.5%</i> | <i>16.7%</i> | <i>14.3%</i> |            |



| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 11         | 11         | 9          | 9          | 6          |            |
| W2 - Glasgow City                                 | 35         | 33         | 28         | 37         | 27         |            |
| W3 - South Lanarkshire                            | 21         | 12         | 11         | 5          | 7          |            |
| W4 - North Lanarkshire                            | 24         | 23         | 13         | 13         | 15         |            |
| W5 - Ayrshire East / North / South                | 27         | 9          | 14         | 18         | 9          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 23         | 13         | 13         | 18         | 14         |            |
| W7 - Dumfries & Galloway                          | 1          | 5          | 3          | 4          | 0          |            |
| <i>W6 % of SDA Total</i>                          | <i>16%</i> | <i>12%</i> | <i>14%</i> | <i>17%</i> | <i>18%</i> |            |
| <b>Scotland</b>                                   | <b>242</b> | <b>189</b> | <b>171</b> | <b>178</b> | <b>176</b> |            |

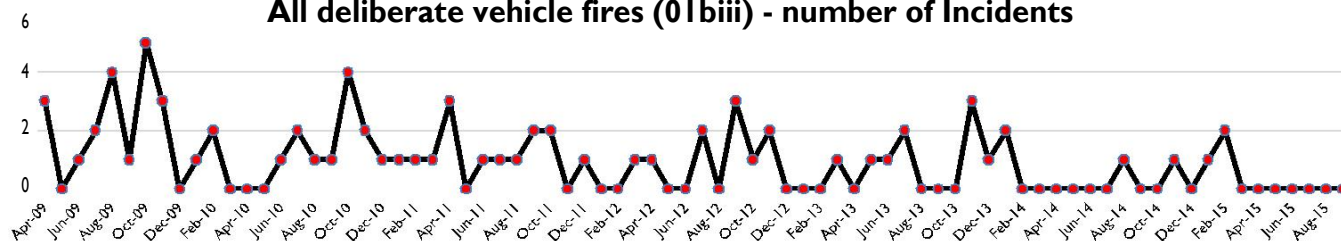


**All deliberate vehicle fires (01biii) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 2       | 1       | 0       | 1       | 0       |            |
| Barrhead                                   | 1       | 4       | 1       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 1       | 0       | 1       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 4       | 5       | 2       | 1       | 0       |            |
| Inverclyde                       | 12      | 1       | 4       | 7       | 3       |            |
| Renfrewshire                     | 15      | 14      | 9       | 9       | 9       |            |
| East Renfrewshire % of LSO Total | 12.9%   | 25.0%   | 13.3%   | 5.9%    | 0.0%    |            |

**All deliberate vehicle fires (01biii) - number of Incidents**

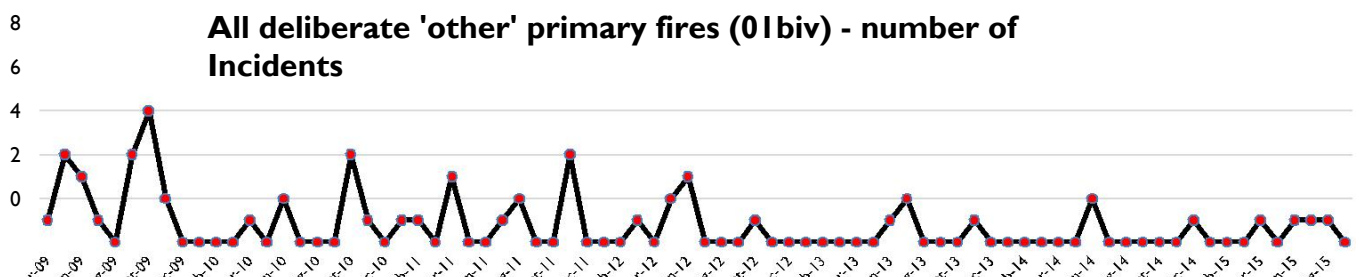


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 19      | 16      | 17      | 13      | 6       |            |
| W2 - Glasgow City                                 | 55      | 62      | 45      | 51      | 30      |            |
| W3 - South Lanarkshire                            | 29      | 16      | 9       | 12      | 11      |            |
| W4 - North Lanarkshire                            | 21      | 16      | 28      | 25      | 26      |            |
| W5 - Ayrshire East / North / South                | 14      | 11      | 15      | 3       | 9       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 31      | 20      | 15      | 17      | 12      |            |
| W7 - Dumfries & Galloway                          | 8       | 5       | 2       | 1       | 3       |            |
| W6 % of SDA Total                                 | 18%     | 14%     | 11%     | 14%     | 12%     |            |
| Scotland  | 272     | 224     | 235     | 198     | 203     |            |

**All deliberate 'other' primary fires (01 biv) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 0       | 1       | 0       | 0       |            |
| Barrhead                                   | 1       | 0       | 1       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13     | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|--------------|-------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 3            | 0           | 2            | 0           | 2            |            |
| Inverclyde                              | 4            | 2           | 2            | 9           | 3            |            |
| Renfrewshire                            | 7            | 4           | 3            | 7           | 5            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>21.4%</i> | <i>0.0%</i> | <i>28.6%</i> | <i>0.0%</i> | <i>20.0%</i> |            |

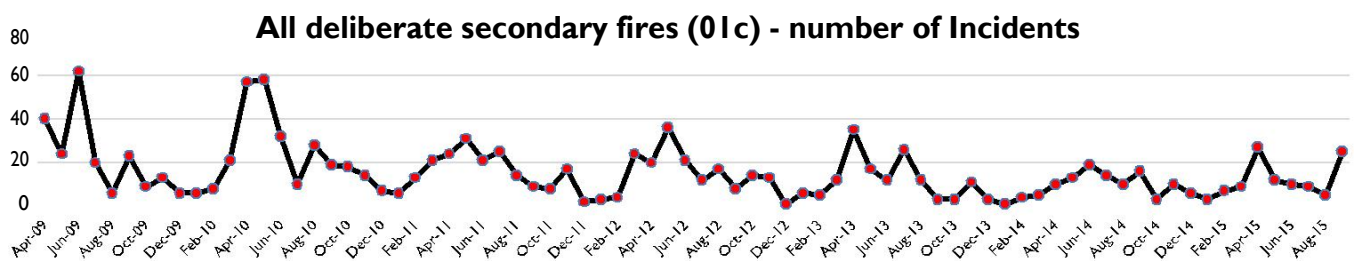


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 10         | 7          | 6          | 6          | 6          |            |
| W2 - Glasgow City                                 | 20         | 15         | 22         | 15         | 16         |            |
| W3 - South Lanarkshire                            | 13         | 5          | 10         | 7          | 7          |            |
| W4 - North Lanarkshire                            | 14         | 11         | 17         | 14         | 6          |            |
| W5 - Ayrshire East / North / South                | 21         | 7          | 8          | 7          | 11         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 14         | 6          | 7          | 16         | 10         |            |
| W7 - Dumfries & Galloway                          | 2          | 0          | 2          | 0          | 3          |            |
| <i>W6 % of SDA Total</i>                          | <i>15%</i> | <i>12%</i> | <i>10%</i> | <i>25%</i> | <i>17%</i> |            |
| <b>Scotland</b>                                   | <b>216</b> | <b>127</b> | <b>198</b> | <b>205</b> | <b>191</b> |            |

## All deliberate secondary fires (01c) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 13      | 4       | 8       | 8       | 5       |            |
| Barrhead                                    | 19      | 20      | 20      | 20      | 30      |            |
| Giffnock and Thornliebank                   | 4       | 5       | 7       | 4       | 3       |            |
| Netherlee, Stamperland and Williamwood      | 4       | 0       | 3       | 4       | 1       |            |
| Newton Mearns South                         | 1       | 1       | 2       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham              | 7       | 7       | 1       | 4       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 48      | 37      | 41      | 40      | 39      |            |
| Inverclyde                       | 169     | 82      | 114     | 129     | 80      |            |
| Renfrewshire                     | 164     | 127     | 120     | 150     | 97      |            |
| East Renfrewshire % of LSO Total | 12.6%   | 15.0%   | 14.9%   | 12.5%   | 18.1%   |            |

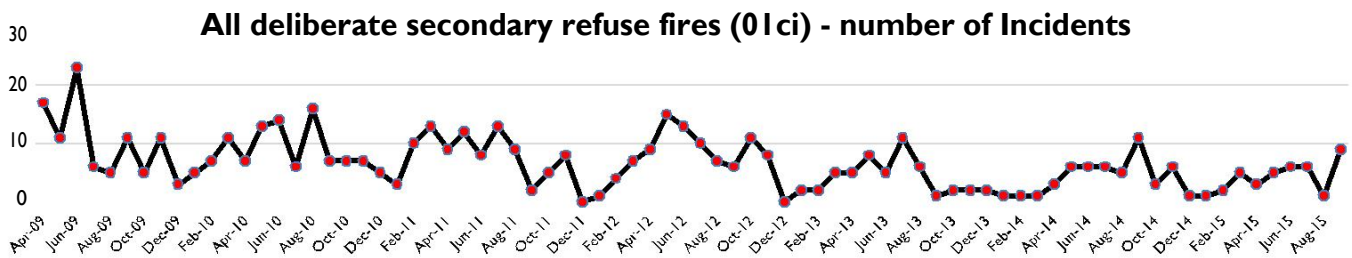


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 155     | 133     | 162     | 188     | 112     |            |
| W2 - Glasgow City                                 | 748     | 483     | 797     | 897     | 599     |            |
| W3 - South Lanarkshire                            | 285     | 191     | 300     | 272     | 229     |            |
| W4 - North Lanarkshire                            | 352     | 249     | 401     | 414     | 266     |            |
| W5 - Ayrshire East / North / South                | 388     | 299     | 317     | 326     | 330     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 381     | 246     | 275     | 319     | 216     |            |
| W7 - Dumfries & Galloway                          | 23      | 8       | 33      | 13      | 29      |            |
| W6 % of SDA Total                                 | 16%     | 15%     | 12%     | 13%     | 12%     |            |
| Scotland  | 3675    | 2488    | 3747    | 3545    | 2953    |            |

**All deliberate secondary refuse fires (01ci) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 6       | 3       | 4       | 4       | 5       |            |
| Barrhead                                   | 11      | 11      | 9       | 8       | 10      |            |
| Giffnock and Thornliebank                  | 1       | 4       | 2       | 3       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 1       | 4       | 1       |            |
| Newton Mearns South                        | 0       | 1       | 1       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 5       | 4       | 1       | 3       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 24      | 23      | 18      | 22      | 16      |            |
| Inverclyde                       | 94      | 45      | 46      | 51      | 42      |            |
| Renfrewshire                     | 83      | 88      | 67      | 78      | 66      |            |
| East Renfrewshire % of LSO Total | 11.9%   | 14.7%   | 13.7%   | 14.6%   | 12.9%   |            |

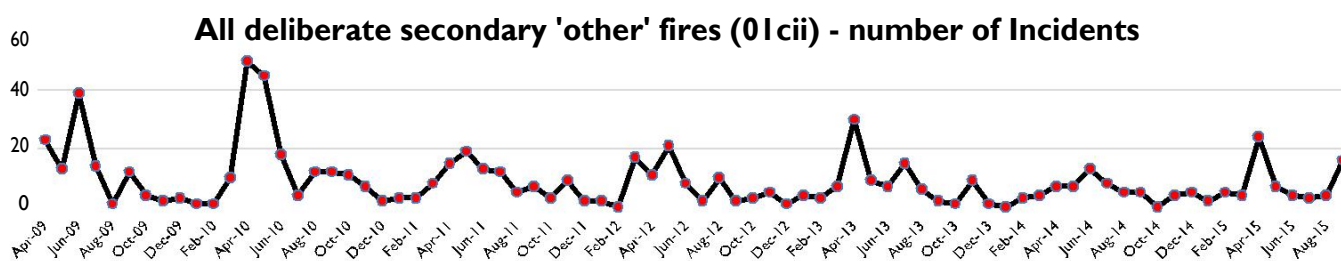


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 92      | 70      | 78      | 86      | 63      |            |
| W2 - Glasgow City                                 | 512     | 352     | 504     | 516     | 408     |            |
| W3 - South Lanarkshire                            | 186     | 136     | 187     | 160     | 149     |            |
| W4 - North Lanarkshire                            | 224     | 183     | 239     | 229     | 168     |            |
| W5 - Ayrshire East / North / South                | 225     | 204     | 186     | 160     | 171     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 201     | 156     | 131     | 151     | 124     |            |
| W7 - Dumfries & Galloway                          | 17      | 7       | 23      | 5       | 10      |            |
| W6 % of SDA Total                                 | 14%     | 14%     | 10%     | 12%     | 11%     |            |
| Scotland  | 2252    | 1649    | 1924    | 1788    | 1698    |            |

**All deliberate secondary 'other' fires (01cii) - number of Incidents**

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 7       | 1       | 4       | 4       | 0       |            |
| Barrhead                                    | 8       | 9       | 11      | 12      | 20      |            |
| Giffnock and Thornliebank                   | 3       | 1       | 5       | 1       | 3       |            |
| Netherlee, Stamperland and Williamwood      | 3       | 0       | 2       | 0       | 0       |            |
| Newton Mearns South                         | 1       | 0       | 1       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham              | 2       | 3       | 0       | 1       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 24           | 14           | 23           | 18           | 23           |            |
| Inverclyde                              | 75           | 37           | 68           | 78           | 38           |            |
| Renfrewshire                            | 81           | 39           | 53           | 72           | 31           |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>13.3%</i> | <i>15.6%</i> | <i>16.0%</i> | <i>10.7%</i> | <i>25.0%</i> |            |

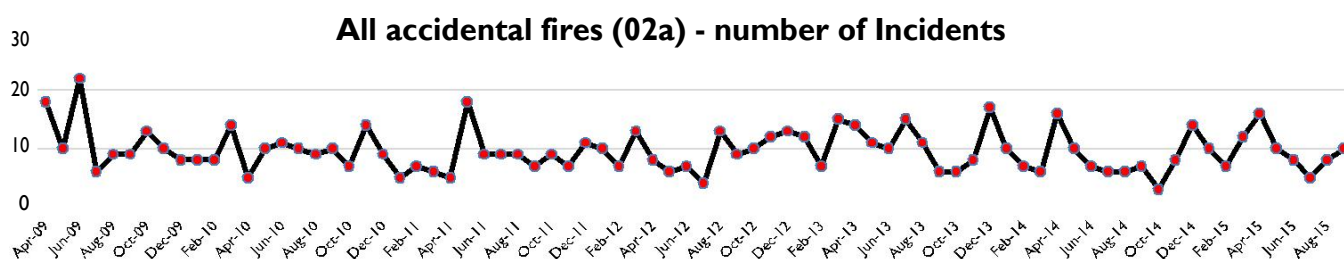


| LSO area totals within SDA                        | 2011/12     | 2012/13    | 2013/14     | 2014/15     | 2015/16     | Sparklines |
|---|-------------|------------|-------------|-------------|-------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 63          | 63         | 84          | 102         | 49          |            |
| W2 - Glasgow City                                 | 236         | 131        | 293         | 381         | 191         |            |
| W3 - South Lanarkshire                            | 99          | 55         | 113         | 112         | 80          |            |
| W4 - North Lanarkshire                            | 128         | 66         | 162         | 185         | 98          |            |
| W5 - Ayrshire East / North / South                | 163         | 95         | 131         | 166         | 159         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 180         | 90         | 144         | 168         | 92          |            |
| W7 - Dumfries & Galloway                          | 6           | 1          | 10          | 8           | 19          |            |
| <i>W6 % of SDA Total</i>                          | <i>21%</i>  | <i>18%</i> | <i>15%</i>  | <i>15%</i>  | <i>13%</i>  |            |
| <b>Scotland</b>                                   | <b>1423</b> | <b>839</b> | <b>1823</b> | <b>1757</b> | <b>1255</b> |            |

### All accidental fires (02a) - number of Incidents

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 5       | 5       | 7       | 4       | 4       |            |
| Barrhead                                   | 13      | 8       | 8       | 8       | 7       |            |
| Giffnock and Thornliebank                  | 2       | 5       | 6       | 2       | 4       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 5       | 1       | 2       |            |
| Newton Mearns South                        | 2       | 4       | 0       | 2       | 3       |            |
| Busby, Clarkston and Eaglesham             | 2       | 4       | 6       | 2       | 3       |            |

| Council area totals within LSO   | 25    | 26    | 32    | 19    | 23    |  |
|----------------------------------|-------|-------|-------|-------|-------|--|
| East Renfrewshire                | 25    | 26    | 32    | 19    | 23    |  |
| Inverclyde                       | 24    | 38    | 43    | 33    | 39    |  |
| Renfrewshire                     | 83    | 73    | 95    | 92    | 77    |  |
| East Renfrewshire % of LSO Total | 18.9% | 19.0% | 18.8% | 13.2% | 16.5% |  |

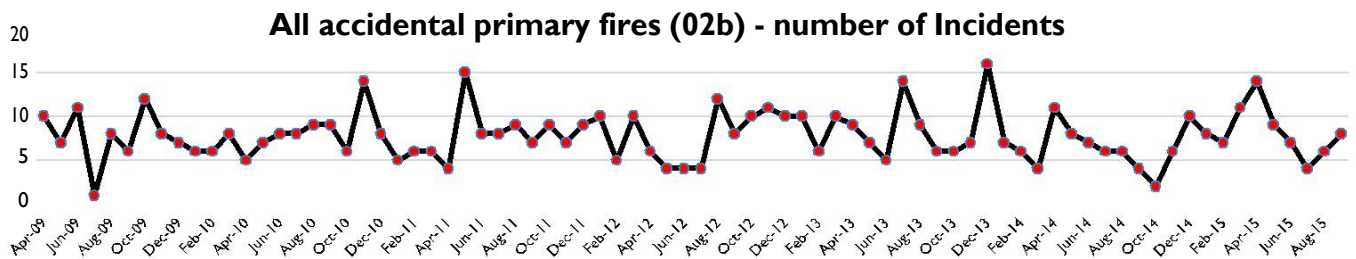


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 139     | 92      | 138     | 129     | 110     |            |
| W2 - Glasgow City                                 | 412     | 367     | 339     | 385     | 343     |            |
| W3 - South Lanarkshire                            | 127     | 114     | 125     | 131     | 96      |            |
| W4 - North Lanarkshire                            | 109     | 117     | 133     | 106     | 125     |            |
| W5 - Ayrshire East / North / South                | 161     | 159     | 166     | 162     | 129     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 132     | 137     | 170     | 144     | 139     |            |
| W7 - Dumfries & Galloway                          | 89      | 62      | 92      | 76      | 54      |            |
| W6 % of SDA Total                                 | 11%     | 13%     | 15%     | 13%     | 14%     |            |
| Scotland  | 2775    | 2517    | 3114    | 2859    | 2764    |            |

**All accidental primary fires (02b) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 5       | 5       | 7       | 3       | 2       |            |
| Barrhead                                   | 12      | 8       | 8       | 8       | 6       |            |
| Giffnock and Thornliebank                  | 2       | 4       | 5       | 1       | 3       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 4       | 1       | 2       |            |
| Newton Mearns South                        | 2       | 3       | 0       | 2       | 3       |            |
| Busby, Clarkston and Eaglesham             | 2       | 4       | 5       | 1       | 2       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 24           | 24           | 29           | 16           | 18           |            |
| Inverclyde                              | 22           | 25           | 31           | 29           | 35           |            |
| Renfrewshire                            | 71           | 63           | 85           | 73           | 67           |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>20.5%</i> | <i>21.4%</i> | <i>20.0%</i> | <i>13.6%</i> | <i>15.0%</i> |            |



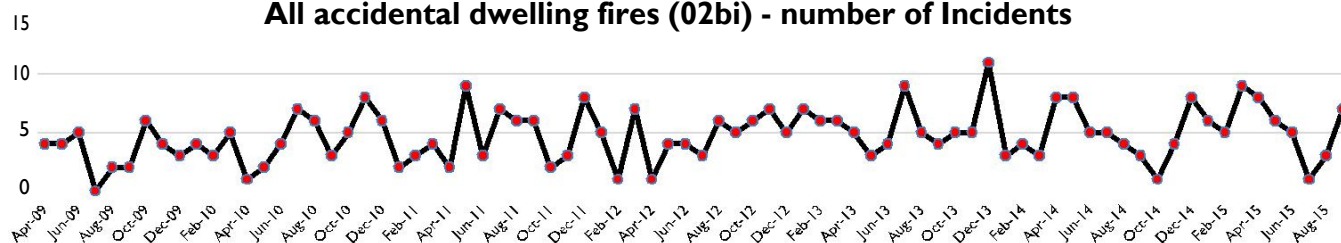
| LSO area totals within SDA                        | 2011/12     | 2012/13     | 2013/14     | 2014/15     | 2015/16     | Sparklines |
|---|-------------|-------------|-------------|-------------|-------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 97          | 79          | 101         | 98          | 97          |            |
| W2 - Glasgow City                                 | 374         | 322         | 279         | 322         | 304         |            |
| W3 - South Lanarkshire                            | 108         | 105         | 104         | 106         | 83          |            |
| W4 - North Lanarkshire                            | 91          | 111         | 112         | 95          | 116         |            |
| W5 - Ayrshire East / North / South                | 130         | 144         | 125         | 129         | 99          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 117         | 112         | 145         | 118         | 120         |            |
| W7 - Dumfries & Galloway                          | 67          | 43          | 59          | 47          | 41          |            |
| <i>W6 % of SDA Total</i>                          | <i>12%</i>  | <i>12%</i>  | <i>16%</i>  | <i>13%</i>  | <i>14%</i>  |            |
| <b>Scotland</b>                                   | <b>2142</b> | <b>2026</b> | <b>2110</b> | <b>2021</b> | <b>2048</b> |            |

**All accidental dwelling fires (02bi) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 2       | 3       | 3       | 3       | 2       |            |
| Barrhead                                   | 12      | 5       | 6       | 7       | 4       |            |
| Giffnock and Thornliebank                  | 2       | 3       | 3       | 0       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 4       | 1       | 1       |            |
| Newton Mearns South                        | 1       | 1       | 0       | 1       | 2       |            |
| Busby, Clarkston and Eaglesham             | 1       | 2       | 2       | 0       | 1       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 19           | 14           | 18           | 12           | 11           |            |
| Inverclyde                              | 15           | 18           | 18           | 20           | 24           |            |
| Renfrewshire                            | 53           | 44           | 57           | 52           | 36           |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>21.8%</i> | <i>18.4%</i> | <i>19.4%</i> | <i>14.3%</i> | <i>15.5%</i> |            |

**All accidental dwelling fires (02bi) - number of Incidents**



| LSO area totals within SDA                        | 2011/12     | 2012/13     | 2013/14     | 2014/15     | 2015/16     | Sparklines |
|---|-------------|-------------|-------------|-------------|-------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 58          | 49          | 58          | 58          | 59          |            |
| W2 - Glasgow City                                 | 262         | 216         | 179         | 220         | 188         |            |
| W3 - South Lanarkshire                            | 59          | 58          | 65          | 66          | 56          |            |
| W4 - North Lanarkshire                            | 55          | 70          | 66          | 63          | 82          |            |
| W5 - Ayrshire East / North / South                | 76          | 88          | 82          | 77          | 60          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 87          | 76          | 93          | 84          | 71          |            |
| W7 - Dumfries & Galloway                          | 28          | 20          | 26          | 22          | 15          |            |
| <i>W6 % of SDA Total</i>                          | <i>14%</i>  | <i>13%</i>  | <i>16%</i>  | <i>14%</i>  | <i>13%</i>  |            |
| <b>Scotland</b>                                   | <b>1271</b> | <b>1154</b> | <b>1166</b> | <b>1194</b> | <b>1169</b> |            |

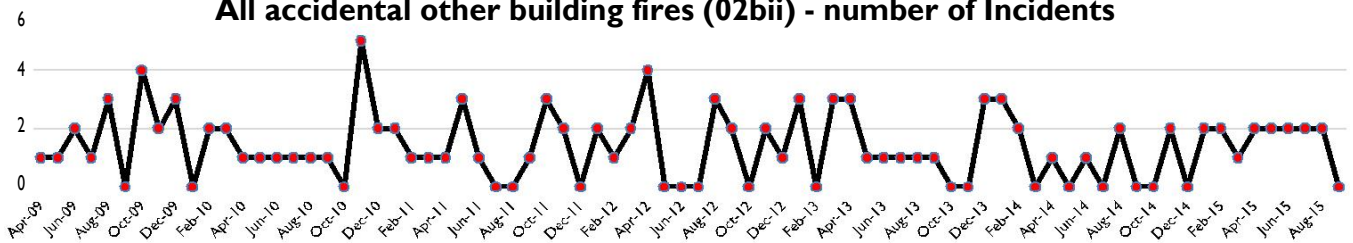


**All accidental other building fires (02bii) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 1       | 2       | 0       | 0       |            |
| Barrhead                                   | 0       | 3       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 1       | 1       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 1       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 1       | 0       | 1       | 1       |            |

| Council area totals within LSO          | 2011/12     | 2012/13      | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|-------------|--------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 1           | 5            | 3            | 2           | 4            |            |
| Inverclyde                              | 4           | 3            | 7            | 9           | 7            |            |
| Renfrewshire                            | 12          | 10           | 18           | 13          | 21           |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>5.9%</i> | <i>27.8%</i> | <i>10.7%</i> | <i>8.3%</i> | <i>12.5%</i> |            |

**All accidental other building fires (02bii) - number of Incidents**



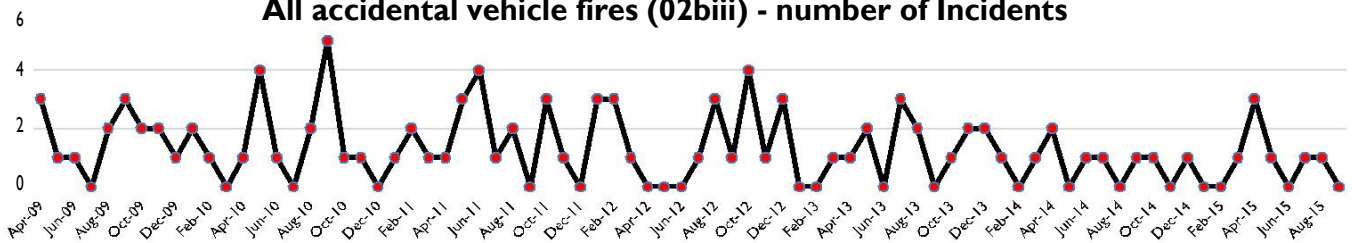
| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 21         | 21         | 17         | 19         | 25         |            |
| W2 - Glasgow City                                 | 83         | 75         | 68         | 76         | 78         |            |
| W3 - South Lanarkshire                            | 14         | 18         | 18         | 19         | 11         |            |
| W4 - North Lanarkshire                            | 17         | 20         | 19         | 16         | 17         |            |
| W5 - Ayrshire East / North / South                | 26         | 25         | 21         | 27         | 29         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 17         | 18         | 28         | 24         | 32         |            |
| W7 - Dumfries & Galloway                          | 11         | 7          | 13         | 11         | 5          |            |
| <i>W6 % of SDA Total</i>                          | <i>9%</i>  | <i>10%</i> | <i>15%</i> | <i>13%</i> | <i>16%</i> |            |
| <b>Scotland</b>                                   | <b>442</b> | <b>433</b> | <b>445</b> | <b>413</b> | <b>474</b> |            |

**All accidental vehicle fires (02biii) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 1       | 1       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 1       | 1       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 1       | 1       | 0       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 1       | 2       | 0       | 1       | 0       |            |
| Busby, Clarkston and Eaglesham             | 1       | 1       | 2       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 3       | 5       | 5       | 2       | 2       |            |
| Inverclyde                       | 2       | 2       | 6       | 0       | 2       |            |
| Renfrewshire                     | 6       | 6       | 8       | 6       | 6       |            |
| East Renfrewshire % of LSO Total | 27.3%   | 38.5%   | 26.3%   | 25.0%   | 20.0%   |            |

**All accidental vehicle fires (02biii) - number of Incidents**

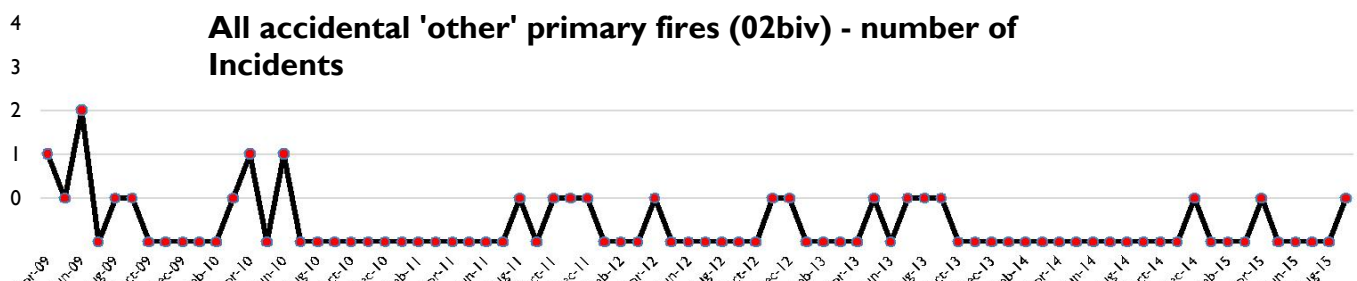


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 15      | 7       | 20      | 15      | 9       |            |
| W2 - Glasgow City                                 | 24      | 23      | 26      | 23      | 33      |            |
| W3 - South Lanarkshire                            | 31      | 27      | 18      | 17      | 14      |            |
| W4 - North Lanarkshire                            | 17      | 17      | 22      | 12      | 14      |            |
| W5 - Ayrshire East / North / South                | 24      | 19      | 15      | 16      | 8       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 11      | 13      | 19      | 8       | 10      |            |
| W7 - Dumfries & Galloway                          | 23      | 12      | 18      | 12      | 19      |            |
| W6 % of SDA Total                                 | 8%      | 11%     | 14%     | 8%      | 9%      |            |
| Scotland  | 326     | 320     | 352     | 292     | 295     |            |

**All accidental 'other' primary fires (02biv) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 0       | 1       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 1       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 1       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13     | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|--------------|-------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 1            | 0           | 3            | 0           | 1            |            |
| Inverclyde                              | 1            | 2           | 0            | 0           | 2            |            |
| Renfrewshire                            | 0            | 3           | 2            | 2           | 4            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>50.0%</i> | <i>0.0%</i> | <i>60.0%</i> | <i>0.0%</i> | <i>14.3%</i> |            |

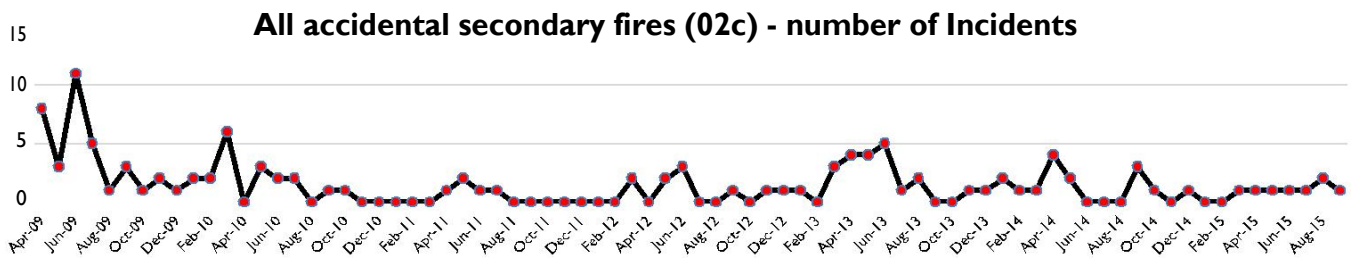


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 3          | 2          | 6          | 6          | 4          |            |
| W2 - Glasgow City                                 | 5          | 8          | 6          | 3          | 5          |            |
| W3 - South Lanarkshire                            | 4          | 2          | 3          | 4          | 2          |            |
| W4 - North Lanarkshire                            | 2          | 4          | 5          | 4          | 3          |            |
| W5 - Ayrshire East / North / South                | 4          | 12         | 7          | 9          | 2          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 2          | 5          | 5          | 2          | 7          |            |
| W7 - Dumfries & Galloway                          | 5          | 4          | 2          | 2          | 2          |            |
| <i>W6 % of SDA Total</i>                          | <i>8%</i>  | <i>14%</i> | <i>15%</i> | <i>7%</i>  | <i>28%</i> |            |
| <b>Scotland</b>                                   | <b>103</b> | <b>119</b> | <b>147</b> | <b>122</b> | <b>110</b> |            |

**All accidental secondary fires (02c) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 0       | 1       | 1       |            |
| Barrhead                                   | 1       | 0       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 1       | 1       | 1       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 1       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 1       | 1       | 1       |            |

| Council area totals within LSO          | 2011/12     | 2012/13     | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|-------------|-------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 1           | 1           | 3            | 3            | 4            |            |
| Inverclyde                              | 2           | 11          | 11           | 4            | 4            |            |
| Renfrewshire                            | 11          | 9           | 10           | 19           | 10           |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>7.1%</i> | <i>4.8%</i> | <i>12.5%</i> | <i>11.5%</i> | <i>22.2%</i> |            |

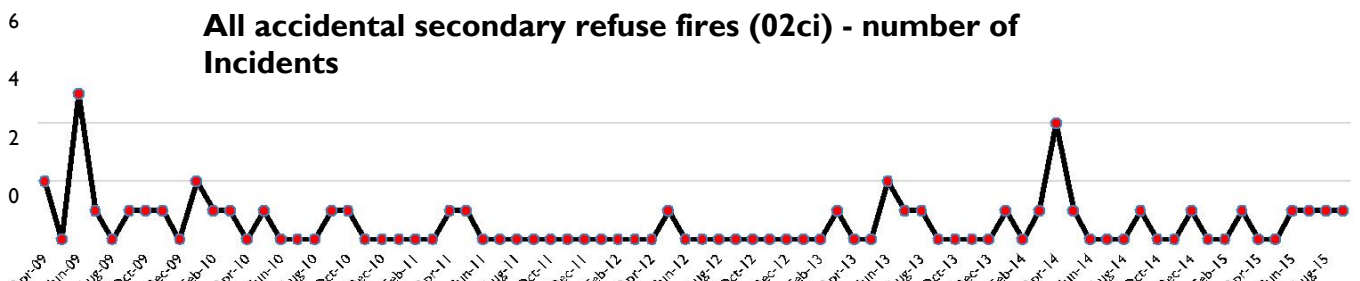


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 25         | 10         | 27         | 29         | 11         |            |
| W2 - Glasgow City                                 | 38         | 45         | 59         | 63         | 37         |            |
| W3 - South Lanarkshire                            | 15         | 6          | 18         | 22         | 13         |            |
| W4 - North Lanarkshire                            | 16         | 6          | 20         | 11         | 9          |            |
| W5 - Ayrshire East / North / South                | 27         | 10         | 39         | 28         | 18         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 14         | 21         | 24         | 26         | 18         |            |
| W7 - Dumfries & Galloway                          | 18         | 13         | 29         | 27         | 11         |            |
| <i>W6 % of SDA Total</i>                          | <i>9%</i>  | <i>19%</i> | <i>11%</i> | <i>13%</i> | <i>15%</i> |            |
| <b>Scotland</b>                                   | <b>523</b> | <b>391</b> | <b>937</b> | <b>756</b> | <b>640</b> |            |

**All accidental secondary refuse fires (02ci) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 0       | 1       | 1       |            |
| Barrhead                                   | 0       | 0       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 1       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 1       | 0       | 1       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 0       | 0       | 2       | 1       | 3       |            |
| Inverclyde                       | 1       | 6       | 2       | 1       | 3       |            |
| Renfrewshire                     | 1       | 3       | 7       | 8       | 6       |            |
| East Renfrewshire % of LSO Total | 0.0%    | 0.0%    | 18.2%   | 10.0%   | 25.0%   |            |

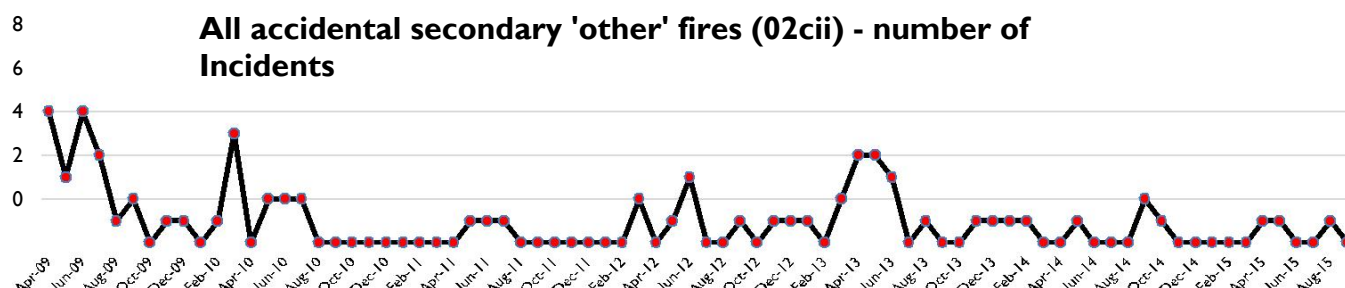


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 8       | 5       | 6       | 10      | 6       |            |
| W2 - Glasgow City                                 | 30      | 29      | 42      | 40      | 29      |            |
| W3 - South Lanarkshire                            | 5       | 2       | 7       | 7       | 4       |            |
| W4 - North Lanarkshire                            | 10      | 3       | 5       | 4       | 4       |            |
| W5 - Ayrshire East / North / South                | 4       | 7       | 15      | 11      | 7       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 2       | 9       | 11      | 10      | 12      |            |
| W7 - Dumfries & Galloway                          | 8       | 8       | 10      | 15      | 5       |            |
| W6 % of SDA Total                                 | 3%      | 14%     | 11%     | 10%     | 18%     |            |
| Scotland  | 254     | 220     | 332     | 335     | 354     |            |

### All accidental secondary 'other' fires (02cii) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 0       | 0       | 0       | 0       | 0       |            |
| Barrhead                                    | 1       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                   | 0       | 1       | 0       | 1       | 1       |            |
| Netherlee, Stamperland and Williamwood      | 0       | 0       | 1       | 0       | 0       |            |
| Newton Mearns South                         | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham              | 0       | 0       | 0       | 1       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 1       | 1       | 1       | 2       | 1       |            |
| Inverclyde                       | 1       | 5       | 9       | 3       | 1       |            |
| Renfrewshire                     | 10      | 6       | 3       | 11      | 4       |            |
| East Renfrewshire % of LSO Total | 8.3%    | 8.3%    | 7.7%    | 12.5%   | 16.7%   |            |

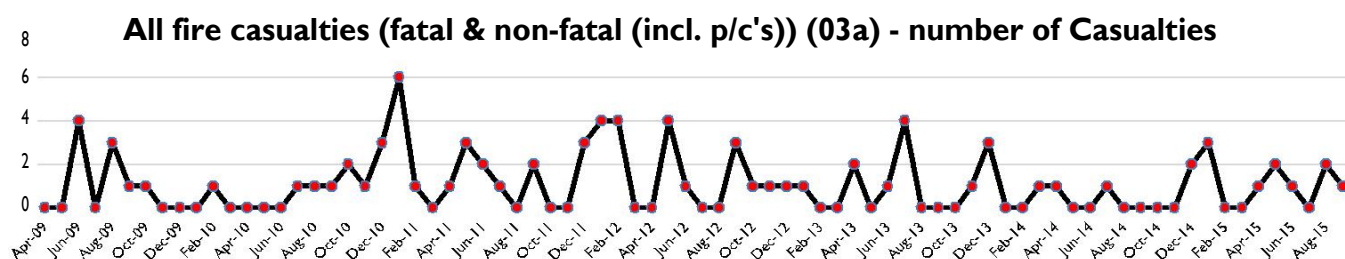


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 17      | 5       | 21      | 19      | 5       |            |
| W2 - Glasgow City                                 | 8       | 16      | 17      | 23      | 8       |            |
| W3 - South Lanarkshire                            | 10      | 4       | 11      | 15      | 9       |            |
| W4 - North Lanarkshire                            | 6       | 3       | 15      | 7       | 5       |            |
| W5 - Ayrshire East / North / South                | 23      | 3       | 24      | 17      | 11      |            |
| W6 - Renfrewshire / & East / Inverclyde           | 12      | 12      | 13      | 16      | 6       |            |
| W7 - Dumfries & Galloway                          | 10      | 5       | 19      | 12      | 6       |            |
| W6 % of SDA Total                                 | 14%     | 25%     | 11%     | 15%     | 12%     |            |
| Scotland  | 269     | 171     | 605     | 421     | 286     |            |

### All fire casualties (fatal & non-fatal (incl. p/c's)) (03a) - number of Casualties

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 1       | 1       | 2       | 0       | 0       |            |
| Barrhead                                    | 2       | 0       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                   | 0       | 2       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood      | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                         | 0       | 0       | 0       | 1       | 1       |            |
| Busby, Clarkston and Eaglesham              | 0       | 0       | 2       | 0       | 1       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 3            | 3            | 4            | 1           | 3            |            |
| Inverclyde                              | 5            | 3            | 16           | 8           | 5            |            |
| Renfrewshire                            | 4            | 7            | 12           | 5           | 3            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>25.0%</i> | <i>23.1%</i> | <i>12.5%</i> | <i>7.1%</i> | <i>27.3%</i> |            |

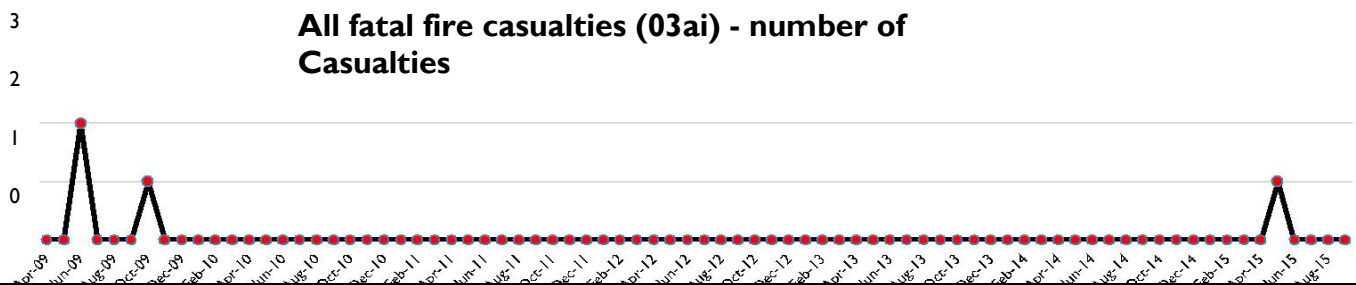


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 18         | 11         | 14         | 11         | 13         |            |
| W2 - Glasgow City                                 | 50         | 63         | 48         | 45         | 26         |            |
| W3 - South Lanarkshire                            | 20         | 10         | 11         | 13         | 15         |            |
| W4 - North Lanarkshire                            | 18         | 14         | 30         | 15         | 12         |            |
| W5 - Ayrshire East / North / South                | 23         | 12         | 25         | 17         | 13         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 12         | 13         | 32         | 14         | 11         |            |
| W7 - Dumfries & Galloway                          | 10         | 9          | 6          | 4          | 4          |            |
| <i>W6 % of SDA Total</i>                          | <i>8%</i>  | <i>10%</i> | <i>19%</i> | <i>12%</i> | <i>12%</i> |            |
| <b>Scotland</b>                                   | <b>358</b> | <b>294</b> | <b>375</b> | <b>272</b> | <b>263</b> |            |

**All fatal fire casualties (03ai) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 0       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 0       | 0       | 0       | 0       | 0       |            |
| Inverclyde                       | 0       | 0       | 0       | 0       | 0       |            |
| Renfrewshire                     | 0       | 0       | 0       | 1       | 0       |            |
| East Renfrewshire % of LSO Total | #DIV/0! | #DIV/0! | #DIV/0! | 0.0%    | #DIV/0! |            |



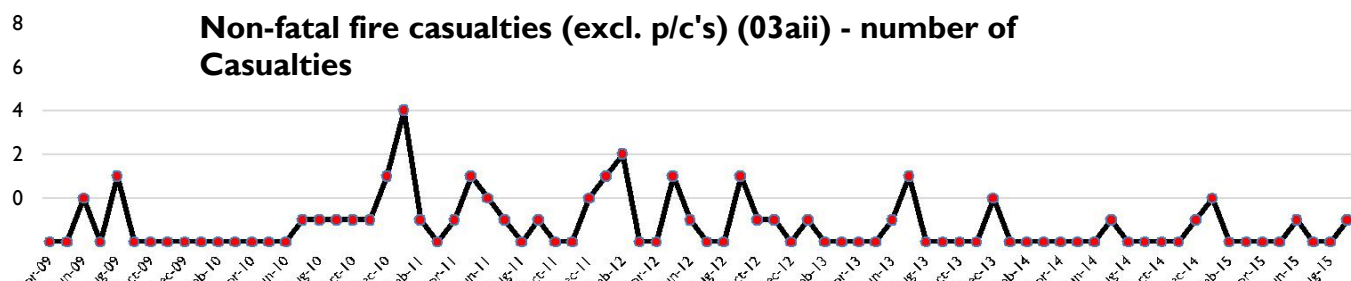
| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 3       | 0       | 0       | 1       | 0       |            |
| W2 - Glasgow City                                 | 1       | 1       | 2       | 1       | 0       |            |
| W3 - South Lanarkshire                            | 0       | 0       | 0       | 1       | 0       |            |
| W4 - North Lanarkshire                            | 1       | 0       | 1       | 0       | 1       |            |
| W5 - Ayrshire East / North / South                | 1       | 2       | 1       | 1       | 1       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 0       | 0       | 0       | 1       | 0       |            |
| W7 - Dumfries & Galloway                          | 0       | 0       | 0       | 0       | 1       |            |
| W6 % of SDA Total                                 | 0%      | 0%      | 0%      | 20%     | 0%      |            |
| Scotland  | 17      | 8       | 11      | 8       | 7       |            |



**Non-fatal fire casualties (excl. p/c's) (03aii) - number of Casualties**

|  | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 1       | 2       | 0       | 0       |            |
| Barrhead                                   | 1       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 2       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 1       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 1       | 0       | 0       |            |

| Council area totals within LSO          | 2            | 3            | 3            | 1            | 1            |  |
|---|--------------|--------------|--------------|--------------|--------------|--|
| East Renfrewshire                       | 2            | 3            | 3            | 1            | 1            |  |
| Inverclyde                              | 3            | 3            | 11           | 5            | 5            |  |
| Renfrewshire                            | 4            | 5            | 9            | 4            | 2            |  |
| <i>East Renfrewshire % of LSO Total</i> | <i>22.2%</i> | <i>27.3%</i> | <i>13.0%</i> | <i>10.0%</i> | <i>12.5%</i> |  |

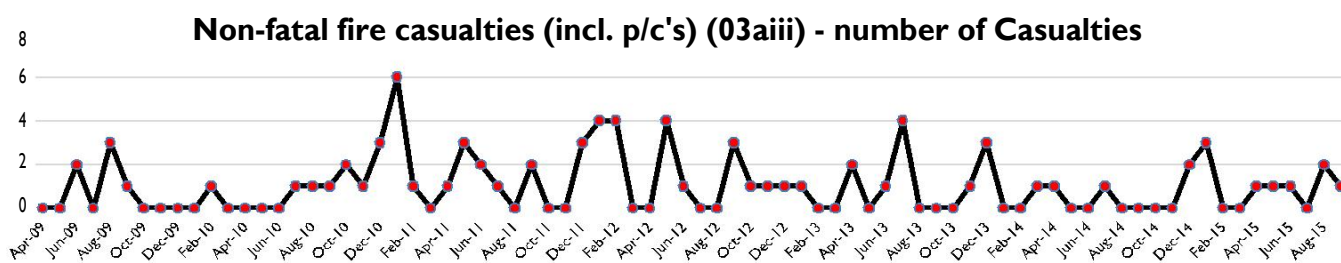


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 11         | 9          | 13         | 5          | 9          |            |
| W2 - Glasgow City                                 | 35         | 38         | 38         | 26         | 19         |            |
| W3 - South Lanarkshire                            | 18         | 8          | 7          | 9          | 12         |            |
| W4 - North Lanarkshire                            | 14         | 10         | 20         | 11         | 6          |            |
| W5 - Ayrshire East / North / South                | 15         | 6          | 21         | 15         | 9          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 9          | 11         | 23         | 10         | 8          |            |
| W7 - Dumfries & Galloway                          | 7          | 8          | 6          | 4          | 3          |            |
| <i>W6 % of SDA Total</i>                          | <i>8%</i>  | <i>12%</i> | <i>18%</i> | <i>13%</i> | <i>12%</i> |            |
| <b>Scotland</b>                                   | <b>266</b> | <b>224</b> | <b>286</b> | <b>200</b> | <b>198</b> |            |

**Non-fatal fire casualties (incl. p/c's) (03aiii) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 1       | 2       | 0       | 0       |            |
| Barrhead                                   | 2       | 0       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 2       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 1       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 2       | 0       | 1       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 3            | 3            | 4            | 1           | 3            |            |
| Inverclyde                              | 5            | 3            | 16           | 8           | 5            |            |
| Renfrewshire                            | 4            | 7            | 12           | 4           | 3            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>25.0%</i> | <i>23.1%</i> | <i>12.5%</i> | <i>7.7%</i> | <i>27.3%</i> |            |

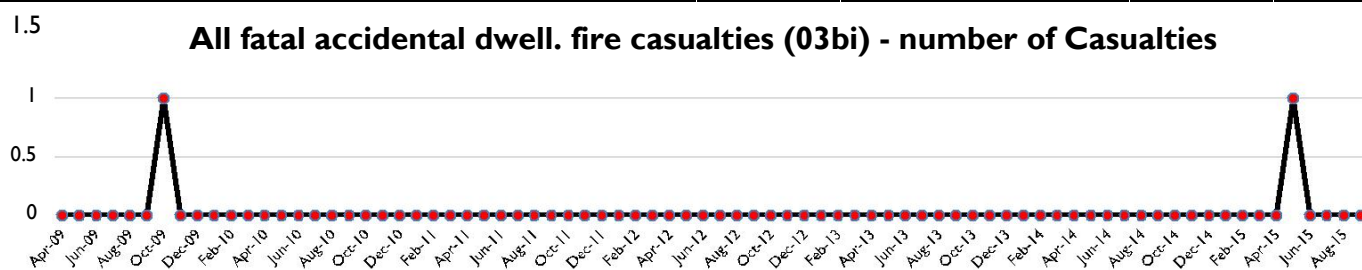


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 15         | 11         | 14         | 10         | 13         |            |
| W2 - Glasgow City                                 | 49         | 62         | 46         | 44         | 26         |            |
| W3 - South Lanarkshire                            | 20         | 10         | 11         | 12         | 15         |            |
| W4 - North Lanarkshire                            | 17         | 14         | 29         | 15         | 11         |            |
| W5 - Ayrshire East / North / South                | 22         | 10         | 24         | 16         | 12         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 12         | 13         | 32         | 13         | 11         |            |
| W7 - Dumfries & Galloway                          | 10         | 9          | 6          | 4          | 3          |            |
| <i>W6 % of SDA Total</i>                          | <i>8%</i>  | <i>10%</i> | <i>20%</i> | <i>11%</i> | <i>12%</i> |            |
| <b>Scotland</b>                                   | <b>341</b> | <b>286</b> | <b>364</b> | <b>264</b> | <b>256</b> |            |

**All fatal accidental dwell. fire casualties (03bi) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 0       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 0       | 0       | 0       | 0       | 0       |            |
| Inverclyde                       | 0       | 0       | 0       | 0       | 0       |            |
| Renfrewshire                     | 0       | 0       | 0       | 0       | 0       |            |
| East Renfrewshire % of LSO Total | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! |            |

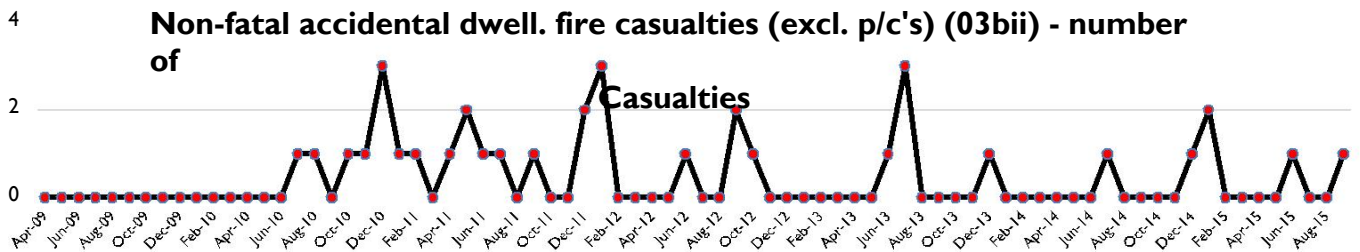


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 3       | 0       | 0       | 0       | 0       |            |
| W2 - Glasgow City                                 | 1       | 0       | 2       | 0       | 0       |            |
| W3 - South Lanarkshire                            | 0       | 0       | 0       | 1       | 0       |            |
| W4 - North Lanarkshire                            | 1       | 0       | 1       | 0       | 1       |            |
| W5 - Ayrshire East / North / South                | 0       | 2       | 1       | 0       | 1       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 0       | 0       | 0       | 0       | 0       |            |
| W7 - Dumfries & Galloway                          | 0       | 0       | 0       | 0       | 0       |            |
| W6 % of SDA Total                                 | 0%      | 0%      | 0%      | 0%      | 0%      |            |
| Scotland  | 11      | 5       | 9       | 4       | 3       |            |

**Non-fatal accidental dwell. fire casualties (excl. p/c's) (03bii) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 0       | 2       | 0       | 0       |            |
| Barrhead                                   | 1       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 2       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 1       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 1       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 2            | 2            | 3            | 1            | 1            |            |
| Inverclyde                              | 1            | 3            | 6            | 4            | 4            |            |
| Renfrewshire                            | 4            | 3            | 4            | 4            | 2            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>28.6%</i> | <i>25.0%</i> | <i>23.1%</i> | <i>11.1%</i> | <i>14.3%</i> |            |



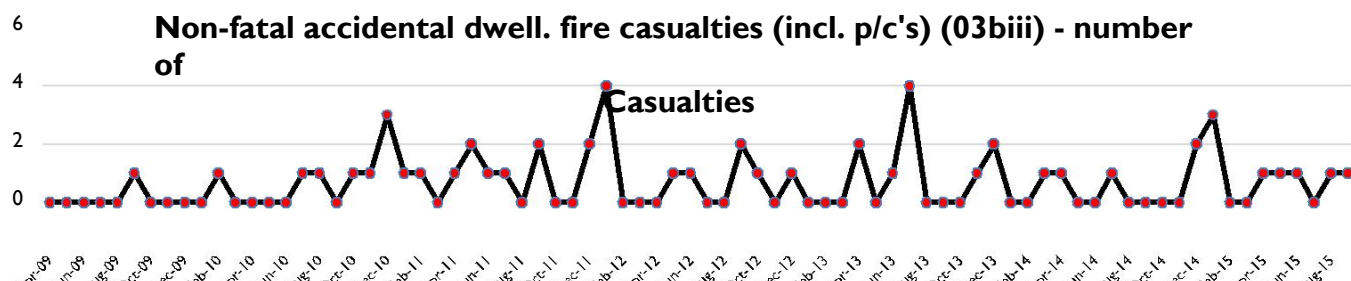
| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 8          | 3          | 10         | 3          | 6          |            |
| W2 - Glasgow City                                 | 21         | 25         | 27         | 25         | 5          |            |
| W3 - South Lanarkshire                            | 9          | 7          | 5          | 8          | 10         |            |
| W4 - North Lanarkshire                            | 6          | 7          | 8          | 8          | 5          |            |
| W5 - Ayrshire East / North / South                | 9          | 5          | 12         | 10         | 8          |            |
| W6 - Renfrewshire / & East / Inverclyde           | 7          | 8          | 13         | 9          | 7          |            |
| W7 - Dumfries & Galloway                          | 6          | 5          | 5          | 2          | 1          |            |
| <i>W6 % of SDA Total</i>                          | <i>11%</i> | <i>13%</i> | <i>16%</i> | <i>14%</i> | <i>17%</i> |            |
| <b>Scotland</b>                                   | <b>177</b> | <b>143</b> | <b>199</b> | <b>151</b> | <b>134</b> |            |



**Non-fatal accidental dwell. fire casualties (incl. p/c's) (03biii) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 1       | 0       | 2       | 0       | 0       |            |
| Barrhead                                   | 2       | 0       | 0       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 0       | 2       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 1       | 1       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 2       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13      | 2013/14      | 2014/15     | 2015/16      | Sparklines |
|---|--------------|--------------|--------------|-------------|--------------|------------|
| East Renfrewshire                       | 3            | 2            | 4            | 1           | 2            |            |
| Inverclyde                              | 1            | 3            | 7            | 7           | 4            |            |
| Renfrewshire                            | 4            | 4            | 4            | 4           | 2            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>37.5%</i> | <i>22.2%</i> | <i>26.7%</i> | <i>8.3%</i> | <i>25.0%</i> |            |

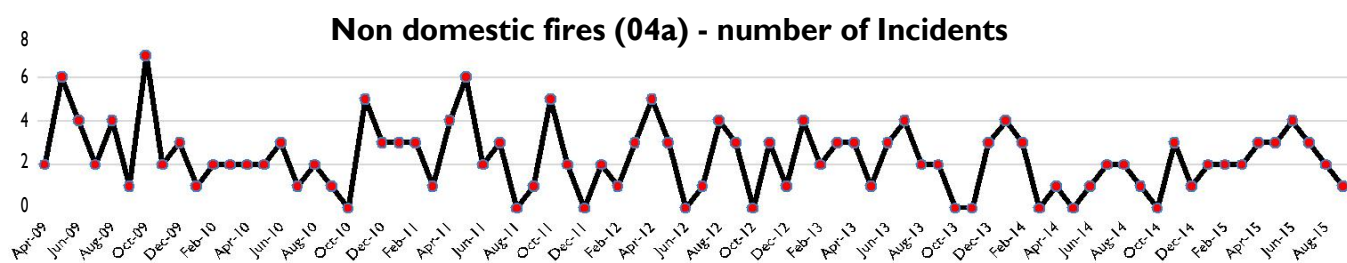


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 8          | 5          | 11         | 3          | 9          |            |
| W2 - Glasgow City                                 | 31         | 43         | 35         | 35         | 12         |            |
| W3 - South Lanarkshire                            | 11         | 9          | 9          | 11         | 11         |            |
| W4 - North Lanarkshire                            | 8          | 10         | 9          | 9          | 10         |            |
| W5 - Ayrshire East / North / South                | 14         | 7          | 13         | 11         | 11         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 8          | 9          | 15         | 12         | 8          |            |
| W7 - Dumfries & Galloway                          | 9          | 6          | 5          | 2          | 1          |            |
| <i>W6 % of SDA Total</i>                          | <i>9%</i>  | <i>10%</i> | <i>15%</i> | <i>14%</i> | <i>13%</i> |            |
| <b>Scotland</b>                                   | <b>227</b> | <b>189</b> | <b>253</b> | <b>196</b> | <b>181</b> |            |

### Non domestic fires (04a) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 2       | 2       | 3       | 0       | 0       |            |
| Barrhead                                    | 2       | 4       | 3       | 2       | 2       |            |
| Giffnock and Thornliebank                   | 0       | 0       | 2       | 2       | 1       |            |
| Netherlee, Stamperland and Williamwood      | 0       | 1       | 0       | 0       | 1       |            |
| Newton Mearns South                         | 0       | 0       | 0       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham              | 0       | 1       | 0       | 1       | 1       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 4       | 8       | 8       | 5       | 6       |            |
| Inverclyde                       | 9       | 6       | 9       | 12      | 11      |            |
| Renfrewshire                     | 25      | 16      | 24      | 23      | 28      |            |
| East Renfrewshire % of LSO Total | 10.5%   | 26.7%   | 19.5%   | 12.5%   | 13.3%   |            |

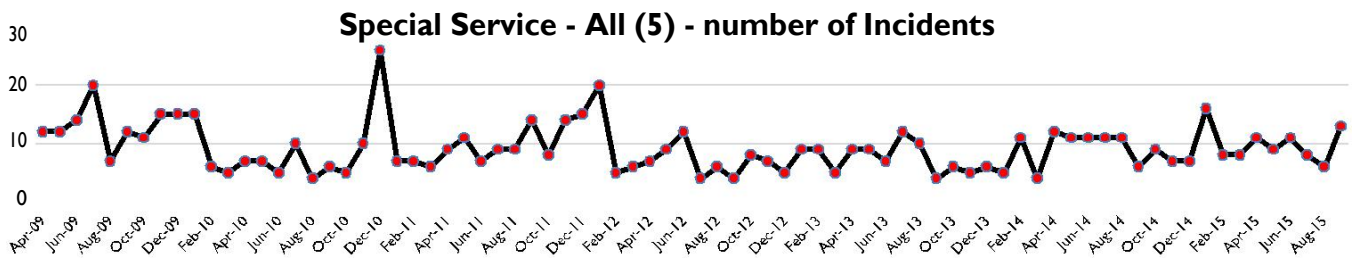


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 32         | 32         | 26         | 28         | 31         |            |
| W2 - Glasgow City                                 | 117        | 107        | 96         | 111        | 104        |            |
| W3 - South Lanarkshire                            | 35         | 30         | 29         | 24         | 18         |            |
| W4 - North Lanarkshire                            | 40         | 43         | 32         | 29         | 32         |            |
| W5 - Ayrshire East / North / South                | 52         | 33         | 34         | 44         | 38         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 38         | 30         | 41         | 40         | 45         |            |
| W7 - Dumfries & Galloway                          | 12         | 12         | 16         | 15         | 5          |            |
| W6 % of SDA Total                                 | 12%        | 10%        | 15%        | 14%        | 16%        |            |
| <b>Scotland</b>                                   | <b>676</b> | <b>617</b> | <b>611</b> | <b>581</b> | <b>644</b> |            |

**Special Service - All (5) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 6       | 1       | 6       | 6       | 3       |            |
| Barrhead                                   | 9       | 4       | 7       | 7       | 11      |            |
| Giffnock and Thornliebank                  | 5       | 2       | 3       | 3       | 4       |            |
| Netherlee, Stamperland and Williamwood     | 3       | 0       | 4       | 6       | 5       |            |
| Newton Mearns South                        | 2       | 1       | 5       | 3       | 1       |            |
| Busby, Clarkston and Eaglesham             | 7       | 6       | 1       | 3       | 3       |            |

| Council area totals within LSO          | 2011/12      | 2012/13     | 2013/14      | 2014/15      | 2015/16      | Sparklines |
|---|--------------|-------------|--------------|--------------|--------------|------------|
| East Renfrewshire                       | 32           | 14          | 26           | 28           | 27           |            |
| Inverclyde                              | 66           | 45          | 64           | 42           | 47           |            |
| Renfrewshire                            | 136          | 94          | 72           | 77           | 107          |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>13.7%</i> | <i>9.2%</i> | <i>16.0%</i> | <i>19.0%</i> | <i>14.9%</i> |            |



| LSO area totals within SDA                        | 2011/12     | 2012/13     | 2013/14     | 2014/15     | 2015/16     | Sparklines |
|---|-------------|-------------|-------------|-------------|-------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 153         | 144         | 132         | 118         | 124         |            |
| W2 - Glasgow City                                 | 415         | 458         | 391         | 376         | 435         |            |
| W3 - South Lanarkshire                            | 143         | 129         | 125         | 104         | 114         |            |
| W4 - North Lanarkshire                            | 134         | 155         | 132         | 132         | 150         |            |
| W5 - Ayrshire East / North / South                | 180         | 184         | 139         | 139         | 170         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 234         | 153         | 162         | 147         | 181         |            |
| W7 - Dumfries & Galloway                          | 58          | 49          | 70          | 47          | 83          |            |
| <i>W6 % of SDA Total</i>                          | <i>18%</i>  | <i>12%</i>  | <i>14%</i>  | <i>14%</i>  | <i>14%</i>  |            |
| <b>Scotland</b>                                   | <b>2534</b> | <b>2559</b> | <b>2452</b> | <b>2582</b> | <b>2899</b> |            |

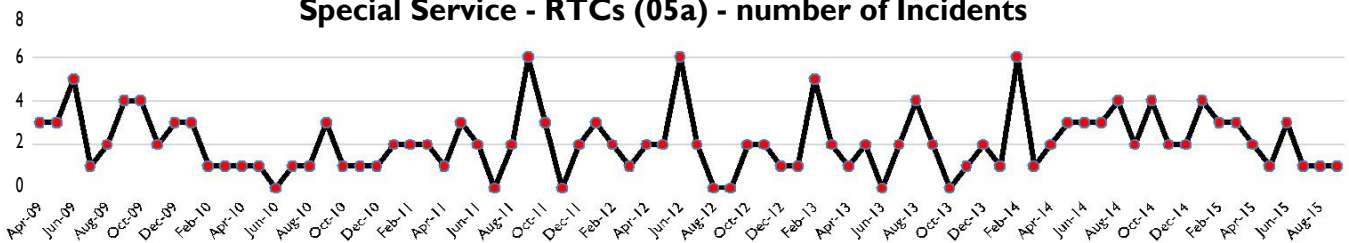


## Special Service - RTCs (05a) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 2       | 0       | 3       | 2       | 0       |            |
| Barrhead                                    | 4       | 0       | 2       | 0       | 1       |            |
| Giffnock and Thornliebank                   | 1       | 0       | 1       | 2       | 1       |            |
| Netherlee, Stamperland and Williamwood      | 0       | 0       | 1       | 1       | 0       |            |
| Newton Mearns South                         | 0       | 0       | 1       | 3       | 0       |            |
| Busby, Clarkston and Eaglesham              | 1       | 2       | 0       | 1       | 1       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 8       | 2       | 8       | 9       | 3       |            |
| Inverclyde                       | 10      | 9       | 10      | 9       | 10      |            |
| Renfrewshire                     | 16      | 15      | 10      | 10      | 12      |            |
| East Renfrewshire % of LSO Total | 23.5%   | 7.7%    | 28.6%   | 32.1%   | 12.0%   |            |

## Special Service - RTCs (05a) - number of Incidents

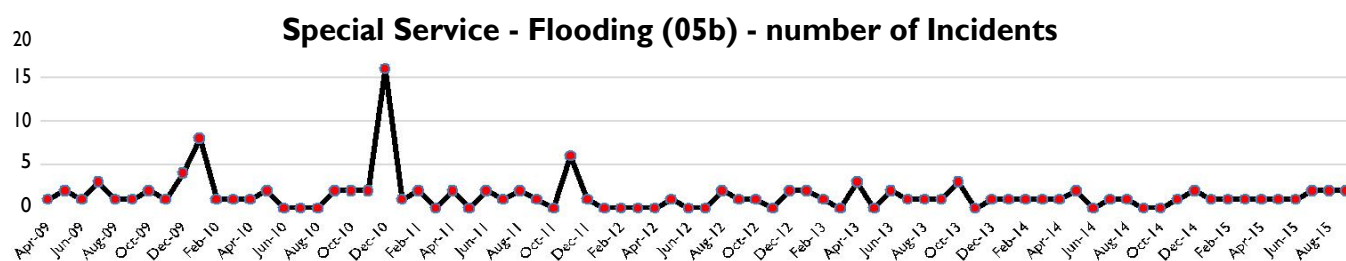


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 40      | 36      | 41      | 38      | 27      |            |
| W2 - Glasgow City                                 | 43      | 51      | 36      | 51      | 49      |            |
| W3 - South Lanarkshire                            | 32      | 38      | 33      | 27      | 26      |            |
| W4 - North Lanarkshire                            | 28      | 38      | 24      | 26      | 25      |            |
| W5 - Ayrshire East / North / South                | 52      | 39      | 47      | 27      | 34      |            |
| W6 - Renfrewshire / & East / Inverclyde           | 34      | 26      | 28      | 28      | 25      |            |
| W7 - Dumfries & Galloway                          | 32      | 20      | 29      | 21      | 27      |            |
| W6 % of SDA Total                                 | 13%     | 10%     | 12%     | 13%     | 12%     |            |
| Scotland  | 576     | 557     | 557     | 603     | 596     |            |

## Special Service - Flooding (05b) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 2       | 1       | 0       | 0       | 0       |            |
| Barrhead                                    | 0       | 1       | 0       | 2       | 3       |            |
| Giffnock and Thornliebank                   | 0       | 1       | 1       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood      | 1       | 0       | 0       | 0       | 3       |            |
| Newton Mearns South                         | 1       | 0       | 2       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham              | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 4       | 3       | 3       | 2       | 6       |            |
| Inverclyde                       | 19      | 7       | 23      | 10      | 4       |            |
| Renfrewshire                     | 9       | 14      | 13      | 9       | 6       |            |
| East Renfrewshire % of LSO Total | 12.5%   | 12.5%   | 7.7%    | 9.5%    | 37.5%   |            |



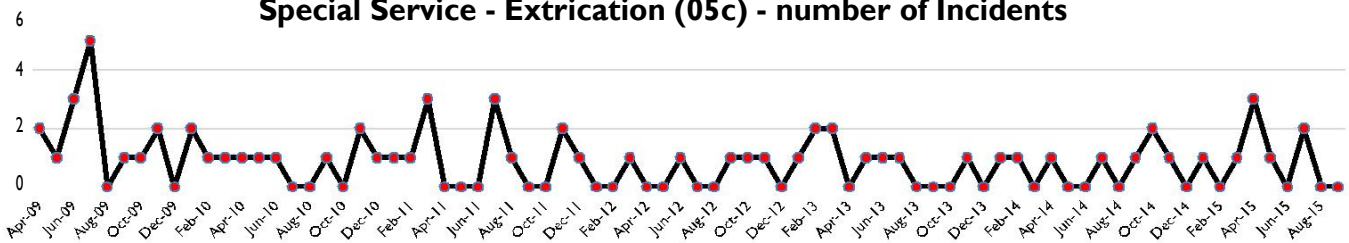
| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 11      | 21      | 12      | 8       | 7       |            |
| W2 - Glasgow City                                 | 60      | 107     | 63      | 61      | 36      |            |
| W3 - South Lanarkshire                            | 16      | 18      | 11      | 14      | 4       |            |
| W4 - North Lanarkshire                            | 10      | 34      | 12      | 11      | 26      |            |
| W5 - Ayrshire East / North / South                | 21      | 46      | 9       | 17      | 9       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 32      | 24      | 39      | 21      | 16      |            |
| W7 - Dumfries & Galloway                          | 3       | 2       | 14      | 4       | 7       |            |
| W6 % of SDA Total                                 | 21%     | 10%     | 24%     | 15%     | 15%     |            |
| Scotland  | 363     | 467     | 281     | 302     | 250     |            |

**Special Service - Extrication (05c) - number of Incidents**

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 0       | 0       | 1       | 0       | 0       |            |
| Barrhead                                    | 1       | 1       | 0       | 2       | 2       |            |
| Giffnock and Thornliebank                   | 0       | 0       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood      | 1       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                         | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham              | 2       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO          | 2011/12      | 2012/13     | 2013/14     | 2014/15      | 2015/16      | Sparklines |
|---|--------------|-------------|-------------|--------------|--------------|------------|
| East Renfrewshire                       | 4            | 1           | 1           | 2            | 2            |            |
| Inverclyde                              | 2            | 5           | 4           | 2            | 4            |            |
| Renfrewshire                            | 13           | 5           | 8           | 8            | 6            |            |
| <i>East Renfrewshire % of LSO Total</i> | <i>21.1%</i> | <i>9.1%</i> | <i>7.7%</i> | <i>16.7%</i> | <i>16.7%</i> |            |

**Special Service - Extrication (05c) - number of Incidents**

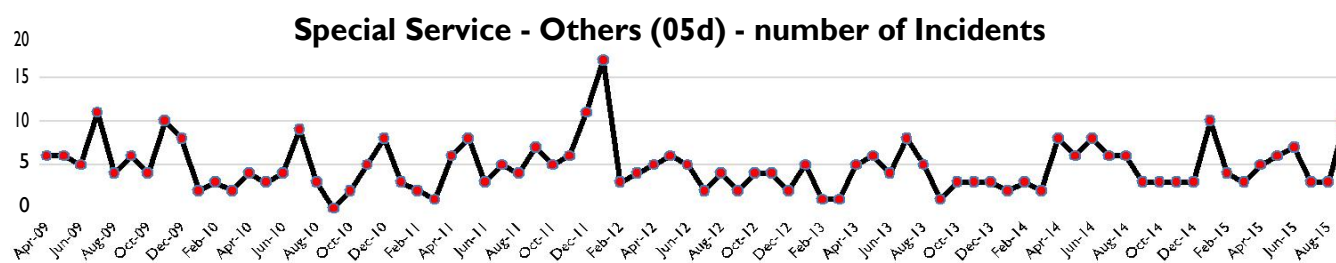


| LSO area totals within SDA                        | 2011/12    | 2012/13    | 2013/14    | 2014/15    | 2015/16    | Sparklines |
|---|------------|------------|------------|------------|------------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 9          | 8          | 11         | 10         | 13         |            |
| W2 - Glasgow City                                 | 39         | 36         | 42         | 25         | 32         |            |
| W3 - South Lanarkshire                            | 17         | 10         | 18         | 7          | 4          |            |
| W4 - North Lanarkshire                            | 12         | 16         | 10         | 16         | 16         |            |
| W5 - Ayrshire East / North / South                | 17         | 14         | 13         | 9          | 16         |            |
| W6 - Renfrewshire / & East / Inverclyde           | 19         | 11         | 13         | 12         | 12         |            |
| W7 - Dumfries & Galloway                          | 3          | 4          | 1          | 3          | 9          |            |
| <i>W6 % of SDA Total</i>                          | <i>16%</i> | <i>11%</i> | <i>12%</i> | <i>15%</i> | <i>12%</i> |            |
| <b>Scotland</b>                                   | <b>244</b> | <b>228</b> | <b>216</b> | <b>236</b> | <b>228</b> |            |

## Special Service - Others (05d) - number of Incidents

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 2       | 0       | 2       | 4       | 3       |            |
| Barrhead                                   | 4       | 2       | 5       | 3       | 5       |            |
| Giffnock and Thornliebank                  | 4       | 1       | 1       | 1       | 3       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 3       | 5       | 2       |            |
| Newton Mearns South                        | 1       | 1       | 2       | 0       | 1       |            |
| Busby, Clarkston and Eaglesham             | 4       | 4       | 1       | 2       | 2       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 16      | 8       | 14      | 15      | 16      |            |
| Inverclyde                       | 35      | 24      | 27      | 21      | 29      |            |
| Renfrewshire                     | 98      | 60      | 41      | 50      | 83      |            |
| East Renfrewshire % of LSO Total | 10.7%   | 8.7%    | 17.1%   | 17.4%   | 12.5%   |            |

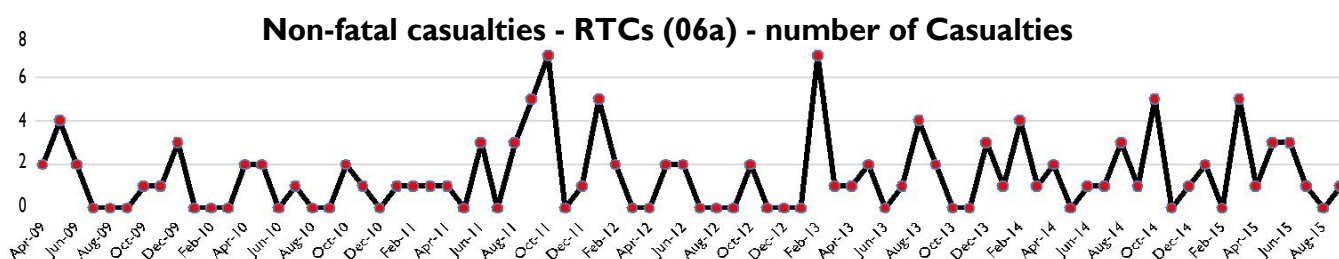


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 93      | 79      | 68      | 62      | 77      |            |
| W2 - Glasgow City                                 | 273     | 264     | 250     | 239     | 318     |            |
| W3 - South Lanarkshire                            | 78      | 63      | 63      | 56      | 80      |            |
| W4 - North Lanarkshire                            | 84      | 67      | 86      | 79      | 83      |            |
| W5 - Ayrshire East / North / South                | 90      | 85      | 70      | 86      | 111     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 149     | 92      | 82      | 86      | 128     |            |
| W7 - Dumfries & Galloway                          | 20      | 23      | 26      | 19      | 40      |            |
| W6 % of SDA Total                                 | 19%     | 14%     | 13%     | 14%     | 15%     |            |
| Scotland  | 1351    | 1307    | 1398    | 1441    | 1825    |            |

**Non-fatal casualties - RTCs (06a) - number of Casualties**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 3       | 3       | 0       |            |
| Barrhead                                   | 5       | 0       | 2       | 0       | 1       |            |
| Giffnock and Thornliebank                  | 1       | 0       | 0       | 1       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 2       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 2       | 0       | 0       | 1       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 8       | 0       | 7       | 5       | 2       |            |
| Inverclyde                       | 21      | 2       | 7       | 9       | 9       |            |
| Renfrewshire                     | 11      | 11      | 10      | 4       | 13      |            |
| East Renfrewshire % of LSO Total | 20.0%   | 0.0%    | 29.2%   | 27.8%   | 8.3%    |            |

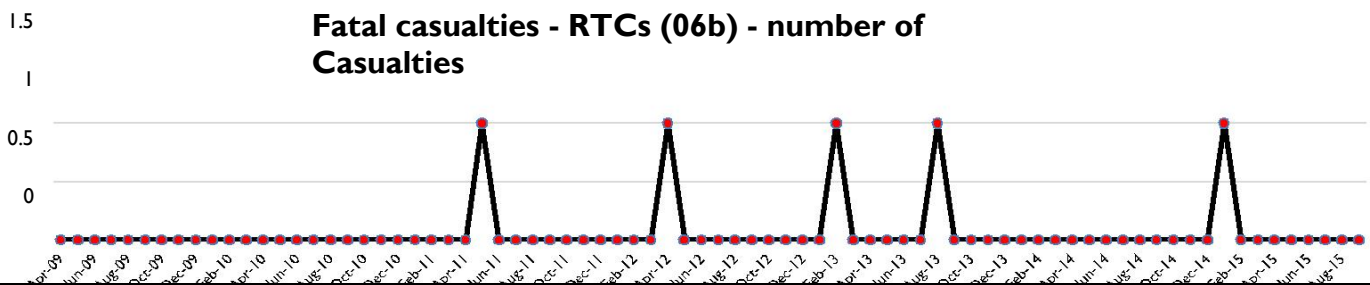


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 37      | 28      | 34      | 29      | 11      |            |
| W2 - Glasgow City                                 | 27      | 43      | 46      | 47      | 37      |            |
| W3 - South Lanarkshire                            | 23      | 32      | 32      | 22      | 19      |            |
| W4 - North Lanarkshire                            | 23      | 29      | 35      | 36      | 45      |            |
| W5 - Ayrshire East / North / South                | 43      | 35      | 36      | 24      | 45      |            |
| W6 - Renfrewshire / & East / Inverclyde           | 40      | 13      | 24      | 18      | 24      |            |
| W7 - Dumfries & Galloway                          | 46      | 33      | 26      | 22      | 21      |            |
| W6 % of SDA Total                                 | 17%     | 6%      | 10%     | 9%      | 12%     |            |
| Scotland  | 532     | 463     | 528     | 489     | 464     |            |

Fatal casualties - RTCs (06b) - number of Casualties

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 0       | 0       | 1       | 0       | 0       |            |
| Barrhead                                   | 0       | 0       | 0       | 0       | 0       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 0       |            |
| Netherlee, Stamperland and Williamwood     | 0       | 0       | 0       | 0       | 0       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 0       | 0       | 1       | 0       | 0       |            |
| Inverclyde                       | 0       | 0       | 0       | 0       | 0       |            |
| Renfrewshire                     | 1       | 0       | 2       | 2       | 0       |            |
| East Renfrewshire % of LSO Total | 0.0%    | #DIV/0! | 33.3%   | 0.0%    | #DIV/0! |            |

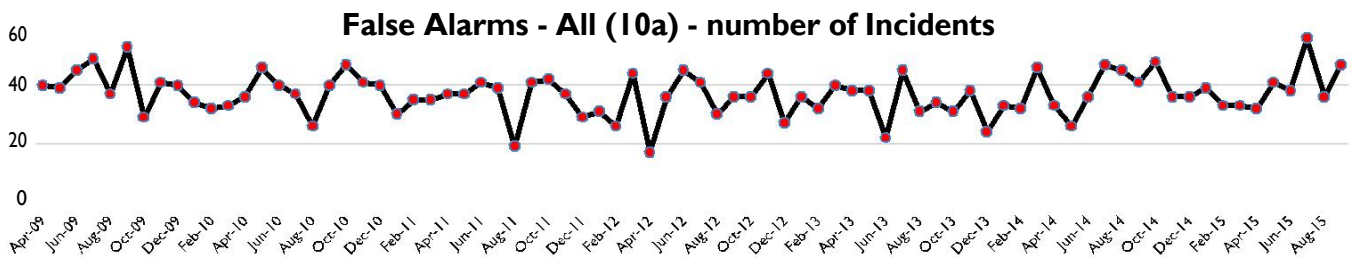


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 2       | 2       | 2       | 0       | 1       |            |
| W2 - Glasgow City                                 | 0       | 0       | 1       | 0       | 0       |            |
| W3 - South Lanarkshire                            | 3       | 1       | 3       | 1       | 1       |            |
| W4 - North Lanarkshire                            | 1       | 4       | 0       | 0       | 1       |            |
| W5 - Ayrshire East / North / South                | 0       | 0       | 3       | 1       | 1       |            |
| W6 - Renfrewshire / & East / Inverclyde           | 1       | 0       | 3       | 2       | 0       |            |
| W7 - Dumfries & Galloway                          | 1       | 0       | 1       | 3       | 4       |            |
| W6 % of SDA Total                                 | 13%     | 0%      | 23%     | 29%     | 0%      |            |
| Scotland  | 21      | 21      | 32      | 29      | 19      |            |

**False Alarms - All (10a) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 18      | 21      | 19      | 23      | 30      |            |
| Barrhead                                   | 24      | 22      | 24      | 28      | 33      |            |
| Giffnock and Thornliebank                  | 29      | 34      | 27      | 42      | 32      |            |
| Netherlee, Stamperland and Williamwood     | 9       | 4       | 11      | 7       | 5       |            |
| Newton Mearns South                        | 10      | 10      | 18      | 17      | 22      |            |
| Busby, Clarkston and Eaglesham             | 9       | 16      | 11      | 16      | 17      |            |

| Council area totals within LSO   | 99    | 107   | 110   | 133   | 139   |  |
|----------------------------------|-------|-------|-------|-------|-------|--|
| East Renfrewshire                | 99    | 107   | 110   | 133   | 139   |  |
| Inverclyde                       | 209   | 199   | 191   | 206   | 173   |  |
| Renfrewshire                     | 377   | 373   | 393   | 365   | 329   |  |
| East Renfrewshire % of LSO Total | 14.5% | 15.8% | 15.9% | 18.9% | 21.7% |  |

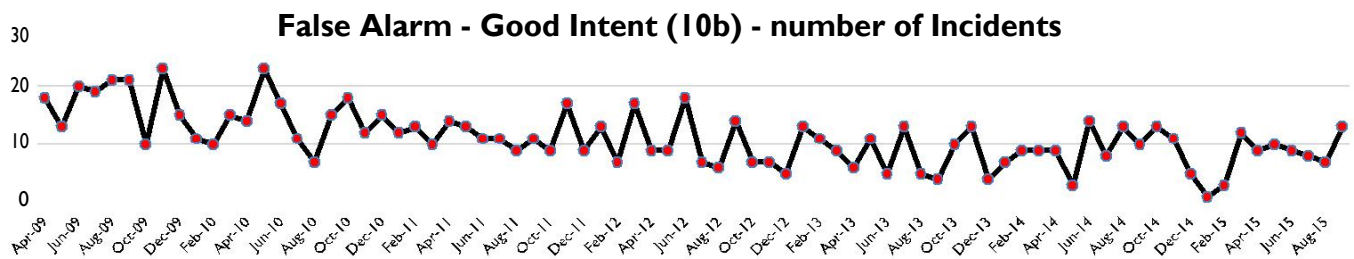


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 649     | 658     | 616     | 655     | 487     |            |
| W2 - Glasgow City                                 | 2169    | 2051    | 2234    | 2194    | 1896    |            |
| W3 - South Lanarkshire                            | 705     | 786     | 716     | 743     | 661     |            |
| W4 - North Lanarkshire                            | 604     | 656     | 661     | 746     | 653     |            |
| W5 - Ayrshire East / North / South                | 874     | 799     | 964     | 978     | 897     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 685     | 679     | 694     | 704     | 641     |            |
| W7 - Dumfries & Galloway                          | 179     | 144     | 158     | 192     | 202     |            |
| W6 % of SDA Total                                 | 12%     | 12%     | 11%     | 11%     | 12%     |            |
| Scotland  | 12723   | 12714   | 13127   | 13531   | 12509   |            |

**False Alarm - Good Intent (10b) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 2       | 4       | 7       | 5       | 4       |            |
| Barrhead                                   | 6       | 8       | 1       | 7       | 12      |            |
| Giffnock and Thornliebank                  | 9       | 5       | 4       | 8       | 5       |            |
| Netherlee, Stamperland and Williamwood     | 5       | 1       | 3       | 3       | 1       |            |
| Newton Mearns South                        | 6       | 2       | 4       | 3       | 4       |            |
| Busby, Clarkston and Eaglesham             | 3       | 7       | 3       | 5       | 2       |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 31      | 27      | 22      | 31      | 28      |            |
| Inverclyde                       | 66      | 43      | 54      | 46      | 37      |            |
| Renfrewshire                     | 102     | 103     | 116     | 98      | 70      |            |
| East Renfrewshire % of LSO Total | 15.6%   | 15.6%   | 11.5%   | 17.7%   | 20.7%   |            |



| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 205     | 216     | 186     | 206     | 86      |            |
| W2 - Glasgow City                                 | 419     | 367     | 471     | 430     | 327     |            |
| W3 - South Lanarkshire                            | 182     | 181     | 202     | 223     | 148     |            |
| W4 - North Lanarkshire                            | 176     | 146     | 189     | 181     | 120     |            |
| W5 - Ayrshire East / North / South                | 239     | 189     | 239     | 248     | 220     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 199     | 173     | 192     | 175     | 135     |            |
| W7 - Dumfries & Galloway                          | 32      | 28      | 44      | 46      | 58      |            |
| W6 % of SDA Total                                 | 14%     | 13%     | 13%     | 12%     | 12%     |            |
| Scotland  | 2828    | 2580    | 2833    | 2709    | 2299    |            |

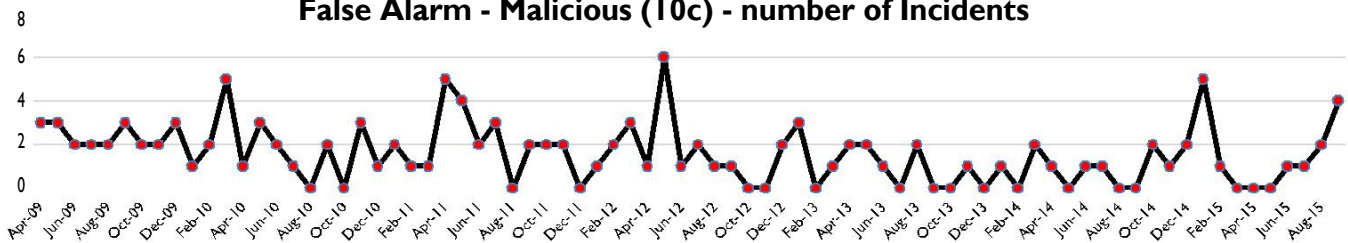


**False Alarm - Malicious (10c) - number of Incidents**

| East Renfrewshire wards                    | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Neilston,Uplawmoor and Newton Mearns North | 2       | 0       | 0       | 0       | 2       |            |
| Barrhead                                   | 2       | 4       | 2       | 1       | 3       |            |
| Giffnock and Thornliebank                  | 0       | 0       | 0       | 0       | 1       |            |
| Netherlee, Stamperland and Williamwood     | 1       | 0       | 0       | 0       | 1       |            |
| Newton Mearns South                        | 0       | 0       | 0       | 0       | 0       |            |
| Busby, Clarkston and Eaglesham             | 0       | 0       | 0       | 0       | 0       |            |

| Council area totals within LSO   | 5     | 4    | 2    | 1    | 7     |  |
|----------------------------------|-------|------|------|------|-------|--|
| East Renfrewshire                | 5     | 4    | 2    | 1    | 7     |  |
| Inverclyde                       | 10    | 17   | 11   | 16   | 13    |  |
| Renfrewshire                     | 26    | 20   | 36   | 12   | 18    |  |
| East Renfrewshire % of LSO Total | 12.2% | 9.8% | 4.1% | 3.4% | 18.4% |  |

**False Alarm - Malicious (10c) - number of Incidents**

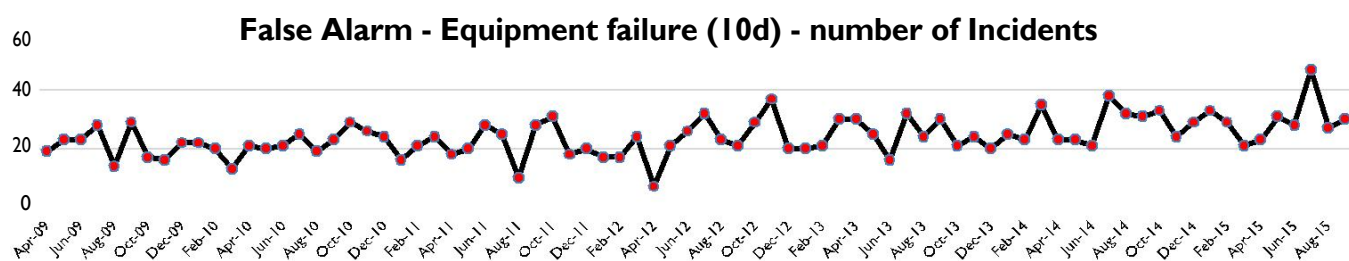


| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 18      | 30      | 17      | 18      | 13      |            |
| W2 - Glasgow City                                 | 186     | 112     | 151     | 119     | 121     |            |
| W3 - South Lanarkshire                            | 58      | 34      | 32      | 27      | 33      |            |
| W4 - North Lanarkshire                            | 59      | 51      | 31      | 34      | 19      |            |
| W5 - Ayrshire East / North / South                | 58      | 73      | 25      | 29      | 41      |            |
| W6 - Renfrewshire / & East / Inverclyde           | 41      | 41      | 49      | 29      | 38      |            |
| W7 - Dumfries & Galloway                          | 4       | 0       | 3       | 4       | 8       |            |
| W6 % of SDA Total                                 | 10%     | 12%     | 16%     | 11%     | 14%     |            |
| Scotland  | 691     | 595     | 565     | 514     | 532     |            |

## False Alarm - Equipment failure (10d) - number of Incidents

| East Renfrewshire wards                     | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Neilston, Uplawmoor and Newton Mearns North | 14      | 17      | 12      | 18      | 24      |            |
| Barrhead                                    | 16      | 10      | 21      | 20      | 18      |            |
| Giffnock and Thornliebank                   | 20      | 29      | 23      | 34      | 26      |            |
| Netherlee, Stamperland and Williamwood      | 3       | 3       | 8       | 4       | 3       |            |
| Newton Mearns South                         | 4       | 8       | 14      | 14      | 18      |            |
| Busby, Clarkston and Eaglesham              | 6       | 9       | 8       | 11      | 15      |            |

| Council area totals within LSO   | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|----------------------------------|---------|---------|---------|---------|---------|------------|
| East Renfrewshire                | 63      | 76      | 86      | 101     | 104     |            |
| Inverclyde                       | 133     | 139     | 126     | 144     | 123     |            |
| Renfrewshire                     | 249     | 250     | 241     | 255     | 241     |            |
| East Renfrewshire % of LSO Total | 14.2%   | 16.3%   | 19.0%   | 20.2%   | 22.2%   |            |



| LSO area totals within SDA                        | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| W1 - Argyll & Bute / East / & West Dunbartonshire | 426     | 412     | 413     | 431     | 388     |            |
| W2 - Glasgow City                                 | 1564    | 1572    | 1612    | 1645    | 1448    |            |
| W3 - South Lanarkshire                            | 465     | 571     | 482     | 493     | 480     |            |
| W4 - North Lanarkshire                            | 369     | 459     | 441     | 531     | 514     |            |
| W5 - Ayrshire East / North / South                | 577     | 537     | 700     | 701     | 636     |            |
| W6 - Renfrewshire / & East / Inverclyde           | 445     | 465     | 453     | 500     | 468     |            |
| W7 - Dumfries & Galloway                          | 143     | 116     | 111     | 142     | 136     |            |
| W6 % of SDA Total                                 | 11%     | 11%     | 11%     | 11%     | 11%     |            |
| Scotland  | 9204    | 9539    | 9729    | 10308   | 9678    |            |

