

Report to:	<b>East Renfrewshire Cabinet</b>
Date of Report:	<b>1 May 2015</b>
Report by:	<b>Paul Tanzilli, Local Senior Officer ( LSO)</b> <b>Scottish Fire and Rescue Service</b>

Subject:	<b>Scottish Fire and Rescue (SFRS) Report</b>
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## **1. PURPOSE OF THIS REPORT**

The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and activities during the fourth quarter (January – March inclusive) of 2014/15, in support of Member scrutiny of local service delivery.

## **2. PERFORMANCE**

### 2.1 Operational Activity Analysis

The attached Scottish Fire and Rescue (SFRS) performance report (Appendix A) provides elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity in the East Renfrewshire area, for quarter 4 of the 2014/2015 reporting year.

The following is a summary of activity analysis for the Key Performance Indicators (KPI) which are identified as priorities in the East Renfrewshire Local Fire and Rescue Plan 2014-17, and Annual Operating Plan 2014.

- There have been no fire fatalities in the reporting period. There have been no fire fatalities in East Renfrewshire in the previous five years.
- There has been an increase in 3 non-fatal fire casualties during the reporting period, however all 3 of these individuals were treated as a precautionary measure only.
- Accidental dwelling fires have increased from 10 to 19 during the reporting period as compared to previous reporting year. However, there continues to be a very small number of deliberate dwelling fires within East Renfrewshire, with only one recorded in this quarter.
- Deliberate fires have increased from 15 to 24 and this is due to the increase in secondary fires, in particular those involving refuse.
- The numbers of fires in non-domestic properties which include commercial, industrial and local authority buildings have continued to remain low this year in line with the reporting period during 2013/14.
- The total number of false alarms attended has decreased from 111 to 102. This is mainly due to calls of good intent, or equipment failure, and will remain a key area of improvement for SFRS in the coming months.

### **3. PRIORITIES & INTERVENTIONS (2014/15)**

SFRS is committed to working in partnership with Community Planning partners in the public, private, and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS activities in terms of educational activities and interventions:

*Home Fire Safety Visits (HFSV)* - SFRS personnel delivered 339 HFSV in East Renfrewshire in the current reporting period where SFRS staff conducted risk assessments, provided safety education and fitted free smoke alarms. Of these visits 149 were deemed as High Risk and all sheltered complexes within the area remain a focus with all residencies receiving a visit.

Telecare installations continue with SFRS staff conducting home visits twice weekly.

*Unwanted Fire Alarm Signals* – SFRS have continued to work closely with local Housing Associations to help reduce the number of unwanted fire alarm signals and equipment faults, particularly in Sheltered Housing Units, and to promote HFSVs to vulnerable clients in Independent Living Accommodation. This number of unwanted signals has decreased and SFRS will continue to carry out joint visits to offset the number of false alarms within these locations.

*Safety in the Park* – Plans are being finalised for the Safety in the Park experiential learning event which will take place in August for all East Renfrewshire primaries. The event is looking to review and update scenarios for this year.

Partnership engagement - Partnership links continue to be reviewed and expanded upon with East Renfrewshire CHCP Drugs and Alcohol Partnership and East Renfrewshire Council regarding road safety together with additional Cook safe and Cut it Out events at a range of venues.

The Early Years resources launch event for nursery provision across East Renfrewshire will take place in May.

A review is currently being undertaken of the 2014/15 Annual Operating Plan for SFRS within East Renfrewshire with outcomes being assessed and plans to be considered for the next operating year.

### **4. RECOMMENDATIONS**

The Cabinet is asked to note the contents of this report and its appendices.

Appendix A- Performance Report Q4 (January – March inclusive) 2014/15





**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

## East Renfrewshire

Wards	<b>6</b>
Population*	<b>89,850</b>
Dwellings*	<b>37,336</b>
Hectares*	<b>17,379</b>

\* Source: GROS - General Register Office for Scotland  
(Mid yr est 2012)

## Q4 Ward performance report

### 2014-2015

#### **DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Q4 2014-2015 vs target\* OR previous 3 yr rolling ave\*\* (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
1a	All deliberate fires	3	AVE.	-11%	
1b	All deliberate primary fires	4	AVE.	-12%	
1bi	All deliberate dwelling fires	5	AVE.	-50%	
1bii	All deliberate other building fires	6	AVE.	-50%	
1biii	All deliberate vehicle fires	7	AVE.	125%	
1biv	All deliberate 'other' primary fires	8	AVE.	-100%	
1c	All deliberate secondary fires	9	AVE.	-11%	
1ci	All deliberate secondary refuse fires	10	AVE.	0%	
1cii	All deliberate secondary 'other' fires	11	AVE.	-18%	
2a	All accidental fires	12	AVE.	0%	
2b	All accidental primary fires	13	AVE.	15%	
2bi	All accidental dwelling fires	14	DWELLING	36%	-10%
2bii	All accidental other building fires	15	AVE.	13%	
2biii	All accidental vehicle fires	16	AVE.	-70%	
2biv	All accidental 'other' primary fires	17	AVE.		
2c	All accidental secondary fires	18	AVE.	-70%	
2ci	All accidental secondary refuse fires	19	AVE.	0%	
2cii	All accidental secondary 'other' fires	20	AVE.	-100%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	29%	
3ai	All fatal fire casualties	22	CASUALTY		-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	0%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	29%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	100%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	125%	
4a	Non domestic fires	28	NON DOM	0%	prev yr
5	Special Service - All	29	AVE.	30%	
5a	Special Service - RTCs	30	AVE.	36%	
5b	Special Service - Flooding	31	AVE.	50%	
5c	Special Service - Extrication	32	AVE.	-25%	
5d	Special Service - Others	33	AVE.	34%	
6a	Non-fatal casualties per RTC	34	AVE.	0%	
6b	Fatal casualties per RTC	35	AVE.	200%	
10a	False Alarms - All	36	AVE.	-4%	
10b	False Alarm - Good Intent	37	AVE.	-49%	
10c	False Alarm - Malicious	38	AVE.	38%	
10d	False Alarm - Equipment failure	39	AVE.	13%	

**TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.**

Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

Reduce the rate of non-domestic fires from the previous year

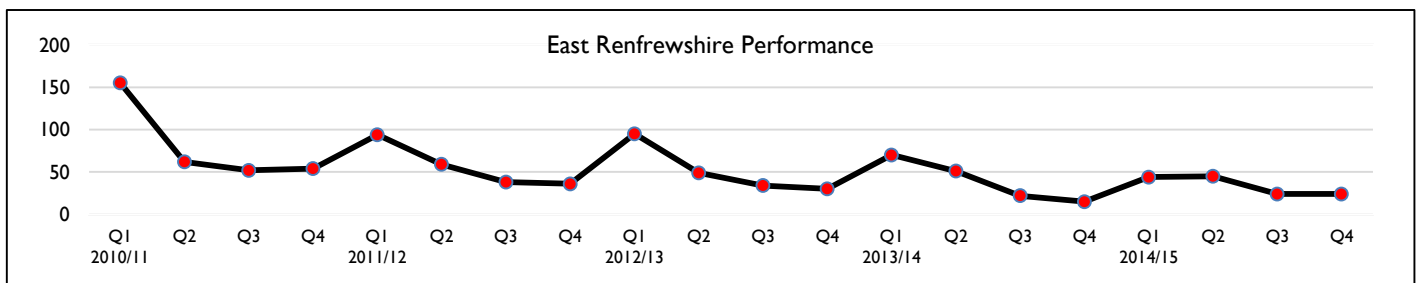
Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

## 1a - All deliberate fires

Q4 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	23	18	19	2	9	
Busby, Clarkston and Eaglesham	6	3	1	4	2	
<b>Giffnock and Thornliebank</b>	2	4	3	5	6	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	15	8	2	1	5	
Netherlee, Stamperland and Williamwood	7	2	2	1	1	
Newton Mearns South	1	1	3	2	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	54	36	30	15	24	
Inverclyde	174	188	70	38	57	
Renfrewshire	184	157	126	62	74	
East Renfrewshire % of LSO Total	13%	9%	13%	13%	15%	

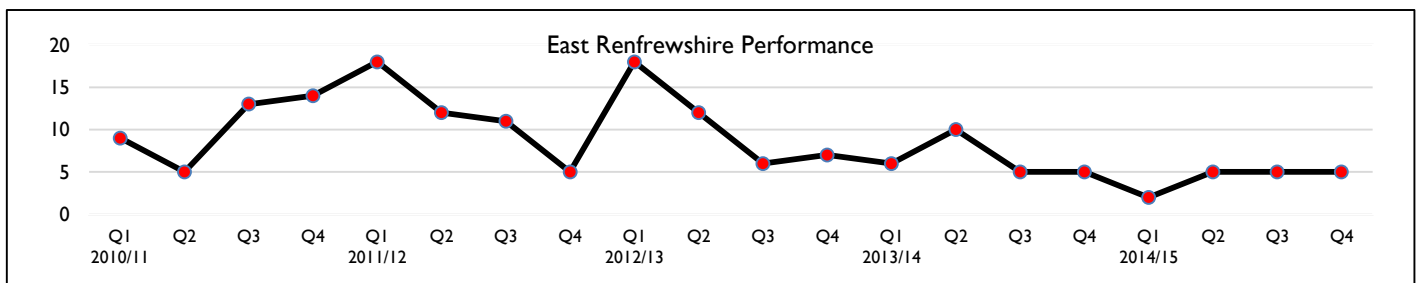


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	271	215	174	113	94	
W2 - Glasgow City	736	708	577	415	422	
W3 - South Lanarkshire	386	351	243	165	159	
W4 - North Lanarkshire	577	590	378	220	286	
W5 - Ayrshire East / North / South	430	406	368	166	195	
W6 - Renfrewshire / & East / Inverclyde	412	381	226	115	155	
W7 - Dumfries & Galloway	42	18	27	15	22	
W6 % of SDA Total	14%	14%	11%	10%	12%	
Scotland	4300	4362	2973	2051	2307	

## Ib - All deliberate primary fires

Q4 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	4	3	0	0	
Busby, Clarkston and Eaglesham	0	0	1	2	0	
Giffnock and Thornliebank	0	0	1	1	3	
Neilston, Uplawmoor and Newton Mearns North	11	1	1	0	2	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	0	1	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	14	5	7	5	5	
Inverclyde	44	30	13	12	6	
Renfrewshire	35	37	29	14	20	
East Renfrewshire % of LSO Total	15%	7%	14%	16%	16%	

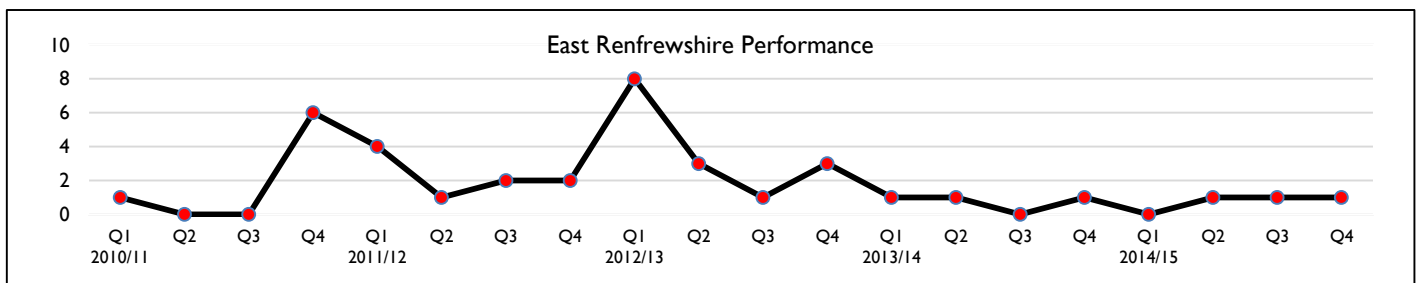


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	43	50	42	26	22	
W2 - Glasgow City	156	163	134	96	79	
W3 - South Lanarkshire	56	49	37	35	39	
W4 - North Lanarkshire	77	61	55	38	33	
W5 - Ayrshire East / North / South	54	46	24	28	31	
W6 - Renfrewshire / & East / Inverclyde	93	72	49	31	31	
W7 - Dumfries & Galloway	15	7	8	6	5	
W6 % of SDA Total	19%	16%	14%	12%	13%	
Scotland	797	792	584	469	472	

Ibi - All deliberate dwelling fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	2	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	6	1	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	2	3	1	1	
Inverclyde	15	10	2	3	4	
Renfrewshire	11	16	7	3	5	
East Renfrewshire % of LSO Total	19%	7%	25%	14%	10%	



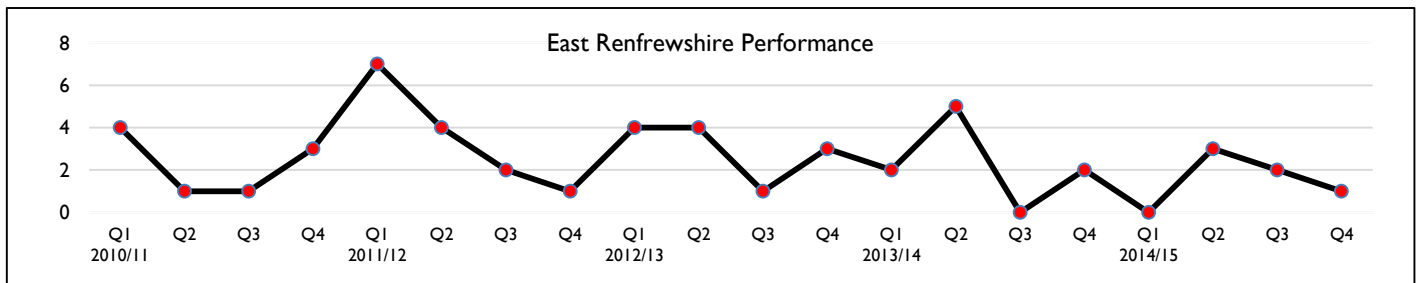
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	11	12	15	7	5	
W2 - Glasgow City	61	61	43	29	22	
W3 - South Lanarkshire	10	17	10	11	10	
W4 - North Lanarkshire	24	11	17	7	7	
W5 - Ayrshire East / North / South	11	9	5	8	9	
W6 - Renfrewshire / & East / Inverclyde	32	28	12	7	10	
W7 - Dumfries & Galloway	6	2	4	0.1	1	
W6 % of SDA Total	21%	20%	11%	10%	16%	
Scotland	246	236	184	129	141	



Ibii - All deliberate other building fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	1	0	0	
Busby, Clarkston and Eaglesham	0	0	1	1	0	
Giffnock and Thornliebank	0	0	1	1	1	
Neilston, Uplawmoor and Newton Mearns North	3	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	1	3	2	1	
Inverclyde	7	5	3	4	0	
Renfrewshire	5	6	7	6	5	
East Renfrewshire % of LSO Total	20%	8%	23%	17%	17%	

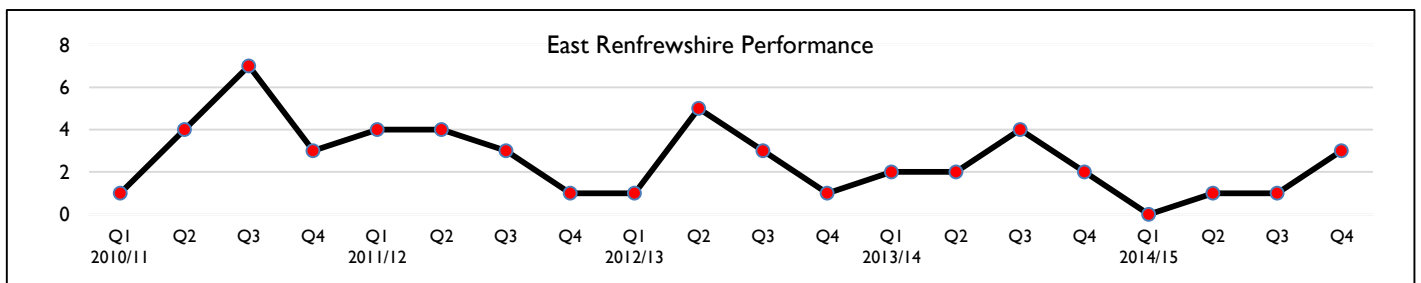


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	10	6	8	6	7	
W2 - Glasgow City	20	35	27	26	9	
W3 - South Lanarkshire	14	9	12	14	10	
W4 - North Lanarkshire	7	17	14	11	7	
W5 - Ayrshire East / North / South	17	11	6	9	9	
W6 - Renfrewshire / & East / Inverclyde	15	12	13	12	6	
W7 - Dumfries & Galloway	3	1	0.1	4	1	
W6 % of SDA Total	17%	13%	16%	15%	12%	
Scotland	165	174	130	131	108	

I biii - All deliberate vehicle fires

Q4 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	2	0	1	0	2	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	0	0	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	1	1	2	3	
Inverclyde	18	13	7	3	1	
Renfrewshire	14	10	8	5	7	
East Renfrewshire % of LSO Total	9%	4%	6%	20%	27%	

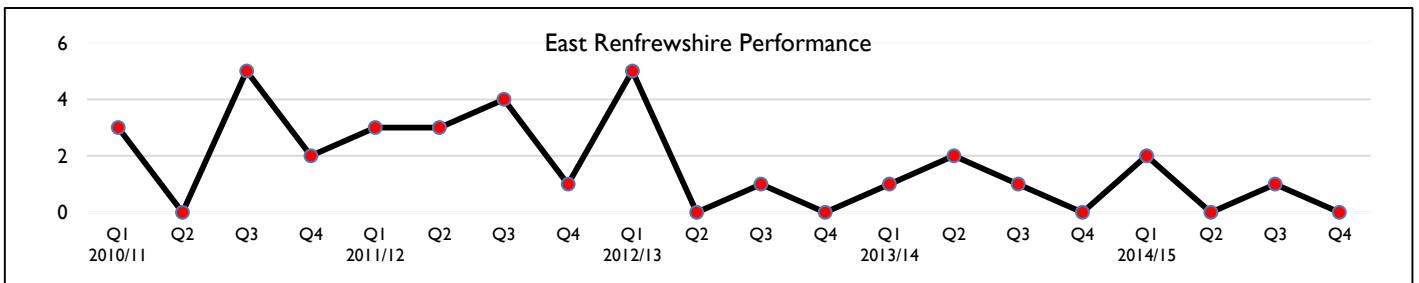


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	17	28	16	11	9	
W2 - Glasgow City	58	54	51	33	41	
W3 - South Lanarkshire	21	15	12	7	12	
W4 - North Lanarkshire	32	25	18	16	18	
W5 - Ayrshire East / North / South	21	15	9	9	11	
W6 - Renfrewshire / & East / Inverclyde	35	24	16	10	11	
W7 - Dumfries & Galloway	5	3	4	2	2	
W6 % of SDA Total	19%	15%	13%	11%	11%	
Scotland	264	253	195	151	160	

Ibiv - All deliberate 'other' primary fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	1	0	0	0	
Inverclyde	4	2	1	2	1	
Renfrewshire	5	5	7	0	3	
East Renfrewshire % of LSO Total	18%	13%	0%	0%	0%	

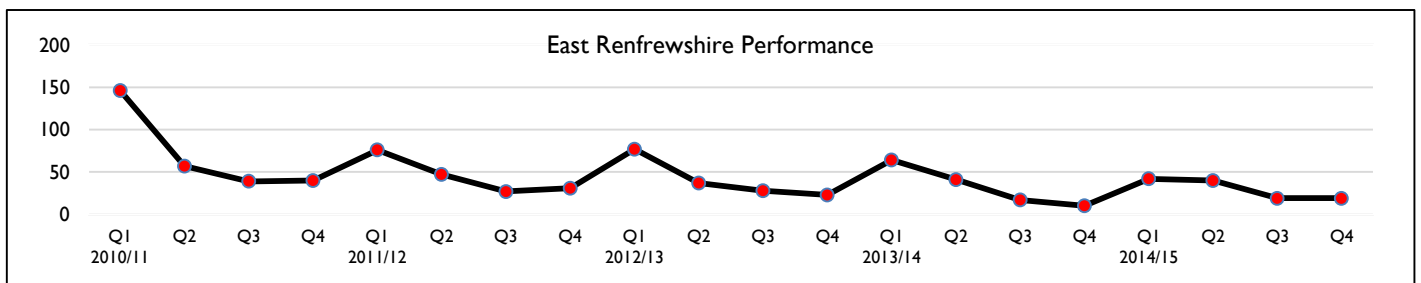


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	5	4	3	2	1	
W2 - Glasgow City	17	13	13	8	7	
W3 - South Lanarkshire	11	8	3	3	7	
W4 - North Lanarkshire	14	8	6	4	1	
W5 - Ayrshire East / North / South	5	11	4	2	2	
W6 - Renfrewshire / & East / Inverclyde	11	8	8	2	4	
W7 - Dumfries & Galloway	1	1	0.1	0.1	1	
W6 % of SDA Total	17%	15%	22%	10%	17%	
Scotland	122	129	75	58	63	

## Ic - All deliberate secondary fires

Q4 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	21	14	16	2	<b>9</b>	
Busby, Clarkston and Eaglesham	6	3	0	2	2	
Giffnock and Thornliebank	2	4	2	4	3	
Neilston, Uplawmoor and Newton Mearns North	4	7	1	1	3	
Netherlee, Stamperland and Williamwood	6	2	2	1	1	
Newton Mearns South	1	1	2	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	40	31	23	10	19	
Inverclyde	130	157	57	26	51	
Renfrewshire	149	120	97	48	54	
East Renfrewshire % of LSO Total	13%	10%	13%	12%	15%	

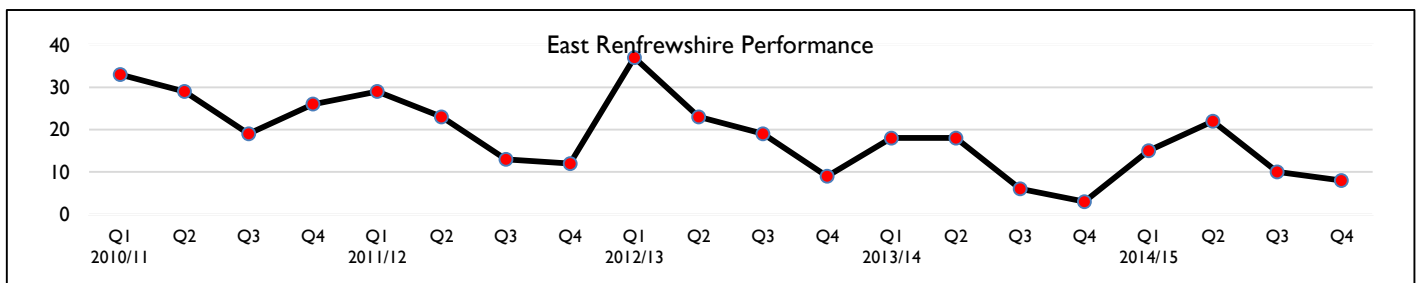


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	228	165	132	87	72	
W2 - Glasgow City	580	545	443	319	343	
W3 - South Lanarkshire	330	302	206	130	120	
W4 - North Lanarkshire	500	529	323	182	253	
W5 - Ayrshire East / North / South	376	360	344	138	164	
W6 - Renfrewshire / & East / Inverclyde	319	308	177	84	124	
W7 - Dumfries & Galloway	27	11	19	9	17	
W6 % of SDA Total	14%	14%	11%	9%	11%	
Scotland	3503	3569	2389	1581	1834	

Ici - All deliberate secondary refuse fires

Q4 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	13	8	6	0	<b>6</b>	
Busby, Clarkston and Eaglesham	3	1	0	2	1	
Giffnock and Thornliebank	2	0	0	1	0	
Neilston, Uplawmoor and Newton Mearns North	2	1	0	0	1	
Netherlee, Stamperland and Williamwood	5	2	2	0	0	
Newton Mearns South	1	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	26	12	9	3	8	
Inverclyde	57	68	27	22	21	
Renfrewshire	78	69	47	35	21	
East Renfrewshire % of LSO Total	16%	8%	11%	5%	16%	

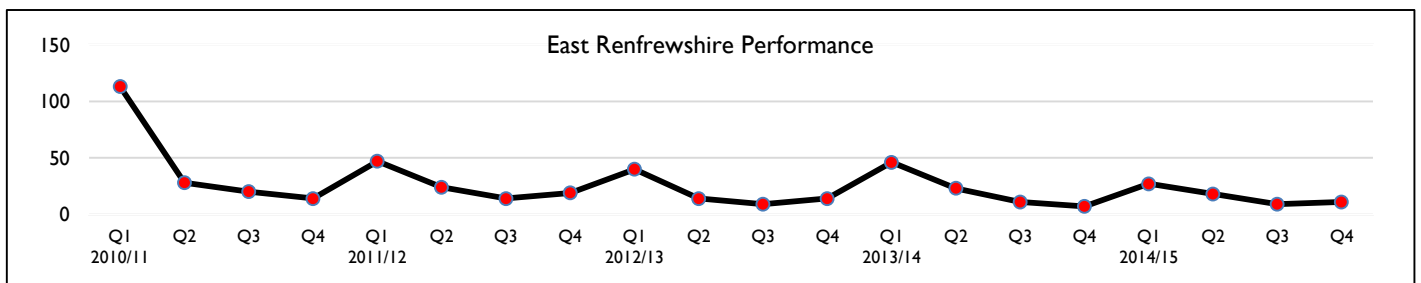


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	115	91	66	57	36	
W2 - Glasgow City	349	328	246	234	200	
W3 - South Lanarkshire	185	180	116	88	78	
W4 - North Lanarkshire	286	256	150	124	122	
W5 - Ayrshire East / North / South	208	214	146	79	90	
W6 - Renfrewshire / & East / Inverclyde	161	149	83	60	50	
W7 - Dumfries & Galloway	15	8	10	6	5	
W6 % of SDA Total	12%	12%	10%	9%	9%	
Scotland	1937	1931	1223	994	963	

## Icii - All deliberate secondary 'other' fires

Q4 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	8	6	10	2	3	
Busby, Clarkston and Eaglesham	3	2	0	0	1	
<b>Giffnock and Thornliebank</b>	0	4	2	3	3	
Neilston, Uplawmoor and Newton Mearns North	2	6	1	1	2	
Netherlee, Stamperland and Williamwood	1	0	0	1	1	
Newton Mearns South	0	1	1	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	14	19	14	7	11	
Inverclyde	73	89	30	4	30	
Renfrewshire	71	51	50	13	33	
<i>East Renfrewshire % of LSO Total</i>	9%	12%	15%	29%	15%	

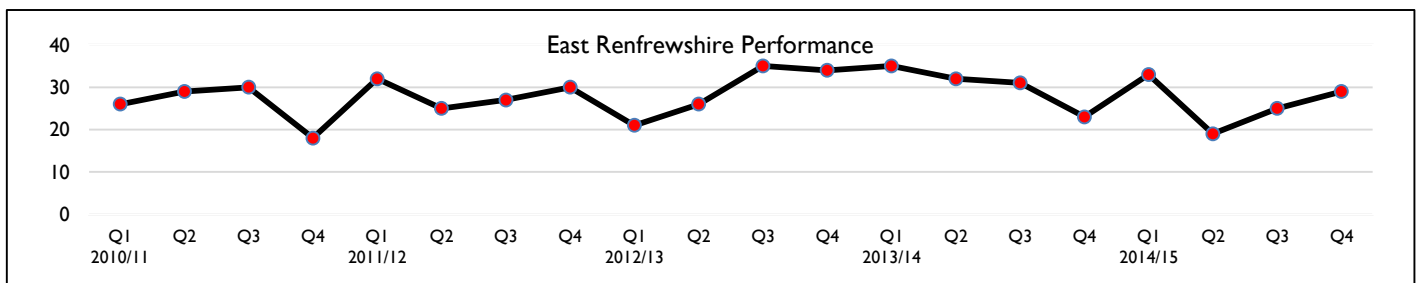


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	113	74	66	30	36	
W2 - Glasgow City	231	217	197	85	143	
W3 - South Lanarkshire	145	122	90	42	42	
W4 - North Lanarkshire	214	273	173	58	131	
W5 - Ayrshire East / North / South	168	146	198	59	74	
W6 - Renfrewshire / & East / Inverclyde	158	159	94	24	74	
W7 - Dumfries & Galloway	12	3	9	3	12	
<i>W6 % of SDA Total</i>	15%	16%	11%	8%	14%	
<b>Scotland</b>	1566	1638	1166	587	871	

## 2a - All accidental fires

Q4 ward ave. for East Renfrewshire - 5	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	6	11	5	3	
Busby, Clarkston and Eaglesham	2	1	3	6	7	
Giffnock and Thornliebank	3	4	6	1	7	
Neilston, Uplawmoor and Newton Mearns North	4	10	6	1	6	
Netherlee, Stamperland and Williamwood	1	5	4	7	4	
Newton Mearns South	5	4	4	3	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	18	30	34	23	29	
Inverclyde	47	28	32	29	34	
Renfrewshire	99	88	89	81	96	
East Renfrewshire % of LSO Total	11%	21%	22%	17%	18%	

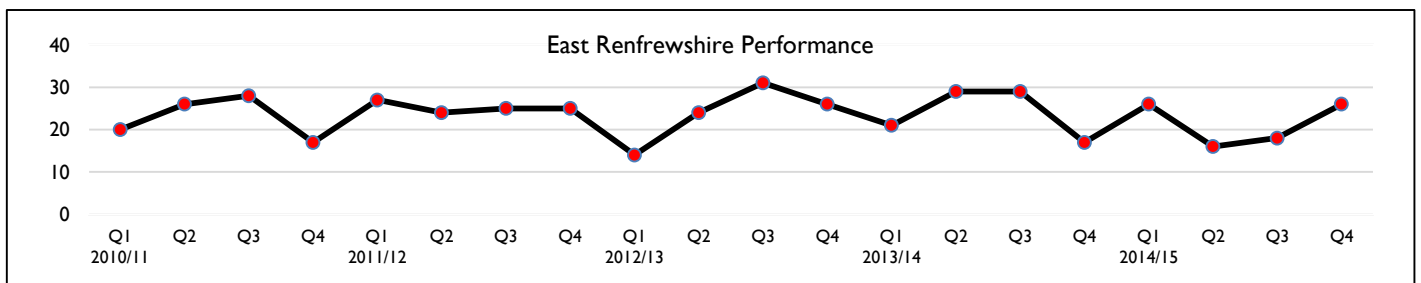


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	186	175	192	138	129	
W2 - Glasgow City	398	406	372	301	337	
W3 - South Lanarkshire	153	131	116	87	112	
W4 - North Lanarkshire	133	129	114	98	129	
W5 - Ayrshire East / North / South	195	170	196	136	150	
W6 - Renfrewshire / & East / Inverclyde	164	146	155	133	159	
W7 - Dumfries & Galloway	114	98	113	77	78	
W6 % of SDA Total	12%	12%	12%	14%	15%	
Scotland	3242	3338	3251	2493	2825	

## 2b - All accidental primary fires

Q4 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	6	9	4	3	
Busby, Clarkston and Eaglesham	2	0	3	5	5	
Giffnock and Thornliebank	2	2	5	1	6	
Neilston, Uplawmoor and Newton Mearns North	4	9	6	1	6	
Netherlee, Stamperland and Williamwood	1	4	1	3	4	
Newton Mearns South	5	4	2	3	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	17	25	26	17	26	
Inverclyde	43	21	28	28	32	
Renfrewshire	91	81	84	78	86	
East Renfrewshire % of LSO Total	11%	20%	19%	14%	18%	



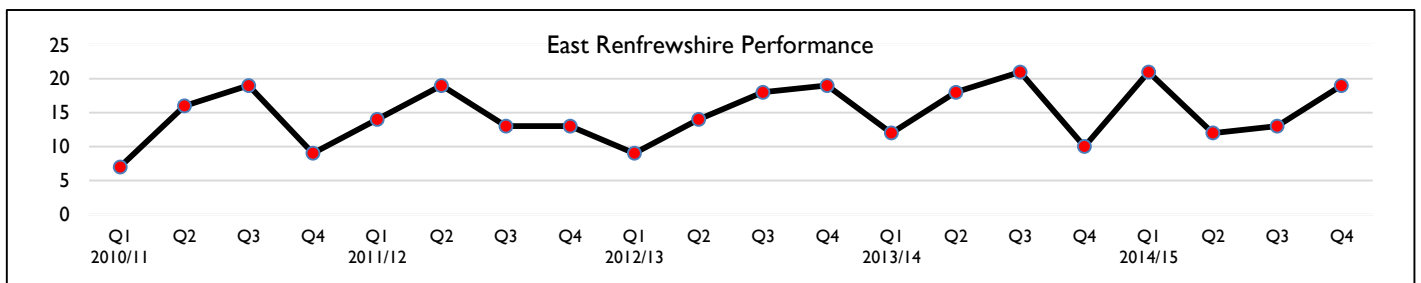
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	109	119	110	102	99	
W2 - Glasgow City	363	358	313	276	314	
W3 - South Lanarkshire	124	105	84	78	103	
W4 - North Lanarkshire	108	112	102	85	115	
W5 - Ayrshire East / North / South	143	125	131	104	126	
W6 - Renfrewshire / & East / Inverclyde	151	127	138	123	144	
W7 - Dumfries & Galloway	45	45	54	41	42	
W6 % of SDA Total	14%	13%	15%	15%	15%	
Scotland	2220	2214	2012	1738	2061	



**2bi - All accidental dwelling fires**

Q4 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	3	7	3	2	
Busby, Clarkston and Eaglesham	1	0	1	2	5	
Giffnock and Thornliebank	2	2	3	1	4	
Neilston, Uplawmoor and Newton Mearns North	2	4	5	0	4	
Netherlee, Stamperland and Williamwood	1	2	1	1	3	
Newton Mearns South	2	2	2	3	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	9	13	19	10	19	
Inverclyde	34	15	16	19	26	
Renfrewshire	60	61	65	53	50	
East Renfrewshire % of LSO Total	9%	15%	19%	12%	20%	

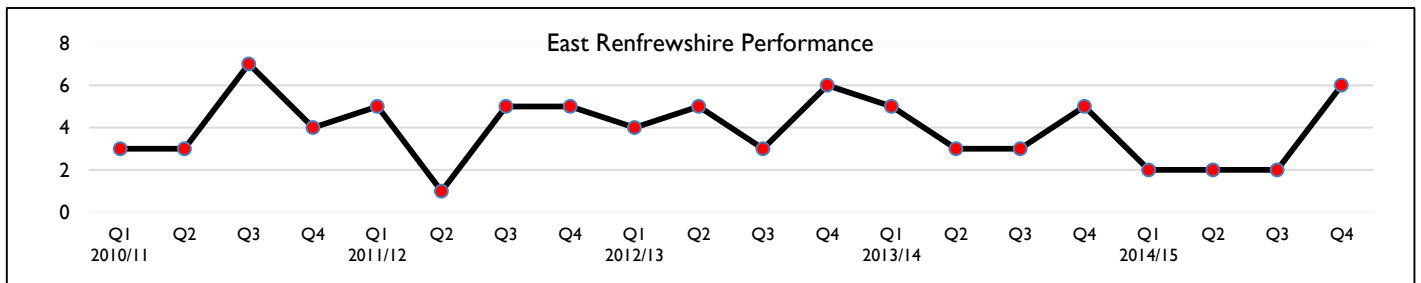


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	75	64	70	62	60	
W2 - Glasgow City	219	217	208	175	216	
W3 - South Lanarkshire	77	71	46	45	64	
W4 - North Lanarkshire	65	67	71	51	78	
W5 - Ayrshire East / North / South	97	78	84	68	76	
W6 - Renfrewshire / & East / Inverclyde	103	89	100	82	95	
W7 - Dumfries & Galloway	21	27	29	29	20	
W6 % of SDA Total	16%	15%	16%	16%	16%	
Scotland	1332	1345	1266	1048	1288	

2bii - All accidental other building fires

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	2	2	1	1	
Busby, Clarkston and Eaglesham	1	0	1	3	0	
Giffnock and Thornliebank	0	0	2	0	2	
Neilston, Uplawmoor and Newton Mearns North	1	0	1	0	2	
Netherlee, Stamperland and Williamwood	0	2	0	1	0	
Newton Mearns South	1	1	0	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	5	6	5	6	
Inverclyde	6	3	2	3	3	
Renfrewshire	16	12	14	15	21	
East Renfrewshire % of LSO Total	15%	25%	27%	22%	20%	

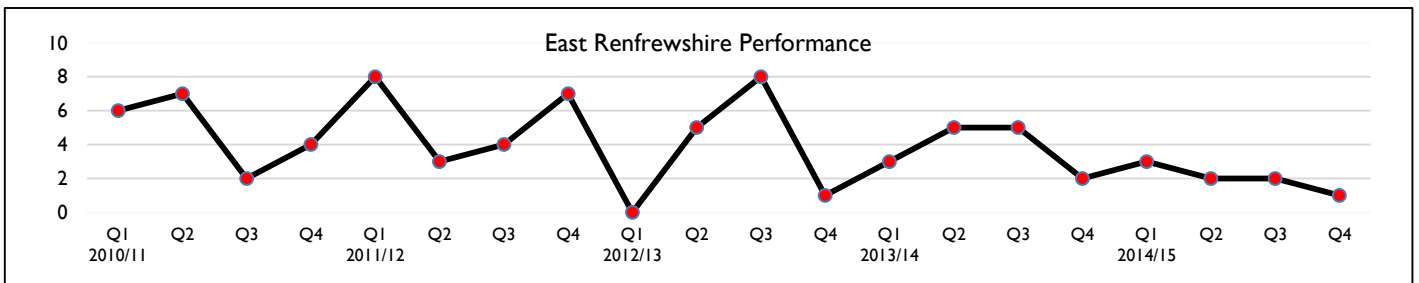


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	19	32	18	25	18	
W2 - Glasgow City	99	104	74	81	66	
W3 - South Lanarkshire	19	14	18	12	15	
W4 - North Lanarkshire	16	20	12	15	19	
W5 - Ayrshire East / North / South	16	23	28	18	21	
W6 - Renfrewshire / & East / Inverclyde	26	20	22	23	30	
W7 - Dumfries & Galloway	16	6	17	5	9	
W6 % of SDA Total	12%	9%	12%	13%	17%	
Scotland	484	465	421	396	439	

**2biii - All accidental vehicle fires**

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	5	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	1	
Newton Mearns South	2	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	7	1	2	1	
Inverclyde	2	3	10	6	2	
Renfrewshire	12	7	5	10	13	
East Renfrewshire % of LSO Total	22%	41%	6%	11%	6%	

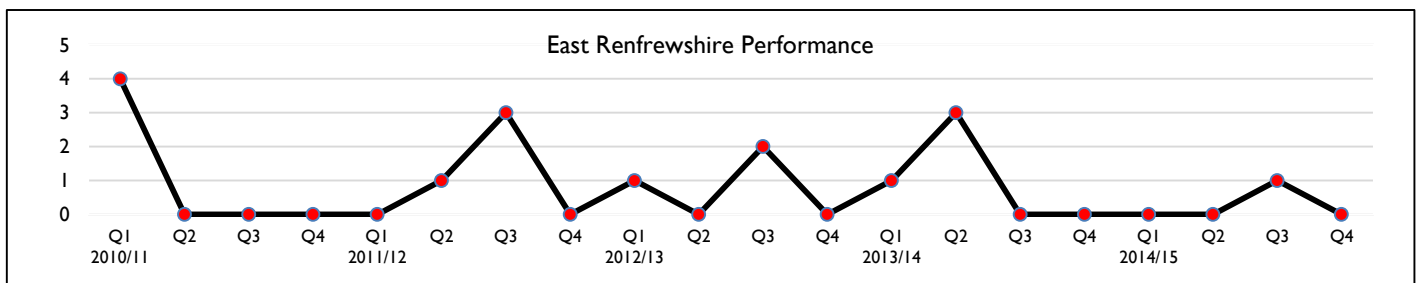


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	15	20	18	13	16	
W2 - Glasgow City	41	32	25	19	27	
W3 - South Lanarkshire	25	17	19	18	20	
W4 - North Lanarkshire	26	21	17	16	17	
W5 - Ayrshire East / North / South	21	21	18	15	24	
W6 - Renfrewshire / & East / Inverclyde	18	17	16	18	16	
W7 - Dumfries & Galloway	5	10	7	6	8	
W6 % of SDA Total	12%	12%	13%	17%	13%	
Scotland	342	304	272	249	269	

2biv - All accidental 'other' primary fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	1	0	0	0	1	
Renfrewshire	3	1	0	0	2	
East Renfrewshire % of LSO Total	0%	0%			0%	

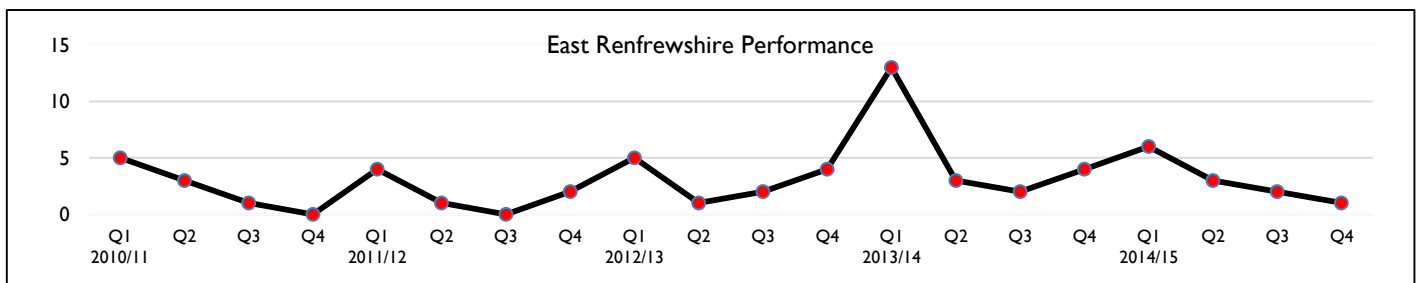


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	0	3	4	2	5	
W2 - Glasgow City	4	5	6	1	5	
W3 - South Lanarkshire	3	3	1	3	4	
W4 - North Lanarkshire	1	4	2	3	1	
W5 - Ayrshire East / North / South	9	3	1	3	5	
W6 - Renfrewshire / & East / Inverclyde	4	1	0.1	0.1	3	
W7 - Dumfries & Galloway	3	2	1	1	5	
W6 % of SDA Total	17%	5%	0%	0%	11%	
Scotland	62	100	53	45	65	

## 2c - All accidental secondary fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	1	0	0	
<b>Busby, Clarkston and Eaglesham</b>	0	0	0	1	1	
Giffnock and Thornliebank	0	2	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	1	3	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	2	4	4	1	
Inverclyde	3	3	3	1	2	
Renfrewshire	8	7	4	3	7	
East Renfrewshire % of LSO Total	0%	17%	36%	50%	10%	

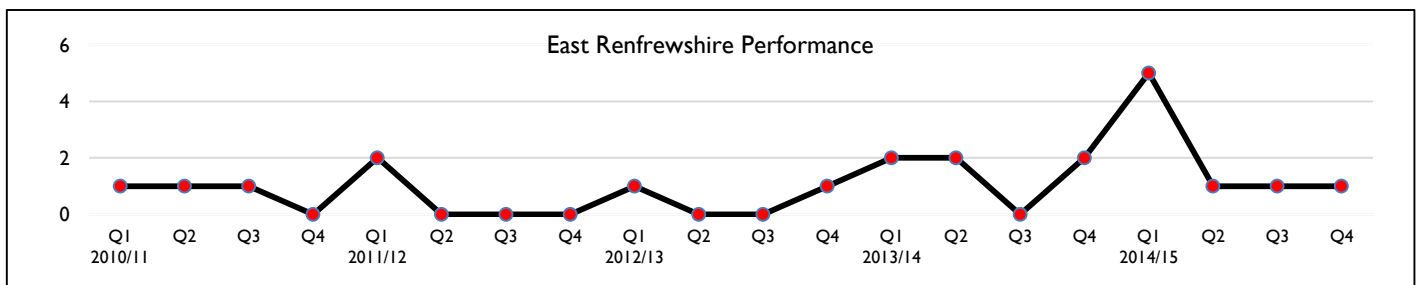


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	21	26	29	10	13	
W2 - Glasgow City	32	44	55	23	22	
W3 - South Lanarkshire	18	14	17	3	4	
W4 - North Lanarkshire	18	14	11	10	11	
W5 - Ayrshire East / North / South	30	21	34	15	10	
W6 - Renfrewshire / & East / Inverclyde	11	12	11	8	10	
W7 - Dumfries & Galloway	14	15	7	9	14	
W6 % of SDA Total	8%	8%	7%	10%	12%	
Scotland	381	619	611	353	397	

2ci - All accidental secondary refuse fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	1	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	1	2	1	
Inverclyde	0	1	1	0	0	
Renfrewshire	1	2	2	1	3	
East Renfrewshire % of LSO Total	0%	0%	25%	67%	25%	

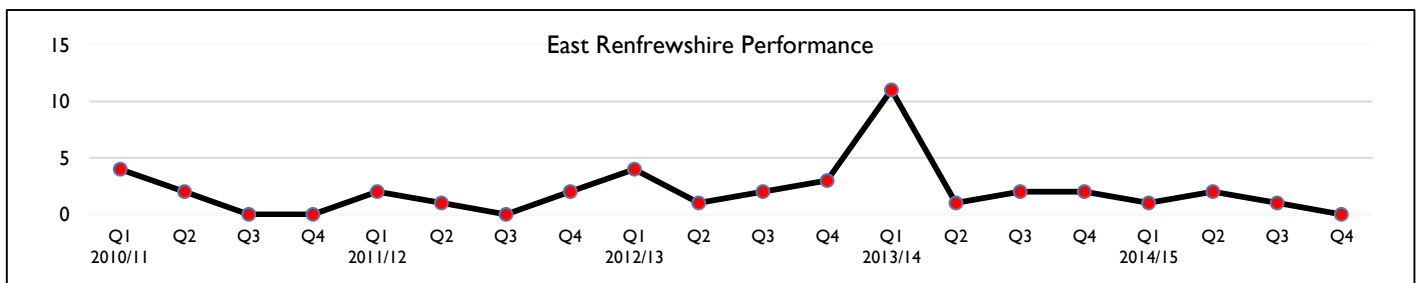


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	5	4	3	3	3	
W2 - Glasgow City	17	27	37	14	11	
W3 - South Lanarkshire	4	2	6	0	2	
W4 - North Lanarkshire	7	3	0	2	3	
W5 - Ayrshire East / North / South	10	8	7	7	5	
W6 - Renfrewshire / & East / Inverclyde	1	3	4	3	4	
W7 - Dumfries & Galloway	6	6	4	5	5	
W6 % of SDA Total	2%	6%	7%	9%	12%	
Scotland	150	196	196	158	196	

## 2cii - All accidental secondary 'other' fires

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	1	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	2	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	1	2	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	2	3	2	0	
Inverclyde	3	2	2	1	2	
Renfrewshire	7	5	2	2	4	
East Renfrewshire % of LSO Total	0%	22%	43%	40%	0%	

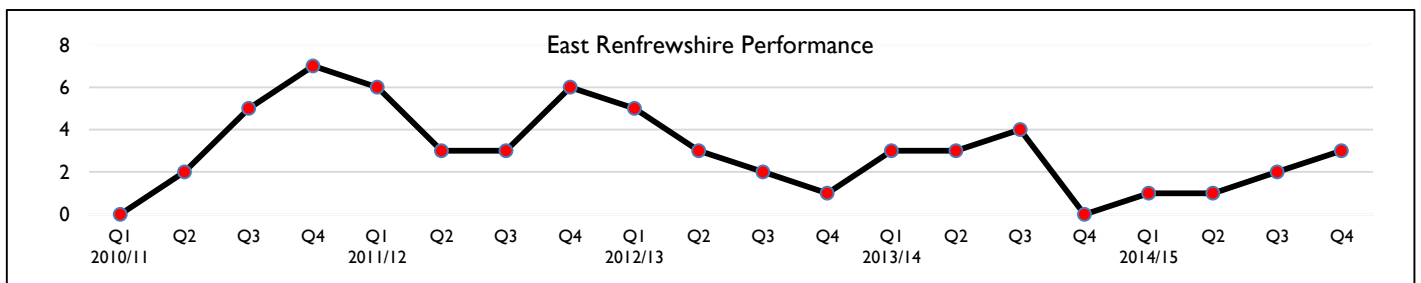


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	16	22	26	7	10	
W2 - Glasgow City	15	17	18	9	11	
W3 - South Lanarkshire	14	12	11	3	2	
W4 - North Lanarkshire	11	11	11	8	8	
W5 - Ayrshire East / North / South	20	13	27	8	5	
W6 - Renfrewshire / & East / Inverclyde	10	9	7	5	6	
W7 - Dumfries & Galloway	8	9	3	4	9	
W6 % of SDA Total	11%	10%	7%	11%	12%	
Scotland	231	423	415	195	201	

## 3a - All fire casualties (fatal &amp; non-fatal (incl. precautionary checkups))

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	4	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
<b>Giffnock and Thornliebank</b>	1	0	0	0	2	
Neilston, Uplawmoor and Newton Mearns North	5	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	6	1	0	3	
Inverclyde	11	2	3	7	1	
Renfrewshire	22	15	16	12	5	
East Renfrewshire % of LSO Total	18%	26%	5%	0%	33%	



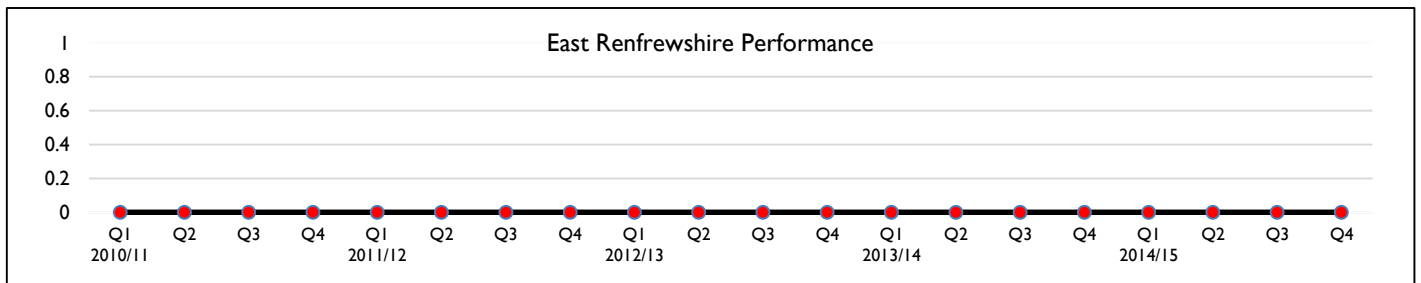
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	16	7	30	9	7	
W2 - Glasgow City	47	55	55	48	31	
W3 - South Lanarkshire	13	13	9	15	14	
W4 - North Lanarkshire	18	8	17	13	18	
W5 - Ayrshire East / North / South	22	20	25	18	12	
W6 - Renfrewshire / & East / Inverclyde	40	23	20	19	9	
W7 - Dumfries & Galloway	2	5	11	1	6	
W6 % of SDA Total	25%	18%	12%	15%	9%	
Scotland	375	349	356	267	263	



**3ai - All fatal fire casualties**

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	1	0	0	1	0	
Renfrewshire	2	0	0	0	0	
East Renfrewshire % of LSO Total	0%			0%		

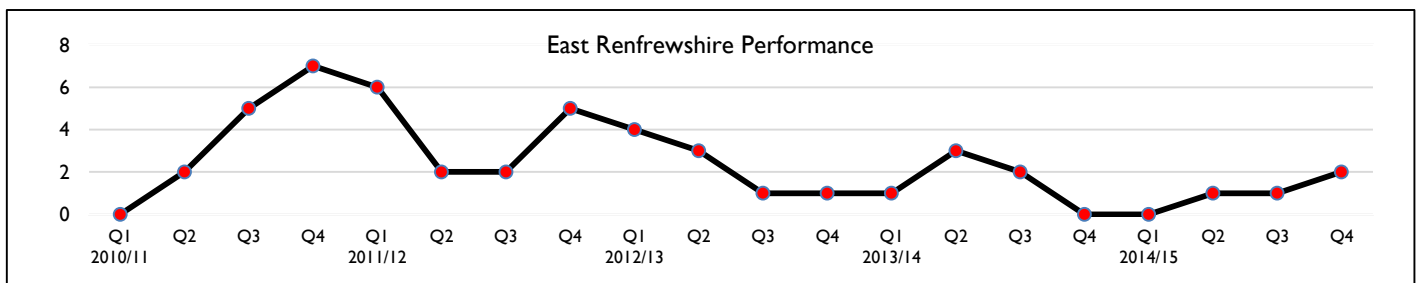


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	3	1	1	0	1	
W2 - Glasgow City	4	5	3	0	0	
W3 - South Lanarkshire	0	0	1	0	0	
W4 - North Lanarkshire	1	0	1	0	2	
W5 - Ayrshire East / North / South	0	0	0	1	0	
W6 - Renfrewshire / & East / Inverclyde	3	0.1	0.1	1	0.1	
W7 - Dumfries & Galloway	0.1	1	0.1	0.1	2	
W6 % of SDA Total	27%	0%	0%	50%	0%	
Scotland	21	15	14	3	16	

## 3a ii - Non-fatal fire casualties (excl. precautionary checkups)

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	3	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	1	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	5	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	5	1	0	2	
Inverclyde	8	2	3	6	0	
Renfrewshire	19	8	12	10	4	
East Renfrewshire % of LSO Total	21%	33%	6%	0%	33%	

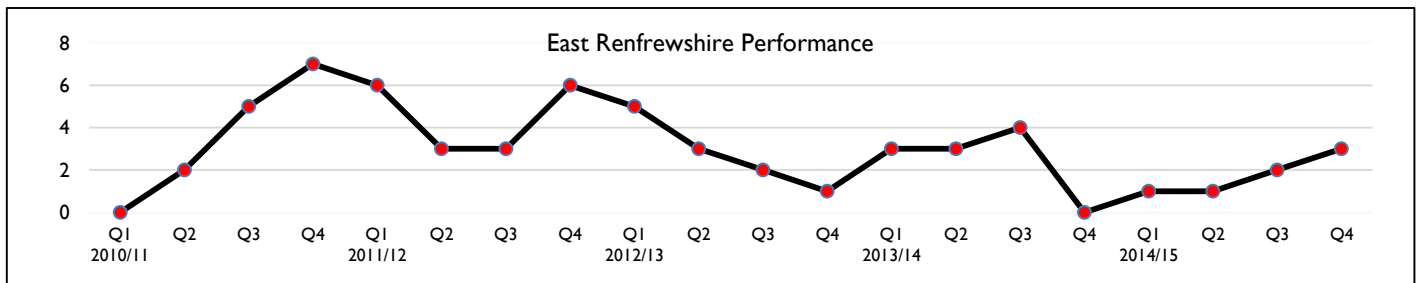


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	9	2	25	8	5	
W2 - Glasgow City	31	33	32	44	23	
W3 - South Lanarkshire	10	10	5	13	9	
W4 - North Lanarkshire	11	4	7	9	7	
W5 - Ayrshire East / North / South	16	15	18	13	9	
W6 - Renfrewshire / & East / Inverclyde	34	15	16	16	6	
W7 - Dumfries & Galloway	2	4	10	1	4	
W6 % of SDA Total	30%	18%	14%	15%	10%	
Scotland	287	254	266	230	182	

## 3aiii - Non-fatal fire casualties (incl. precautionary checkups)

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	4	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
<b>Giffnock and Thornliebank</b>	1	0	0	0	2	
Neilston, Uplawmoor and Newton Mearns North	5	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	6	1	0	3	
Inverclyde	10	2	3	6	1	
Renfrewshire	20	15	16	12	5	
East Renfrewshire % of LSO Total	19%	26%	5%	0%	33%	

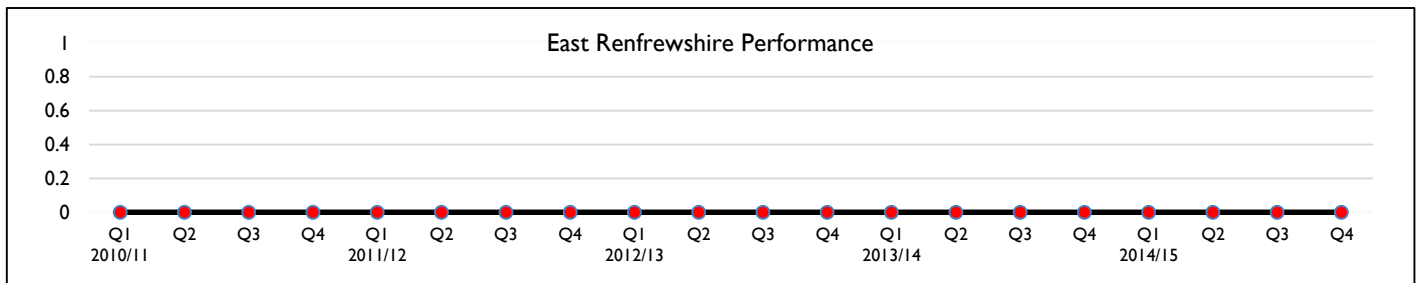


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	6	29	9	6	
W2 - Glasgow City	43	50	52	48	31	
W3 - South Lanarkshire	13	13	8	15	14	
W4 - North Lanarkshire	17	8	16	13	16	
W5 - Ayrshire East / North / South	22	20	25	17	12	
W6 - Renfrewshire / & East / Inverclyde	37	23	20	18	9	
W7 - Dumfries & Galloway	2	4	11	1	4	
W6 % of SDA Total	25%	19%	12%	15%	10%	
Scotland	354	334	342	264	247	

3bi - All fatal accidental dwell. fire casualties

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston,Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	1	0	0	1	0	
Renfrewshire	1	0	0	0	0	
East Renfrewshire % of LSO Total	0%			0%		

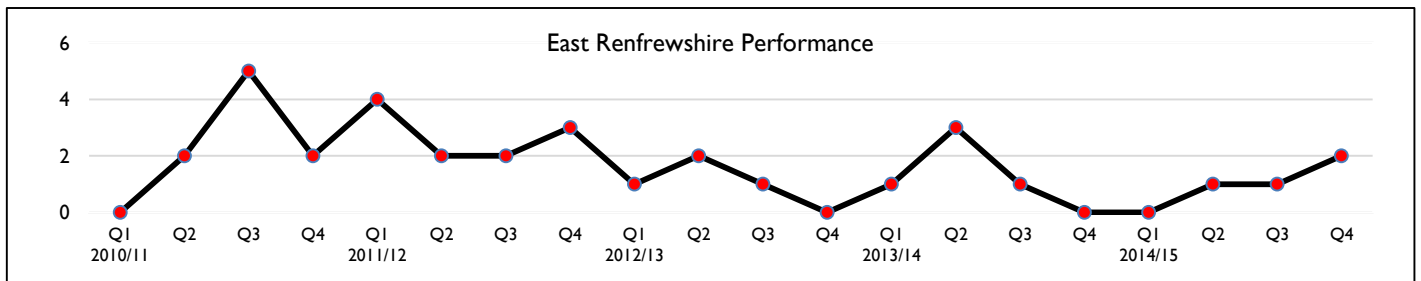


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	2	1	1	0	0	
W2 - Glasgow City	4	4	1	0	0	
W3 - South Lanarkshire	0	0	1	0	0	
W4 - North Lanarkshire	1	0	1	0	2	
W5 - Ayrshire East / North / South	0	0	0	1	0	
W6 - Renfrewshire / & East / Inverclyde	2	0.1	0.1	1	0.1	
W7 - Dumfries & Galloway	0.1	1	0.1	0.1	2	
W6 % of SDA Total	22%	0%	0%	50%	0%	
Scotland	17	14	11	3	11	

## 3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	3	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	1	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	3	0	0	2	
Inverclyde	3	2	3	6	0	
Renfrewshire	13	3	10	7	3	
East Renfrewshire % of LSO Total	11%	38%	0%	0%	40%	

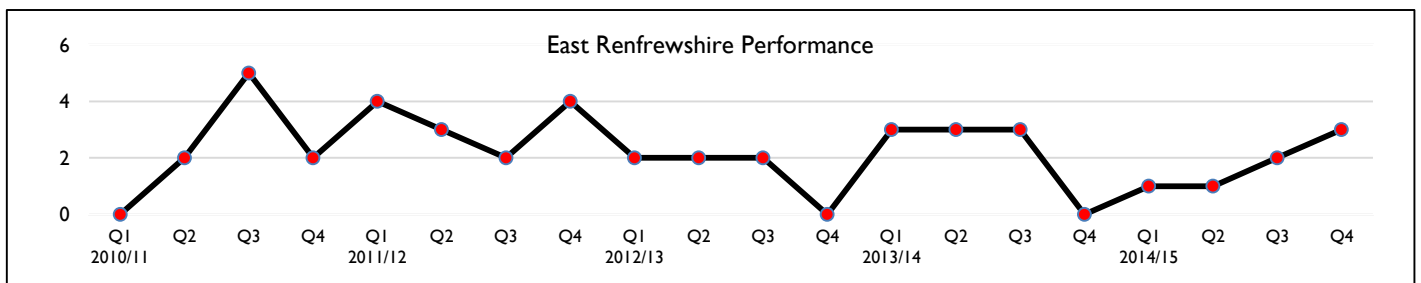


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	9	1	22	4	3	
W2 - Glasgow City	25	25	24	35	17	
W3 - South Lanarkshire	8	6	5	8	4	
W4 - North Lanarkshire	6	3	6	6	5	
W5 - Ayrshire East / North / South	13	11	17	7	9	
W6 - Renfrewshire / & East / Inverclyde	18	8	13	13	5	
W7 - Dumfries & Galloway	2	4	8	1	4	
W6 % of SDA Total	22%	14%	14%	18%	11%	
Scotland	221	176	221	178	137	

## 3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	4	0	0	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
<b>Giffnock and Thornliebank</b>	1	0	0	0	2	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	1	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	4	0	0	3	
Inverclyde	5	2	3	6	0	
Renfrewshire	14	10	14	9	4	
East Renfrewshire % of LSO Total	10%	25%	0%	0%	43%	

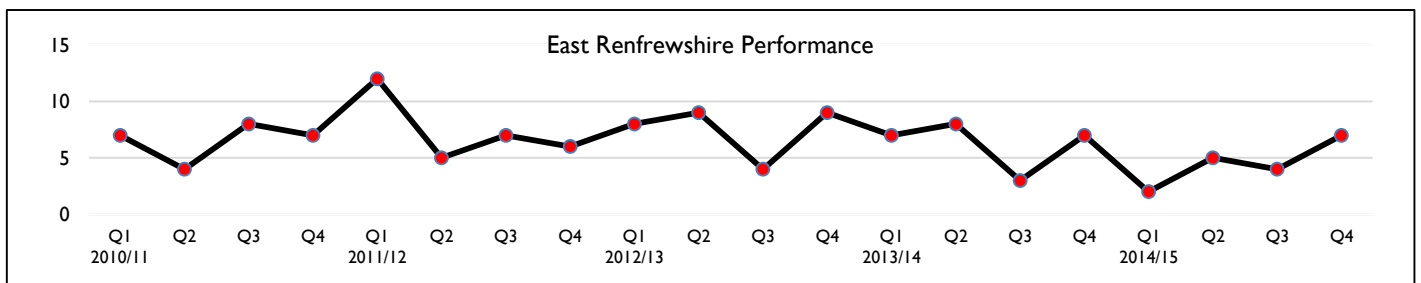


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	3	23	5	4	
W2 - Glasgow City	33	35	42	39	21	
W3 - South Lanarkshire	11	8	7	10	8	
W4 - North Lanarkshire	9	7	14	10	10	
W5 - Ayrshire East / North / South	19	16	23	11	11	
W6 - Renfrewshire / & East / Inverclyde	21	16	17	15	7	
W7 - Dumfries & Galloway	2	4	9	1	4	
W6 % of SDA Total	19%	18%	13%	16%	11%	
Scotland	275	239	286	212	187	

## 4a - Non domestic fires

Q4 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	3	3	1	1	
Busby, Clarkston and Eaglesham	1	0	2	4	0	
Giffnock and Thornliebank	0	0	3	1	3	
Neilston, Uplawmoor and Newton Mearns North	4	0	1	0	2	
Netherlee, Stamperland and Williamwood	0	2	0	1	0	
Newton Mearns South	1	1	0	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	6	9	7	7	
Inverclyde	13	8	5	7	3	
Renfrewshire	21	18	21	21	26	
East Renfrewshire % of LSO Total	17%	19%	26%	20%	19%	

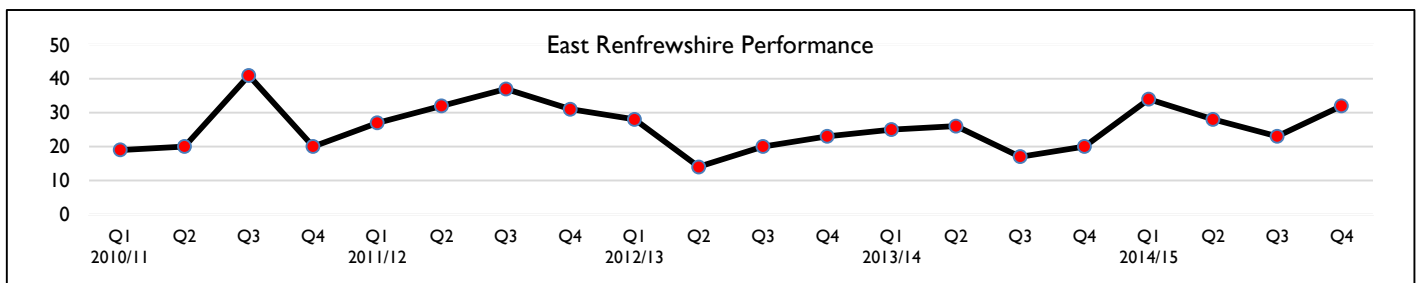


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	29	38	26	31	25	
W2 - Glasgow City	119	139	101	107	75	
W3 - South Lanarkshire	33	23	30	26	25	
W4 - North Lanarkshire	23	37	26	26	26	
W5 - Ayrshire East / North / South	33	34	34	27	30	
W6 - Renfrewshire / & East / Inverclyde	41	32	35	35	36	
W7 - Dumfries & Galloway	19	7	17	9	10	
W6 % of SDA Total	14%	10%	13%	13%	16%	
Scotland	649	639	551	527	547	

## 5 - Special Service - All

Q4 ward ave. for East Renfrewshire - 5	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	7	7	5	5	8	
Busby, Clarkston and Eaglesham	3	6	2	2	2	
Giffnock and Thornliebank	1	6	5	2	8	
Neilston, Uplawmoor and Newton Mearns North	2	6	4	3	8	
Netherlee, Stamperland and Williamwood	2	4	3	3	3	
Newton Mearns South	5	2	4	5	3	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	20	31	23	20	32	
Inverclyde	41	61	20	30	75	
Renfrewshire	97	111	61	56	115	
East Renfrewshire % of LSO Total	13%	15%	22%	19%	14%	



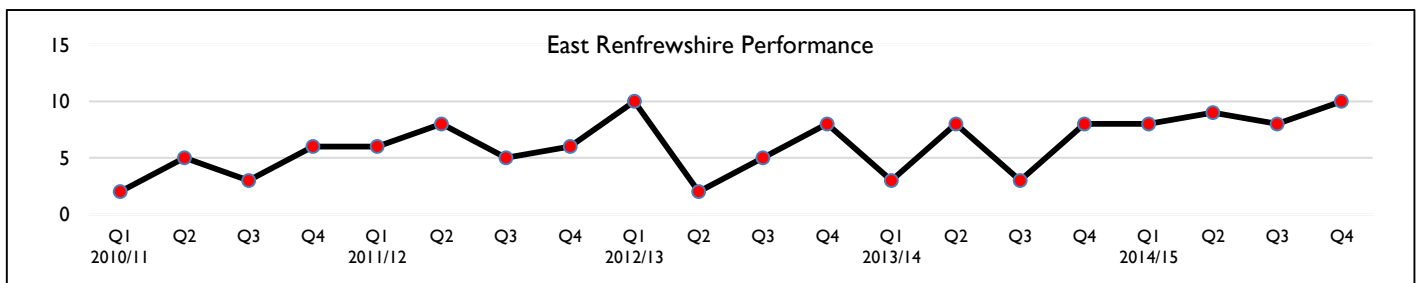
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	132	150	105	93	147	
W2 - Glasgow City	397	493	318	302	462	
W3 - South Lanarkshire	127	149	98	121	184	
W4 - North Lanarkshire	140	163	108	104	146	
W5 - Ayrshire East / North / South	152	159	141	114	195	
W6 - Renfrewshire / & East / Inverclyde	158	203	104	106	222	
W7 - Dumfries & Galloway	39	38	59	49	66	
W6 % of SDA Total	14%	15%	11%	12%	16%	
Scotland	2320	2479	1937	2040	3025	



## 5a - Special Service - RTCs

Q4 ward ave. for East Renfrewshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	3	3	1	2	
Busby, Clarkston and Eaglesham	1	0	0	1	0	
Giffnock and Thornliebank	1	1	0	0	2	
Neilston, Uplawmoor and Newton Mearns North	0	1	3	3	4	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	2	1	2	3	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	6	8	8	10	
Inverclyde	8	6	3	2	12	
Renfrewshire	22	13	12	12	15	
East Renfrewshire % of LSO Total	17%	24%	35%	36%	27%	

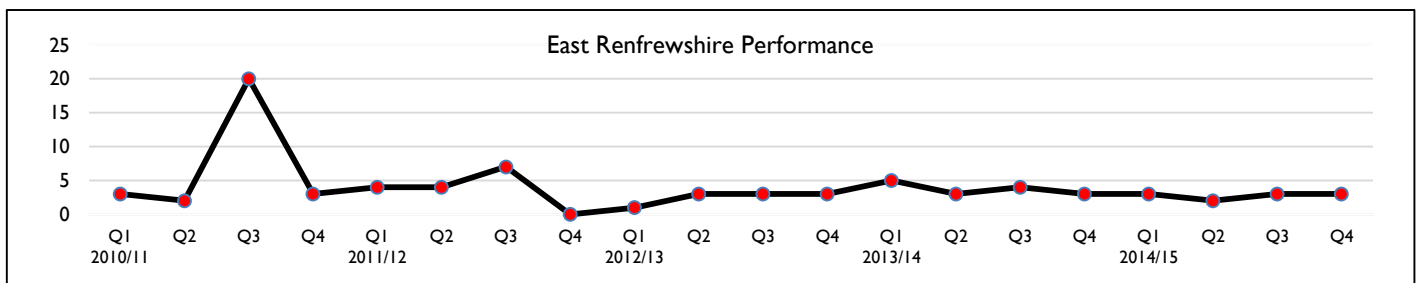


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	29	21	21	28	36	
W2 - Glasgow City	44	50	41	44	37	
W3 - South Lanarkshire	39	20	23	43	40	
W4 - North Lanarkshire	34	30	29	18	16	
W5 - Ayrshire East / North / South	34	31	37	44	46	
W6 - Renfrewshire / & East / Inverclyde	36	25	23	22	37	
W7 - Dumfries & Galloway	18	11	26	19	22	
W6 % of SDA Total	15%	13%	12%	10%	16%	
Scotland	578	505	511	502	547	

## 5b - Special Service - Flooding

Q4 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	1	0	1	0	2	
Busby, Clarkston and Eaglesham	1	0	0	1	1	
Giffnock and Thornliebank	0	0	2	1	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	0	3	3	3	
Inverclyde	10	10	3	5	22	
Renfrewshire	20	10	11	8	16	
East Renfrewshire % of LSO Total	9%	0%	18%	19%	7%	

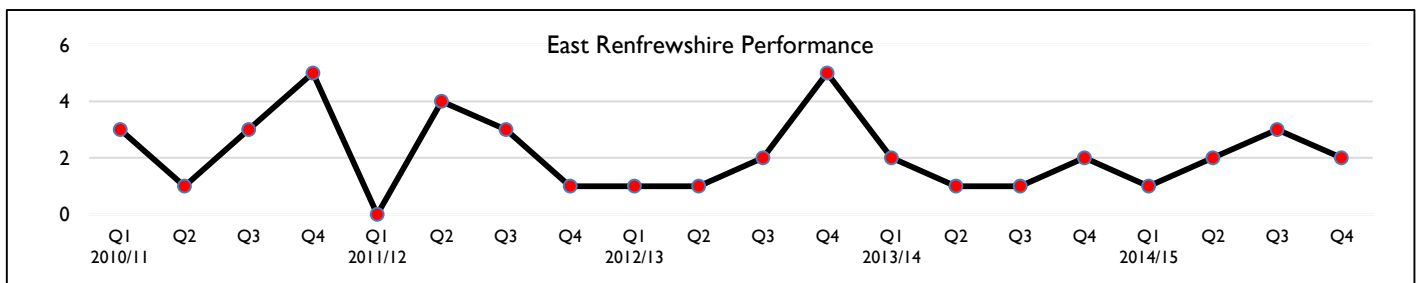


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	22	20	20	10	19	
W2 - Glasgow City	78	50	53	78	75	
W3 - South Lanarkshire	22	8	12	12	23	
W4 - North Lanarkshire	34	19	12	14	16	
W5 - Ayrshire East / North / South	22	16	14	9	16	
W6 - Renfrewshire / & East / Inverclyde	33	20	17	16	41	
W7 - Dumfries & Galloway	2	2	9	11	5	
W6 % of SDA Total	15%	15%	12%	11%	21%	
Scotland	417	194	207	253	345	

## 5c - Special Service - Extrication

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	2	0	0	2	1	
Busby, Clarkston and Eaglesham	1	0	1	0	0	
Giffnock and Thornliebank	0	0	3	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	1	1	1	0	0	
<b>Newton Mearns South</b>	1	0	0	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	1	5	2	2	
Inverclyde	2	6	1	0	2	
Renfrewshire	8	6	4	6	9	
<i>East Renfrewshire % of LSO Total</i>	33%	8%	50%	25%	15%	

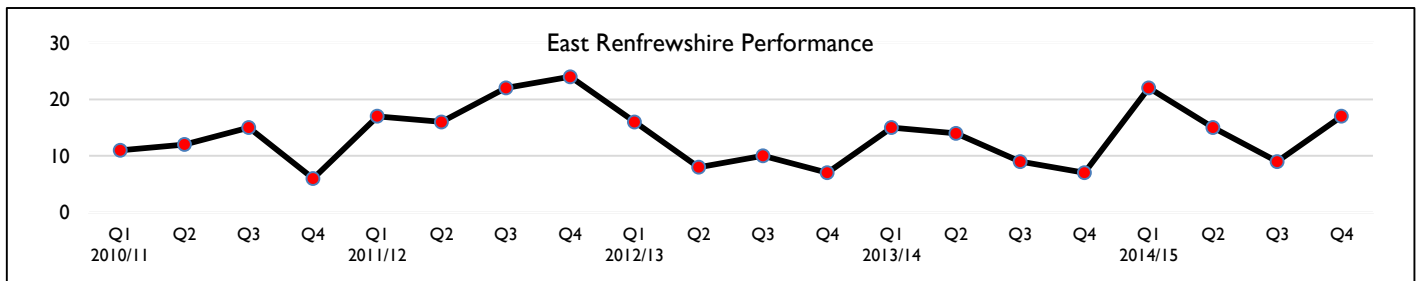


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	7	7	5	5	8	
W2 - Glasgow City	28	27	26	21	14	
W3 - South Lanarkshire	10	17	6	7	4	
W4 - North Lanarkshire	12	11	9	11	11	
W5 - Ayrshire East / North / South	9	15	16	3	7	
W6 - Renfrewshire / & East / Inverclyde	15	13	10	8	13	
W7 - Dumfries & Galloway	2	6	4	4	3	
<i>W6 % of SDA Total</i>	18%	14%	13%	14%	22%	
<b>Scotland</b>	176	195	155	134	143	

## 5d - Special Service - Others

Q4 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	4	1	2	3	
Busby, Clarkston and Eaglesham	0	6	1	0	1	
Giffnock and Thornliebank	0	5	0	1	6	
Neilston, Uplawmoor and Newton Mearns North	2	5	1	0	4	
Netherlee, Stamperland and Williamwood	1	3	2	3	3	
Newton Mearns South	1	1	2	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	24	7	7	17	
Inverclyde	21	39	13	23	39	
Renfrewshire	47	82	34	30	75	
East Renfrewshire % of LSO Total	8%	17%	13%	12%	13%	

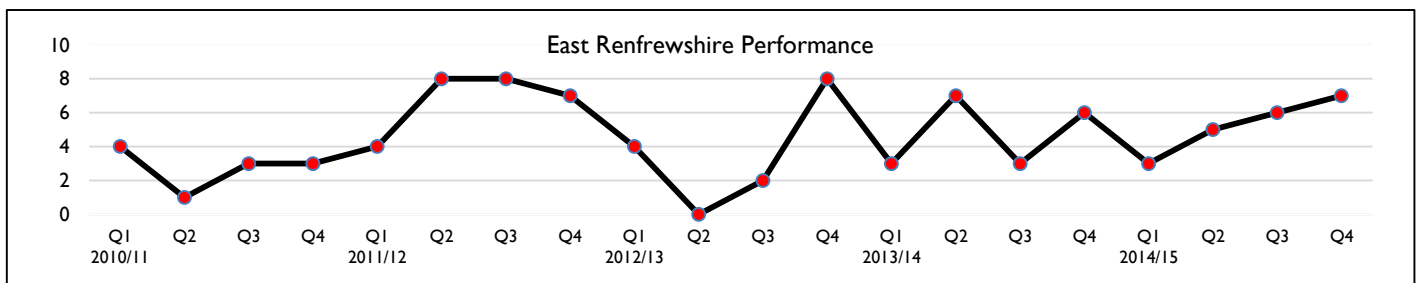


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	74	102	59	50	84	
W2 - Glasgow City	247	366	198	159	336	
W3 - South Lanarkshire	56	104	57	59	117	
W4 - North Lanarkshire	60	103	58	61	103	
W5 - Ayrshire East / North / South	87	97	74	58	126	
W6 - Renfrewshire / & East / Inverclyde	74	145	54	60	131	
W7 - Dumfries & Galloway	17	19	20	15	36	
W6 % of SDA Total	12%	15%	10%	13%	14%	
Scotland	1149	1585	1064	1151	1990	

## 6a - Non-fatal casualties per RTC

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	2	4	2	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	0	3	4	2	3	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	2	0	2	3	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	7	8	6	7	
Inverclyde	10	9	4	1	12	
Renfrewshire	16	8	8	6	16	
East Renfrewshire % of LSO Total	10%	29%	40%	46%	20%	

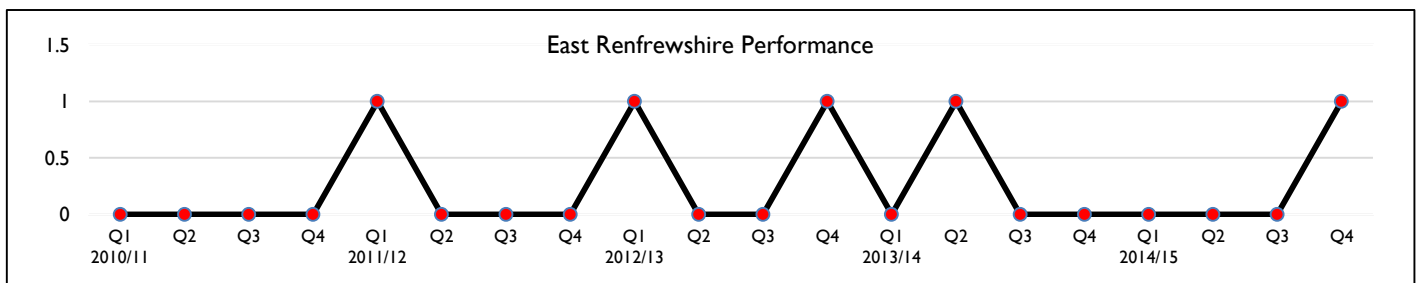


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	8	12	15	28	36	
W2 - Glasgow City	32	43	27	42	35	
W3 - South Lanarkshire	24	21	12	41	30	
W4 - North Lanarkshire	22	21	34	23	9	
W5 - Ayrshire East / North / South	18	26	19	36	44	
W6 - Renfrewshire / & East / Inverclyde	29	24	20	13	35	
W7 - Dumfries & Galloway	20	11	25	15	9	
W6 % of SDA Total	19%	15%	13%	7%	18%	
Scotland	413	422	391	405	423	

## 6b - Fatal casualties per RTC

Q4 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	0	0	0	0	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	1	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	1	0	1	
Inverclyde	0	0	0	0	0	
Renfrewshire	1	1	0	1	0	
East Renfrewshire % of LSO Total	0%	0%	100%	0%	100%	

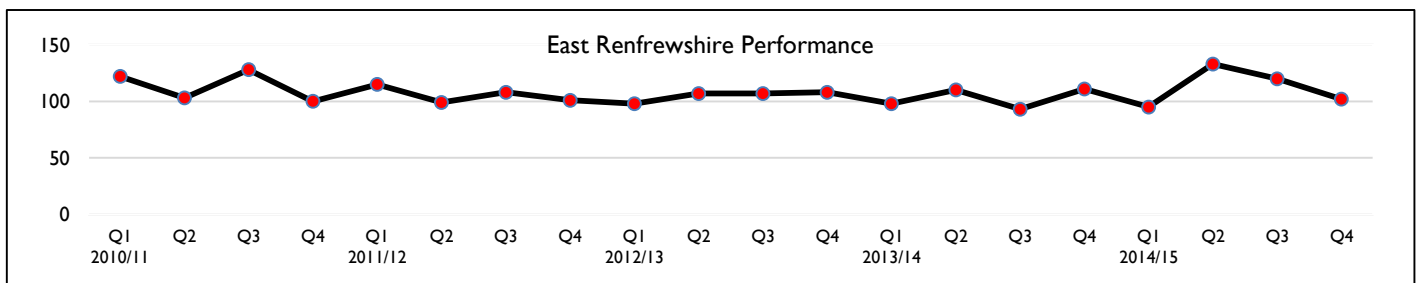


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	1	1	2	2	0	
W2 - Glasgow City	4	0	0	0	0	
W3 - South Lanarkshire	2	0	0	5	0	
W4 - North Lanarkshire	1	1	3	0	0	
W5 - Ayrshire East / North / South	2	3	3	1	5	
W6 - Renfrewshire / & East / Inverclyde	1	1	1	1	1	
W7 - Dumfries & Galloway	2	2	2	1	2	
W6 % of SDA Total	8%	13%	9%	10%	13%	
Scotland	30	26	24	27	20	

## 10a - False Alarms - All

Q4 ward ave. for East Renfrewshire - 17	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	15	22	20	35	28	
Busby, Clarkston and Eaglesham	7	14	13	13	22	
Giffnock and Thornliebank	31	23	29	26	27	
Neilston, Uplawmoor and Newton Mearns North	25	27	29	25	11	
Netherlee, Stamperland and Williamwood	18	5	6	5	8	
Newton Mearns South	4	10	11	7	6	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	100	101	108	111	102	
Inverclyde	186	206	164	148	152	
Renfrewshire	348	348	314	304	315	
East Renfrewshire % of LSO Total	16%	15%	18%	20%	18%	

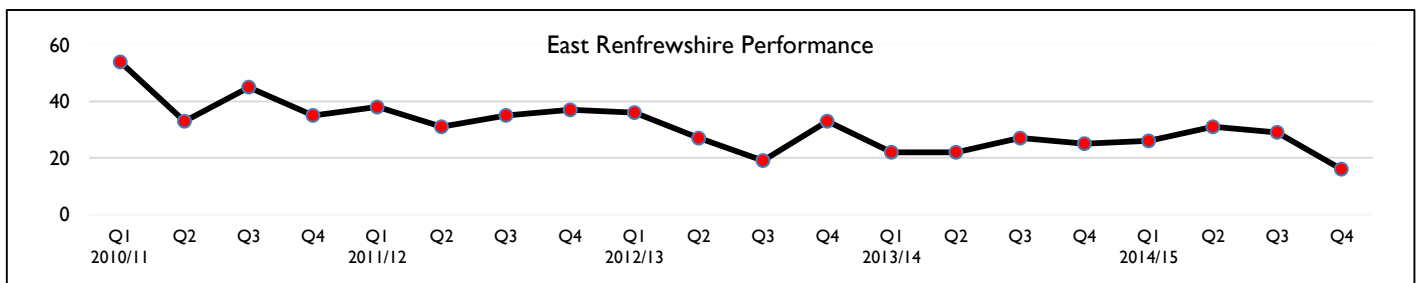


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	493	601	552	466	447	
W2 - Glasgow City	2194	2057	1947	1922	1842	
W3 - South Lanarkshire	601	667	600	596	609	
W4 - North Lanarkshire	630	620	572	497	614	
W5 - Ayrshire East / North / South	824	791	802	734	705	
W6 - Renfrewshire / & East / Inverclyde	634	655	586	563	569	
W7 - Dumfries & Galloway	112	160	120	113	177	
W6 % of SDA Total	12%	12%	11%	12%	11%	
Scotland	11361	11596	11325	10670	10999	

## 10b - False Alarm - Good Intent

Q4 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	4	11	7	12	3	
<b>Busby, Clarkston and Eaglesham</b>	3	6	1	4	<b>4</b>	
Giffnock and Thornliebank	10	8	4	5	3	
Neilston, Uplawmoor and Newton Mearns North	9	8	8	3	2	
Netherlee, Stamperland and Williamwood	7	3	5	0	2	
Newton Mearns South	2	1	8	1	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	35	37	33	25	16	
Inverclyde	53	53	30	26	28	
Renfrewshire	108	100	77	73	76	
<i>East Renfrewshire % of LSO Total</i>	<i>18%</i>	<i>19%</i>	<i>24%</i>	<i>20%</i>	<i>13%</i>	



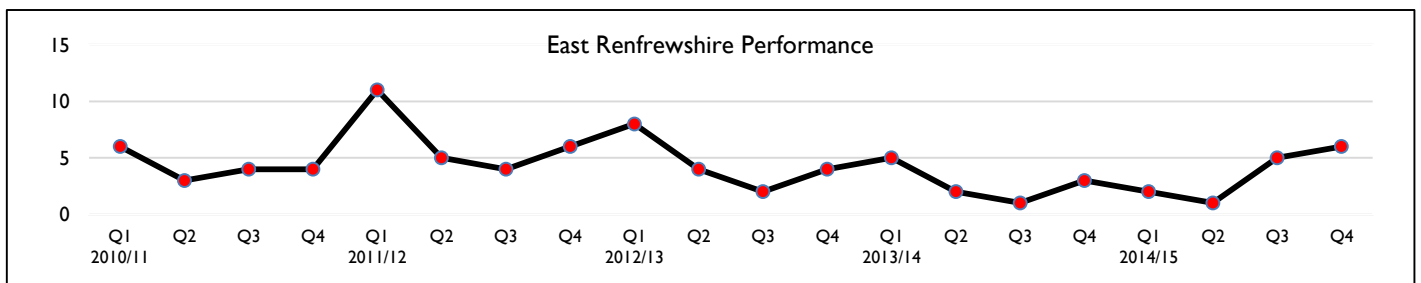
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	185	217	210	124	109	
W2 - Glasgow City	451	429	377	324	348	
W3 - South Lanarkshire	136	186	143	130	150	
W4 - North Lanarkshire	190	160	155	99	131	
W5 - Ayrshire East / North / South	221	191	200	137	169	
W6 - Renfrewshire / & East / Inverclyde	196	190	140	124	120	
W7 - Dumfries & Galloway	31	36	32	22	45	
<i>W6 % of SDA Total</i>	<i>14%</i>	<i>13%</i>	<i>11%</i>	<i>13%</i>	<i>11%</i>	
Scotland	2690	2770	2454	2044	2030	



## 10c - False Alarm - Malicious

Q4 ward ave. for East Renfrewshire - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	3	2	1	2	
Busby, Clarkston and Eaglesham	1	0	0	0	2	
Giffnock and Thornliebank	1	1	0	1	2	
Neilston, Uplawmoor and Newton Mearns North	1	1	2	0	0	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	1	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	6	4	3	6	
Inverclyde	11	8	7	6	9	
Renfrewshire	21	28	21	18	13	
East Renfrewshire % of LSO Total	11%	14%	13%	11%	21%	

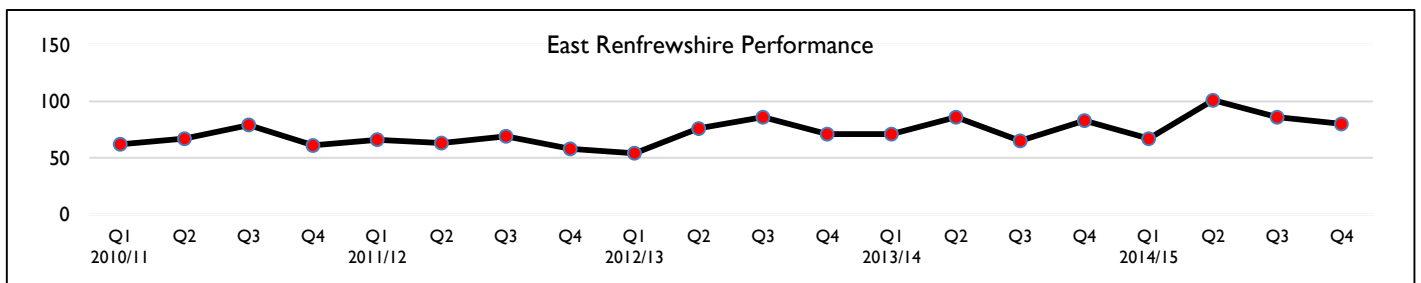


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	16	24	19	13	10	
W2 - Glasgow City	202	167	145	140	108	
W3 - South Lanarkshire	30	32	35	26	40	
W4 - North Lanarkshire	62	50	38	31	22	
W5 - Ayrshire East / North / South	47	70	58	38	28	
W6 - Renfrewshire / & East / Inverclyde	36	42	32	27	28	
W7 - Dumfries & Galloway	1	7	2	4	7	
W6 % of SDA Total	9%	11%	10%	10%	12%	
Scotland	627	614	570	567	524	

## 10d - False Alarm - Equipment failure

Q4 ward ave. for East Renfrewshire - 13	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
<b>Barrhead</b>	11	8	11	22	<b>23</b>	
<b>Busby, Clarkston and Eaglesham</b>	3	8	12	9	<b>16</b>	
<b>Giffnock and Thornliebank</b>	20	14	25	20	<b>22</b>	
Neilston, Uplawmoor and Newton Mearns North	15	18	19	22	9	
Netherlee, Stamperland and Williamwood	10	2	1	5	6	
Newton Mearns South	2	8	3	5	4	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	61	58	71	83	80	
Inverclyde	122	145	127	116	115	
Renfrewshire	219	220	216	213	226	
<i>East Renfrewshire % of LSO Total</i>	<i>15%</i>	<i>14%</i>	<i>17%</i>	<i>20%</i>	<i>19%</i>	



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	292	360	323	329	328	
W2 - Glasgow City	1541	1461	1425	1458	1386	
W3 - South Lanarkshire	435	449	422	440	419	
W4 - North Lanarkshire	378	410	379	367	461	
W5 - Ayrshire East / North / South	556	530	544	559	508	
W6 - Renfrewshire / & East / Inverclyde	402	423	414	412	421	
W7 - Dumfries & Galloway	80	117	86	87	125	
<i>W6 % of SDA Total</i>	<i>11%</i>	<i>11%</i>	<i>12%</i>	<i>11%</i>	<i>12%</i>	
Scotland	8044	8212	8301	8059	8445	