

EAST RENFREWSHIRE COUNCIL

CABINET

16 October 2014

Report by Director of CHCP

Integrated Children's Services Plan 2013-16 Year 1 Report

PURPOSE OF REPORT

1. To present to Cabinet the Integrated Children's Services Plan 2013-16 Year 1 Report.

RECOMMENDATIONS

2. The Cabinet is asked to note the contents of the Integrated Children's Services Plan 2013-16 Year 1 Action and Performance Reports.

BACKGROUND

3. *Getting It Right for East Renfrewshire's Children and Young People 2013-2016* is the integrated children's services plan for children, young people and families in East Renfrewshire. This fourth integrated plan encompasses the vision and strategy of the Integrated Children's Services Planning Core Group for the period 2013-2016 and represents East Renfrewshire's long established commitment to achieve better integrated service planning and delivery for children, young people and families.

4. Following a review of our priorities in 2013 we agreed our vision, aim, and outcomes for children's services for the period 2013-16. The new outcomes reflect those adopted by the Scottish Government's *Getting It Right For Every Child* national programme that all children and young people should be *safe, healthy, active, nurtured, achieving, respected/responsible, and included*. These outcomes are commonly referred to as SHANARRI.

REPORTS

5. The Integrated Children's Plan Year 1 Reports set out what has been achieved in East Renfrewshire over the year 2013/14 in relation to key activities and actions along with the performance of services measured against agreed indicators. All progress is measured in respect of the SHANARRI outcomes. The SHANARRI outcomes are defined in the following way:

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|---------|---|
| Safe | <ul style="list-style-type: none">• Safe from accidental injury and death• Safe from neglect, abuse, violence and exploitation• Safe from bullying and harassment• |
| Healthy | <ul style="list-style-type: none">• Healthy Lifestyles• Mentally & emotionally healthy |

Active	<ul style="list-style-type: none"> • Physically healthy • Sexually healthy • Enjoy recreation & leisure • Participate in sport and physical activity
Nurtured	<ul style="list-style-type: none"> • Live in suitable housing • Feel secure and cared for • Live in a stable home environment
Achieving	<ul style="list-style-type: none"> • Achieve national educational standards in the early years, and primary and secondary schools • Young people will be ready for employment, training, or further education
Respected/ Responsible	<ul style="list-style-type: none"> • Positively engage in their community • Choose not to take illegal drugs or misuse alcohol • Engage in law abiding behaviour
Included	<ul style="list-style-type: none"> • Overcome inequalities and discrimination • Engage in decision making and planning • Live in households free from low income and poverty

6. As the SHANARRI outcomes are linked to locally agreed SOA, progress made as a consequence of the children's services plan also contributes towards the achievement of East Renfrewshire's Single Outcome Agreement 2013-16.

FINANCE AND EFFICIENCY

7. As the children's services plan is an integrated plan commitments outlined for the next year will be reviewed by individual departments and services as part of budgetary review process. Services will share budget decisions that may impact on the plan, with the core group.

CONSULTATION

9. The production of the Year 1 Reports have involved a process of extensive collaborative working between partners within the five multi agency thematic planning groups – *Additional Support Needs, Early Years, Looked After Children, Young People, and Keeping Children Safe*. East Renfrewshire Council – Chief Executive's and Education Services, the Community Health and Care Partnership, NHS Greater Glasgow & Clyde, and a range of other agencies including the Scottish Children's Reporter Administration, Skills Development Scotland, and partners in voluntary organisations are all represented on the thematic groups.

PARTNERSHIP WORKING

10. The Integrated Children's Services Planning Core Group is the principal multi agency group that has responsibility for joint strategic planning and development of integrated services for children, young people, and families in East Renfrewshire. The Core Group oversees the work of the five multi agency thematic planning sub groups as well as the development and publication of the Children's Services Plan and annual reviews.

IMPLICATIONS OF THE PROPOSALS

Staffing

11. None

Property

12. None

Legal

13. None

IT

14. There are IT implications associated with the ongoing implementation of on-line performance management across children's services organisations.

Equalities

15. The integrated children's plan process was assessed using the equalities impact framework in 2012 and this in turn informed the content of the plan.

Sustainability

16. None.

CONCLUSIONS

17. Overall the Integrated Children's Services Plan Report reflects the range of integrated work being undertaken across universal, specialist, and targeted services, and highlights the role played by statutory and public bodies along with that of voluntary sector partners. As such considerable progress is being made with completion of agreed actions across the SHANARRI outcomes framework within these reports.

RECOMMENDATIONS

18. The Cabinet is asked to note the progress made with implementation of the both plans in their first year.

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BACKGROUND PAPERS

20. East Renfrewshire's Integrated Children's Services Plan 20013-16
<http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=9369&p=0>

KEY WORDS

Safe, healthy, active, nurtured, achieving, respected/responsible, and included.
Permanency, outcomes, assessment, planning.

Integrated Children's Services Plan 2013/16

Year 1 Action Report

Working together to get it right for all of our children and young people

Additional Support Needs - Children and young people will have access to quality integrated services based on need, inclusion, fulfilling active lives

SHANARRI Link	Planned Action	Progress Update
Healthy	Health protocols to direct the transition from Specialist Children's Services to adult health services will be developed to improve upon current process arrangements	A learning disability pathway has been agreed and is up and running for young people who have been pupils at Isobel Mair. Further progress with protocols awaits the conclusion of the paediatric redesign at NHSGGC board level.
Healthy	CAMHS and Speech and Language services will be integrated within the CHCP to provide a more easily accessible, localised service	Throughout 2013 the establishment of a dedicated CAMHS team was progressed with clinical staff supporting local children and young people within East Renfrewshire from November. The service is resourced to provide a Tier 3 service for those with moderate to severe mental health difficulties. The integration of Speech and Language services over 2013 has been finalised. The primary focus was to deliver on key performance indicators providing a safe and effective service and meeting Education SLA.
Healthy	Access to the Youth Health Service will be improved for young people with additional needs	The Youth Health Service has undergone a redesign and is now relaunched as the Youth Health Drop In. Young people were involved with the reshaping of the service and the service in Clarkston is now up and running and Barrhead will be launched in May. Wider promotion activity is underway to ensure all young people are aware of the change in location and services they can access. Big ShoutER and young people's services have a role in promotion among young people with additional needs and work has been undertaken with Isobel Mair on health promotion issues identified by the young people.
Healthy	Big ShoutER will deliver peer education sessions to the Rulebreakers and Monday Night group based on expressed need	Big ShoutER young peer health educators have undertaken considerable work with the two youth groups on identified issues the first of which has been the development of the anti smoking pack which will be piloted in Isobel Mair. The young peer educators have also been trained in macaton to enable them to communicate more effectively with the young people who attend the clubs and schools.
Healthy	Psychological Service will establish links with the new local CAMHS service in order to determine roles, pathways and potential areas of joint working	Although there was delay in the new CAMHS service establishing itself in East Renfrewshire considerable progress has been made in partnership working arrangements and this will be furthered progressed throughout the following year. This improved communication has had a positive impact on outcomes for young people. Work is underway between the services to establish an autism pathway too.
Healthy	Sexual health and relationships information/advice for young people with additional needs and their parents, and training for children's services staff, will be improved and developed	RSHPE (previously SHRE) is in all primary schools and a review is now taking place of the delivery in high schools and this will report over a three year period. The Sexual Health Action Plan is driving this work. An exercise in Auchenback linked to the Early Years Collaborative is focusing on identification of young people who are more vulnerable. A local protocol is still in development and awaits the national policy to be finalised first.

Healthy	Health Improvement Team will work with 3 local GDPs (Eastwood x 1 and Barrhead x 1) to ensure that service is suitable for children/young people with additional support needs, with the aim of reducing dental refusal and improving the oral health of children/young people	The three dental practices have been provided with resources that will allow them to promote themselves as additional needs friendly for children and young people.
Active	Inclusive Support Service will introduce new volunteering programme to provide opportunities for local people to get involved	The new volunteering programme has been established and 6 volunteers have been recruited and trained and are now participating in clubs and holiday programme supporting children and young people. Three of the volunteers are previous young people who attended the clubs.
Nurtured	The arrangements for ASD post diagnosis support to families will be reviewed	This work relates to the implementation of the recommendations from the national Autism Strategy.
Nurtured	Respite/short breaks pilot will undergo a second stage evaluation and the findings from this will further inform the redesign of the service	In light of the changes brought in by the Self Directed Support Act a review of the need for respite services will be required. Commissioning staff will review and assess need.
Nurtured	Getting it right assessment and planning framework will be adapted to suit needs of children/young people whose disability is their core additional need	Significant progress has been made implementing Girfec across childrens' services. The new Named Person and Lead Professional Protocol includes circumstances when specialist health staff will be confirmed in these roles with children with complex needs. The Coordinated Support Plan process and format has been incorporated into the Practice Model and Child's Plan.
Nurtured	Parents with children with additional need will be provided with information and advice in relation to CHCP Children and Families services and wider community services and resources	Work is due to be undertaken to consider need in this area and developments in the EYC will support this task.
Achieving	Structures and processes for allocating additional support to children (0-5), who have significant additional support needs, will be reviewed and improved.	This review has taken place after wide consultation with partners and the recommended improvements will be implemented from August 2014.
Achieving	Links will be made with MCMC strategic work to improve choices for young people with a disability when in transition to a post school destination	A new Transitions Coordinator post was created to work directly with young people to improve outcomes in post school destinations. Education fund this post and the postholder is employed by Enable. The Coordinator is working with young people in specialist provision and mainstream schooling. Post school transition guidelines are being reviewed and these changes will be implemented over the next three years. CHCP Transition Team are also piloting an initiative with three partner agencies to develop a more inclusive model of post school support.
Achieving	A 'Volunteer Buddy' system will be created to assist accessible youth volunteering	A piece of action research to design Voluntary Action's new Youth Volunteering service has been undertaken as the result of Awards For All funding. The aim of the research was to recruit train and support young people to design, develop and deliver the volunteering supports. The youth programme will have a focus on personal and skills development to support our most disengaged young people gain access to new opportunities through peer support and volunteering. The research stage is completed and we now enter the analysis and development stage and will have a completed report by Summer 2015. This will form the basis of future volunteering programme for under 25s in East Renfrewshire.
Included	The recommendations of the national Autism Strategy will be considered by local partners and an implementation plan will be developed to meet local needs	A mapping exercise of all age services was conducted and the output has been shared. This work will inform the next stage of the development of a local implementation plan. The next stages will be to establish the lead and the appropriate partners to take this forward.

Included	Local children's clubs and activities will be supported to improve their capacity to be inclusive	The Parents Led Committee (for children with additional needs) are now a fully constituted member of the Eastwood Sports Hub. As a consequence of this other clubs are now considering how to remove barriers to make their activities more inclusive. These other clubs include tennis, football, basketball etc. Also a small project has been instigated by the Local Area Coordination Team with parents in Barrhead to help community based activities for primary age children to be more autism friendly. The project will also be supported by the Early Years Collaborative in Auchinback.
Included	Further work will be undertaken to develop the range of activities offered for children/young people within the community	The Parents Led Committee is now constituted and have been securing funding to develop the range of activities and opportunities including the Glee Club, IndepDance, and others. The committee has consulted with the children and young people in relation to their interests. The Committee is supported by Sports development and CHCP officers.
Included	A range of "accessible" Viewpoint questionnaires will be developed for children and young people with additional needs to enable them to share views and experiences about their needs	Two new questionnaires have been created - one for young people in transition and the second for children who access the inclusive holiday programme. These have been piloted and changes have been made based on pilot findings. Further roll out will take place and aggregate reports will be produced and shared with the services.

Keeping Children Safe - We will work together to keep our children safe

SHANARRI Link	Planned Actio	Progress Update
Safe	The Safety in the Park evaluation will be considered by partners and the recommendations in relation to continuing the annual programme will be agreed	This programme for all P7 pupils will continue and programme inputs for this year's event were well arranged in advance. The programme continues to be enjoyed by the children and evaluates highly.
Safe	Health visitors will support safety in the home initiatives by: a) Undertaking home safety assessments with very vulnerable families Attending home fire safety training courses b) Attending home fire safety training courses	Public health nurses attended the ROSPA funded training for the Scotland Home Safety Equipment Scheme (SHSES) project in January 2014. As a result low income families with a child under 5 years in East Renfrewshire have undergone home safety assessments and where safety issues have been identified equipment has been provided and fitted free of charge.
Safe	Senior Nurse will attend the NHSGGC Unintentional Injuries working group and report back to the Keeping Children Safe group, on the work and progress of the group	The senior nurse and the Health Improvement Lead attend the NHSGGC group and report back trends in child accident and unintentional injury. The Keeping Children Safe Group consider how to implement safety campaigns locally.
Safe	Health Improvement Team will provide link with the NHSGGC in relation to child safety initiatives and campaigns and report back to the Keeping Children Safe group on new developments	A local Health Improvement Lead attends the NHSGGC wide group on Child Safety and Unintentional and provides a link on campaigns that we require to deliver locally such as those related trampolines, liquitabs, hairstraighters, burns.
Safe	Firereach – 4 Firereach programmes will be delivered annually. The objectives of the project are to: ·Raise awareness of fire safety issues ·Understand the contribution of fire and rescue and other	Two Firereach programmes were delivered over the last year due to limited capacity with Fire and Rescue. However the service have reported that in the year ahead this will be increased again to four as personnel changes due to the new national service are stabilised.

SHANARRI Link	Planned Actio	Progress Update
	agencies ·Undertake basic first aid skills	
Safe	Funding will be secured to provide a "Make it Safe - blind cord safety campaign" within East Renfrewshire during Child Safety Week	Funding was secured by Community Safety and the equipment and materials were purchased and circulated to staff who work with vulnerable families.
Safe	A range of Young Driver safety initiatives will be delivered to S5 and S6 pupils in schools to improve young people's awareness of the increased risks associated with being a new driver	Programmes to improve the safety of young people's driving were previously provided but a review of need and also intelligence in relation to accident data will determine future programme content and delivery.
Safe	An annual local road accident statistical report will be presented to the Keeping Children Safe group to enable trends to be identified, and information to inform decision making and planning	An accidents report was published in East Renfrewshire in autumn 2013. The report indicated very low accident rates among children and young people and no potential blackspots.
Safe	Newly revised national <i>Getting Our Priorities Right</i> (GOPR) guidelines will be: Adapted for local use and implemented thereafter and Rolled out through the ERCPC multi agency training programme aimed at relevant key staff.	The ERCPC Getting Our Priorities Right - Summary Guidance (2014) has been finalised after extensive consultation and will be available with training for all staff across the child protection workforce from April 2014.
Safe	The new national multi agency Risk Assessment Framework will be: ·Incorporated into the local Girfec assessment and planning framework and thereafter be embedded into practice ·Rolled out through a multi agency training programme aimed at relevant key staff	The National Framework for the Assessment of Risk in Children and Young People 2012 has been rolled out across the child protection workforce. All child protection paperwork is now Girfec compliant and includes specific detail on wellbeing, my wider world and risk assessment. All staff have access to toolkit.
Safe	The Child Protection Committee will publish an Annual Report for 2012-2013 along with a Business Plan for 2013-15	The ERCPC Annual Report and Business Plan is available on the ERCPC website. it includes specific reference to self evaluation activity and improvement planning in keeping children safe or safer from harm or abuse.
Safe	Women's Aid children's service in partnership with other partners will develop and widen their outreach programme to raise the profile of their service, increase the numbers of children and young people they work with, and support local partners incorporate the issue of domestic abuse into their activity.	The ERWA service applied for insolvency in June 2013 and has ceased to function since this time. A new domestic abuse service opened for business in early 2014 and in line with its Scottish Government funding criteria has re established the childrens' service.
Safe	The gender based violence programme will be delivered to S3 pupils by CHCP, Education, and Women's Aid staff in partnership	The schools programme has been delivered but capacity has been reduced due to the closure of the local ERWA project in June 2013 due to insolvency. Now that a new domestic abuse service has re opened the schools programme will be reviewed and new materials will be sought for its multi agency delivery.
Safe	A Domestic Abuse Referral Group (DARG) activity report will be published every six months in order to determine	A report was published in autumn 2013 that demonstrated the wide range of activity being undertaken to ensure children affected by domestic abuse incidents are kept safe. The report also indicated that numbers continue to rise

SHANARRI Link	Planned Action	Progress Update
	prevalence levels among children and young people and to further inform service planning needs	significantly.
Safe	All pre-5, primary, secondary and special establishments will: a) Revise their anti-bullying policies in line with the revised authority policy and national guidelines. b) Participate in anti bullying training c) Submit their annual bullying report in the new format	Key staff received training for trainers from <i>Respectme</i> , Scotland's national anti-bullying organisation. These staff went on to train representatives from all establishments who in turn trained staff in their own schools or pre five centres. All establishments have reviewed their policy and practice in addressing bullying behaviour following the revision of the authority's own policy in November 2011 in line with national guidance published in 2010. The annual return follows a new format where incidences of investigated but unconfirmed bullying are also reported.

Early Years - More of our children have a better start in life and are ready to succeed

SHANARRI Link	Planned Action	Progress Update
Nurtured	Local partners will work together to develop a partnership agreement to coordinate current and planned initiatives for families using the McCready Family Centre.	The agreement was completed between the centre and Family Learning service and the same approach has now been extended to Madras and Glen Family Centres. How the agreement is operating is due to be reviewed and this will inform the next stage.
Nurtured	Key partners will work together to embed <i>Getting it right for every child</i> in the pre birth/maternity and early years setting in order to identify vulnerable parents and children at the earliest stage and put measures in place to reduce risk and improve outcomes	Significant progress is being made implementing <i>Girfec</i> across maternity and early years services and this work is supported by the many facets of the Healthy Child Programme. At NHSGGC level a new universal assessment tool has been developed for health visitors which is based on <i>Girfec</i> SHANARRI and this has now begun to be rolled out in ER in a phased way. The improved pathway for those identified as vulnerable has been strengthened but more work is expected at GGC level with maternity services.
Nurtured	A parenting pack will be provided to every pregnant woman containing information on local and national services and resources to support their role	There are a range of resources, materials available that we want to draw together in an information pack for women who present at Gp as pregnant. Also we require to ensure that the materials are accessible for women experiencing difficulties or with literacy problems. This action will be addressed over the next period of the plan.
Nurtured	Local implementation of CEL 15 - Refresh of Health for all Children (Hall 4) will take place and the new 24/30 month assessment will be introduced	Implementation began in August 2013 with families. The programme has recently been reviewed and we await the first 6 month evaluation report. Speech and Language services and Psychological Services are involved locally with supporting the programme
Nurtured	A pathway of mental health services will be developed which identify the delivery mechanism for the mental health team, health visitors and other professional groups	The existing pathway has been revised for those experiencing post natal depression and signposted to the appropriate service dependent on need. The senior nurse for children and families will promote the new pathway with health visiting staff to ensure its complied with. Health visiting staff have also been trained in "Enjoy Your Baby".
Nurtured	The findings of the Reshaping Children and Families services review (Transformation Programme) will be considered by the CHCP, shared with partners and implemented accordingly	Demand analysis has been completed and we have identified that we need to make changes to the duty system. Three possible models have been identified for testing but this has been delayed due to inspection. We have also identified that we need to look at the balance between fieldwork and "specialist" teams to ensure resources are in place appropriately to deliver on <i>Girfec</i> .

Nurtured	Triple P steering group will produce an implementation plan to coordinate current and future roll out and ensure programme evaluation is incorporated into the process.	The Implementation Plan was developed and is currently guiding the work of the Triple P Implementation Group. The group has supported the set up of an evaluation process within health visiting and the other settings where the programme is delivered and is now receiving periodic evaluation reports.
Nurtured	A Parenting Strategy will be developed by partners and implemented across children's services	East Renfrewshire Community Planning Partnership (CPP) recognises and commends the focus being placed nationally on parenting, consequently, the Council and its partners were keen to echo the National Parenting Strategy, by producing our own <i>East Renfrewshire Council Parenting Strategy</i> . The inter-agency group were keen to build upon the unique position that parents are in, to shape a child's life forever and support them to develop the knowledge and skills required for a successful life as an adult. Jointly led by Education and Social Work, the group gathered the views of young people and parents, ensuring that they were at the heart of the paper. In addition to the strategy, a funded post of Family Centre Development Manager was created using the Early Years Taskforce Change Fund. Within the manager's remit is the task of supporting and planning with all services to achieve the identified targets of the strategy.
Achieving	Structures and processes for allocating additional support to children (0-5), who have significant additional support needs, will be reviewed and improved.	This review has taken place after wide consultation with partners and the recommended improvements will be implemented from August 2014.
Achieving	Improve the coordination of support and interventions to children and families who receive additional service through family centres, over holiday periods	A new childcare strategy and allocation policy will address this gap and work is beginning to take this forward.
Achieving	Further develop English language provision (ESOL) for families where English is not their first language. (Also linked to potential bi-lingual Book-Bug provision)	Taster Gaelic Bookbug sessions have taken place in Giffnock library. These were well attended so a regular session will be set up. Our Gaelic Development Officer has had Bookbug training and will deliver these sessions too.
Healthy	Increase confidence of parents to talk to their young children about sexual health and relationships	The Talking Together Project is a joint programme with libraries and Sandyford. The books are available in libraries and the parenting programme has now began in East Renfrewshire. A parent engagement programme has been undertaken to ensure the programme meets the needs of families.
Healthy	Support P1 & 2 teachers to participate in Scottish Government Childsmile Core Toothbrushing Programme and remaining pre - 5 establishments to achieve Smile Too accreditation	95% of local authority pre five establishments and 100% of partnership nurseries have Smile Too accreditation. All primary schools are on the Child Smile Core Programme. Monthly monitoring is in place and reporting back through the national programme takes place. The remaining local authority nurseries are on track to become accredited and training is available to support this work for establishments. A Child Smile Officer visits families before baby reaches 12 weeks to support this message.
Healthy	Deliver Maternal and Infant Feeding Strategy by establishing new local delivery group and action plan.	The action plan for 2012-15 is being implemented and the local implementation group is overseeing the delivery of the plan. We have achieved the UNICEF Baby Friendly Accreditation and we have carried out an evaluation of the weaning fayres and made recommendations for improvement. Increasing awareness of maternal and infant nutrition is a priority within the work of the EYC.
Healthy	Support the continued delivery of the ACES community programme and curricular programme for children and young people in East Renfrewshire.	This programme is no longer being delivered as funding had been linked to national targets. Right Moves the school curriculum programme is continuing but is now teacher led.
Healthy	Partners will work together to increase parental awareness of harmful effects of second hand smoking in the home/car.	Raising the issue of second hand smoke has been offered through training and learning opportunities for staff across children's services. New national campaign is being supported locally and links are being made to EYC work.

Active	Staff in Culture and Sport will organise activities specifically aimed at improving access to arts, sports and learning for vulnerable families with young children. This will include the Early Years Festival, the Bookbug programme, an artist in residency project and physical activity programmes for children under 3 years.	The artist in residence at the family centres was delivered and was well received by parents and staff. Staff's confidence and skills have been increased in this area. Assertive bookbug is being delivered to vulnerable families in their homes as well as the service being provided and increased. The Early Years Festival has been provided for the last four years and is very inclusive as links with services that work with vulnerable families have been strong and a high proportion of participants are vulnerable families.
Active	Local partners will work together to develop a comprehensive and coordinated approach to the delivery of resources that support early family learning & play including play@home, ongoing bookbug implementation, and other information materials	A pioneer project as part of the Early Years Collaborative has been identified and partners were invited to participate in the project based in Neilston. It commenced in June and will run to October and thereafter be evaluated through a focus group with parents.
Included	The impact of the corporate internal charging policy on early years and pre five services for vulnerable children, will be reviewed	The new Sports Hubs and Foundry are considering the issues of charging and discussions have taken place with senior staff which awaits final decision..
Included	Families experiencing financial difficulties due to low income and/or debt will have access to information/advice services to ensure their income is maximised and debts rescheduled	The Healthier Wealthier Children Programme is providing benefits/tax credits advice, information and representation to families with children under 8 years of age and those with a child of any age if they have complex needs. A full evaluation has been completed at NHS GGC level that includes East Renfrewshire data and the service locally reports to the Children's Core group on money generated and activity generally to ensure the service is targeted appropriately.
Nurtured	The Getting It Right For Every Child implementation plan will further embed cultural, systems, and practice change into children and young people's services with the introduction of the named person and lead professional roles and the one child, one plan approach.	The Girfec Leadership Group has now approved the new Named Person and Lead Professional Protocol and training is up and running to support the delivery of these roles. In addition the new Child's Plan (CMAP) has been introduced and a revised practitioners' guidance manual has been launched. Separate progress reports have been prepared and staff newsletters have been widely circulated.

Looked After Children and Young People - To be a better Corporate Parent

SHANARRI Link	Planned Action	Progress Update
Safe	A care leavers protocol will be developed between Housing and CHCP to improve communication and joint working	The protocol has been developed in partnership with young people and care leavers and was approved in May 2014 by Council Cabinet Committee.
Safe	As many looked after young people have reported safety as an issue when they leave care and return to live in East Renfrewshire, all partner agencies will work together to identify the causes and agree ways to improve safety	The development of the protocol and the joint training that has taken place between housing and chcp will improve safety but further work is required with Who Cares to help identify the key issues for young people.
Healthy	Work will be undertaken with residential establishments to ensure that they have the required health policies and procedures in place and adhere to the expected standards as set by Scottish Government	The Looked After Children's Nurse has provided advice to a small number of establishments where young people were placed that were not up to date with national policy and procedures. Larger providers are fully compliant with national procedures. Psychological Services also undertake a check on establishments that have not been previously used to ensure they meet standards.

SHANARRI Link	Planned Action	Progress Update
Healthy	Children/young people looked after at home will have their health assessment plan reviewed to ensure outcomes are being achieved	Due to limited capacity health assessment reviews were taking longer to be completed. However posts have been filled in recent months and the delay has been eradicated and children and young people are now having health assessment reviews more timeously when required. The waiting list is now very short. We are still awaiting notification of how the paediatrician service will be provided although cover has been provided in the interim.
Healthy	Health improvement staff will support substitute care staff to co-ordinate delivery of health sessions to carers	Health Improvement staff have previously attended several sessions with carers to help them identify areas they require to be upskilled on and more knowledgeable about. More of this work has been identified as needed and new areas will be identified for joint working between HIT and the Fostering and Adoption Team.
Healthy	A dental pathway for looked after children/young people will be established	This pathway has been completed and eight practices have signed up to the new arrangements. The pathway is expected to be broadened out to include more over time.
Active	Further funding will be secured to continue the free leisure access scheme to sports and cultural activities, for vulnerable children/young people	The initiative is secure for the future and the recent annual report demonstrates it to be well used and outcomes are generally good for families.
Nurtured	An East Renfrewshire Adoption Plan will be developed to meet national requirements with the aim of improving the pace of permanency for children.	The local Adoption Plan has been finalised and agreed by CHCP Committee. The plan is being monitored through the Looked After Childrens' Planning Group and a full progress report has been completed for the first year.
Nurtured	Work will be undertaken by partners to improve the transition process for those looked after young people entering into young adulthood. In order that the transition is more successful the following will be put in place: ·Multi agency SHANARRI planning arrangements/meetings will be established at an earlier stage in the process ·The young person's plan will be regularly reviewed ·Young person's participation will be supported by Who Cares, Viewpoint surveys, and/or other appropriate methods	Although Girfec is being implemented locally the approach does not fully meet the needs of young people in transition to adulthood and further work needs to be undertaken to determine the way forward. National developments in this area need to be analysed through the national Girfec team. Viewpoint have designed new questionnaires for teenagers that can be accessed on an app and these will be available by the end of the summer 2014. Who Cares will work with Throughcare staff to consider the Champions Board approach in ER.
Nurtured	Housing and accommodation options will be improved for care leavers in the following way: ·Appropriate scatter flats within ER will be secured and the support packages required by young residents will be made available ·An extended fostering scheme for young care leavers aged 16 years and above will be developed	Although we have no extended supported carers scheme up and running as yet, we have worked with young people to support them to remain with their existing carers. In relation to other housing options the LAC group will be considering progressing this area now that the protocol has progressed. With the passing of the new Children and Young People Act 2014 and the creation of the new legal term "continuing care" this action is more pressing.
Nurtured	Multi agency training using Scottish Government's "We Can and Must Do Better " materials will be delivered to improve staff and elected members' understanding of their corporate parenting responsibilities	The new training materials have been circulated and a training sub group is being set up to plan a programme and delivery to new staff and elected members. A workshop was conducted with Head teachers on the theme of We Can and Must Do Better that was well attended and evaluated.
Nurtured	Partners will implement Scottish Government recommendations in relation to the Private Fostering arrangements of children and young people	The new guidance and instructions have been circulated and shared with all partner agencies. Leaflets and posters have been distributed and the Council website has been updated to inform the public of their duties and rights.

SHANARRI Link	Planned Action	Progress Update
Achieving	The Recognition of Prior Learning pilot will be conducted with a number of looked after young people and the findings from the evaluation will inform further roll out to wider young people's population	East Renfrewshire staff participated in the original pilot and fed back their experience. This programme has been rebranded as My Skill My Future and the Council and partners have agreed to adopt and use with targeted young people. Over thirty staff from across children's services are being trained to deliver the programme with the young people that they work with. A process of evaluation will be established and reporting will take place in relation to this.
Achieving	As the educational outcomes of children looked after at home are less successful than those looked after away from home an initiative to provide intensive tutoring support to those who are behind academically will be developed.	Looked after children educated in local schools achieve better academically than their peers in other local authorities. However a small number of children who have experienced very disruptive early years are significantly behind in maths and english and their ability to participate in all subjects is diminished as a result. As such assessing and planning for this small group should include the option of additional teaching support if its identified as necessary.
Achieving	Psychological Service will consolidate and formalise their links with Fostering and Adoption Team and the services they provide to the network of carers and prospective adoptive parents that the team work with.	A psychologist sits on the Adoption and Fostering Panel and a blueprint has been developed to consolidate the formal joint working arrangements. This blueprint is soon to be agreed.
Achieving	Work will be undertaken to ensure that looked after children with a Coordinated Support Plan, have the plan reviewed on at least an annual basis at the appropriate school Joint Support Team and this process formally links to Lac review arrangements	This is now taking place and the implementation of Girfec will further ensure the process of the CSP and a CMAP is further streamlined.
Achieving	Youth Services will work in partnership with appropriate agencies to ensure looked after young people can access: ·The 16+ Fairbridge/Princes Trust programme ·The Lifeskills Programmes	The ACE programme, as it is known, is publicised directly with the Throughcare Team and the Young People's Team in CHCP so that looked after young people can be referred to the summer activity programme that is on offer along with the other lifeskills programmes. Take up is high as a result.
Achieving	The new Family Firm policy will be piloted with a small number of looked after young people and the evaluation findings will inform the further roll out of the initiative	The programme has provided support to a large number of young people since it began over one year ago. Presently it is working with 23 young people 10 of whom are currently experiencing positive placement opportunities within as well as outwith the local authority. The initiative will be brought inhouse later this year and further investment is being sought to further increase outcomes.
Respected/ Responsible	Young people will be provided with opportunities to share their experiences of being looked after by East Renfrewshire with corporate management, with the aim of effecting change where necessary	A Meet the Bosses event took place in 2012 and arrangements were made to carry out a second event in 2013. However logistical problems were experienced with transport as many of the young people now reside outwith East Renfrewshire. As a result a decision was made to consider approaches used elsewhere and the Champions Board is currently being reviewed along with Who Cares.
Respected/ Responsible	Looked after young people will be supported to join the Youth Voices forum that is currently being developed	Youth Services have contact with looked after young people through local clubs, street work, and schools and if youth staff are aware that a young person is looked after they will support their participation and inclusion in a range of activities and forums includign the Youth Voices development.
Included	The role and duties of the elected member Looked After Children/Young People's champion will be determined in consultation with young people	The review of the Champions Board consultation approach will be considered along with the role of an elected member champion.

SHANARRI Link	Planned Action	Progress Update
Included	An advocacy surgery will be set up by Who Cares to support looked after young people seeking information/advice on a range of issues.	This may have an impact on the SLA that underpins the service from Who Cares and colleagues in Commissioning and Contract Monitoring will require to be involved. The role of Who Cares will be important to the development of the Champions Board model.

Young People - Our young people are successful learners, confident and healthy individuals, effective contributors and responsible citizens

SHANARRI Link	Planned Action	Progress Update
Healthy	Access to The Place @ER Youth Health Service will be improved for black and minority ethnic young women	The Youth Health Service has recently been redesigned and rebranded Youth Health Drop In. A new communication plan has been devised to focus on targetted promotion on minority ethnic young women. It is hoped these changes will lead to bigger take up from this group of young people who are currently very under represented.
Healthy	The East Renfrewshire Tobacco Action Plan will deliver improved outcomes for young people through staff training and the delivery of programmes in schools	New Scottish Government Tobacco Control Strategy was initially delayed but eventually published in 2013 and the findings are being implemented locally as they affect children, young people, and families. Work is specifically focused on early years staff and training has been made available to support the workforce in how to encourage service users with children to stop smoking.
Healthy	Partners will work towards embedding Right Moves in primary mainstream education and rolling out the programme in the Eastwood side of the authority	Outcomes for children are continuing to progress well but the next stage of implementation of this programme is to train teaching staff to now deliver.
Healthy	Current tier 1 and 2 young people's mental health provision (12-18 years) will be subject to review by CHCP Commissioning and will link to the review recently undertaken by NHSGGC.	The Young People's Mental Health Action Plan was finalised and approved in 2013 and progress will be reported by HIT through the children's core group.
Healthy	Staff's knowledge, skills and capacity to identify and support young people with mental health difficulties will be improved through the provision of training	Two youth development workers are trained in Scottish Mental Health First Aid Qualification for Young People and have subsequently been delivering the course to youth health service staff, community workers, and other departments and agencies. The Suicide and Self Harm Multi Agency Guidance has been revised and updated and is due to be launched over the next three months. There will be briefings in relation to this to ensure staff are aware of their roles and responsibilities to support and identify young people.
Healthy	The sexual health of young people will be improved by: ·Implementing SHRE in primary and secondary schools ·Developing a local protocol for staff working with sexually active young people	RSHPE (previously SHRE) is in all primary schools and a review is now taking place of the delivery in high schools and this will report over a three year period. The Sexual Health Action Plan is driving this work. An exercise in Auchenback linked to the Early Years Collaborative is focusing on identification of young people who are more vulnerable. A local protocol is still in development and awaits the national policy to be finalised first.
Achieving	The current MCMC strategy will undergo a review and relaunch	MCMC has undergone significant strategic change over the last year and the new policy Opportunities For All has a shift in emphasis and 16-25 year olds are prioritised within this work development. The strategy is due to be revised and refreshed during the autumn of 2014 to reflect national and local change.

SHANARRI Link	Planned Action	Progress Update
Achieving	A new Youth Employment Action Plan for East Renfrewshire will be created by local partners to coordinate strategic activity	This action plan was finalised and published locally and essentially provides a detailed overview of what opportunities are available for young people. The plan was due for update in 2014 and there is work underway to place this work on the Place to Work website.
Achieving	The new "My World of Work" interactive web service for young people will be promoted widely throughout ER.	This website is used in all high schools and is a core programme delivered by Skills Development Scotland.
Achieving	Partners will work together to promote youth volunteering opportunities in the following ways: ·A Youth Volunteering Steering group will be set up to support developments in this area (CashBack funded) ·A 'Volunteer Buddy' system will be created to assist accessible youth volunteering (SG grant) ·The SALTIRE Volunteering Award programme will be promoted through Schools Volunteering and other Youth Volunteering projects (SG Grant)	During 2013/14 VAER has offered general volunteering supports to young people through their existing volunteer programme. Using an online presence, school contacts and the promotion of the SALTIRE recognition award the number of young people participating has increased with 580 new registrations in 2013/14. Voluntary Action have undertaken a piece of action research targeting young people in East Renfrewshire to help design our new Youth volunteering service. The aim of the research was to recruit train and support young people to design, develop and deliver our volunteering supports.
Nurtured	A joint training initiative between Housing and CHCP Children and Families will be rolled out with the aim of improving communication and multi agency arrangements for working with young people	The training programme has been delivered over the last year and the evaluation is very high in relation to staff reporting that relationships and communication between housing and chcp has significantly improved. More thematic training is planned and this will be widened out to include other partners and departments.
Nurtured	Housing support services for young people will be assessed and reviewed in line with new statutory requirements	Housing and Homeless legislation introduced over the last two years has indicated the need for support for young tenants and those seeking accommodation. Support is provided in East Renfrewshire at present to this group and developments are planned to incorporate other partners into this support.
Nurtured	Family mediation support will be explored with a view to supporting families and young people who are experiencing difficulties that may lead to homelessness	This action will support a reduction in youth homelessness and so links strategically with other housing policy goals. The intention would be to train a number of staff who work directly with young people, to upskill them in mediation support to families
Nurtured	The groupwork programme and support provided by Housing and CHCP Children and Families staff will be expanded to provide more stable accommodation choices and prevent accommodation breakdown	The Meet the Chef programme took place throughout 2013 and was well evaluated by the young people who attended who learned new skills in a fun way. The event was a collaboration between housing, throughcare, and adult learning and this model was very successful in encouraging youth participation and improving joint working. Future group programmes are being discussed around healthy eating and staff have been identified to attend training.
Nurtured	The new East Renfrewshire Carers' Strategy 2012-17 will help to improve outcomes for young carers, increasing identification and access to services and support	The Carer's Service are commissioned by CHCP to identify and support young carers and they have been doing this by targeting schools and youth services to highlight the existence of the service and the support that is available. This targeted work has been beneficial as the service is now working with 49 children which is a substantial year on year increase.
Active	Further funding will be secured to continue the free leisure access scheme to sports and cultural activities, for vulnerable children/young people	The initiative is secure for the future as the recent annual report demonstrates that its is well used and outcomes are generally good for families.

SHANARRI Link	Planned Action	Progress Update
Active	Local partners will work together to deliver a sports and cultural youth festival to celebrate the Commonwealth Games in 2014	Wider legacy work is being delivered in all schools and national funding was secured for this purpose. A Commonwealth Sports Roadshow will visit all primary schools between April and June 2014 to carry out a full day of sports activity and children will have the opportunity to hold a replica Queens Baton. All high schools will participate in a mini Commonwealth Games competition in Eastwood High in June. This approach has been preferable to a one off festival event. An extensive programme of events over the summer that will encourage children to access local facilities is being publicised.
Active	Community capacity will be enhanced through the development of local community sport hubs	There are four sports hubs planned for East Renfrewshire and the Barrhead one will be launched in April 2014 with the others coming on stream soon afterwards. Extensive consultation has taken place in relation to the design of the hubs and each one will have a young person representative as a full member. The operation of the hubs will be informed by the Sports and Physical Activity Strategy when it is finalised.
Active	The needs and aspirations of children/young people will be reflected in the East Renfrewshire Legacy Plan for the Commonwealth Games 2014	The majority of the approved Commonwealth Legacy Plan for East Renfrewshire contains actions and outcomes for children. The plan is currently being delivered through schools and community and is reported through Education Services. Commonwealth values are being promoted in schools and national resources are available to complement this work.
Respected/ Responsible	The Big ShoutER peer educators initiative will expand their health education programme to all 7 high schools and youth/community centres	Big ShoutER has been working in Isobel Mair over the last academic year to work with young people to develop a peer education programme on tobacco. The programme was delivered in April and feedback is positive. Agreement has been reached to work in the remaining high schools and this will begin in the 2014/15 academic year. This will include a roadshow around high schools on issues identified by young people.
Respected/ Responsible	Work will be undertaken in partnership with other appropriate services, to develop a local Youth Council	The local Youth Council has been created and the young people are making strategic links with Pupils Councils. The group is supported by Youth Services and have set a goal of making links with harder to reach young people such as young carers.
Respected/ Responsible	New funding will be secured by partners to develop the East Renfrewshire Family Support Service (Befriending Scheme) for Young People	Partner agencies are due to meet to discuss how to take this initiative forward. Funding would be required to be secured and the previous arrangement of Barrhead Housing Association leading on this could be explored again further.
Respected/ Responsible	All pupils will benefit from the evidence based, prevention and education programmes on alcohol and substance misuse, that are delivered within the school curriculum	The new Substance Misuse Toolkit NHSGGC website is the key resource being used for this work in high schools. A programme has also been devised to be delivered in primaries and a launch will take place later in the year.
Respected/ Responsible	All young people are able to access alcohol and substance misuse services that are appropriate to their needs	The service has undergone change in relation to its position within CHCP having moved from Addictions Team to Children and Families Young People's Team. This change is prompted by the need to widen the potential service user base.
Respected/ Responsible	The Alcohol and Drugs Service for young people will produce an annual evaluation report that highlights activity undertaken and outcomes achieved for young people	The end of year evaluation report is now completed and approved. It is now due to be considered by the APIG and Children's Core Group.
Respected/ Responsible	The national Effective Early Intervention scheme for intervening early with young people involved in anti social behaviour or low level offending will be rolled out and the activity and outcomes of the new approach will:	The Whole Systems Approach has been rolled out in East Renfrewshire This has resulted in young people and their families receiving help earlier and a reduction in concerns escalating. Incidents are down and referrals to the Reporter for offending have also reduced. Partners share information timeously and the work of the YPRG has been revised to be Gifrec compliant.

SHANARRI Link	Planned Action	Progress Update
	a) inform local youth diversionary programmes and where these should be targeted b) be regularly reported to the YPSG	
Included	Access to the holiday programme will be increased for children/young people from BME communities and pupils who are in receipt of a free school meal	Due to wider promotion of the programme 90% of the children who attend the Holiday Programme in Barrhead are in receipt of free school meals, and in other parts of the authority 57-60% are. It has proven more difficult to track minority ethnic participation because places are booked through Customer First and not through schools but this issue is being considered.
Included	Access to sports and cultural activities will be increased for the following under represented groups: a)teenage girls b)black and minority ethnic children/young people c)children/young people from areas of deprivation	All high schools have a teenage girls sports programme and funding was secured for this from the Scottish Government. A consultation took place with young people to determine the range of activities they wanted to access. Minority ethnic children and young people's participation in physical activity and sport has significantly increased with a range of new sports being taken up including cricket for boys and girls.

Integrated Children's Services Plan 2013-16 – Performance Report



Safe

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage of repeat referrals to Domestic Abuse Referral Group (DARG).	N/A	Unknown	33%	25%	29.8%	N/A	The target for this measure has been met. During 2013/14 the arrangements for inter agency working on domestic abuse between Police Scotland and East Renfrewshire CHCP have been revised in line with the development of the hub model and new information systems for managing responses to vulnerable people. Revised measures will be developed.
Percentage of positive Viewpoint responses to "Do you feel safe at home?" question.	96.2%	Green	90%	97.3%	100%	96.2%	25 usages per quarter.
Percentage of child protection re-registrations within 12 months of de-registration.	12.5%	Green	18%	9.5%	17.6%	12.5%	Four of 32 registrations within the year to period end.
% of pupils reporting they feel safe and cared for in school	94%	Amber		92%	87%	94%	Questionnaires have been collated from 29 establishments. 5262 questionnaires were completed by pupils. There was a 7% increase from 2012/13. The Education Department is now just 1% below its 2014/15 target (95%).
Number of reported bullying incidents per 1,000 pupils in primary schools per annum.	11.5	Unknown		8.7	11.5		In 2011/12 the Education Department updated its anti bullying policy.

Healthy

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage of newborn children exclusively breastfed at 6-8 weeks.	32.4%	Red	36.8%	35.8%	33%	32.4%	820 babies per annum (260-270 exclusively breastfed).
Breastfeeding at 6-8 weeks most deprived SIMD data zones	20%	Red	26%	23.3%	33.3%	20%	Around 40 babies per annum in SIMD 15% (most recent =Oct-Dec 2013).
Percentage of obese children in Primary 1	6.1%	Green	7.7%	7.7%	6.1%		2012/13 data show a reduction, from 7.7 in the previous year to 6.1, in the percentage of Primary I pupils at risk of obesity. These are the most recent data available.
Child & Adolescent Mental Health - longest wait in weeks at month end	15	Green	20			15	Referrals of around 60 per month for final quarter in 2013/14.

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Child healthy weight interventions – number of completions	128	Green	87	95	155	128	128 completers (19 ACES, 109 with BMI above 91st percentile in Right Moves).

Active

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Participation in weekly youth diversionary mobile sports hubs in Neilston, Barrhead and Newton Mearns	140	Amber	150	127	140	142	We have expanded the activities offered to include football, basketball and hockey and Auchenback Resource Centre has been established as a venue which has proved very popular. The mobile sports pitch is now present at the range of multi sports events delivered by the Sports Development service within East Renfrewshire.
Percentage of pupils reporting they take part in out of class activities and school clubs.	83%	Green	77%	74%	77%	83%	The Active Schools service has had a major impact on increasing participation in extra curricular activities and locally our performance is better than the national increase. The Determined to Succeed in Sport programme offers free out of school activities to targeted schools and this is helping to drive up participation. Most schools now have well developed extra curricular sports programmes and a number have very comprehensive offerings.
School Holiday Programme: % of participants in receipt of a free school meal	43%	Green	25%	43%	43%	44%	Total participation in holiday sports activities (inc catered camps) in 2013/14 was 2,809, an increase of 5% on 2012/13 and of which 44% were in the FME category. The Holiday Activity programme now provides a comprehensive range of activities for pre five, junior and senior pupils. Pupils who are in receipt of a free school meal or who hold an All Access concession card qualify for free access.
Participation in sports and physical activities among under-represented groups a) Girls b) Minority ethnic children c) Children with a disability			a) 50% b) 25% c) 25%	45% 22% 22%	a)47.1% b)NA c)NA	a)47.7% b)NA c)NA	The national Active Schools monitoring system does not now record targeted activity participation out with the male/female range. Girls' participation is steadily increasing within East Renfrewshire, which is due in part to the targeted work that the Active Schools and Sports Development teams have undertaken. Some schools surpass the 50% target, but it is still our aim to equalise boys and girls participation in sport.

Nurtured

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage of parents who report that universal Triple P Parenting Programme has met their needs.	94	Green	90	85	94	94	Thirty-four of the 36 parents evaluated Triple P positively on this measure.
Percentage of children looked after away from home who experience three or more placement moves	4.65%	Green	13%	5%	5.8%	4.65%	180 looked after, 80 away from home.
Percentage of parents who report that universal Triple P Parenting Programme has met their child's needs.	100	Green	90			100	All of 34 evaluations responded positively on this measure.
Homeless presentations with children		Unknown			100	158	
Children in temporary accommodation		Unknown			12	6	
Proportion of Children's Hearing system reports submitted within target time		Unknown	80%	84.8%	93.7%		Not available from Scottish Children's Reporter Administration (SCRA).
Percentage of young people leaving care sustaining tenancies after 12 months	83.3	Data Only			83.3		

Achieving

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage of resident children under 5 years who are active library members	18%	Red			18.5%	18%	The year end figure for 2013/14 is broadly the same as the previous year (18% compared to 18.5%) despite the closure of Barrhead library in June and Giffnock library in August (replaced with temporary libraries). The reopening of the transformed Giffnock Library in March, with a programme of early years activity, saw a positive response from families with young children; picture book issues increased by 25% this March compared to the previous year. The service continues to work with colleagues and partners to develop an integrated programme for the opening of the Barrhead Foundry. Target of 45% by 2014/15.

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage attendance for Looked After Pupils (primary and secondary). 3-year target (2012-14)	88.2%	Amber		88.4%	88.2%		The percentage attendance for looked after pupils (primary and secondary) was down by 0.2% from 2011/12. The Education Department is currently 1.7% below the 3-year average target (2012-14) of 90%. "We Can and Must do Better" CPD has been developed and will be offered to school and multi agency staff. The Education Department looked after policy is also being revised and relaunched as GIRFEC compliant.
Number of unplanned or underage pregnancies (Postponing Parenthood)	0	Green	0	0	0	0	On track. Our monitoring continues to show that there have been no unplanned or underage pregnancies.
Percentage of S4 pupils with cumulative STACs points of 128 or fewer: 3-year average 2012-2014	7.0%	Green		7.1%	6.7%	7.0%	The percentage of S4 pupils with cumulative STACs points of 128 or fewer (equivalent to eight "C" awards at Intermediate 1) remained very low at 7.0%. The Education Department has achieved its 3-year average target (2012-14) of 8.5%.
Number of awards achieved by young people participating in school and community based targeted programmes. (Young Persons Services)	N/A	Unknown	750	700	962	N/A	2012/13 provides the latest available data which exceeded target, as data for this indicator are not collected until the end of the school term. However, we are on track to exceed the target of 750.
Number of young people (under 25 years) accessing appropriate volunteering opportunities	580	Data Only			530	580	The number of young people registering for volunteering opportunities has increased by 10% from 530 to 580 between 2012 and 2013.
3 year average in national examination results: 5+ @ Level 5 (Intermediate 2) by end of S4	71.1%	Green	63%	67.6%	70.7%	71.1%	The 2013/14 result was the best-to-date. East Renfrewshire compares very well to the latest national figure (2012/13) of 39.4% and comparator authorities at 43.6%. The Department has achieved its 3-year average target of 63% by the end of 2014.

Respected/Responsible

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Scottish Children's Reporter Administration (SCRA) - number of children on offence grounds	35	Data Only		103	68	35	The reduction is attributed to the existence of early intervention approaches and processes
Number of young people accessing and engaging in young people's drug and alcohol support service	29	Data Only				29	Baseline for 2013/14 of 29 young people with active service events.
Percentage of pupils reporting they are treated fairly and with respect.	93%	Amber	95%	90%	86%	93%	Questionnaires have been collated from 29 establishments. 5262 questionnaires were completed by pupils.

Included

Measure	Current Value	Traffic Light	Current Target	2011/12	2012/13	2013/14	Contextual information
				Value	Value	Value	
Percentage of pupils reporting that their school is helping them to become more confident.	92%	Green	93%	92%	83%	92%	Questionnaires have been collated from 29 establishments. 5262 questionnaires were completed by pupils. There was a 9% increase from 2012/13. The Department was just 1% below its target.
Healthier Wealthier Children - number of referrals	75	Data Only		105	149	155	The number of referrals to Healthier Wealthier Children service has continued to increase from 105 in 2011/12, through 149 in 2012/13 and to 155 in 2013/14. Families have been supported to claim their entitlement to an estimated value of £95,250.
Number of reported racist incidents per 1,000 pupils in secondary schools per annum.	2	Unknown		1.6	2		The number of reported racist incidents in secondary schools remains low year on year and slightly below the target of 2 per 1,000 pupils.
Number of exclusions per 1,000 pupils - Looked After pupils (primary and secondary, 3 year average target 2011-13)	29	Green	250	169	25	29	The Department is on track to achieve a 3-year average target (2014-2016) of 58 exclusion incidents per 1,000.
Number of minority ethnic girls attending Youth Health Service	0	Red	2			0	Service has been redesigned and rebranded to support an increase in attendance from groups where take up is lower