

Police Scotland - Our Purpose, Focus and Values

Our Purpose

To improve the safety and wellbeing of people, places and communities in Scotland

Our Focus

Keeping People Safe

Our Values

Integrity Fairness Respect

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1. Introduction

The Police and Fire Reform (Scotland) Act 2012 sets out the policing principles for Police Scotland stating that the main purpose of policing is to improve the safety and well-being of persons, localities and communities in Scotland. The service will achieve this by policing in a way which is accessible to and engaged with local communities, and promotes measures to prevent crime, harm and disorder.

Section 47 of the Act requires each Local Police Commander to prepare and submit a Local Policing Plan to the local authority for approval. The plan should set out the main priorities and objectives for policing the local authority area. The Local Police Commander is required to involve the authority in the setting of these priorities and objectives.

The production of a Local Policing Plan is a key part of the national planning process and takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authority's Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan, as well as locally identified priorities and objectives.

The Local Police Commander is required to review the Local Policing Plan at least once every three years. Last years Policing Plan, the first for Police Scotland was an interim plan covering the period 2013/14. This revised Plan now supersedes that plan and covers the three year period 2014/17.

2. Foreword

Councillor Jim Fletcher, Leader of East Renfrewshire Council

The local Policing Plan 2014/2017 follows the inaugural year of the establishment of Police Scotland, when formal relationships between the Council and the Police Service were established. This brought new opportunities to engage jointly not only on matters important to local people but also in providing the Council with the opportunity to discuss and scrutinise local police performance.

I am pleased that crime and antisocial behaviour rates in East Renfrewshire are amongst the lowest in Scotland and this is testimony to our joint focus on collaboration and partnership.

It is encouraging that the solid foundations of partnership, which have been built up over several years and formalised last year, provide the basis for continued success in delivering a safe East Renfrewshire.

I welcome this plan and its contributions to our Single Outcome Agreement and I look forward to continued joint work between the Council, Police Scotland and our Community Planning Partners

Councillor Jim Fletcher
Leader of East Renfrewshire Council

Local Police Commander - Chief Superintendent Andy Bates

As Local Police Commander I am delighted to present the Local Policing Plan 2014/2017 for East Renfrewshire. This is an opportunity to restate my commitment and that of my police officers and members of police staff to providing a high quality police service tailored to meet the needs of local communities in East Renfrewshire.

Local people are at the heart of everything we do and this plan, which has been developed following consultation with the public and our other key partners, sets out the policing priorities that they have identified as the issues that cause most concern to our communities. The plan also sets out what we are doing to tackle these issues and how we will continue to address them in the years ahead.

Working with our partners and with the support of local communities the police officers and staff of Greater Glasgow Division will continue to work tirelessly to ensure East Renfrewshire remains a safe place to work, live and visit.

Andy Bates
Chief Superintendent
Local Police Commander
Greater Glasgow Division

3. Priorities

The priorities set out in this plan have been identified through extensive engagement with communities across East Renfrewshire, which has enabled us to identify issues that cause most concern to local people. This includes engagement with local communities, elected members and partner agencies.

One key element of the engagement process is our annual Community Consultation Survey and between August and November 2013 we directly consulted 481 people from the East Renfrewshire area. The results of this consultation have helped inform the policing priorities and objectives outlined in this plan and they will be key to the development of the six Multi Member Ward Community Policing Plans that will be published in April 2014,

The identification of priorities and objectives has also been informed by a detailed analysis of crime, disorder, antisocial behaviour, road safety and other demands on policing.

The Scottish Policing Assessment, which sets out the priorities for Police Scotland to the year 2015, was also considered as was information from the Scottish Government, East Renfrewshire Council, other community planning partners and the public.

The priorities published in this plan will where relevant have direct links to the Community Planning Partnership priorities and our Single Outcome Agreement priorities.

In considering all of these factors, the following priorities have been identified for East Renfrewshire and these will remain our focus as we move forward, keeping people safe by addressing local concerns in the council area.

Priority 1 – Tackling Violence, Disorder and Antisocial Behaviour

Priority 2 – Protecting People

Priority 3 – Increasing Public Confidence and Local Engagement

Priority 4 – Tackling Serious Crime and Responding to Major Events

All our work is underpinned by our commitment to equality and diversity, both in our dealings with the public we serve as well as our own staff.

Our equality and diversity outcomes are:

- People better recognise hate crimes and incidents and feel confident in reporting them
- Individuals within protected groups feel safe and secure within their local community
- Victims of gender-based violence are confident that the police are responsive to their needs
- People from and across protected groups are meaningfully engaged with us and their views contribute to service improvements

- Everyone in Scotland is able to contact the police when they require our assistance and this experience is positive
- We have a workforce that is reflective of our communities to increase trust and confidence in the police
- We have a workforce where people feel valued and encouraged to maximise their potential to ensure the most efficient and effective service is delivered.

Priority 1 – Tackling Violence, Disorder and Antisocial Behaviour

We are committed to keeping people safe and tackling violence, disorder and antisocial behaviour. We will continue to work with partners to identify opportunities to prevent crime, manage offenders and support victims.

Our objectives include a commitment to:

- Reduce violent crime, including alcohol related violence
- Increase detection of violent offenders, including those who commit domestic abuse and hate crime
- Reduce the number of assaults
- Reduce the number of complaints regarding antisocial behaviour including disorderly conduct and drinking in public

These objectives align to:

- Scottish Government Strategic Police Priority 1
- Scottish Police Authority Strategic Policing Objectives 1.1 & 1.2
- Scottish Government National Outcomes 1, 5, 7, 8 & 9
- East Renfrewshire Council SOA Outcome 4.1 & 4.2
- Police Scotland Equality and Diversity Outcomes 2 & 3

We will achieve them by:

- Working closely with our partners to tackle the effects of alcohol and drugs in relation to its link to crime, the damage it causes to physical and mental health, and its impact on relationships, community safety and work. We will play an active role in the East Renfrewshire Alcohol and Drug Partnership.
- Continuing our intelligence led approach to targeting offenders and proactively policing violence, disorder and antisocial behaviour 'hot-spots' to improve the quality of life of people in East Renfrewshire. We chair and will continue to fully support the work of our weekly Greater Results In Partnership (GRIP) meetings.

Priority 2 – Protecting People

We are committed to tackling all forms of abuse by protecting and supporting victims and targeting offenders, keeping the people of East Renfrewshire safe.

Our objectives include a commitment to:

- Work with partner agencies to support victims of domestic abuse
- Encourage victims and witnesses to report all incidents of hate crime to help stop hatred motivated by prejudice and discrimination
- Work with partners and media to encourage people to report domestic abuse and sexual crime
- Achieve national targets in respect of all Multi Agency Public Protection Arrangements
- Reduce road deaths and serious injuries
- Improve road user behaviour through enforcement of legislation
- Reduce the number of housebreakings

These objectives align to:

- Scottish Government Strategic Police Priority 1
- Scottish Police Authority Strategic Policing Objectives 1.1 & 1.2
- Scottish Government National Outcomes 1, 4, 5, 6, 7, 8 & 9
- East Renfrewshire Council SOA Outcome 4.1, 4.2, 4.3, 4.4 & 4.6
- Police Scotland Equality and Diversity Outcomes 1, 2 & 3

We will achieve them by:

- Making the investigation of crimes such as rape, domestic abuse and child abuse a priority, with officers working closely with partner agencies to prevent crime and deliver improved outcomes for victims and their families through early and effective interventions and by ensuring the sharing of relevant information and full engagement with our partner agencies.
- Working with partners, managed through the Multi Agency Public Protection Arrangements (MAPPA) to mitigate the risks presented to public safety by violent and sexual offenders
- Working with partners to tackle all forms of hate crime, protecting and supporting victims and bringing offenders to justice.
- Working with partners to tackle all forms of acquisitive crime, including bogus crime and housebreaking, whilst protecting and supporting victims and bringing offenders to justice.
- Focusing on casualty reduction and targeting drivers who cause danger on our roads, to improve the safety of all road users.

Priority 3 – Increasing Public Confidence and Local Engagement

Policing in Scotland is conducted on behalf of the public and with their consent and support. We recognise the importance of identifying the concerns of our communities and we will build public trust and confidence by listening and responding to their needs.

Our objectives include a commitment to:

- Undertake an annual Community Consultation Survey
- Publish Community Policing Plans based on the result of the Community Consultation Survey and other forms of community engagement
- Report on performance measured against the local priorities identified by the public
- Maintain high levels of public confidence in policing
- Actively engage with local communities
- Respond promptly to incidents
- Maintain high standards of professional conduct

These objectives align to:

- Scottish Government Strategic Police Priorities 2 & 4
- Scottish Police Authority Strategic Policing Objectives 2.1, 2.2 , 4.1 & 4.2
- Scottish Government National Outcomes 1, 2, 3, 4, 5, 6, 7, 8, 9, 11,13,15 & 16
- East Renfrewshire Council SOA Outcomes 4.3 & 4.4
- Police Scotland Equality and Diversity Outcomes 1, 3, 4, 5 & 6

We will achieve them by:

- Engaging with our communities to identify the issues that cause most concern to local people. The results of our Community Consultation Survey have informed the setting of our policing priorities and objectives and will influence the service we deliver to the public.
- Treating everyone fairly, sensitively and with respect, delivering a high quality, cost effective service.
- Publishing Multi Member Ward Plans based on the results of the Public Consultation Survey and other forms of community engagement.
- Deploying community police officers appropriately to deter crime, detect offences and provide public reassurance.
- Providing our communities with regular feedback in the form of Multi Member Ward Plan updates.
- Being as accessible as possible, promoting the use of online reporting, third party reporting and social media etc.

Priority 4 – Tackling Serious Crime and Responding to Major Events

Our priority is to keep people safe by reducing the risks posed by organised crime groups and others who threaten our communities.

Our objectives include a commitment to:

- Reduce the capability of organised crime groups to cause harm to communities
- Work with partners to deprive organised crime groups of access to financial gains achieved through legitimate enterprises
- Target organised crime groups through proceeds of crime legislation
- Disrupt the supply of drugs into communities
- Reduce and mitigate the risk of all strands of terrorism
- Ensure a high state of preparedness for unforeseen and planned major events
- Support the delivery of a safe and secure Commonwealth Games in 2014

These objectives align to:

- Scottish Government Strategic Police Priorities 2 & 4
- Scottish Police Authority Strategic Policing Objectives 2.1, 2.2, 4.1 & 4.2
- Scottish Government National Outcomes 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 13 & 16
- East Renfrewshire SOA Outcomes 4.2, 4.3, 4.4 & 4.6

We will achieve them by:

- Targeting organised crime groups by focusing on their criminal enterprises and disrupting their activities including making full use of our powers under the Proceeds of Crime Act.
- Focussing resources on targeting those who supply drugs and working in partnership with other agencies to reduce harm and improve the health and wellbeing of communities.
- Targeting groups who pose a terrorist threat, disrupting their activities and bringing them to justice.
- Effectively planning and responding to major incidents and events. In 2014 this will of course involve delivering a safe and secure Commonwealth Games, whilst servicing the day-to-day demands of policing.

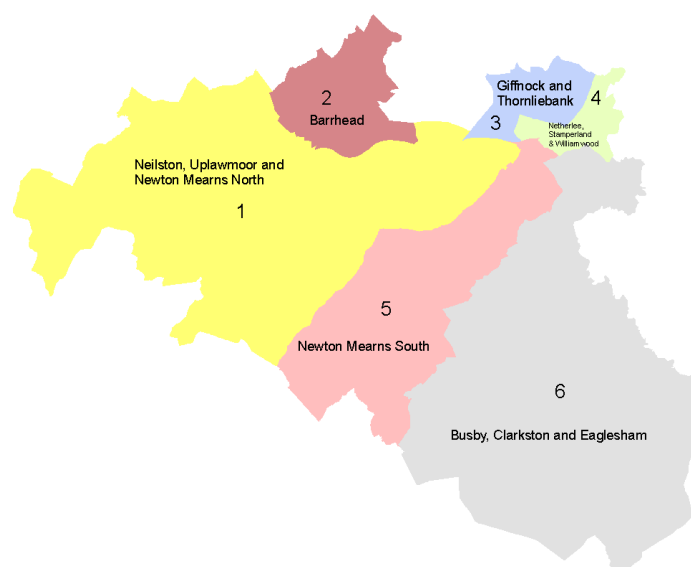
4. Local Policing arrangements

We aim to deliver policing that is visible, accessible and responsive to the needs of our communities. We will work closely with public, private and third sector partners to deliver effective public services.

The Chief Constable has appointed a Local Police Commander for Greater Glasgow Division, which covers Glasgow, East Dunbartonshire and East Renfrewshire. The commander directs a senior management team which includes an Area Commander for East Renfrewshire.

Our frontline services have been designed to match resources to demand, to enable us to deliver a service that is responsive to the needs of the public and maintains community policing as the cornerstone of service delivery.

Our communities are at the heart of everything we do and we have a dedicated Community Policing Team in each electoral ward to tackle local problems. Focusing on community policing, we will shortly be publishing Community Policing Plans for each of the Multi Member Wards, setting out how we intend to address the priorities identified by local people.



All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve, as well as our own staff. We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life, whilst providing a service that is relevant and accessible to everyone.

To further this aim and satisfy our statutory duties under The Equality Act 2010, we have developed national Equality and Diversity Outcomes which are reflected in our main priorities.

5. Local Scrutiny and Engagement

The Police and Fire Reform (Scotland) Act 2012 includes a framework for local scrutiny and required local authorities to have scrutiny arrangements for Police and Fire and Rescue in place by April 2013.

Police and Fire services are required to consult with the local area authority in preparing plans which set out the key priorities and objectives for each area. The priorities listed in this plan have been identified by extensive research and consultation with the people of East Renfrewshire and if agreed appropriate, they will be presented to East Renfrewshire Council for final approval.

The local police commander will provide update reports and attend quarterly meetings of the Local Authority Police and Fire Cabinet Meeting as part of the scrutiny arrangements.

6. Conclusion

The Police Service of Scotland is committed to keeping people safe by protecting the vulnerable, pursuing those who do most harm in our communities, disrupting and deterring criminal behaviour and bringing offenders to justice.

We will continue to work with partners to deliver better outcomes for the people of East Renfrewshire and provide a professional service that serves and protects communities, improves their quality of life and builds public trust and confidence.

This plan will help ensure that local policing in East Renfrewshire continues to be aligned to the Community Planning arrangements and the Single Outcome Agreement and it demonstrates our ongoing commitment to deliver policing services that serve the needs of local communities across the city.

7. Contact Details:

Dial 999 for an emergency that requires urgent police attention.

For non-emergency contact, call the 24-hour non-emergency contact centre on 101.

Service users who are deaf or have a hearing impairment can contact Police Scotland via Text Relay in an emergency on 18000 or non-emergency on 18001 101.

If you have information about crime in your area and wish to provide it anonymously, call Crimestoppers on 0800 555 111.

If you wish to discuss non-urgent local policing issues relating to this plan, or to contact your local Community Policing Team please visit;
www.Scotland.Police.UK

Appendix A

Scottish Government Strategic Policing Priorities

[Link - Scottish Government Strategic Police Priorities](#)

<http://www.scotland.gov.uk/Topics/Justice/public-safety/Police/StrategicPolicePriorities>

Scottish Police Authority Strategic Policing Objectives

[Link - Scottish Police Authority Strategic Policing Objectives](#)

<http://www.spa.police.uk/about-us/consultation-on-draft-strategic-plan/>

Scottish Government's 16 National Outcomes

[Link - Scottish Government's 16 National Outcomes](#)

<http://www.scotland.gov.uk/About/Performance/scotPerforms/outcome>

East Renfrewshire Single Outcome Agreement 2013

[East Renfrewshire Single Outcome Agreement 2013](#)

<http://www.eastrenfrewshire.gov.uk/index.aspx?articleid=1803>

Police Scotland Equality and Diversity Outcomes 2013-2017

[Link - Police Scotland Equality and Diversity Outcomes 2013-2017 \(Page 10\)](#)

<http://www.scotland.police.uk/assets/pdf/foi-documents/diversityandequalityinpolicescotlandreportfinal>

Police Scotland Code of Ethics

[Link - Police Scotland Code of Ethics](#)

http://www.scotland.police.uk/assets/pdf/recruitment/194327/code_of_ethics?view=Standard