

Report to: **East Renfrewshire Cabinet**
Date of Report: **September 2014**
Report by: **Paul Tanzilli, Local Senior Officer (LSO)**
Scottish Fire and Rescue Service

Subject: **Fire & Rescue Report**

1. PURPOSE OF THIS REPORT

1.1 The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and Community Engagement activities during the first quarter of the 2014/2015 reporting period.

2. PERFORMANCE

2.1 Operational activity analysis

A Scottish Fire and Rescue (SFRS) performance report is attached (Appendix A) to provide elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity for Q1 of the 2014/2015 reporting year. The following is a summary of activity analysis for those Key Performance Indicators (KPI) which are identified as priorities in the East Renfrewshire Local Fire and Rescue Plan 2014-17 and Annual Operating Plan 2014.

- There were 21 accidental dwelling fires which represents an increase from 12 in the same period of the previous reporting year.
- There has been a significant reduction of 37% (from 70 to 44) in total number of deliberate fires within East Renfrewshire (ER) from the same period in the previous reporting year.
- There have been no fire fatalities in the reporting period. There have been no fire fatalities in East Renfrewshire in the previous five years.
- Fires in non-domestic properties continue to show a downward trend over the past five years, with 2 fires occurring this year compared to a figure of 7 for this reporting period during 2013/14.
- There were 3 casualties resulting from Road Traffic Collisions, which is the same figure as 2013/14
- The total number of false alarms attended has continued to decrease year on year since 2009/2010

For the majority of the KPIs contained within the report there is an overall reduction in activity from the previous reporting year.

3. COMMUNITY SAFETY ENGAGEMENT

3.1 To make our communities safer we maintain a strong commitment to active and meaningful participation in a range of East Renfrewshire Community Planning forums. We engage through the provision of community safety education and advice to residents, community groups and our young people. To reduce the likelihood of death or injury from fire we continue to target those individuals considered to be most at risk. This is achieved through the development of robust partner agency referral pathways and the delivery of Home Fire Safety Visits (HFSVs). The following are some of the engagement activities delivered within the East Renfrewshire area during the reporting period:

- A total of 311 HFSVs were delivered to East Renfrewshire residents during the reporting period.
- SFRS Community Action Team (CAT) team staff delivered Fire related safety education as part of East Renfrewshire's "Safety in the Park" event and which was attended by approximately 1700 young people.
- One Fire reach course was delivered to 12 young people in June 2014 at Clarkston Fire Station.
- Attendance at Auchenback Resource Centre Open day event in August 2014 where the CAT team engaged with local residents and provided Fire Safety information.
- The Telecare linked smoke detection initiative- delivered in partnership between SFRS and East Renfrewshire Council has provided enhanced fire safety for individuals within the community who are identified as being at high risk from fire. The provision of linked smoke detection in previous years has resulted in the delivery of more than 1500 HFSVs. I am delighted to inform the Cabinet that the joint work has now recommenced and has resulted in a further 140 residents being fitted with smoke detection and received a HFSV in East Renfrewshire during the reporting period.

4. EAST RENFREWSHIRE LOCAL FIRE PLAN- ANNUAL OPERATING PLAN 2014/2015

4.1 An Annual Operating Plan (Appendix B) has been produced to complement the ER Local Fire and Rescue Plan 2014/17. The plan explains the outcomes which the SFRS wants to deliver in East Renfrewshire, Renfrewshire and Inverclyde and it gives an overview of the way we will work to achieve them over the annual period 2014/15.

The Annual Operating Plan is a document mainly for the use of internal stakeholders but it has been provided to Cabinet members for information.

5. RECOMMENDATIONS

5.1 The Cabinet is asked to note the contents of this report and appendices.

Appendix A- SFRS Q1 Performance report for East Renfrewshire 2014/2015

Appendix B- SFRS Annual Operating Plan 2014-2105



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

East Renfrewshire

Wards	6
Population*	89,850
Dwellings*	37,336
Hectares*	17,379

* Source: GROS - General Register Office for Scotland
(Mid yr est 2012)

Q1 Ward performance report

2014/2015

Q1 2014/2015 vs target* OR previous 3 yr rolling ave** (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
1a	All deliberate fires	3	AVE.	-49%	
1b	All deliberate primary fires	4	AVE.	-86%	
1bi	All deliberate dwelling fires	5	AVE.	-100%	
1bii	All deliberate other building fires	6	AVE.	-100%	
1biii	All deliberate vehicle fires	7	AVE.	-100%	
1biv	All deliberate 'other' primary fires	8	AVE.	-33%	
1c	All deliberate secondary fires	9	AVE.	-42%	
1ci	All deliberate secondary refuse fires	10	AVE.	-46%	
1cii	All deliberate secondary 'other' fires	11	AVE.	-39%	
2a	All accidental fires	12	AVE.	13%	
2b	All accidental primary fires	13	AVE.	26%	
2bi	All accidental dwelling fires	14	DWELLING	80%	-10%
2bii	All accidental other building fires	15	AVE.	-57%	
2biii	All accidental vehicle fires	16	AVE.	-18%	
2biv	All accidental 'other' primary fires	17	AVE.	-100%	
2c	All accidental secondary fires	18	AVE.	-18%	
2ci	All accidental secondary refuse fires	19	AVE.	200%	
2cii	All accidental secondary 'other' fires	20	AVE.	-82%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	-79%	
3ai	All fatal fire casualties	22	CASUALTY		-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	-100%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	-79%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	-100%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	-67%	
4a	Non domestic fires	28	NON DOM	-71%	prev yr
5	Special Service - All	29	AVE.	28%	
5a	Special Service - RTCs	30	AVE.	26%	
5b	Special Service - Flooding	31	AVE.	-10%	
5c	Special Service - Extrication	32	AVE.	0%	
5d	Special Service - Others	33	AVE.	38%	
6a	Non-fatal casualties per RTC	34	AVE.	-18%	
6b	Fatal casualties per RTC	35	AVE.	-100%	
10a	False Alarms - All	36	AVE.	-8%	
10b	False Alarm - Good Intent	37	AVE.	-19%	
10c	False Alarm - Malicious	38	AVE.	-75%	
10d	False Alarm - Equipment failure	39	AVE.	5%	

TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.

Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

Reduce the rate of non-domestic fires from the previous year

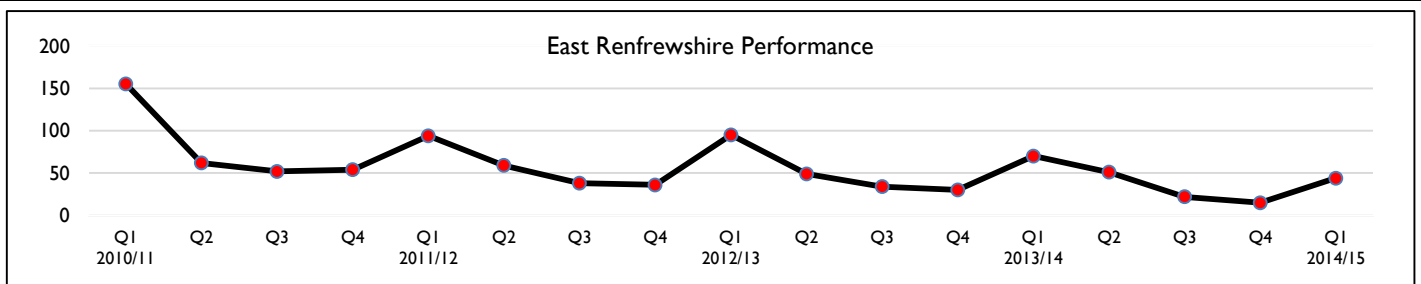
Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

Ia - All deliberate fires

Q1 ward ave. for East Renfrewshire - 7	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	77	44	60	40	23	
Busby, Clarkston and Eaglesham	11	8	2	1	4	
Giffnock and Thornliebank	9	16	8	10	10	
Neilston, Uplawmoor and Newton Mearns North	40	22	16	14	3	
Netherlee, Stamperland and Williamwood	11	3	2	2	2	
Newton Mearns South	7	1	7	3	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	155	94	95	70	44	
Inverclyde	537	265	287	242	131	
Renfrewshire	521	336	286	284	164	
East Renfrewshire % of LSO Total	13%	14%	14%	12%	13%	



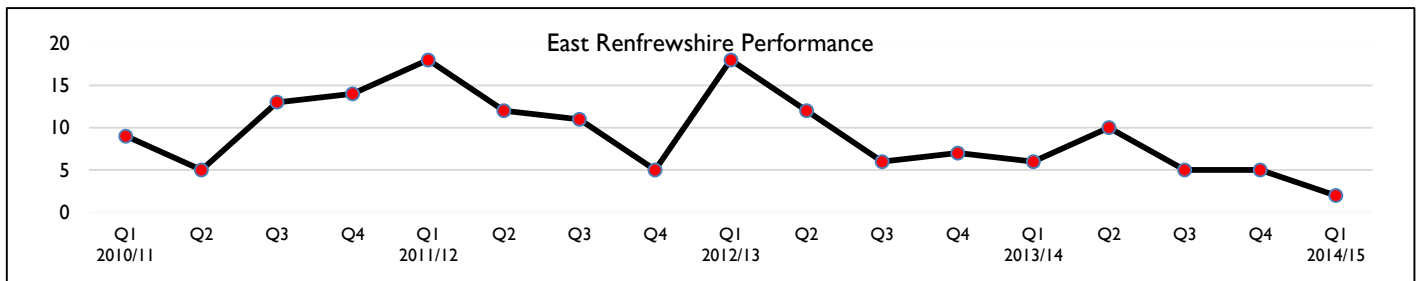
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	673	342	313	396	183	
W2 - Glasgow City	1539	886	872	1022	705	
W3 - South Lanarkshire	998	490	443	545	328	
W4 - North Lanarkshire	1344	688	613	917	505	
W5 - Ayrshire East / North / South	1282	606	523	746	353	
W6 - Renfrewshire / & East / Inverclyde	1213	695	668	596	339	
W7 - Dumfries & Galloway	95	57	37	41	30	
W6 % of SDA Total	17%	18%	19%	14%	14%	
Scotland	10364	6208	4846	6076	3797	

KPI Option 2

Ib - All deliberate primary fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	6	11	3	0	
Busby, Clarkston and Eaglesham	1	0	1	0	0	
Giffnock and Thornliebank	2	4	1	0	1	
Neilston, Uplawmoor and Newton Mearns North	2	7	3	1	0	
Netherlee, Stamperland and Williamwood	1	1	0	1	1	
Newton Mearns South	1	0	2	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	9	18	18	6	2	
Inverclyde	37	31	26	20	17	
Renfrewshire	50	49	34	38	27	
<i>East Renfrewshire % of LSO Total</i>	9%	18%	23%	9%	4%	



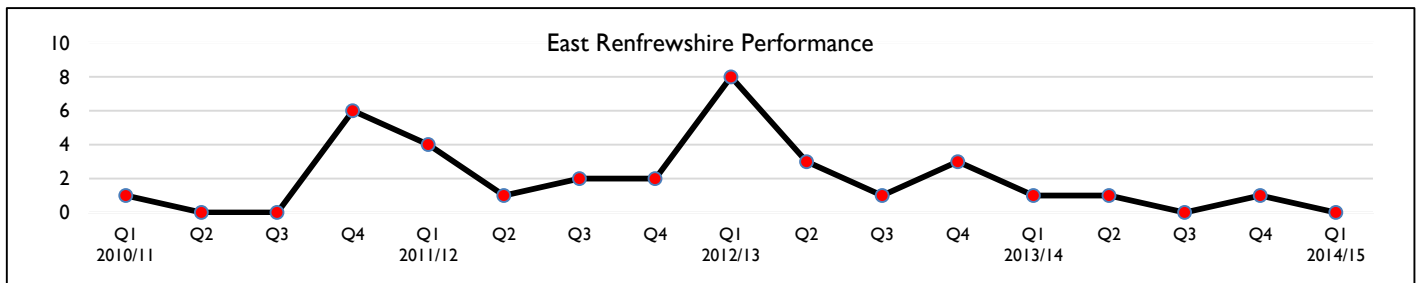
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	58	58	70	36	28	
W2 - Glasgow City	200	178	173	115	95	
W3 - South Lanarkshire	109	67	65	43	50	
W4 - North Lanarkshire	110	101	92	82	60	
W5 - Ayrshire East / North / South	87	58	54	37	39	
W6 - Renfrewshire / & East / Inverclyde	96	98	78	64	46	
W7 - Dumfries & Galloway	20	26	10	13	8	
<i>W6 % of SDA Total</i>	14%	17%	14%	16%	14%	
Scotland	1163	1069	833	710	625	

KPI Option 3

Ibi - All deliberate dwelling fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	3	5	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	2	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	4	8	1	0	
Inverclyde	12	8	9	3	3	
Renfrewshire	12	16	13	8	8	
East Renfrewshire % of LSO Total	4%	14%	27%	8%	0%	



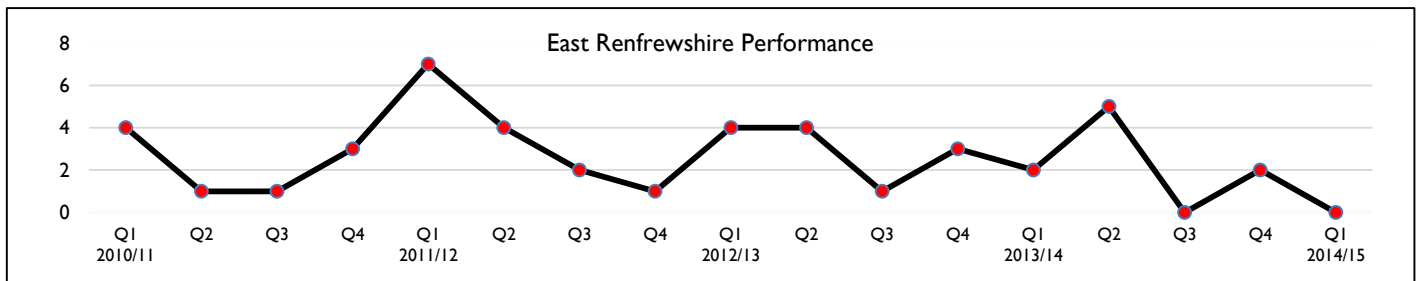
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	16	12	18	12	7	
W2 - Glasgow City	59	60	63	32	26	
W3 - South Lanarkshire	20	10	14	8	13	
W4 - North Lanarkshire	19	16	21	18	14	
W5 - Ayrshire East / North / South	18	16	14	9	11	
W6 - Renfrewshire / & East / Inverclyde	25	28	30	12	11	
W7 - Dumfries & Galloway	1	4	2	0.1	2	
W6 % of SDA Total	16%	19%	19%	13%	13%	
Scotland	254	257	236	159	155	

KPI Option 4

I bii - All deliberate other building fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	2	1	2	0	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	2	2	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	2	1	0	0	
Netherlee, Stamperland and Williamwood	1	1	0	0	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	7	4	2	0	
Inverclyde	11	6	3	6	0	
Renfrewshire	11	10	10	4	8	
East Renfrewshire % of LSO Total	15%	30%	24%	17%	0%	



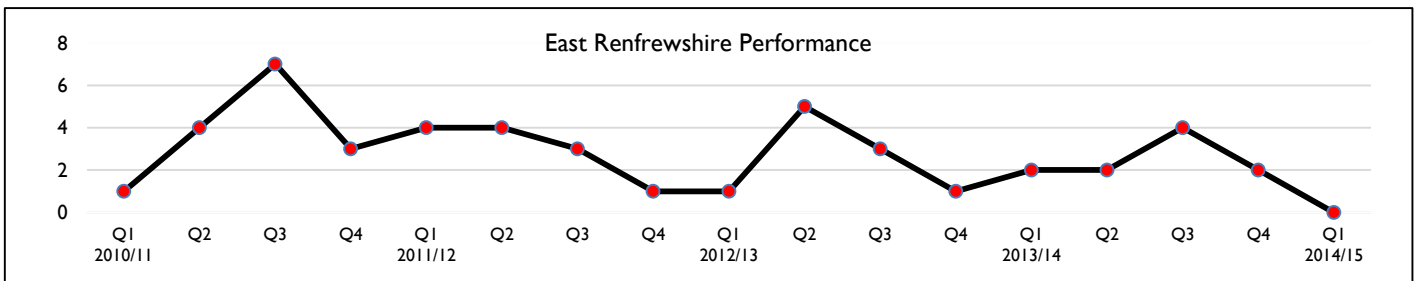
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	15	13	16	8	8	
W2 - Glasgow City	31	37	33	34	24	
W3 - South Lanarkshire	27	16	22	9	19	
W4 - North Lanarkshire	21	29	25	27	12	
W5 - Ayrshire East / North / South	29	14	17	9	16	
W6 - Renfrewshire / & East / Inverclyde	26	23	17	12	8	
W7 - Dumfries & Galloway	12	8	6	5	3	
W6 % of SDA Total	16%	16%	13%	12%	9%	
Scotland	251	253	213	197	151	

KPI Option 5

I biii - All deliberate vehicle fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	1	1	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	1	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	4	1	2	0	
Inverclyde	8	9	10	7	12	
Renfrewshire	13	14	7	14	6	
East Renfrewshire % of LSO Total	5%	15%	6%	9%	0%	



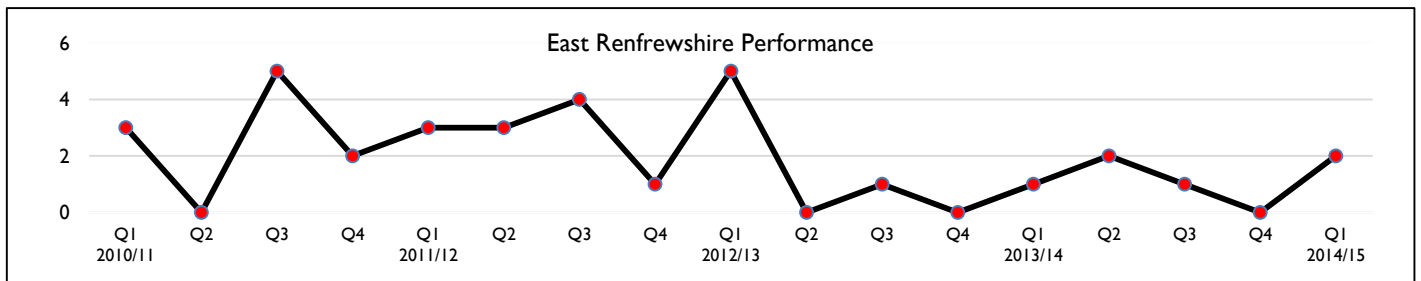
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	14	23	28	10	8	
W2 - Glasgow City	77	51	45	32	34	
W3 - South Lanarkshire	29	26	19	12	10	
W4 - North Lanarkshire	34	30	31	22	21	
W5 - Ayrshire East / North / South	12	18	13	10	8	
W6 - Renfrewshire / & East / Inverclyde	22	27	18	23	18	
W7 - Dumfries & Galloway	3	13	2	8	3	
W6 % of SDA Total	12%	14%	12%	20%	18%	
Scotland	327	314	219	185	203	

KPI Option 6

Ibiv - All deliberate 'other' primary fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	0	4	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	1	0	0	1	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	1	1	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	3	5	1	2	
Inverclyde	6	8	4	4	2	
Renfrewshire	14	9	4	12	5	
<i>East Renfrewshire % of LSO Total</i>	13%	15%	38%	6%	22%	



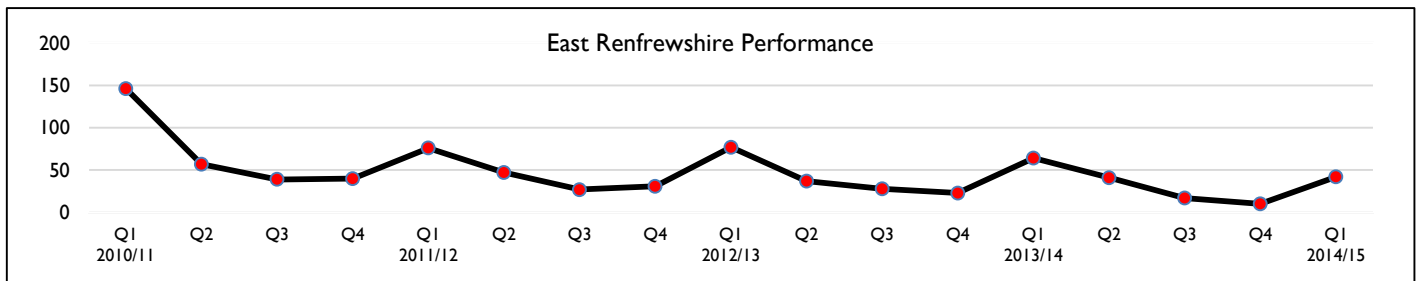
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	10	8	6	5	
W2 - Glasgow City	33	30	32	17	11	
W3 - South Lanarkshire	33	15	10	14	8	
W4 - North Lanarkshire	36	26	15	15	13	
W5 - Ayrshire East / North / South	28	10	10	9	4	
W6 - Renfrewshire / & East / Inverclyde	23	20	13	17	9	
W7 - Dumfries & Galloway	4	1	0.1	0.1	0.1	
<i>W6 % of SDA Total</i>	14%	18%	15%	22%	18%	
Scotland	331	245	165	169	116	

KPI Option 7

Ic - All deliberate secondary fires

Q1 ward ave. for East Renfrewshire - 7	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	75	38	49	37	23	
Busby, Clarkston and Eaglesham	10	8	1	1	4	
Giffnock and Thornliebank	7	12	7	10	9	
Neilston, Uplawmoor and Newton Mearns North	38	15	13	13	3	
Netherlee, Stamperland and Williamwood	10	2	2	1	1	
Newton Mearns South	6	1	5	2	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	146	76	77	64	42	
Inverclyde	500	234	261	222	114	
Renfrewshire	471	287	252	246	137	
East Renfrewshire % of LSO Total	13%	13%	13%	12%	14%	

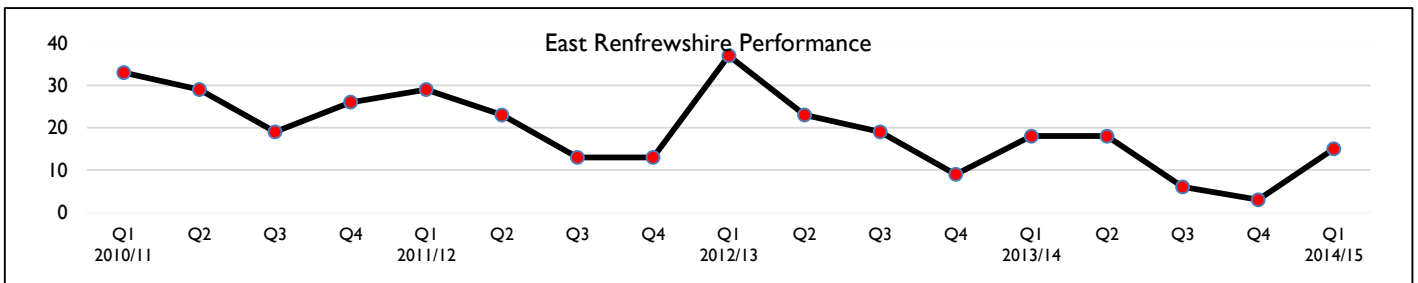


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	614	284	243	359	155	
W2 - Glasgow City	1339	708	699	907	610	
W3 - South Lanarkshire	889	423	378	502	278	
W4 - North Lanarkshire	1234	587	521	835	445	
W5 - Ayrshire East / North / South	1195	548	469	709	314	
W6 - Renfrewshire / & East / Inverclyde	1117	597	590	532	293	
W7 - Dumfries & Galloway	75	31	27	28	22	
W6 % of SDA Total	17%	19%	20%	14%	14%	
Scotland	9200	5139	4013	5365	3171	

Ici - All deliberate secondary refuse fires

Q1 ward ave. for East Renfrewshire - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	18	15	25	12	12	
Busby, Clarkston and Eaglesham	2	5	1	1	0	
Giffnock and Thornliebank	4	3	4	3	0	
Neilston, Uplawmoor and Newton Mearns North	4	5	5	2	2	
Netherlee, Stamperland and Williamwood	4	1	0	0	1	
Newton Mearns South	1	0	2	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	33	29	37	18	15	
Inverclyde	111	83	96	63	36	
Renfrewshire	153	125	134	89	79	
East Renfrewshire % of LSO Total	11%	12%	14%	11%	12%	

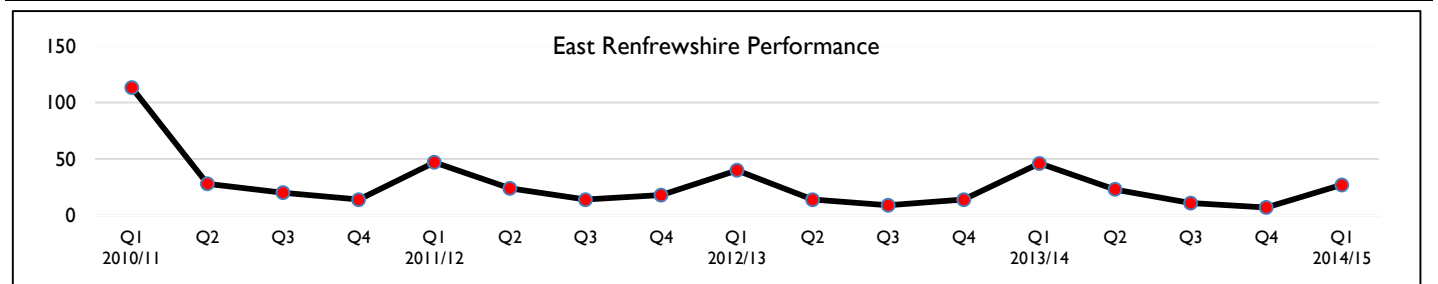


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	147	98	106	92	70	
W2 - Glasgow City	603	432	443	418	375	
W3 - South Lanarkshire	325	224	224	182	156	
W4 - North Lanarkshire	406	318	272	235	220	
W5 - Ayrshire East / North / South	240	235	207	191	136	
W6 - Renfrewshire / & East / Inverclyde	297	237	267	170	130	
W7 - Dumfries & Galloway	26	19	16	13	16	
W6 % of SDA Total	15%	15%	17%	13%	12%	
Scotland	2931	2406	2092	1848	1564	

Icii - All deliberate secondary 'other' fires

Q1 ward ave. for East Renfrewshire - 5	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	57	23	24	25	11	
Busby, Clarkston and Eaglesham	8	3	0	0	4	
Giffnock and Thornliebank	3	9	3	7	9	
Neilston, Uplawmoor and Newton Mearns North	34	10	8	11	1	
Netherlee, Stamperland and Williamwood	6	1	2	1	0	
Newton Mearns South	5	1	3	2	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	113	47	40	46	27	
Inverclyde	389	151	165	159	78	
Renfrewshire	318	162	118	157	58	
East Renfrewshire % of LSO Total	14%	13%	12%	13%	17%	

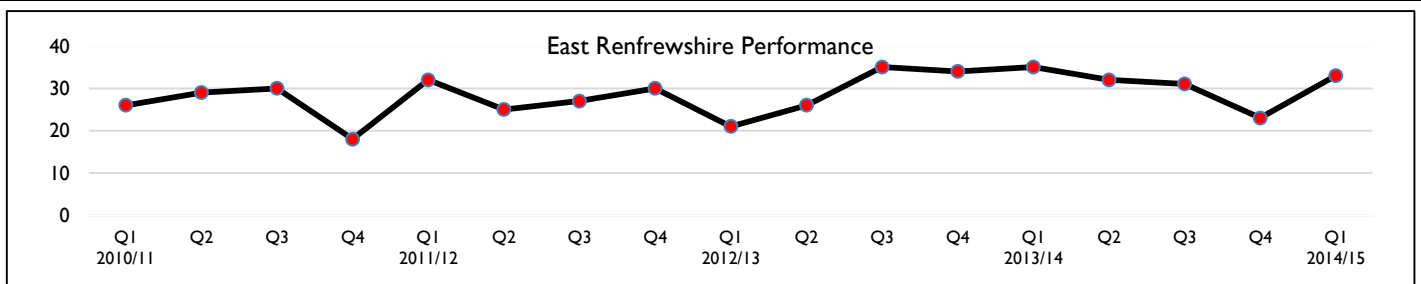


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	467	186	137	267	85	
W2 - Glasgow City	736	276	256	489	235	
W3 - South Lanarkshire	564	199	154	320	122	
W4 - North Lanarkshire	828	269	249	600	225	
W5 - Ayrshire East / North / South	955	313	262	518	178	
W6 - Renfrewshire / & East / Inverclyde	820	360	323	362	163	
W7 - Dumfries & Galloway	49	12	11	15	6	
W6 % of SDA Total	19%	22%	23%	14%	16%	
Scotland	6269	2733	1921	3517	1607	

2a - All accidental fires

Q1 ward ave. for East Renfrewshire - 6	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	5	12	10	10	6	
Busby, Clarkston and Eaglesham	6	4	4	4	4	
Giffnock and Thornliebank	5	2	2	5	4	
Neilston, Uplawmoor and Newton Mearns North	4	10	1	11	9	
Netherlee, Stamperland and Williamwood	4	1	2	2	3	
Newton Mearns South	2	3	2	3	7	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	26	32	21	35	33	
Inverclyde	38	35	45	46	47	
Renfrewshire	86	88	75	106	84	
East Renfrewshire % of LSO Total	17%	21%	15%	19%	20%	

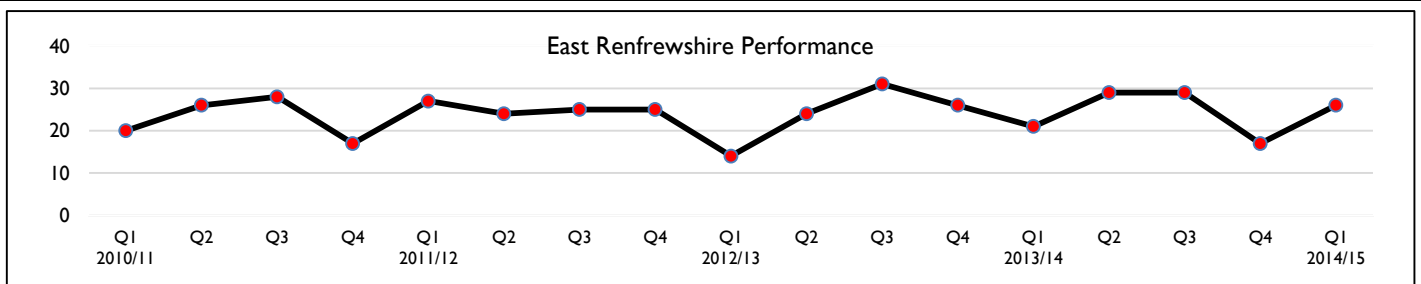


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	272	182	167	175	99	
W2 - Glasgow City	431	406	359	380	346	
W3 - South Lanarkshire	179	137	123	133	129	
W4 - North Lanarkshire	177	139	114	192	132	
W5 - Ayrshire East / North / South	251	169	197	194	176	
W6 - Renfrewshire / & East / Inverclyde	150	155	141	187	164	
W7 - Dumfries & Galloway	133	105	93	118	68	
W6 % of SDA Total	9%	12%	12%	14%	15%	
Scotland	3980	3380	2929	3520	2886	

2b - All accidental primary fires

Q1 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	11	8	5	4	
Busby, Clarkston and Eaglesham	4	3	2	1	2	
Giffnock and Thornliebank	5	2	2	4	4	
Neilston, Uplawmoor and Newton Mearns North	3	8	1	9	8	
Netherlee, Stamperland and Williamwood	4	1	1	1	3	
Newton Mearns South	1	2	0	1	5	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	20	27	14	21	26	
Inverclyde	32	32	38	32	39	
Renfrewshire	71	73	67	90	74	
East Renfrewshire % of LSO Total	16%	20%	12%	15%	19%	

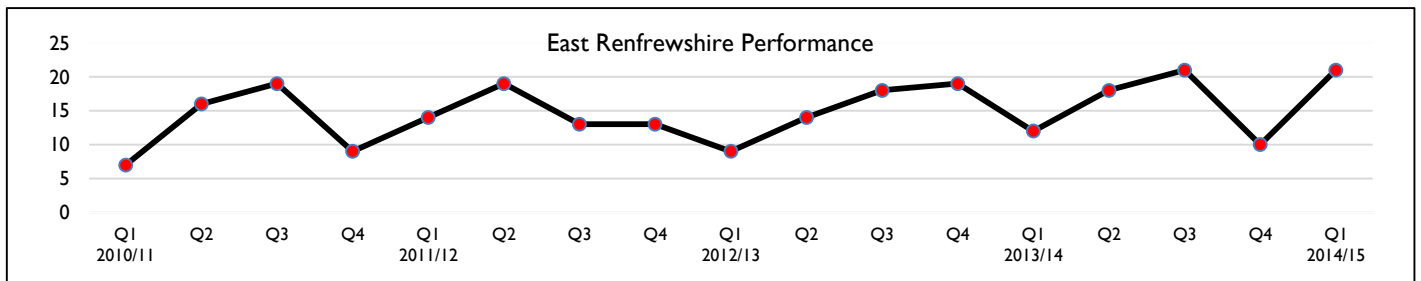


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	139	108	102	92	75	
W2 - Glasgow City	371	346	306	307	295	
W3 - South Lanarkshire	128	105	105	93	97	
W4 - North Lanarkshire	145	121	104	119	122	
W5 - Ayrshire East / North / South	147	117	148	127	135	
W6 - Renfrewshire / & East / Inverclyde	123	132	119	143	139	
W7 - Dumfries & Galloway	56	49	48	62	48	
W6 % of SDA Total	11%	13%	13%	15%	15%	
Scotland	2357	2137	2006	2024	1986	

2bi - All accidental dwelling fires

Q1 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	9	6	4	2	
Busby, Clarkston and Eaglesham	2	1	1	1	1	
Giffnock and Thornliebank	3	0	1	2	3	
Neilston, Uplawmoor and Newton Mearns North	0	3	1	4	7	
Netherlee, Stamperland and Williamwood	2	0	0	0	3	
Newton Mearns South	0	1	0	1	5	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	14	9	12	21	
Inverclyde	17	23	27	23	26	
Renfrewshire	34	48	44	61	57	
East Renfrewshire % of LSO Total	12%	16%	11%	13%	20%	

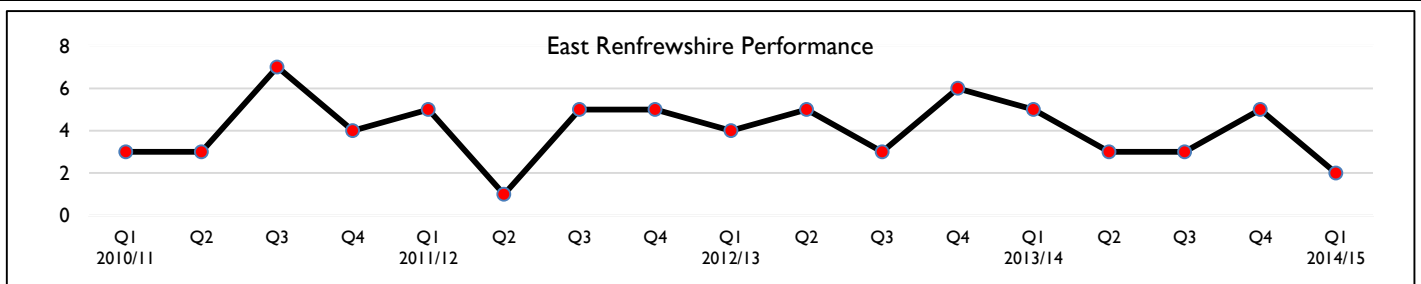


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	70	64	54	58	48	
W2 - Glasgow City	239	229	193	196	193	
W3 - South Lanarkshire	60	72	65	59	60	
W4 - North Lanarkshire	84	73	64	75	73	
W5 - Ayrshire East / North / South	75	57	95	76	90	
W6 - Renfrewshire / & East / Inverclyde	58	85	80	96	104	
W7 - Dumfries & Galloway	20	19	20	30	24	
W6 % of SDA Total	10%	14%	14%	16%	18%	
Scotland	1274	1204	1200	1181	1170	

2bii - All accidental other building fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	1	2	1	0	
Busby, Clarkston and Eaglesham	0	0	0	0	1	
Giffnock and Thornliebank	1	1	1	2	1	
Neilston, Uplawmoor and Newton Mearns North	0	2	0	1	0	
Netherlee, Stamperland and Williamwood	0	1	1	1	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	5	4	5	2	
Inverclyde	8	6	6	2	9	
Renfrewshire	16	12	14	12	6	
East Renfrewshire % of LSO Total	11%	22%	17%	26%	12%	

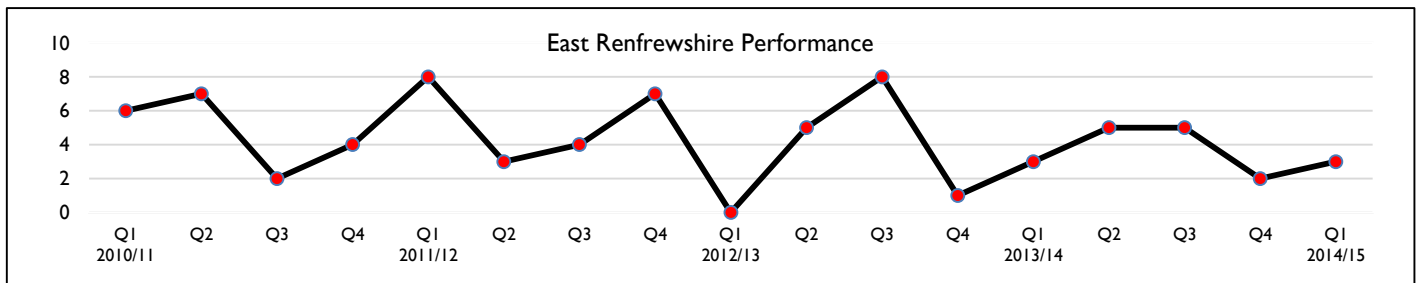


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	33	20	20	19	13	
W2 - Glasgow City	70	82	72	72	65	
W3 - South Lanarkshire	18	14	18	15	17	
W4 - North Lanarkshire	17	16	18	18	29	
W5 - Ayrshire East / North / South	26	31	23	30	20	
W6 - Renfrewshire / & East / Inverclyde	27	23	24	19	17	
W7 - Dumfries & Galloway	14	10	11	14	8	
W6 % of SDA Total	13%	12%	13%	10%	10%	
Scotland	486	457	402	455	428	

2biii - All accidental vehicle fires

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	0	0	2	
Busby, Clarkston and Eaglesham	0	2	0	0	0	
Giffnock and Thornliebank	1	1	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	3	3	0	3	1	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	1	1	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	8	0	3	3	
Inverclyde	4	3	4	5	4	
Renfrewshire	17	9	7	14	11	
East Renfrewshire % of LSO Total	22%	40%	0%	14%	17%	

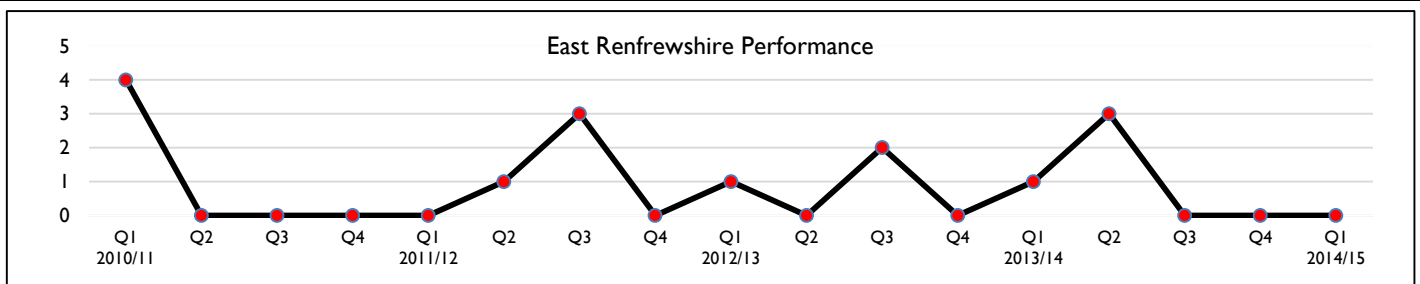


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	21	15	16	13	8	
W2 - Glasgow City	47	30	37	34	27	
W3 - South Lanarkshire	37	15	21	16	16	
W4 - North Lanarkshire	29	28	22	23	19	
W5 - Ayrshire East / North / South	27	22	24	13	18	
W6 - Renfrewshire / & East / Inverclyde	27	20	11	22	18	
W7 - Dumfries & Galloway	20	15	13	12	13	
W6 % of SDA Total	13%	14%	8%	17%	15%	
Scotland	412	341	318	273	304	

2biv - All accidental 'other' primary fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	0	0	0	0	
Busby, Clarkston and Eaglesham	2	0	1	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	0	1	1	0	
Inverclyde	3	0	1	2	0	
Renfrewshire	4	4	2	3	0	
East Renfrewshire % of LSO Total	36%	0%	25%	17%		

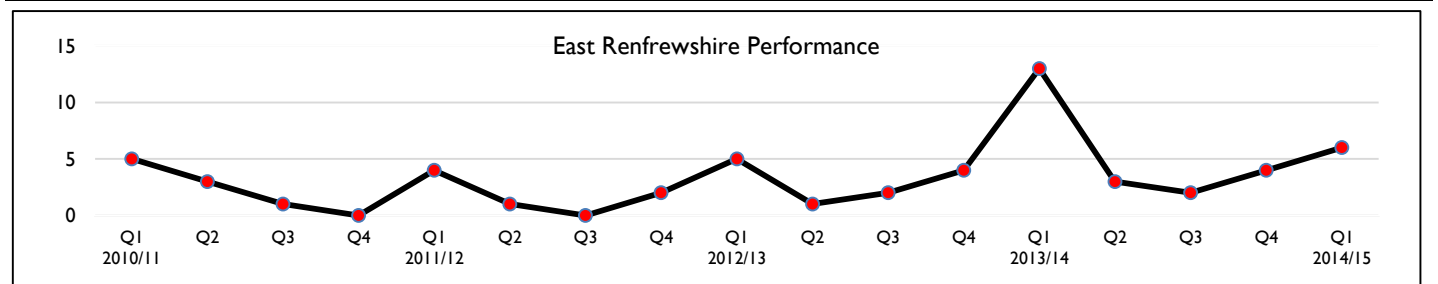


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	15	9	12	2	6	
W2 - Glasgow City	15	5	4	5	10	
W3 - South Lanarkshire	13	4	1	3	4	
W4 - North Lanarkshire	15	4	0	3	1	
W5 - Ayrshire East / North / South	19	7	6	8	7	
W6 - Renfrewshire / & East / Inverclyde	11	4	4	6	0.1	
W7 - Dumfries & Galloway	2	5	4	6	3	
W6 % of SDA Total	12%	11%	13%	18%	0%	
Scotland	185	135	86	115	84	

2c - All accidental secondary fires

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	1	2	5	2	
Busby, Clarkston and Eaglesham	1	0	0	3	1	
Giffnock and Thornliebank	0	0	0	1	0	
Neilston, Uplawmoor and Newton Mearns North	1	2	0	2	1	
Netherlee, Stamperland and Williamwood	0	0	1	0	0	
Newton Mearns South	1	1	2	2	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	4	5	13	6	
Inverclyde	6	3	7	13	8	
Renfrewshire	14	13	8	15	10	
<i>East Renfrewshire % of LSO Total</i>	20%	20%	25%	32%	25%	

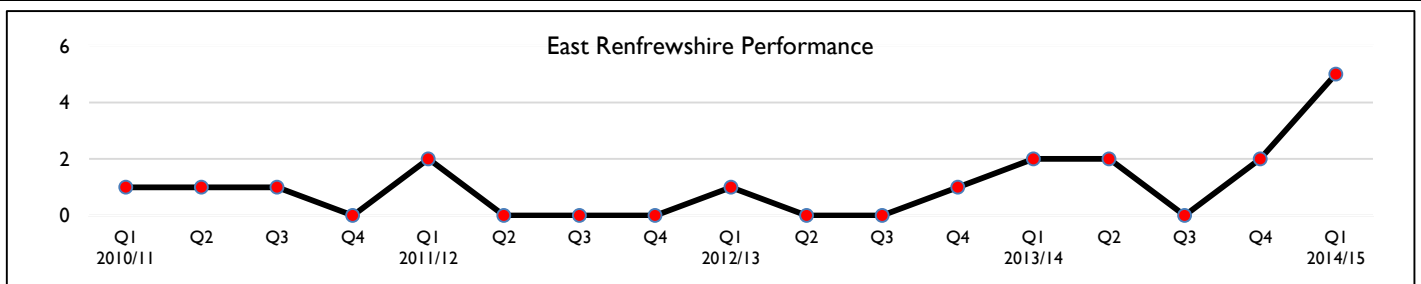


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	113	46	40	62	17	
W2 - Glasgow City	58	59	51	71	51	
W3 - South Lanarkshire	44	26	13	36	24	
W4 - North Lanarkshire	30	17	9	72	10	
W5 - Ayrshire East / North / South	93	41	39	53	30	
W6 - Renfrewshire / & East / Inverclyde	25	20	20	41	24	
W7 - Dumfries & Galloway	50	39	20	28	14	
<i>W6 % of SDA Total</i>	6%	8%	10%	11%	14%	
Scotland	1317	1006	674	1213	696	

2ci - All accidental secondary refuse fires

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	1	1	0	2	
Busby, Clarkston and Eaglesham	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	0	1	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	1	2	1	2	5	
Inverclyde	2	2	1	1	1	
Renfrewshire	5	6	1	9	6	
<i>East Renfrewshire % of LSO Total</i>	13%	20%	33%	17%	42%	

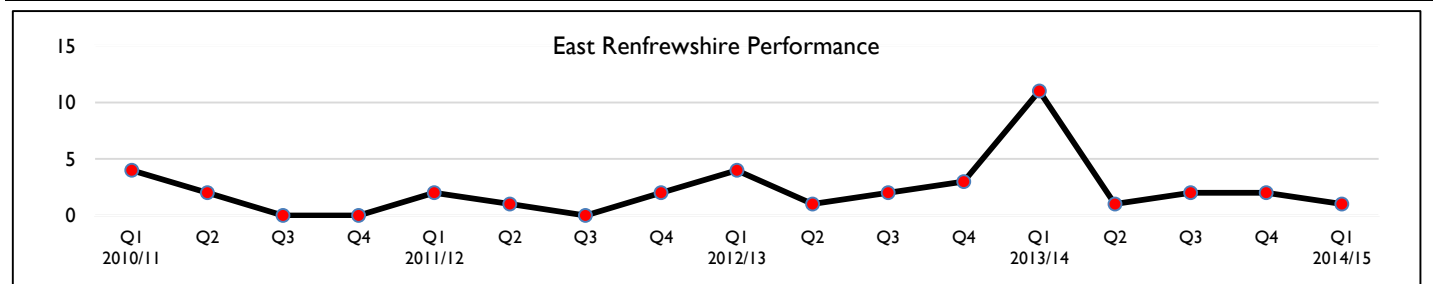


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	10	9	10	7	4	
W2 - Glasgow City	30	33	32	28	42	
W3 - South Lanarkshire	5	6	4	3	8	
W4 - North Lanarkshire	2	5	3	6	2	
W5 - Ayrshire East / North / South	24	9	11	15	17	
W6 - Renfrewshire / & East / Inverclyde	8	10	3	12	12	
W7 - Dumfries & Galloway	6	10	11	5	7	
<i>W6 % of SDA Total</i>	9%	12%	4%	16%	13%	
Scotland	291	330	244	366	324	

2cii - All accidental secondary 'other' fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	1	0	1	5	0	
Busby, Clarkston and Eaglesham	1	0	0	2	1	
Giffnock and Thornliebank	0	0	0	1	0	
Neilston, Uplawmoor and Newton Mearns North	1	1	0	1	0	
Netherlee, Stamperland and Williamwood	0	0	1	0	0	
Newton Mearns South	1	1	2	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	2	4	11	1	
Inverclyde	4	1	6	12	7	
Renfrewshire	9	7	7	6	4	
East Renfrewshire % of LSO Total	24%	20%	24%	38%	8%	

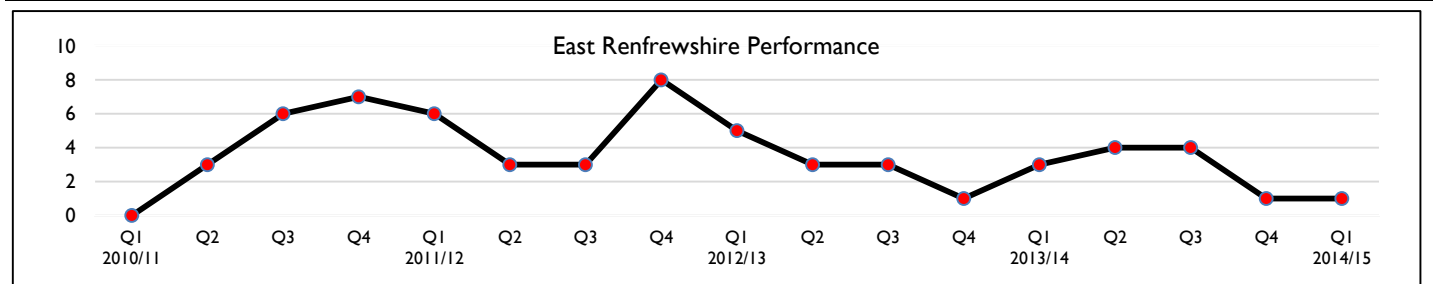


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	103	37	30	55	13	
W2 - Glasgow City	28	26	19	43	9	
W3 - South Lanarkshire	39	20	9	33	16	
W4 - North Lanarkshire	28	12	6	66	8	
W5 - Ayrshire East / North / South	69	32	28	38	13	
W6 - Renfrewshire / & East / Inverclyde	17	10	17	29	12	
W7 - Dumfries & Galloway	44	29	9	23	7	
W6 % of SDA Total	5%	6%	14%	10%	15%	
Scotland	1026	676	430	847	372	

3a - All fire casualties (fatal & non-fatal (incl. precautionary checkups))

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	2	4	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	1	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	0	2	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	6	5	3	1	
Inverclyde	4	6	11	4	9	
Renfrewshire	8	11	10	17	10	
East Renfrewshire % of LSO Total	0%	26%	19%	13%	5%	

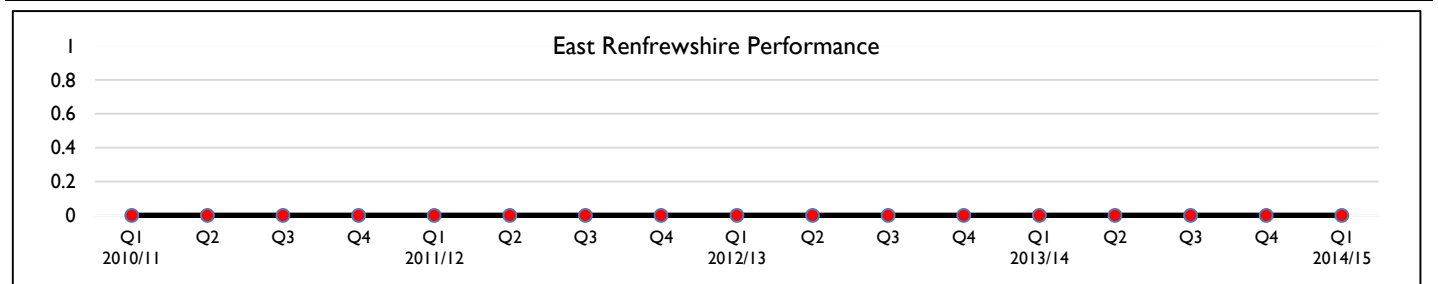


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	14	10	19	10	8	
W2 - Glasgow City	46	44	46	38	41	
W3 - South Lanarkshire	9	9	17	8	9	
W4 - North Lanarkshire	17	19	25	38	22	
W5 - Ayrshire East / North / South	10	12	19	20	33	
W6 - Renfrewshire / & East / Inverclyde	12	23	26	24	20	
W7 - Dumfries & Galloway	3	7	9	13	2	
W6 % of SDA Total	11%	19%	16%	16%	15%	
Scotland	302	271	306	344	270	

3ai - All fatal fire casualties

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	2	0	0	0	
Renfrewshire	0	0	1	0	0	
East Renfrewshire % of LSO Total		0%	0%			

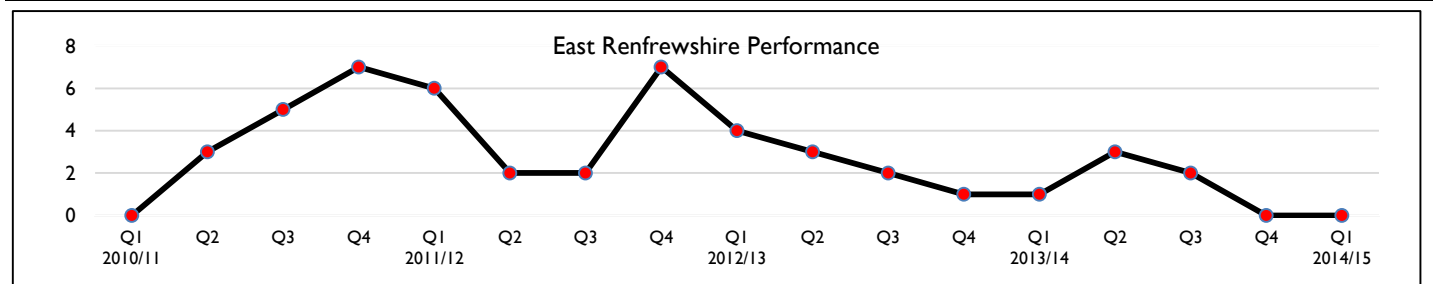


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	4	1	0	0	0	
W2 - Glasgow City	3	1	1	1	1	
W3 - South Lanarkshire	1	0	0	0	0	
W4 - North Lanarkshire	0	0	1	0	0	
W5 - Ayrshire East / North / South	0	0	0	2	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	2	1	0.1	0.1	
W7 - Dumfries & Galloway	0.1	0.1	0.1	0.1	0.1	
W6 % of SDA Total	0%	50%	33%	0%	0%	
Scotland	15	12	12	6	7	

3a ii - Non-fatal fire casualties (excl. precautionary checkups)

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	2	3	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	1	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	6	4	1	0	
Inverclyde	4	4	8	4	8	
Renfrewshire	7	7	7	17	7	
East Renfrewshire % of LSO Total	0%	35%	21%	5%	0%	

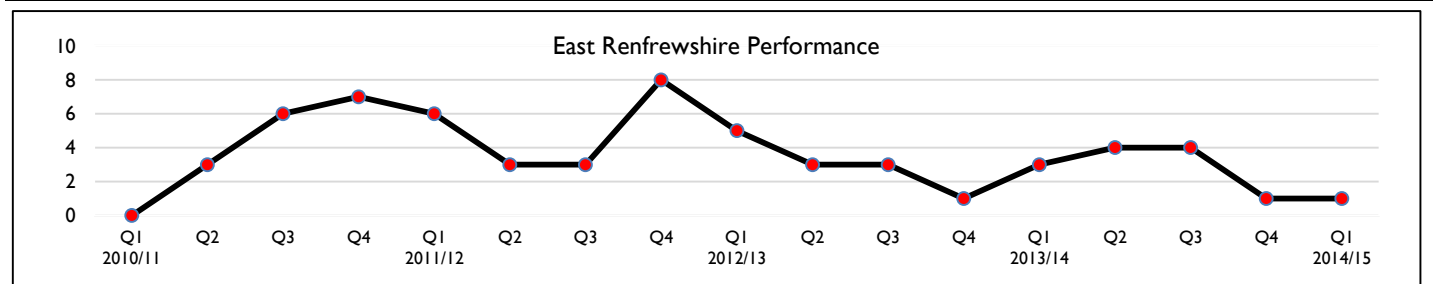


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	8	5	13	10	7	
W2 - Glasgow City	30	36	26	34	30	
W3 - South Lanarkshire	7	7	13	6	8	
W4 - North Lanarkshire	11	12	8	26	20	
W5 - Ayrshire East / North / South	9	9	15	13	25	
W6 - Renfrewshire / & East / Inverclyde	11	17	19	22	15	
W7 - Dumfries & Galloway	3	7	9	6	2	
W6 % of SDA Total	14%	18%	18%	19%	14%	
Scotland	237	206	220	288	214	

3aiii - Non-fatal fire casualties (incl. precautionary checkups)

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	2	4	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	1	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	0	2	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	6	5	3	1	
Inverclyde	4	4	11	4	9	
Renfrewshire	8	11	9	17	10	
East Renfrewshire % of LSO Total	0%	29%	20%	13%	5%	

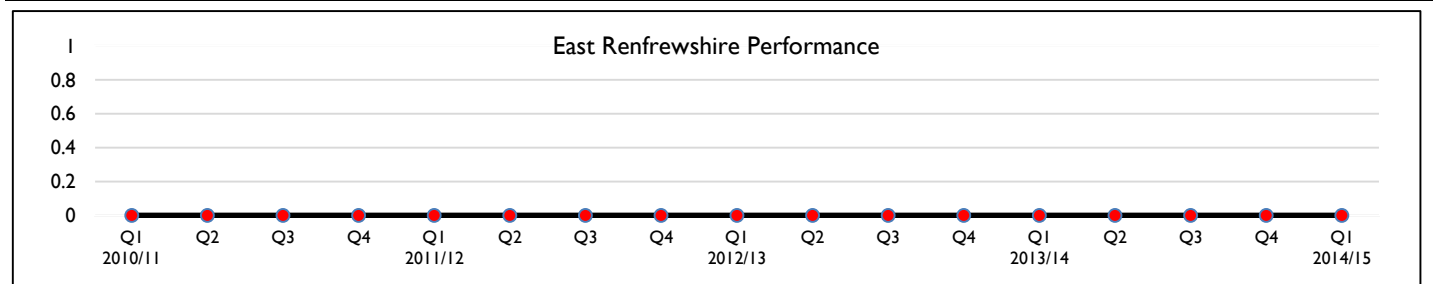


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	10	9	19	10	8	
W2 - Glasgow City	43	43	45	37	40	
W3 - South Lanarkshire	8	9	17	8	9	
W4 - North Lanarkshire	17	19	24	38	22	
W5 - Ayrshire East / North / South	10	12	19	18	33	
W6 - Renfrewshire / & East / Inverclyde	12	21	25	24	20	
W7 - Dumfries & Galloway	3	7	9	13	2	
W6 % of SDA Total	12%	18%	16%	16%	15%	
Scotland	287	259	294	338	263	

3bi - All fatal accidental dwell. fire casualties

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	1	0	0	0	
Renfrewshire	0	0	0	0	0	
East Renfrewshire % of LSO Total		0%				

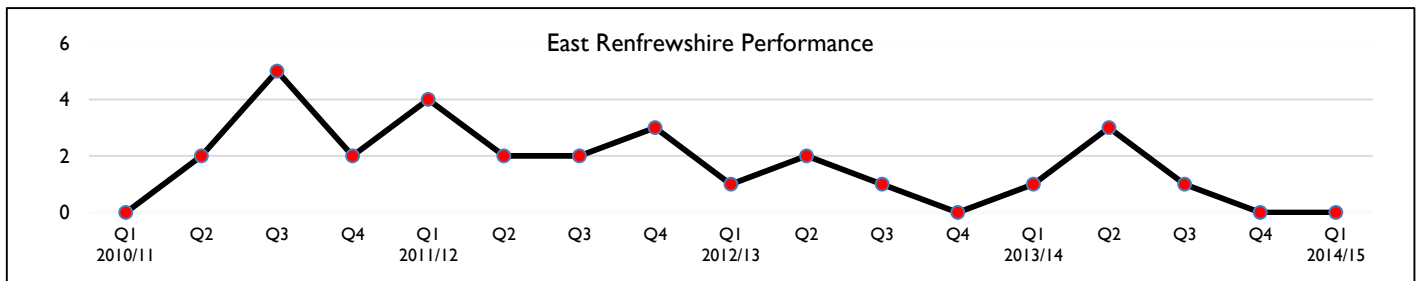


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	4	1	0	0	0	
W2 - Glasgow City	3	1	1	0	1	
W3 - South Lanarkshire	0	0	0	0	0	
W4 - North Lanarkshire	0	0	1	0	0	
W5 - Ayrshire East / North / South	0	0	0	1	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	1	0.1	0.1	0.1	
W7 - Dumfries & Galloway	0.1	0.1	0.1	0.1	0.1	
W6 % of SDA Total	0%	33%	0%	0%	0%	
Scotland	13	9	9	4	4	

3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	4	1	1	0	
Inverclyde	2	3	8	4	8	
Renfrewshire	4	5	6	9	6	
East Renfrewshire % of LSO Total	0%	33%	7%	7%	0%	

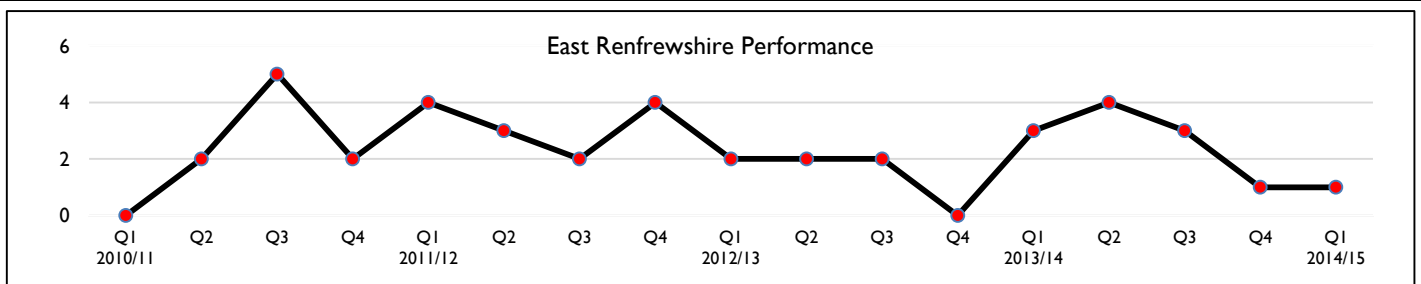


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	3	5	5	7	5	
W2 - Glasgow City	27	31	16	24	29	
W3 - South Lanarkshire	2	6	8	5	8	
W4 - North Lanarkshire	11	8	3	21	19	
W5 - Ayrshire East / North / South	5	7	11	12	16	
W6 - Renfrewshire / & East / Inverclyde	6	12	15	14	14	
W7 - Dumfries & Galloway	1	6	7	4	1	
W6 % of SDA Total	11%	16%	23%	16%	15%	
Scotland	166	154	168	217	166	

3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	1	1	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	3	0	2	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	4	2	3	1	
Inverclyde	2	3	11	4	9	
Renfrewshire	5	9	8	9	9	
East Renfrewshire % of LSO Total	0%	25%	10%	19%	5%	

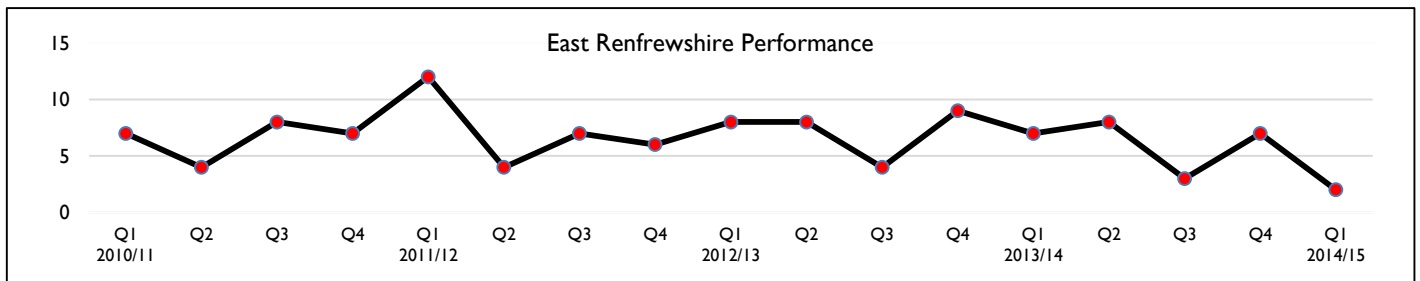


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	3	9	9	7	6	
W2 - Glasgow City	37	38	32	26	37	
W3 - South Lanarkshire	2	8	12	7	9	
W4 - North Lanarkshire	14	15	12	26	20	
W5 - Ayrshire East / North / South	5	10	15	17	21	
W6 - Renfrewshire / & East / Inverclyde	7	16	21	16	19	
W7 - Dumfries & Galloway	1	6	7	11	1	
W6 % of SDA Total	10%	16%	19%	15%	17%	
Scotland	201	201	229	253	206	

4a - Non domestic fires

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	2	3	3	3	0	
Busby, Clarkston and Eaglesham	1	0	0	0	1	
Giffnock and Thornliebank	3	3	2	2	1	
Neilston, Uplawmoor and Newton Mearns North	0	4	1	1	0	
Netherlee, Stamperland and Williamwood	1	2	1	1	0	
Newton Mearns South	0	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	12	8	7	2	
Inverclyde	18	12	9	8	9	
Renfrewshire	24	22	24	15	14	
East Renfrewshire % of LSO Total	14%	26%	20%	23%	8%	

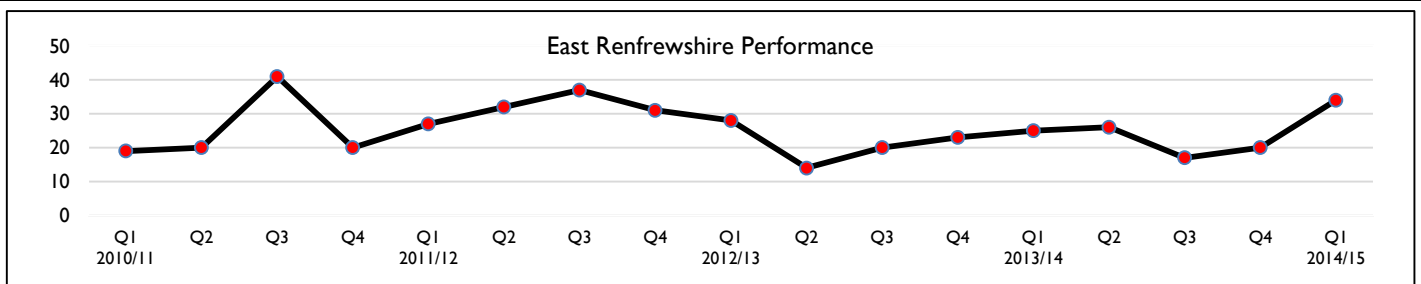


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	47	33	36	27	21	
W2 - Glasgow City	100	115	102	106	88	
W3 - South Lanarkshire	45	30	40	24	35	
W4 - North Lanarkshire	38	45	43	45	41	
W5 - Ayrshire East / North / South	55	45	40	39	35	
W6 - Renfrewshire / & East / Inverclyde	49	46	41	30	25	
W7 - Dumfries & Galloway	26	18	17	19	11	
W6 % of SDA Total	14%	14%	13%	10%	10%	
Scotland	729	704	610	650	571	

5 - Special Service - All

Q1 ward ave. for East Renfrewshire - 6	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	6	6	8	1	7	
Busby, Clarkston and Eaglesham	7	5	2	5	2	
Giffnock and Thornliebank	1	4	4	9	10	
Neilston, Uplawmoor and Newton Mearns North	3	4	6	3	6	
Netherlee, Stamperland and Williamwood	1	2	6	5	5	
Newton Mearns South	1	6	2	2	4	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	19	27	28	25	34	
Inverclyde	61	52	46	38	38	
Renfrewshire	101	108	87	68	94	
East Renfrewshire % of LSO Total	10%	14%	17%	19%	20%	

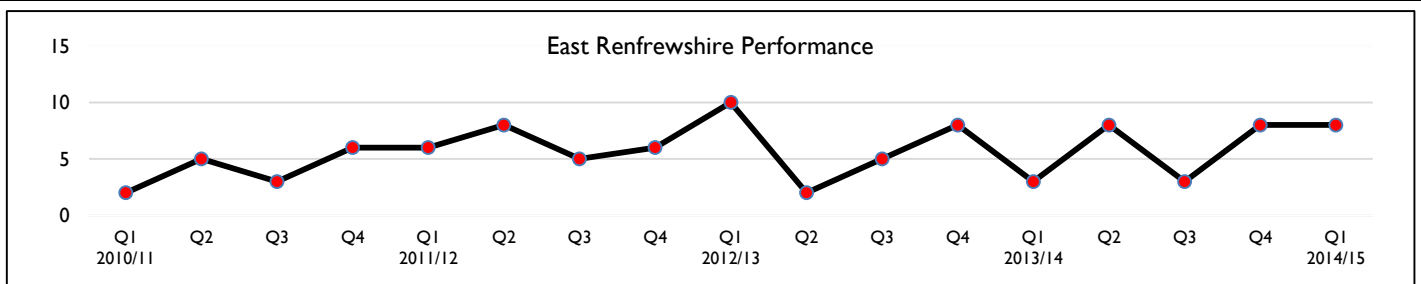


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	154	161	136	126	126	
W2 - Glasgow City	394	385	348	293	333	
W3 - South Lanarkshire	125	125	137	127	120	
W4 - North Lanarkshire	115	151	167	115	110	
W5 - Ayrshire East / North / South	160	160	152	137	145	
W6 - Renfrewshire / & East / Inverclyde	181	187	161	131	166	
W7 - Dumfries & Galloway	42	32	46	49	45	
W6 % of SDA Total	15%	16%	14%	13%	16%	
Scotland	2250	2328	2227	2071	2225	

5a - Special Service - RTCs

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	2	0	1	
Busby, Clarkston and Eaglesham	1	1	1	1	2	
Giffnock and Thornliebank	0	1	1	1	1	
Neilston, Uplawmoor and Newton Mearns North	1	2	1	0	1	
Netherlee, Stamperland and Williamwood	0	0	4	1	2	
Newton Mearns South	0	2	1	0	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	6	10	3	8	
Inverclyde	7	3	3	10	5	
Renfrewshire	14	20	13	11	14	
East Renfrewshire % of LSO Total	9%	21%	38%	13%	30%	

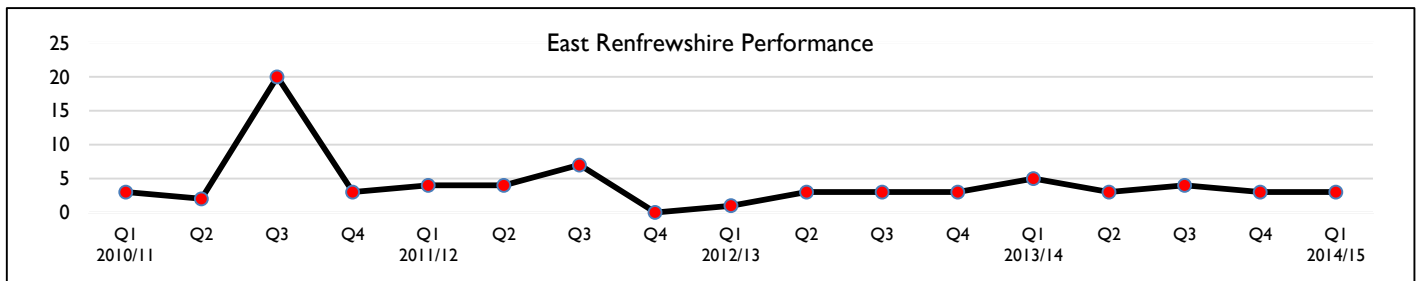


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	46	32	31	24	29	
W2 - Glasgow City	48	46	31	31	34	
W3 - South Lanarkshire	35	41	52	31	32	
W4 - North Lanarkshire	20	31	34	31	16	
W5 - Ayrshire East / North / South	48	36	38	33	33	
W6 - Renfrewshire / & East / Inverclyde	23	29	26	24	27	
W7 - Dumfries & Galloway	17	13	16	22	15	
W6 % of SDA Total	10%	13%	11%	12%	15%	
Scotland	539	528	576	487	484	

5b - Special Service - Flooding

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	2	0	0	0	
Busby, Clarkston and Eaglesham	2	1	0	3	0	
Giffnock and Thornliebank	0	0	1	0	1	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	1	0	
Netherlee, Stamperland and Williamwood	1	0	0	0	1	
Newton Mearns South	0	1	0	1	1	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	4	1	5	3	
Inverclyde	13	9	13	4	4	
Renfrewshire	11	12	10	6	13	
East Renfrewshire % of LSO Total	11%	16%	4%	33%	15%	

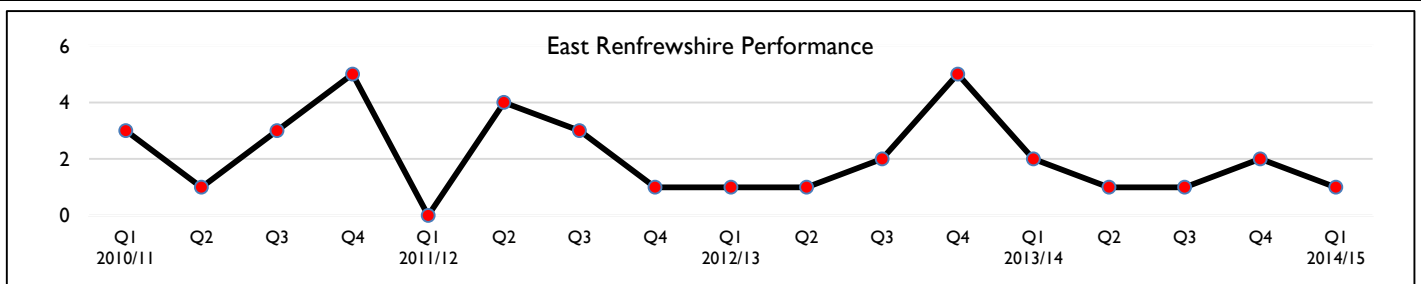


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	13	18	17	7	13	
W2 - Glasgow City	39	54	60	42	48	
W3 - South Lanarkshire	10	9	11	14	15	
W4 - North Lanarkshire	11	11	32	20	14	
W5 - Ayrshire East / North / South	7	14	21	6	18	
W6 - Renfrewshire / & East / Inverclyde	27	25	24	15	20	
W7 - Dumfries & Galloway	2	0.1	4	2	2	
W6 % of SDA Total	25%	19%	14%	14%	15%	
Scotland	167	188	266	157	241	

5c - Special Service - Extrication

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	0	0	0	1	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	1	2	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	0	1	2	1	
Inverclyde	5	2	8	3	2	
Renfrewshire	10	8	7	7	4	
East Renfrewshire % of LSO Total	17%	0%	6%	17%	14%	

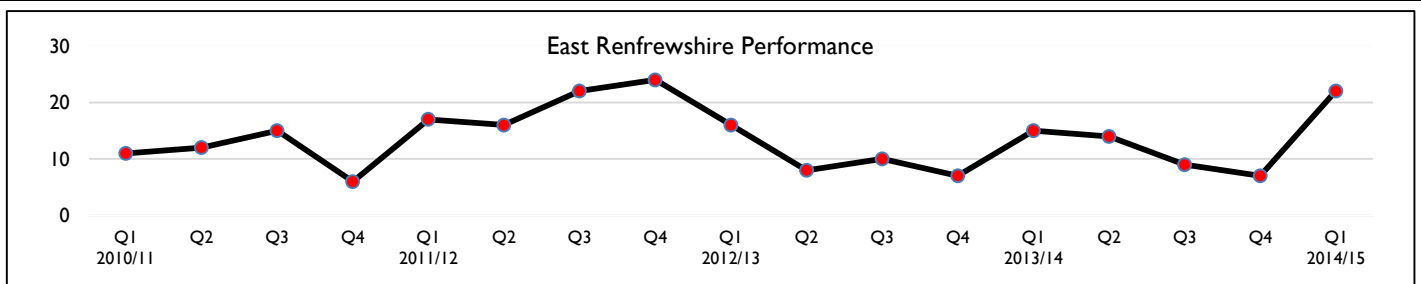


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	14	16	9	7	10	
W2 - Glasgow City	35	34	39	28	38	
W3 - South Lanarkshire	13	9	14	15	10	
W4 - North Lanarkshire	16	18	27	8	21	
W5 - Ayrshire East / North / South	14	12	13	7	10	
W6 - Renfrewshire / & East / Inverclyde	18	10	16	12	7	
W7 - Dumfries & Galloway	7	4	5	6	6	
W6 % of SDA Total	15%	10%	13%	14%	7%	
Scotland	256	229	240	197	219	

5d - Special Service - Others

Q1 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	3	4	6	1	5	
Busby, Clarkston and Eaglesham	4	3	1	1	0	
Giffnock and Thornliebank	1	3	2	8	8	
Neilston, Uplawmoor and Newton Mearns North	2	2	5	2	5	
Netherlee, Stamperland and Williamwood	0	2	1	2	2	
Newton Mearns South	1	3	1	1	2	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	11	17	16	15	22	
Inverclyde	36	38	22	21	27	
Renfrewshire	66	68	57	44	63	
East Renfrewshire % of LSO Total	10%	14%	17%	19%	20%	

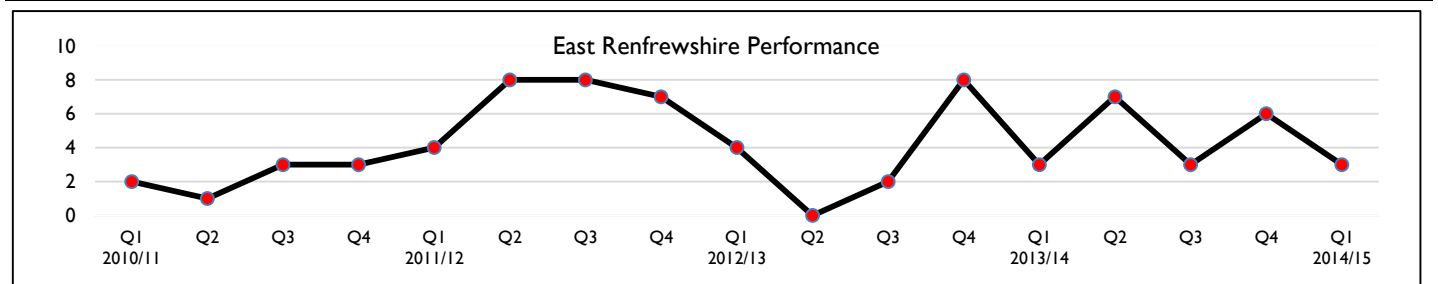


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	81	95	79	88	74	
W2 - Glasgow City	272	251	218	192	213	
W3 - South Lanarkshire	67	66	60	67	63	
W4 - North Lanarkshire	68	91	74	56	59	
W5 - Ayrshire East / North / South	91	98	80	91	84	
W6 - Renfrewshire / & East / Inverclyde	113	123	95	80	112	
W7 - Dumfries & Galloway	16	15	21	19	22	
W6 % of SDA Total	16%	17%	15%	13%	18%	
Scotland	1288	1383	1145	1230	1281	

6a - Non-fatal casualties per RTC

Q1 ward ave. for East Renfrewshire - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	1	0	0	
Busby, Clarkston and Eaglesham	0	1	0	0	0	
Giffnock and Thornliebank	0	0	1	1	0	
Neilston, Uplawmoor and Newton Mearns North	2	0	0	0	1	
Netherlee, Stamperland and Williamwood	0	0	2	2	2	
Newton Mearns South	0	3	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	4	4	3	3	
Inverclyde	7	1	4	12	4	
Renfrewshire	9	15	11	7	8	
East Renfrewshire % of LSO Total	11%	20%	21%	14%	20%	

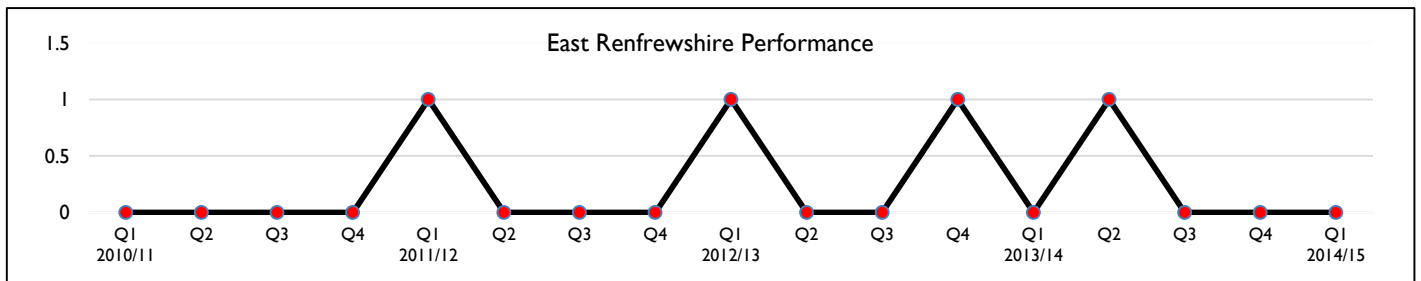


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	30	22	28	19	22	
W2 - Glasgow City	45	35	39	24	17	
W3 - South Lanarkshire	38	36	46	36	41	
W4 - North Lanarkshire	18	27	18	28	8	
W5 - Ayrshire East / North / South	32	20	39	29	44	
W6 - Renfrewshire / & East / Inverclyde	18	20	19	22	15	
W7 - Dumfries & Galloway	15	14	17	22	19	
W6 % of SDA Total	9%	11%	9%	12%	9%	
Scotland	422	401	449	429	384	

6b - Fatal casualties per RTC

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	1	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	0	0	0	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	1	1	0	0	
Inverclyde	0	0	0	0	1	
Renfrewshire	0	0	1	1	0	
East Renfrewshire % of LSO Total		100%	50%	0%	0%	

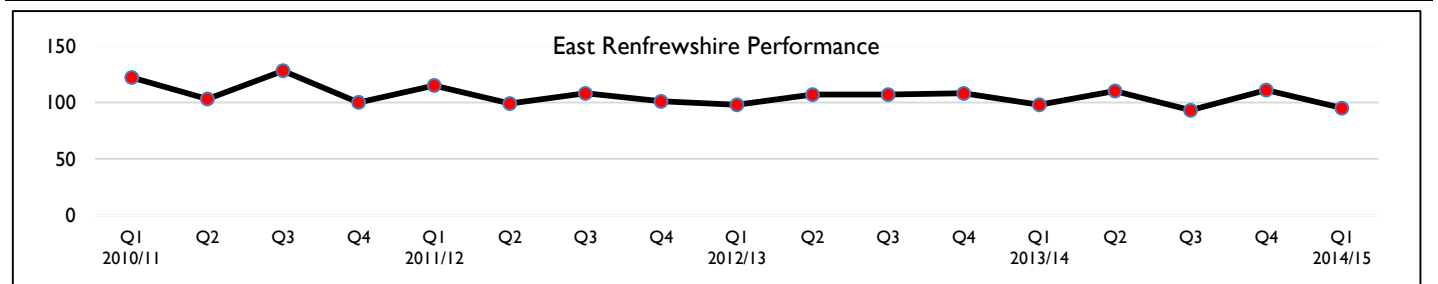


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	3	3	1	1	1	
W2 - Glasgow City	3	0	0	1	0	
W3 - South Lanarkshire	5	0	3	0	0	
W4 - North Lanarkshire	0	1	0	0	1	
W5 - Ayrshire East / North / South	1	1	0	2	1	
W6 - Renfrewshire / & East / Inverclyde	0.1	1	2	1	1	
W7 - Dumfries & Galloway	0.1	2	2	3	0.1	
W6 % of SDA Total	0%	13%	25%	13%	25%	
Scotland	21	24	26	22	26	

10a - False Alarms - All

Q1 ward ave. for East Renfrewshire - 16	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	21	25	25	19	19	
Busby, Clarkston and Eaglesham	10	13	9	10	13	
Giffnock and Thornliebank	41	24	31	25	24	
Neilston, Uplawmoor and Newton Mearns North	27	30	19	27	16	
Netherlee, Stamperland and Williamwood	13	13	5	7	9	
Newton Mearns South	10	10	9	10	14	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	122	115	98	98	95	
Inverclyde	244	220	223	154	207	
Renfrewshire	454	402	377	316	322	
East Renfrewshire % of LSO Total	15%	16%	14%	17%	15%	

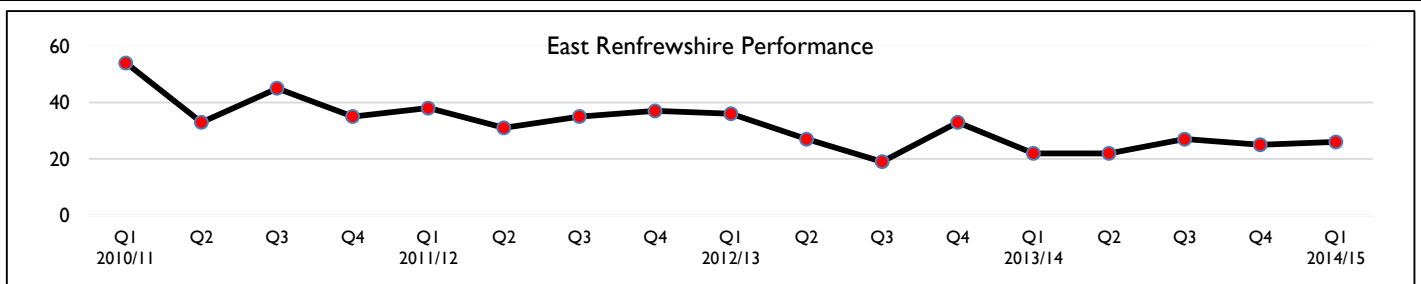


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	672	595	597	517	529	
W2 - Glasgow City	2262	2016	1918	1746	1827	
W3 - South Lanarkshire	665	619	717	711	729	
W4 - North Lanarkshire	758	656	583	656	670	
W5 - Ayrshire East / North / South	934	804	734	812	824	
W6 - Renfrewshire / & East / Inverclyde	820	737	698	568	624	
W7 - Dumfries & Galloway	171	149	136	121	121	
W6 % of SDA Total	13%	13%	13%	11%	12%	
Scotland	12561	11754	11254	11164	11603	

10b - False Alarm - Good Intent

Q1 ward ave. for East Renfrewshire - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	12	8	11	5	6	
Busby, Clarkston and Eaglesham	4	6	2	4	3	
Giffnock and Thornliebank	17	7	8	6	4	
Neilston, Uplawmoor and Newton Mearns North	10	7	7	3	5	
Netherlee, Stamperland and Williamwood	7	4	3	0	4	
Newton Mearns South	4	6	5	4	4	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	54	38	36	22	26	
Inverclyde	83	67	57	48	53	
Renfrewshire	185	123	119	108	98	
<i>East Renfrewshire % of LSO Total</i>	<i>17%</i>	<i>17%</i>	<i>17%</i>	<i>12%</i>	<i>15%</i>	

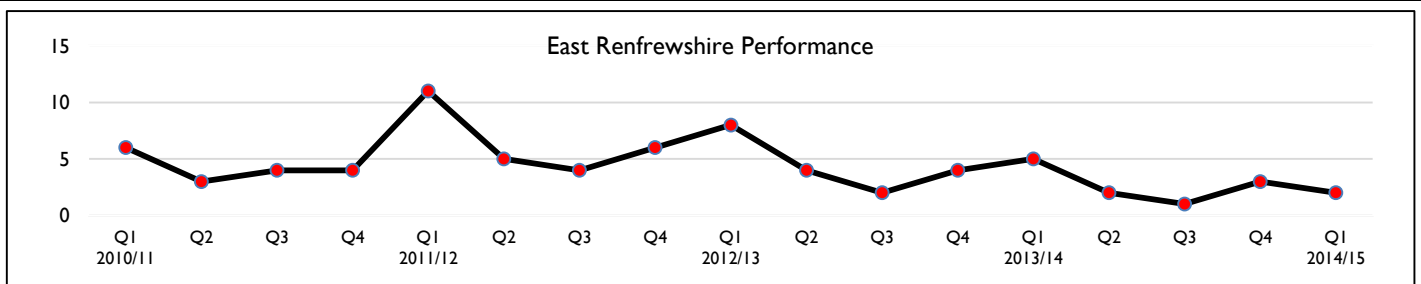


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	270	211	211	173	172	
W2 - Glasgow City	532	398	394	381	348	
W3 - South Lanarkshire	213	178	206	204	210	
W4 - North Lanarkshire	332	211	159	239	159	
W5 - Ayrshire East / North / South	377	231	199	230	212	
W6 - Renfrewshire / & East / Inverclyde	322	228	212	178	177	
W7 - Dumfries & Galloway	54	34	23	32	31	
<i>W6 % of SDA Total</i>	<i>15%</i>	<i>15%</i>	<i>15%</i>	<i>12%</i>	<i>14%</i>	
Scotland	3712	2920	2536	2681	2425	

10c - False Alarm - Malicious

Q1 ward ave. for East Renfrewshire - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	0	4	3	3	1	
Busby, Clarkston and Eaglesham	1	4	1	0	0	
Giffnock and Thornliebank	0	0	1	1	1	
Neilston, Uplawmoor and Newton Mearns North	0	2	1	1	0	
Netherlee, Stamperland and Williamwood	0	1	1	0	0	
Newton Mearns South	5	0	1	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	6	11	8	5	2	
Inverclyde	20	10	15	9	14	
Renfrewshire	46	43	35	20	16	
East Renfrewshire % of LSO Total	8%	17%	14%	15%	6%	

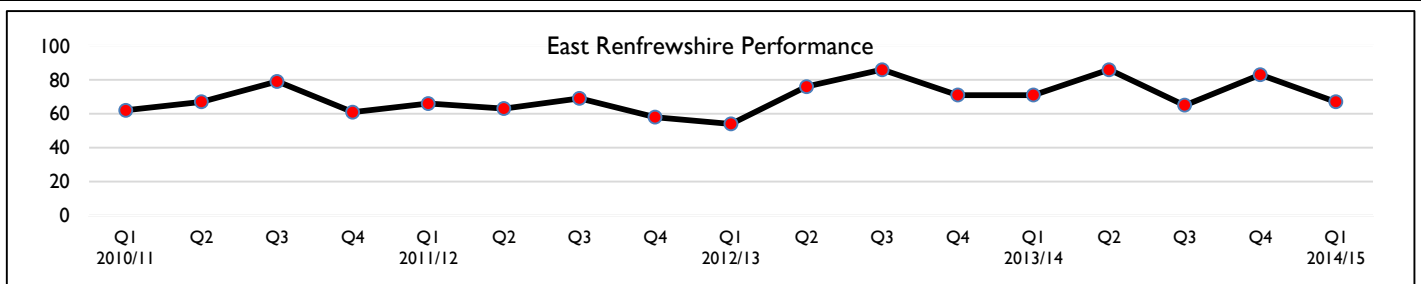


LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	42	36	34	22	22	
W2 - Glasgow City	201	186	142	143	100	
W3 - South Lanarkshire	65	49	33	45	24	
W4 - North Lanarkshire	78	52	46	35	36	
W5 - Ayrshire East / North / South	80	61	51	38	36	
W6 - Renfrewshire / & East / Inverclyde	72	64	58	34	32	
W7 - Dumfries & Galloway	5	8	3	3	2	
W6 % of SDA Total	13%	14%	16%	11%	13%	
Scotland	837	756	598	599	508	

10d - False Alarm - Equipment failure

Q1 ward ave. for East Renfrewshire - 11	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Barrhead	9	13	11	11	12	
Busby, Clarkston and Eaglesham	5	3	6	6	10	
Giffnock and Thornliebank	24	17	22	18	19	
Neilston, Uplawmoor and Newton Mearns North	17	21	11	23	11	
Netherlee, Stamperland and Williamwood	6	8	1	7	5	
Newton Mearns South	1	4	3	6	10	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	62	66	54	71	67	
Inverclyde	141	143	151	97	140	
Renfrewshire	223	236	223	188	208	
East Renfrewshire % of LSO Total	15%	15%	13%	20%	16%	



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	360	348	352	322	335	
W2 - Glasgow City	1529	1432	1382	1222	1379	
W3 - South Lanarkshire	387	392	478	462	495	
W4 - North Lanarkshire	348	393	378	382	475	
W5 - Ayrshire East / North / South	477	512	484	544	576	
W6 - Renfrewshire / & East / Inverclyde	426	445	428	356	415	
W7 - Dumfries & Galloway	112	107	110	86	88	
W6 % of SDA Total	12%	12%	12%	11%	11%	
Scotland	8012	8078	8120	7884	8670	



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

EAST RENFREWSHIRE, RENFREWSHIRE
AND INVERCLYDE
ANNUAL OPERATING PLAN
2014-2015

**Working together
for a safer Scotland**



CONTENTS

	Page
1. About this Plan	1
2. Our Work In Context	2
3. Partnership Working and Engagement	3
4. Our Priorities This Year	4
5. Measuring Our Success	5
6. Action Plan	6
7. Review	10
8. Feedback	10

1. ABOUT THIS PLAN

The Local Fire and Rescue Plan 2014-2017 explains the outcomes the Scottish Fire and Rescue Service (SFRS) wants to deliver for East Renfrewshire, Renfrewshire and Inverclyde and gives an overview of the way we will work to achieve them over a three year period. Each year we will produce an annual operating plan to complement our Local Fire Plan and Strategic Plan, explaining some of the specific activities we will carry out to achieve our priorities and the performance indicators we will use to measure our success.

This Plan describes the activities and intended outcomes we will be focusing on during the financial year 2014-2015.



2. OUR WORK IN CONTEXT

The SFRS took on its full range of functions on the 1st April 2013. It replaced the eight previous fire and rescue authorities and joint fire and rescue boards.

The Fire (Scotland) Act 2005 as amended by The Police and Fire Reform (Scotland) Act 2012 provides a statutory basis for the SFRS to deliver a range of core services and functions .

The Fire and Rescue Framework for Scotland 2013 sets out Scottish Ministers priorities and objectives, building on the four pillars of public service reform as set out by the Christie Commission without having a negative impact on front line services.

Although the SFRS will contribute to all of the Governments 16 national outcomes the Framework ensures that our focus is on the contribution we can make to the following:

1. ***We live our lives free from crime, disorder and danger***
2. ***We have strong resilient and supportive communities where people take responsibility for their own actions and the ways in which they affect others.***
3. ***Our public services are high quality, continually improving, efficient and responsive to local needs.***

The priorities for the SFRS have been laid out in the Fire and Rescue Framework 2013 with the following strategic aims defined within our Strategic Plan 2013-2017:

Strategic Aim 1: ***Improved safety of our communities and staff***

Strategic Aim 2: ***More equitable access to fire and rescue services***

Strategic Aim 3: ***Improved outcomes through partnerships***

Strategic Aim 4: ***Develop a culture of continuous improvement***

3. PARTNERSHIP WORKING AND ENGAGEMENT

Sitting at the heart of our vision for the SFRS is a focus on adding real value for our communities, with tailored approaches for fire safety locally and working with our communities to explore and develop options for improved outcomes.

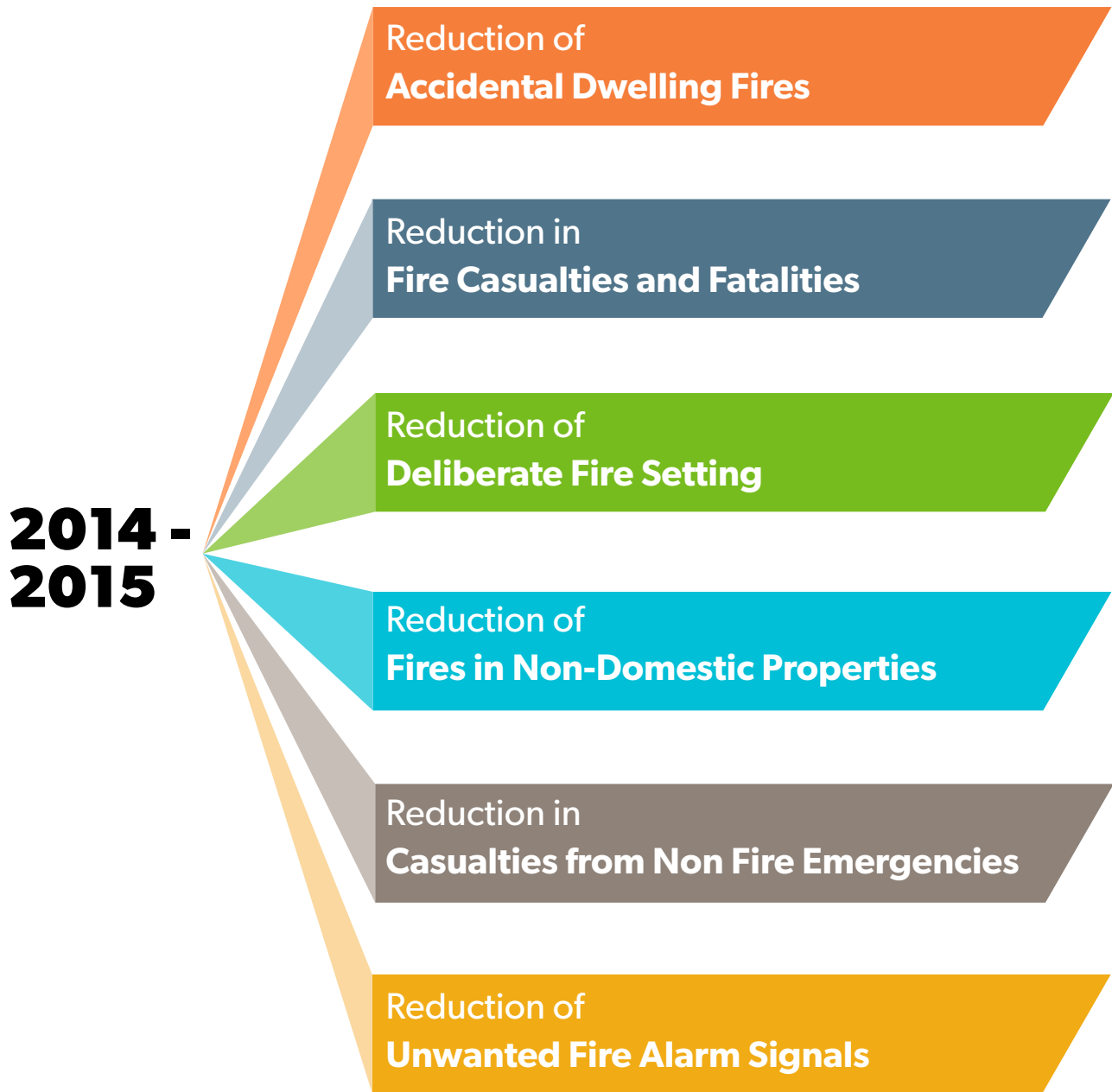
The SFRS will continue to make a significant contribution within our Council community planning structures, attending a number of strategic and thematic groups to deliver measurable outcomes .

We will continue to support the strategic objectives as specified within our Council’s Community Plans and Single Outcome Agreements.

By doing so we will demonstrate our commitment to the community planning process and achieve the SFRS strategic objective of “Working together for a safer Scotland”



4. OUR PRIORITIES THIS YEAR



5. MEASURING OUR SUCCESS

In order to keep us focused on delivering our planned outcomes, we will monitor and report our performance in a number of ways.

1. Monitor and review our performance against the East Renfrewshire, Renfrewshire and Inverclyde Local Fire Plans 2014-2017.
2. Evaluate our performance against the priorities specified in East Renfrewshire, Renfrewshire and Inverclyde's Annual Operating Plan 2014-2015.
3. Evaluate our contribution to improved outcomes for our communities, and our active participation within Community Planning Partnerships.
4. Our attendance at the following Fire and Rescue scrutiny groups.
 - East Renfrewshire Councils Police and Fire Cabinet.
 - Renfrewshire Councils Housing and Community Safety Policy Board.
 - Inverclyde Councils Education and Community Sub Committee.



6. 2014-2015 ACTION PLAN

Priority: Reduction of Accidental Dwelling Fires

Key Actions	What will success look like (Outcomes)
Undertake Home Fire Safety Visits (HFSV's) prioritising those most at risk	<ol style="list-style-type: none"> 1. We will have delivered a higher percentage of our HFSV to high risk groups, measured against our 2012/13 figures. 2. We will have targeted our HFSV initiatives in communities of higher risk of fire. 3. We will achieve a reduction in accidental fire deaths measured against our previous 3 year average.
Continue with our nursery and schools education programmes	<ol style="list-style-type: none"> 1. The SFRS Early Years fire safety education packs will be available in all of our Local Authority nurseries. 2. We will continue to engage with Head Teachers in relation to delivering our youth engagement initiatives. (FireReach) 3. We will continue to provide fire safety education talks within our schools to support the curriculum for excellence.
Work together with our Community Partners to promote fire safety in the home	<ol style="list-style-type: none"> 1. We will continue to work with partner agencies to ensure that residents are safe and supported in their home. 2. We will engage with our councils on the benefits of installing domestic sprinklers in new and refurbished council housing stock. 3. We will continue to work with partner agencies to deliver multi-agency community safety programmes to young people such as Safe Kids, Safety In The Park and young person's alcohol and drug programmes.
Where appropriate develop information sharing protocols with Councils and partner agencies	<ol style="list-style-type: none"> 1. We will continue to engage with partners and establish an increasing number of HFSV referral protocols for high risk groups.
Deliver a HFSV as part of the Councils Telecare Community Alarms Safety package	<ol style="list-style-type: none"> 1. We will have offered and delivered a HFSV for every resident who receives a Telecare Safety Alarm System
Where appropriate share operational data with partner agencies to ensure that engagement activities are targeted at the most vulnerable	<ol style="list-style-type: none"> 1. We will continue to contribute to local tasking and coordinating group activities. 2. We will play an active part in our Community Planning Partnerships.
Deliver a range of thematic initiatives such as "Cook Safe" in a targeted approach	<ol style="list-style-type: none"> 1. We will have reduced the number of accidental dwelling fires in our 3 Council Areas
Maintain a high level of operational response based on the assessment of risk at all of our Community Fire Stations	<ol style="list-style-type: none"> 1. Our operational response times will remain at their current high standard, providing a prompt response to an emergency incident.
Ensure that our personnel are trained to the highest professional standards for both operational response and community safety engagement	<ol style="list-style-type: none"> 1. We will continue to implement a development programme which meets the needs of the SFRS and its staff.

Priority: Reduction in Fire Casualties and Fatalities

Key Actions	What will success look like (Outcomes)
Undertake HFSVs for those most at risk	<ol style="list-style-type: none"> 1. We will have delivered a higher percentage of our HFSV to high risk groups, measured against our 2012/13 figures. 2. We will have targeted our HFSV initiatives in communities of higher risk of fire. 3. We will have achieved a reduction in accidental fire deaths measured against our previous 3 year average.
Work together with our Community Partners to promote fire safety in the home	<ol style="list-style-type: none"> 1. We will have offered and provided a HFSV to every resident who receives a Telecare Safety Alarm System. 2. We will continue to work with partner agencies to ensure that residents are safe and supported in their home. 3. We will engage with our councils about the benefits of installing domestic sprinklers in new build and refurbished council housing stock.
Reduce the risk of fire and its associated dangers within our communities.	<ol style="list-style-type: none"> 1. We will have reduced the number of fire fatalities measured against our previous 3 year average. 2. We will have reduced the number of fire casualties (excluding precautionary checks) measured against our previous 3 year average. 3. We will be able to demonstrate our contribution to reducing the personal and social impact of fire on our communities.
Deliver a range of thematic initiatives such as "Cook Safe" in a targeted approach	<ol style="list-style-type: none"> 1. We will have reduced the number of accidental dwelling fires in communities at high risk from fire.
Maintain a high level of operational response based on the assessment of risk at all of our Community Fire Stations	<ol style="list-style-type: none"> 1. Our operational response times will remain at their current high standard, ensuring a prompt response to an emergency incident.
Develop closer collaboration with our Blue Light Service partners	<ol style="list-style-type: none"> 1. We will have participated in a range of joint training events this financial year.
In the event of a Fire Fatality, SFRS will participate in any organised Case Conference	<ol style="list-style-type: none"> 1. We will work with Partner agencies to share best practice and identify learning outcomes

Priority: Reduction of Deliberate Fire Setting

Key Actions	What will success look like (Outcomes)
Engage in a multi-agency approach to tackling deliberate fire-setting and fire related anti-social behaviour.	<ol style="list-style-type: none"> 1. We will have delivered a minimum of 9 FireReach courses this financial year.(3 per Council Area) 2. We will have contributed to a reduction in fire damage to housing stock and associated assets 3. We will have contributed to a reduction in fire damage to commercial and industrial buildings
Where appropriate share operational data with partner agencies to ensure that engagement activities are targeted at the most vulnerable	<ol style="list-style-type: none"> 1. We will continue to contribute to local tasking and coordinating group activities. 2. We will play an active part in our Community Planning Partnerships.
Working with Police Scotland in relation to Fire Investigation	<ol style="list-style-type: none"> 1. We will continue with the provision of fire investigation reports for the attention of Police Scotland and the Procurator Fiscals office in accordance with our protocols.

Priority: Reduction of Fires in Non-Domestic Properties

Key Actions	What will success look like (Outcomes)
Complete regular risk based audits of businesses by Fire Safety Enforcement Officer	<ol style="list-style-type: none"> 1. We will have contributed to a reduction in fire damage to commercial and industrial premises. 2. We will have contributed to a reduction in losses to businesses caused by fire
We will engage with owners of care homes and sheltered housing complexes	<ol style="list-style-type: none"> 1. We will have achieved a reduction in the number of fire related incidents in these type of premises 2. We will have offered to provide a HFSV to the residents of all care homes and sheltered housing complexes within our Council areas
On-going partnership working with Council Licensing Departments in relation to Houses of Multiple Occupation (HMO)	<ol style="list-style-type: none"> 1. We will ensure that HMO's that we are notified about meet the required fire safety standards
Ensuring fire safety education is undertaken at appropriate times of the year with our student community	<ol style="list-style-type: none"> 1. We will have reduced the number of unwanted fire alarm signals (UFAS) in student accommodation 2. We will have provided fire safety education which will contribute to a student's longer term life skills

Priority: Reduction in Casualties from Non- Fire Emergencies

Key Actions	What will success look like (Outcomes)
Contribute to a partnership approach to road safety	1. We will have provided a programme of the SFRS "Cut It Out" road safety strategy aimed at S5/S6 students at our council high schools
Engage in a multi-agency approach to a range of community safety initiatives	1. If requested we will contribute to any community safety programmes aimed at improving water safety
Participate at a range of multi-agency initiatives aimed at improved Community Safety	1. We will hold a minimum of seven community fire station open days per year, which will provide a forum for multi-agency involvement

Priority: Reduction of Unwanted Fire Alarm Signals (UFAS)

Key Actions	What will success look like (Outcomes)
Implementation of the SFRS Unwanted Fire Alarm Signals (UFAS) policy	<ol style="list-style-type: none"> 1. We will continue to engage with owners and occupiers of commercial premises to provide advice and guidance in the reduction of UFAS 2. We will have achieved a reduction in the number of UFAS incident we attend in commercial and industrial premises compared against our previous 3 year average.
Implementation of the SFRS Fire Safety Enforcement Framework	1. We will ensure that buildings with high UFAS comply with the Fire(Scotland) Act 2005 and evaluate whether they have suitable and sufficient fire safety management procedures in place
Reduce the number of blue light journeys associated with UFAS incidents	<ol style="list-style-type: none"> 1. We will contribute to a reduction in road risk for other road users. 2. We will have reduced the associated risk to our staff and pedestrians 3. We will have ensured a more effective use of SFRS resources to target other areas of operational activity

7. REVIEW

To ensure that we are achieving our objectives and to remain flexible to emerging local and national priorities, the Local Senior Officer will review the Annual Operating Plan at the end of each financial year.

This review process will influence our future strategy as we work towards achieving the priorities which are specified in each of our Council's Local Fire Plans.

8. FEEDBACK

Contact Us

If you have something you'd like to share with us, you can get in touch in a number of ways:

- Write to us at the following address

Scottish Fire and Rescue Service
East Renfrewshire, Renfrewshire and Inverclyde Headquarters
5 Thornhill
Johnstone PA58JH

- By telephone to Local Senior Officer (LSO) Area Headquarters on: 01505356620



FREE Home Fire Safety Visit and FREE Smoke Alarm

Fire can happen to anyone.

But it is our job to help make sure your home is as safe from fire as it can be. This is why we provide free Home Fire Safety Visits.

Our staff can help you spot a possible fire hazard, offer advice and guidance and fit smoke alarms free of charge if your home requires them.

A Home Fire Safety Visit only takes around 20 minutes. And that 20 minutes might just save your life.

Visits are easy to arrange.

A Home Fire Safety Visit can be organised at a time that suits you, day or night. We would also like community members to think about anyone you know who could be at risk from fire. It could be a friend, relative, or neighbour. To book a free Home Fire Safety Visit for you, or for someone you know:

CALL 0800 0731 999
TEXT 'CHECK' TO 61611
or visit www.firescotland.gov.uk



Fact.

**Every hour of every day there's
a house fire in Scotland.**



**SCOTTISH
FIRE AND RESCUE SERVICE**

Working together for a safer Scotland

Always ask for official identification - all employees of the Scottish Fire and Rescue Service will be happy to produce this on request.



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

www.firescotland.gov.uk

Designed by the SCOTTISH FIRE AND RESCUE SERVICE © 2014

Draft version 0.2 21st May 2014