

Report to: **East Renfrewshire Cabinet**  
Date of Report: **May 2014**  
Report by: **Paul Tanzilli, Local Senior Officer ( LSO)**  
**Scottish Fire and Rescue Service**

Subject: **Fire & Rescue Report**

## **1. PURPOSE OF THIS REPORT**

1.1 The purpose of this report is to inform the East Renfrewshire Cabinet of Fire and Rescue performance and Community Engagement activities during the 2013/2014 annual period.

## **2. PERFORMANCE**

### **2.1 Operational activity analysis**

A Scottish Fire and Rescue (SFRS) performance report is attached (Appendix A) to provide elected members with a Ward level analysis of the key areas of Fire and Rescue operational activity for the 2013/2014 reporting year. The following is a summary of activity analysis for some of the Key Performance Indicators (KPI) contained within Appendix A:

- There has been a 24% reduction in total number of deliberate fires within East Renfrewshire from the previous reporting year which is mainly due to performance in The Barrhead Ward Area.
- There had been a 20% reduction in the total number of secondary fires attended compared to the previous year.
- There have been no fire fatalities in the reporting period. This is the fourth successive year that there have been no fire fatalities in East Renfrewshire.
- There were nineteen accidental dwelling fires which represent a slight reduction from the previous reporting year and reflects a general downward trend since 2011/2012.
- Fires in non-domestic properties continue to show a downward trend over the past five years.
- The total number of false alarms attended has continued to decrease year on year since 2009/2010

For the majority of the KPIs contained within the report there is an overall reduction in activity from the previous reporting year.

## **3. COMMUNITY SAFETY ENGAGEMENT**

3.1 To make our communities safer we maintain a strong commitment to active and meaningful participation in a range of East Renfrewshire Community Planning forums. We engage through the provision of community safety education and advice to residents, community groups and our young people. To reduce the likelihood of death or injury from fire we continue to target those individuals considered to be most at risk. This is achieved through the development of robust partner agency referral pathways and the delivery of Home Fire Safety Visits (HFSVs). The following are some of the engagement activities delivered within the East Renfrewshire area during the reporting period:

- 939 HFSVs were delivered to East Renfrewshire residents during 2013/2014

- Cook Safe – To target cooking as one of the main causes of fire, 5 Cooksafe events were delivered to a total of 139 people in community groups during 2013/2014. These events were targeted at potentially high risk groups such as; Age concern, Dementia, Mental Health and Supported Independent Housing for Elderly Residents
- A four day fire reach course was delivered at Clarkston Community Fire Station in December to nine pupils from four East Renfrewshire schools
- Firework safety presentations were delivered to approximately 1800 S1 & S2 pupils from all East Renfrewshire High Schools and a number of primary and nursery schools also received Fire Safety talks
- SFRS participated in Safety in the Park in the summer of 2013 delivering fire safety education to young people
- Cut it Out Road Safety presentation was delivered to 108 pupils at Mearns Castle High School

### 3.2 Telecare

The Telecare linked smoke detection initiative, delivered in partnership between SFRS and East Renfrewshire, has provided enhanced fire safety for individuals within the community who are identified as being at high risk from fire. In addition to the provision of linked smoke detection this initiative has resulted in the delivery of more than 1500 HFSVs in previous years. LSO Tanzilli is engaged in discussion with East Renfrewshire officials and the joint work will recommence in May 2014.

## **RECOMMENDATIONS**

1. The Cabinet members are asked to note the contents of this report and appendix.

Appendix A- SFRS Performance report for East Renfrewshire 2013/2014



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

**East Renfrewshire**

<b>Wards</b>	<b>6</b>
<b>Population*</b>	<b>89,850</b>
<b>Dwellings*</b>	<b>37,336</b>
<b>Hectares*</b>	<b>17,379</b>
* Source: GROS - General Register Office for Scotland	

**YTD\*\* Ward performance report**

\*\* YTD currently reporting April thru March inclusive

YTD 2013/14 vs target\* OR previous 3 yr rolling ave\*\* (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
1a	All deliberate fires	3	AVE.	-37%	
1b	All deliberate primary fires	4	AVE.	-40%	
1bi	All deliberate dwelling fires	5	AVE.	-71%	
1bii	All deliberate other building fires	6	AVE.	-23%	
1biii	All deliberate vehicle fires	7	AVE.	-19%	
1biv	All deliberate 'other' primary fires	8	AVE.	-56%	
1c	All deliberate secondary fires	9	AVE.	-37%	
1ci	All deliberate secondary refuse fires	10	AVE.	-51%	
1cii	All deliberate secondary 'other' fires	11	AVE.	-26%	
2a	All accidental fires	12	AVE.	9%	
2b	All accidental primary fires	13	AVE.	1%	
2bi	All accidental dwelling fires	14	DWELLING	8%	-10%
2bii	All accidental other building fires	15	AVE.	-4%	
2biii	All accidental vehicle fires	16	AVE.	-18%	
2biv	All accidental 'other' primary fires	17	AVE.	9%	
2c	All accidental secondary fires	18	AVE.	136%	
2ci	All accidental secondary refuse fires	19	AVE.	157%	
2cii	All accidental secondary 'other' fires	20	AVE.	129%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	-25%	
3ai	All fatal fire casualties	22	CASUALTY		-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	-57%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	-25%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	-38%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	18%	
4a	Non domestic fires	28	NON DOM	-11%	prev yr
5	Special Service - All	29	AVE.	-15%	
5a	Special Service - RTCs	30	AVE.	0%	
5b	Special Service - Flooding	31	AVE.	-15%	
5c	Special Service - Extrication	32	AVE.	-38%	
5d	Special Service - Others	33	AVE.	-18%	
6a	Non-fatal casualties per RTC	34	AVE.	14%	
6b	Fatal casualties per RTC	35	AVE.	0%	
10a	False Alarms - All	36	AVE.	-5%	
10b	False Alarm - Good Intent	37	AVE.	-32%	
10c	False Alarm - Malicious	38	AVE.	-46%	
10d	False Alarm - Equipment failure	39	AVE.	13%	

**TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.**Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

Reduce the rate of non-domestic fires from the previous year

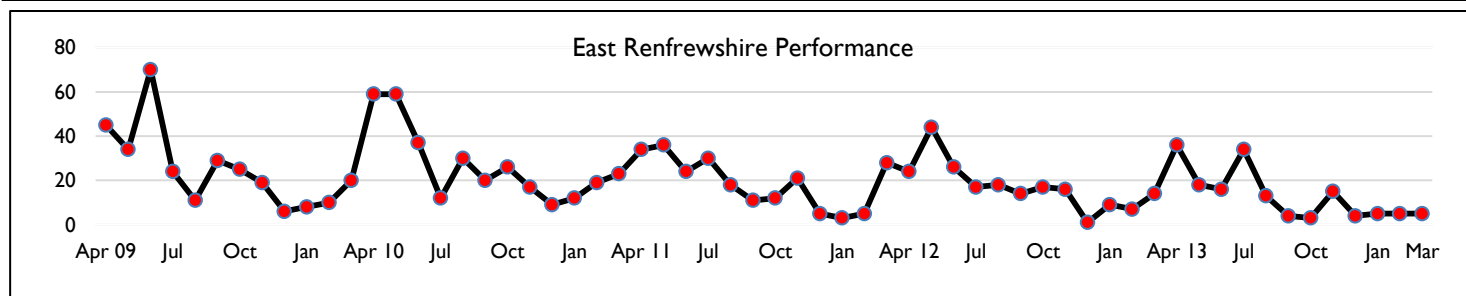
Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

Ia - All deliberate fires

YTD ward ave. for East Renfrewshire - 26	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	146	150	103	128	<b>75</b>	
Busby, Clarkston and Eaglesham	28	31	21	11	8	
<b>Giffnock and Thornliebank</b>	32	29	27	22	<b>27</b>	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	61	71	56	29	<b>31</b>	
Netherlee, Stamperland and Williamwood	21	30	14	6	8	
Newton Mearns South	13	12	6	11	9	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	301	323	227	207	158	
Inverclyde	699	1030	760	546	477	
Renfrewshire	968	1246	881	736	604	
East Renfrewshire % of LSO Total	15%	12%	12%	14%	13%	

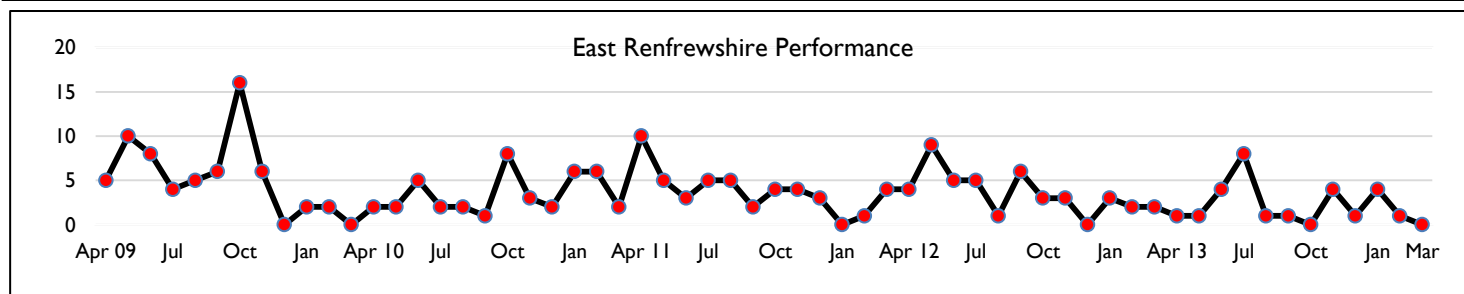


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	1183	1493	962	844	878	
W2 - Glasgow City	3870	4546	3385	2880	3132	
W3 - South Lanarkshire	1656	2173	1470	1222	1284	
W4 - North Lanarkshire	2154	3015	2239	1758	1978	
W5 - Ayrshire East / North / South	2055	2825	1878	1655	1547	
W6 - Renfrewshire / & East / Inverclyde	1968	2599	1868	1489	1239	
W7 - Dumfries & Galloway	217	235	156	115	120	
W6 % of SDA Total	15%	15%	16%	15%	12%	
Scotland	22880	25676	19971	15070	16022	

## Ib - All deliberate primary fires

YTD ward ave. for East Renfrewshire - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	25	7	19	24	9	
Busby, Clarkston and Eaglesham	6	4	1	2	2	
Giffnock and Thornliebank	4	8	5	3	3	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	21	17	15	9	6	
Netherlee, Stamperland and Williamwood	5	4	3	2	1	
<b>Newton Mearns South</b>	3	1	3	3	5	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	64	41	46	43	26	
Inverclyde	150	146	121	58	62	
Renfrewshire	198	195	160	128	116	
East Renfrewshire % of LSO Total	16%	11%	14%	19%	13%	

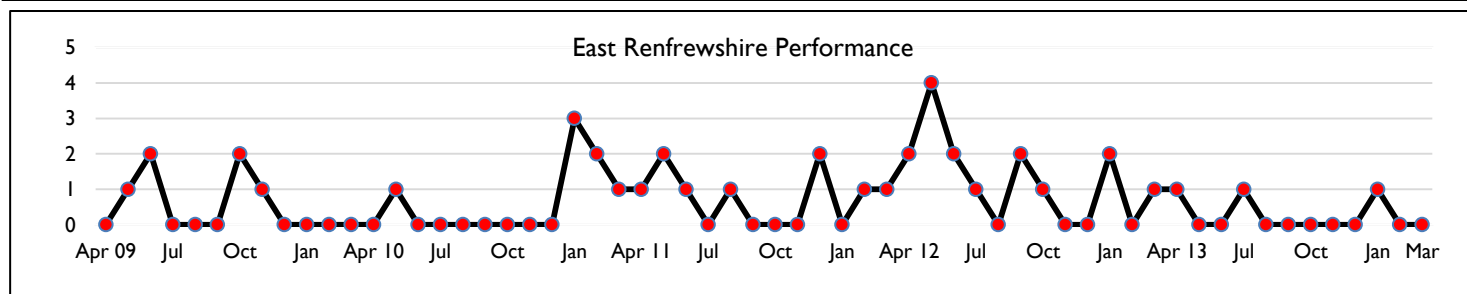


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	280	207	200	198	141	
W2 - Glasgow City	846	776	722	592	481	
W3 - South Lanarkshire	297	313	240	186	142	
W4 - North Lanarkshire	476	357	336	284	253	
W5 - Ayrshire East / North / South	295	266	229	153	140	
W6 - Renfrewshire / & East / Inverclyde	412	382	327	229	204	
W7 - Dumfries & Galloway	53	68	62	38	33	
W6 % of SDA Total	15%	16%	15%	14%	15%	
Scotland	4612	4084	3779	2828	2576	

Ibi - All deliberate dwelling fires

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	2	0	5	8	0	
Busby, Clarkston and Eaglesham	0	0	0	1	1	
Giffnock and Thornliebank	0	0	0	1	0	
Neilston, Uplawmoor and Newton Mearns North	3	6	4	4	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	1	1	0	1	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	6	7	9	15	3	
Inverclyde	56	50	36	18	18	
Renfrewshire	48	62	52	41	39	
East Renfrewshire % of LSO Total	5%	6%	9%	20%	5%	

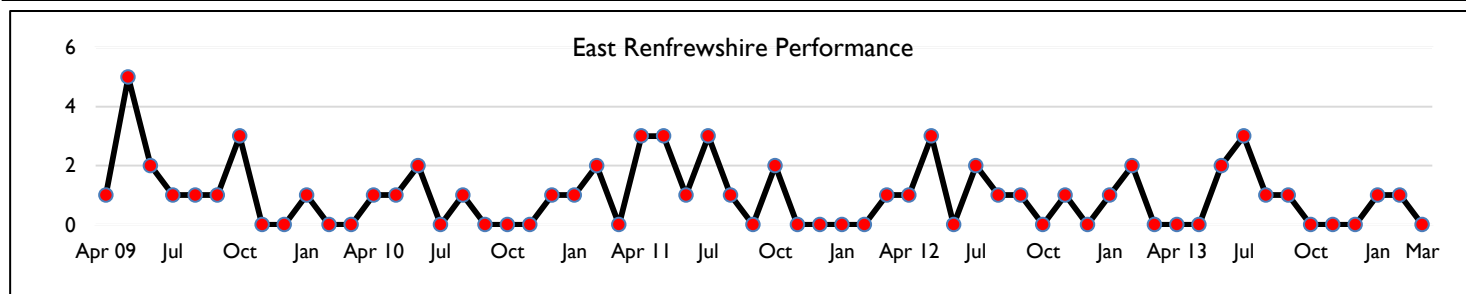


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	69	58	52	66	42	
W2 - Glasgow City	280	256	281	198	153	
W3 - South Lanarkshire	56	61	58	43	35	
W4 - North Lanarkshire	95	90	66	76	56	
W5 - Ayrshire East / North / South	60	57	52	33	36	
W6 - Renfrewshire / & East / Inverclyde	110	119	97	74	60	
W7 - Dumfries & Galloway	9	16	10	9	1	
W6 % of SDA Total	16%	18%	16%	15%	16%	
Scotland	1193	1084	1039	831	649	

**I bii - All deliberate other building fires**

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	8	1	7	4	5	
Busby, Clarkston and Eaglesham	1	1	1	1	1	
Giffnock and Thornliebank	1	2	2	2	2	
Neilston, Uplawmoor and Newton Mearns North	3	4	3	2	1	
Netherlee, Stamperland and Williamwood	2	1	1	2	0	
Newton Mearns South	0	0	0	1	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	15	9	14	12	9	
Inverclyde	20	30	24	9	15	
Renfrewshire	55	36	37	32	20	
East Renfrewshire % of LSO Total	17%	12%	19%	23%	20%	



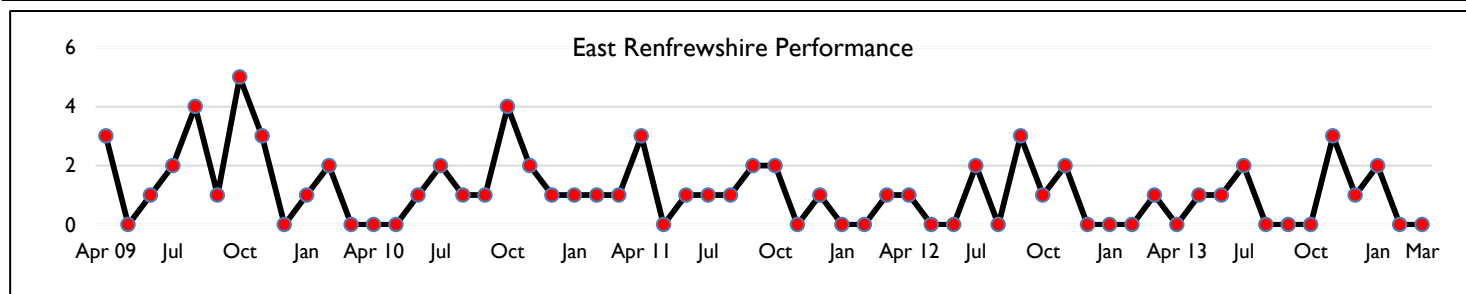
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	58	42	33	40	33	
W2 - Glasgow City	156	120	136	119	115	
W3 - South Lanarkshire	84	77	57	59	41	
W4 - North Lanarkshire	106	53	91	78	64	
W5 - Ayrshire East / North / South	85	80	67	47	39	
W6 - Renfrewshire / & East / Inverclyde	90	75	75	53	44	
W7 - Dumfries & Galloway	17	27	20	14	14	
W6 % of SDA Total	15%	16%	16%	13%	13%	
<b>Scotland</b>	<b>973</b>	<b>815</b>	<b>862</b>	<b>686</b>	<b>632</b>	



## Ibiii - All deliberate vehicle fires

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	11	1	4	7	3	
Busby, Clarkston and Eaglesham	1	0	0	0	0	
Giffnock and Thornliebank	2	6	2	0	1	
Neilston, Uplawmoor and Newton Mearns North	8	5	5	3	2	
Netherlee, Stamperland and Williamwood	0	3	0	0	0	
<b>Newton Mearns South</b>	0	0	1	0	4	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	22	15	12	10	10	
Inverclyde	53	41	43	22	17	
Renfrewshire	60	60	47	38	39	
East Renfrewshire % of LSO Total	16%	13%	12%	14%	15%	

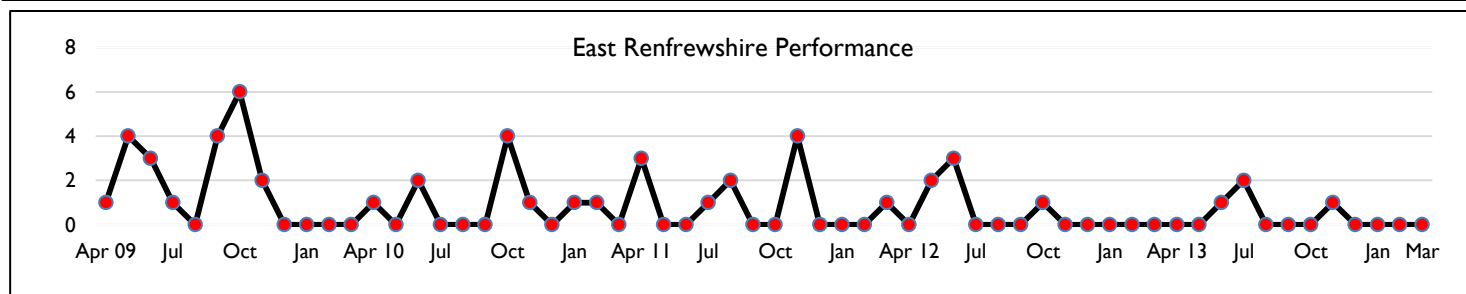


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	107	72	87	71	49	
W2 - Glasgow City	298	283	222	190	155	
W3 - South Lanarkshire	87	97	84	57	35	
W4 - North Lanarkshire	190	131	115	87	88	
W5 - Ayrshire East / North / South	80	64	61	47	43	
W6 - Renfrewshire / & East / Inverclyde	135	116	102	70	66	
W7 - Dumfries & Galloway	17	19	27	14	16	
W6 % of SDA Total	15%	15%	15%	13%	15%	
Scotland	1476	1251	1115	814	768	

I biv - All deliberate 'other' primary fires

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	4	5	3	5	1	
Busby, Clarkston and Eaglesham	4	3	0	0	0	
Giffnock and Thornliebank	1	0	1	0	0	
Neilston, Uplawmoor and Newton Mearns North	7	2	3	0	2	
Netherlee, Stamperland and Williamwood	3	0	2	0	1	
Newton Mearns South	2	0	2	1	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	21	10	11	6	4	
Inverclyde	21	25	18	9	12	
Renfrewshire	35	37	24	17	18	
East Renfrewshire % of LSO Total	27%	14%	21%	19%	12%	

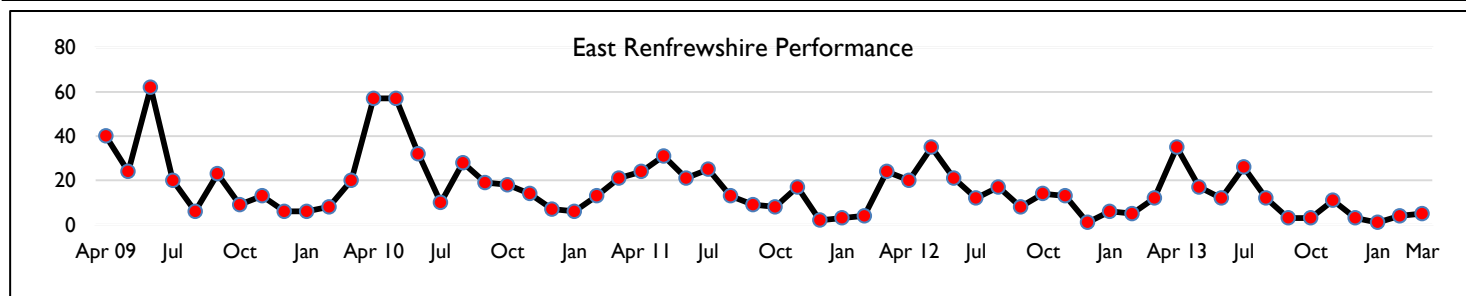


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	46	35	28	21	17	
W2 - Glasgow City	112	117	83	85	58	
W3 - South Lanarkshire	70	78	41	27	31	
W4 - North Lanarkshire	85	83	64	43	45	
W5 - Ayrshire East / North / South	70	65	49	26	22	
W6 - Renfrewshire / & East / Inverclyde	77	72	53	32	34	
W7 - Dumfries & Galloway	10	6	5	1	2	
W6 % of SDA Total	16%	16%	16%	14%	16%	
Scotland	970	934	763	497	525	

## Ic - All deliberate secondary fires

YTD ward ave. for East Renfrewshire - 22	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	121	143	84	104	<b>66</b>	
Busby, Clarkston and Eaglesham	22	27	20	9	6	
<b>Giffnock and Thornliebank</b>	28	21	22	19	<b>24</b>	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	40	54	41	20	<b>25</b>	
Netherlee, Stamperland and Williamwood	16	26	11	4	7	
Newton Mearns South	10	11	3	8	4	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	237	282	181	164	132	
Inverclyde	549	884	638	488	415	
Renfrewshire	770	1051	721	608	488	
East Renfrewshire % of LSO Total	15%	13%	12%	13%	13%	

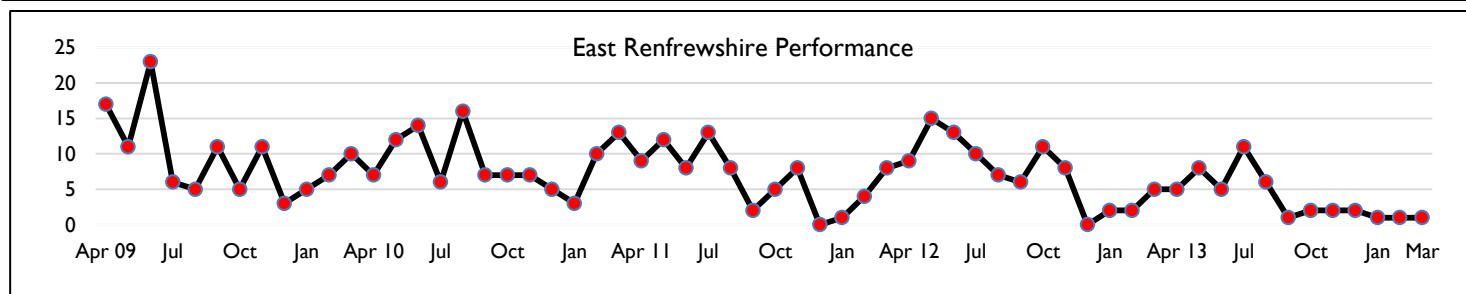


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	903	1284	761	646	736	
W2 - Glasgow City	3024	3770	2663	2288	2651	
W3 - South Lanarkshire	1359	1860	1230	1036	1142	
W4 - North Lanarkshire	1678	2658	1903	1474	1725	
W5 - Ayrshire East / North / South	1760	2559	1649	1502	1407	
W6 - Renfrewshire / & East / Inverclyde	1556	2217	1540	1260	1035	
W7 - Dumfries & Galloway	164	167	94	77	87	
W6 % of SDA Total	15%	15%	16%	15%	12%	
Scotland	18267	21588	16190	12242	13444	

## Ici - All deliberate secondary refuse fires

YTD ward ave. for East Renfrewshire - 8	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	52	52	41	58	<b>23</b>	
Busby, Clarkston and Eaglesham	17	13	13	5	6	
Giffnock and Thornliebank	14	13	4	10	8	
Neilston, Uplawmoor and Newton Mearns North	18	10	13	9	6	
Netherlee, Stamperland and Williamwood	8	15	6	2	1	
Newton Mearns South	5	4	1	4	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	114	107	78	88	45	
Inverclyde	269	314	296	226	159	
Renfrewshire	447	464	361	354	239	
East Renfrewshire % of LSO Total	14%	12%	11%	13%	10%	

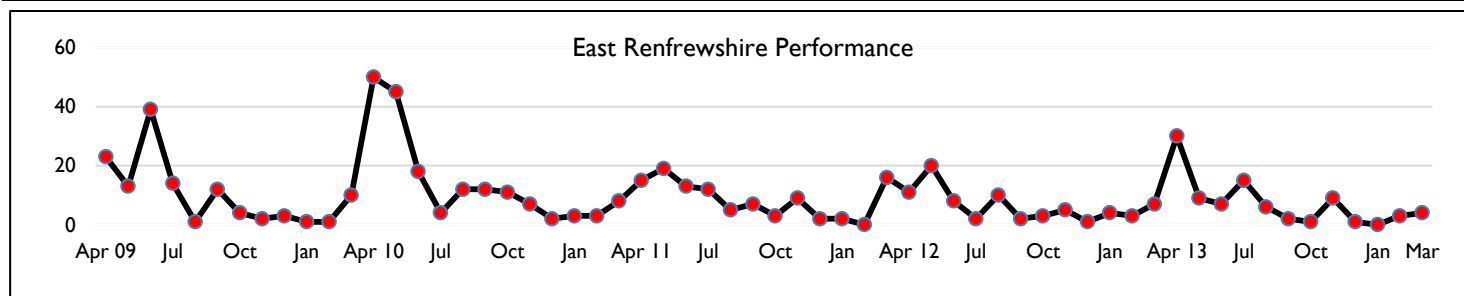


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	452	521	375	317	319	
W2 - Glasgow City	1864	2105	1663	1471	1537	
W3 - South Lanarkshire	803	933	742	663	604	
W4 - North Lanarkshire	912	1270	1067	847	820	
W5 - Ayrshire East / North / South	899	1007	870	770	610	
W6 - Renfrewshire / & East / Inverclyde	830	885	735	668	443	
W7 - Dumfries & Galloway	100	86	71	48	56	
W6 % of SDA Total	14%	13%	13%	14%	10%	
<b>Scotland</b>	<b>9717</b>	<b>10161</b>	<b>8967</b>	<b>7089</b>	<b>6490</b>	

## Icii - All deliberate secondary 'other' fires

YTD ward ave. for East Renfrewshire - 15	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	69	91	43	46	43	
Busby, Clarkston and Eaglesham	5	14	7	4	0	
<b>Giffnock and Thornliebank</b>	14	8	18	9	16	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	22	44	28	11	19	
Netherlee, Stamperland and Williamwood	8	11	5	2	6	
Newton Mearns South	5	7	2	4	3	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	123	175	103	76	87	
Inverclyde	280	570	342	262	256	
Renfrewshire	323	587	360	254	249	
East Renfrewshire % of LSO Total	17%	13%	13%	13%	15%	

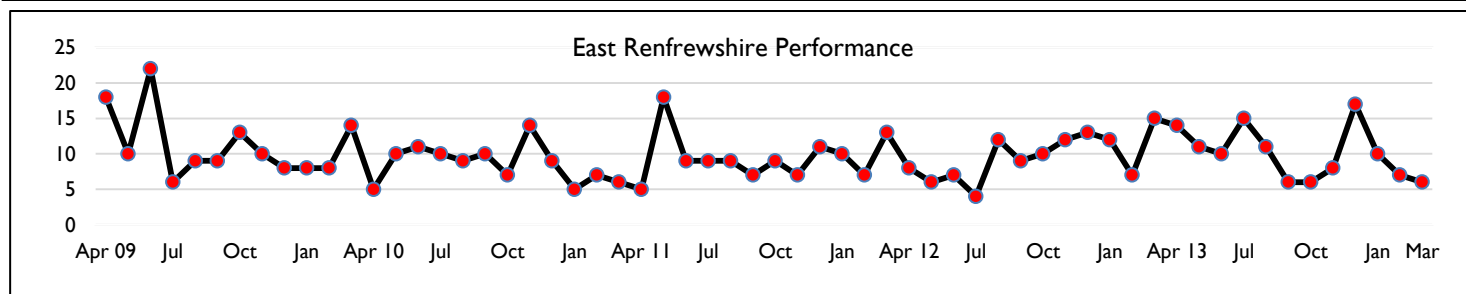


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	451	763	386	329	417	
W2 - Glasgow City	1160	1665	1000	817	1114	
W3 - South Lanarkshire	556	927	488	373	538	
W4 - North Lanarkshire	766	1388	836	627	905	
W5 - Ayrshire East / North / South	861	1552	779	732	797	
W6 - Renfrewshire / & East / Inverclyde	726	1332	805	592	592	
W7 - Dumfries & Galloway	64	81	23	29	31	
W6 % of SDA Total	16%	17%	19%	17%	13%	
Scotland	8550	11427	7223	5153	6954	

## 2a - All accidental fires

YTD ward ave. for East Renfrewshire - 20	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	54	20	35	36	<b>31</b>	
Busby, Clarkston and Eaglesham	12	19	12	14	19	
Giffnock and Thornliebank	23	25	9	18	18	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	23	16	31	18	<b>26</b>	
Netherlee, Stamperland and Williamwood	10	10	12	10	19	
Newton Mearns South	13	13	15	19	8	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	135	103	114	115	121	
Inverclyde	229	148	118	146	161	
Renfrewshire	437	332	344	331	368	
East Renfrewshire % of LSO Total	17%	18%	20%	19%	19%	

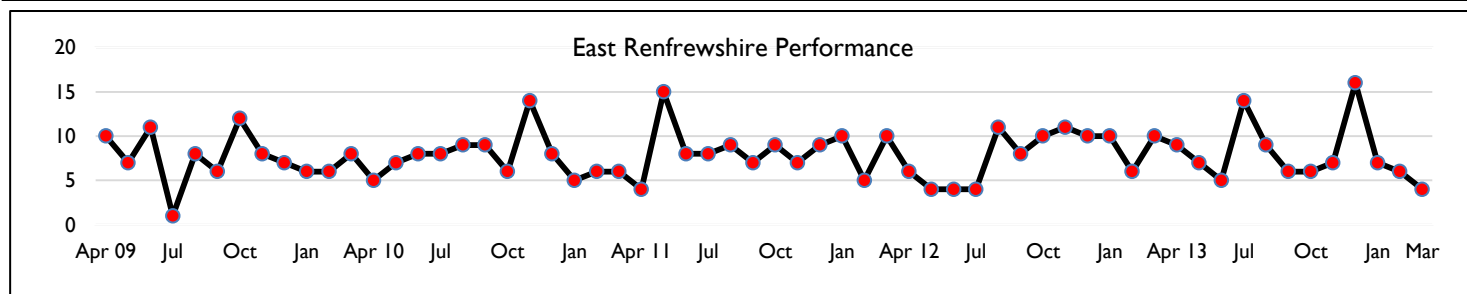


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	1006	779	640	599	593	
W2 - Glasgow City	2373	1625	1626	1479	1400	
W3 - South Lanarkshire	991	575	492	486	444	
W4 - North Lanarkshire	1069	552	515	471	544	
W5 - Ayrshire East / North / South	1087	781	662	700	676	
W6 - Renfrewshire / & East / Inverclyde	801	583	576	592	650	
W7 - Dumfries & Galloway	459	429	367	354	377	
W6 % of SDA Total	10%	11%	12%	13%	14%	
Scotland	15805	13230	12350	11622	11954	

## 2b - All accidental primary fires

YTD ward ave. for East Renfrewshire - 16	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	28	17	33	30	<b>25</b>	
Busby, Clarkston and Eaglesham	8	16	8	12	14	
Giffnock and Thornliebank	16	23	7	16	16	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	20	14	28	18	<b>24</b>	
Netherlee, Stamperland and Williamwood	8	9	11	6	11	
Newton Mearns South	10	12	14	12	6	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	90	91	101	94	96	
Inverclyde	152	132	102	121	127	
Renfrewshire	335	300	302	301	331	
East Renfrewshire % of LSO Total	16%	17%	20%	18%	17%	

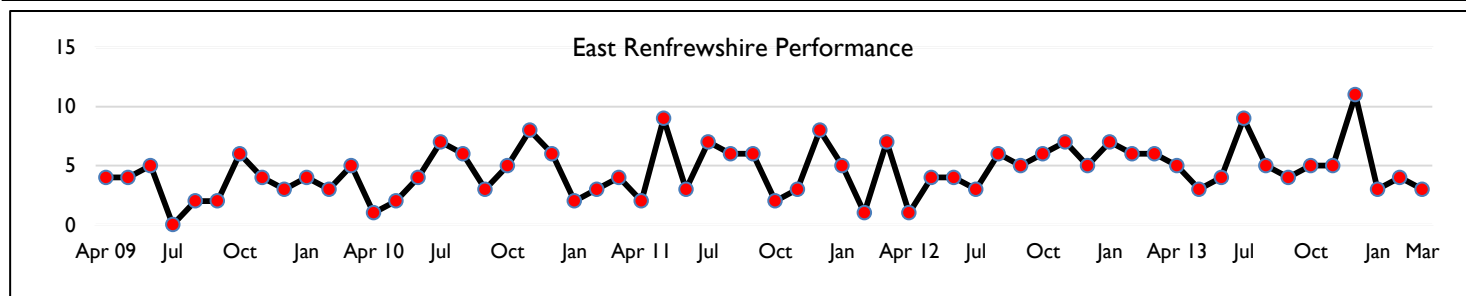


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	450	481	434	403	392	
W2 - Glasgow City	1570	1428	1456	1284	1199	
W3 - South Lanarkshire	529	460	402	408	357	
W4 - North Lanarkshire	536	483	448	428	422	
W5 - Ayrshire East / North / South	585	568	498	541	495	
W6 - Renfrewshire / & East / Inverclyde	577	523	505	516	554	
W7 - Dumfries & Galloway	253	201	204	200	213	
W6 % of SDA Total	13%	13%	13%	14%	15%	
Scotland	9363	9049	8629	8235	7950	

## 2bi - All accidental dwelling fires

YTD ward ave. for East Renfrewshire - 10	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	13	7	27	22	19	
Busby, Clarkston and Eaglesham	7	9	3	4	6	
Giffnock and Thornliebank	6	17	5	12	11	
Neilston, Uplawmoor and Newton Mearns North	9	6	11	12	13	
Netherlee, Stamperland and Williamwood	4	7	6	4	7	
Newton Mearns South	3	5	7	6	5	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	42	51	59	60	61	
Inverclyde	88	81	72	80	87	
Renfrewshire	189	184	212	219	223	
East Renfrewshire % of LSO Total	13%	16%	17%	17%	16%	



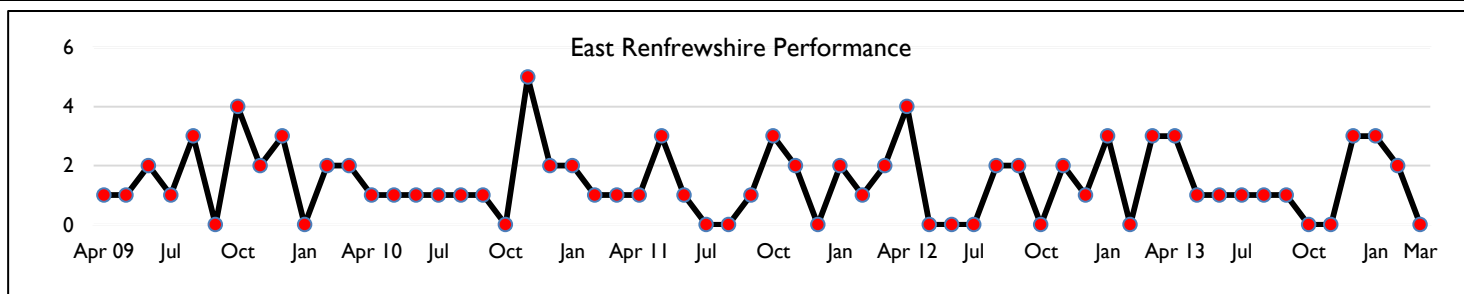
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	267	288	252	236	236	
W2 - Glasgow City	1003	923	932	842	760	
W3 - South Lanarkshire	270	255	254	249	227	
W4 - North Lanarkshire	283	280	279	284	259	
W5 - Ayrshire East / North / South	341	335	292	339	312	
W6 - Renfrewshire / & East / Inverclyde	319	316	343	359	371	
W7 - Dumfries & Galloway	123	94	96	98	112	
W6 % of SDA Total	12%	13%	14%	15%	16%	
Scotland	5366	5208	5120	5002	4679	



## 2bii - All accidental other building fires

YTD ward ave. for East Renfrewshire - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	10	6	3	6	3	
<b>Busby, Clarkston and Eaglesham</b>	0	4	2	4	<b>4</b>	
Giffnock and Thornliebank	6	3	1	3	3	
Neilston, Uplawmoor and Newton Mearns North	4	3	5	2	3	
Netherlee, Stamperland and Williamwood	0	0	4	2	3	
Newton Mearns South	1	1	1	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	21	17	16	17	16	
Inverclyde	31	31	19	17	16	
Renfrewshire	88	61	54	50	57	
East Renfrewshire % of LSO Total	15%	16%	18%	20%	18%	

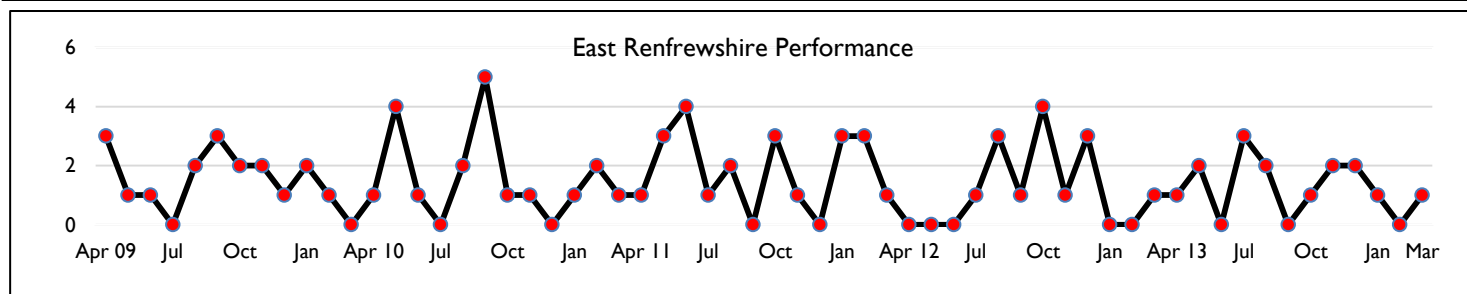


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	82	102	99	86	77	
W2 - Glasgow City	358	319	374	302	309	
W3 - South Lanarkshire	86	88	59	64	56	
W4 - North Lanarkshire	83	76	73	64	71	
W5 - Ayrshire East / North / South	114	101	103	101	96	
W6 - Renfrewshire / & East / Inverclyde	140	109	89	84	89	
W7 - Dumfries & Galloway	50	54	37	51	43	
W6 % of SDA Total	15%	13%	11%	11%	12%	
Scotland	2026	1978	1852	1700	1715	

## 2biii - All accidental vehicle fires

YTD ward ave. for East Renfrewshire - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	4	3	3	2	2	
Busby, Clarkston and Eaglesham	1	1	3	3	3	
Giffnock and Thornliebank	1	3	1	1	2	
Neilston, Uplawmoor and Newton Mearns North	5	5	11	2	6	
Netherlee, Stamperland and Williamwood	2	1	0	0	1	
Newton Mearns South	5	6	4	6	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	18	19	22	14	15	
Inverclyde	26	14	10	21	22	
Renfrewshire	42	44	31	25	46	
East Renfrewshire % of LSO Total	21%	25%	35%	23%	18%	

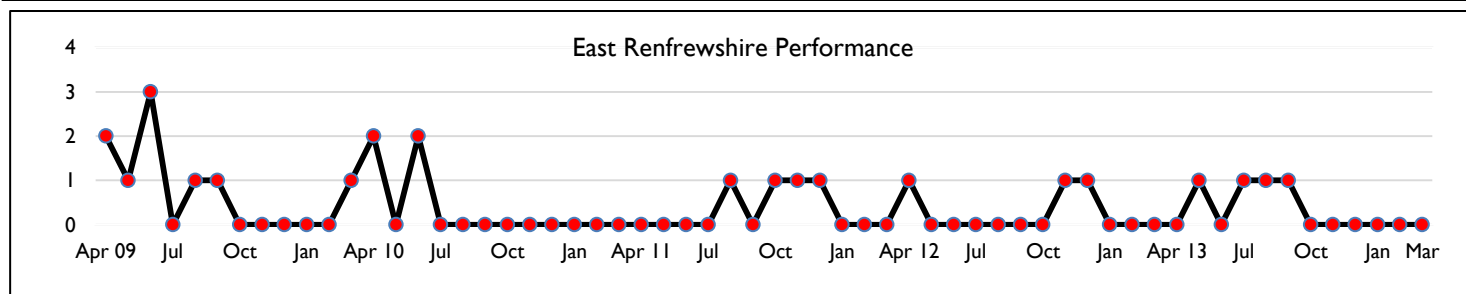


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	76	66	64	60	63	
W2 - Glasgow City	159	151	129	116	113	
W3 - South Lanarkshire	113	95	76	90	62	
W4 - North Lanarkshire	118	104	84	73	79	
W5 - Ayrshire East / North / South	96	91	87	78	60	
W6 - Renfrewshire / & East / Inverclyde	86	77	63	60	83	
W7 - Dumfries & Galloway	71	46	57	41	45	
W6 % of SDA Total	12%	12%	11%	12%	16%	
Scotland	1505	1431	1245	1217	1169	

2biv - All accidental 'other' primary fires

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	1	1	0	0	1	
Busby, Clarkston and Eaglesham	0	2	0	1	1	
Giffnock and Thornliebank	3	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	2	0	1	2	2	
Netherlee, Stamperland and Williamwood	2	1	1	0	0	
Newton Mearns South	1	0	2	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	9	4	4	3	4	
Inverclyde	7	6	1	3	2	
Renfrewshire	16	11	5	7	4	
East Renfrewshire % of LSO Total	28%	19%	40%	23%	40%	

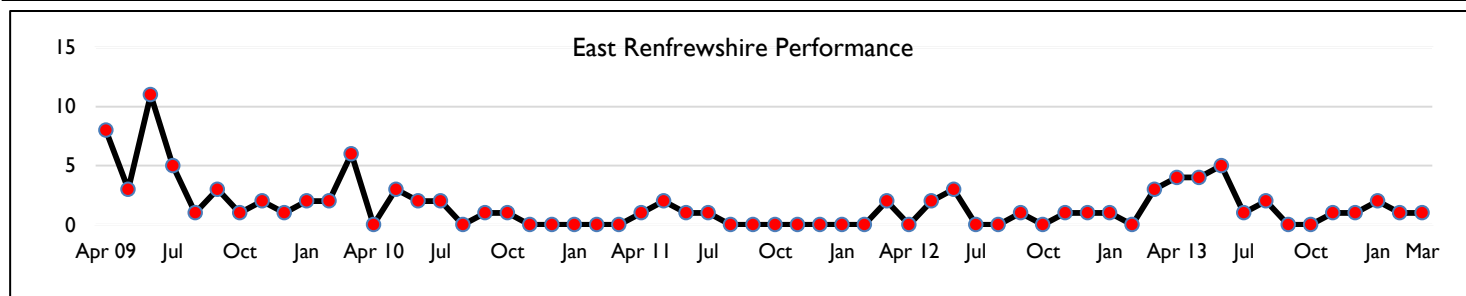


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	25	25	19	21	16	
W2 - Glasgow City	50	35	21	24	17	
W3 - South Lanarkshire	60	22	13	5	12	
W4 - North Lanarkshire	52	23	12	7	13	
W5 - Ayrshire East / North / South	34	41	16	23	27	
W6 - Renfrewshire / & East / Inverclyde	32	21	10	13	10	
W7 - Dumfries & Galloway	9	7	14	10	13	
W6 % of SDA Total	12%	12%	10%	13%	9%	
Scotland	466	432	412	316	386	

## 2c - All accidental secondary fires

YTD ward ave. for East Renfrewshire - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	26	3	2	4	5	
Busby, Clarkston and Eaglesham	4	2	0	0	5	
Giffnock and Thornliebank	7	1	2	2	2	
Neilston, Uplawmoor and Newton Mearns North	3	2	2	0	2	
Netherlee, Stamperland and Williamwood	2	0	0	2	6	
Newton Mearns South	3	1	1	4	2	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	45	9	7	12	22	
Inverclyde	74	14	10	22	32	
Renfrewshire	100	29	38	26	35	
East Renfrewshire % of LSO Total	21%	17%	13%	20%	25%	

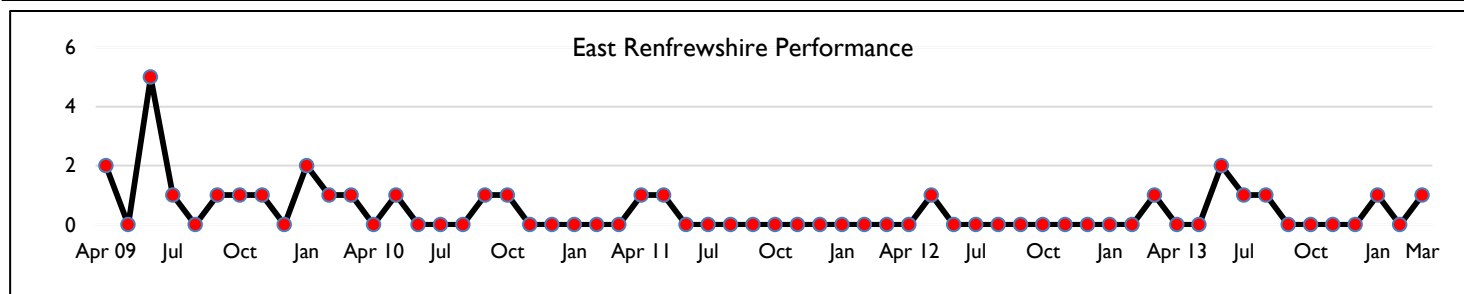


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	360	170	105	90	114	
W2 - Glasgow City	786	187	164	187	191	
W3 - South Lanarkshire	426	83	61	51	67	
W4 - North Lanarkshire	525	58	58	39	117	
W5 - Ayrshire East / North / South	430	157	104	102	132	
W6 - Renfrewshire / & East / Inverclyde	219	52	55	60	89	
W7 - Dumfries & Galloway	74	93	90	48	85	
W6 % of SDA Total	8%	7%	9%	10%	11%	
Scotland	4709	2612	2481	2016	2915	

## 2ci - All accidental secondary refuse fires

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	10	1	1	1	0	
<b>Busby, Clarkston and Eaglesham</b>	1	1	0	0	<b>3</b>	
Giffnock and Thornliebank	2	1	0	1	1	
Neilston, Uplawmoor and Newton Mearns North	1	0	1	0	1	
Netherlee, Stamperland and Williamwood	1	0	0	0	1	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	15	3	2	2	6	
Inverclyde	19	4	4	9	5	
Renfrewshire	37	8	13	7	22	
East Renfrewshire % of LSO Total	21%	20%	11%	11%	18%	

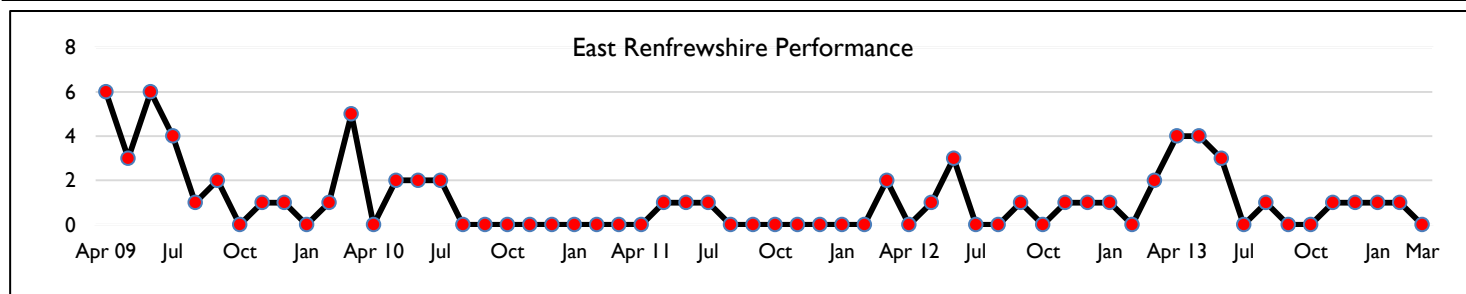


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	120	29	22	23	19	
W2 - Glasgow City	477	119	109	124	104	
W3 - South Lanarkshire	189	17	16	20	15	
W4 - North Lanarkshire	248	13	22	15	20	
W5 - Ayrshire East / North / South	176	44	27	31	49	
W6 - Renfrewshire / & East / Inverclyde	71	15	19	18	33	
W7 - Dumfries & Galloway	31	26	36	27	33	
W6 % of SDA Total	5%	6%	8%	7%	12%	
Scotland	2103	904	956	853	1064	

## 2cii - All accidental secondary 'other' fires

YTD ward ave. for East Renfrewshire - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	16	2	1	3	<b>5</b>	
Busby, Clarkston and Eaglesham	3	1	0	0	2	
Giffnock and Thornliebank	5	0	2	1	1	
Neilston, Uplawmoor and Newton Mearns North	2	2	1	0	1	
<b>Netherlee, Stamperland and Williamwood</b>	1	0	0	2	<b>5</b>	
Newton Mearns South	3	1	1	4	2	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	30	6	5	10	16	
Inverclyde	55	10	6	13	27	
Renfrewshire	63	21	25	19	13	
<i>East Renfrewshire % of LSO Total</i>	<i>20%</i>	<i>16%</i>	<i>14%</i>	<i>24%</i>	<i>29%</i>	

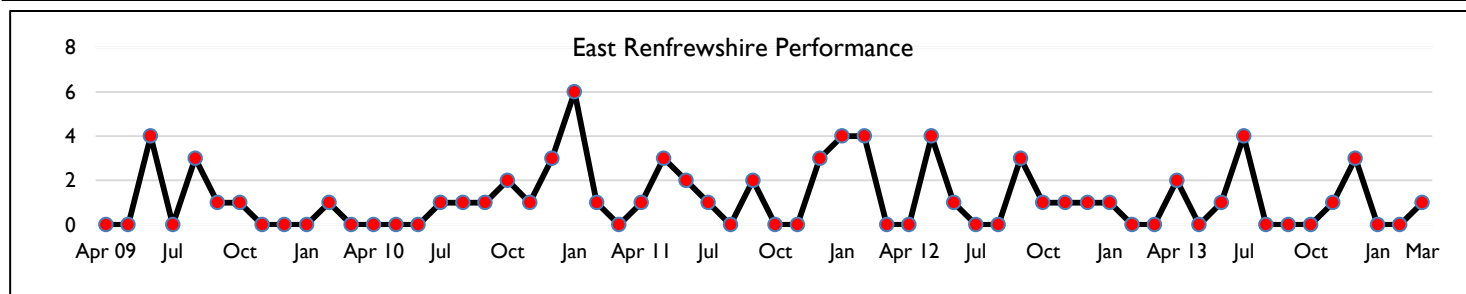


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	240	141	83	67	95	
W2 - Glasgow City	309	68	55	63	87	
W3 - South Lanarkshire	237	66	45	31	52	
W4 - North Lanarkshire	277	45	36	24	97	
W5 - Ayrshire East / North / South	254	113	77	71	83	
W6 - Renfrewshire / & East / Inverclyde	148	37	36	42	56	
W7 - Dumfries & Galloway	43	67	54	21	52	
<i>W6 % of SDA Total</i>	<i>10%</i>	<i>7%</i>	<i>9%</i>	<i>13%</i>	<i>11%</i>	
<b>Scotland</b>	<b>2606</b>	<b>1708</b>	<b>1525</b>	<b>1163</b>	<b>1851</b>	

## 3a - All fire casualties (fatal &amp; non-fatal (incl. precautionary checkups))

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	2	1	9	6	2	
Busby, Clarkston and Eaglesham	0	3	0	0	4	
Giffnock and Thornliebank	2	1	1	4	0	
Neilston, Uplawmoor and Newton Mearns North	0	7	8	1	5	
Netherlee, Stamperland and Williamwood	6	2	1	0	0	
Newton Mearns South	0	2	1	1	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	10	16	20	12	12	
Inverclyde	37	25	19	19	35	
Renfrewshire	29	61	42	55	60	
East Renfrewshire % of LSO Total	13%	16%	25%	14%	11%	

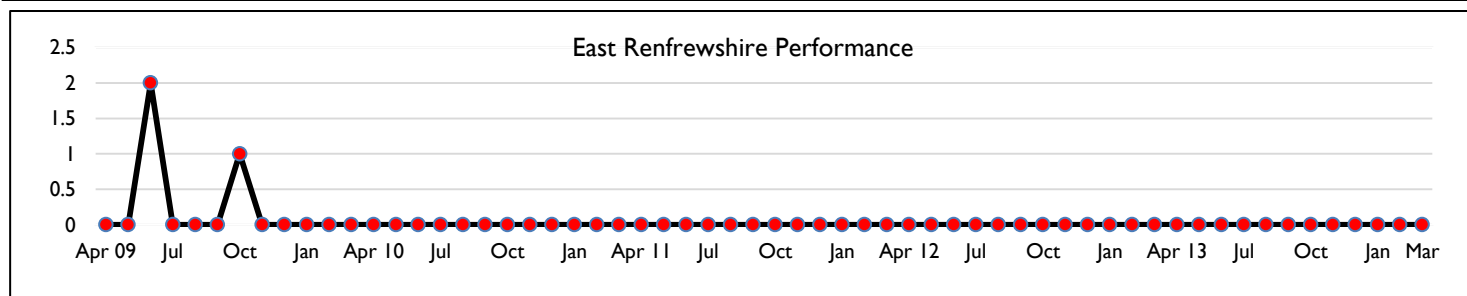


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	38	49	47	79	42	
W2 - Glasgow City	179	196	218	215	194	
W3 - South Lanarkshire	46	49	54	73	59	
W4 - North Lanarkshire	50	70	85	85	105	
W5 - Ayrshire East / North / South	52	87	81	75	71	
W6 - Renfrewshire / & East / Inverclyde	76	102	81	86	107	
W7 - Dumfries & Galloway	26	14	26	36	28	
W6 % of SDA Total	16%	18%	14%	13%	18%	
Scotland	1279	1382	1475	1365	1343	

**3ai - All fatal fire casualties**

YTD ward ave. for East Renfrewshire - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	3	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	3	0	0	0	0	
Inverclyde	3	1	2	0	0	
Renfrewshire	2	2	0	1	0	
East Renfrewshire % of LSO Total	38%	0%	0%	0%		



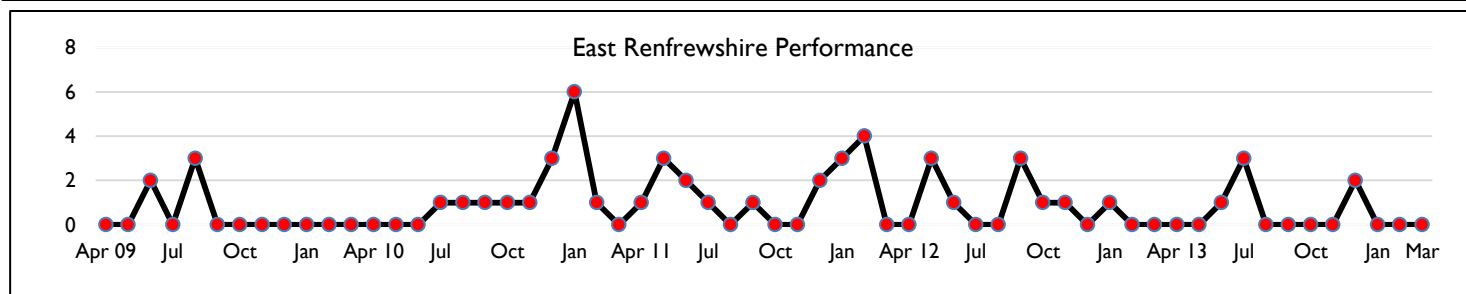
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	4	7	5	2	0.1	
W2 - Glasgow City	12	10	9	7	6	
W3 - South Lanarkshire	3	1	1	4	3	
W4 - North Lanarkshire	2	1	1	2	1	
W5 - Ayrshire East / North / South	2	2	5	2	5	
W6 - Renfrewshire / & East / Inverclyde	8	3	2	1	0.1	
W7 - Dumfries & Galloway	3	0.1	1	0.1	1	
W6 % of SDA Total	24%	13%	8%	6%	0%	
Scotland	61	52	59	46	33	



## 3a ii - Non-fatal fire casualties (excl. precautionary checkups)

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	0	1	6	4	1	
Busby, Clarkston and Eaglesham	0	3	0	0	1	
Giffnock and Thornliebank	2	1	1	4	0	
Neilston, Uplawmoor and Newton Mearns North	0	6	8	1	3	
Netherlee, Stamperland and Williamwood	3	2	1	0	0	
Newton Mearns South	0	2	1	1	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	5	15	17	10	6	
Inverclyde	31	21	13	16	29	
Renfrewshire	17	53	28	35	51	
East Renfrewshire % of LSO Total	9%	17%	29%	16%	7%	

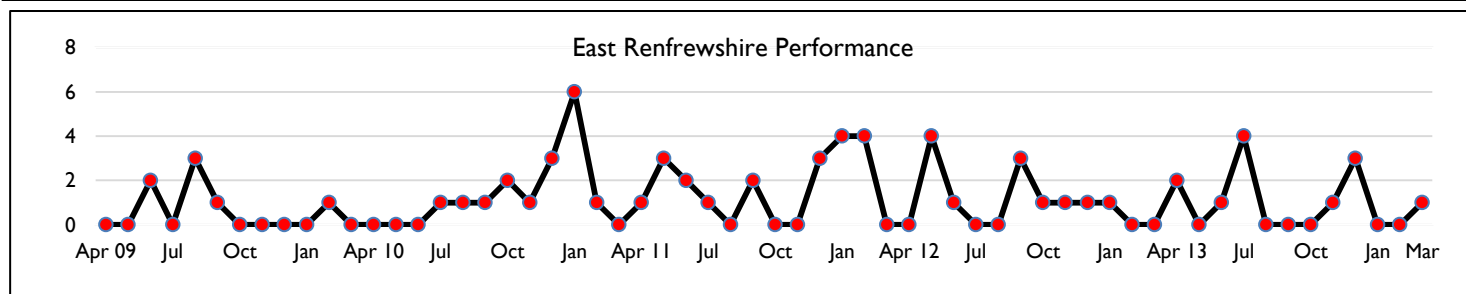


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	20	31	27	58	39	
W2 - Glasgow City	115	133	151	126	156	
W3 - South Lanarkshire	31	38	45	44	43	
W4 - North Lanarkshire	32	50	56	38	68	
W5 - Ayrshire East / North / South	41	71	58	50	53	
W6 - Renfrewshire / & East / Inverclyde	53	89	58	61	86	
W7 - Dumfries & Galloway	17	12	22	33	17	
W6 % of SDA Total	17%	21%	14%	15%	19%	
Scotland	953	1092	1099	1002	1074	

## 3a iii - Non-fatal fire casualties (incl. precautionary checkups)

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	2	1	9	6	2	
Busby, Clarkston and Eaglesham	0	3	0	0	4	
Giffnock and Thornliebank	2	1	1	4	0	
Neilston, Uplawmoor and Newton Mearns North	0	7	8	1	5	
Netherlee, Stamperland and Williamwood	3	2	1	0	0	
Newton Mearns South	0	2	1	1	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	7	16	20	12	12	
Inverclyde	34	24	17	19	35	
Renfrewshire	27	59	42	54	60	
East Renfrewshire % of LSO Total	10%	16%	25%	14%	11%	

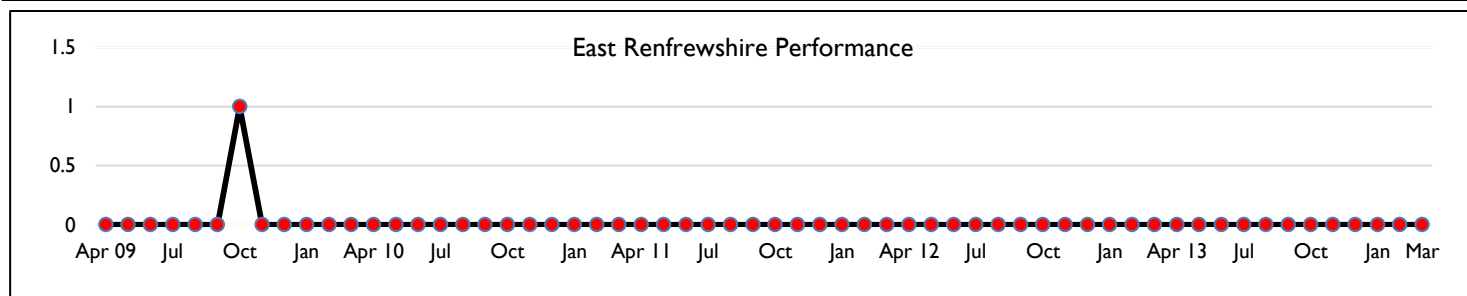


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	34	42	42	77	42	
W2 - Glasgow City	167	186	209	208	188	
W3 - South Lanarkshire	43	48	53	69	56	
W4 - North Lanarkshire	48	69	84	83	104	
W5 - Ayrshire East / North / South	50	85	76	73	66	
W6 - Renfrewshire / & East / Inverclyde	68	99	79	85	107	
W7 - Dumfries & Galloway	23	14	25	36	27	
W6 % of SDA Total	16%	18%	14%	13%	18%	
Scotland	1218	1330	1416	1319	1310	

## 3bi - All fatal accidental dwell. fire casualties

YTD ward ave. for East Renfrewshire - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	0	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	0	0	0	
Netherlee, Stamperland and Williamwood	1	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	1	0	0	0	0	
Inverclyde	2	1	1	0	0	
Renfrewshire	1	1	0	0	0	
East Renfrewshire % of LSO Total	25%	0%	0%			

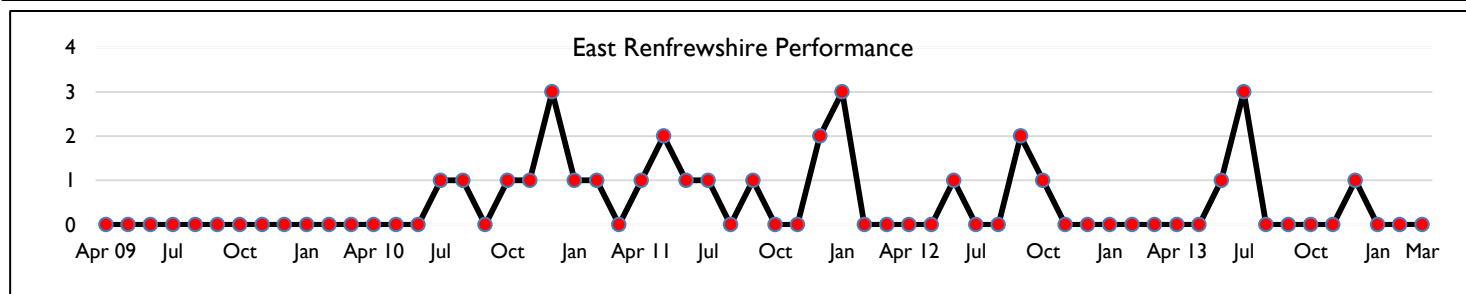


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	2	6	5	2	0.1	
W2 - Glasgow City	11	10	7	4	4	
W3 - South Lanarkshire	3	0.1	1	4	1	
W4 - North Lanarkshire	1	1	1	2	1	
W5 - Ayrshire East / North / South	2	1	3	2	3	
W6 - Renfrewshire / & East / Inverclyde	4	2	1	0.1	0.1	
W7 - Dumfries & Galloway	3	0.1	1	0.1	1	
W6 % of SDA Total	15%	10%	5%	0%	0%	
Scotland	48	43	47	36	24	

## 3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	0	0	5	0	0	
Busby, Clarkston and Eaglesham	0	3	0	0	1	
Giffnock and Thornliebank	0	1	0	4	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	4	0	3	
Netherlee, Stamperland and Williamwood	0	2	1	0	0	
Newton Mearns South	0	2	1	0	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	0	9	11	4	5	
Inverclyde	14	7	7	16	24	
Renfrewshire	11	37	19	29	31	
East Renfrewshire % of LSO Total	0%	17%	30%	8%	8%	

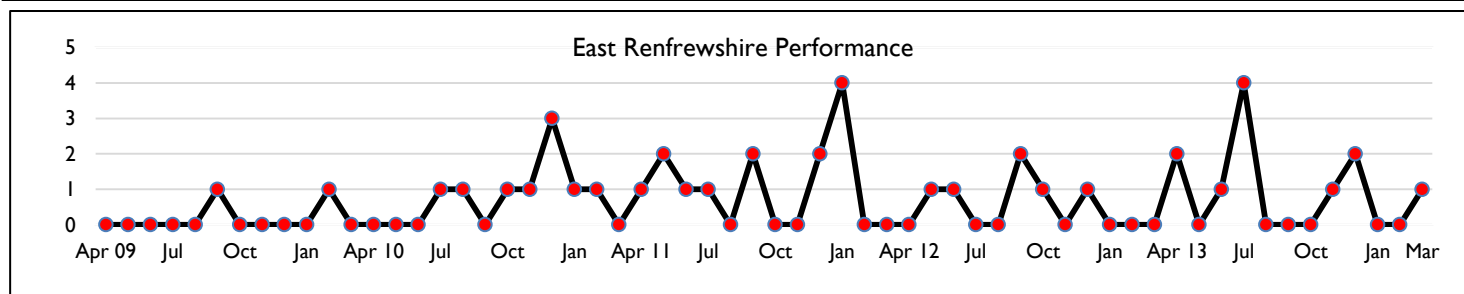


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	16	23	21	36	26	
W2 - Glasgow City	89	99	105	91	125	
W3 - South Lanarkshire	25	22	27	31	33	
W4 - North Lanarkshire	26	35	39	26	45	
W5 - Ayrshire East / North / South	36	52	39	43	37	
W6 - Renfrewshire / & East / Inverclyde	25	53	37	49	60	
W7 - Dumfries & Galloway	10	8	20	25	13	
W6 % of SDA Total	11%	18%	13%	16%	18%	
Scotland	683	801	748	754	808	

## 3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	2	0	7	2	1	
Busby, Clarkston and Eaglesham	0	3	0	0	4	
Giffnock and Thornliebank	0	1	0	4	0	
Neilston, Uplawmoor and Newton Mearns North	0	1	4	0	5	
Netherlee, Stamperland and Williamwood	0	2	1	0	0	
Newton Mearns South	0	2	1	0	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	2	9	13	6	11	
Inverclyde	17	9	8	19	26	
Renfrewshire	19	42	33	45	36	
East Renfrewshire % of LSO Total	5%	15%	24%	9%	15%	

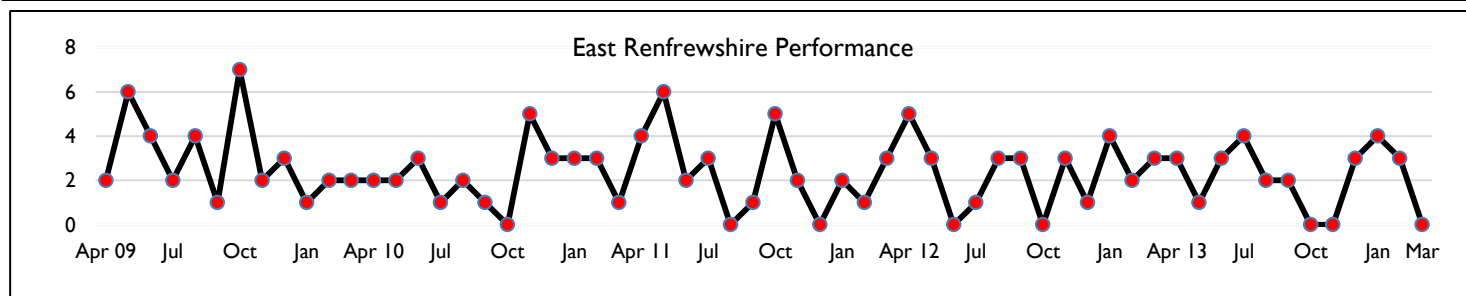


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	25	32	29	50	29	
W2 - Glasgow City	133	136	148	159	155	
W3 - South Lanarkshire	35	28	34	53	44	
W4 - North Lanarkshire	38	45	62	59	62	
W5 - Ayrshire East / North / South	43	63	55	59	48	
W6 - Renfrewshire / & East / Inverclyde	38	60	54	70	73	
W7 - Dumfries & Galloway	15	10	23	28	23	
W6 % of SDA Total	12%	16%	13%	15%	17%	
Scotland	892	975	985	1014	990	

## 4a - Non domestic fires

YTD ward ave. for East Renfrewshire - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	18	7	9	9	8	
Busby, Clarkston and Eaglesham	1	5	3	5	5	
Giffnock and Thornliebank	7	5	3	5	5	
Neilston, Uplawmoor and Newton Mearns North	7	7	8	4	4	
Netherlee, Stamperland and Williamwood	2	1	5	4	3	
Newton Mearns South	1	1	1	1	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	36	26	29	28	25	
Inverclyde	50	59	42	26	31	
Renfrewshire	141	94	91	82	76	
East Renfrewshire % of LSO Total	16%	15%	18%	21%	19%	

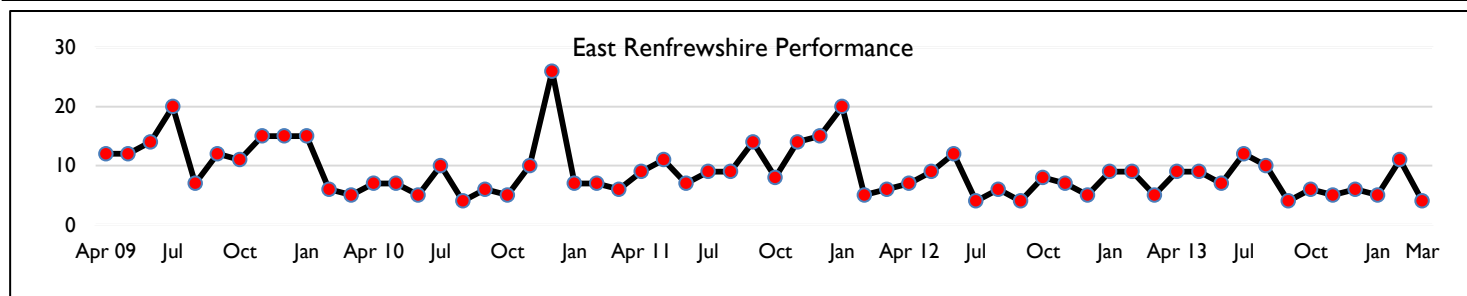


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	139	142	132	126	107	
W2 - Glasgow City	512	430	504	416	423	
W3 - South Lanarkshire	167	165	114	123	97	
W4 - North Lanarkshire	189	128	162	142	135	
W5 - Ayrshire East / North / South	198	181	169	146	133	
W6 - Renfrewshire / & East / Inverclyde	227	179	162	136	132	
W7 - Dumfries & Galloway	67	81	57	65	57	
W6 % of SDA Total	15%	14%	12%	12%	12%	
Scotland	2974	2771	2692	2372	2332	

## 5 - Special Service - All

YTD ward ave. for East Renfrewshire - 15	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	40	35	25	19	17	
Busby, Clarkston and Eaglesham	10	15	24	13	10	
<b>Giffnock and Thornliebank</b>	30	15	18	13	17	
Neilston, Uplawmoor and Newton Mearns North	32	14	25	19	15	
Netherlee, Stamperland and Williamwood	21	10	17	11	14	
Newton Mearns South	11	11	18	10	15	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	144	100	127	85	88	
Inverclyde	252	224	250	161	183	
Renfrewshire	398	492	468	320	286	
East Renfrewshire % of LSO Total	18%	12%	15%	15%	16%	

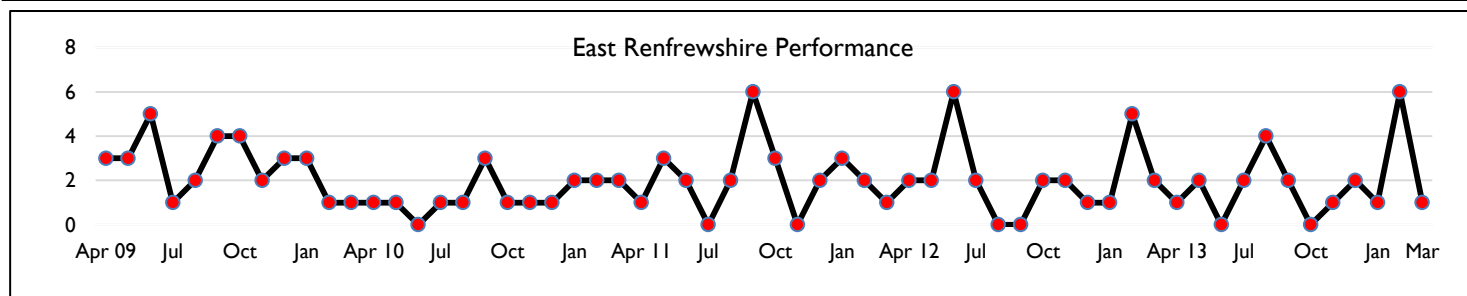


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	651	696	675	511	490	
W2 - Glasgow City	2048	2155	1747	1452	1364	
W3 - South Lanarkshire	666	667	565	474	555	
W4 - North Lanarkshire	631	711	590	544	499	
W5 - Ayrshire East / North / South	819	820	725	603	563	
W6 - Renfrewshire / & East / Inverclyde	794	816	845	566	557	
W7 - Dumfries & Galloway	251	204	179	220	241	
W6 % of SDA Total	14%	13%	16%	13%	13%	
Scotland	11476	11317	10108	9144	9143	

## 5a - Special Service - RTCs

YTD ward ave. for East Renfrewshire - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	7	4	8	5	3	
Busby, Clarkston and Eaglesham	3	2	3	3	2	
Giffnock and Thornliebank	3	1	3	1	2	
Neilston, Uplawmoor and Newton Mearns North	9	5	6	9	7	
Netherlee, Stamperland and Williamwood	4	0	1	4	2	
Newton Mearns South	6	4	4	3	6	







Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	32	16	25	25	22	
Inverclyde	43	35	29	20	30	
Renfrewshire	68	72	71	57	48	
East Renfrewshire % of LSO Total	22%	13%	20%	25%	22%	







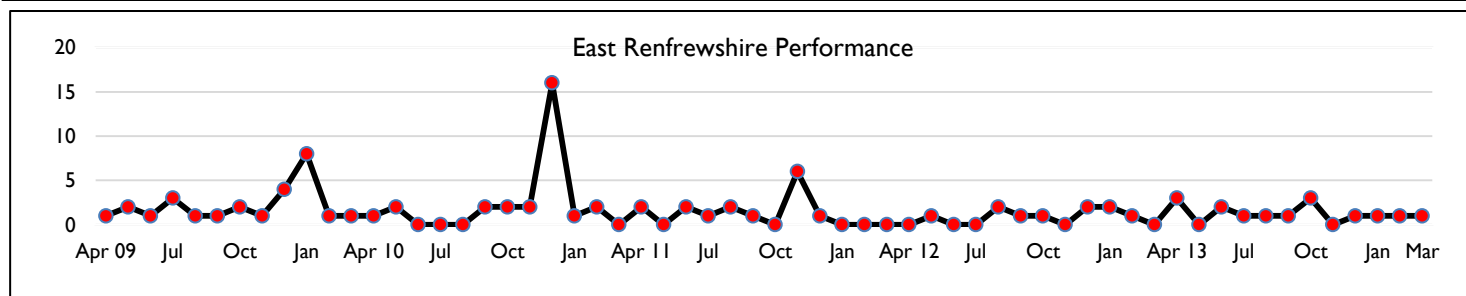
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	182	161	146	113	126	
W2 - Glasgow City	265	210	177	174	154	
W3 - South Lanarkshire	210	162	135	139	150	
W4 - North Lanarkshire	141	114	113	133	116	
W5 - Ayrshire East / North / South	192	171	167	144	155	
W6 - Renfrewshire / & East / Inverclyde	143	123	125	102	100	
W7 - Dumfries & Galloway	110	85	81	84	88	
W6 % of SDA Total	12%	12%	13%	11%	11%	
Scotland	2942	2418	2221	2262	2133	

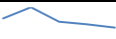







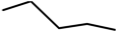


## 5b - Special Service - Flooding

YTD ward ave. for East Renfrewshire - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	9	11	3	3	2	
Busby, Clarkston and Eaglesham	2	4	1	0	4	
Giffnock and Thornliebank	2	4	0	4	2	
Neilston, Uplawmoor and Newton Mearns North	8	1	4	1	1	
Netherlee, Stamperland and Williamwood	3	6	1	2	1	
Newton Mearns South	2	2	6	0	5	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	26	28	15	10	15	
Inverclyde	55	53	59	38	44	
Renfrewshire	62	141	49	43	44	
East Renfrewshire % of LSO Total	18%	13%	12%	11%	15%	

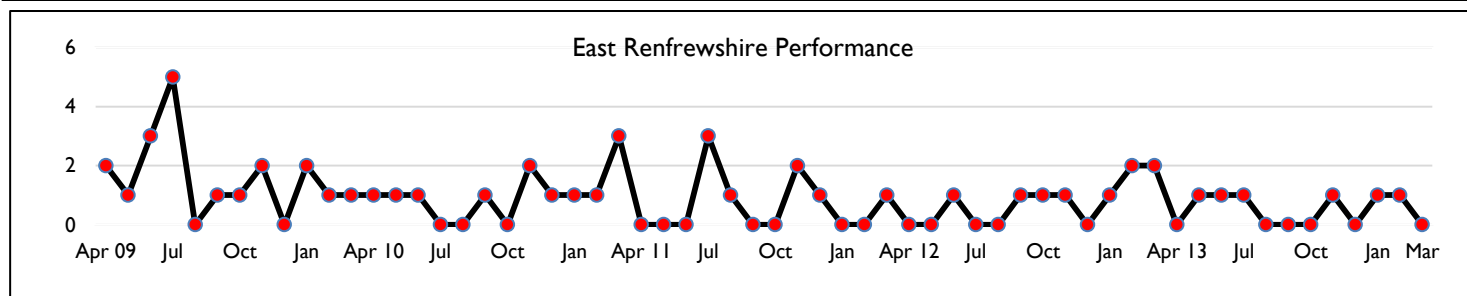


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	117	190	95	77	57	
W2 - Glasgow City	469	652	248	266	261	
W3 - South Lanarkshire	120	191	57	54	69	
W4 - North Lanarkshire	113	237	47	84	63	
W5 - Ayrshire East / North / South	175	231	99	95	48	
W6 - Renfrewshire / & East / Inverclyde	143	222	123	91	103	
W7 - Dumfries & Galloway	50	19	9	23	43	
W6 % of SDA Total	12%	13%	18%	13%	16%	
Scotland	2028	2474	1136	1347	1056	

## 5c - Special Service - Extrication

YTD ward ave. for East Renfrewshire - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	4	6	1	1	2	
Busby, Clarkston and Eaglesham	1	2	2	2	0	
Giffnock and Thornliebank	5	0	1	3	0	
Neilston, Uplawmoor and Newton Mearns North	5	1	0	1	1	
<b>Netherlee, Stamperland and Williamwood</b>	2	1	2	2	3	
Newton Mearns South	2	2	2	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	19	12	8	9	6	
Inverclyde	15	20	10	16	8	
Renfrewshire	36	28	32	18	23	
East Renfrewshire % of LSO Total	27%	20%	16%	21%	16%	

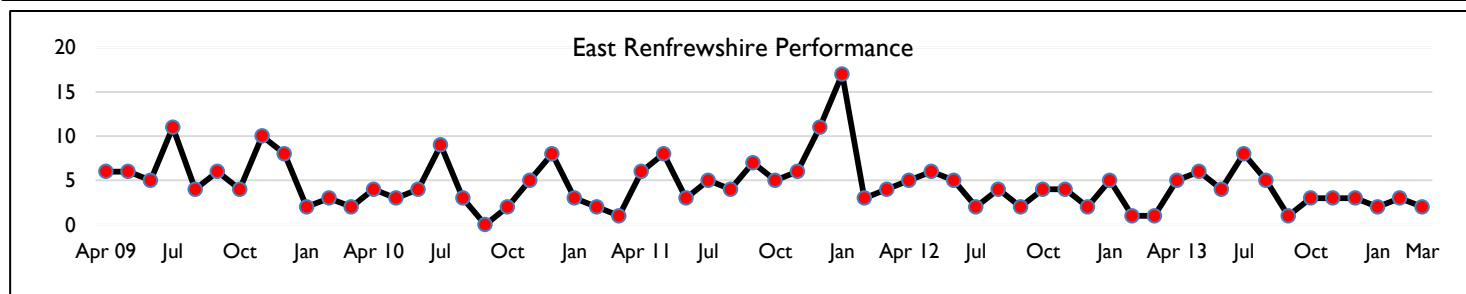


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	51	42	43	30	30	
W2 - Glasgow City	163	127	133	116	113	
W3 - South Lanarkshire	49	41	52	34	47	
W4 - North Lanarkshire	77	53	58	60	45	
W5 - Ayrshire East / North / South	79	53	55	54	34	
W6 - Renfrewshire / & East / Inverclyde	70	60	50	43	37	
W7 - Dumfries & Galloway	20	15	15	15	12	
W6 % of SDA Total	14%	15%	12%	12%	12%	
<b>Scotland</b>	<b>949</b>	<b>832</b>	<b>842</b>	<b>774</b>	<b>700</b>	

## 5d - Special Service - Others

YTD ward ave. for East Renfrewshire - 8	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	20	14	13	10	10	
Busby, Clarkston and Eaglesham	4	7	18	8	4	
<b>Giffnock and Thornliebank</b>	20	10	14	5	13	
Neilston, Uplawmoor and Newton Mearns North	10	7	15	8	6	
Netherlee, Stamperland and Williamwood	12	3	13	3	8	
Newton Mearns South	1	3	6	7	4	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	67	44	79	41	45	
Inverclyde	139	116	152	87	101	
Renfrewshire	232	251	316	202	171	
East Renfrewshire % of LSO Total	15%	11%	14%	12%	14%	

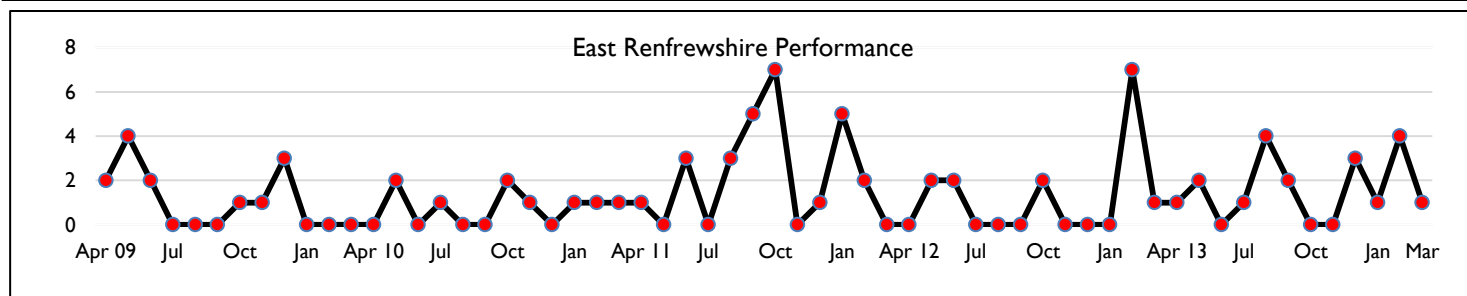


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	301	303	391	291	277	
W2 - Glasgow City	1151	1166	1189	896	836	
W3 - South Lanarkshire	287	273	321	247	289	
W4 - North Lanarkshire	300	307	372	267	275	
W5 - Ayrshire East / North / South	373	365	404	310	326	
W6 - Renfrewshire / & East / Inverclyde	438	411	547	330	317	
W7 - Dumfries & Galloway	71	85	74	98	98	
W6 % of SDA Total	15%	14%	17%	14%	13%	
Scotland	5557	5593	5909	4761	5254	

## 6a - Non-fatal casualties per RTC

YTD ward ave. for East Renfrewshire - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	1	4	11	5	4	
Busby, Clarkston and Eaglesham	0	0	3	0	0	
Giffnock and Thornliebank	3	0	1	1	1	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	5	3	3	6	5	
Netherlee, Stamperland and Williamwood	2	0	3	2	2	
<b>Newton Mearns South</b>	2	2	6	0	7	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	13	9	27	14	19	
Inverclyde	24	29	33	13	26	
Renfrewshire	56	55	52	43	36	
East Renfrewshire % of LSO Total	14%	10%	24%	20%	23%	

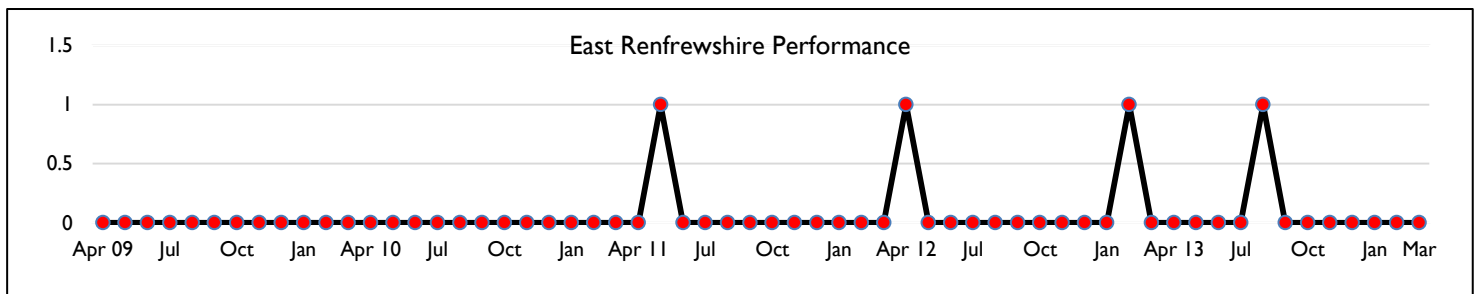


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	110	105	109	85	97	
W2 - Glasgow City	181	168	134	163	135	
W3 - South Lanarkshire	144	130	106	117	169	
W4 - North Lanarkshire	113	91	85	115	121	
W5 - Ayrshire East / North / South	107	101	125	118	122	
W6 - Renfrewshire / & East / Inverclyde	93	93	112	70	81	
W7 - Dumfries & Galloway	98	71	95	88	80	
W6 % of SDA Total	11%	12%	15%	9%	10%	
Scotland	2173	1850	1756	1791	1869	

## 6b - Fatal casualties per RTC

YTD ward ave. for East Renfrewshire - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	0	0	0	0	0	
Busby, Clarkston and Eaglesham	0	0	0	1	0	
Giffnock and Thornliebank	0	0	0	0	0	
Neilston, Uplawmoor and Newton Mearns North	0	0	1	1	1	
Netherlee, Stamperland and Williamwood	0	0	0	0	0	
Newton Mearns South	0	0	0	0	0	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	0	0	1	2	1	
Inverclyde	1	0	0	0	0	
Renfrewshire	1	1	4	2	5	
East Renfrewshire % of LSO Total	0%	0%	20%	50%	17%	

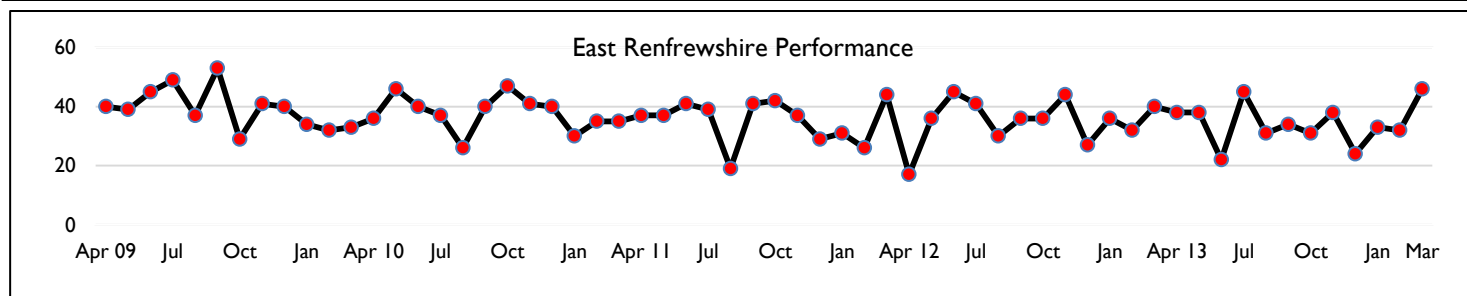


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	6	5	8	7	8	
W2 - Glasgow City	4	9	2	1	2	
W3 - South Lanarkshire	9	10	4	4	8	
W4 - North Lanarkshire	4	1	4	7	2	
W5 - Ayrshire East / North / South	9	10	6	4	6	
W6 - Renfrewshire / & East / Inverclyde	2	1	5	4	6	
W7 - Dumfries & Galloway	6	4	6	6	6	
W6 % of SDA Total	5%	3%	14%	12%	16%	
Scotland	117	122	98	90	110	

## 10a - False Alarms - All

YTD ward ave. for East Renfrewshire - 69	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	82	94	94	85	94	
Busby, Clarkston and Eaglesham	40	32	44	51	48	
Giffnock and Thornliebank	150	140	104	137	109	
Neilston, Uplawmoor and Newton Mearns North	96	101	107	80	91	
Netherlee, Stamperland and Williamwood	61	56	36	25	25	
Newton Mearns South	43	30	38	42	45	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	472	453	423	420	412	
Inverclyde	834	844	858	763	683	
Renfrewshire	1948	1731	1459	1452	1374	
East Renfrewshire % of LSO Total	15%	15%	15%	16%	17%	

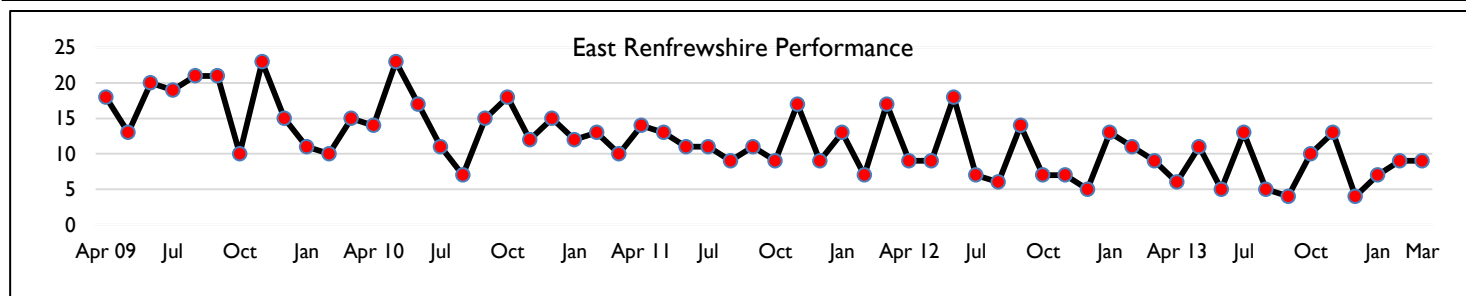


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	2641	2412	2442	2340	2244	
W2 - Glasgow City	10890	9516	8619	8214	8234	
W3 - South Lanarkshire	2732	2616	2661	2835	2704	
W4 - North Lanarkshire	3156	2975	2560	2441	2498	
W5 - Ayrshire East / North / South	3390	3630	3332	3133	3371	
W6 - Renfrewshire / & East / Inverclyde	3254	3028	2740	2635	2469	
W7 - Dumfries & Galloway	629	644	640	540	551	
W6 % of SDA Total	12%	12%	12%	12%	11%	
Scotland	53498	51109	49064	47906	47720	

## 10b - False Alarm - Good Intent

YTD ward ave. for East Renfrewshire - 16	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Barrhead	39	40	32	34	22	
Busby, Clarkston and Eaglesham	14	11	18	10	17	
Giffnock and Thornliebank	56	49	30	24	21	
Neilston, Uplawmoor and Newton Mearns North	35	31	28	20	21	
Netherlee, Stamperland and Williamwood	36	23	19	9	5	
Newton Mearns South	16	13	14	18	10	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	196	167	141	115	96	
Inverclyde	282	262	242	175	174	
Renfrewshire	638	576	401	409	407	
East Renfrewshire % of LSO Total	18%	17%	18%	16%	14%	

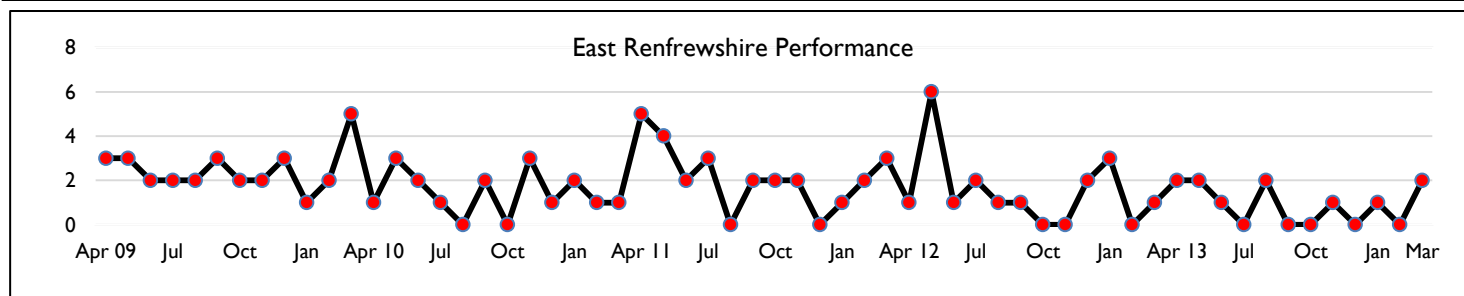


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	1055	888	806	832	637	
W2 - Glasgow City	2432	2070	1776	1690	1622	
W3 - South Lanarkshire	864	712	709	741	706	
W4 - North Lanarkshire	1111	1038	704	617	699	
W5 - Ayrshire East / North / South	1068	1133	875	788	813	
W6 - Renfrewshire / & East / Inverclyde	1116	1005	784	699	677	
W7 - Dumfries & Galloway	143	181	138	117	134	
W6 % of SDA Total	14%	14%	14%	13%	13%	
Scotland	14172	13030	11474	10487	10133	

## 10c - False Alarm - Malicious

YTD ward ave. for East Renfrewshire - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	13	3	10	10	6	
Busby, Clarkston and Eaglesham	2	2	4	1	0	
<b>Giffnock and Thornliebank</b>	8	3	1	1	3	
Neilston, Uplawmoor and Newton Mearns North	4	2	8	4	1	
Netherlee, Stamperland and Williamwood	1	2	2	1	0	
Newton Mearns South	2	5	1	1	1	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	30	17	26	18	11	
Inverclyde	54	58	40	51	36	
Renfrewshire	184	133	119	105	85	
East Renfrewshire % of LSO Total	11%	8%	14%	10%	8%	



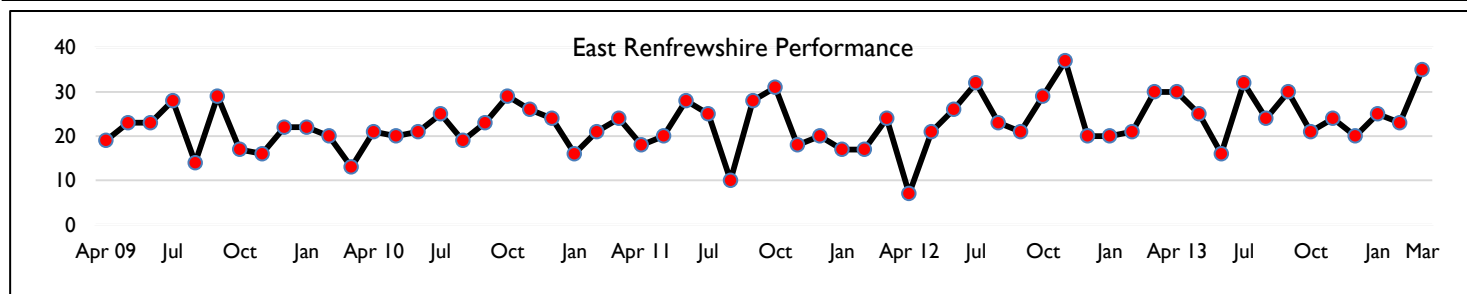
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	106	116	105	95	80	
W2 - Glasgow City	750	762	710	533	592	
W3 - South Lanarkshire	166	177	182	135	135	
W4 - North Lanarkshire	247	264	223	167	140	
W5 - Ayrshire East / North / South	278	256	247	234	145	
W6 - Renfrewshire / & East / Inverclyde	268	208	185	174	132	
W7 - Dumfries & Galloway	19	19	21	7	11	
W6 % of SDA Total	15%	12%	11%	13%	11%	
Scotland	3076	2839	2684	2323	2380	



### 10d - False Alarm - Equipment failure

YTD ward ave. for East Renfrewshire - 51	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
<b>Barrhead</b>	30	51	52	41	<b>66</b>	
Busby, Clarkston and Eaglesham	24	19	22	40	31	
<b>Giffnock and Thornliebank</b>	86	88	73	112	<b>85</b>	
<b>Neilston, Uplawmoor and Newton Mearns North</b>	57	68	71	56	<b>69</b>	
Netherlee, Stamperland and Williamwood	24	31	15	15	20	
Newton Mearns South	25	12	23	23	34	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	246	269	256	287	305	
Inverclyde	498	524	576	537	473	
Renfrewshire	1126	1022	939	938	882	
<i>East Renfrewshire % of LSO Total</i>	<i>13%</i>	<i>15%</i>	<i>14%</i>	<i>16%</i>	<i>18%</i>	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
W1 - Argyll & Bute / East / & West Dunbartonshire	1480	1408	1531	1413	1527	
W2 - Glasgow City	7708	6684	6133	5991	6020	
W3 - South Lanarkshire	1702	1727	1770	1959	1863	
W4 - North Lanarkshire	1798	1673	1633	1657	1659	
W5 - Ayrshire East / North / South	2044	2241	2210	2111	2413	
W6 - Renfrewshire / & East / Inverclyde	1870	1815	1771	1762	1660	
W7 - Dumfries & Galloway	467	444	481	416	406	
<i>W6 % of SDA Total</i>	<i>11%</i>	<i>11%</i>	<i>11%</i>	<i>12%</i>	<i>11%</i>	
<b>Scotland</b>	<b>36250</b>	<b>35240</b>	<b>34906</b>	<b>35096</b>	<b>35207</b>	