

EAST RENFREWSHIRE COMMUNITY PLANNING PARTNERSHIP BOARD

4 June 2014

Report by Chief Executive

DRAFT SINGLE OUTCOME AGREEMENT UPDATE FOR 2015-16

**PURPOSE OF REPORT**

1. The purpose of this report is to present to Cabinet the East Renfrewshire Community Planning Partnership's (CPP) draft Single Outcome Agreement Update for 2015-16, attached in Annex 1.

**RECOMMENDATION**

2. It is recommended that the Board considers and approves East Renfrewshire's Draft Single Outcome Agreement update for 2015-16.

**BACKGROUND**

3. A full scale review of the SOA took place over 2012-13, including community engagement, which resulted in a revision of the outcomes. The 2013-16 SOA was developed and approved at that time and has been subject to a light touch update annually since then.

4. To ensure that the East Renfrewshire CPP had the necessary governance arrangements in place to meet national expectations, the establishment of an East Renfrewshire CPP Board was proposed and was approved by the Council on 23 October 2013. Two Board meetings have since taken place.

**REPORT**

5. For 2015-16, a light refresh of the SOA has been carried out. The strategic focus of the SOA and the five high level outcomes and intermediate outcomes remain consistent. The purpose of the update has been to reflect up-to-date data analysis on the socio-economic needs of communities and demonstrate continuous improvements in the working arrangements of the CPP around outcome delivery and governance.

6. There are increasing national expectations being placed upon CPPs, one of which is to demonstrate a clear understanding of both the needs and assets within communities. Of note is the inclusion of an assessment of community resilience on pages 15-18 of the document – a unique analysis of the high demand and vulnerable client groups in communities against the community based provision available. This further enhances the socio-economic picture of our local communities in East Renfrewshire and provides context ahead of the implementation of the Community Empowerment Act in Scotland.

7. This light touch update represents year 3 of the SOA for 2013-16. It is anticipated that some form of Scottish Government guidance will be forthcoming on the future expectations of SOAs, and there is more on this issue within item 4 of the agenda.

## **PARTNERSHIP WORKING**

8. Community Planning Partners have had the opportunity consider the content of the SOA prior to formal approval by the Board in June.

## **RECOMMENDATION**

9. The Board considers and approves East Renfrewshire's Draft Single Outcome Agreement update for 2015-16.

Report Author: Alasdair Martin, Community Planning Officer, East Renfrewshire Council

## **BACKGROUND REPORTS**

Draft Single Outcome Update Agreement for 2014-15, Report to East Renfrewshire CPP Board 14 May 2014

# **East Renfrewshire Community Planning Partnership**

## **Single Outcome Agreement Update**

**2015-16**

**Prepared May 2015**

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## **PURPOSE & SCOPE OF THE AGREEMENT**

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The purpose of our Single Outcome Agreement (SOA) is to improve the lives of the people of East Renfrewshire and promote equality and fairness.

The SOA reflects the most important priorities of our residents. It is the core strategic document for the East Renfrewshire Community Planning Partnership (CPP) as we work to deliver excellent services that focus on the delivery of outcomes. The SOA is a key demonstration of our commitment to the people of East Renfrewshire and sets out the outcomes we plan to achieve.

The Single Outcome Agreement encompasses the work of all statutory community planning partners, other key public sector agencies and the voluntary and business sectors. It sets out the overarching context for partnership working in East Renfrewshire, and it is the cornerstone of the relationship between the Scottish Government and East Renfrewshire Community Planning Partnership. It sets out how we will prioritise our approach to prevention and delivering our priority outcomes and tackle the key issues facing our communities.

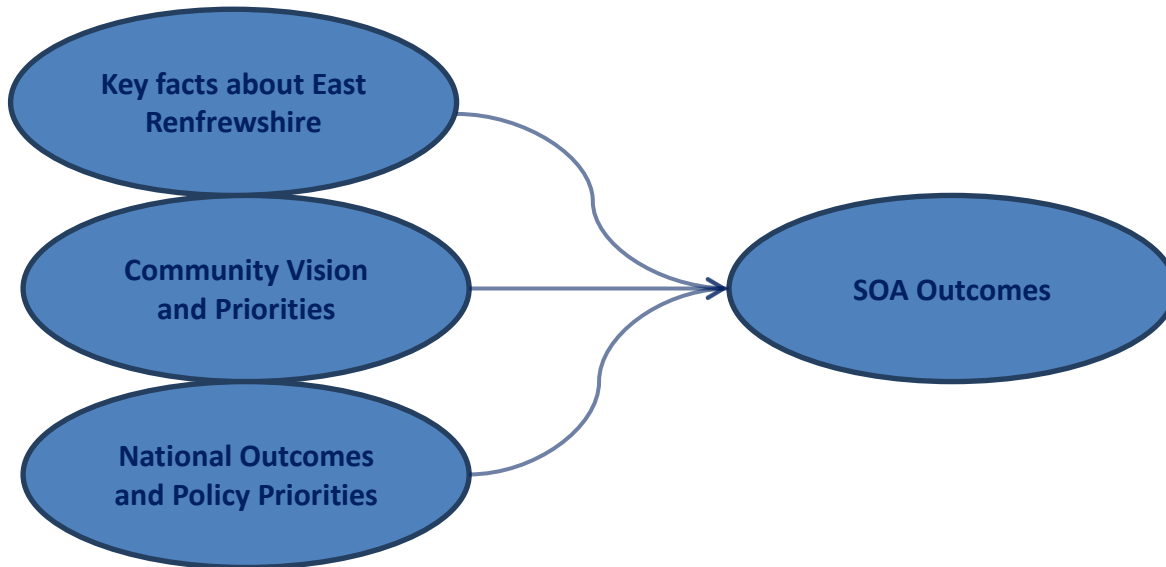
This document is a light touch refresh of the SOA for 2015-16. It is the final annual update of the 3 year SOA developed in June 2013 and sets out final targets to be achieved by March 2016. The outcomes, based on extensive community consultation during 2012, have remained the same. The socioeconomic profile has been brought up-to-date to reflect the release of new data from a range of national and local sources, and changes to the way the East Renfrewshire Community Planning Partnership operates to deliver outcomes have been set out.

## OUR LOCAL OUTCOMES

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East Renfrewshire Community Planning Partnership wants to deliver ambitious outcomes for its residents and customers. Our five strategic outcomes have a focus on life stages and demonstrate what the CPP aims to achieve for local residents from pre-birth and early years through to older age. Our outcomes have been influenced by a range of evidence, shown in Figure 1.

**Figure 1:**



The prioritised local outcomes of the East Renfrewshire Community Planning Partnership are based on a sound understanding of the needs of different communities in the area. During 2012 a detailed socio-economic analysis was undertaken at a small area level to identify the key issues facing local communities. This involved analysing socio-economic indicators and trend data covering key life stages from pregnancy to older age, breaking these down by the ten communities across the authority and making comparisons to the national average.

At the same time a large scale consultation process was undertaken to share aspects of the socio-economic analysis with local communities and explore priorities for key life stages i.e. for babies and young children through to older people.

All community planning partners came together during November 2012 to consider the full range of evidence and prioritise the outcomes for the SOA. In the same way that the socio-economic analysis and consultation process focused on life stages, the SOA outcomes describe what life will be like for our babies, children and families, young people, adults and older people when we achieve our ambitions.

## East Renfrewshire Single Outcome Agreement – Outcomes for 2013-16

### **SOA1: All children in East Renfrewshire experience a stable and secure start to their lives and are supported to succeed.**

- 1.1 Parents are supported to provide a safe, healthy and nurturing environment for their families.
- 1.2 Our young children are healthy, active and included.
- 1.3 Our young children are safe and cared for.

### **SOA2. East Renfrewshire residents are fit and active and have the skills for learning, life and work.**

- 2.1 Children are confident, effective learners and achieve their full potential.
- 2.2 Children and young people raise their educational attainment and achievement, developing the skills they need during their school years and into adulthood.
- 2.3 Residents have the skills for employment through increased take up of education and training opportunities.
- 2.4 Residents are active and optimise their health and wellbeing

### **SOA3. East Renfrewshire is a thriving, attractive and sustainable place for residents and businesses to grow.**

- 3.1 The economy is stronger through increased business growth, targeted support and investment.
- 3.2 Our natural and built environment is enhanced and our environmental impact minimised.
- 3.3 Residents live in communities that are strong, self sufficient, resilient and supportive.
- 3.4 Residents live in warm, dry and energy efficient homes.
- 3.5 Residents have access to a range of services via travel choices based on an integrated and sustainable transport network.

### **SOA4. East Renfrewshire residents are safe and supported in their communities and homes.**

- 4.1 Communities experience fewer incidents of vandalism, street disorder and anti-social behaviour.
- 4.2 Community safety and public protection is safeguarded
- 4.3 Residents are protected from harm and abuse and their dignity and human rights are respected.
- 4.4 Our vulnerable residents are able to live as safely and independently as possible in the community and have control over their care and support.
- 4.5 Carers' roles in providing care are recognised and valued.
- 4.6 People are improving their health and well being by recovering from problematic drug and alcohol use.

### **SOA5. Older people in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.**

- 5.1 Older people are able to live as safely and independently as possible in the community and have control over their care and support.
- 5.2 Older people feel included and empowered to make a valuable contribution to their local communities.

## **Cross-cutting themes**

As well as the strategic outcomes there are also a number of cross cutting themes which are woven through the SOA, these are;

- prioritising prevention and early intervention;
- building the capacity of individuals and assets of communities to enable the realisation of outcomes;
- using data and evidence to guide and prioritise our approach; and
- tackling and reducing social, economic and health inequalities among and between communities

In working to achieve the five key strategic outcomes, these cross-cutting themes will be at the heart of the CPP's activities.

## **Scottish Government Policy Priorities**

The SOA shows how the East Renfrewshire CPP will contribute to the outcomes the Scottish Government want to see delivered for Scotland as a whole. The national outcomes have been developed around the Scottish Government's Policy Priorities, where it is expected that all CPPs will have a common and sharp focus on these areas and aim to achieve transformational, not incremental, performance improvement:

- Economic recovery and growth;
- Employment;
- Early years;
- Safer and stronger communities, and reducing reoffending;
- Health inequalities and physical activity; and
- Outcomes for older people.

In meeting these aims, the CPP will fulfil the duties placed on it of community planning, Best Value, equalities and sustainable development. Together with East Renfrewshire's robust community planning arrangements, the SOA provides community planning partners and the Scottish Government with a clear framework for working together and being held to account. An Equality Impact Assessment has been completed on the SOA and can be made available on request.

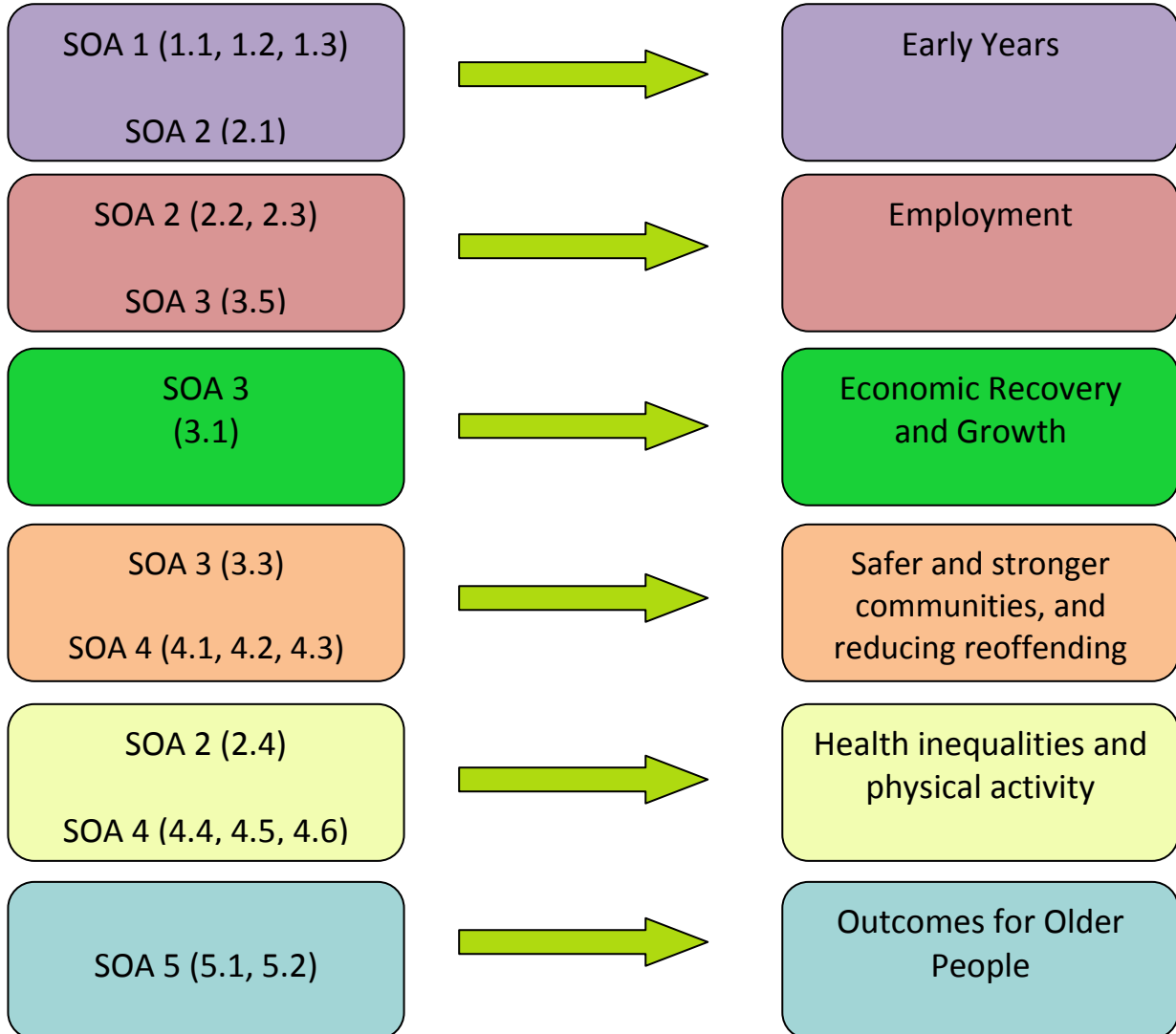
Annexes 1 and 2 detail some additional information on the equality approaches of the partners, as well as setting out their roles and key strategic focus.



The links between outcomes identified by the East Renfrewshire CPP and the Scottish Government's six policy priorities are demonstrated below. The templates on pages 36 to 56 show the indicators and targets against these outcomes, and therefore East Renfrewshire CPP's planned contribution to these national policy priorities.

**East Renfrewshire Outcomes**

**Scottish Government Priority**



## East Renfrewshire – An Analysis of Place February 2015

East Renfrewshire CPP bases the development of our SOA on robust analysis of the context and needs of East Renfrewshire, as demonstrated through socio-economic data and engagement with our local residents.

Through this SOA update process, East Renfrewshire CPP is laying the foundations for a place based approach, which will take account of the unique circumstances in each of our communities. While it is important to maintain an overview of the issues affecting the local authority area as a whole and how these sit in comparison with the national level, the CPP has also explored in more detail the issues affecting specific communities within East Renfrewshire and, where the data allows, how they compare to Scotland as a whole.

Our analysis of place in East Renfrewshire is based on geographic boundaries that are broadly recognised as distinct communities by local residents, shown in Map 1. Communities vary in size from 622 in Uplawmoor to 25,536 in Newton Mearns - this presents a series of challenges when comparing them against each other and the national picture. Using a range of the most informative socio-economic variables we have developed a picture of each of our communities. These demonstrate, using the Scottish average as a benchmark, where the strengths of our communities lie and where there are areas for concern.

These socio-economic profiles will be combined with the results of a comprehensive asset mapping process to compile a Community Resilience Assessment for each of East Renfrewshire's places.<sup>1</sup> Work on the community assessments has begun, and will identify the wide range of assets within communities. This is being taken forward as part of a Community Learning and Development (CLD) strategy for East Renfrewshire which will be published later in 2015.

### Our Area

East Renfrewshire is situated to the south of the city of Glasgow. It covers an area of 17,400 hectares; 85% of which is rural land. The town of Barrhead lies to the west of the authority with Newton Mearns, Clarkston, Giffnock, Thornliebank and Busby located in the east. There are three bustling villages: Neilston and Uplawmoor in the west, Eaglesham in the east and two smaller settlements: Waterfoot and Shillford.

Our residents are very happy with the quality of life in East Renfrewshire. There are high levels of satisfaction with the area, 91% of 754 local residents sampled in the *20th Citizens Panel*

*Survey* were satisfied or very satisfied with East Renfrewshire as a place to live in 2014/15, 44% were very satisfied and 47% satisfied. This amounts to slight reduction from previous years, when satisfaction with the area was 95%.

We have a thriving 3<sup>rd</sup> sector in East Renfrewshire that contributes to life, well-being and economic development of the area. Our residents contribute a significant amount of their time to the design and



<sup>1</sup> A best fit approach has been used to match data zones to the ten community profile areas

delivery of 3<sup>rd</sup> sector services and activities – this is illustrated by 565 community, independent and church based organisations that were contacted and verified as operating locally between April and September 2014 as part of local community assessments. More community based organisations are expected to be confirmed as this evidence base develops.

**Our People**

East Renfrewshire Council now produces a comprehensive demographic analysis in *Planning for the Future of East Renfrewshire*, which is available online. Simply search “Planning for the Future of East Renfrewshire” or access the document directly through this link:

<http://www.eastrenfrewshire.gov.uk/planningforthefuture>

*Planning for the Future* is updated every 3 months, collating all key demographic statistics produced at a national and local level. The Single Outcome Agreement will not re-produce this analysis, instead it has a narrower focus upon population and social issues.

The population of East Renfrewshire increased by 1.6 % to 91,030 over the decade 2002 - 2012.

**Chart 1: 10 year population change**

**Change in population structure, 5 year age bands: 2001 - 2011**

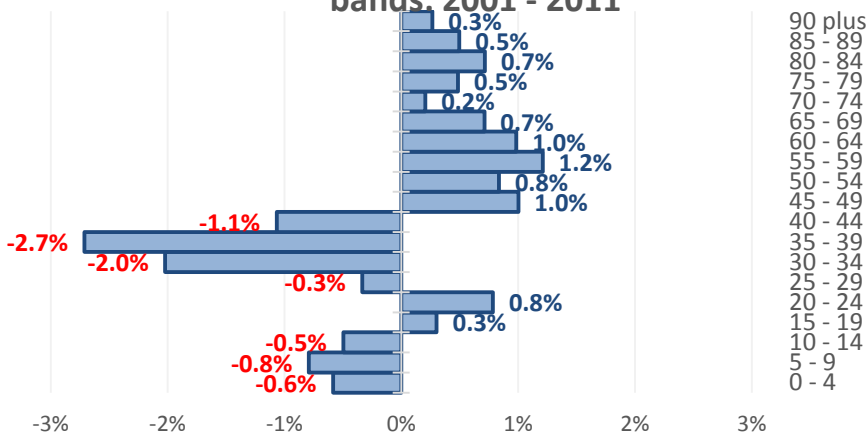
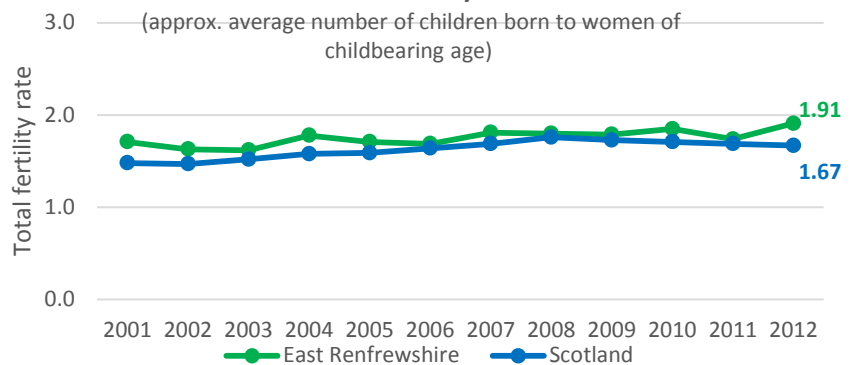


Chart 1 shows that the population structure of East Renfrewshire has undergone some notable changes since 2001. The population share of those aged 45 + has increased over the decade and the population share of those aged 15 – 29 has risen slightly to 15.8% - however this remains below the national share of 19.5%. There have also been significant declines in the number of 30 – 44 year olds in the local area, down by 4330 people.<sup>2</sup>

The average maternal age of mothers in East Renfrewshire has remained around the age of 31 across 2008 – 2012<sup>3</sup> and Chart 2 shows a slight drop in the average number of children born to each woman throughout their child bearing years.<sup>4</sup> This, combined with an overall decrease in the population share of those aged 30 – 44 may have contributed to a decrease in the number of children aged 0 – 14 over the same period.

**Chart 2: Total fertility rate**



<sup>2</sup> Comparison between 5 year aged bands proportion of population in Scotland's 2001 and 2011 Census

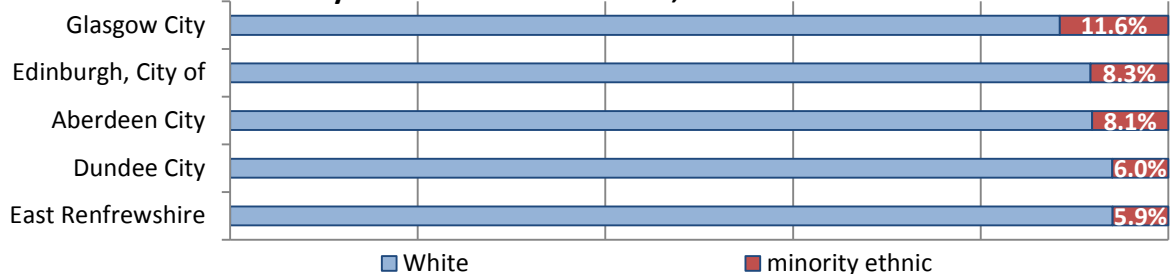
<sup>3</sup> National Records Scotland (2014): Vital events, section 3; Births. Available: <http://www.gro-scotland.gov.uk/statistics/theme/vital-events/general/ref-tables/2012/section-3-births.html>

<sup>4</sup> National Records Scotland (2014): Fertility rates time series, 1991 – 2012. Available: <http://www.gro-scotland.gov.uk/statistics/theme/vital-events/births/time-series.html>

This picture is mirrored across all local communities, with the exception of Busby (+14.3%) and Newton Mearns (+0.3%) which have had an increase in the number of those aged 0 – 14. The decreasing numbers of children and 25 – 39 year olds are not expected to continue in light of new affordable housing developments and the high demand for local housing for those with young children, linked to the exceptional track record of local schools.

**Chart 3: Ethnicity and Religion<sup>5</sup>**

**Chart 3. 5 most ethnically diverse local authorities, Scotland**



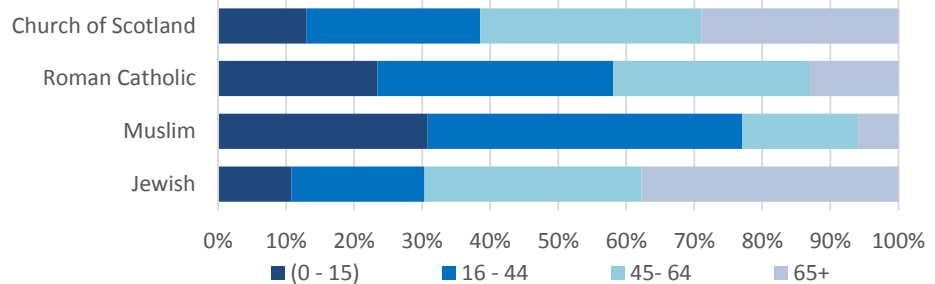
The 2011 Census highlighted East Renfrewshire as one of the most ethnically and culturally diverse areas in Scotland, with significant Jewish and Muslim communities.

The number of residents from an ethnic minority background in East Renfrewshire increased from 3,436 in 2001 to 5,363 in 2011, an increase of 56%. In 2011, ethnic minority residents accounted for 5.9% of East Renfrewshire’s population compared to 4% in Scotland. The most prominent among minority ethnic groups in East Renfrewshire are Pakistani Scottish / British – 3.1% (2,779) and Indian Scottish/British – 1.2% (1,061).

The proportion of East Renfrewshire’s population stating they follow a religion is 73.5%, the 4<sup>th</sup> highest in Scotland. 40.8% of the Jewish population of Scotland live in East Renfrewshire, locally 2.6% (2,399) of the population are Jewish, down from 3.1% (n. 3,128) in 2001. Contrastingly, the Muslim population has grown, accounting for 3.3% (n. 3,002) of local population – compared to 2.1% (n. 1918) on 2001.

The decline in the Jewish population can be partly attributed to population structure. Only 30% of the Jewish population are children or of typical child bearing age (0 – 44), whereas 38% are aged 65 or over.

**Religion in East Renfrewshire, by age**



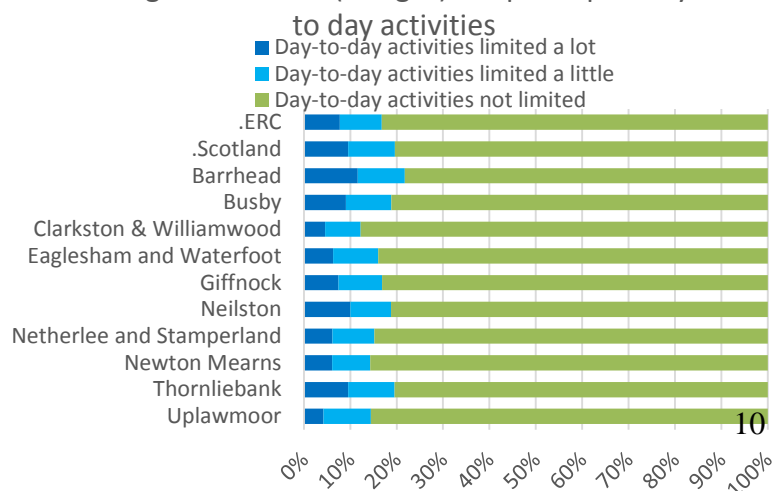
Population characteristics distributed in this way are often linked to declining population groups. The age structure of Jewish population contrasts with the Muslim and Roman Catholic populations where 77% and 58% of their respective populations are aged 0 – 44.

**Health**

Chart 5:

16.7% of East Renfrewshire’s population self-report to have a long term health condition which has an impact upon their routine daily activities; this is slightly below levels experienced in Scotland – 19.6%. Barrhead is notable among East Renfrewshire’s communities in that it

**Long Term Health (all ages) - impact upon day**



<sup>5</sup> Scotland’s Census 2011, release 2a

experiences a higher level of limiting and long-term health conditions (21.8%) than Scotland as a whole; Thornliebank, Busby and Neilston all have levels similar to Scotland's.

When considering the working age population (16 - 64), 12.1% of East Renfrewshire self-reported as having a limiting long-term health condition in the 2011 Census compared to 15% in Scotland. The working age populations in Barrhead (18.1%) and Thornliebank (15.5%) have higher levels of long-term illness than found in the Scottish population. These areas also suffer from the highest levels of worklessness locally.

Ill health has a defined impact upon people's prospects in life. Unemployment among working age people with disabilities and long term limiting health conditions is very high, statistics show that 74% of those claiming a disability benefit also claim some kind of work related benefit. Analysis of the out of work benefits caseload shows 43% of individuals also receive a disability related payment to cover their cost of care (August 2014), underlining the links between ill health, employment and life opportunities.

### ***Education Context***

Education is one of the most powerful tools for reducing poverty, promoting inclusion and building capacity within a community. East Renfrewshire's Community Planning Partners are committed to ensuring all our children and young people have the skills for learning, life and work that they need to be successful.

East Renfrewshire is renowned for the quality of its education and the high performance of its schools. The 2014 SQA results which young people achieved in their national examinations were excellent, in particular:

- 71% of S4 pupils achieved 5 or more awards at SCQF Level 5, the highest result to date.
- The Higher results for fifth year pupils continued to show a very strong performance, with the highest ever proportion of pupils achieving 1 or more Highers and 3 or more Highers.
- At Advanced Higher in S6, the authority also achieved its best ever performance with 35% of the original S4 cohort achieving 1 or more Advanced Higher awards up from 31% in 2013.
- East Renfrewshire out-performed its virtual comparator for all key indicators at Levels 3 to 7.

In terms of the proportion of leavers entering positive destinations, East Renfrewshire also had its highest performance to date in 2013-14. 96.0% of school leavers were in positive destinations, up from 95.8% the previous year and well above the national average and comparator authorities. All ERC schools performed around or better than the national average in terms of the proportion of leavers in positive destinations.

Whilst the analysis of place in East Renfrewshire is primarily focused on geographic community boundaries, the partnership recognises the "myriad of overlapping ways" that people come together to establish communities. Over a number of years East Renfrewshire CPP has developed extensive, robust and place based analysis of educational performance at an authority, school and pupil level. The analysis includes the use of detailed benchmarking at various levels such as groups of pupils, subjects, school level and local authority, allowing schools and the partnership to identify trends and target areas for improvement. There is a wealth of data in this area and not all of it can be incorporated into the place based analysis overleaf.

East Renfrewshire CPP is fully committed to further improving the outcomes for all children and young people. Future key activities include supporting schools to implement our Recognising Achievement Raising Attainment Strategy action plan; Curriculum for Excellence action plan; and the recommendations and themes contained in Developing Scotland's Young Workforce. The CPP and schools will continue to make rigorous use of attainment and benchmarking data at all levels to inform improvement. Partners have a key role in supporting improvement and implementing Curriculum for

Excellence; our action plan is supported by stakeholders working within and beyond the Council including: further education; sports, arts and culture; parent representative groups; local business; economic development; young person’s services; the voluntary sector; and, young people and adult learners.

East Renfrewshire primary and secondary schools track individual pupil attainment and the progress of specific groups of pupils such as boys and girls, ethnic groups, pupils in receipt of free school meals and the lowest performing pupils to ensure all children and young people are being fully supported. Within East Renfrewshire analysis from tracking systems provides evidence of progress and focus for future improvement and allows early intervention when appropriate. As a result of analysis, targets are set to raise attainment for all pupils, with specific targets set for key underperforming groups, in some cases at whole school level. In particular there is a significant focus on raising the attainment of the lowest performing primary and secondary pupils and on improving the performance of pupils from more deprived communities.

Analysis of the East Renfrewshire 2014-15 baseline assessment of P1 children, reveals that children from the 20% most deprived areas are around 7 points below the authority average in attainment of numeracy and literacy skills. The performance of children in the baseline from the Barrhead area is 5 points below the authority average of 100 in numeracy and 7 points below in literacy. Baseline assessment is being used in conjunction with developmental milestone analysis and nursery information to build up a detailed picture of individual progress. Identifying children who are at risk of underperforming at this early stage and providing all learners with appropriate support, will be crucial in improving the attainment of children and young people from disadvantaged areas and in ensuring that East Renfrewshire achieves its target of all school leavers entering positive destinations.

**Community focused analysis:**

During the SOA assurance process in 2013 East Renfrewshire agreed with the Scottish Government to further specify a plan for prevention locally and to further disaggregate targets. The East Renfrewshire Community Planning Partnership has conducted extensive data analysis at small area level to identify the key issues and trends within its communities. This place-based analysis has been further refined and is being used as an evidence base for the development of SOA outcome collaboratives (further details on page 21), which will roll out a targeted approach to prevention across all service areas.

In the following summary analysis each measure shows;

- Comparisons of the ten communities within East Renfrewshire against Scotland and East Renfrewshire
- number of affected people or households across the ten communities, Scotland and East Renfrewshire

Further aspects of our analysis can be made available on request. Information on trends against the CPP’s key performance indicators is available on pages 24 – 45.

**KEY:**

Colour coded cells:	better than Scotland
	proximate to Scotland
	Worse than Scotland

	National	Authority	Community1	Community2	
Indicator name	4.0%	1.6%	2.5%	7.5%	%
	10000	1000	100	250	Number value

		Scotland	ERC	Barrhead	Busby	Clarkston & Williamwood	Eaglesham & Waterfoot	Giffnock	Neilston	Netherlee & Stamperland	Newton Mearns	Thornliebank	Uplawmoor	
<b>E</b>	<b>Variable</b>													
	<b>Low weight births (&lt;2.5kg) 2010 - 2012</b>	2.0%	1.6%	2.3%	1.2%	0.8%	0.8%	1.6%	2.4%	0.9%	1.7%	1.8%	supressed	%
		3160	36	10	1	2	1	4	3	2	10	2	low values	N
	<b>Age at first birth &lt;20 2009 - 2011</b>	12.4%	6.9%	17.5%	5.9%	1.1%	1.6%	4.3%	12.7%	1.0%	3.8%	5.0%	0.0%	%
		10231	68	37	2	1	1	5	9	1	9	3	0	N
	<b>Age at first birth 35+ 2009 - 2011</b>	12.9%	16.9%	6.1%	11.8%	20.4%	12.9%	22.2%	15.5%	19.4%	21.8%	23.3%	28.6%	%
		10680	168	13	4	19	8	26	11	19	52	14	2	N
	<b>Smoking at first booking 2010 - 2012</b>	19.0%	11.5%	25.7%	12.5%	4.4%	9.4%	6.7%	17.3%	7.2%	6.4%	13.0%	5.9%	%
	32139	275	124	11	12	12	18	23	17	41	16	1	N	
<b>Mothers exclusively breastfeeding first antenatal visit 2013-2014</b>	35.4%	39.7%	26.0%	48.3%	51.6%	56.1%	43.6%	31.9%	45.7%	40.1%	39.5%	supressed	%	
	19301	342	50	14	47	23	44	15	42	91	15	low values	N	
<b>Mothers exclusively breastfeeding 6 - 8 week antenatal visit 2013-2014</b>	27.1%	33.9%	18.5%	32.1%	44.0%	45.0%	44.0%	30.6%	41.3%	36.2%	32.4%	supressed	%	
	13984	274	34	9	37	18	37	15	31	81	12	low values	N	
<b>Children in Out of Work H/H, 2013 (0 - 4)</b>	20.3%	10.3%	30.3%	16.9%	0.8%	7.6%	3.5%	19.4%	2.0%	3.6%	12.8%	16.7%	%	
	59810	525	300	30	5	20	20	55	10	50	30	5	N	
<b>Children in Out of Work H/H, 2013 (5 - 10)</b>	17.5%	8.9%	24.6%	7.9%	2.4%	9.7%	4.1%	17.1%	2.4%	4.2%	14.0%	0.0%	%	
	58770	605	290	20	20	30	35	70	15	85	40	0	N	
<b>Children in Out of Work H/H, 2013 (11 - 15)</b>	16.1%	8.5%	22.8%	10.6%	2.4%	6.6%	2.1%	12.1%	2.6%	5.0%	16.1%	12.8%	%	
	45410	515	235	25	15	20	15	45	15	95	45	5	N	
<b>Children in Out of Work H/H, 2013 (0 - 15)</b>	18.0%	9.0%	25.2%	11.3%	2.6%	6.8%	2.6%	15.0%	2.9%	4.8%	11.9%	4.7%	%	
	163980	1615	805	75	55	60	55	160	50	255	95	5	N	
<b>Children in Out of Work H/H, 2013 (0 - 18)</b>	16.6%	8.4%	22.8%	10.6%	2.2%	6.6%	2.7%	14.1%	2.7%	4.6%	11.0%	7.9%	%	
	182650	1820	890	85	55	70	70	185	55	290	110	10	N	
<b>OOW families with children in Houshold, 2013*</b>	17.1%	9.7%	25.1%	10.5%	1.6%	7.8%	5.1%	14.4%	2.8%	5.3%	13.1%	7.7%	%	
	105850	1105	550	45	20	45	65	105	30	170	70	5	N	
<b>Lone parent households: children living on low income(&lt;60% median income) 2012</b>	21.8%	11.3%	30.8%	10.5%	1.6%	10.4%	4.7%	17.8%	2.3%	5.6%	15.9%	7.7%	%	
	135025	1285	675	45	20	60	60	130	25	180	85	5	N	
<b>Couple Households: Children living on low income(&lt;60% median income) 2012</b>	7.1%	3.5%	7.8%	7.0%	0.8%	0.9%	1.2%	5.5%	0.9%	3.1%	3.7%	0.0%	%	
	44215	400	170	30	10	5	15	40	10	100	20	0	N	
<b>Postive school leaver destinations</b>	92.3%	96.0%	92.6%	97.4%	98.2%	93.9%	99.3%	95.2%	94.3%	97.6%	98.2%	100.0%	%	
<b>Job seeker count 18 - 24 (M + F) Dec-2014</b>	3.5%	1.9%	1.5%	0.0%	0.0%	1.4%	0.0%	3.6%	0.8%	0.2%	2.4%	0.0%	%	
	17,465	145	25	0	0	5	0	20	5	5	10	0	N	

**Young people**

Variable	Scotland	ERC	Barrhead	Busby	Clarkston & Williamwood	Lagieshall & Waterfoot	Giffnock	Neilston	Netherlee & Stamperland	Newton Mearns	Thornliebank	Uplawmoor		
Adults	Job seeker count 18 - 24 Female Dec-2014	2.1%	1.3%	0.6%	0.0%	0.0%	3.0%	0.0%	4.0%	0.0%	0.0%	2.6%	0.0%	%
		5,345	45	5	0	0	5	0	10	0	0	5	0	N
	Job seeker count 18 - 24 Male Dec-2014	4.8%	2.5%	2.5%	0.0%	0.0%	0.0%	0.0%	3.2%	1.4%	0.5%	2.2%	0.0%	%
		12,120	100	20	0	0	0	0	10	5	5	5	0	N
	Disability Living Allowance (0 - 15) May 2014	3.3%	2.7%	3.9%	3.8%	2.1%	4.6%	2.6%	1.9%	1.2%	2.6%	3.1%	0.0%	%
		30430	495	125	25	45	40	55	20	20	140	25	0	N
	N. individuals claiming any benefit 16 - 64: May 2014	14.8%	10.0%	19.6%	12.8%	4.5%	8.4%	6.4%	13.8%	4.6%	6.8%	13.3%	4.1%	%
		513380	5625	2210	285	255	235	435	540	230	1045	375	15	N
	Job seekers 16 - 64: May 2014	2.8%	1.5%	3.2%	1.8%	0.7%	1.2%	0.9%	2.0%	0.3%	0.9%	2.0%	0.0%	%
		96495	825	355	40	40	35	60	80	15	145	55	0	N
	Employment support 16 - 64: May 2014	7.7%	5.3%	11.0%	6.9%	1.8%	4.6%	3.0%	7.8%	2.4%	3.2%	7.3%	2.8%	%
		268610	2955	1240	155	100	130	200	305	120	490	205	10	N
	Lone parent income support (children aged 0 - 4): May 2014	1.1%	0.6%	1.8%	0.7%	0.2%	0.2%	0.1%	0.6%	0.1%	0.2%	0.9%	0.0%	%
		38265	335	205	15	10	5	10	25	5	35	25	0	N
Out of Work: May 2014	11.9%	7.5%	16.4%	9.4%	2.7%	6.2%	4.0%	11.0%	2.9%	4.5%	10.3%	2.8%	%	
	414295	4215	1845	210	150	175	270	430	145	690	290	10	N	
Disability Living Allowance (DLA) (16 - 59) May 2014	5.4%	6.1%	10.7%	8.1%	2.7%	5.6%	4.5%	8.2%	4.0%	4.2%	8.0%	3.3%	%	
	170350	3090	1100	165	140	140	270	290	180	590	205	10	N	
DLA aged 16 - 59 also receiving a work related benefit payment May 2014**	79.4%	73.7%	87.3%	69.7%	57.1%	82.1%	70.4%	82.8%	80.6%	74.6%	80.5%	50.0%	%	
	209,210	2550	960	115	80	115	190	240	145	440	165	5	N	
DLA (All ages) May 2014	6.4%	4.7%	8.5%	5.9%	2.3%	4.3%	3.5%	6.6%	2.9%	3.3%	6.3%	2.4%	%	
	343,370	4290	1490	215	215	200	405	395	240	845	270	15	N	
DLA (60+) May 2014***	5.4%	3.0%	5.4%	3.5%	1.3%	2.3%	2.7%	4.2%	2.2%	1.9%	3.1%	1.5%	%	
	170350	1695	630	80	75	65	180	165	110	295	90	5	N	
Low income pensioners May 2014	7.2%	4.4%	7.4%	7.9%	1.4%	4.1%	3.8%	6.7%	2.3%	3.4%	6.7%	0.0%	%	
	80355	885	260	65	25	45	120	80	45	190	55	0	N	
Low income pensioners with modest savings May 2014	8.0%	5.1%	9.0%	7.9%	2.0%	4.6%	3.9%	8.0%	3.4%	3.6%	9.8%	0.0%	%	
	88915	1030	315	65	35	50	125	95	65	200	80	0	N	
All pension credits (60 - 69) May 2014	14.4%	7.3%	14.4%	15.5%	3.4%	5.5%	5.6%	11.1%	3.4%	4.4%	9.8%	0.0%	%	
	66315	580	205	45	25	25	65	60	25	100	30	0	N	
All pension credits (70 - 79) May 2014	19.4%	11.3%	20.7%	14.6%	3.7%	9.5%	7.4%	21.9%	6.4%	8.3%	18.8%	0.0%	%	
	79260	830	290	45	25	40	80	85	45	165	55	0	N	
All pension credits (80+) May 2014	31.4%	21.6%	35.6%	31.7%	6.6%	28.3%	16.1%	32.6%	15.6%	17.9%	36.5%	0%	%	
	75685	1035	245	70	25	60	155	85	75	240	80	0	N	

\*2012 child benefit data is used as the base represent all families, due to the conditionality placed on this benefit as of 2013 where people with an income of above \$50,000 are no longer eligible. There are no alternative data sources on the number of families with children to low level geographies.

\*\* Derived figure, it is created by deducting the working age client group 'disabled' category from those claiming disability living allowance aged 16 – 60 (break down for 16 to 65's not available at low level geographies)

\*\*\* This does not accurately reflect the level of people receiving payments to help support them living with a disability in the 60+ population, Attendance allowance is also paid for this reason. There is no data available for attendance allowance to low level geographies. On Feb 2015, 2740 East Renfrewshire residents claimed attendance allowance, which surpasses the number of those aged 60+ claiming disability living allowance – 1,695.



## COMMUNITIES AT THE HEART OF THE SINGLE OUTCOME AGREEMENT

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The outcomes in this SOA are informed by the views and priorities of the local community.

In October 2012, the East Renfrewshire Community Planning Partnership (CPP) engaged with 263 local residents through a series of events to find out their priorities for the future, including:

- 100 focus group participants from equalities backgrounds (including minority ethnic, faith groups, parent councils, disability, carers, older people)
- 118 young people
- 45 members of active community groups and Third Sector forum members

During the same period 700 people took part in the East Renfrewshire Citizens' Panel Survey and 50 people attended the Bridges to Change Equalities Conference.

A report on the detailed findings of this engagement and how they influenced the setting of outcomes for the SOA is available at:

<http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=9010&p=0>

### Mapping Community Activity and Assets

To further enhance the socio-economic picture of our local communities in East Renfrewshire illustrated on pages 8-14, and to provide context ahead of the implementation of the Community Empowerment Act in Scotland, a piece of work is currently ongoing to gather information on all services, community groups and organisations active in the area. This spans sports, recreation clubs and youth and toddler activities through to political and community organisations. This provides a picture of the strength and resilience within our communities and together with the socio-economic data for the areas can be used to inform strategies and service provision.

The project has confirmed the operation of 846 groups, activities and services open to community members in East Renfrewshire<sup>6</sup>. This information is broken down into the following high level categories which feature in national social surveys:

	Number of records
Children's education/schools groups	123
Citizens' Groups	4
Early years education	128
Education for adults	78
Health, Disability and Social welfare	56
Hobbies, Recreation/Arts/Social clubs	164
Justice and Human Rights	8
Local community or neighbourhood groups	33
Other	3
Politics	4
Religion	23
Seniors	53
Sport/exercise	81
The environment, animals	4
Youth/children's activities (outside school)	84
<b>ERC total</b>	<b>846</b>

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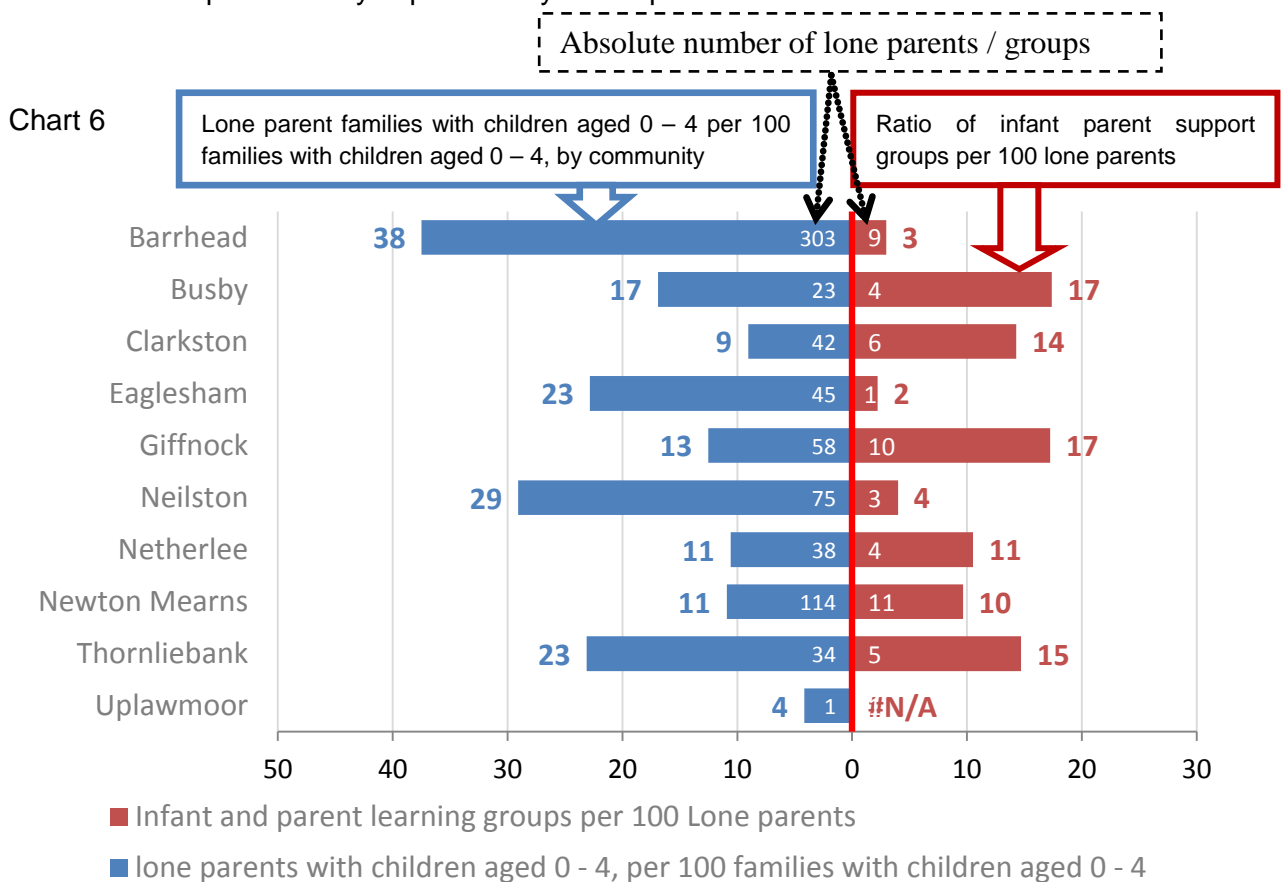
<sup>6</sup> Contact with an additional c. 300 groups was attempted, since no contact was made after 7 attempts these groups were not considered as active.

281 (33%) of these groups are operated or supported by the public sector, 125 (15%) take place in and around faith based organisations, 88 (10%) are run by the third sector and 352 (42%) operate independently as private, independent or community based activity.

In this section, it is demonstrated how the CPP will use the community mapping information to drive service development and identify the best approaches to developing and supporting additional third sector and community capacity. The new East Renfrewshire Community Learning and Development Strategy for 2015 onwards will drive much of this work forward. Some illustrations are provided below for outcomes 1, 2, 3 and 5.

**Outcome 1:**

Key message: Access to infant and parent learning opportunities are lower in Barrhead, Neilston and Eaglesham than other communities. Lone parents are in greater need of free to access, or low cost, services. At present Lone parents do not qualify for support with the costs of formal approved childcare unless working above 16 hours a week. Accessing structured play opportunities for infants is shown to comprehensively improve early development.

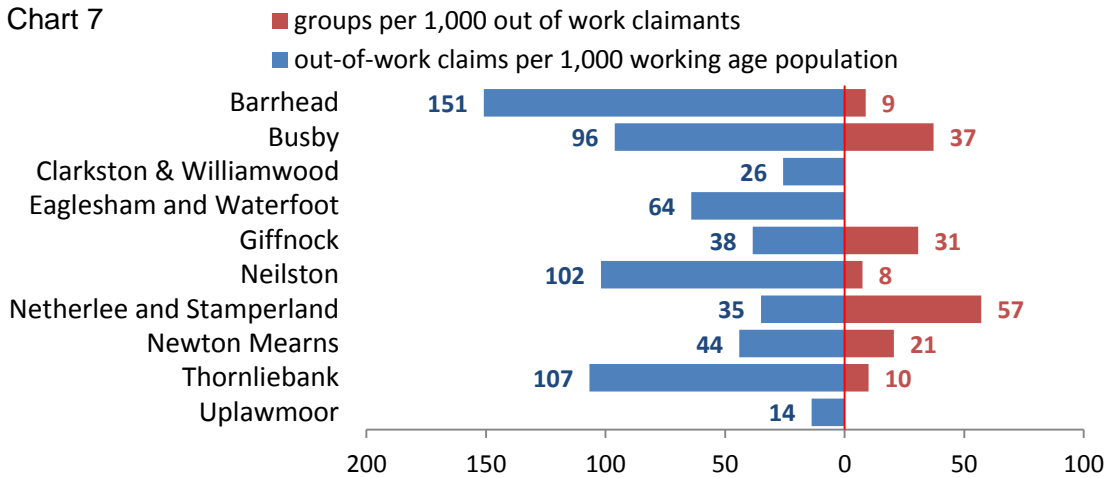


Barrhead has the largest number of lone parents and the highest levels of deprivation alongside a low level of infant/parent learning groups. This lack of provision can be seen as a contributory factor towards lagging development outcomes for some infants in Barrhead. Improving promotion of, and access to, infant parent support groups is viewed as a positive response to improving development in the early years over 2015 – 2016. A range of work in this area is already underway within the Early Years Collaborative.

**Outcome 2:**

Key message: Employability support groups and services for those claiming out of work benefits are more prevalent in some of our communities and this does not always correspond with need.

Chart 7



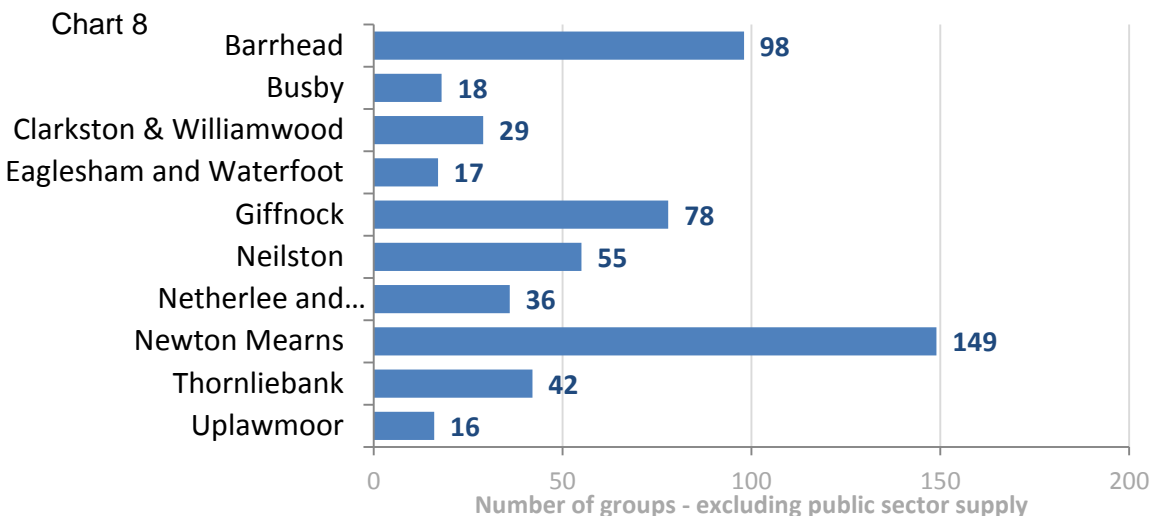
The majority of Employability support provision in East Renfrewshire is provided by the local authority and situated in local libraries. The number of groups within these settings tends to be spread fairly evenly, with programmes focussed on IT skills, and to a lesser extent core literacy and numeracy skills. At present this provision does not target the identifiable needs of people in communities, for instance there are more support groups offered by East Renfrewshire Council in Newton Mearns than in Barrhead despite the fact that there are over double the level of out of work benefit claimants living in Barrhead. Strategies to ensure that provision is targeted to the areas with the highest identifiable demand are underway, and groups to support work related benefit claimants meet more frequently in the Barrhead than in other parts of East Renfrewshire. An additional consideration is the lack of employability support supply in Eaglesham and Waterfoot- it is recognised that people on low incomes may incur unnecessary expenses to access the support they require.

**Outcome 3:**

Key message: There are some communities with fewer community groups per 1,000 population and further analysis and engagement will help us understand the needs in different communities

**Total number of groups / services (exc. public sector)**

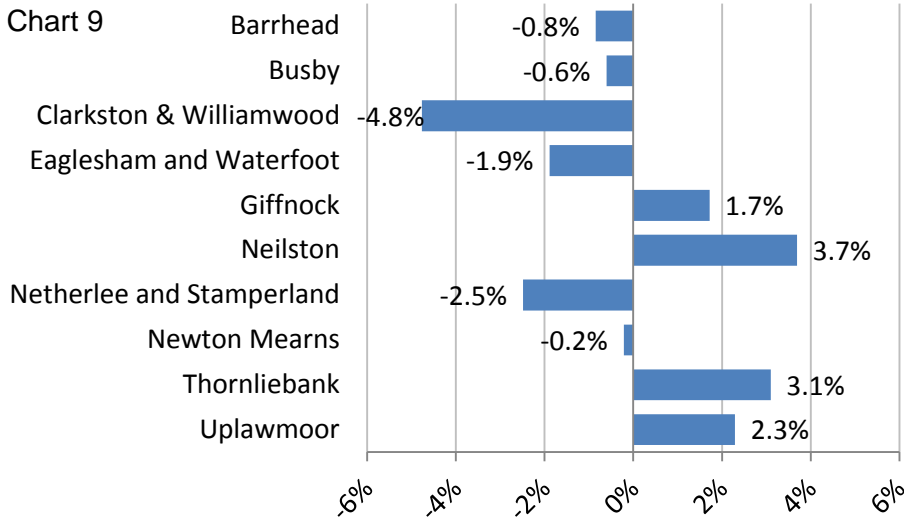
Chart 8



There are 538 services, groups and opportunities confirmed as operating across East Renfrewshire that are independent of the public sector. In terms of group numbers relative to population size

Uplawmoor, Thornliebank and Neilston appear to have a greater level of supply, whereas Clarkston & Williamwood and Eaglesham & Waterfoot have levels that are around half the ERC average of 6 groups per 1,000. In part, this can be related to the choice of venues in these communities. In Clarkston the majority of activity is clustered around 2 churches, whilst in Eaglesham most activity clusters around the Montgomery Hall. The availability of groups in Eaglesham is a particular concern due to lesser public transport access and further geographic proximity to other local communities. This can be a pronounced issue for people in their later years.

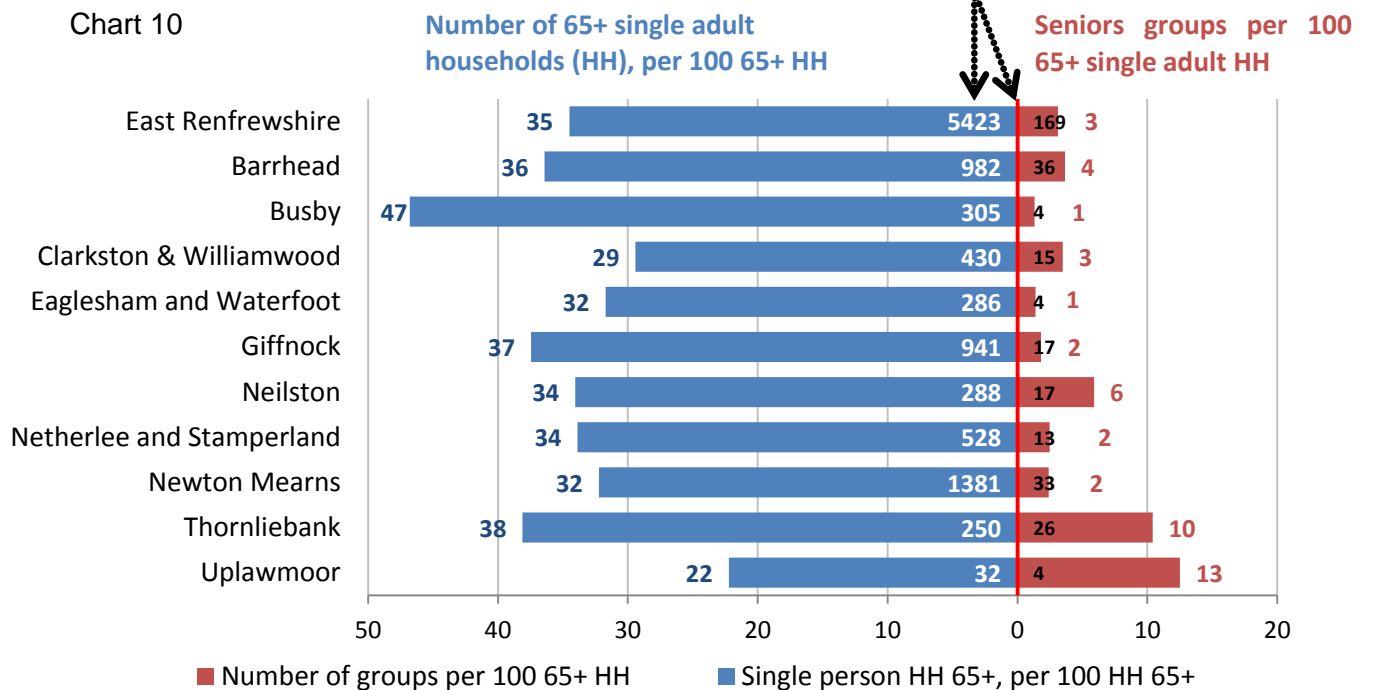
**Net: share of groups to share of population**



**Outcome 5: Older people**

Key message: Based on the number of support groups for older people, isolation may be a greater risk in some communities than others. Busby and Eaglesham have among the highest level of single adult households over the age of 65 and the smallest number of groups.

Absolute number of single occupant households 65+ / groups



According to the 2011 census 5,423 people over the age of 65 are the sole occupants of their home. There are 53 known groups catering exclusively to seniors, in addition to this there are 120 leisure, interest and activity groups appropriate for seniors. Busby, Eaglesham and Giffnock appear to have lowest level of supply relative to the population at highest risk of social isolation – single adult

households aged where the occupant is aged 65+. Contrastingly Thornliebank appears to have a great deal more groups available – this is primarily due to the Eastwood Leisure Centre and Theatre and the number of associated arts and craft activities taking place here. The proximity of this Eastwood Leisure to Giffnock means that Busby, Eaglesham and Waterfoot are the areas of primary concern. Ensuring that there is accessible transport links for senior residents in these areas is vital to ensure they can access appropriate leisure opportunities to reduce the risk of isolation.

## **Engaging the Third Sector**

The East Renfrewshire CPP is continuing to build links with the local third sector – the sector has a unique role in representing the expressed priorities and needs of their service users as well as contributing to the delivery of SOA outcomes through their service provision. A joint Leadership Session between East Renfrewshire Council and third sector representatives demonstrates the growing relationship and recognition of their vital role in contributing to outcomes.

Each local authority area in Scotland has a Third Sector Interface (TSI) to support, promote, develop and represent the third sector. Currently Voluntary Action East Renfrewshire (VAER) is an East Renfrewshire Community Planning Partner and the local Third Sector Interface (TSI). It is appointed by the Scottish Government to champion the third sector's interests in Community Planning and other strategic partnerships. VAER's Third Sector Forum facilitates this role as well as supporting engagement, training, networking and partnership opportunities across the voluntary and community sector and the local public sector to create the conditions for collective impact in achieving our national and local outcomes with the people of East Renfrewshire.

The sector incorporates a diverse range and scope of organisations and community groups, with East Renfrewshire reflecting the national picture whereby two thirds of these groups have an income of less than £25,000. However, this does not reflect the contribution that the sector makes to East Renfrewshire. It is the second largest employer in the area after the Council. The top 26 organisations operating in East Renfrewshire brought in more than £24 million, with many of the employees living in the area. East Renfrewshire Council has incorporated specific volunteering questions from VAER in the Citizens' Panel survey and agreed to use responses with statistics from VAER's annual report as a way to track volunteer trends locally.

Third Sector service provision includes offering care and support for the most vulnerable people in our communities and being advocates for the people using these services, as well as ensuring they are engaged in community life.

There is third sector leading collaboration across all sectors to deliver a collective impact in addressing social problems that is greater than any single agency or sector could achieve. The Interface role in East Renfrewshire has been enabling and facilitating collective impact since the beginning of 2013. Through the Third Sector Chief Officers network much effort has been made to get the conditions for collective impact in place. These conditions include:

- A common agenda
- Shared measurement
- Mutually reinforcing activity
- Continuous communication

As the single interface they are involved in engaging with a wide range of organisations and agencies across the local area to aid the development and delivery of the SOA. To carry out this role effectively the Interface utilises the contributions from communities, local and national networks and community planning partners alike. VAER continues to support and develop the Third Sector Forum (TSF) to raise the voice of the sector locally. In April 2013, there was a refresh of the TSF structure in the light of the increased expectation on the Sector to design, develop and deliver new and existing services. During 2015-16 VAER will work with public and third sector partners to ensure our mechanisms for engagement and influence on local decision making meet the needs of our local communities.

## COMMUNITY PLANNING IN 2013-16: A CONTINUOUS IMPROVEMENT APPROACH

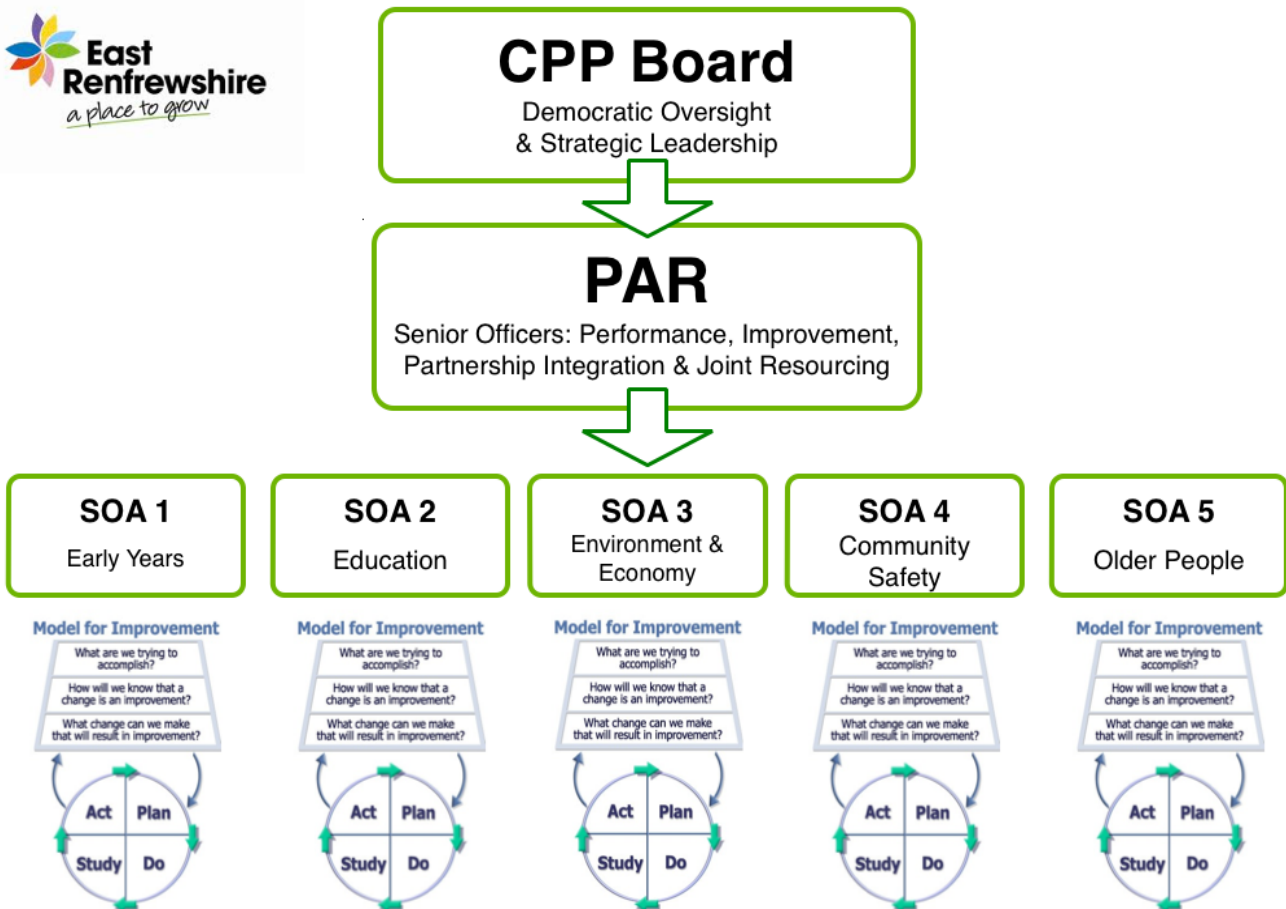
East Renfrewshire Community Planning Partnership has always adopted a continuous improvement approach to delivering on outcomes – this is demonstrated in how we strengthen governance arrangements, continually develop the evidence base we work from and the arrangements for how we deliver outcomes. The East Renfrewshire Community Planning Partnership (CPP) agreed six development areas with the Scottish Government as part of the Quality Assurance process in 2013, as follows:

- Develop and refine governance and partnership working arrangements;
- Develop a more detailed prevention plan;
- Identify leading and lagging indicators at local level;
- Capturing joint resourcing commitments towards prevention;
- Work on further disaggregated targets for our outcomes; and
- Staff development opportunities.

Through refining the CPP’s governance and partnership working arrangements and implementing the Model for Improvement approach across the delivery arrangements for the five SOA outcomes, the CPP addresses all of the development areas above. More detail is given below.

### Governance and Partnership Working Arrangements

To make sure that our current community planning working arrangements are capable of supporting the delivery of the current SOA, and that the CPP can meet the increased national expectations around community planning, a review of East Renfrewshire’s working arrangements for community planning was undertaken. The revised working arrangements that are now in place are well placed to meet the new challenges for community planning and address one of the key development areas above.



- Community Planning Partnership Board

The newly established CPP Board met for the first time on 14 January 2014, and will meet, at a minimum annually. The Terms of Reference for the Board outline its key functions to:

- i. Review local evidence, socio-economic picture, community priorities, and data highlighting local needs and service demand.
- ii. Agree the Single Outcome Agreement (SOA) / SOA update: to promote a single frame work for the optimal coordination of public sector resources and assets within East Renfrewshire's Community Planning Partnership.
- iii. Review and discuss performance; to enhance the level of scrutiny and oversight within the Community Planning Partnership by bringing together key partnership officers and elected members. The Board is to establish joint and collective accountability through these reviews.
- iv. Assess how partnership resources are being deployed; the Board must ensure that the SOA is properly resourced and ensure that contributions from across the Community Planning Partnership are appropriate to meet the outcomes / objectives set out in the SOA.
- v. To discuss the key activities and improvement priorities for the coming year.
- vi. The Board will link into other Community Planning partnership structures, including but not exclusively, the Performance and Accountability Review, SOA workstreams, Community Planning Information and Consultation Sessions and so on.

The membership of the Board is made up of elected members and the Chief Executive of the Council, with high level representation from each of the community planning partners.

All elected members of East Renfrewshire Council also have the opportunity to be informed about and to influence community planning initiatives through Information and Consultation Sessions (ICS) which are held three times per year.

- Performance and Accountability Review (PAR)

We continue to build on the success of the current 6-monthly Performance and Accountability Review meetings. The group will review, assess and direct workstream progress and performance; promote integrated partnership working; ensure there are aligned and targeted joint resources underpinning key activities and agendas; drive the CPPs approach to continuous improvement; take an overview of community priorities, feedback, capacity/resilience and engagement activity and prioritise and monitor staff skills and development.

- Integrated Partnership Delivery and Development

There are now five outcome workstreams in place to deliver on each of the SOA outcomes. Each workstream is using an Improvement Model approach to identify areas for change that will make the biggest impact on outcomes for local people. This involves moving toward setting stretch aims which are informed by multiple statistical measures. Work is currently ongoing across the SOA outcome collaboratives to identify and prioritise a small number of stretch aims that will have the biggest impact on the achievement of outcomes. The aim of the model for improvement is to gain a comprehensive understanding of how SOA outcomes can be improved through reshaping organisational processes and coordinating activities across the Community Planning Partnership. The learning from this will then be used to increase the scale of the activities that have been the most successful.

- Community Engagement, Development & Co-Production

We are always seeking to improve how the Council and its partners engage with communities and support them to influence services, deliver some services themselves and be more resilient and sustainable.

The CPP is undertaking a review of local Area Forums and community engagement. An extensive and thorough research process was undertaken to explore key questions related to community engagement in East Renfrewshire. Participants included: officers from agencies of the Community Planning Partnership, elected members, community councillors and community group representatives. At the current time, East Renfrewshire Council is in the process of undertaking a review of the scheme of establishment for Community Councils (started on 17 February 2014). This will further inform the community engagement review.

Any new community engagement arrangements will take account of the Community Empowerment Bill that will be enacted by the Scottish Parliament during 2015.

### **A Model for Improvement Approach to Outcome Delivery**

Our improvement journey focus is on implementing the Model for Improvement approach which is used with the Early Years Collaborative. The model is being rolled out to the workstreams responsible for delivering the 5 high level outcomes of our Single Outcome agreement. Each workstream is now at the stage of having identified strategic stretch aims and are scoping out areas of change that will be tested to improve outcomes. This process is wide scale, involving over 100 staff across the Partnership, and has been a very intensive piece of work. This approach addresses five of the six development areas that the CPP is progressing.

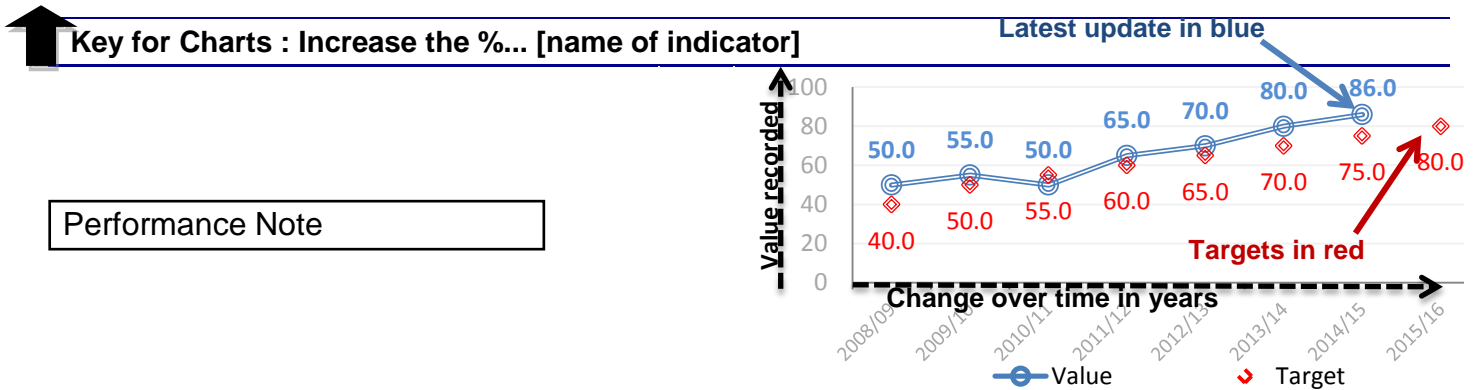
- ✓ Improvement work will be focused around preventative activities e.g. improving participation in physical activity to prevent future poorer health; testing areas of change in partnership working and data sharing to reduce certain types of crime
- ✓ Data and evidence is at the heart of this improvement model and workstreams will identify and generate new data to assess progress
- ✓ When working in partnership to identify tests of change, partners will look for opportunities to share and jointly deploy resources to improve outcomes
- ✓ Through the roll out of the model and the support provided the CPP is building the capacity of staff



## OUR PERFORMANCE MANAGEMENT FRAMEWORK – OUTCOME APPROACH, INDICATORS AND TARGETS

This section outlines, for each of the five strategic outcomes:

- Intermediate outcomes
- Key delivery partners and related plans and strategies
- Key priorities and planned improvement work – Stretch Aims
- Indicators and targets – updated with the most recently available performance information



**SOA1 All children in East Renfrewshire experience a stable and secure start to their lives and are supported to succeed.**

### Intermediate outcomes:

- 1.1 Parents are supported to provide a safe, healthy and nurturing environment for their families.
- 1.2 Our young children are healthy, active and included.
- 1.3 Our young children are safe and cared for.

### Key Partners:

East Renfrewshire Council  
 NHS Greater Glasgow and Clyde  
 Police Scotland

The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:

Integrated Children's Services Plan  
 Parenting Strategy  
 East Renfrewshire CHCP Development Plan  
 Local Transport Strategy

### Key Priorities and Planned Improvement Work:

The priority at a CPP level has been to progress the prevention agenda for early years. The Early Years Collaborative (EYC) is an approach to delivering services that puts partnership working, community involvement, and quality improvement techniques at the heart of everything we do. It is a national initiative, launched in October 2012, and is being implemented in all 32 Community Planning Partnership areas across Scotland. Its aim is to make Scotland the best place in the world to grow up.

Early Years in East Renfrewshire has an established governance infrastructure led by the Director of the CHCP. The Early Years Planning Group and its members have a strategic overview of all 'tests of change' and planned improvements across the authority and departments. The group will also be responsible for the allocation and tracking of funds from the Early Years Change Fund.

Within the Collaborative, all key projects are progressed through the Parenting Key Change Group under five themes: financial inclusion; safety and environment; health and additional support needs; attachment; and play. All contribute to meeting the stretch aims of the Collaborative, set out below:

1. To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rates of stillbirths (from 4.9 per 1,000 births in 2010 to 4.3 per 1,000 births in 2015) and infant mortality (from 3.7 per 1,000 live births in 2010 to 3.1 per 1,000 live births in 2015).
2. To ensure that 85% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review, by end-2016.
3. To ensure that 90% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time the child starts primary school, by end-2017.

#### Project Updates and Successes:

There are currently over 20 projects across the authority at various stages of progress. Two areas of significant work relate to development of the Family First roles and Let's Play.

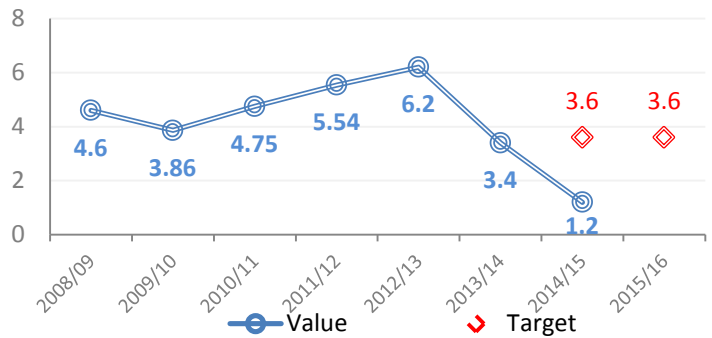
**Family First:** The Early Years Change Fund has been used to recruit two new posts in the role of 'Family First' workers from January 2015. These workers support families in Barrhead (Auchenback and Dunterlie) who need 'a little bit of help' and enable families to identify their own assets and to agree goals that they will work towards. The role is non-statutory with no formal assessments and no referral pathway. Once engaged with families, the workers will support families to progress towards their own outcomes, advocate on their behalf to services, and support them to develop behaviours and practices that enable them to thrive independently of services in their own community. This is a significant area of spend over two years and we have developed a range of measures to track family outcomes.

**Let's Play:** The 'Let's Play' project takes place in Family Centres during school holidays for parents to learn about the benefits of interactive play on their children's development and to take part in play experiences over three days. There are also additional opportunities to continue with a range of activities after attending the initial programme. The project was developed involving partners from the family centre, adult and family learning, educational psychology, arts, and library services.

Indicators and Targets:

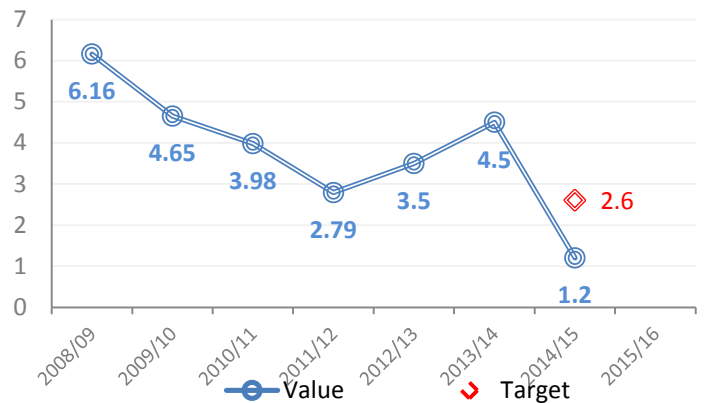
**To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rates of stillbirths by 2015.**

The number of still births for the calendar year 2014 was 1.2 per 1,000. For Scotland the rate for 2014 is 4.0 per 1,000



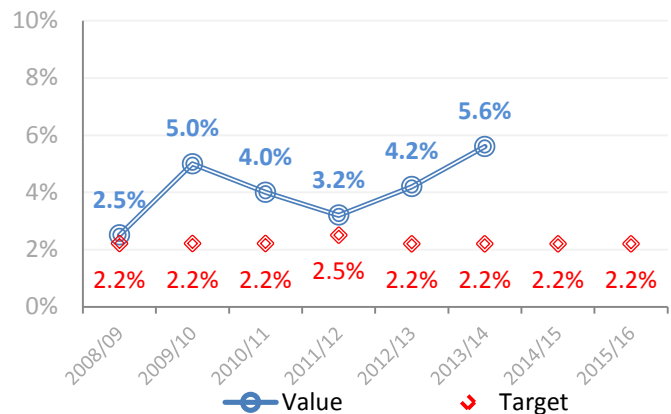
**To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rate of infant mortality by 2015.**

Infant mortality for the calendar year 2014 was 1.2 per 1,000 - this compares favourably to the Scottish national rate of 3.6 per 1,000. The three year average in East Renfrewshire to 2014 is 3.6.



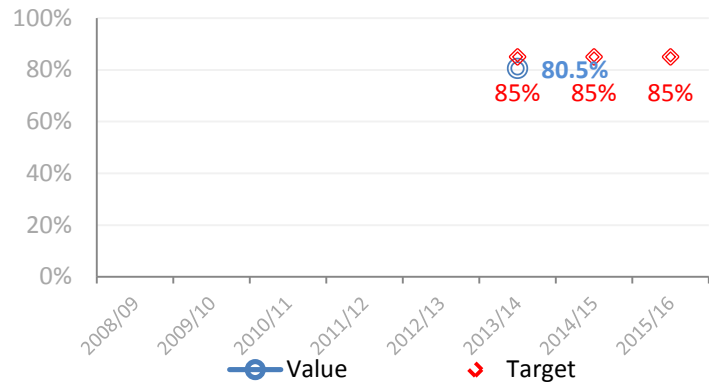
**Low birth weight live singleton births as a % of total live singleton births**

The percentage of babies born with a low birthweight (under 2,500 grammes) fell around the end of calendar year 2011 (to around 2.4%) but has since then increased and for the year to end June 2013 stood at 5.6%. Reasons for low birthweight are complex and relate to both deprivation and maternal age. Discrepancies between local and national statistics need further exploration.



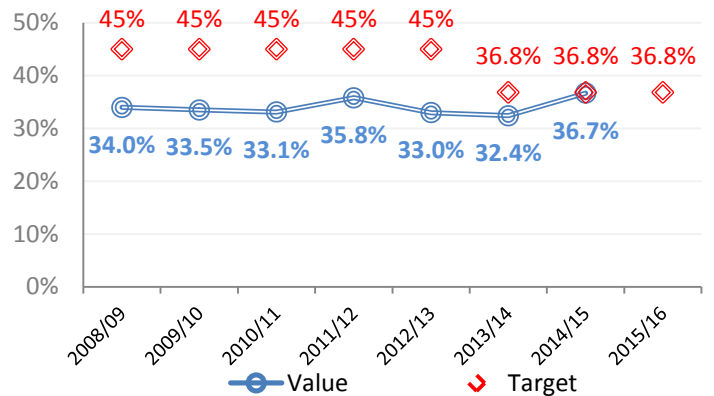
**To ensure that 85% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review, by end-2016.**

80.5% of 836 children completing the 27 – 30 month health assessment met all core development milestones between the 1<sup>st</sup> of July 2013 and the 30<sup>th</sup> of June 2014. These figures are for the first year the developmental assessment has been in place and issues around operational procedures may have resulted in reduced accuracy. Improvement work with staff is being undertaken to ensure that assessments are completed in full and according to set guidelines from 2015 onwards.



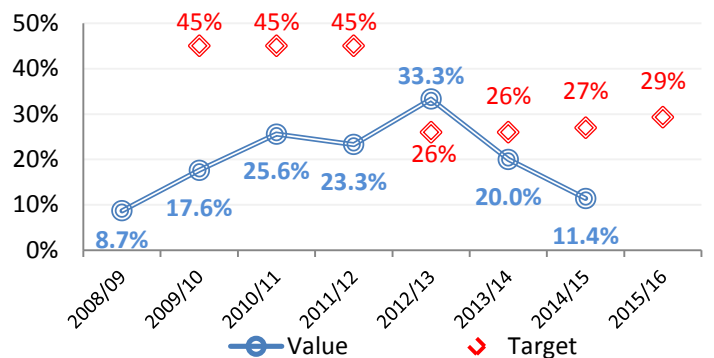
**Percentage of new-born children exclusively breastfed at 6 - 8 weeks.**

Levels of breastfeeding have increased from around 32% in 2013/14 to almost 37% in 2014/15



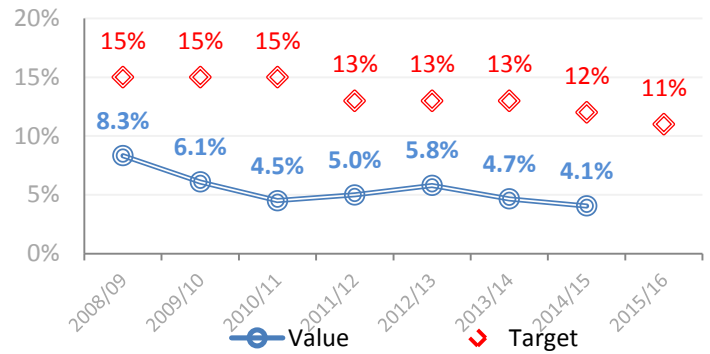
**Breastfeeding at 6-8 weeks most deprived SIMD data zones**

11.4% figure is latest available (October 2013 - September 2014). A decline in the uptake of breastfeeding in our deprived communities is now clear.



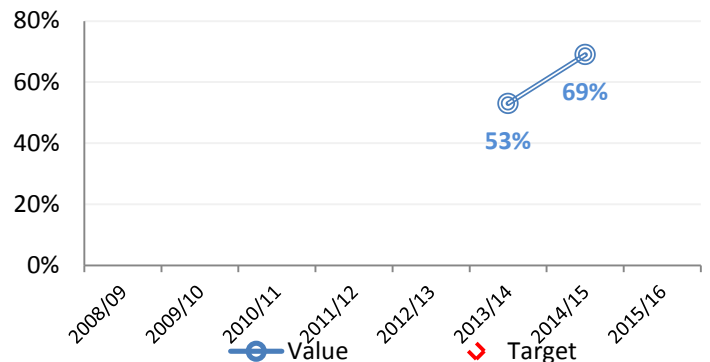
## Percentage of children looked after away from home who experience 3 or more placement moves

The stability of placement for looked after children, an important measure of attachment and future outcomes, has marginally improved on 2013/14 with those experiencing 3 or more placements falling to 4.05 per cent.



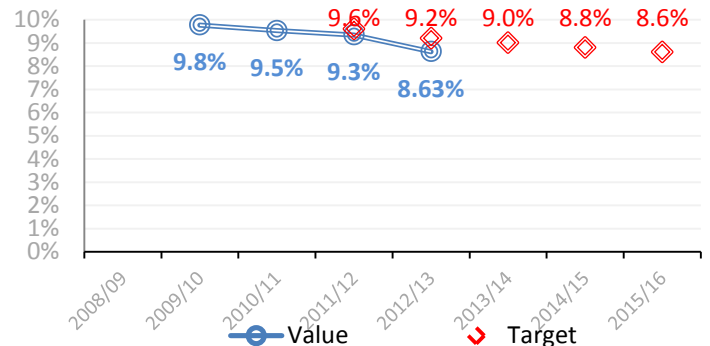
## Proportion of P1 children who have reached all of the expected milestones on entry to school.

The 2014-15 results showed a 16% increase and were more consistent across the 22 primary schools than the previous year. Results have been shared with nursery establishments to identify strengths and areas where nursery staff can be supported to improve their practices. As a result the 2015-16 results are expected to be much closer to the 2017-18 target of 90%.



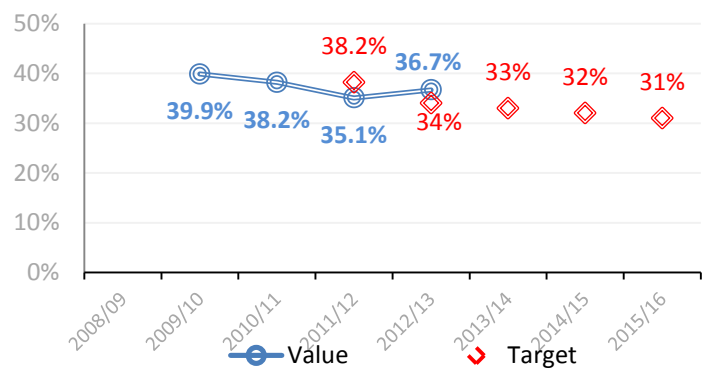
## % of 0 - 19's in poverty

In August 2012 1705 Children in East Renfrewshire lived in a low income family household. 76% of these children lived with a lone parent. In Scotland 17.6% of children live in a low income household. In-work poverty is under-represented in this measure.



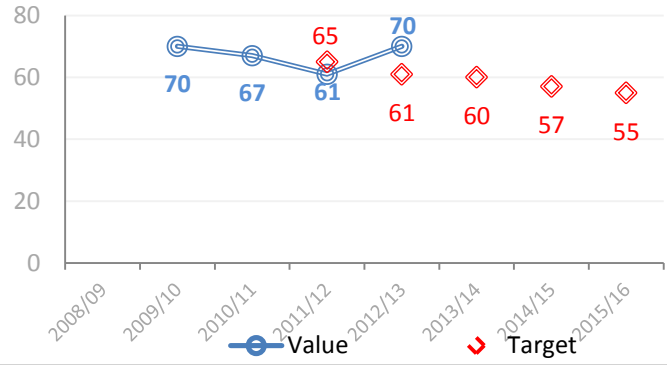
## % of 0 - 19's in poverty SIMD 20% MD

575 children (0-19's) in the 20% most deprived small areas of Scotland with East Renfrewshire's boundary live in a low income household. This amounts to an increase of 35 children from the August 2011 with the set target being missed by 40 children. 42% of 0 - 4 year olds living in these 9 small areas live in a household on a low income. Child poverty in the early years is a major risk factor predicting social disadvantage and poor health later life.



## Number of teenage pregnancies

Data revised November 2014, refers to 2012 calendar year. Local rate is 20.7% of women under the age of 20 registered a birth, still birth or had an abortion. For the 5th consecutive year East Renfrewshire has the lowest levels on teenage pregnancy in Scotland



## **SOA2 East Renfrewshire residents are fit and active and have the skills for learning, life and work.**

### Intermediate outcomes:

- 2.1 Children are confident, effective learners and achieve their full potential.
- 2.2 Children and young people raise their educational attainment and achievement, developing the skills they need during their school years and into adulthood.
- 2.3 Residents have the skills for employment through increased take up of education and training opportunities.
- 2.4 Residents are active and optimise their health and wellbeing

### Key Partners:

East Renfrewshire Council  
NHS Greater Glasgow and Clyde  
Skills Development Scotland  
Department for Work and Pensions  
Voluntary Action East Renfrewshire  
Strathclyde Partnership for Transport

### The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:

Opportunities for All (More Choices, More Chances) Strategy  
East Renfrewshire CHCP Development Plan  
A Place to Grow Vision  
Education Local Improvement Plan  
Curriculum for Excellence Action Plan  
Sports Strategy  
East Renfrewshire Volunteering Strategy  
CLD strategy  
Libraries strategy  
SPT Three year cycling programme  
Recognising Achievement and Raising Attainment  
Arts strategy

### Key Priorities and Planned Improvement Work:

A new Employability Strategy is in development. This seeks to support young people, those adversely affected by welfare reform and people with additional support needs towards employment. Employability support services are now co-located in East Renfrewshire's new community and learning hub – the Barrhead Foundry. This site aims to offer a more comprehensive service and opportunities to those seeking to improve their skills or employment prospects.

To optimise the health and wellbeing of residents, improvement projects are being planned to increase participation and engagement in physical activity and cultural engagement.

## **Opportunities for All – Activity Agreements**

Activity Agreements provide an opportunity to support the most vulnerable young people into a positive destination beyond school. They help young people to develop the values, qualities and skills which enable them to move on. They are pitched appropriately at the young person's level and develop with them.

Partnership working provides the opportunity to plan and implement a wide range of activities targeting the specific needs and interests of young people. Activities are young person friendly and delivered by a range of community planning partners. Young people are supported by a Trusted Professional who builds a positive and consistent working relationship and provides ongoing information advice and guidance.

Examples of the range of opportunities young people have undertaken through Activity Agreements:

Construction; Volunteering; Pin it – (Job searching and crafts); Knit and Natter; Allotment project; Bling It (decorative arts utilising small beads); DJ ; Sports; Manicure; Hairdressing; Driving theory; Impact Arts – workshop activity; Healthy eating; Young Person Services - ACE programme, short courses to improve job skills, e.g. CSCS card or REHIS certificate,

Last year the young people worked hard to raise £500 for Yorkhill Children's Charity by holding an environmentally friendly Christmas Fayre.

92% of participants remained on programme and were committed to securing improved life circumstances for themselves, retention levels in East Renfrewshire are consistently higher than those in Scotland. Participating young people have reported;

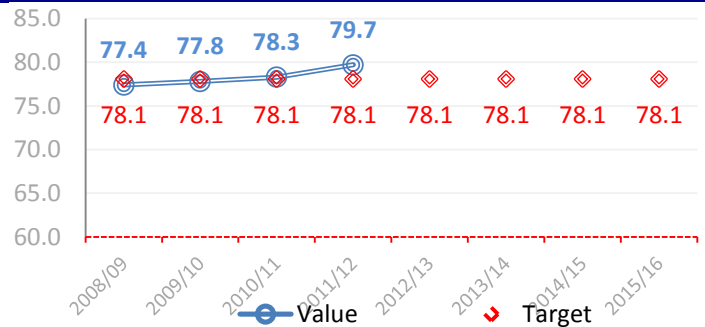
- Improved confidence and self esteem
- less anxious about interacting in groups and meeting new people
- Improved social skills
- Improved self awareness
- Confidence to access training and education
- Transferable skills for employment
- Learning to accept support and services



## Indicators and Targets

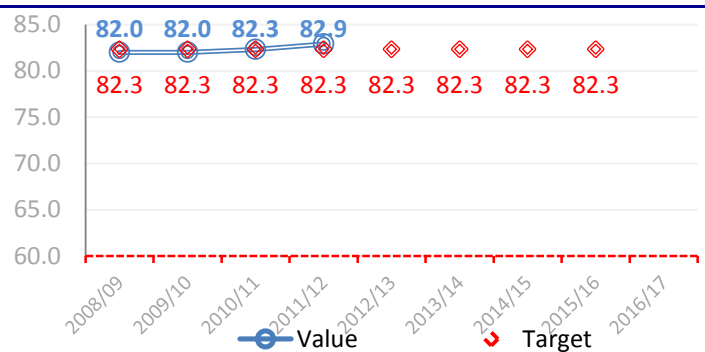
### INCREASE - 005.1A Male Life expectancy at birth

The figure for male life expectancy at birth for 2011 - 2013 has changed little since the previous estimate. There has been an improvement in male life expectancy of 3.7 years over the past decade.



### Female life expectancy at birth

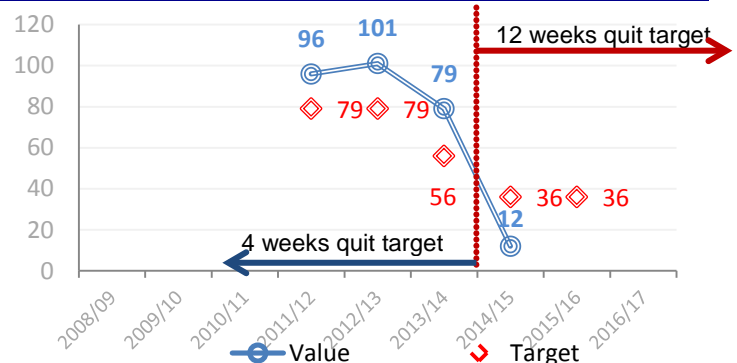
Female life expectancy at birth has increased to 83 over 2011 - 2013. Over the past decade female life expectancy has improved by 1.9 years



### Cumulative number of East Renfrewshire smokers living in the most deprived communities supported to successfully stop smoking

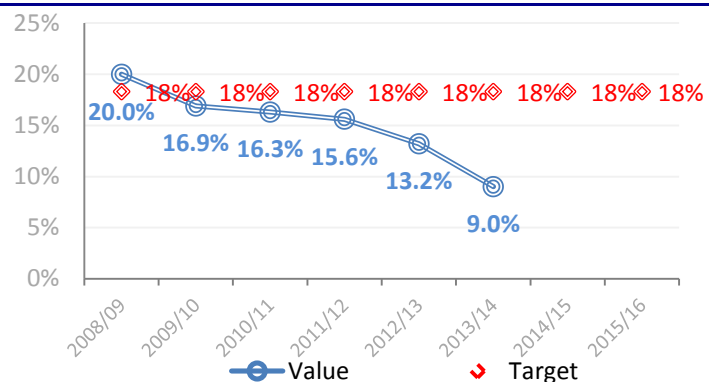
April – Sept 2014 - 10% most deprived areas nationally. The definition of this measure has changed; a 12 week quit target being measured in 2014 / 15, as opposed to a 4 week target in previous years.

The target for reported 3 quarters was 21, with the achieved level of quits equalling 12. The national HEAT target for East Renfrewshire in 2014 / 2015 of 36 quits locally was very ambitious and is not likely to be achieved.



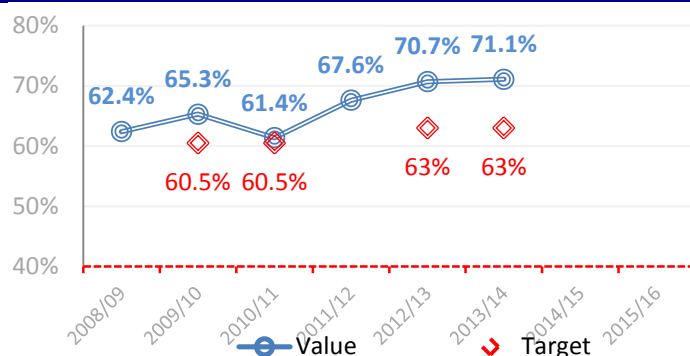
### Percentage of adult population who smoke

Latest figures available report 9% of East Renfrewshire adults are smokers compared to 23% nationally (Scottish Household Survey 2013, published 2015)



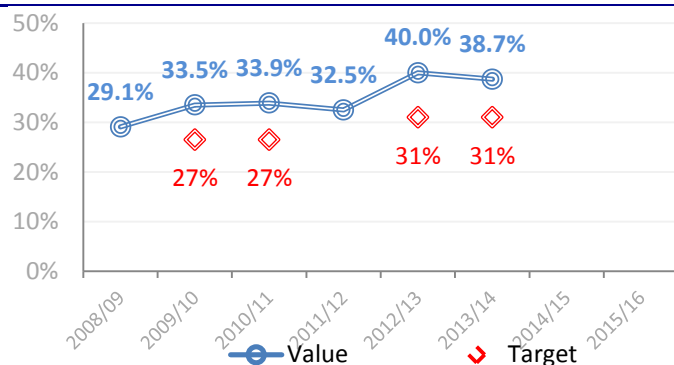
### 3 year average in national examination results: 5+ @ L5 by end of S4\*

The 2013-14 result was the best-to-date. East Renfrewshire compares very well to the latest national figure of 35.2% and its virtual comparator at 46.0%. The Council has achieved its 3-year average target of 63% by the end of 2014.



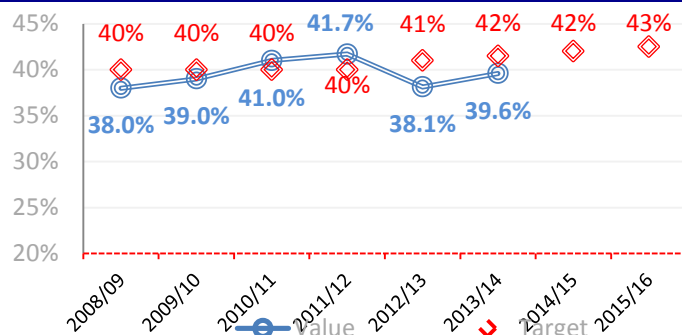
### 3 year average in national examination results: 5+ @ L6 by end of S5\*

The proportion of S5 pupils achieving 5+ awards at Level 6 or better remained very high. East Renfrewshire compares very well to the latest national figure of 14.2% and its virtual comparators at 21.2%. The Council has achieved its 3-year average target of 31% by the end of 2014.



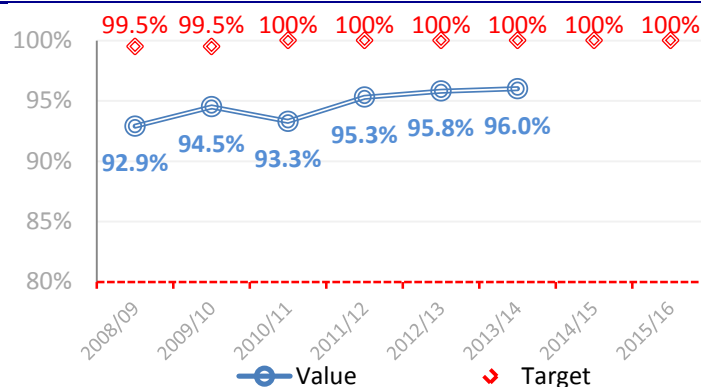
### Percentage of pupils in full-time education at school, whose usual main method of travel to school is by walking or cycling.

2013-14: target narrowly missed. 36.4% of school pupils walked and 3.2% cycled in 2013/2014.



### % of school leavers going into employment, education or training

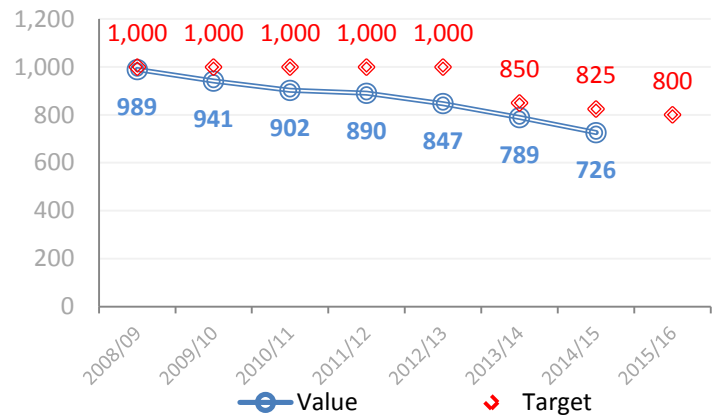
2013-14 result was the best-to-date. East Renfrewshire was the third highest performing local authority in terms of the percentage of young people entering positive destinations (employment, education, training or voluntary work). East Renfrewshire compares very favourably to the national figure of 92.3% and 93.9% in comparator authorities. The department continues to work with partners towards the target of all young people entering positive destinations.



Note re targets for examination results: Move to new national qualifications system means that these targets cannot be set without a review and assessment of the impact of the new qualifications system.

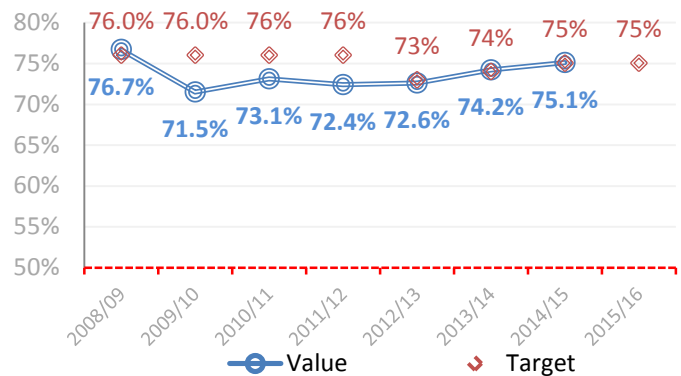
## Number of claimants in receipt of out of work benefits per 10,000 of the working age population

The number of people aged 16 – 64's claiming out of work benefits in August 2014 was 4080. Population base: 56225



## Working age in employment

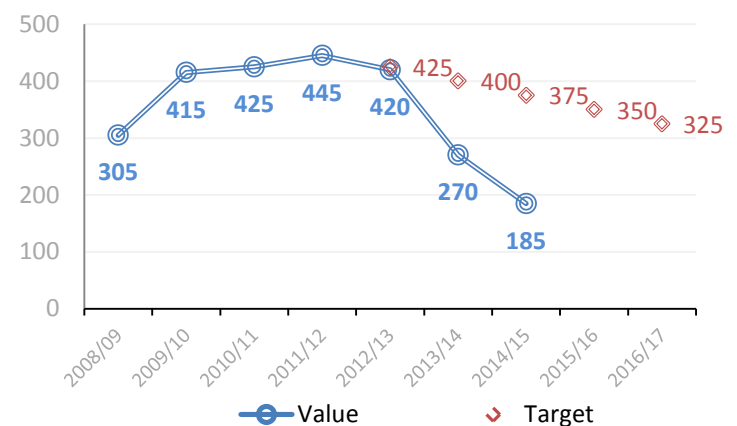
Latest data (October 13 to September 14) suggests 42,200 in employment in East Renfrewshire.



## N. 16 - 24 year olds on the claimant count

February 2015 data. There has been a steady improvement and a more than 50% reduction from 410 on the job seekers claimant count in 2012/13. However these figures should be treated with caution due to:

- unemployed 16 - 18 living with parents not eligible for job seekers allowance.
- and the potential impact of sanctions on claim numbers (a sanction is when a job seeker does not comply with job seeking requirements and their benefit is not paid – this could result in job seekers not attending the job centre and they may not be included in the statistics).



**SOA3 East Renfrewshire is a thriving, attractive and sustainable place for residents and businesses to grow.**

Intermediate Outcomes:

- 3.1 The economy is stronger through increased business growth, targeted support and investment.
- 3.2 Our natural and built environment is enhanced and our environmental impact minimised.
- 3.3 Residents live in communities that are strong, self-sufficient, resilient and supportive.
- 3.4 Residents live in warm, dry and energy efficient homes.
- 3.5 Residents have access to a range of services via travel choices based on an integrated and sustainable transport network.

Key Partners:

East Renfrewshire Council  
Scottish Enterprise  
Strathclyde Partnership for Transport  
Voluntary Action East Renfrewshire

The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:

A Place to Grow Vision  
East Renfrewshire Volunteering Strategy  
Local Development Plan  
Local Housing Strategy  
Local Transport Strategy  
Regional Transport Strategy and SPT Transport Outcomes Report  
Third Sector Interface Work Plan

Key Priorities and Planned Improvement Work:

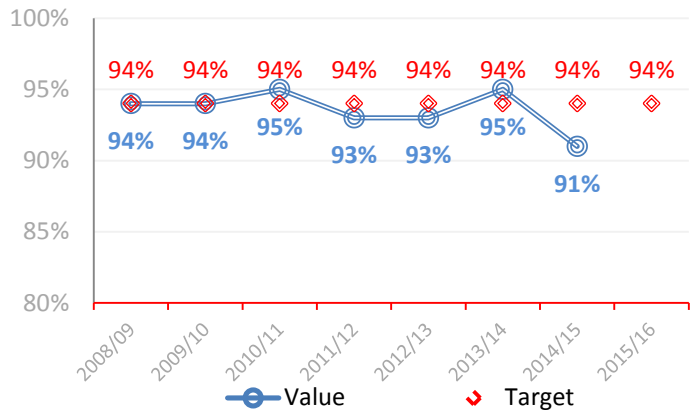
In order for preventative action to be successful, local people must be involved in shaping priorities and in the initiation, design and delivery of services. The East Renfrewshire CPP believes that working with communities in this way will result in strong and resilient communities who can identify and achieve their own ambitions. There are different degrees of this resilience and strength across the communities of East Renfrewshire and the CPP wants to ensure that support is provided to the communities who need it most. An additional part of our work to support this is to develop our knowledge and understanding of the community organisations working in each community, the role that they play in supporting the community and the goals they wish to achieve. We will use this understanding to work with communities to identify where capacity building support would be beneficial. This is being taken forward in the development of our local CLD strategy.

Improvement activity in this area is focusing on working together to enhance training and skills support for East Renfrewshire residents, and create new activities to fully maximise employment opportunities arising from the Local Development Plan and the City Deal.

## Indicators and Targets

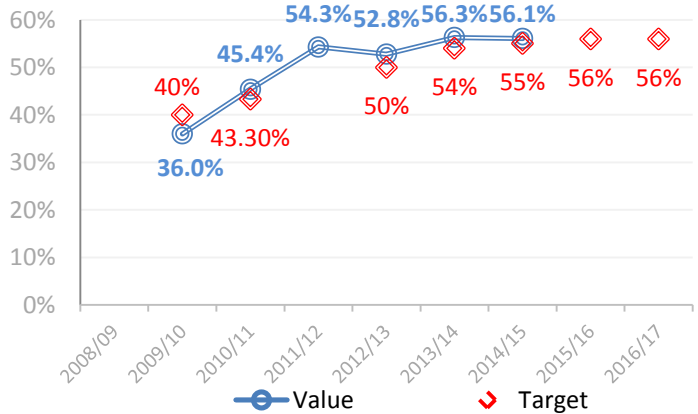
### Citizens Panel - Satisfaction with East Renfrewshire as a place to live.

20th Citizen Panel Survey- 91% of the population were very satisfied or satisfied with East Renfrewshire as a place to live. This result does not necessarily show a change in the attitude of residents, with the 4% reduction being within the expected level of change that can result from surveying different sample populations. This does, however, represent the lowest level of satisfaction with the area recorded over the past 5 years.



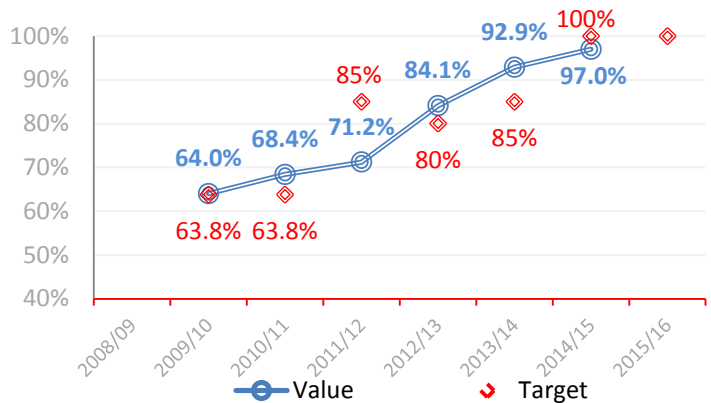
### % of total household waste that is recycled

Target exceeded. Figures still to be verified by SEPA. This figure is calendar year 2014. Benchmarking information is not available for 2014/15. The most recent information is for 2013/14 where we were in the 1st quartile with a rank of 2nd. This is an improvement on the 2012/13 rank of 7th.



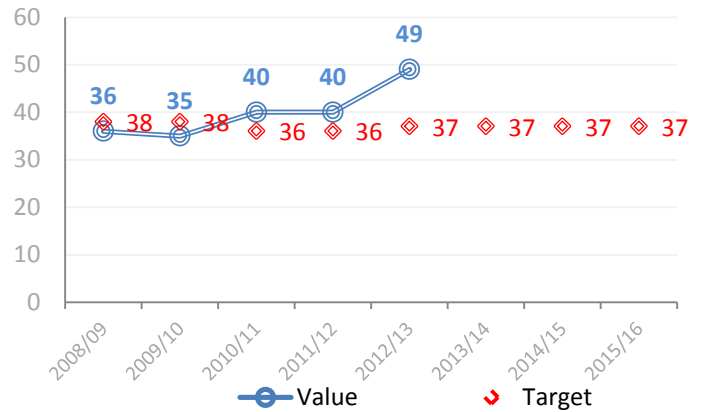
### % of council dwellings that meet the Scottish Housing Quality Standard

Target met. The SHQS programme for Council dwellings has been achieved, with no Council dwellings failing SHQS on completion of the programme. The remaining 3% are works that cannot be undertaken as the tenant or mixed tenure owner has not consented to the works, for example door entry systems. Please note this information is provisional



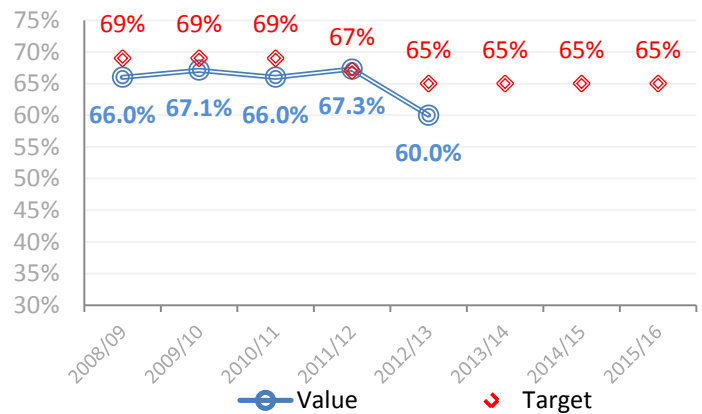
## Number of new business births per 10,000 resident (16+) population

360 business starts. Figure is based on business starts in 2013, per 10,000 adult population totalling 73489. This output has increased significantly for the Council area, most probably as a result of the economic downturn leading to skilled residents finding themselves out of work and deciding to start their own business. Trends in Business Gateway starts also support this.



## % of the businesses that survive for at least three years

60% of the 250 business start-ups in 2010 were still in operation by the end of the 2013, the target was missed by 15 businesses. This amounts to 150 businesses starting up on 2010 surviving their first 3 years of service. Early indications for business survival in the coming years are positive with 94.8% of the 275 businesses starting up in 2012 still in operation in the following year.



## **SOA4 East Renfrewshire residents are safe and supported in their communities and homes.**

### Intermediate outcomes:

- 4.1 Communities experience fewer incidents of vandalism, street disorder and anti-social behaviour.
- 4.2 Community safety and public protection is safeguarded
- 4.3 Residents are protected from harm and abuse and their dignity and human rights are respected.
- 4.4 Our vulnerable residents are able to live as safely and independently as possible in the community and have control over their care and support.
- 4.5 Carers' roles in providing care are recognised and valued.
- 4.6 People are improving their health and well-being by recovering from problematic drug and alcohol use.

### Key Partners:

East Renfrewshire Council  
Police Scotland  
Scottish Fire and Rescue Service  
NHS Greater Glasgow and Clyde (through East Renfrewshire CHCP)

### The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:

East Renfrewshire Local Police Plan 2013-14  
Community Safety for East Renfrewshire  
Local Fire Plan for East Renfrewshire 2013-14  
East Renfrewshire CHCP Development Plan

### Key Priorities and Planned Improvement Work

Work in community safety focuses on prevention and has a strong partnership focus. This service is delivered on a continuous 24 hour basis. The service comprises of the following.

- In the Community Safety control room, Community Safety officers (operators) control and monitor 62 public space CCTV cameras and a further 213 property cameras located in council schools and public buildings. CCTV cameras are used to keep residents safe and operators will direct police and warden resources to situations in the community that need a preventative intervention.
- This team also provide Telecare call handling services for 1800 vulnerable and elderly residents. This is a life line for residents who have varied needs and provision of this service allows the residents to remain in their own homes safely. A joint initiative with Scottish Fire and Rescue service is actively promoting fire safety with Telecare residents by jointly installing a linked smoke detector and providing home safety assessments to ensure all unnecessary fire risks are removed.
- We provide Community Safety Officers (wardens) who provide mobile and foot patrols throughout East Renfrewshire. These patrols are intelligence led through information provided at the weekly Great Results in Partnership (GRIP) meeting. Representatives from Police, Fire, Housing Associations and varied council services attend this weekly meeting where information is shared and joint action plans developed to address crimes or antisocial behaviour.

### Criminal Justice

Successful community re-integration for offenders leaving custody or serving community based sentences is key to reducing the risk of re-offending and harm. In this way, the following preventative work aims to support offenders to live at reduced risk of committing further offences.

We will work with partners, including non-justice services, in a preventative approach to reducing re-offending and harm. This will include evidence-based practice to support offenders to address underlying problems that contribute to offending. We will support the implementation of public social partnerships via the Reducing Re-offending Change Fund to improve interventions for women and prolific offenders to improve outcomes for service users.

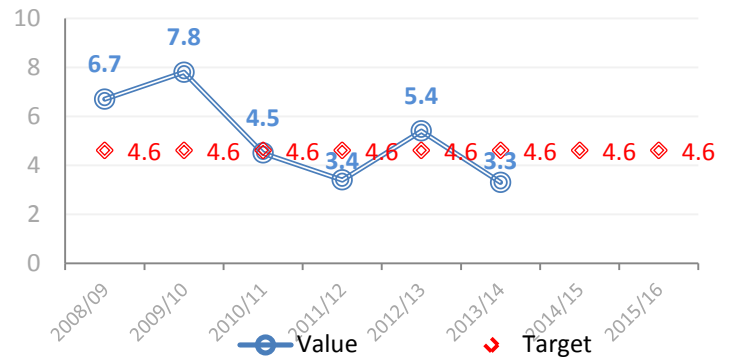
In order to improve public safety, Improvement projects are being planned within this SOA outcome area to reduce the levels of serious and common assaults.



## Indicators and Targets

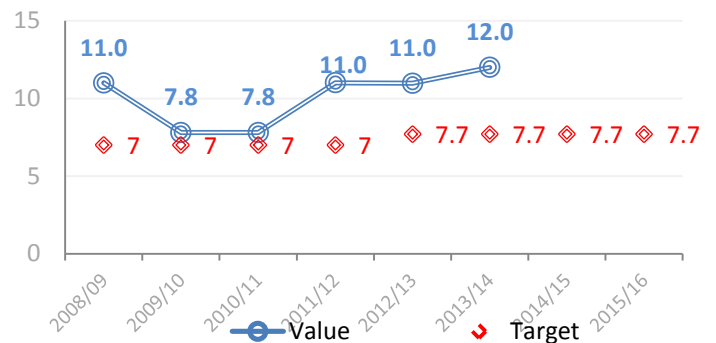
### Drug-related deaths per 100,000

There were 3 drug related deaths across East Renfrewshire in 2013.



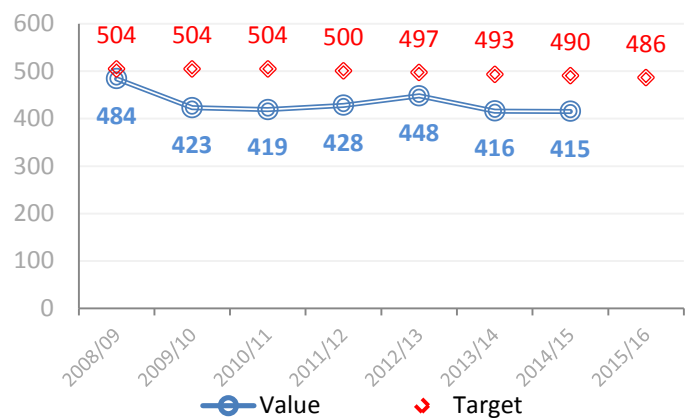
### Number of suicides per 100,000 population.

There were 11 deaths from suicide and undetermined intent during 2013, an increase of one from the previous year. The 5 year rate in East Renfrewshire stands at 9.8, which compares favourably to the rate of 14.3 per 100,000 experienced in Scotland



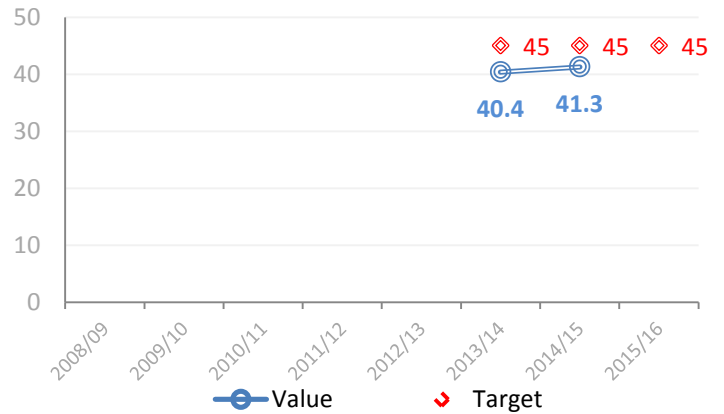
### Rate of alcohol related hospital admissions per 100,000 population.

Figures for the year to June 2014 show a reduction in alcohol related admissions per 100,000 population to 415 with absolute numbers currently at around 330 per annum. East Renfrewshire ranks 8th of 30 Alcohol and Drug Partnerships on rates of alcohol-related admissions.



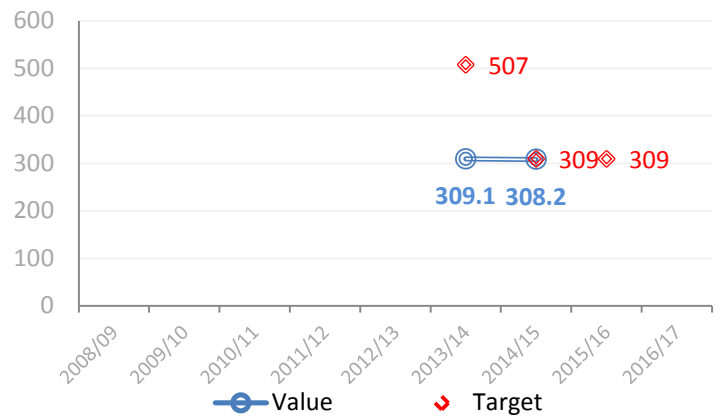
### Rate of common & serious assaults per 10,000 population

During 2014/15 there were 378 common and serious assaults reported to the police. 41.3 per 10,000 population. In 2013/4 there were a total of 368 crimes in this category. This year saw an increase of 0.9 crimes per 10,000 population.



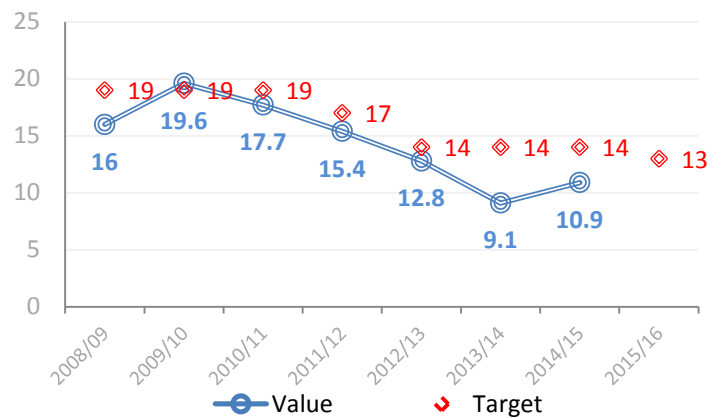
### Rate of antisocial behaviour complaints per 10,000 pop'n

During 2014/15 - 2820 anti-social behaviour incidents were reported to the police an increase of 6 incidents from the previous year . 308.2 incidents per 10,000 population.



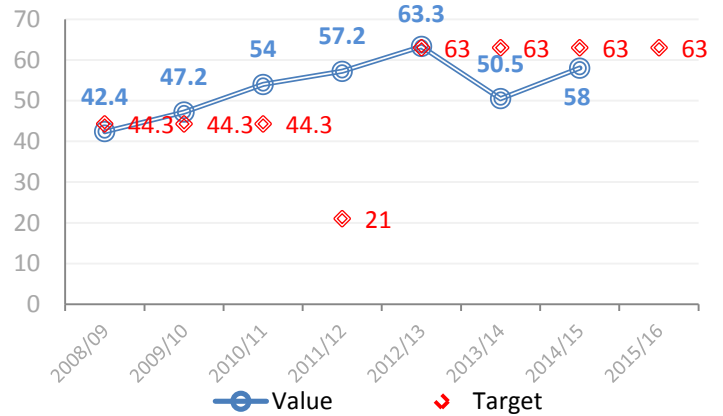
### Volume and rate of violent crimes, including sexual crimes, per 10,000 population

During 2014/15 there were 100 crimes within this category reported to the Police. 10.9 per 10,000 population, an increase of 1.8 on the previous year.



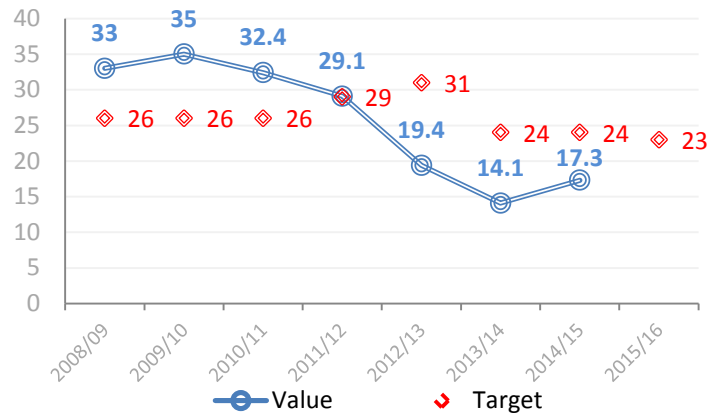
## Rates of domestic abuse incidents per 10,000 population

Figure for 2014/15- 58 incidents reported per 10,000 population (531 incidents reported to the police). An increase of 7.5 (71 incidents) on the figure for the previous year.



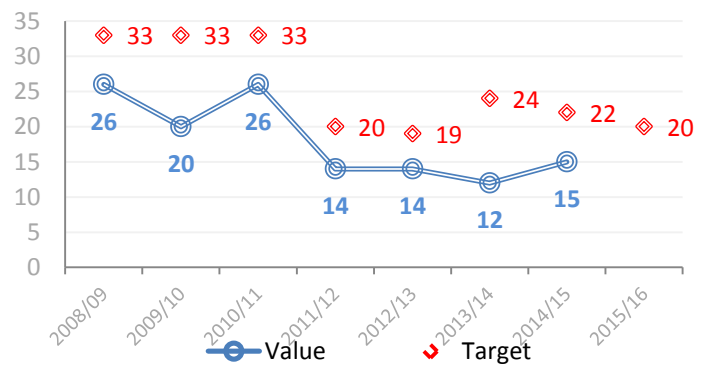
## The volume and rate of domestic housebreaking per 10,000 population.

During 2015/15 there was a substantial increase in the number of recorded domestic housebreaking with 159 recorded, an increase of 31 on the previous year. 17.3 incidents per 10,000 population, an increase of 3.2 on the figure for 2013/14.



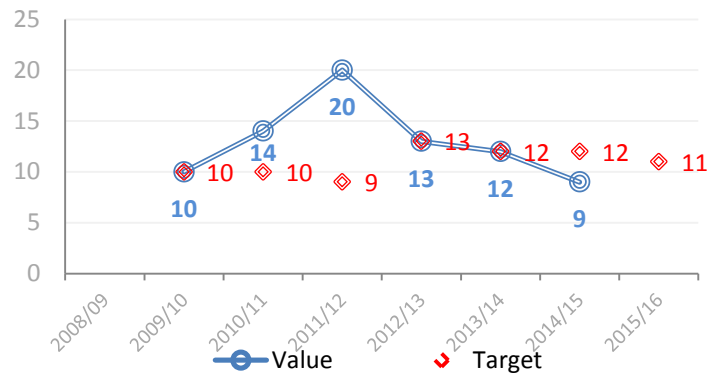
## Number of people killed or seriously injured (KSI) in road accidents

Latest available data (reported in 2013/14) shows that 15 people were killed or seriously injured in 2013.



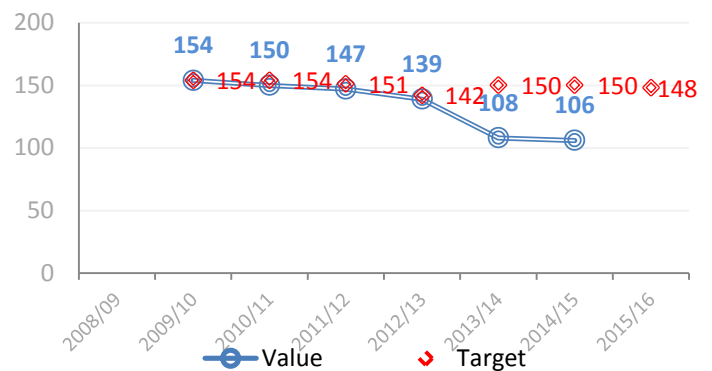
## Number of fire fatalities and casualties

During 2014-5 there were 8 fire related casualties within East Renfrewshire. This is a 60% reduction on the previous year, however there was also one fire fatality, this is the first one in many years.



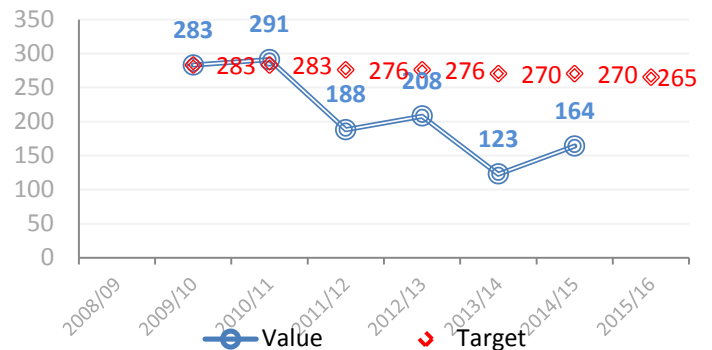
## Total Number of Primary Fires (reportable fires in a building/vehicle)

During 2014/15 there were 106 primary fires within East Renfrewshire a 1.9% reduction on the previous year.



## Total Number of Secondary Fires (fires involving refuse/rubbish of no financial value)

There were 164 secondary fires in East Renfrewshire during 2014/15 this is a 21% reduction on the figure for 2012/3 but a 25% increase in the figure for 2013/4.



**SOA5 Older people in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.**

Intermediate Outcomes:

5.1 Older people are able to live as safely and independently as possible in the community and have control over their care and support.

5.2 Older people feel included and empowered to make a valuable contribution to their local communities.

Key Partners:

East Renfrewshire Council  
Fire and Rescue Service  
NHS Greater Glasgow and Clyde (through East Renfrewshire CHCP)  
Voluntary Action East Renfrewshire  
Strathclyde Partnership for Transport

The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:

Community Safety for East Renfrewshire  
Local Fire Plan for East Renfrewshire 2013-14  
East Renfrewshire Volunteering Strategy  
Local Housing Strategy  
Third Sector Interface Work Plan  
East Renfrewshire CHCP Development Plan  
SPT Bus Policy

Key Priorities and Planned Improvement Work:

Initiatives and tests of change under Reshaping Care for Older People have, taken together, resulted in a reduction in delayed discharges from 4,829 days in the baseline year 2009/10 to 2,445 in 2013/14. This amounts to a reduction in delayed discharge bed days of 2,384 or 49.4%. The estimated value of this to the health and care system is £763,595 (at £320.30 per day). Further added value has been achieved through prevention of admission and better supporting people at home.

The re-ablement service, which initially was funded through the change fund, has now been incorporated into mainstream funding. The Rapid Response Service being re-designed to fit the re-ablement model, and aims to operate in a more pro-active way. Testing cycles will inform how this develops.

Disinvestment has centred on shifting from reactive to proactive and anticipatory models of care supported by developing community capacity. Specific examples of disinvestment and reconfiguration during the course of the Change Plan and Joint Commissioning Strategy to date relate to home care re-ablement, day opportunities and specialist community based professionals.

Specific projects include:

- Advanced Nurse Practitioners (ANP) have demonstrated 33 cases of hospital admission avoidance in 2013/14, through a range of joint work with GPs, health and social care colleagues and third sector partners.
- East Renfrewshire Carers' Centre – has provided short breaks to over 131 carers supporting positive carers' personal outcomes and improved support for carers through the hospital discharge

process. The social return on investment through East Renfrewshire Carers is estimated at a ratio of £6.20 gained for every pound spent.

- The Early Intervention Medicines Management Pharmacy Service has seen over 100 people in 2013 – 2014. The aim is to reduce adverse drug reaction which can often lead to hospital admission by conducting home visits and reviewing patient’s medications.
- The Medicines Reconciliation Service has supported over 400 East Renfrewshire residents when they are discharged from hospital. Pharmacy technicians provide home visits to ensure that changes in medication are communicated to discharged patients and their carers.
- The ‘Wise Connections’ Older Adults Mental Health service has supported over 850 people to-date, in an area of service where older people have been traditionally under-represented. Evidence suggests strong links between mental well-being and physical health, therefore positive mental health is a cornerstone to reshaping care.

**Reshaping Care for Older People: Polypharmacy**

The Early Intervention Service has delivered polypharmacy medication reviews to over 100 individuals to date, using NHS patient data, local intelligence at GP practices, referrals from health and social care, and targeted approaches with vulnerable groups including sheltered housing residents, people with dementia and their carers. Polypharmacy reviews have consistently resulted in a reduction in the number of medicines people are taking, and a reduction in the number of high risk medicines that are linked to avoidable hospital admissions.

**Case Study, Polypharmacy:**

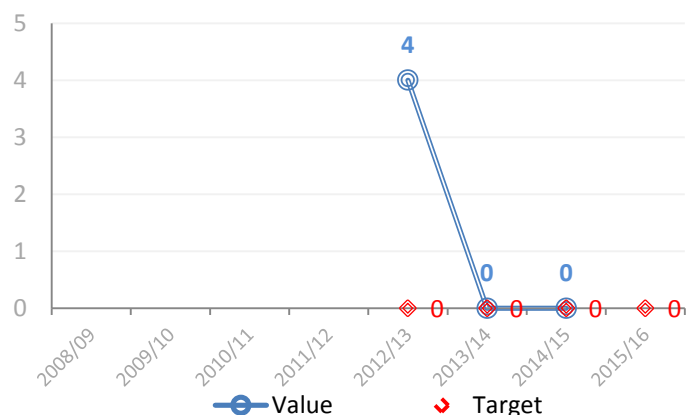
94 year old patient referred by homecare. Takes own medicines via blister pack, but getting homecare services to administer eye drops / oral gel four times a day. Medicines reviewed and eye drops stopped after discussion with GP. Patient able to manage oral gel following education / support, with consequent reduction in homecare package. Also given advice regarding the management of constipation, and referred for DXA to determine ongoing need for bone-strengthening medicines.

This intervention led to a reduction in formal homecare services, with no detriment to patient care. It also made the patient feel more confident and independent. In addition, the holistic review resulted in improvements in the treatment of her other conditions.

Indicators and Targets:

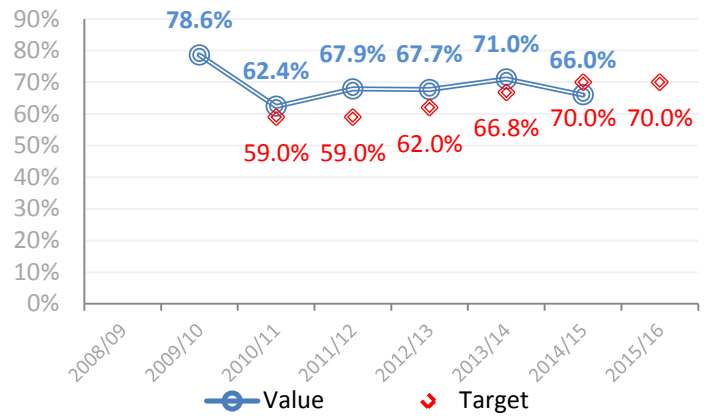
**Delayed discharge: people waiting more than 28 days to be discharged from hospital into a more appropriate care setting**

The number of people waiting more than 28 days for discharge from hospital remains on target at zero for the second year running.



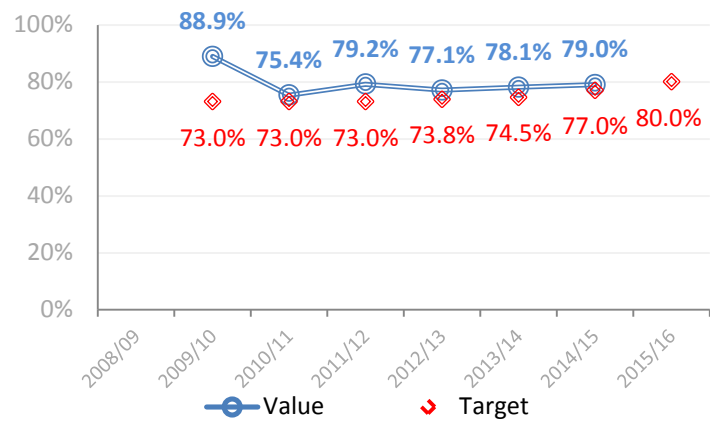
## People reporting 'having things to do' needs fully met (%)

Of a total of 794 responses, 527 reported their needs fully met with a further 208 (26%) reporting their needs partially met. a total of 59 (7%) respondents stated their needs were not being met in this regard this year.



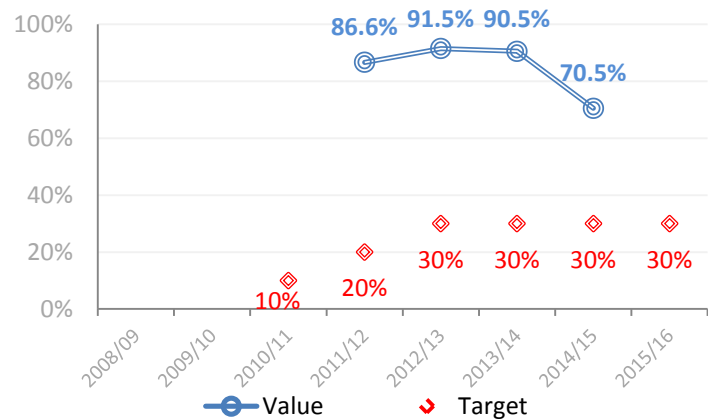
## People reporting 'staying as well as you can' needs fully met (%)

A total of 624 respondents reported their needs being fully met in regard to staying as well as they can. A further 135 (17%) stated their needs were partially met in this regard, with only 35 (4%) claiming their needs remained unmet this year.



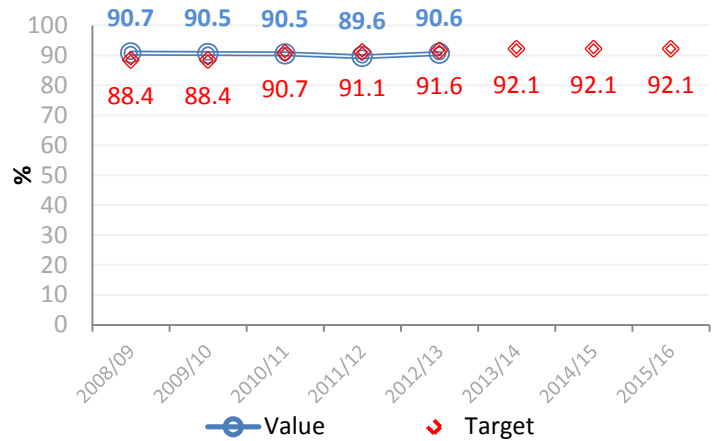
## Percentage of those whose care need has reduced following re-ablement.

For the most recent period 71 per cent of people completing home care re-ablement had a reduction in their IoRN score (Indicator of Relative Need). While this is a reduction on previous performance, this reflects the further roll-out of the reablement approach and was anticipated.



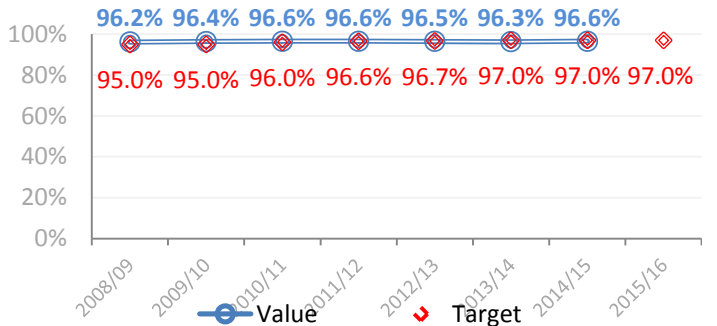
## Percentage of time in the last six months of life spent at home or in a homely setting.

This measure is a proxy for preferred place of death. The measure does indicate the extent to which end of life care is person centred and effective better support at home or closer to home reducing time spent in an acute setting. East Renfrewshire shows improvement from under 90 to almost 91 per cent. This in part results from initiatives under Reshaping Care for Older People, e.g., individualised action planning within care homes and anticipatory care work. Benchmarking is positive with urban comparators, e.g., NHS GGC = 89%.



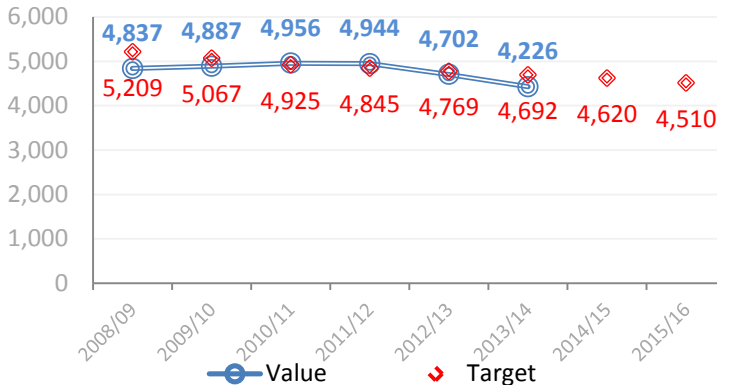
## Percentage of people aged 65+ who live in housing rather than a care home or hospital

There is continuing stability in the number of people living in housing rather than a care home or hospital with 594 in NHS continuing care or care homes of the total of 17,264 people aged 65 and over in East Renfrewshire.



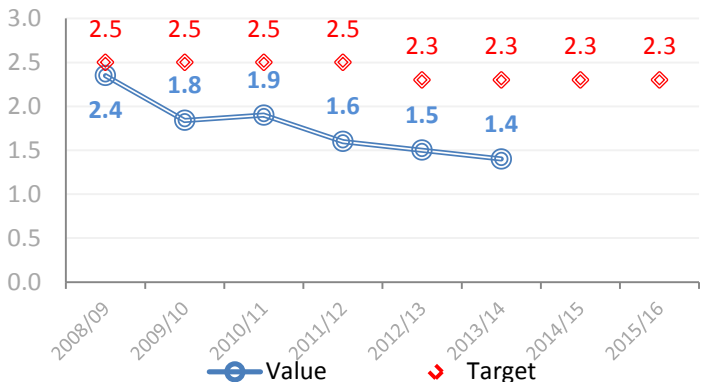
## Rate of emergency inpatient bed-days for people aged 75 and over per 1,000 population

Up-dated for final year-end 2013/14 position. The number of bed days per head of population aged 75 and over reduced in 20013/14 to 4226. The national average is 4,698 and East Renfrewshire ranks 11th of 32 partnership areas



## Mental health hospital admissions (as a rate per 1,000 population)

In the year to June 2014 there were 129 mental health related hospital admissions for East Renfrewshire residents. This is stable on the 2013/14 position.





## ANNEX 1: KEY ROLES OF PARTNERS

The SOA is underpinned by the key delivery strategies and plans of all partners. The table below sets out the roles and strategic focus of key partners in relation to the East Renfrewshire SOA.

Partner	Strategic Focus	Key Plans and Strategies
<p>East Renfrewshire Council (ERC)</p>	<p>East Renfrewshire Council has an overarching focus on delivering all the outcomes in the SOA. The authority will work to ensure that the needs of local communities are met; our customers are at the heart of everything we do; and local services are efficient and effective.</p> <p>The Council is committed to tackling poverty and promoting inclusion and equality. It is working to develop the local economy; promoting employability, safeguarding the environment and encouraging our communities to be successful and sustainable.</p> <p>The authority is focused on maintaining high levels of achievement and attainment among learners and improving the life chances of underachieving groups.</p>	<p>Outcome Delivery Plan</p>
<p>NHS Greater Glasgow &amp; Clyde (through East Renfrewshire Community Health &amp; Care Partnership (CHCP))</p>	<p>East Renfrewshire CHCP is working to improve health and reduce inequalities.</p> <p>It is promoting healthy choices in diet, exercise, alcohol consumption, smoking, and sexual health.</p> <p>It is working to meet the needs of the rising number of older people who need complex packages of support.</p> <p>The CHCP has a significant focus on the needs of vulnerable children and young people, people with mental health problems, and long-term conditions.</p>	<p>CHCP Development Plan</p>

<b>Partner</b>	<b>Strategic Focus</b>	<b>Key Plans and Strategies</b>
Police Scotland	<p>Police Scotland is focused on keeping communities safe by reducing violence and increasing the visibility and accessibility of policing services. It is seeking to increase public confidence and disrupt the activities of those engaged in Serious and Organised Crime.</p> <p>It is working to reduce the harm caused by those engaged in illegal drug activity, reduce the risk from terrorism and extremist activity and to work with partners to protect children from sexual, physical and emotional neglect and abuse.</p>	Police Scotland Annual Police Plan
Scottish Fire and Rescue Service	<p>The Fire (Scotland) Act 2005 requires Fire &amp; Rescue Authorities to make provision in the areas of firefighting, fire safety prevention and education, enforcement of fire safety legislation, fire investigation and rescue from road traffic collisions and other hazardous situations.</p> <p>In carrying out our legal requirements, and in order to successfully assess and reduce risk to communities, Strathclyde Fire and Rescue (SFR) has set itself a number of corporate priorities based on Community, People, Protection, Partnership and Environment in order to deliver its vision of making our communities a safe places to live, work and visit.</p>	Scottish Fire and Rescue Strategic Plan 2013-16
Department for Work and Pensions (DWP)	DWP has an agenda of reform which aims to create a new welfare system; to transform the opportunity for people without jobs to find work and support themselves and their families; and to ensure the most vulnerable in society are protected. These reforms will help people who are out of work, including those in disadvantaged groups and tackle poverty through a simplified welfare system that encourages and incentivises people to find work.	DWP Business Plan 2012-15

<b>Partner</b>	<b>Strategic Focus</b>	<b>Key Plans and Strategies</b>
Scottish Enterprise (SE)	Scottish Enterprise focuses on the achievement of national outcomes in alignment with 5 key strategic priorities; renewables, growth companies, international trade and investment, innovation and the low carbon economy opportunity. SE works in partnership in East Renfrewshire with the Economic Development team at ERC and the Business Gateway to maximise opportunities for companies with growth potential and to articulate where the growth markets and sector opportunities are emerging.	Scottish Enterprise Business Plan
Skills Development Scotland (SDS)	At a national level, Skills Development Scotland aims to improve Scotland's skills performance. Within East Renfrewshire, its strategic focus is to provide Information Advice and guidance across all ages to support individual clients to achieve and sustain positive outcomes related to the Employability agenda e.g. More Choices More Chances clients and provision of Redundancy Advice. SDS has a particular focus on supporting unemployed young people aged 16-24 years who face barriers to sustaining education, employment and training. SDS also provides National Training Programmes e.g. Modern Apprenticeships, Training for Work and Get Ready for Work on behalf of Scottish Government and offers support to employers to upskill the workforce through a range of initiatives including Individual Learning Accounts and Flexible Training Opportunities.	SDS Operating Plan
Local further education colleges	The focus of East Renfrewshire's Further Education partners is around the Community Learning and Development and Employability agendas. They provide a range of vocational and adult learning provision.	

<b>Partner</b>	<b>Strategic Focus</b>	<b>Key Plans and Strategies</b>
Voluntary Action East Renfrewshire (VAER)	<p>Voluntary Action plays a key role in supporting the development of the local social economy. The focus this year is to encourage a more enterprising, less grant-dependent third sector as well as support and encourage new social enterprises through social entrepreneurship across East Renfrewshire.</p> <p>VAER will work with partners to deliver a strategy that promotes the benefits of volunteering as a key contributor to co-production and reshaping local services in East Renfrewshire.</p>	Third Sector Interface Work Plan
North Strathclyde Community Justice Authority (NSCJA)	The North Strathclyde Community Justice Authority is focused on reducing re-offending and improving the management of offenders.	NSCJA Area Plan 2011-14
Strathclyde Partnership for Transport (SPT)	<p>Good transport is essential to economic growth; improved levels of employment and employability; reducing carbon emissions; cohesive, sustainable communities; and healthy, active, independent lives.</p> <p>SPT is working in partnership with East Renfrewshire Council to invest in and deliver transport services and infrastructure as detailed in the annual Transport Outcome Reports.</p>	SPT Local Transport Outcomes Report
Other partners working with the CPP through our Outcome Delivery Partnerships include:	<p>University of the West of Scotland  Gleniffer Estates Ltd  Mearns Castle Golf Academy  Mactaggart and Meikle  Visit Scotland  Educational Institute of Scotland  Scottish Children's Reporter Administration (SCRA)  Scottish National Heritage (SNH)  Scottish Environment Protection Agency (SEPA)  Strathclyde Partnership for Transport (SPT)  Scottish Government  Barrhead Housing Association  Arklet Housing Association  East Renfrewshire Chamber of Commerce</p>	

## ANNEX 2: EQUALITIES

Partner Organisation	Relevant Equality Duties	Progress to Date
East Renfrewshire Council (ERC) and East Renfrewshire Community Health and Care Partnership (CHCP)	East Renfrewshire Council (including the CHCP), as part of the Equality Act 2010, is required to publish a Mainstreaming Equality report which shows how the Council is integrating the general equality duty into its functions. The Council will also publish a set of equality outcomes, which cover the full range of protected characteristics, and report on progress towards these every two years.	<p>East Renfrewshire Council has undertaken a range of pieces of work to develop equality outcomes for the area, including:</p> <ul style="list-style-type: none"> <li>• A range of focus groups with key equalities groups, including minority ethnic community members, older people, people with disabilities, young people and parents.</li> <li>• Organised a Bridges to Change community conference to consult on the proposed set of equalities outcomes.</li> <li>• Internal consultation with Council Heads of Service, and departmental equality officers</li> </ul> <p>11 equality outcomes have now been drafted with a set of corresponding intermediate outcomes. These will be integrated into individual departmental and service plans and progress on these will be reported every two years. East Renfrewshire Council's Cabinet will consider the full set of equality outcomes on 18 April 2013.</p> <p>The list of outcomes is available on request.</p>
Police Service Scotland (Greater Glasgow Division)	To develop, publish and report on equalities outcomes under the Equality Act 2010	The Scottish Police Authority (SPA) has developed draft equality outcomes which are going through internal consultation. These are linked to the strategic priorities and objectives in the Strategic Police Plan. Local police services will be developing locally relevant equality outcomes
Strathclyde Fire & Rescue	To develop, publish and report on equalities outcomes under the Equality Act 2010	Currently being compiled
Department for Work and Pensions (DWP)	Under the Public Sector Equality Duty, DWP is required to publish an Equality Information Report on an annual basis and equality objectives.	<p>DWP has published an Equality Information Update for 2012 which shows information and data relating to policies, practices, service users and employees.</p> <p>Equality objectives have also been produced at UK level, which have been adopted by all local DWP offices, available at <a href="http://www.dwp.gov.uk/about-dwp/diversity-and-equality/dwp-equality-objectives/">http://www.dwp.gov.uk/about-dwp/diversity-and-equality/dwp-equality-objectives/</a></p>

Partner Organisation and Key Officer	Relevant Equality Duties	Progress to Date
Scottish Enterprise (SE)	To develop, publish and report on equalities outcomes under the Equality Act 2010	Scottish Enterprise has developed equalities outcomes, based around work with growth companies for service provision and for employees. These are currently going through the relevant approval processes.
Skills Development Scotland (SDS) Bill Fraser	To develop, publish and report on equalities outcomes under the Equality Act 2010	Skills Development Scotland has developed Equality Outcomes which support our Corporate Strategy 2012 – 2015. The outcomes focus on our Careers Information Advice and Guidance Services, Modern Apprenticeships and our staff. Actions linked to the outcomes have been embedded in directorate and team work plans.
Voluntary Action East Renfrewshire (VAER)	The statutory duties apply to public sector and not 3 <sup>rd</sup> sector. However, there is a legal requirement on every individual in Scotland to comply with the Equalities Act. VA aims to operate as a best practice organisation and therefore does not discriminate on specific characteristics as laid out in this legislation.	We target our services to the most marginalised people across the communities of East Renfrewshire whether they come under the protected characteristics or not. We will be able to demonstrate impact on equalities outcomes as a result of our day-to-day business.
Strathclyde Partnership for Transport (SPT)	To develop, publish and report on equalities outcomes under the Equality Act 2010	SPT undertook an audit of its policies to influence the development of draft equalities outcomes. We also undertook an engagement process with the public, stakeholders, passengers and representatives of equality groups. SPT's equality outcomes have now been approved by the Partnership Board and we are developing an action plan to help meet these outcomes.

## **CONTACT FOR FURTHER INFORMATION**

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