



EAST RENFREWSHIRE
HEALTH AND SOCIAL CARE
PARTNERSHIP



<p>Meeting of East Renfrewshire Health and Social Care Partnership</p> <p>Held on</p>	<p>Performance and Audit Committee</p> <p>22 June 2022</p>
<p>Agenda Item</p>	<p>8</p>
<p>Title</p>	<p>2021-22 End Year Performance Update and postponement of Annual Performance Report</p>
<p>Summary</p> <p>Following emergency legislation in response to the Covid-19 outbreak, public authorities were granted the temporary power to delay publication of statutory reports where this would interfere with our coronavirus response. Recognising the continuing pressures from the pandemic, the Scottish Government moved legislation to extend provisions in the Coronavirus Scotland Act (2020) through to the 30th September 2022. This means that IJBs are able to extend the date of publication of Annual Performance Reports through to November, using the same mechanisms as the previous year. Given the continuing volume of work and requirement for input to the review from partners and services, it has been decided that we will postpone publication of our Annual Performance Report to August 2022.</p> <p>This paper provides an update on the End Year performance data for 2021-22 and a summary of key performance trends for consideration. The performance measures were developed to monitor progress in the delivery of the strategic priorities set out in the HSCP Interim Strategic Plan 2021-2022. The interim plan will be succeeded by a new Strategic Plan for 2022-25.</p>	
<p>Presented by</p>	<p>Steven Reid Policy, Planning and Performance Manager</p>
<p>Action Required</p> <p>The Performance and Audit Committee is asked to:</p> <ul style="list-style-type: none"> • note that the publication date for the HSCP Annual Performance Report 2021-22 has been postponed from 31 July 2022 to 31 August 2022; and • note and comment on the End-Year Performance Update for 2021-22. 	

BLANK PAGE

EAST RENFREWSHIRE INTEGRATION JOINT BOARD

PERFORMANCE AND AUDIT COMMITTEE

22 JUNE 2022

Report by Chief Officer

**2021-22 END YEAR PERFORMANCE UPDATE
AND POSTPONEMENT OF ANNUAL PERFORMANCE REPORT**

PURPOSE OF REPORT

1. The purpose of this report is to notify the Performance and Audit Committee of the decision to postpone publication of our Annual Performance Report for 2021-22 and provide a summary update of key performance for 2021-22.

RECOMMENDATION

2. The Performance and Audit Committee is asked to:
 - note that the publication date for the HSCP Annual Performance Report 2021-22 has been postponed from 31 July 2022 to 31 August 2022; and
 - note and comment on the End-Year Performance Update for 2021-22.

BACKGROUND

3. The Public Bodies (Joint Working) (Scotland) Act 2014 requires Integration Joint Boards to publish an Annual Performance Report, setting out an assessment of performance in planning and carrying out those functions for which they are responsible. The 2014 Act requires publication of the report within 4 months of the end of the financial year being reported on, therefore by 31 July each year.
4. In recognition of the exceptional requirements being placed on public bodies as they responded to the Covid-19 outbreak, the Coronavirus (Scotland) Act 2020 made a number of temporary changes to statutory reporting and publication requirements (as well as Freedom of Information requests). This gave public authorities the temporary power to postpone publishing reports if they are of the view that continuing with report preparation would impede their ability to take effective action in response to the coronavirus pandemic.
5. Recognising the continuing pressures from the pandemic, the Scottish Government moved legislation to extend the Coronavirus Scotland Act (2020) through to the 30th September 2022. This means that IJBs are able to extend the date of publication of Annual Performance Reviews through to November 2022, using the same mechanisms as the previous year, which are laid out in the [Coronavirus Scotland Act \(2020\), Schedule 6, Part 3](#).
6. Given the volume of work required for a full review of performance and activity during 2021-22, and specifically the requirement for input to the review from partners and services, it has been decided that we will postpone publication of our Annual Performance Review to August 2022. As an interim measure we provide the IJB with a full performance data report and summary of key performance trends below.

REPORT

7. The Chief Officer has agreed to delay the publication date for the Annual Performance Report until 31 August in exercise of the power granted to public authorities under the Coronavirus (Scotland) Act 2020 to do so. The staff who would have been involved in the preparation of the report have been heavily engaged in supporting the Covid-19 pandemic response.
8. A draft of the report will be presented to the Integration Joint Board at its next meeting on 10 August for approval. Subject to approval, the report will be published on our website by 31 August and promoted through media channels. We will post a public notification of the rescheduling of the report on our website before the original publication date of 31 July. This approach is in line with most other IJBs in Scotland.
9. The attached performance report includes data for end-year and any updated mid-year data for indicators from our Strategic Plan that have not previously been reported to the Committee. The report provides charts for all measures. The report presents each measure with a RAG status in relation to the target for the reporting period (where a target is set), along with trend arrows and commentary on performance. Many of the data trends reflect the unique circumstances faced by services over the course of the Covid-19 pandemic. Explanations of any notable shifts in performance are included in the commentary text.
10. The report contains data updates and commentary relating to the performance measures set out under the strategic priorities in the HSCP Interim Strategic Plan 2021-22:
 - Working together with children, young people and their families to improve mental and emotional wellbeing
 - Working together with people to maintain their independence at home and in their local community
 - Working together to support mental health and wellbeing
 - Working together to meet people's healthcare needs by providing support in the right way, by the right person at the right time
 - Working together with people who care for someone ensuring they are able to exercise choice and control in relation to their caring activities
 - Working together with our community planning partners on new community justice pathways that support people to stop offending and rebuild lives
 - Working together with individuals and communities to tackle health inequalities and improve life chances
 - Working together with staff across the partnership to support resilience and wellbeing
11. The final section of the data report contains a number of organisational indicators relating to our staff and customers.

Continuing impact of the pandemic

12. During 2021-22 the partnership has continued to experience unprecedented challenges. Throughout the pandemic period, staff across the HSCP have responded with incredible commitment and have adapted to new ways of working; continuing to maintain and deliver safe and effective services to our residents. As the pandemic has continued we are seeing an increasingly fatigued workforce and we are placing a significant focus on supporting staff health and wellbeing.
13. Despite progressing our recovery during the year, the emergence of the Omicron variant during the winter months had a significant impact on progress. The HSCP and our

partner organisations experienced increased staff absence with resulting pressures within the health and social care system. This year we have also seen significant recruitment and retention challenges in the sector impacting on our performance.

14. The data shows that despite the continuing pressures of the pandemic there has been strong performance across service areas. Throughout the period we have seen excellent collaboration across the HSCP and with our independent, third and community sector partners. And we are seeing positive signs of recovery across many of our performance indicators as discussed below.

Supporting children and families

15. Our children's services are continuing to see increasing demand and complexity following the pandemic. In particular we are seeing more children with diagnosed neurodevelopmental disorders and a higher prevalence of families in crisis leading to more of these children coming under child protection and an associated increase in numbers coming into care. Children accommodated in residential care settings has increased by a quarter and 83% have a neurodevelopmental diagnosis. The Child and Adolescent Mental Health Service (CAMHS) continues to experience high demand and an increase in urgent referrals. However, referrals to our alternative (Tier 2) services, Healthier Minds and the Family Wellbeing service are increasing while monthly referrals to CAMHS have been reducing. As a result we are beginning to see more positive performance on CAMHS waiting times during 2022/23.
16. Headline performance data includes:
 - % starting CAMHS treatment within 18 weeks – 55% (year average) down from 61% in 20/21. Team reporting 63% at end March 22.
 - Care experienced children – positive performance on permanence – 2 children with 3+ placements
 - 91% of care experienced children supported in community – a high rate but reducing during pandemic
 - Child protection - 84% child protection cases with increased safety
 - Reduced % of children subject to child protection offered advocacy – 62%

Supporting people to maintain their independence at home

17. Over the reporting period we have continued to support people to live independently and well at home, despite additional demand pressures on our services due to more people seeking support at home as well as increased levels of frailty and complexity. During the year we have seen continuing pressure on our Care at Home service with increased referrals and reducing capacity among partner providers. Quarterly referral rates have doubled since 19/20 and this level of demand was sustained during 2021/22. We saw a 48% reduction in support packages from partner providers between 20/21 and 21/22. Increased frailty, complexity of need and de-conditioning has been evident with higher referrals to rehabilitation services and twice as many Care at Home service users requiring two or more carers during visits.
18. Headline performance data includes:
 - 60% of people with reduced care need following re-ablement / rehabilitation (up from 31% at end 2020/21; was 67% pre-pandemic)
 - 89% reporting 'living where you/as you want to live' – down slightly from 91%
 - 62% aged 65+ with intensive needs receiving care at home – up from 58%

Supporting mental health and wellbeing and supporting recovery from addiction

19. During 2021-22 our teams have continued to deal with increased demand across mental health and addiction services due to increases in complexity. With the aid of technology teams have been able to offer people ongoing support throughout the pandemic, and access to treatment has been maintained. The HSCP has been supporting mental health and wellbeing concerns across care groups related to stress and distress related to the pandemic but also wider economic problems. There have been increased caseloads across all teams (Community Addictions Team, Adult Mental Health Team, Primary care mental health team, Older adult team). For older people we are seeing overall wellbeing impacted by issues such as isolation and reduction in mobility.
20. Headline performance data includes:
- Mental health hospital admissions remain low (at 1.4 admissions per 1,000 population)
 - 76% waiting no longer than 18 weeks for access to psychological therapies (av. 2021/22); End March 2022 - 65%
 - 95% accessing recovery-focused treatment for drug/alc within 3 weeks – up from 69% in 20/21
 - 9% of service users moving from treatment to recovery services in the year – up from 6% in 20/21

Meeting healthcare needs and reducing unplanned hospital care

21. Patterns of accident and emergency use and unplanned hospital admissions were significantly altered by the pandemic; but for some measures have been moving above pre-pandemic levels during the year. Despite increased activity we remain ahead of target for emergency admissions and A&E attendances. During the reporting period we have seen an increase in discharges with delay. This is being driven by the pressure on care at home services which is restricting access. Our Hospital to Home team work to deliver timely and appropriate discharges from hospital. During the pandemic the team have experienced significant issues around supporting 'adults with incapacity' and establishing appropriate guardianship/Power of Attorney arrangements. However, our performance for delays remains among the best in Scotland. We continue to support the hospital discharge efforts by promoting the use of intermediate care beds where a care at home package cannot be immediately accommodated.
22. Headline performance data includes:
- Discharge without delay – averaged 7 delays for 2021-22 – up from 3 for 20/21
 - Adult bed days lost to delayed discharge – 4,546 for 21/20 – up significantly from 2,342 in 20/21
 - Adult A&E attendances – 16,877 up from 13,677 in 20/21
 - Adult Emergency admissions – 6,772 - up from 6,518 in 20/21

Supporting unpaid carers

23. Working with East Renfrewshire Carers Centre, we have continued to ensure that carers have had access to guidance and support throughout 2021-22. Check-in calls to carers were delivered by ER Carers, and carers have been offered support to set up and manage a peer support Facebook Group. The Mental Health Carers group continued to run virtually.
24. Headline performance data includes:
- 92% of those asked reported that their 'quality of life ' needs were being met – up from 91% in 20/21

Supporting people through criminal justice pathways / Keeping people safe from harm

25. The provision of unpaid work was significantly impacted by the pandemic with Community Payback Orders suspended on 23rd March 2020. At end-year we were missing targets for commencement of unpaid work placements within seven days but had reached target for completion of placements within court timescales. At the end of March 2022 there remained a backlog of 6,200 hours of unpaid work for East Renfrewshire although this is low in comparison with other areas and only represents 1% of Scotland's overall backlog. During the year we increased our capacity to deliver by focusing on outdoor work activities and increasing the number of supervisors available.
26. Adult Support and Protection (ASP) activity is significantly higher than pre-pandemic levels but decreased during 2021/22 compared with 20/21. We have seen an increase in support required as a result of domestic abuse / violence against women. 125 victims and 205 children discussed at MARAC (Multi-agency risk assessment conference) - an increase of 4% and 19% respectively compared to 20/21. 1226 women and children supported by Women's Aid - a 52% increase across the service. And the reporting period noted the highest recorded number of women supported in outreach services in the past two years. Despite this additional demand for support we have continued to improve personal outcome measures for women and families affected by domestic abuse throughout the pandemic.
27. Headline performance data includes:
- 58% Community Payback Orders (CPOs) commencing within 7 days – down from 65% in 20/21
 - 81% of unpaid work placement completions within Court timescale – up from 75%
 - Positive employability outcomes for people with convictions – 75% up from 66% in 20/21
 - 100% of people reported that their order had helped address their offending – up from 92% in 20/21
 - Improvement in domestic abuse outcomes women – 87% increase by 3% - target met.
 - Improvement in domestic abuse outcomes children – 84% increase by 1% - target met.

Supporting staff resilience and wellbeing

28. Supporting staff wellbeing is a key focus of the partnership especially as a result of the pandemic which has placed significant pressure on our workforce. The way staff have been working has changed significantly with home working becoming the norm for large groups of employees. During 2021/22, the HSCP recruited a Health and Wellbeing Lead Officer who is undertaking a scoping exercise across the wider health and social care landscape. This role has been specifically designed to acknowledge the growing pressures and challenges upon the health and social care workforce, and to create resources, tools and services to support the health and wellbeing of all staff and volunteers who work for and support the HSCP.
29. Headline performance data includes:
- 61% response rate for our staff engagement survey (iMatter) – despite challenges of pandemic
 - Composite 'Employee Engagement Index' score was 78% up from 75% at the previous survey
 - 88% of staff agreed that "My manager cares about my health and wellbeing" – up from 85% and best score to date

- 72% agreed that "I feel involved in decisions in relation to my job" – up from 69%
- 75% agree that "I am given the time and resources to support my learning growth" – down slightly from 77%

CONCLUSION

30. Significant work has been undertaken to establish a comprehensive performance report for 2021-22. The data shows that despite the continuing challenges resulting from the pandemic we have continued to support our most vulnerable residents and have performed well against many of our outcome-focused performance indicators. Through our recovery and renewal planning and the delivery of our next Strategic Plan for 2022-25 we will ensure that our priorities and approaches meet the changing needs of our population. We will complete and publish our Annual Performance Report for 2021-22, building on the performance data and highlighting the experiences of services, partners and residents during the past year.

RECOMMENDATION

31. The Performance and Audit Committee is asked to:
- note that the publication date for the HSCP Annual Performance Report 2021-22 has been postponed from 31 July 2022 to 31 August 2022; and
 - note and comment on the End-Year Performance Update for 2021-22.

REPORT AUTHOR AND PERSON TO CONTACT

Steven Reid, Policy, Planning and Performance Manager
Steven.Reid@eastrenfrewshire.gov.uk

June 2022

Chief Officer, IJB: Julie Murray

BACKGROUND PAPERS

[Performance and Audit Committee, 22 September 2021, HSCP Annual Performance Report 2020/21](#)

HSCP Strategic Plan – End Year 2021-22

Report Author: Ian Smith / Steven Reid

Generated on: May 2022



Key:


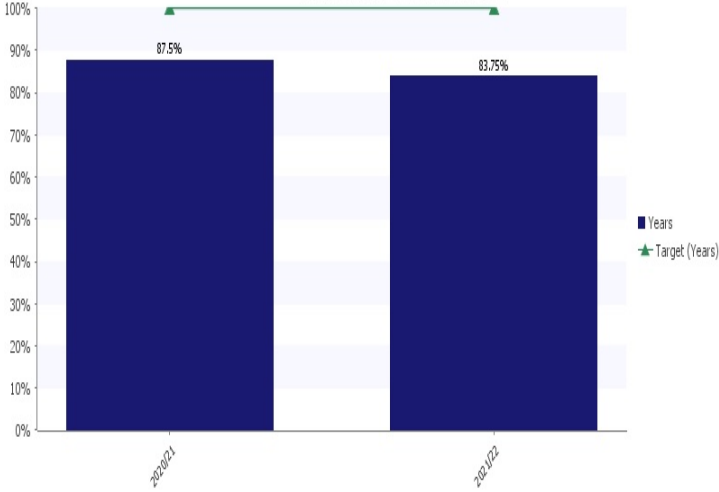

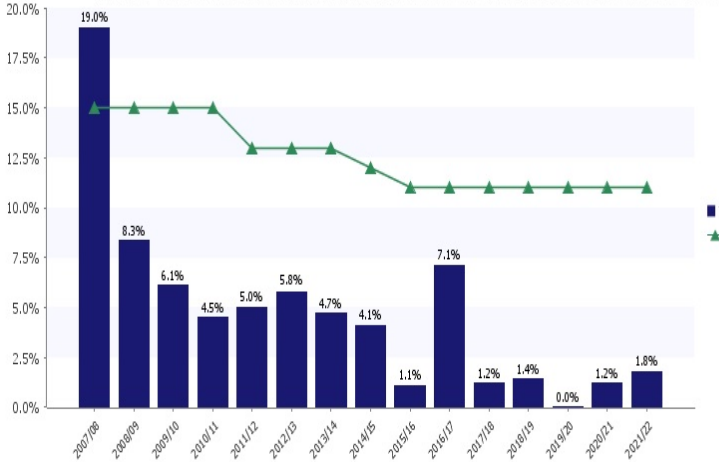
Green	performance is at or better than the target
Amber	Performance is close (approx 5% variance) to target
Red	Performance is far from the target (over 5%)

Trend arrows point upwards where there is **improved** performance (inc. where we aim to decrease the value).


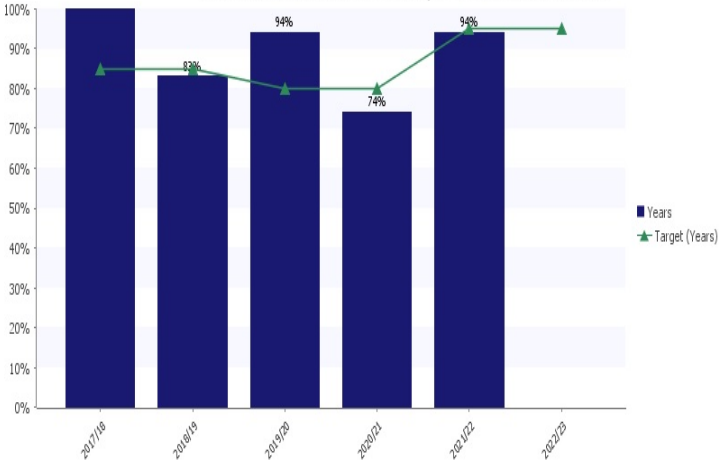

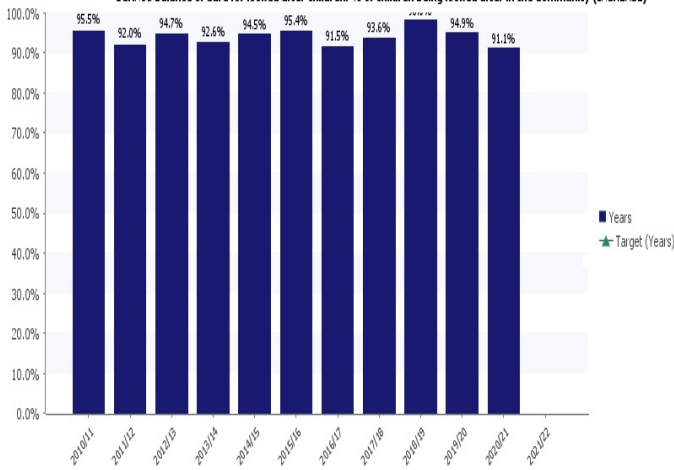
* INCREASE/DECREASE in PI description gives the intended direction of travel for the indicator

1. Working together with children and their families to improve mental well-being


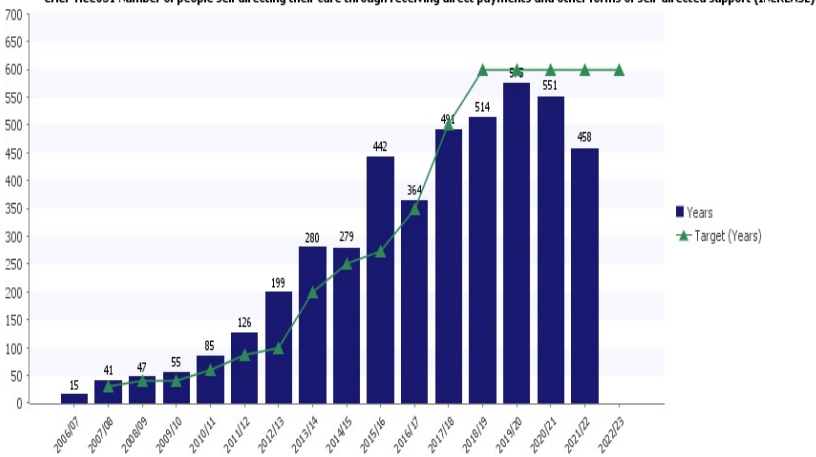

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note								
INCREASE* - To measure the proportion of children and young people subject to child protection who have been offered advocacy.	2021/22	62%	100%	Red	↓	<p>HSCP-ADV-01 INCREASE - Percentage of children subject to child protection who have been offered advocacy</p> <table border="1"> <caption>Chart Data: Percentage of children subject to child protection who have been offered advocacy</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>63%</td> </tr> <tr> <td>2021/22</td> <td>62%</td> </tr> <tr> <td>Target (Years)</td> <td>100%</td> </tr> </tbody> </table>	Year	Percentage	2020/21	63%	2021/22	62%	Target (Years)	100%	<p>Whilst service provision is beginning to resume to pre-pandemic levels, there is still an ongoing impact of Covid on our ability to engage with children and young people the way we did under pre-lockdown conditions. We continue to see more consistent offer of advocacy to children subject to child protection.</p>
Year	Percentage														
2020/21	63%														
2021/22	62%														
Target (Years)	100%														

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																																		
<p>To measure the impact of Signs of Safety in increasing safety for children (financial year). Baseline information will be collated going forward.</p>	2021/22	83.75%	100%	Red		<p>HSCP-505-01 INCREASE - Percentage of children with child protection plans assessed by the multi-agency team as having an increase in their scaled level of safety at three monthly review periods</p>  <table border="1"> <caption>HSCP-505-01 INCREASE Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>87.5%</td> </tr> <tr> <td>2021/22</td> <td>83.75%</td> </tr> <tr> <td>Target (Years)</td> <td>100%</td> </tr> </tbody> </table>	Year	Percentage	2020/21	87.5%	2021/22	83.75%	Target (Years)	100%	<p>All Review CP Planning Meetings (previously known as Review CP Case Conferences) held in Q1 and Q3 of 2021/2022 had an increased score in safety for the children. In Q2, seven out of the nine meetings saw an increase in the safety of the child, however for two the risk increased and appropriate measures were taken to safeguard the children. In Q4, four out of seven meetings, saw an increase in the average safety scaling with one child's safety scaling remaining the same as the previous CP Planning Meeting. Two children's average safety scaling was impacted by the parents' understanding of the seriousness of the concerns.</p>																										
Year	Percentage																																								
2020/21	87.5%																																								
2021/22	83.75%																																								
Target (Years)	100%																																								
<p>DECREASE - Percentage of children looked after away from home who experience 3 or more placement moves</p>	2021/22	1.8%	11.0%	Green		<p>SOA09PI - 004.1 Percentage of children looked after away from home who experience 3 or more placement moves (REDUCE)</p>  <table border="1"> <caption>SOA09PI - 004.1 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>19.0%</td></tr> <tr><td>2008/09</td><td>8.3%</td></tr> <tr><td>2009/10</td><td>6.1%</td></tr> <tr><td>2010/11</td><td>4.5%</td></tr> <tr><td>2011/12</td><td>5.0%</td></tr> <tr><td>2012/13</td><td>5.8%</td></tr> <tr><td>2013/14</td><td>4.7%</td></tr> <tr><td>2014/15</td><td>4.1%</td></tr> <tr><td>2015/16</td><td>1.1%</td></tr> <tr><td>2016/17</td><td>7.1%</td></tr> <tr><td>2017/18</td><td>1.2%</td></tr> <tr><td>2018/19</td><td>1.4%</td></tr> <tr><td>2019/20</td><td>0.0%</td></tr> <tr><td>2020/21</td><td>1.2%</td></tr> <tr><td>2021/22</td><td>1.8%</td></tr> <tr> <td>Target (Years)</td> <td>15.0%</td> </tr> </tbody> </table>	Year	Percentage	2007/08	19.0%	2008/09	8.3%	2009/10	6.1%	2010/11	4.5%	2011/12	5.0%	2012/13	5.8%	2013/14	4.7%	2014/15	4.1%	2015/16	1.1%	2016/17	7.1%	2017/18	1.2%	2018/19	1.4%	2019/20	0.0%	2020/21	1.2%	2021/22	1.8%	Target (Years)	15.0%	<p>Two children had 3 or more placement moves in the reporting year (114 children looked after between 01.04.21 and 31.03.22).</p>
Year	Percentage																																								
2007/08	19.0%																																								
2008/09	8.3%																																								
2009/10	6.1%																																								
2010/11	4.5%																																								
2011/12	5.0%																																								
2012/13	5.8%																																								
2013/14	4.7%																																								
2014/15	4.1%																																								
2015/16	1.1%																																								
2016/17	7.1%																																								
2017/18	1.2%																																								
2018/19	1.4%																																								
2019/20	0.0%																																								
2020/21	1.2%																																								
2021/22	1.8%																																								
Target (Years)	15.0%																																								

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																						
<p>INCREASE - Children and young people starting treatment for specialist Child and Adolescent Mental Health Services within 18 weeks of referral</p>	<p>2021/22</p>	<p>55%</p>	<p>90%</p>	<p>Red</p>		<p>HSCP-SP18-CAMHS Children and young people commencing treatment for specialist CAMHS within 18 weeks of referral (INCREASE)</p>  <table border="1"> <caption>HSCP-SP18-CAMHS Children and young people commencing treatment for specialist CAMHS within 18 weeks of referral (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>74%</td> </tr> <tr> <td>2020/21</td> <td>78%</td> </tr> <tr> <td>2021/22</td> <td>61%</td> </tr> <tr> <td>2022/23</td> <td>55%</td> </tr> <tr> <td>Target (Years)</td> <td>90%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	74%	2020/21	78%	2021/22	61%	2022/23	55%	Target (Years)	90%	<p>Average weekly data 2021/22. Performance has deteriorated against last year's figure (61%) this is thought to be due to the effects of the continuing Covid pandemic.</p>										
Year	Percentage																												
2019/20	74%																												
2020/21	78%																												
2021/22	61%																												
2022/23	55%																												
Target (Years)	90%																												
<p>DECREASE -Child & Adolescent Mental Health - longest wait in weeks at month end</p>	<p>2021/22</p>	<p>41</p>	<p>18</p>	<p>Red</p>		<p>CHCP-CSP-CAMHS Child & Adolescent Mental Health - longest wait in weeks at month end (REDUCE)</p>  <table border="1"> <caption>CHCP-CSP-CAMHS Child & Adolescent Mental Health - longest wait in weeks at month end (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Longest Wait (Weeks)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>15</td> </tr> <tr> <td>2014/15</td> <td>18</td> </tr> <tr> <td>2015/16</td> <td>16</td> </tr> <tr> <td>2016/17</td> <td>31</td> </tr> <tr> <td>2017/18</td> <td>35</td> </tr> <tr> <td>2018/19</td> <td>34</td> </tr> <tr> <td>2019/20</td> <td>33</td> </tr> <tr> <td>2020/21</td> <td>34</td> </tr> <tr> <td>2021/22</td> <td>41</td> </tr> <tr> <td>Target (Years)</td> <td>18</td> </tr> </tbody> </table>	Year	Longest Wait (Weeks)	2013/14	15	2014/15	18	2015/16	16	2016/17	31	2017/18	35	2018/19	34	2019/20	33	2020/21	34	2021/22	41	Target (Years)	18	<p>Data is average monthly longest wait. Compares to 34 in 2020/21.</p>
Year	Longest Wait (Weeks)																												
2013/14	15																												
2014/15	18																												
2015/16	16																												
2016/17	31																												
2017/18	35																												
2018/19	34																												
2019/20	33																												
2020/21	34																												
2021/22	41																												
Target (Years)	18																												

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																										
<p>INCREASE - Accommodated children will wait no longer than 6 months for a Looked After Review meeting to make a permanence recommendation</p>	<p>2021/22</p>	<p>94%</p>	<p>95%</p>	<p>Green</p>		<p>CP-1618-LACREV2 Looked After Children away from home will have a LAC Review</p>  <table border="1"> <caption>CP-1618-LACREV2 Looked After Children away from home will have a LAC Review</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>100%</td> </tr> <tr> <td>2018/19</td> <td>83%</td> </tr> <tr> <td>2019/20</td> <td>94%</td> </tr> <tr> <td>2020/21</td> <td>74%</td> </tr> <tr> <td>2021/22</td> <td>94%</td> </tr> <tr> <td>2022/23</td> <td>94%</td> </tr> </tbody> </table>	Year	Percentage	2017/18	100%	2018/19	83%	2019/20	94%	2020/21	74%	2021/22	94%	2022/23	94%	<p>Of the 17 children who are looked after in this period, 16 have waited no longer than 6 months for a Looked After review to make a permanence recommendation. This is lower than the aim of 95% however COVID -19 restrictions had an impact on the ability to carry out assessments in relation to permanence with children and families within timescales.</p>												
Year	Percentage																																
2017/18	100%																																
2018/19	83%																																
2019/20	94%																																
2020/21	74%																																
2021/22	94%																																
2022/23	94%																																
<p>SCHN09: Balance of Care for looked after children: % of children being looked after in the Community</p>	<p>2020/21</p>	<p>91.1%</p>	<p>Data Only</p>	<p>Data Only</p>		<p>SCHN09 Balance of Care for looked after children: % of children being looked after in the Community (INCREASE)</p>  <table border="1"> <caption>SCHN09 Balance of Care for looked after children: % of children being looked after in the Community (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>95.5%</td> </tr> <tr> <td>2011/12</td> <td>92.0%</td> </tr> <tr> <td>2012/13</td> <td>94.7%</td> </tr> <tr> <td>2013/14</td> <td>92.6%</td> </tr> <tr> <td>2014/15</td> <td>94.5%</td> </tr> <tr> <td>2015/16</td> <td>95.4%</td> </tr> <tr> <td>2016/17</td> <td>91.5%</td> </tr> <tr> <td>2017/18</td> <td>93.6%</td> </tr> <tr> <td>2018/19</td> <td>94.9%</td> </tr> <tr> <td>2019/20</td> <td>94.3%</td> </tr> <tr> <td>2020/21</td> <td>91.1%</td> </tr> <tr> <td>2022/23</td> <td>91.1%</td> </tr> </tbody> </table>	Year	Percentage	2010/11	95.5%	2011/12	92.0%	2012/13	94.7%	2013/14	92.6%	2014/15	94.5%	2015/16	95.4%	2016/17	91.5%	2017/18	93.6%	2018/19	94.9%	2019/20	94.3%	2020/21	91.1%	2022/23	91.1%	<p>For this period we are above the national average of children who are looked after in a community rather than a residential setting. The national figure for the period was 90%. During the pandemic we saw an increase in children being looked after outwith the community, particularly for children with additional support needs.</p>
Year	Percentage																																
2010/11	95.5%																																
2011/12	92.0%																																
2012/13	94.7%																																
2013/14	92.6%																																
2014/15	94.5%																																
2015/16	95.4%																																
2016/17	91.5%																																
2017/18	93.6%																																
2018/19	94.9%																																
2019/20	94.3%																																
2020/21	91.1%																																
2022/23	91.1%																																

2. Working together with people to maintain their independence

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note
<p>INCREASE - Number of people self directing their care through receiving direct payments and other forms of self-directed support.</p>	<p>2021/22</p>	<p>458</p>	<p>600</p>	<p>Red</p>		<p>CHCP HCC051 Number of people self directing their care through receiving direct payments and other forms of self-directed support (INCREASE)</p> 	<p>Provisional data calculated from the annual Social Care return for 2021/22 shows a total of 458 people were in receipt of SDS 1 and 2 Option payments. A further 688 people were covered under SDS Option 3.</p>
<p>INCREASE - Percentage of those whose care need has reduced following re-ablement / rehabilitation</p>	<p>2021/22</p>	<p>60%</p>	<p>60%</p>	<p>Green</p>		<p>OD2CHCP6-0102 Percentage of those whose care need has reduced following re-ablement / rehabilitation</p> 	<p>There were a total of 195 re-ablement clients this year, 39 remained open at end year. Of the completed cases, 94 were discharged with a reduced or no service; 43 were discharged with the same service and 2 were discharged with increased services (with a further 6 still waiting for services to start). Additionally 4 people were re-admitted to hospital, and a further 7 died. Performance in this regard has significantly increased on the 2020/21 (43%) outturn, and we are now reaching the performance target on this indicator.</p>

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
<p>INCREASE - Percentage of people aged 65+ who live in housing rather than a care home or hospital</p>	<p>2020/21</p>	<p>97%</p>	<p>97%</p>	<p>Green</p>		<p>HSCP-MSG-Home Percentage of people aged 65+ who live in housing rather than a care home or hospital</p>  <table border="1"> <caption>HSCP-MSG-Home Percentage of people aged 65+ who live in housing rather than a care home or hospital</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>95.3%</td></tr> <tr><td>2011/12</td><td>95.3%</td></tr> <tr><td>2012/13</td><td>96.0%</td></tr> <tr><td>2013/14</td><td>96.2%</td></tr> <tr><td>2014/15</td><td>96.4%</td></tr> <tr><td>2015/16</td><td>96.6%</td></tr> <tr><td>2016/17</td><td>96.6%</td></tr> <tr><td>2017/18</td><td>96.5%</td></tr> <tr><td>2018/19</td><td>96.4%</td></tr> <tr><td>2019/20</td><td>96.4%</td></tr> <tr><td>2020/21</td><td>96.6%</td></tr> <tr><td>2021/22</td><td>96.6%</td></tr> <tr><td>2022/23</td><td>96.6%</td></tr> </tbody> </table>	Year	Percentage	2010/11	95.3%	2011/12	95.3%	2012/13	96.0%	2013/14	96.2%	2014/15	96.4%	2015/16	96.6%	2016/17	96.6%	2017/18	96.5%	2018/19	96.4%	2019/20	96.4%	2020/21	96.6%	2021/22	96.6%	2022/23	96.6%	<p>Latest data released June 2022. Indicator is still under development by Scottish Government and may change in future. Due to different configurations of services, figures for the hospital/hospice categories may not be comparable across partnership areas. Figure comprises 91.2% of people living unsupported at home, with a further 5.4% being supported to live at home. (Source: Scottish Govt MSG June 2022)</p>
Year	Percentage																																		
2010/11	95.3%																																		
2011/12	95.3%																																		
2012/13	96.0%																																		
2013/14	96.2%																																		
2014/15	96.4%																																		
2015/16	96.6%																																		
2016/17	96.6%																																		
2017/18	96.5%																																		
2018/19	96.4%																																		
2019/20	96.4%																																		
2020/21	96.6%																																		
2021/22	96.6%																																		
2022/23	96.6%																																		
<p>Health and Social Care Integration - Core Suite of Indicators NI-18: The number of adults (18+) receiving personal care at home or direct payments for personal care, as a percentage of the total number of adults needing care.</p>	<p>2020/21</p>	<p>58%</p>	<p>63%</p>	<p>Amber</p>		<p>HSCP-NI-18 Percentage of adults with intensive care needs receiving care at home</p>  <table border="1"> <caption>HSCP-NI-18 Percentage of adults with intensive care needs receiving care at home</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>72%</td></tr> <tr><td>2011/12</td><td>64%</td></tr> <tr><td>2012/13</td><td>64%</td></tr> <tr><td>2013/14</td><td>61%</td></tr> <tr><td>2014/15</td><td>61%</td></tr> <tr><td>2015/16</td><td>59%</td></tr> <tr><td>2016/17</td><td>63%</td></tr> <tr><td>2017/18</td><td>64%</td></tr> <tr><td>2018/19</td><td>64%</td></tr> <tr><td>2019/20</td><td>57%</td></tr> <tr><td>2020/21</td><td>58%</td></tr> <tr><td>2021/22</td><td>64%</td></tr> <tr><td>2022/23</td><td>65%</td></tr> </tbody> </table>	Year	Percentage	2010/11	72%	2011/12	64%	2012/13	64%	2013/14	61%	2014/15	61%	2015/16	59%	2016/17	63%	2017/18	64%	2018/19	64%	2019/20	57%	2020/21	58%	2021/22	64%	2022/23	65%	<p>In comparison Scotland figure for 2020 was 62.9% Data relates to all adults receiving care at home against care home residents and those receiving continuing care in acute settings. A change in reporting for 2019/20 meant that reported care home residents increased impacting on performance for this indicator. We have also been delivering on our policy to prioritise support to our most vulnerable residents and reducing the number of clients with small care packages. In the reporting period we continued to work to minimise ongoing support needs for individuals, employing additional OT resource to strengthen our reablement approach. We continue to improve our internal data and closely monitor patterns of demand for care at home. Data published March 2022 (Source: Public Health</p>
Year	Percentage																																		
2010/11	72%																																		
2011/12	64%																																		
2012/13	64%																																		
2013/14	61%																																		
2014/15	61%																																		
2015/16	59%																																		
2016/17	63%																																		
2017/18	64%																																		
2018/19	64%																																		
2019/20	57%																																		
2020/21	58%																																		
2021/22	64%																																		
2022/23	65%																																		

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
							Scotland).																												
INCREASE - People reporting 'living where you/as you want to live' needs met (%)	2021/22	89%	90%	Green	↓	<p>HSCP-TP-5 People reporting 'living where you/as you want to live' needs met (%)</p> <table border="1"> <caption>HSCP-TP-5 People reporting 'living where you/as you want to live' needs met (%)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2009/10</td><td>96%</td></tr> <tr><td>2010/11</td><td>88%</td></tr> <tr><td>2011/12</td><td>94%</td></tr> <tr><td>2012/13</td><td>89%</td></tr> <tr><td>2013/14</td><td>95%</td></tr> <tr><td>2014/15</td><td>79%</td></tr> <tr><td>2015/16</td><td>78%</td></tr> <tr><td>2016/17</td><td>79%</td></tr> <tr><td>2017/18</td><td>84%</td></tr> <tr><td>2018/19</td><td>92%</td></tr> <tr><td>2019/20</td><td>88%</td></tr> <tr><td>2020/21</td><td>91%</td></tr> <tr><td>2021/22</td><td>89%</td></tr> </tbody> </table>	Year	Value (%)	2009/10	96%	2010/11	88%	2011/12	94%	2012/13	89%	2013/14	95%	2014/15	79%	2015/16	78%	2016/17	79%	2017/18	84%	2018/19	92%	2019/20	88%	2020/21	91%	2021/22	89%	In 2021/22 of the 762 valid responses 676 reported their needs met. This year's figure is down on 2020/21 (91%)
Year	Value (%)																																		
2009/10	96%																																		
2010/11	88%																																		
2011/12	94%																																		
2012/13	89%																																		
2013/14	95%																																		
2014/15	79%																																		
2015/16	78%																																		
2016/17	79%																																		
2017/18	84%																																		
2018/19	92%																																		
2019/20	88%																																		
2020/21	91%																																		
2021/22	89%																																		
Direct payments spend on adults 18+ as a % of total social work spend on adults 18+	2020/21	8.69%		Data Only	↑	<p>SWO2 Self Directed Support spend on adults 18+ as a % of total social work spend on adults 18+ (INCREASE)</p> <table border="1"> <caption>SWO2 Self Directed Support spend on adults 18+ as a % of total social work spend on adults 18+ (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>1.2%</td></tr> <tr><td>2011/12</td><td>3.3%</td></tr> <tr><td>2012/13</td><td>2.4%</td></tr> <tr><td>2013/14</td><td>3.01%</td></tr> <tr><td>2014/15</td><td>5.4%</td></tr> <tr><td>2015/16</td><td>5.76%</td></tr> <tr><td>2016/17</td><td>6.63%</td></tr> <tr><td>2017/18</td><td>7.52%</td></tr> <tr><td>2018/19</td><td>8.15%</td></tr> <tr><td>2019/20</td><td>8.44%</td></tr> <tr><td>2020/21</td><td>8.69%</td></tr> </tbody> </table>	Year	Value (%)	2010/11	1.2%	2011/12	3.3%	2012/13	2.4%	2013/14	3.01%	2014/15	5.4%	2015/16	5.76%	2016/17	6.63%	2017/18	7.52%	2018/19	8.15%	2019/20	8.44%	2020/21	8.69%	This is the latest available data for this indicator. We continue to perform well on this measure, % spend on SDS continued to improve (up from 8.44% for 2019/20) This compares to a national average of 8% (Source: Improvement Service March 2022)				
Year	Value (%)																																		
2010/11	1.2%																																		
2011/12	3.3%																																		
2012/13	2.4%																																		
2013/14	3.01%																																		
2014/15	5.4%																																		
2015/16	5.76%																																		
2016/17	6.63%																																		
2017/18	7.52%																																		
2018/19	8.15%																																		
2019/20	8.44%																																		
2020/21	8.69%																																		

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
SW03: Percentage of people aged 65+ with intensive needs (plus 10 hours) receiving care at home.	2020/21	62.2%	62.0%	Green	↑	<p>SW03a % of people aged 65 or over with long term care needs receiving personal care at home (LGBF)</p> <table border="1"> <caption>SW03a % of people aged 65 or over with long term care needs receiving personal care at home (LGBF)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2009/10</td><td>50.7%</td></tr> <tr><td>2010/11</td><td>60.4%</td></tr> <tr><td>2011/12</td><td>61.0%</td></tr> <tr><td>2012/13</td><td>59.7%</td></tr> <tr><td>2013/14</td><td>59.5%</td></tr> <tr><td>2014/15</td><td>59.7%</td></tr> <tr><td>2015/16</td><td>60.0%</td></tr> <tr><td>2016/17</td><td>61.1%</td></tr> <tr><td>2017/18</td><td>59.8%</td></tr> <tr><td>2018/19</td><td>57.4%</td></tr> <tr><td>2019/20</td><td>57.6%</td></tr> <tr><td>2020/21</td><td>62.2%</td></tr> <tr><td>2021/22</td><td>62.2%</td></tr> </tbody> </table>	Year	Value (%)	2009/10	50.7%	2010/11	60.4%	2011/12	61.0%	2012/13	59.7%	2013/14	59.5%	2014/15	59.7%	2015/16	60.0%	2016/17	61.1%	2017/18	59.8%	2018/19	57.4%	2019/20	57.6%	2020/21	62.2%	2021/22	62.2%	The LGBF data shows that our performance has improved slightly compared with the previous year (57.6%). This compares to a national average of 61.7% The provision of quality care at home to support people to live independently and well in their own homes remains a key priority for the partnership and ongoing improvement of our care at home services continues. (Source: Improvement Service March 2022)
Year	Value (%)																																		
2009/10	50.7%																																		
2010/11	60.4%																																		
2011/12	61.0%																																		
2012/13	59.7%																																		
2013/14	59.5%																																		
2014/15	59.7%																																		
2015/16	60.0%																																		
2016/17	61.1%																																		
2017/18	59.8%																																		
2018/19	57.4%																																		
2019/20	57.6%																																		
2020/21	62.2%																																		
2021/22	62.2%																																		

3. Working together to support mental health and well-being

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
INCREASE - % of service users moving from treatment to recovery service.	2021/22	9%	10%	Red	↑	<p>HSCP-ADP-12 % of service users moving from drug treatment to recovery service</p> <table border="1"> <caption>HSCP-ADP-12 % of service users moving from drug treatment to recovery service</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>17%</td></tr> <tr><td>2012/13</td><td>10%</td></tr> <tr><td>2013/14</td><td>12%</td></tr> <tr><td>2014/15</td><td>7%</td></tr> <tr><td>2015/16</td><td>13%</td></tr> <tr><td>2016/17</td><td>9%</td></tr> <tr><td>2017/18</td><td>12%</td></tr> <tr><td>2018/19</td><td>22%</td></tr> <tr><td>2019/20</td><td>14%</td></tr> <tr><td>2020/21</td><td>6%</td></tr> <tr><td>2021/22</td><td>9%</td></tr> </tbody> </table>	Year	Value (%)	2011/12	17%	2012/13	10%	2013/14	12%	2014/15	7%	2015/16	13%	2016/17	9%	2017/18	12%	2018/19	22%	2019/20	14%	2020/21	6%	2021/22	9%	Of the total 330 referral caseload in 2021/22, 31 were transferred to the Recovery Team over the year. This is an increase on the 2020/21 figure of 6% (where only 19 individuals moved from treatment to recovery services, due chiefly to COVID restrictions and reduced staffing levels).
Year	Value (%)																														
2011/12	17%																														
2012/13	10%																														
2013/14	12%																														
2014/15	7%																														
2015/16	13%																														
2016/17	9%																														
2017/18	12%																														
2018/19	22%																														
2019/20	14%																														
2020/21	6%																														
2021/22	9%																														

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow		Latest Note																																				
DECREASE - Mental health hospital admissions (age standardised rate per 1,000 population)	2020/21	1.4	2.3	Green	↑	<p>SOA09P1 - 006.2 Mental health hospital admissions (age standardised rate per 1,000 population) (REDUCE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Rate per 1,000 population</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>3.1</td></tr> <tr><td>2015/16</td><td>3.2</td></tr> <tr><td>2016/17</td><td>3.1</td></tr> <tr><td>2017/18</td><td>3.1</td></tr> <tr><td>2018/19</td><td>2.4</td></tr> <tr><td>2019/20</td><td>1.8</td></tr> <tr><td>2020/21</td><td>2.9</td></tr> <tr><td>2021/22</td><td>2.5</td></tr> <tr><td>2022/23</td><td>2.4</td></tr> <tr><td>2023/24</td><td>2.9</td></tr> <tr><td>2024/25</td><td>2.6</td></tr> <tr><td>2025/26</td><td>3.1</td></tr> <tr><td>2026/27</td><td>1.5</td></tr> <tr><td>2027/28</td><td>1.5</td></tr> <tr><td>2028/29</td><td>1.5</td></tr> <tr><td>2029/30</td><td>1.6</td></tr> <tr><td>2030/31</td><td>1.4</td></tr> </tbody> </table>	Year	Rate per 1,000 population	2014/15	3.1	2015/16	3.2	2016/17	3.1	2017/18	3.1	2018/19	2.4	2019/20	1.8	2020/21	2.9	2021/22	2.5	2022/23	2.4	2023/24	2.9	2024/25	2.6	2025/26	3.1	2026/27	1.5	2027/28	1.5	2028/29	1.5	2029/30	1.6	2030/31	1.4	<p>Latest data for 2020/21 for non-psychiatric admissions 145.74 (1.45 per 1,000) this is up slightly down from 2019/20 (1.6 per 1,000) but up on 2018/19 (1.5 per 1,000). In comparison East Dunbartonshire's rate is 1.8 per 1,000 in 2021.20 and 2019/20</p> <p>(Source: Public Health Scotland November 2021)</p>
Year	Rate per 1,000 population																																										
2014/15	3.1																																										
2015/16	3.2																																										
2016/17	3.1																																										
2017/18	3.1																																										
2018/19	2.4																																										
2019/20	1.8																																										
2020/21	2.9																																										
2021/22	2.5																																										
2022/23	2.4																																										
2023/24	2.9																																										
2024/25	2.6																																										
2025/26	3.1																																										
2026/27	1.5																																										
2027/28	1.5																																										
2028/29	1.5																																										
2029/30	1.6																																										
2030/31	1.4																																										
INCREASE - Percentage of people waiting no longer than 18 weeks for access to psychological therapies	2021/22	76%	90%	Red	↑	<p>HSCP-LDP1718 Psychological therapies - Percentage of people waiting no longer than 18 weeks for access (INCREASE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>97%</td></tr> <tr><td>2012/13</td><td>58%</td></tr> <tr><td>2013/14</td><td>91%</td></tr> <tr><td>2014/15</td><td>96%</td></tr> <tr><td>2015/16</td><td>96%</td></tr> <tr><td>2016/17</td><td>56%</td></tr> <tr><td>2017/18</td><td>80%</td></tr> <tr><td>2018/19</td><td>55%</td></tr> <tr><td>2019/20</td><td>65%</td></tr> <tr><td>2020/21</td><td>74%</td></tr> <tr><td>2021/22</td><td>76%</td></tr> </tbody> </table>	Year	Percentage	2011/12	97%	2012/13	58%	2013/14	91%	2014/15	96%	2015/16	96%	2016/17	56%	2017/18	80%	2018/19	55%	2019/20	65%	2020/21	74%	2021/22	76%	<p>Performance for 2021-22 is 76%, which is the average of weekly data during 2021/22. The proportion of people accessing psychological therapies within the 18-week target is still below target (90%) and has also fallen slightly on the 2020/21 figure (74%). There has been considerable work to bring waiting times down (and performance had improved significantly in December 2021 to 87%). Intensive improvement work began in August 2021 and the focus has been on addressing the longest waits. In the Adult Mental Health Team, the longest wait has reduced from 40 weeks in November to 35 weeks in March; longest waits in the Primary Care Mental Health Team have reduced from 31 to 28 weeks and in the Older People's Mental Health Team reduced from 34 weeks to 26 weeks at current time). A number of factors have contributed to latter</p>												
Year	Percentage																																										
2011/12	97%																																										
2012/13	58%																																										
2013/14	91%																																										
2014/15	96%																																										
2015/16	96%																																										
2016/17	56%																																										
2017/18	80%																																										
2018/19	55%																																										
2019/20	65%																																										
2020/21	74%																																										
2021/22	76%																																										

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow		Latest Note																																							
							increase in waits including (a) a reduction in CBT Therapist hours due to long term staff sickness and multiple episodes of short-term staff absence (Covid-related); vacancies in counsellor and mental health practitioner roles. In addition, contingency planning for the Omicron Covid-19 variant resulted in a short pause to services which caused a further increase in waiting times.																																							
Achieve agreed number of screenings using the setting-appropriate screening tool and appropriate alcohol brief intervention, in line with SIGN 74 guidelines.	2021/22	0	419	Red	↓	<p style="text-align: center;">HSCP-ADP02bi Alcohol brief interventions - Brief interventions delivered</p> <table border="1"> <caption>HSCP-ADP02bi Alcohol brief interventions - Brief interventions delivered</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>538</td><td>419</td></tr> <tr><td>2011/12</td><td>463</td><td>419</td></tr> <tr><td>2012/13</td><td>440</td><td>419</td></tr> <tr><td>2013/14</td><td>306</td><td>419</td></tr> <tr><td>2014/15</td><td>579</td><td>419</td></tr> <tr><td>2015/16</td><td>1268</td><td>419</td></tr> <tr><td>2016/17</td><td>468</td><td>419</td></tr> <tr><td>2017/18</td><td>331</td><td>419</td></tr> <tr><td>2018/19</td><td>93</td><td>419</td></tr> <tr><td>2019/20</td><td>33</td><td>419</td></tr> <tr><td>2020/21</td><td>5</td><td>419</td></tr> <tr><td>2021/22</td><td>0</td><td>419</td></tr> </tbody> </table>	Year	Years	Target (Years)	2010/11	538	419	2011/12	463	419	2012/13	440	419	2013/14	306	419	2014/15	579	419	2015/16	1268	419	2016/17	468	419	2017/18	331	419	2018/19	93	419	2019/20	33	419	2020/21	5	419	2021/22	0	419	There has been no ABI delivery due to pandemic restrictions. The ABI work is being commissioned out in the coming months to get this work progressing again.
Year	Years	Target (Years)																																												
2010/11	538	419																																												
2011/12	463	419																																												
2012/13	440	419																																												
2013/14	306	419																																												
2014/15	579	419																																												
2015/16	1268	419																																												
2016/17	468	419																																												
2017/18	331	419																																												
2018/19	93	419																																												
2019/20	33	419																																												
2020/21	5	419																																												
2021/22	0	419																																												

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow		Latest Note																								
Percentage of people with alcohol and/or drug problems accessing recovery-focused treatment within three weeks.	2021/22	94.6%	90.0%	Green	↑	<p style="text-align: center;">HSCP-ADP-05 Percentage of people with alcohol and/or drug problems accessing recovery-focused treatment within three weeks.</p> <table border="1"> <caption>HSCP-ADP-05 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>88.9%</td></tr> <tr><td>2012/13</td><td>94.1%</td></tr> <tr><td>2013/14</td><td>94.1%</td></tr> <tr><td>2014/15</td><td>94.1%</td></tr> <tr><td>2015/16</td><td>94.1%</td></tr> <tr><td>2016/17</td><td>94.1%</td></tr> <tr><td>2017/18</td><td>93.0%</td></tr> <tr><td>2018/19</td><td>92.4%</td></tr> <tr><td>2019/20</td><td>71.7%</td></tr> <tr><td>2020/21</td><td>69.0%</td></tr> <tr><td>2021/22</td><td>94.6%</td></tr> </tbody> </table>	Year	Percentage	2011/12	88.9%	2012/13	94.1%	2013/14	94.1%	2014/15	94.1%	2015/16	94.1%	2016/17	94.1%	2017/18	93.0%	2018/19	92.4%	2019/20	71.7%	2020/21	69.0%	2021/22	94.6%	<p>Community Addictions Services have achieved the waiting times target over the course of 2021-22. In Quarter 1, 94.1% of those newly referred began treatment in 3 weeks or less, 98.3% was achieved in quarters 2 and 100% in Quarter 3. This is an improvement on 2020-21 performance of 69%. Quarter 4 data (currently estimated at 86%), and therefore annual figure, is yet to be verified and published by Public Health Scotland but current estimate represents overall improvement. This improvement has been achieved during a period where the caseload has increased by 15% (from 363 in April 2021 to 420 in April 2022). Key vacancies within the team have been filled, increasing capacity. In addition, where opiate use is identified at point of referral, joint assessment with the team medical officer is arranged to enable more rapid start of treatment in these cases.</p>
Year	Percentage																														
2011/12	88.9%																														
2012/13	94.1%																														
2013/14	94.1%																														
2014/15	94.1%																														
2015/16	94.1%																														
2016/17	94.1%																														
2017/18	93.0%																														
2018/19	92.4%																														
2019/20	71.7%																														
2020/21	69.0%																														
2021/22	94.6%																														

4. Working together to meet people's healthcare needs																					
Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note														
DECREASE - people (18+) waiting more than 3 days to be discharged from hospital into a more appropriate care setting (NHSGGC data)	2021/22	7	0	Red	↓	<p>HSCP-GGC-DD3 Delayed discharge (NHSGGC data): people (18+) waiting more than 3 days to be discharged from hospital into a more appropriate care setting (REDUCE)</p> <table border="1"> <caption>HSCP-GGC-DD3 Delayed discharge (NHSGGC data)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>4</td> </tr> <tr> <td>2018/19</td> <td>4</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>3</td> </tr> <tr> <td>2021/22</td> <td>7</td> </tr> </tbody> </table>	Year	Value	2017/18	4	2018/19	4	2019/20	5	2020/21	3	2021/22	7	Data is quarterly average to March 2021. (Quarterly figures range from 3 to 10 over the period.) This compares to an outturn of 3 in 2020/21.		
Year	Value																				
2017/18	4																				
2018/19	4																				
2019/20	5																				
2020/21	3																				
2021/22	7																				
DECREASE - people (18+) waiting more than 3 days to be discharged from hospital into a more appropriate care setting including AWI (ISD data)	2021/22	12	0	Red	↓	<p>HSCP-HWBO-DD3 Delayed discharges (ISD data): Adults waiting more than 3 days to be discharged from hospital into a more appropriate care setting (REDUCE)</p> <table border="1"> <caption>HSCP-HWBO-DD3 Delayed discharges (ISD data)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>5</td> </tr> <tr> <td>2017/18</td> <td>5</td> </tr> <tr> <td>2018/19</td> <td>6</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>7</td> </tr> <tr> <td>2021/22</td> <td>12</td> </tr> </tbody> </table>	Year	Value	2016/17	5	2017/18	5	2018/19	6	2019/20	5	2020/21	7	2021/22	12	Figure relates to the annual monthly average. It has risen from 7 in 2020/21 though this can be attributed to the additional difficulties in discharging people from hospital during the Covid-19 pandemic combined with increasing numbers of Adults with Incapacity. Latest data at May 2022 (ISD)
Year	Value																				
2016/17	5																				
2017/18	5																				
2018/19	6																				
2019/20	5																				
2020/21	7																				
2021/22	12																				

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
<p>DECREASE - Delayed discharges (ISD) bed days lost to delayed discharge (REDUCE)</p>	<p>2021/22</p>	<p>4,546</p>	<p>1,893</p>	<p>Red</p>		<p>HSCP-HWB0-DD-ALL Delayed discharges (ISD) bed days lost to delayed discharge for adults (incl AWI's) (REDUCE)</p>  <table border="1"> <caption>HSCP-HWB0-DD-ALL Delayed discharges (ISD) bed days lost to delayed discharge for adults (incl AWI's) (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2009/10</td><td>4,829</td></tr> <tr><td>2010/11</td><td>364</td></tr> <tr><td>2011/12</td><td></td></tr> <tr><td>2012/13</td><td></td></tr> <tr><td>2013/14</td><td></td></tr> <tr><td>2014/15</td><td>3,844</td></tr> <tr><td>2015/16</td><td>2,366</td></tr> <tr><td>2016/17</td><td>2,704</td></tr> <tr><td>2017/18</td><td>1,860</td></tr> <tr><td>2018/19</td><td>2,284</td></tr> <tr><td>2019/20</td><td>1,788</td></tr> <tr><td>2020/21</td><td>2,324</td></tr> <tr><td>2021/22</td><td>4,546</td></tr> </tbody> </table>	Year	Value	2009/10	4,829	2010/11	364	2011/12		2012/13		2013/14		2014/15	3,844	2015/16	2,366	2016/17	2,704	2017/18	1,860	2018/19	2,284	2019/20	1,788	2020/21	2,324	2021/22	4,546	<p>Bed days lost to delayed discharge have seen a significant rise this year, almost doubling from 2.324 in 2020/21 (Source: ISD May 2022)</p>
Year	Value																																		
2009/10	4,829																																		
2010/11	364																																		
2011/12																																			
2012/13																																			
2013/14																																			
2014/15	3,844																																		
2015/16	2,366																																		
2016/17	2,704																																		
2017/18	1,860																																		
2018/19	2,284																																		
2019/20	1,788																																		
2020/21	2,324																																		
2021/22	4,546																																		
<p>DECREASE - No. of A & E Attendances (NHSGGC data)</p>	<p>2021/22</p>	<p>11,654</p>	<p>18,332</p>	<p>Green</p>		<p>HSCP-GGC-A&E No. of A & E Attendances (NHSGGC data) (REDUCE)</p>  <table border="1"> <caption>HSCP-GGC-A&E No. of A & E Attendances (NHSGGC data) (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>28,546</td></tr> <tr><td>2015/16</td><td>25,300</td></tr> <tr><td>2016/17</td><td></td></tr> <tr><td>2017/18</td><td>12,587</td></tr> <tr><td>2018/19</td><td>12,943</td></tr> <tr><td>2019/20</td><td>12,748</td></tr> <tr><td>2020/21</td><td>9,854</td></tr> <tr><td>2021/22</td><td>11,654</td></tr> <tr><td>2022/23</td><td></td></tr> </tbody> </table>	Year	Value	2014/15	28,546	2015/16	25,300	2016/17		2017/18	12,587	2018/19	12,943	2019/20	12,748	2020/21	9,854	2021/22	11,654	2022/23		<p>This is a significant increase on 2020/21 (9,854) and represents 18.3% increase on 2020/21. Data from NHSGGC monthly dashboard.</p>								
Year	Value																																		
2014/15	28,546																																		
2015/16	25,300																																		
2016/17																																			
2017/18	12,587																																		
2018/19	12,943																																		
2019/20	12,748																																		
2020/21	9,854																																		
2021/22	11,654																																		
2022/23																																			

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																					
<p>DECREASE - Number of Emergency Admissions: Adults (NHSGGC data)</p>	<p>2021/22</p>	<p>7,372</p>	<p>7,124</p>	<p>Amber</p>		<p>HSCP-GGC-EmerAd Number of Emergency Admissions: Adults (NHSGGC data) (REDUCE)</p>  <table border="1"> <caption>HSCP-GGC-EmerAd Number of Emergency Admissions: Adults (NHSGGC data)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>6,938</td> <td>-</td> </tr> <tr> <td>2017/18</td> <td>6,946</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>6,800</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>6,853</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>6,217</td> <td>-</td> </tr> <tr> <td>2021/22</td> <td>7,372</td> <td>7,124</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2016/17	6,938	-	2017/18	6,946	-	2018/19	6,800	-	2019/20	6,853	-	2020/21	6,217	-	2021/22	7,372	7,124	<p>Hospital admissions were lower during the pandemic period but rose when lockdown restrictions were reduced. Admissions have risen this year up from 6,217 in 2020/21. This year's figure represents 6.1% of total NHSGGC admissions, or 76.7 admissions per 1,000 population (the NHSGGC average is 102 admissions per 1,000 pop.)</p>
Year	Value	Target (Years)																										
2016/17	6,938	-																										
2017/18	6,946	-																										
2018/19	6,800	-																										
2019/20	6,853	-																										
2020/21	6,217	-																										
2021/22	7,372	7,124																										
<p>DECREASE - Occupied Bed Days (Adult – non-elective) (NHSGGC data)</p>	<p>2021/22</p>	<p>49,389</p>	<p>58,220</p>	<p>Green</p>		<p>HSCP-GGC-OBDD Occupied Bed Days (Adult – non-elective) (REDUCE)</p>  <table border="1"> <caption>HSCP-GGC-OBDD Occupied Bed Days (Adult – non-elective)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>66,792</td> <td>-</td> </tr> <tr> <td>2017/18</td> <td>67,347</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>63,068</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>61,767</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>58,336</td> <td>-</td> </tr> <tr> <td>2021/22</td> <td>49,389</td> <td>58,220</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2016/17	66,792	-	2017/18	67,347	-	2018/19	63,068	-	2019/20	61,767	-	2020/21	58,336	-	2021/22	49,389	58,220	<p>Cumulative data to Qtr 3 (April - December 2021).</p>
Year	Value	Target (Years)																										
2016/17	66,792	-																										
2017/18	67,347	-																										
2018/19	63,068	-																										
2019/20	61,767	-																										
2020/21	58,336	-																										
2021/22	49,389	58,220																										

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																
DECREASE - A & E Attendances from Care Homes (NHSGGC data)	2021/22	252	400	Green	↓	<p>HSCP-GGC-CHA&E A & E Attendances from Care Homes (NHSGGC data) (REDUCE)</p> <table border="1"> <caption>HSCP-GGC-CHA&E A & E Attendances from Care Homes (NHSGGC data)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>541</td> </tr> <tr> <td>2018/19</td> <td>430</td> </tr> <tr> <td>2019/20</td> <td>394</td> </tr> <tr> <td>2020/21</td> <td>236</td> </tr> <tr> <td>2021/22</td> <td>252</td> </tr> <tr> <td>Target (Years)</td> <td>400</td> </tr> </tbody> </table>	Year	Value	2017/18	541	2018/19	430	2019/20	394	2020/21	236	2021/22	252	Target (Years)	400	A&E attendances from Care Homes remained low over 2021-22 with fluctuation month-on-month. Though higher than 2020/21 (236) they remain significant lower than pre-pandemic levels (e.g. 394 in 2019/20).		
Year	Value																						
2017/18	541																						
2018/19	430																						
2019/20	394																						
2020/21	236																						
2021/22	252																						
Target (Years)	400																						
DECREASE - Emergency Admissions from Care Homes (NHSGGC data)	2021/22	141	240	Green	↑	<p>HSCP-GGC-CHEmerg Emergency Admissions from Care Homes (NHSGGC data) (REDUCE)</p> <table border="1"> <caption>HSCP-GGC-CHEmerg Emergency Admissions from Care Homes (NHSGGC data)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>166</td> </tr> <tr> <td>2017/18</td> <td>338</td> </tr> <tr> <td>2018/19</td> <td>261</td> </tr> <tr> <td>2019/20</td> <td>233</td> </tr> <tr> <td>2020/21</td> <td>154</td> </tr> <tr> <td>2021/22</td> <td>141</td> </tr> <tr> <td>Target (Years)</td> <td>240</td> </tr> </tbody> </table>	Year	Value	2016/17	166	2017/18	338	2018/19	261	2019/20	233	2020/21	154	2021/22	141	Target (Years)	240	Hospital admissions from care homes have been lower than expected during the pandemic period, from 233 in 2019/20 to 154 in 2020/21 and again lower this year.
Year	Value																						
2016/17	166																						
2017/18	338																						
2018/19	261																						
2019/20	233																						
2020/21	154																						
2021/22	141																						
Target (Years)	240																						

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																											
DECREASE - No. of A & E Attendances - All	2021/22	24,270	25,300	Green	↓	<p>HSCP-MSG-A&E No. of A & E Attendances - All</p> <table border="1"> <caption>HSCP-MSG-A&E No. of A & E Attendances - All</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>28,546</td> <td>-</td> </tr> <tr> <td>2015/16</td> <td>25,300</td> <td>-</td> </tr> <tr> <td>2016/17</td> <td>25,812</td> <td>-</td> </tr> <tr> <td>2017/18</td> <td>26,993</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>27,850</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>27,644</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>17,824</td> <td>17,824</td> </tr> <tr> <td>2021/22</td> <td>24,270</td> <td>-</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2014/15	28,546	-	2015/16	25,300	-	2016/17	25,812	-	2017/18	26,993	-	2018/19	27,850	-	2019/20	27,644	-	2020/21	17,824	17,824	2021/22	24,270	-	Latest data released June 2022. Compares to 2020/21 figure of 17,824. (Source: MSG Scottish Govt, May 2022)
Year	Years	Target (Years)																																
2014/15	28,546	-																																
2015/16	25,300	-																																
2016/17	25,812	-																																
2017/18	26,993	-																																
2018/19	27,850	-																																
2019/20	27,644	-																																
2020/21	17,824	17,824																																
2021/22	24,270	-																																
DECREASE - No. of A & E Attendances - Adults	2021/22	16,877	18,336	Green	↓	<p>HSCP-MSG-A&E-Ad No. of A & E Attendances - Adults</p> <table border="1"> <caption>HSCP-MSG-A&E-Ad No. of A & E Attendances - Adults</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>18,332</td> <td>-</td> </tr> <tr> <td>2016/17</td> <td>18,747</td> <td>-</td> </tr> <tr> <td>2017/18</td> <td>19,342</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>20,234</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>20,159</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>13,677</td> <td>18,336</td> </tr> <tr> <td>2021/22</td> <td>16,877</td> <td>-</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2015/16	18,332	-	2016/17	18,747	-	2017/18	19,342	-	2018/19	20,234	-	2019/20	20,159	-	2020/21	13,677	18,336	2021/22	16,877	-	Attendances have risen on 2020/21 (13,677) but remain significantly below pre-Covid levels (e.g. 2019/20 - 20,159, 2018/19 - 20,234). (Source: MSG, Scot Govt June 2022)			
Year	Years	Target (Years)																																
2015/16	18,332	-																																
2016/17	18,747	-																																
2017/18	19,342	-																																
2018/19	20,234	-																																
2019/20	20,159	-																																
2020/21	13,677	18,336																																
2021/22	16,877	-																																

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																				
<p>DECREASE - Number of Emergency Admissions: Adults (18+)</p>	<p>2021/22</p>	<p>6,772</p>	<p>7,124</p>	<p>Green</p>		<p>HSCP-MSG-EmerAd Number of Emergency Admissions: Adults</p>  <table border="1"> <caption>HSCP-MSG-EmerAd Number of Emergency Admissions: Adults</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>8,765</td></tr> <tr><td>2015/16</td><td>9,112</td></tr> <tr><td>2016/17</td><td>9,185</td></tr> <tr><td>2017/18</td><td>8,329</td></tr> <tr><td>2018/19</td><td>8,138</td></tr> <tr><td>2019/20</td><td>7,532</td></tr> <tr><td>2020/21</td><td>6,518</td></tr> <tr><td>2021/22</td><td>6,772</td></tr> <tr><td>Target (2021/22)</td><td>7,124</td></tr> </tbody> </table>	Year	Value	2014/15	8,765	2015/16	9,112	2016/17	9,185	2017/18	8,329	2018/19	8,138	2019/20	7,532	2020/21	6,518	2021/22	6,772	Target (2021/22)	7,124	<p>Interim data Jan - Mach 2022, released June 2022. (Source: MSG Scottish Govt, June 2022)</p>
Year	Value																										
2014/15	8,765																										
2015/16	9,112																										
2016/17	9,185																										
2017/18	8,329																										
2018/19	8,138																										
2019/20	7,532																										
2020/21	6,518																										
2021/22	6,772																										
Target (2021/22)	7,124																										
<p>DECREASE - Unscheduled Hospital (Acute) Bed Days: Adults (18+)</p>	<p>2021/22</p>	<p>64,318</p>	<p>58,863</p>	<p>Amber</p>		<p>HSCP-MSG-Unsched Hospital (Acute) Bed Days: Adults</p>  <table border="1"> <caption>HSCP-MSG-Unsched Hospital (Acute) Bed Days: Adults</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2018/19</td><td>60,007</td></tr> <tr><td>2019/20</td><td>62,856</td></tr> <tr><td>2020/21</td><td>58,087</td></tr> <tr><td>2021/22</td><td>64,318</td></tr> <tr><td>Target (2021/22)</td><td>58,863</td></tr> </tbody> </table>	Year	Value	2018/19	60,007	2019/20	62,856	2020/21	58,087	2021/22	64,318	Target (2021/22)	58,863	<p>Interim data Jan - Mar 2022, data corrected back to April 2021 released June 2022. (Source: MSG Scottish Govt, June 2022) Compares to 58,087 unscheduled bed days in 2020/21.</p>								
Year	Value																										
2018/19	60,007																										
2019/20	62,856																										
2020/21	58,087																										
2021/22	64,318																										
Target (2021/22)	58,863																										

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																										
<p>DECREASE - Health and Social Care Integration - Core Suite of Indicators NI-12: Emergency admission rate (per 100,000 population) for adults.</p>	2020/21	9,210		Data Only	↑	<p>HSCP-NI-12 Emergency admission rate (per 100,000 population) for adults (REDUCE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>9,682</td></tr> <tr><td>2011/12</td><td>10,527</td></tr> <tr><td>2012/13</td><td>10,676</td></tr> <tr><td>2013/14</td><td>10,493</td></tr> <tr><td>2014/15</td><td>10,729</td></tr> <tr><td>2015/16</td><td>11,404</td></tr> <tr><td>2016/17</td><td>11,425</td></tr> <tr><td>2017/18</td><td>10,497</td></tr> <tr><td>2018/19</td><td>10,342</td></tr> <tr><td>2019/20</td><td>10,438</td></tr> <tr><td>2020/21</td><td>9,210</td></tr> <tr><td>2021/22</td><td></td></tr> </tbody> </table>	Year	Value	2010/11	9,682	2011/12	10,527	2012/13	10,676	2013/14	10,493	2014/15	10,729	2015/16	11,404	2016/17	11,425	2017/18	10,497	2018/19	10,342	2019/20	10,438	2020/21	9,210	2021/22		<p>Down from 10,439 in 2019/20. In comparison the Scotland average was 10,951 for the period. Data at March 2022 (Source: Public Health Scotland)</p>
Year	Value																																
2010/11	9,682																																
2011/12	10,527																																
2012/13	10,676																																
2013/14	10,493																																
2014/15	10,729																																
2015/16	11,404																																
2016/17	11,425																																
2017/18	10,497																																
2018/19	10,342																																
2019/20	10,438																																
2020/21	9,210																																
2021/22																																	
<p>DECREASE - Health and Social Care Integration - Core Suite of Indicators NI-13: Emergency bed day rate (per 100,000) for adults</p>	2020/21	97,056	117,000	Green	↑	<p>HSCP-NI-13 Emergency bed day rate (per 100,000) for adults (REDUCE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>119,760</td></tr> <tr><td>2011/12</td><td>123,545</td></tr> <tr><td>2012/13</td><td>109,084</td></tr> <tr><td>2013/14</td><td>113,742</td></tr> <tr><td>2014/15</td><td>113,806</td></tr> <tr><td>2015/16</td><td>117,774</td></tr> <tr><td>2016/17</td><td>122,875</td></tr> <tr><td>2017/18</td><td>121,097</td></tr> <tr><td>2018/19</td><td>113,036</td></tr> <tr><td>2019/20</td><td>105,623</td></tr> <tr><td>2020/21</td><td>97,056</td></tr> <tr><td>2021/22</td><td></td></tr> </tbody> </table>	Year	Value	2010/11	119,760	2011/12	123,545	2012/13	109,084	2013/14	113,742	2014/15	113,806	2015/16	117,774	2016/17	122,875	2017/18	121,097	2018/19	113,036	2019/20	105,623	2020/21	97,056	2021/22		<p>Down from 105,544 in 2019/20. The Scotland average for the period was 100,710. Data at March 2022 (Source: Public Health Scotland)</p>
Year	Value																																
2010/11	119,760																																
2011/12	123,545																																
2012/13	109,084																																
2013/14	113,742																																
2014/15	113,806																																
2015/16	117,774																																
2016/17	122,875																																
2017/18	121,097																																
2018/19	113,036																																
2019/20	105,623																																
2020/21	97,056																																
2021/22																																	

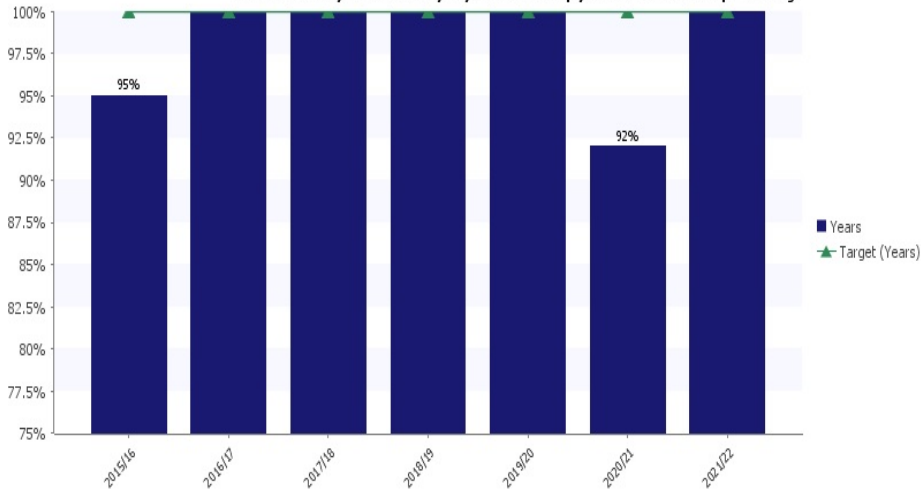
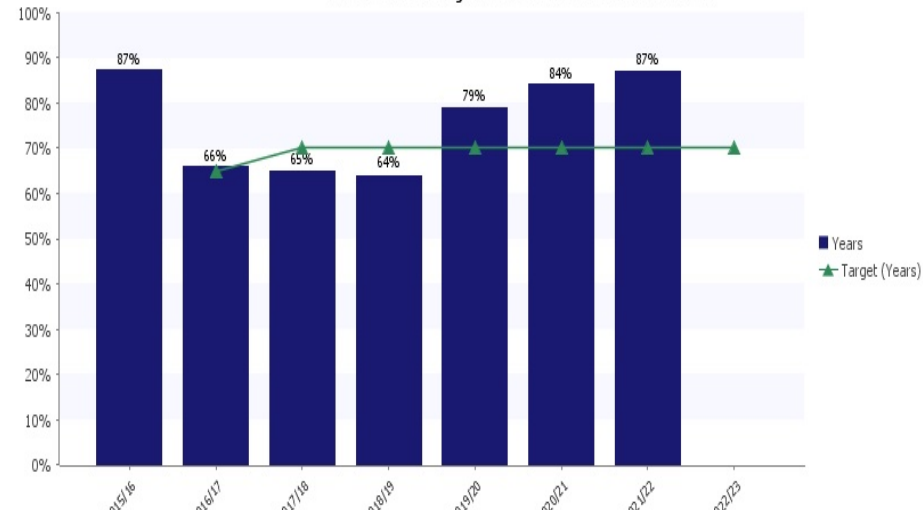
Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
INCREASE - Health and Social Care Integration - Core Suite of Indicators NI-15: Proportion of last 6 months of life spent at home or in a community setting	2020/21	90%	86%	Green	↑	<p>HSCP-NI-15 Proportion of last 6 months of life spent at home or in a community setting (INCREASE)</p> <table border="1"> <caption>Data for HSCP-NI-15 Proportion of last 6 months of life spent at home or in a community setting (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>82%</td></tr> <tr><td>2011/12</td><td>84%</td></tr> <tr><td>2012/13</td><td>84%</td></tr> <tr><td>2013/14</td><td>85%</td></tr> <tr><td>2014/15</td><td>84%</td></tr> <tr><td>2015/16</td><td>86%</td></tr> <tr><td>2016/17</td><td>86%</td></tr> <tr><td>2017/18</td><td>85%</td></tr> <tr><td>2018/19</td><td>86%</td></tr> <tr><td>2019/20</td><td>89%</td></tr> <tr><td>2020/21</td><td>90%</td></tr> </tbody> </table>	Year	Value (%)	2010/11	82%	2011/12	84%	2012/13	84%	2013/14	85%	2014/15	84%	2015/16	86%	2016/17	86%	2017/18	85%	2018/19	86%	2019/20	89%	2020/21	90%	Our performance for end-of-life care (89.5%) is slightly below the national average (90%). MSG provisional data at June 2022 (Source: MSG, Scot Govt June 2022)
Year	Value (%)																														
2010/11	82%																														
2011/12	84%																														
2012/13	84%																														
2013/14	85%																														
2014/15	84%																														
2015/16	86%																														
2016/17	86%																														
2017/18	85%																														
2018/19	86%																														
2019/20	89%																														
2020/21	90%																														


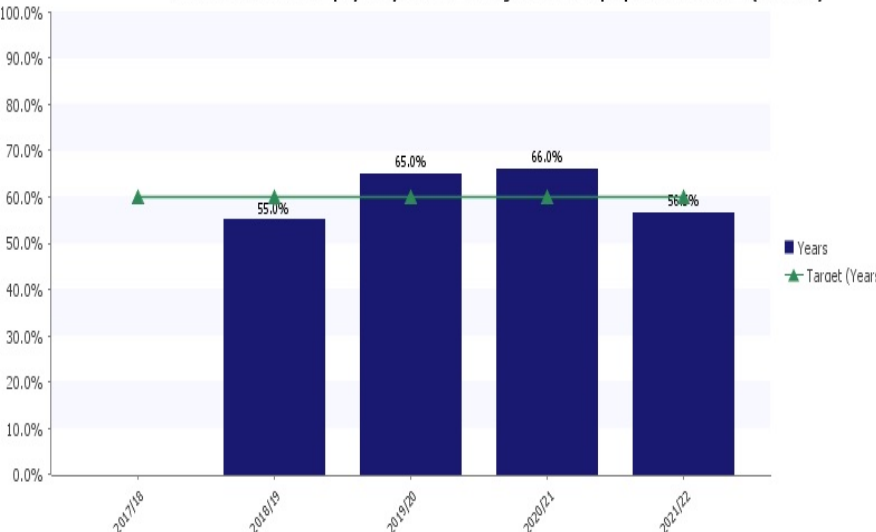

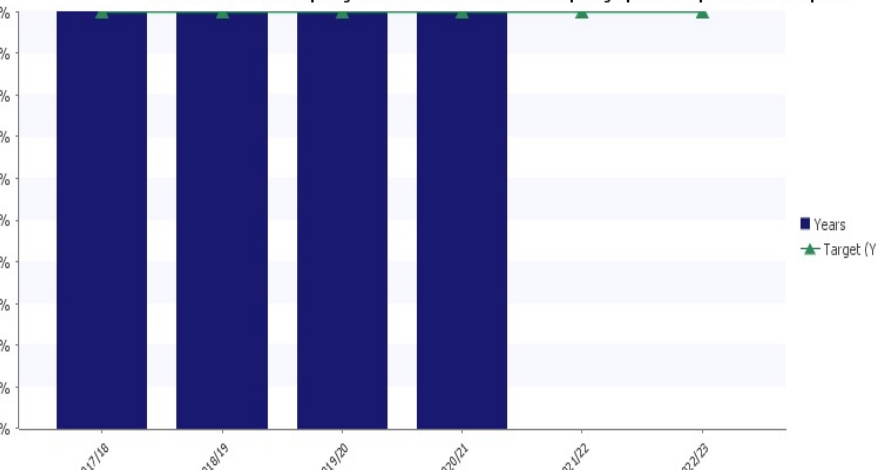
5. Working together with carers to be able to exercise choice and control

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
INCREASE - People reporting 'quality of life for carers' needs fully met (%)	2021/22	92%	74%	Green	↑	<p>HSCP-TP-7 People reporting 'quality of life for carers' needs fully met (%) (INCREASE)</p> <table border="1"> <caption>Data for HSCP-TP-7 People reporting 'quality of life for carers' needs fully met (%) (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2009/10</td><td>82%</td></tr> <tr><td>2010/11</td><td>67%</td></tr> <tr><td>2011/12</td><td>66%</td></tr> <tr><td>2012/13</td><td>69%</td></tr> <tr><td>2013/14</td><td>71%</td></tr> <tr><td>2014/15</td><td>75%</td></tr> <tr><td>2015/16</td><td>69%</td></tr> <tr><td>2016/17</td><td>70%</td></tr> <tr><td>2017/18</td><td>72%</td></tr> <tr><td>2018/19</td><td>78%</td></tr> <tr><td>2019/20</td><td>92%</td></tr> <tr><td>2020/21</td><td>91%</td></tr> <tr><td>2021/22</td><td>92%</td></tr> </tbody> </table>	Year	Value (%)	2009/10	82%	2010/11	67%	2011/12	66%	2012/13	69%	2013/14	71%	2014/15	75%	2015/16	69%	2016/17	70%	2017/18	72%	2018/19	78%	2019/20	92%	2020/21	91%	2021/22	92%	In 2021/22 of the 114 valid responses 107 reported their needs met. This year's figure is up on 2020/21 (91%)
Year	Value (%)																																		
2009/10	82%																																		
2010/11	67%																																		
2011/12	66%																																		
2012/13	69%																																		
2013/14	71%																																		
2014/15	75%																																		
2015/16	69%																																		
2016/17	70%																																		
2017/18	72%																																		
2018/19	78%																																		
2019/20	92%																																		
2020/21	91%																																		
2021/22	92%																																		

6. Working together with our partners to support people to stop offending

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																												
INCREASE - Community Payback Orders - Percentage of unpaid work placements commencing within 7 days	2021/22	58%	80%	Red	↓	<p>CJOIP-PI-6b Community Payback Orders - Percentage of unpaid work placements commencing within 7 days</p> <table border="1"> <caption>CJOIP-PI-6b Community Payback Orders - Percentage of unpaid work placements commencing within 7 days</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2010/10</td><td>-</td></tr> <tr><td>2010/11</td><td>-</td></tr> <tr><td>2011/12</td><td>84%</td></tr> <tr><td>2012/13</td><td>91%</td></tr> <tr><td>2013/14</td><td>88%</td></tr> <tr><td>2014/15</td><td>69%</td></tr> <tr><td>2015/16</td><td>51%</td></tr> <tr><td>2016/17</td><td>67%</td></tr> <tr><td>2017/18</td><td>66%</td></tr> <tr><td>2018/19</td><td>91%</td></tr> <tr><td>2019/20</td><td>93%</td></tr> <tr><td>2020/21</td><td>65%</td></tr> <tr><td>2021/22</td><td>61%</td></tr> </tbody> </table>	Year	Percentage	2010/10	-	2010/11	-	2011/12	84%	2012/13	91%	2013/14	88%	2014/15	69%	2015/16	51%	2016/17	67%	2017/18	66%	2018/19	91%	2019/20	93%	2020/21	65%	2021/22	61%	This comprises 38 out of a total of 62 work placements. Performance has fallen this year on the 2020/21 figure (65%)
Year	Percentage																																		
2010/10	-																																		
2010/11	-																																		
2011/12	84%																																		
2012/13	91%																																		
2013/14	88%																																		
2014/15	69%																																		
2015/16	51%																																		
2016/17	67%																																		
2017/18	66%																																		
2018/19	91%																																		
2019/20	93%																																		
2020/21	65%																																		
2021/22	61%																																		
INCREASE - Community Payback Orders - Percentage of unpaid work placement completions within Court timescale.	2021/22	81%	80%	Green	↑	<p>CJOIP-PI-6a Community Payback Orders - Percentage of unpaid work placement completions within Court timescales (INCREASE)</p> <table border="1"> <caption>CJOIP-PI-6a Community Payback Orders - Percentage of unpaid work placement completions within Court timescales (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>93%</td></tr> <tr><td>2012/13</td><td>83%</td></tr> <tr><td>2013/14</td><td>90%</td></tr> <tr><td>2014/15</td><td>85%</td></tr> <tr><td>2015/16</td><td>75%</td></tr> <tr><td>2016/17</td><td>96%</td></tr> <tr><td>2017/18</td><td>92%</td></tr> <tr><td>2018/19</td><td>84%</td></tr> <tr><td>2019/20</td><td>71%</td></tr> <tr><td>2020/21</td><td>75%</td></tr> <tr><td>2021/22</td><td>80%</td></tr> </tbody> </table>	Year	Percentage	2011/12	93%	2012/13	83%	2013/14	90%	2014/15	85%	2015/16	75%	2016/17	96%	2017/18	92%	2018/19	84%	2019/20	71%	2020/21	75%	2021/22	80%	This comprises 44 out of a total of 55 Orders. There was significant disruption to CPO activity as a result of Covid-19 last year, however performance has increased significantly this year up from 75%.				
Year	Percentage																																		
2011/12	93%																																		
2012/13	83%																																		
2013/14	90%																																		
2014/15	85%																																		
2015/16	75%																																		
2016/17	96%																																		
2017/18	92%																																		
2018/19	84%																																		
2019/20	71%																																		
2020/21	75%																																		
2021/22	80%																																		

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
<p>INCREASE - Criminal Justice Feedback Survey - Did your Order help you look at how to stop offending?</p>	<p>2021/22</p>	<p>100%</p>	<p>100%</p>	<p>Green</p>		<p>CJOIP-PI-1 Did your Community Payback Order help you look at how to stop offending?</p>  <table border="1"> <caption>CJOIP-PI-1 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>2015/16</td><td>95%</td><td>100%</td></tr> <tr><td>2016/17</td><td>100%</td><td>100%</td></tr> <tr><td>2017/18</td><td>100%</td><td>100%</td></tr> <tr><td>2018/19</td><td>100%</td><td>100%</td></tr> <tr><td>2019/20</td><td>100%</td><td>100%</td></tr> <tr><td>2020/21</td><td>92%</td><td>100%</td></tr> <tr><td>2021/22</td><td>100%</td><td>100%</td></tr> </tbody> </table>	Year	Percentage	Target	2015/16	95%	100%	2016/17	100%	100%	2017/18	100%	100%	2018/19	100%	100%	2019/20	100%	100%	2020/21	92%	100%	2021/22	100%	100%	<p>Due to the Covid-19 pandemic unpaid work continues to be significantly affected. As a result, just 55 Community Payback Orders were completed compared to 205 in 2019/20, though it is an improvement on last year's figure (44). Four survey forms were returned for those completing CPOs in 2021/22 with a 100% positive response.</p>
Year	Percentage	Target																													
2015/16	95%	100%																													
2016/17	100%	100%																													
2017/18	100%	100%																													
2018/19	100%	100%																													
2019/20	100%	100%																													
2020/21	92%	100%																													
2021/22	100%	100%																													
<p>INCREASE - % Change in women's domestic abuse outcomes</p>	<p>2021/22</p>	<p>87%</p>	<p>70%</p>	<p>Green</p>		<p>CJOIP-PI-5 % Change in women's domestic abuse outcomes</p>  <table border="1"> <caption>CJOIP-PI-5 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>2015/16</td><td>87%</td><td>70%</td></tr> <tr><td>2016/17</td><td>66%</td><td>70%</td></tr> <tr><td>2017/18</td><td>65%</td><td>70%</td></tr> <tr><td>2018/19</td><td>64%</td><td>70%</td></tr> <tr><td>2019/20</td><td>79%</td><td>70%</td></tr> <tr><td>2020/21</td><td>84%</td><td>70%</td></tr> <tr><td>2021/22</td><td>87%</td><td>70%</td></tr> </tbody> </table>	Year	Percentage	Target	2015/16	87%	70%	2016/17	66%	70%	2017/18	65%	70%	2018/19	64%	70%	2019/20	79%	70%	2020/21	84%	70%	2021/22	87%	70%	<p>From April 2021 – March 2022, East Renfrewshire Women's Aid service reported significant change and improvement for women across all reported outcomes 125 reviews were completed with 87% of women assessed noting improvement in progress in their outcomes overall. Reduction in risk is reflected in the significant increases in the areas of safety with 91% improvement, health & wellbeing 82%, and empowerment and self-esteem 78%.</p>
Year	Percentage	Target																													
2015/16	87%	70%																													
2016/17	66%	70%																													
2017/18	65%	70%																													
2018/19	64%	70%																													
2019/20	79%	70%																													
2020/21	84%	70%																													
2021/22	87%	70%																													

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																					
<p>INCREASE - % Positive employability and volunteering outcomes for people with convictions.</p>	<p>2021/22</p>	<p>56.5%</p>	<p>60.0%</p>	<p>Amber</p>		<p>CJOIP-PI-7 % Positive employability and volunteering outcomes for people with convictions (INCREASE)</p>  <table border="1"> <caption>CJOIP-PI-7 % Positive employability and volunteering outcomes for people with convictions (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Years (%)</th> <th>Target (Years) (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>60.0%</td> <td>60.0%</td> </tr> <tr> <td>2018/19</td> <td>55.0%</td> <td>60.0%</td> </tr> <tr> <td>2019/20</td> <td>65.0%</td> <td>60.0%</td> </tr> <tr> <td>2020/21</td> <td>66.0%</td> <td>60.0%</td> </tr> <tr> <td>2021/22</td> <td>56.0%</td> <td>60.0%</td> </tr> </tbody> </table>	Year	Years (%)	Target (Years) (%)	2017/18	60.0%	60.0%	2018/19	55.0%	60.0%	2019/20	65.0%	60.0%	2020/21	66.0%	60.0%	2021/22	56.0%	60.0%	<p>Referrals and new registrations for people with convictions – 23 registrations onto Work EastRen programmes with convictions and 13 positive outcomes recorded. Referrals to employability services increased by 44% last year to from 16 the previous year to 23 registrations with 56.5% (13 positive outcomes reported). Referrals continue to be impacted by Covid and remain 57% lower than pre pandemic levels with 23 referrals compared to 54 in 2019/20.</p>			
Year	Years (%)	Target (Years) (%)																										
2017/18	60.0%	60.0%																										
2018/19	55.0%	60.0%																										
2019/20	65.0%	60.0%																										
2020/21	66.0%	60.0%																										
2021/22	56.0%	60.0%																										
<p>INCREASE - People agreed to be at risk of harm and requiring a protection plan have one in place</p>	<p>2021/22</p>	<p>100%</p>	<p>100%</p>	<p>Green</p>		<p>OD8-HSCP-PROPLAN People agreed to be at risk of harm and requiring a protection plan have one in place</p>  <table border="1"> <caption>OD8-HSCP-PROPLAN People agreed to be at risk of harm and requiring a protection plan have one in place</caption> <thead> <tr> <th>Year</th> <th>Years (%)</th> <th>Target (Years) (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2018/19</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2019/20</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2020/21</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2021/22</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2022/23</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Year	Years (%)	Target (Years) (%)	2017/18	100%	100%	2018/19	100%	100%	2019/20	100%	100%	2020/21	100%	100%	2021/22	100%	100%	2022/23	100%	100%	<p>All residents identified as at risk of harm by the HSCP have a bespoke protection plan in place.</p>
Year	Years (%)	Target (Years) (%)																										
2017/18	100%	100%																										
2018/19	100%	100%																										
2019/20	100%	100%																										
2020/21	100%	100%																										
2021/22	100%	100%																										
2022/23	100%	100%																										

7. Working together with individuals and communities to tackle health inequalities

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																						
INCREASE - Male life expectancy at birth	2019/20	79.5	80.3	Green	↓	<p>SOA09PI - 005.1A Male Life expectancy at birth</p> <table border="1"> <caption>Male Life expectancy at birth (2012/13 - 2021/22)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2012/13</td><td>79.7</td></tr> <tr><td>2013/14</td><td>79.8</td></tr> <tr><td>2014/15</td><td>79.3</td></tr> <tr><td>2015/16</td><td>80.1</td></tr> <tr><td>2016/17</td><td>80.5</td></tr> <tr><td>2017/18</td><td>80.7</td></tr> <tr><td>2018/19</td><td>80.3</td></tr> <tr><td>2019/20</td><td>79.5</td></tr> <tr><td>2020/21</td><td>80.3</td></tr> <tr><td>2021/22</td><td>80.3</td></tr> </tbody> </table>	Year	Value	2012/13	79.7	2013/14	79.8	2014/15	79.3	2015/16	80.1	2016/17	80.5	2017/18	80.7	2018/19	80.3	2019/20	79.5	2020/21	80.3	2021/22	80.3	<p>Male life expectancy has fallen on the previous estimate of 80.3 years. The Scottish average was 76.8 years of age. (Source: NRS Sept 2021)</p>
Year	Value																												
2012/13	79.7																												
2013/14	79.8																												
2014/15	79.3																												
2015/16	80.1																												
2016/17	80.5																												
2017/18	80.7																												
2018/19	80.3																												
2019/20	79.5																												
2020/21	80.3																												
2021/22	80.3																												
INCREASE - Female life expectancy at birth	2019/20	84	84	Green	▬	<p>SOA09PI - 005.1B Female life expectancy at birth</p> <table border="1"> <caption>Female life expectancy at birth (2012/13 - 2021/22)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2012/13</td><td>83</td></tr> <tr><td>2013/14</td><td>82.8</td></tr> <tr><td>2014/15</td><td>83.4</td></tr> <tr><td>2015/16</td><td>83.5</td></tr> <tr><td>2016/17</td><td>83.7</td></tr> <tr><td>2017/18</td><td>83.7</td></tr> <tr><td>2018/19</td><td>84</td></tr> <tr><td>2019/20</td><td>84</td></tr> <tr><td>2020/21</td><td>84</td></tr> <tr><td>2021/22</td><td>84</td></tr> </tbody> </table>	Year	Value	2012/13	83	2013/14	82.8	2014/15	83.4	2015/16	83.5	2016/17	83.7	2017/18	83.7	2018/19	84	2019/20	84	2020/21	84	2021/22	84	<p>Female life expectancy has remained stable over the past couple of years and compares favourably to the Scottish average of 81 years of age. (Source: NRS Sept 2021)</p>
Year	Value																												
2012/13	83																												
2013/14	82.8																												
2014/15	83.4																												
2015/16	83.5																												
2016/17	83.7																												
2017/18	83.7																												
2018/19	84																												
2019/20	84																												
2020/21	84																												
2021/22	84																												


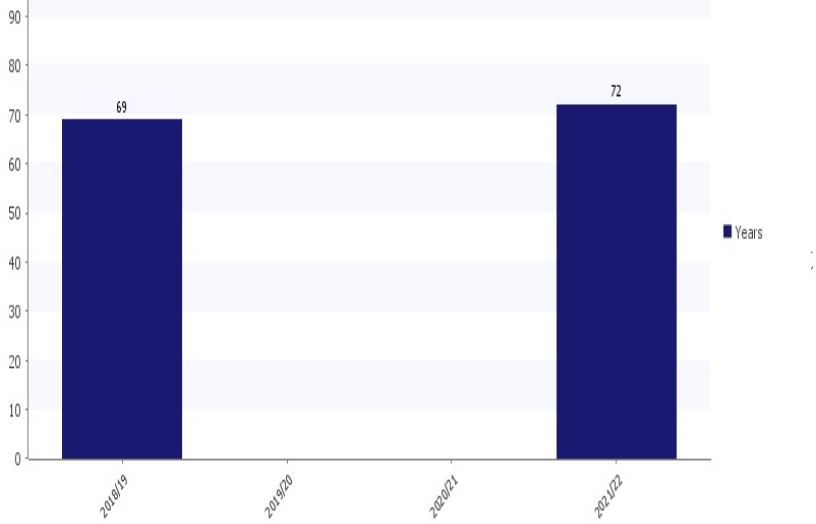

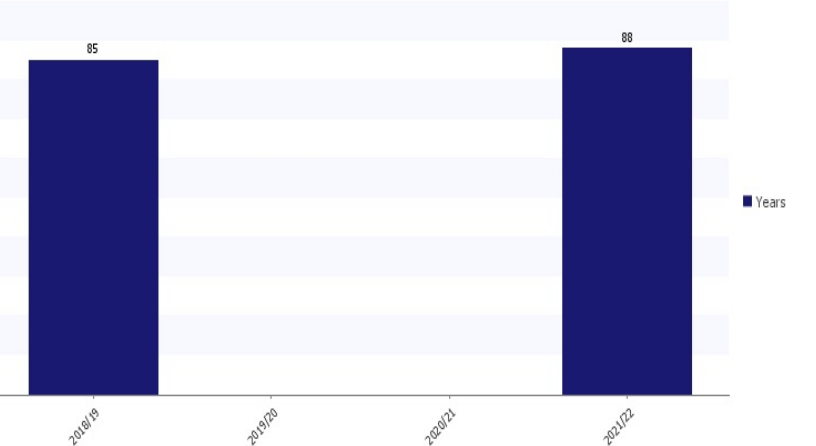
Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
INCREASE - Male life expectancy at birth in 15 per cent most deprived communities	2018/19	74.7	71.7	Green	↑	<p>SOA09PI - 005.1E Male life expectancy at birth in 15 per cent most deprived communities (INCREASE)</p> <table border="1"> <caption>Male life expectancy at birth in 15 per cent most deprived communities (Years)</caption> <thead> <tr> <th>Year</th> <th>Value (Years)</th> </tr> </thead> <tbody> <tr><td>2009/09</td><td>71.7</td></tr> <tr><td>2010/10</td><td>71.7</td></tr> <tr><td>2011/11</td><td>71.9</td></tr> <tr><td>2012/12</td><td>71.9</td></tr> <tr><td>2013/13</td><td>71.9</td></tr> <tr><td>2014/14</td><td>71.9</td></tr> <tr><td>2015/15</td><td>71.9</td></tr> <tr><td>2016/16</td><td>73.9</td></tr> <tr><td>2017/17</td><td>73.9</td></tr> <tr><td>2018/18</td><td>73.9</td></tr> <tr><td>2019/19</td><td>74.7</td></tr> </tbody> </table>	Year	Value (Years)	2009/09	71.7	2010/10	71.7	2011/11	71.9	2012/12	71.9	2013/13	71.9	2014/14	71.9	2015/15	71.9	2016/16	73.9	2017/17	73.9	2018/18	73.9	2019/19	74.7	<p>The most recent NRS figure for male life expectancy at birth in SIMD 1 areas of East Renfrewshire was 74.7 years (up from 73.9 years in 2017/18) compared to 84 years in SIMD 5 areas (Published by NRS Dec 2019). For the whole male population estimated life expectancy at birth was 80.3 years, 2017-19. Over the period between 2001-03 and 2017-19, male life expectancy at birth in East Renfrewshire has risen by 5.8%. This is the 8th highest percentage change out of all 32 council areas in Scotland and this is higher than the percentage change for Scotland overall (+5.0%). (Source: National Records of Scotland, December 2020)</p>
Year	Value (Years)																														
2009/09	71.7																														
2010/10	71.7																														
2011/11	71.9																														
2012/12	71.9																														
2013/13	71.9																														
2014/14	71.9																														
2015/15	71.9																														
2016/16	73.9																														
2017/17	73.9																														
2018/18	73.9																														
2019/19	74.7																														
INCREASE - Female life expectancy at birth in 15 per cent most deprived communities	2018/19	79.8	78.1	Green	↑	<p>SOA09PI - 005.1F Female life expectancy at birth in 15 per cent most deprived communities (INCREASE)</p> <table border="1"> <caption>Female life expectancy at birth in 15 per cent most deprived communities (Years)</caption> <thead> <tr> <th>Year</th> <th>Value (Years)</th> </tr> </thead> <tbody> <tr><td>2009/09</td><td>77.7</td></tr> <tr><td>2010/10</td><td>78.5</td></tr> <tr><td>2011/11</td><td>78.4</td></tr> <tr><td>2012/12</td><td>78.8</td></tr> <tr><td>2013/13</td><td>78.8</td></tr> <tr><td>2014/14</td><td>78.8</td></tr> <tr><td>2015/15</td><td>79.2</td></tr> <tr><td>2016/16</td><td>79.2</td></tr> <tr><td>2017/17</td><td>79.2</td></tr> <tr><td>2018/18</td><td>79.8</td></tr> </tbody> </table>	Year	Value (Years)	2009/09	77.7	2010/10	78.5	2011/11	78.4	2012/12	78.8	2013/13	78.8	2014/14	78.8	2015/15	79.2	2016/16	79.2	2017/17	79.2	2018/18	79.8	<p>The most recent NRS figure for female life expectancy at birth in SIMD 1 areas of East Renfrewshire was 79.8 years (up from 79.2 years in 2017/18) compared to 85.4 years in SIMD 5 areas (Published by NRS Dec 2019). For the whole female population estimated life expectancy at birth was 84 years, 2017-19. Over the period between 2001-03 and 2017-19, female life expectancy at birth in East Renfrewshire has risen by 3.5%. This is the 7th highest percentage change out of all 32 council areas in Scotland and this is higher than the percentage change for Scotland overall (+2.9%). (Source: National Records of Scotland, December 2020)</p>		
Year	Value (Years)																														
2009/09	77.7																														
2010/10	78.5																														
2011/11	78.4																														
2012/12	78.8																														
2013/13	78.8																														
2014/14	78.8																														
2015/15	79.2																														
2016/16	79.2																														
2017/17	79.2																														
2018/18	79.8																														

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																																
Breastfeeding at 6-8 weeks in 15% most deprived SIMD data zones.	2020/21	7.5%	25%	Red	↓	<p>OD2CHCP4-0201d Breastfeeding at 6-8 weeks most deprived SIMD data zones (INCREASE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>5.4%</td></tr> <tr><td>2008/09</td><td>19.3%</td></tr> <tr><td>2009/10</td><td>16.9%</td></tr> <tr><td>2010/11</td><td>16.5%</td></tr> <tr><td>2011/12</td><td>19.7%</td></tr> <tr><td>2012/13</td><td>16.3%</td></tr> <tr><td>2013/14</td><td>12.8%</td></tr> <tr><td>2014/15</td><td>13%</td></tr> <tr><td>2015/16</td><td>15.4%</td></tr> <tr><td>2016/17</td><td>17.2%</td></tr> <tr><td>2017/18</td><td>27.8%</td></tr> <tr><td>2018/19</td><td>22.4%</td></tr> <tr><td>2019/20</td><td>15.4%</td></tr> <tr><td>2020/21</td><td>7.5%</td></tr> <tr><td>2021/22</td><td>-</td></tr> </tbody> </table>	Year	Value (%)	2007/08	5.4%	2008/09	19.3%	2009/10	16.9%	2010/11	16.5%	2011/12	19.7%	2012/13	16.3%	2013/14	12.8%	2014/15	13%	2015/16	15.4%	2016/17	17.2%	2017/18	27.8%	2018/19	22.4%	2019/20	15.4%	2020/21	7.5%	2021/22	-	<p>As taken from the Public Health Scotland Infant Feeding Dashboard, the rate of exclusive breastfeeding at 6-8 weeks in SIMD 1 is 7.5% (the 8% previously reported was as a result of rounding) and this refers to 4 out of 53 reviews, completed between 1st April 2020 and 31st March 2021, with a known feeding type. This figure compares to 21.0% for NHS GGC, 19.2% Scotland-wide and 11.3% in East Dunbartonshire. The visible downward trend is exacerbated by the small numbers of infants living in SIMD 1, with East Renfrewshire and, comparator authority, East Dunbartonshire seeing a decrease from 19/20 to 20/21 of 7.9 and 6.9 percentage points, respectively. The gap between the most affluent (SIMD 5) and the most deprived (SIMD 1) areas, increased year on year between 2017 and 2020. However, it has decreased in 20/21 to 34.8%, from an all-time high of 36.6% in 19/20. This suggests that, in relation to breastfeeding, the impact of the pandemic was felt across the SIMD quintiles, rather than exclusively or disproportionately by the most deprived areas.</p>
Year	Value (%)																																						
2007/08	5.4%																																						
2008/09	19.3%																																						
2009/10	16.9%																																						
2010/11	16.5%																																						
2011/12	19.7%																																						
2012/13	16.3%																																						
2013/14	12.8%																																						
2014/15	13%																																						
2015/16	15.4%																																						
2016/17	17.2%																																						
2017/18	27.8%																																						
2018/19	22.4%																																						
2019/20	15.4%																																						
2020/21	7.5%																																						
2021/22	-																																						

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
DECREASE - Health and Social Care Integration - Core Suite of Indicators NI-11: Premature mortality rate per 100,000 persons aged under 75. (European age-standardised mortality rate)	2020/21	334		Data Only	↓	<p>HSCP-NI-11 Premature mortality rate per 100,000 persons under 75 (REDUCE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2018/11</td><td>345</td></tr> <tr><td>2019/20</td><td>350</td></tr> <tr><td>2020/21</td><td>310</td></tr> <tr><td>2021/22</td><td>351</td></tr> <tr><td>2022/23</td><td>364</td></tr> <tr><td>2023/24</td><td>297</td></tr> <tr><td>2024/25</td><td>297</td></tr> <tr><td>2025/26</td><td>301</td></tr> <tr><td>2026/27</td><td>308</td></tr> <tr><td>2027/28</td><td>295</td></tr> <tr><td>2028/29</td><td>334</td></tr> </tbody> </table>	Year	Value	2018/11	345	2019/20	350	2020/21	310	2021/22	351	2022/23	364	2023/24	297	2024/25	297	2025/26	301	2026/27	308	2027/28	295	2028/29	334	This is an increase on the 2018 figure (295). In comparison the Scotland rate in 2020 was 457 per 100,000. (Source: Public Health Scotland, March 2022)
Year	Value																														
2018/11	345																														
2019/20	350																														
2020/21	310																														
2021/22	351																														
2022/23	364																														
2023/24	297																														
2024/25	297																														
2025/26	301																														
2026/27	308																														
2027/28	295																														
2028/29	334																														


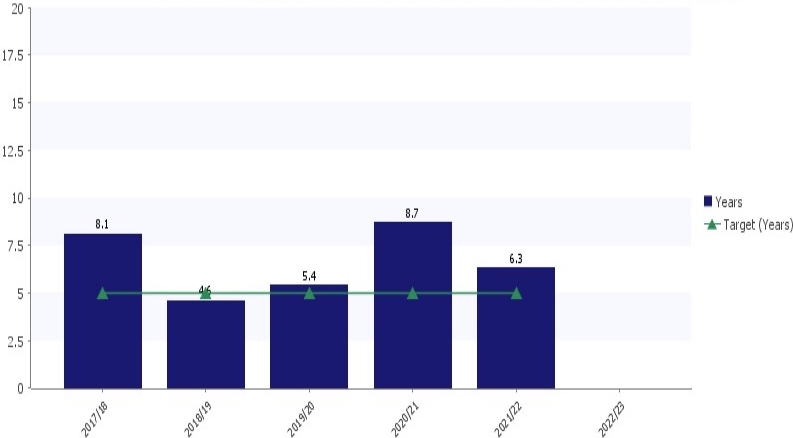

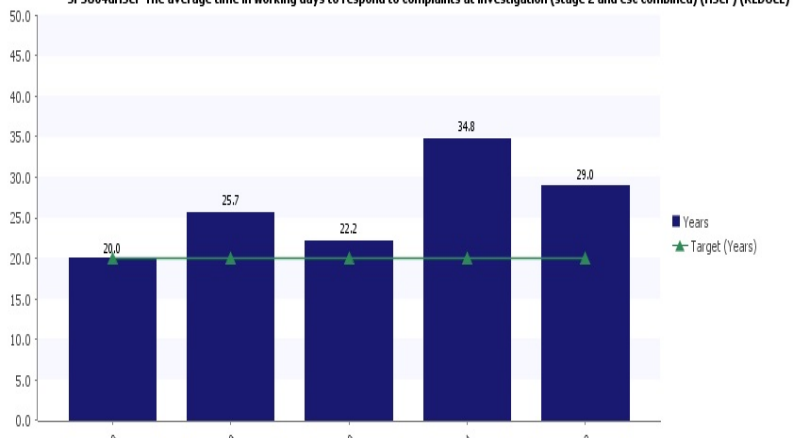
8. Working together with staff across the partnership to support resilience and well-being

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																		
INCREASE - % Staff who report 'I am given the time and resources to support my learning growth' in iMatter staff survey.	2021/22	75%	90%	Red	↓	<p>HSCP-SPF-3 % Staff who report 'I am given the time and resources to support my learning growth' in iMatter staff survey (INCREASE)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>58%</td></tr> <tr><td>2015/16</td><td>71%</td></tr> <tr><td>2016/17</td><td>70%</td></tr> <tr><td>2017/18</td><td>76%</td></tr> <tr><td>2018/19</td><td>77%</td></tr> <tr><td>2019/20</td><td>75%</td></tr> <tr><td>2020/21</td><td>75%</td></tr> <tr><td>2021/22</td><td>75%</td></tr> </tbody> </table>	Year	Value	2014/15	58%	2015/16	71%	2016/17	70%	2017/18	76%	2018/19	77%	2019/20	75%	2020/21	75%	2021/22	75%	Based on 635 responses. iMatter Survey Report September 2021. Although we are missing target for this measure, performance was consistent with the previous survey (76%) and significantly better than previous years.
Year	Value																								
2014/15	58%																								
2015/16	71%																								
2016/17	70%																								
2017/18	76%																								
2018/19	77%																								
2019/20	75%																								
2020/21	75%																								
2021/22	75%																								


Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note						
<p>% Staff who report "I feel involved in decisions in relation to my job" in iMatter staff survey.</p>	<p>2021/22</p>	<p>72%</p>		<p>Data Only</p>		<p>HSCP-SPF-4 % Staff who report "I feel involved in decisions in relation to my job" in iMatter staff survey.</p>  <table border="1"> <caption>HSCP-SPF-4 % Staff who report "I feel involved in decisions in relation to my job" in iMatter staff survey.</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>69%</td> </tr> <tr> <td>2021/22</td> <td>72%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	69%	2021/22	72%	<p>Based on 635 responses. This is an improvement on performance in 2019 (69%)</p>
Year	Percentage												
2019/20	69%												
2021/22	72%												
<p>% Staff who report "their manager cares about my health and well-being" in iMatter survey</p>	<p>2021/22</p>	<p>88%</p>		<p>Data Only</p>		<p>HSCP-SPF-6 % Staff who report "their manager cares about my health and well-being" in iMatter survey</p>  <table border="1"> <caption>HSCP-SPF-6 % Staff who report "their manager cares about my health and well-being" in iMatter survey</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>85%</td> </tr> <tr> <td>2021/22</td> <td>88%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	85%	2021/22	88%	<p>This is a very positive score given the challenges and changes to working practices during the pandemic. We have had a focus on wellbeing since the start of the pandemic with a local group that has met regularly and was developed further when our wellbeing lead took over chairing the group in late 2020.</p>
Year	Percentage												
2019/20	85%												
2021/22	88%												

9. Organisational outcomes

9.1 Our customers

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																		
<p>DECREASE - Average time in working days to respond to complaints at stage one (HSCP)</p>	<p>2021/22</p>	<p>6.4</p>	<p>5</p>	<p>Red</p>		<p>SP5004aHSCP The average time in working days to respond to complaints at stage one (HSCP) (REDUCE)</p>  <table border="1"> <caption>SP5004aHSCP Data</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>8.1</td> <td>5</td> </tr> <tr> <td>2018/19</td> <td>4.6</td> <td>5</td> </tr> <tr> <td>2019/20</td> <td>5.4</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>8.7</td> <td>5</td> </tr> <tr> <td>2021/22</td> <td>6.3</td> <td>5</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2017/18	8.1	5	2018/19	4.6	5	2019/20	5.4	5	2020/21	8.7	5	2021/22	6.3	5	<p>Above average target response time. (total number of complaints in 21/22 - 40) Use of the new complaints system (introduced June 2021) is still bedding in and may be impacting on monitoring data. This is currently being examined.</p>
Year	Years	Target (Years)																							
2017/18	8.1	5																							
2018/19	4.6	5																							
2019/20	5.4	5																							
2020/21	8.7	5																							
2021/22	6.3	5																							
<p>DECREASE - Average time in working days to respond to complaints at investigation (stage 2 and esc combined) (HSCP)</p>	<p>2021/22</p>	<p>30.8</p>	<p>20</p>	<p>Red</p>		<p>SP5004dHSCP The average time in working days to respond to complaints at investigation (stage 2 and esc combined) (HSCP) (REDUCE)</p>  <table border="1"> <caption>SP5004dHSCP Data</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>20.0</td> <td>20</td> </tr> <tr> <td>2018/19</td> <td>25.7</td> <td>20</td> </tr> <tr> <td>2019/20</td> <td>22.2</td> <td>20</td> </tr> <tr> <td>2020/21</td> <td>34.8</td> <td>20</td> </tr> <tr> <td>2021/22</td> <td>29.0</td> <td>20</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2017/18	20.0	20	2018/19	25.7	20	2019/20	22.2	20	2020/21	34.8	20	2021/22	29.0	20	<p>Above average target response time. (total number of complaints in 21/22 - 21) Use of the new complaints system (introduced June 2021) is still bedding in and may be impacting on monitoring data. This is currently being examined.</p>
Year	Years	Target (Years)																							
2017/18	20.0	20																							
2018/19	25.7	20																							
2019/20	22.2	20																							
2020/21	34.8	20																							
2021/22	29.0	20																							


Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																										
<p>INCREASE - Percentage of HSCP (NHS) complaints received and responded to within timescale (5 working days Frontline, 20 days Investigation)</p>	2021/22	70%	70%	Green		<p>HSCP Qual 01 Percentage of HSCP (NHS) complaints received and responded to within timescale (INCREASE)</p>  <table border="1"> <caption>HSCP Qual 01 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>70%</td></tr> <tr><td>2011/12</td><td>80%</td></tr> <tr><td>2012/13</td><td>100%</td></tr> <tr><td>2013/14</td><td>84%</td></tr> <tr><td>2014/15</td><td>70%</td></tr> <tr><td>2015/16</td><td>100%</td></tr> <tr><td>2016/17</td><td>63%</td></tr> <tr><td>2017/18</td><td>100%</td></tr> <tr><td>2018/19</td><td>67%</td></tr> <tr><td>2019/20</td><td>56%</td></tr> <tr><td>2020/21</td><td>100%</td></tr> <tr><td>2021/22</td><td>70%</td></tr> </tbody> </table>	Year	Percentage	2010/11	70%	2011/12	80%	2012/13	100%	2013/14	84%	2014/15	70%	2015/16	100%	2016/17	63%	2017/18	100%	2018/19	67%	2019/20	56%	2020/21	100%	2021/22	70%	<p>Performance is down on 2020/21 (100%) although we remain on target.</p>
Year	Percentage																																
2010/11	70%																																
2011/12	80%																																
2012/13	100%																																
2013/14	84%																																
2014/15	70%																																
2015/16	100%																																
2016/17	63%																																
2017/18	100%																																
2018/19	67%																																
2019/20	56%																																
2020/21	100%																																
2021/22	70%																																
<p>INCREASE - Percentage of HSCP (local authority) complaints received and responded to within timescale (5 working days Frontline; 20 days Investigation)</p>	2021/22	71%	100%	Red		<p>HSCP Qual 02 Percentage of HSCP (local authority) complaints received and responded to within timescale (INCREASE)</p>  <table border="1"> <caption>HSCP Qual 02 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>79%</td></tr> <tr><td>2012/13</td><td>69%</td></tr> <tr><td>2013/14</td><td>83%</td></tr> <tr><td>2014/15</td><td>60%</td></tr> <tr><td>2015/16</td><td>77%</td></tr> <tr><td>2016/17</td><td>68%</td></tr> <tr><td>2017/18</td><td>81%</td></tr> <tr><td>2018/19</td><td>72%</td></tr> <tr><td>2019/20</td><td>72%</td></tr> <tr><td>2020/21</td><td>72%</td></tr> <tr><td>2021/22</td><td>71%</td></tr> </tbody> </table>	Year	Percentage	2011/12	79%	2012/13	69%	2013/14	83%	2014/15	60%	2015/16	77%	2016/17	68%	2017/18	81%	2018/19	72%	2019/20	72%	2020/21	72%	2021/22	71%	<p>Performance is marginally down on last year's figure (72%).</p>		
Year	Percentage																																
2011/12	79%																																
2012/13	69%																																
2013/14	83%																																
2014/15	60%																																
2015/16	77%																																
2016/17	68%																																
2017/18	81%																																
2018/19	72%																																
2019/20	72%																																
2020/21	72%																																
2021/22	71%																																

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																		
<p>INCREASE - Health and Social Care Integration - Core Suite of Indicators NI-17: Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections</p>	2020/21	84%		Data Only		<p style="text-align: center;">HSCP-NI-17 Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (INCREASE)</p> <table border="1"> <caption>HSCP-NI-17 Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Proportion (%)</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>88%</td> </tr> <tr> <td>2015/16</td> <td>86%</td> </tr> <tr> <td>2016/17</td> <td>88%</td> </tr> <tr> <td>2017/18</td> <td>88%</td> </tr> <tr> <td>2018/19</td> <td>84%</td> </tr> <tr> <td>2019/20</td> <td>84%</td> </tr> <tr> <td>2020/21</td> <td>84%</td> </tr> <tr> <td>2021/22</td> <td>-</td> </tr> </tbody> </table>	Year	Proportion (%)	2014/15	88%	2015/16	86%	2016/17	88%	2017/18	88%	2018/19	84%	2019/20	84%	2020/21	84%	2021/22	-	<p>In comparison the Scotland figure was 82.5%. Data at December 2021 For 2020/21 advice from directors of Public Health in Scotland was that inspection visits would present a real risk of introducing and spreading COVID-19 in Scotland's care homes. Therefore, to limit the spread of COVID-19, and with agreement from Scottish Government the Care Inspectorate restricted their presence in services unless necessary. This approach resulted in the majority of services not being graded as normal and instead retaining the grades they had last received. Instead the Care Inspectorate intensified oversight using a range of remote and virtual approaches to ensure services were supported and operating well throughout the pandemic. Note The Care Inspectorate has made revisions to the 2020/21 figures which affect most Health and Social Care Partnerships, this is due to an error in the data in relation to Housing Support and Care at Home Services where services are commissioned in other Local Authorities. (Source: Care Inspectorate)</p>
Year	Proportion (%)																								
2014/15	88%																								
2015/16	86%																								
2016/17	88%																								
2017/18	88%																								
2018/19	84%																								
2019/20	84%																								
2020/21	84%																								
2021/22	-																								

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note												
DECREASE - The total number of complaints received - HSCP	2021/22	48			↑	<p>SPS0001HSCP The total number of complaints received (HSCP) (REDUCE)</p> <table border="1"> <caption>SPS0001HSCP The total number of complaints received (HSCP) (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Complaints</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>68</td> </tr> <tr> <td>2018/19</td> <td>125</td> </tr> <tr> <td>2019/20</td> <td>168</td> </tr> <tr> <td>2020/21</td> <td>96</td> </tr> <tr> <td>2021/22</td> <td>48</td> </tr> </tbody> </table>	Year	Complaints	2017/18	68	2018/19	125	2019/20	168	2020/21	96	2021/22	48	Compares to 96 complaints received in 2020/21.
Year	Complaints																		
2017/18	68																		
2018/19	125																		
2019/20	168																		
2020/21	96																		
2021/22	48																		

9.2 Efficiency

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																														
INCREASE - Payment of invoices: Percentage invoices paid within agreed period (30 days)	2021/22	71.5%	90%	Red	↑	<p>CHCP-IN02 Payment of invoices: Percentage invoices paid within agreed period (30 days) (INCREASE)</p> <table border="1"> <caption>CHCP-IN02 Payment of invoices: Percentage invoices paid within agreed period (30 days) (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/07</td> <td>77%</td> </tr> <tr> <td>2017/08</td> <td>86.91%</td> </tr> <tr> <td>2018/09</td> <td>86.4%</td> </tr> <tr> <td>2019/10</td> <td>91.22%</td> </tr> <tr> <td>2020/11</td> <td>93.02%</td> </tr> <tr> <td>2021/12</td> <td>80.91%</td> </tr> <tr> <td>2022/13</td> <td>76.6%</td> </tr> <tr> <td>2023/14</td> <td>76.8%</td> </tr> <tr> <td>2024/15</td> <td>73.1%</td> </tr> <tr> <td>2025/16</td> <td>52%</td> </tr> <tr> <td>2026/17</td> <td>84.2%</td> </tr> <tr> <td>2027/18</td> <td>73.9%</td> </tr> <tr> <td>2028/19</td> <td>68.8%</td> </tr> <tr> <td>2029/20</td> <td>71.5%</td> </tr> </tbody> </table>	Year	Percentage	2016/07	77%	2017/08	86.91%	2018/09	86.4%	2019/10	91.22%	2020/11	93.02%	2021/12	80.91%	2022/13	76.6%	2023/14	76.8%	2024/15	73.1%	2025/16	52%	2026/17	84.2%	2027/18	73.9%	2028/19	68.8%	2029/20	71.5%	<p>This is an improvement on last year's annual average (68.8%) though we remain significantly below target. Payments within the 30 day target were at 73.8% for March 2022. Invoice processing timescales have been impacted by volume and issues presented by home working (processing times when WFH can be slower when relying on home wifi and some staff don't have an optimum workstation set up). Additionally in the final Qtr of the year the section was adversely affected by sickness absence. Moving forward we will continue to work with the Council to improve Purchase2Pay processes.</p>
Year	Percentage																																				
2016/07	77%																																				
2017/08	86.91%																																				
2018/09	86.4%																																				
2019/10	91.22%																																				
2020/11	93.02%																																				
2021/12	80.91%																																				
2022/13	76.6%																																				
2023/14	76.8%																																				
2024/15	73.1%																																				
2025/16	52%																																				
2026/17	84.2%																																				
2027/18	73.9%																																				
2028/19	68.8%																																				
2029/20	71.5%																																				


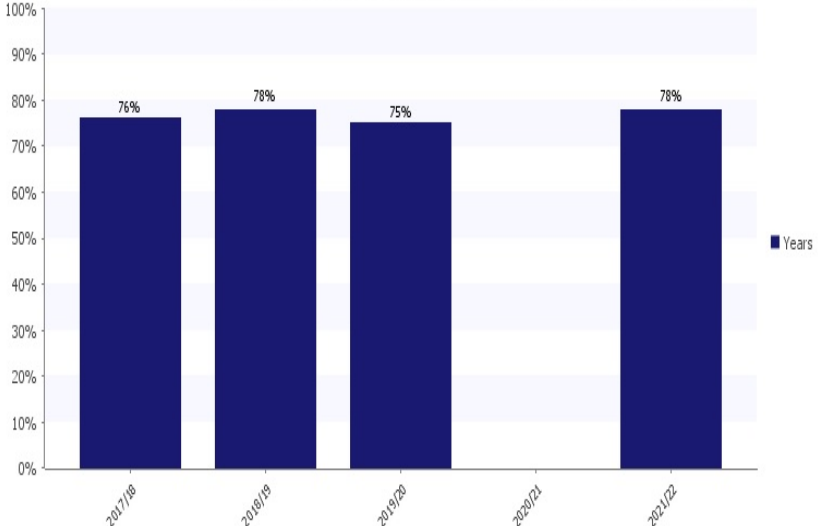
Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note
<p>DECREASE - The gross cost of "children looked after" in residential based services per child per week £</p>	2020/21	£4791		Data Only		<p>SCHN08a The gross cost of "children looked after" in residential based services per child per week £ (REDUCE)</p> 	<p>Compares to £4,109 in 2019/20</p>
<p>DECREASE - The gross cost of "children looked after" in a community setting per child per week £</p>	2020/21	£357		Data Only		<p>SCHN08b The gross cost of "children looked after" in a community setting per child per week £ (REDUCE)</p> 	<p>Compares to £223 in 2019/20</p>

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Latest Note																								
DECREASE - Older Persons (Over65) Home Care Costs per Hour	2020/21	£37		Data Only	↓	<p>SW01 Home care costs for people aged 65 or over per hour £ (REDUCE)</p> <table border="1"> <caption>SW01 Home care costs for people aged 65 or over per hour £ (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Cost (£)</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>9</td></tr> <tr><td>2011/12</td><td>11</td></tr> <tr><td>2012/13</td><td>10</td></tr> <tr><td>2013/14</td><td>18</td></tr> <tr><td>2014/15</td><td>22</td></tr> <tr><td>2015/16</td><td>25</td></tr> <tr><td>2016/17</td><td>23</td></tr> <tr><td>2017/18</td><td>23</td></tr> <tr><td>2018/19</td><td>25</td></tr> <tr><td>2019/20</td><td>27</td></tr> <tr><td>2020/21</td><td>30</td></tr> </tbody> </table>	Year	Cost (£)	2010/11	9	2011/12	11	2012/13	10	2013/14	18	2014/15	22	2015/16	25	2016/17	23	2017/18	23	2018/19	25	2019/20	27	2020/21	30	<p>Latest available data at March 2022 shows East Renfrewshire's figure (£37) was above the national average of £28 in 2020/21 and we had the highest hourly costs in our LGBF family group with the exception of the Orkney and Shetlands Islands (Source: Improvement Service 2022)</p>
Year	Cost (£)																														
2010/11	9																														
2011/12	11																														
2012/13	10																														
2013/14	18																														
2014/15	22																														
2015/16	25																														
2016/17	23																														
2017/18	23																														
2018/19	25																														
2019/20	27																														
2020/21	30																														
DECREASE - The Net Cost of Residential Care Services per Older Adult (+65) per Week	2020/21	£273		Data Only	↓	<p>SW05 Net Cost of Residential Care Services per Older Adult (+65) per Week (REDUCE)</p> <table border="1"> <caption>SW05 Net Cost of Residential Care Services per Older Adult (+65) per Week (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Cost (£)</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>353</td></tr> <tr><td>2011/12</td><td>388</td></tr> <tr><td>2012/13</td><td>377</td></tr> <tr><td>2013/14</td><td>370</td></tr> <tr><td>2014/15</td><td>364</td></tr> <tr><td>2015/16</td><td>326</td></tr> <tr><td>2016/17</td><td>233</td></tr> <tr><td>2017/18</td><td>165</td></tr> <tr><td>2018/19</td><td>160</td></tr> <tr><td>2019/20</td><td>171</td></tr> <tr><td>2020/21</td><td>273</td></tr> </tbody> </table>	Year	Cost (£)	2010/11	353	2011/12	388	2012/13	377	2013/14	370	2014/15	364	2015/16	326	2016/17	233	2017/18	165	2018/19	160	2019/20	171	2020/21	273	<p>Latest available data at March 2022 shows East Renfrewshire's figure (£273) was below the national average of £439 in 2020/21 and was the lowest in our LGBF family group (Source: Improvement Service 2022)</p>
Year	Cost (£)																														
2010/11	353																														
2011/12	388																														
2012/13	377																														
2013/14	370																														
2014/15	364																														
2015/16	326																														
2016/17	233																														
2017/18	165																														
2018/19	160																														
2019/20	171																														
2020/21	273																														

9.3 Our people

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Notes & History Latest Note																												
<p>DECREASE - Percentage of days lost to sickness absence for HSCP NHS staff</p>	<p>2021/22</p>	<p>6.9%</p>	<p>4.0%</p>	<p>Red</p>		<p>HSCP-AB05d Sickness absence (%) NHS (REDUCE)</p> <table border="1"> <caption>HSCP-AB05d Sickness absence (%) NHS (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2009/10</td><td>3.8%</td></tr> <tr><td>2010/11</td><td>5.4%</td></tr> <tr><td>2011/12</td><td>6.8%</td></tr> <tr><td>2012/13</td><td>5.2%</td></tr> <tr><td>2013/14</td><td>4.9%</td></tr> <tr><td>2014/15</td><td>5.7%</td></tr> <tr><td>2015/16</td><td>5.6%</td></tr> <tr><td>2016/17</td><td>7.2%</td></tr> <tr><td>2017/18</td><td>8.5%</td></tr> <tr><td>2018/19</td><td>6.8%</td></tr> <tr><td>2019/20</td><td>7.3%</td></tr> <tr><td>2020/21</td><td>5.5%</td></tr> <tr><td>2021/22</td><td>6.9%</td></tr> </tbody> </table>	Year	Value (%)	2009/10	3.8%	2010/11	5.4%	2011/12	6.8%	2012/13	5.2%	2013/14	4.9%	2014/15	5.7%	2015/16	5.6%	2016/17	7.2%	2017/18	8.5%	2018/19	6.8%	2019/20	7.3%	2020/21	5.5%	2021/22	6.9%	<p>Within the NHS the average percentage for the year 2021/22 is 6.9% against a target of 4%. This compares to 5.5% for the year 2020/21 which represents an increase of 1.5% year on year.</p>
Year	Value (%)																																		
2009/10	3.8%																																		
2010/11	5.4%																																		
2011/12	6.8%																																		
2012/13	5.2%																																		
2013/14	4.9%																																		
2014/15	5.7%																																		
2015/16	5.6%																																		
2016/17	7.2%																																		
2017/18	8.5%																																		
2018/19	6.8%																																		
2019/20	7.3%																																		
2020/21	5.5%																																		
2021/22	6.9%																																		
<p>DECREASE - Sickness absence days per employee - HSCP (LA staff)</p>	<p>2021/22</p>	<p>14.7</p>	<p>12.4</p>	<p>Red</p>		<p>HSCP-LA-Abs Absence - HSCP (ERC Staff) (REDUCE)</p> <table border="1"> <caption>HSCP-LA-Abs Absence - HSCP (ERC Staff) (REDUCE)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>14.5</td></tr> <tr><td>2014/15</td><td>16.4</td></tr> <tr><td>2015/16</td><td>14.2</td></tr> <tr><td>2016/17</td><td>13.6</td></tr> <tr><td>2017/18</td><td>13.0</td></tr> <tr><td>2018/19</td><td>16.4</td></tr> <tr><td>2019/20</td><td>19.1</td></tr> <tr><td>2020/21</td><td>13.6</td></tr> <tr><td>2021/22</td><td>14.7</td></tr> </tbody> </table>	Year	Value	2013/14	14.5	2014/15	16.4	2015/16	14.2	2016/17	13.6	2017/18	13.0	2018/19	16.4	2019/20	19.1	2020/21	13.6	2021/22	14.7	<p>There were 8,449 days lost to absence in 2021/22 which equates to 14.7 days lost per fte. This represents an increase on the 2020/21 outturn (13.6) and we remain above target (12.4) this year.</p>								
Year	Value																																		
2013/14	14.5																																		
2014/15	16.4																																		
2015/16	14.2																																		
2016/17	13.6																																		
2017/18	13.0																																		
2018/19	16.4																																		
2019/20	19.1																																		
2020/21	13.6																																		
2021/22	14.7																																		

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Notes & History Latest Note																						
<p>INCREASE - Percentage of staff with an electronic Knowledge and Skills Framework review recorded on TURAS Appraisal System</p>	<p>April 2022</p>	<p>38.75%</p>	<p>80%</p>	<p>Red</p>		<p>HSCP-E0-01b Percentage of HSCP local authority staff with Performance Review and Development (PRD) plans in place (INCREASE)</p>  <table border="1"> <caption>HSCP-E0-01b Percentage of HSCP local authority staff with Performance Review and Development (PRD) plans in place (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>0%</td></tr> <tr><td>2011/12</td><td>84%</td></tr> <tr><td>2012/13</td><td>79%</td></tr> <tr><td>2013/14</td><td>82%</td></tr> <tr><td>2014/15</td><td>67%</td></tr> <tr><td>2015/16</td><td>91%</td></tr> <tr><td>2016/17</td><td>91%</td></tr> <tr><td>2017/18</td><td>39%</td></tr> <tr><td>2018/19</td><td>-</td></tr> <tr><td>2019/20</td><td>-</td></tr> </tbody> </table>	Year	Percentage	2010/11	0%	2011/12	84%	2012/13	79%	2013/14	82%	2014/15	67%	2015/16	91%	2016/17	91%	2017/18	39%	2018/19	-	2019/20	-	<p>Due to the pressures of the pandemic KSF became a lower of lower priority over the past 2 years. Staff have just completed a piece of work to update all the data on the system to ensure it is now up to date and reflects all recent structural changes. A communication was included in a recent HSCP staff bulletin highlighting that KSF discussions should now take place. An officer has been given the role of KSF Lead for the HSCP and will be targeting managers over the coming months who have lower compliance.</p>
Year	Percentage																												
2010/11	0%																												
2011/12	84%																												
2012/13	79%																												
2013/14	82%																												
2014/15	67%																												
2015/16	91%																												
2016/17	91%																												
2017/18	39%																												
2018/19	-																												
2019/20	-																												
<p>INCREASE - iMatter Response Rate - HSCP</p>	<p>2021/22</p>	<p>61%</p>	<p>Data Only</p>	<p>Data Only</p>		<p>HSCP-SP18-8.1.1 iMatter Response Rate - HSCP (INCREASE)</p>  <table border="1"> <caption>HSCP-SP18-8.1.1 iMatter Response Rate - HSCP (INCREASE)</caption> <thead> <tr> <th>Year</th> <th>Response Rate</th> </tr> </thead> <tbody> <tr><td>2017/18</td><td>66%</td></tr> <tr><td>2018/19</td><td>71%</td></tr> <tr><td>2019/20</td><td>67%</td></tr> <tr><td>2020/21</td><td>-</td></tr> <tr><td>2021/22</td><td>61%</td></tr> </tbody> </table>	Year	Response Rate	2017/18	66%	2018/19	71%	2019/20	67%	2020/21	-	2021/22	61%	<p>Decline in response (from 67% in 2019) was to be expected due to the pressures on staff in responding to the Covid pandemic.</p>										
Year	Response Rate																												
2017/18	66%																												
2018/19	71%																												
2019/20	67%																												
2020/21	-																												
2021/22	61%																												

Description	Data Period	Current Value	Target	Traffic Light	Trend arrow	Chart	Notes & History Latest Note												
INCREASE - iMatter Employee Engagement Index (EEI) score - HSCP	2021/22	78%		Data Only		<p style="text-align: center;">HSCP-SP18-8.1.2 iMatter Employee Engagement Index (EEI) score - HSCP (INCREASE)</p>  <table border="1" style="display: none;"> <caption>EEI Score Data</caption> <thead> <tr> <th>Year</th> <th>Score (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>76%</td> </tr> <tr> <td>2018/19</td> <td>78%</td> </tr> <tr> <td>2019/20</td> <td>75%</td> </tr> <tr> <td>2020/21</td> <td>-</td> </tr> <tr> <td>2021/22</td> <td>78%</td> </tr> </tbody> </table>	Year	Score (%)	2017/18	76%	2018/19	78%	2019/20	75%	2020/21	-	2021/22	78%	<p>Our EEI score increased from 75 in 2019 to 78 in 2021. This was a very positive result in the context of continuing pressure on staff during the pandemic.</p>
Year	Score (%)																		
2017/18	76%																		
2018/19	78%																		
2019/20	75%																		
2020/21	-																		
2021/22	78%																		

Indicators with no update at End-Year 2021-22**Supporting independence**

NI-2: Percentage of adults supported at home who agreed that they are supported to live as independently as possible.

NI-3: Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided

Meeting people's healthcare needs

NI-21: Percentage of people admitted to hospital from home during the year, who are discharged to a care home

Supporting carers

NI-8: Total combined % carers who feel supported to continue in their caring role.

Organisational measures

NI-4: Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated

NI-5: Total % of adults receiving any care or support who rated it as excellent or good.

NI-6: Percentage of people with positive experience of the care provided by their GP Practice.

NI-7: Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life

NI-9: Percentage of adults supported at home who agreed they felt safe.

NI-20: Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency

NI-23: Expenditure on end of life care, cost in last 6 months per death

NI-10: Percentage of staff who say they would recommend their workplace as a good place to work

BLANK PAGE