#### EAST RENFREWSHIRE COUNCIL

#### **AUDIT & SCRUTINY COMMITTEE**

23 June 2022

#### Report by Chief Auditor

#### INTERNAL AUDIT STRATEGIC PLAN 2022/23 TO 2026/27

#### PURPOSE OF REPORT

To submit Internal Audit's 5 year strategic plan for 2022/23 to 2026/27 to members for approval. The strategic plan includes the detailed annual plan for 2022/23 plus the indicative number of days to be spent in the following four years based on the risk assessed audit universe which lists all potential audits.

#### **BACKGROUND**

- 2. The Internal Audit service is an independent appraisal unit within the Chief Executive's Office. It performs independent examinations of accounting, financial and other operations of the Council to provide assurance to management and members on the adequacy of the system of internal control. Independence is achieved through the organisational status of Internal Audit and the objectivity of internal auditors. The Chief Auditor reports directly to the Chief Executive and the Audit & Scrutiny Committee.
- 3. Through independently reviewing the Council's key systems and controls, Internal Audit helps to ensure that the corporate aim of providing local services which are measurable and of a high standard, is achieved. Internal Audit contributes to the realisation of the Council vision to ensure that resources are managed to provide services that represent value for money.
- 4. Internal Audit is required to give an annual assurance statement on the adequacy of internal controls. The evaluation of the control environment is informed by a number of sources:
  - The results of the work carried out by the Internal Audit service
  - The results of the work carried out by the Council's external auditor
  - The assessment of risk completed during the preparation of the annual plan
  - Reports issued by other agencies such as Education Scotland, Care Inspectorate etc
  - Knowledge of the Council's governance, risk management and performance monitoring arrangements.
- 5. In reviewing these different sources of evidence, consideration will be given as to whether any key controls are absent or ineffective and when taken together with other findings, would lead to the conclusion that the overall system of control has been significantly impaired as a result.
- 6. The Internal Audit service operates in accordance with the Public Sector Internal Audit Standards (PSIAS). Internal Audit work is governed by the policies, procedures, rules and regulations established by the Council such as the Contract Standing Orders, Financial Regulations and the Anti-Fraud and Bribery Strategy.

#### **STRATEGIC AUDIT PLAN 2022/23 TO 2026/27**

- 7. The work performed by Internal Audit is based on a rolling 5 year strategic plan (see attached appendix) which is revised annually to take into account changes in circumstances.
- 8. In preparing the plan, members of the corporate management team, elected members and the Council's external auditors were consulted to ensure that current and developing risks were appropriately considered and included in the strategic audit plan. The corporate strategic risk register was also reviewed to ensure that key identified areas of risk were included in the audit universe as appropriate.
- 9. In accordance with the Public Sector Internal Auditing Standards (PSIAS) which require a risk based approach to be taken when preparing the plan, audits have been prioritised based on risk assessments, the service's collective experience of the risks involved, resources available and knowledge gained over the past 5 years. It is also important that annual audit coverage is sufficient to allow Internal Audit to conclude on the adequacy of internal controls. Contingency time is available to allow any further risk related work to be carried out should this be required for new or changing risks identified during the year.
- 10. A number of key financial systems have been identified, including financial ledger and budgetary control, cash income and banking, debtors, council tax, creditors, rent accounting, payroll and housing and council tax benefit/universal credit. The aim is that all identified systems in the audit universe will be audited at least once in the 5 year cycle however the key financial systems will usually be audited more frequently than this depending on the perceived risks. The timing of systems audits will also be adjusted to avoid duplication of effort with external audit.
- 11. The consultation process and risk assessment used to prepare the plan sometimes results in new audits being added to the audit universe (for example IT asset management).
- 12. Similarly, some audits have now been deleted from the audit universe as they are no longer applicable or have low risk assessments or been merged with other audits (for example Covid business grants, education music service).
- 13. The Internal Audit service supports the Council's commitments outlined in the Outcome Delivery Plan by monitoring the systems that underpin the delivery of these commitments. Employees who work for Internal Audit adhere to the corporate values.
- 14. A total of 20 audit days have been included in the annual plan for providing an internal audit service to East Renfrewshire Culture and Leisure Trust (ERCLT). The scope of audits to be carried out using these days will be agreed with the management of ERCLT and members of its Finance, Audit and Risk Committee. Resulting audit reports will be issued directly to the Chief Executive of ERCLT.

#### **AUDIT RESOURCES ASSESSMENT**

- 15. The Internal Audit section has an establishment of five members of staff (4.7 FTE) including the Chief Auditor. There is currently one vacant post but an assumption has been made that this will be filled in the second quarter of 2021/22 when calculating the number of audit days available.
- 16. The number of days available in 2022/23 has been estimated and compared to the number of days required. Various assumptions have had to be made regarding the number of working days that will be available. On the basis of the audit universe which lists all potential audits, an estimated

#### 209

3,721 days are required to complete all planned audits at the required frequency within the 5 year period. An estimated 3,687 staff days are available for direct audit work over this same period, leaving an estimated shortfall of 34 days over the 5 year period (or an average of 7 days per annum). The current shortfall in audit days over the 5 year period is viewed as manageable at present but will be kept under review. Audits have been rescheduled to ensure that planned audits for 2022/23 can be met within the estimated days available. The current staffing levels of the Internal Audit section is therefore considered to be adequate at the present time on the assumption that the vacant post will be filled.

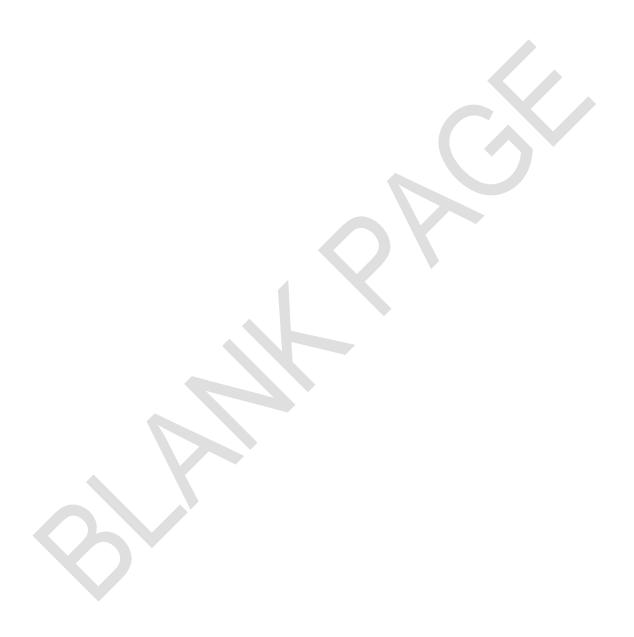
17. In line with good practice, the internal audit plan will be reviewed on a regular basis throughout the year and may be adjusted in response to changes in the Council's business, risks, systems and controls. Any such requires changes to the plan will be drawn to the Committee's attention as part of the quarterly reporting mechanism already in place.

#### **RECOMMENDATION**

18. The committee is asked to approve Internal Audit's Strategic Plan for 2022/23 to 2026/27.

Further information is available from Michelle Blair, Chief Auditor, telephone 0141 577 3067. Chief Auditor

7 June 2022



#### **APPENDIX**

#### EAST RENFREWSHIRE COUNCIL

### STRATEGIC AUDIT PLAN

#### 2022/23 to 2026/27

Contents	Page
Annual Plan for 2022/23	1
Summary of Strategic Plan	2
Audit Days Available	3
Audit Universe	4-5



Chief Auditor 07 June 2022



# EAST RENFREWSHIRE COUNCIL 2022/23 Internal Audit Section ANNUAL AUDIT PLAN

Department	Title	Audit Number	No. of days
Chief Executives Office	Treasury Management	1	18
	Ordering and certification	2	20
	VAT	3	12
Business Operatons and	Barrhead Payment Centre	4	11
Partnerships	Creditors	5	24
	Debtors control	6	10
	Housing Benefits/ Universal Credit	7	30
	IT asset management	8	20
	Scottish Welfare Fund	9	15
	Council Tax -recovery and enforcement	10	18
Education	Early Learning and Childcare Payments	11	15
	Schools cluster	12	32
Environment	Clyde Valley Contract Group	13	13
	Grant Certification	14	15
	Stores	15	20
	City Deal	16	15
	Climate Change Report	17	5
	Energy and Fuel	18	20
Housing	New council houses	19	24
HSCP	Direct Payments	20	20
	Barrhead Resource Centre	21	10
	IJB	22	15
Trust	Trust	23	20
Various	Contract 1 - TBA	24	20
	File controls	25	12
	Fraud Contingency	26	70
	General Contingency	27	30
	LG Benchmarking Framework	28	5
	Follow Up	29	55
	Previous year audits	30	45
			639

## EAST RENFREWSHIRE COUNCIL 2022/23

# Internal Audit Section SUMMARY OF STRATEGIC PLAN

Type of Audit	2022/23	2023/24	2024/25	2025/26	2026/27	<u>Total</u>
Systems/Regularity Audit	432	726	458	335	454	2,405
Contract Audit	20	65	40	40	65	230
Computer Audit	12	69	73	47	10	211
Performance Indicators	5	10	10	10	10	45
Fraud Contingency	70	70	70	70	70	350
General Contingency	30	30	30	30	30	150
Previous Year Follow Up	55	50	50	50	50	255
Grant Certification	15	15	15	15	15	75
Total	639	1035	746	597	704	3,721

# 215 EAST RENFREWSHIRE COUNCIL 2022/23

### Internal Audit Section AUDIT DAYS AVAILABLE

STIMATED ANNUAL DAYS AVAILABLE		2022	2023	2024	2025	2026	TOTAL
		Days					
Number of days in full year	Note 1	1,140	1,222	1,226	1,226	1,226	6,040
Less: Public Holidays		46	46	46	46	46	230
Annual Leave		131	138	139	140	141	689
Purchase of Annual Leave		6	6	6	6	6	30
Sickness Absence		14	15	15	15	15	74
vaccinations and hospital appoi	ntments	5					5
induction training		20					20
Authorised Absence	<u>_</u>	9	10	10	8	10	47
Working days available	_	909	1,007	1,010	1,011	1,008	4,945
Indirect Audit Work : -							
Administration		50	50	50	50	50	250.0
Planning and Reporting		15	15	15	15	15	75.0
Courses/training		25	20	20	20	20	105.0
Seminars & Audit Meetings		36	36	36	36	36	180.0
Audit Committee/team meets		40	40	40	40	40	200.0
PSIAS	Note 2	15	3	3	3	3	27.0
HGIOS/AGS		3	3	3	3	3	15.0
Recruitment		6					6.0
PRD		15	15	15	15	15	75.0
Consultancy		20	20	20	20	20	100.0
FOI	_	-	-	-	-	-	-
Total for Indirect Audit Work	_	225	202	202	202	202	1033
Estimated annual time available for Di	rect Audit Work	684	805	808	809	806	3,912
Γ	Direct as % of available days	75%	80%	80%	80%	80%	79%
Direct audit work:							
Reporting		45	45	45	45	45	225
Audit work	_	639	760	763	764	761	3,687
	_	684	805	808	809	806	3,912

Note 1 Internal audit has 4.7 FTE established posts including Chief Auditor . Assumption that vacant post will be filled for 8 months of the year.

Note 2 Additional days for PSIAS in years where external assessments are involved

### 216

# AUDIT UNIVERSE EAST RENFREWSHIRE COUNCIL 2022/23

										Freq (yrs)		
Title	Dept	Type	2022	2023	2024	2025	2026	Total	Est days	1=annual	Days in 5 yrs	Gen Risk
Asset Management	Env	Sys		20				20	20	5	20.00	L
Barrhead Payment Centre	BOP	Reg	11			11		22	11	3	18.33	M
Barrhead Resource Centre Building Cleaning	HSCP Educ	Reg Reg	10		15			10 15	10 15	5 5	10.00 15.00	L
Burial Income	Env	Reg			10	8		8	8	5	8.00	Ĺ
Climate Change Report	Env	reg	5	5	5	5	5	25	5	1	25.00	X
Cash Income and Banking	BOP	Sys		22			22	44	22	3	36.67	М
Cashless catering and Parentpay	Educ	Reg		30			30	60	30	3	50.00	М
HSCP Health Care Centres and area offices	HSCP	Reg		30	8		30	8	8	5	8.00	L
HSCP emergency payments (Sect 22 & 12)	HSCP	Sys		8				8	8	5	8.00	L
HSCP Direct Payments	HSCP	Sys	20			20		40	20	3	33.33	М
Project management of capital projects	Env	cont	15	25	15	15	25	50	25	3	41.67	M
City Deal Clothing Grants / Free Meals	Env BOP	Reg Reg	15	15	15	15	15 12	75 12	15 12	1 5	75.00 12.00	X
Commercial rents (ind units/shops)	Env	Sys		20				20	20	5	20.00	Ĺ
ERCLT	Trust	Reg	20	20	20	20	20	100	20	1	100.00	X
Community Safety Unit	BOP	reg		20				20	20	5	20.00	L
Complaints Monitoring Computer	BOP Various	Sys Comp	12	15 69	73	47	10	15 211	15 40	5 1	15.00 200.00	L X
Contract	Various	Cont	20	40	40	40	40	180	40	1	200.00	X
Corporate Procurement Cards	Ch Exec Office	Sys					15	15	15	5	15.00	L
Council Tax - Reductions/liability	BOP	Sys			24			24	24	3	40.00	М
Council Tax - Billing & Coll.	BOP BOP	Sys	10	24		10	24	48 36	24 18	3	40.00 30.00	M M
Council Tax - Recovery and Enforcement Creditor Payments	BOP	Sys Reg	18	10	10	18 10	10	40	18 10	3 5	10.00	X
Creditors (to include einvoicing and interfa	BOP	Sys	24	-10	.0	.0	.0	24	24	1	24.00	X
Debtors	BOP	Sys					24	24	24	1	24.00	X
Debtors Control	BOP	Reg	10	10	10	10		40	10	5	10.00	Х
Education Support (SEN, Bi-Lingual Supp, taxis etc.)	Educ	Sys	00		20			20	20	5	20.00	L
Energy and Fuel (incl utility payments) Financial Ledger and budgetary control	Env Ch Exec Office	Reg reg	20	20			20	20 40	20 20	5 3	20.00 33.33	L M
Follow up	Various	FU	55	50	50	50	50	255	50	1	250.00	X
Fraud Contingency	Various	Fraud	70	70	70	70	70	350	70	1	350.00	X
Gas Servicing	Housing	Reg					15	15	15	5	15.00	L
General Contingency	Various	Gen Cont	30	30	30	30	30	150	30	1	150.00	X
Grant Certification Health & Safety	Env Env	Grant reg	15	15 15	15	15	15	75 15	15 15	1 5	75.00 15.00	X L
Grounds Maintenance	Env	Reg		10	15			15	15	5	15.00	Ĺ
Highways Maintenance	Env	reg			20			20	20	5	20.00	L
Home Care Services	HSCP	Sys			22			22	22	3	36.67	M
Housing - Rent Accounting	Housing Housing	Sys Sys		20	14		20	40 14	20 14	<u>3</u>	33.33 14.00	M
Housing - voids, garage allocations etc.  Housing Allocations and homeless person acc	Housing	sys		27	14		27	54	27	3	45.00	M
Housing Benefits/ Universal Credit	BOP	Sys	30	30	30	30	30	150	30	1	150.00	X
Housing Repairs	Housing	Sys			20			20	20	3	33.33	M
IT Asset Management	BOP	Reg	20		45	20	45	40	20	3	33.33	M
IJB Income Maximisation, money advice, welfare	HSCP BOP	reg sys	15	15 30	15	15	15	75 30	15 30	1 5	75.00 30.00	X L
Insurance Arrangements	BOP	Sys		8				8	8	5	8.00	Ĺ
Kinship, Fostering and Adoption	HSCP	Sys					16	16	16	5	16.00	L
Bonnyton House	HSCP	Reg			10			10	10	5	10.00	L
LG Benchmarking Framework Licensing Income	Various BOP	Pis Reg	5	10	10 15	10	10	45 15	10 15	1 5	50.00 15.00	X
Maximising Attendance	BOP	Reg		20	10		20	40	20	3	33.33	M
Members' Expenses	BOP	Sys			12			12	12	5	20.00	Ĺ
NDR	BOP	Reg		7				7	7	5	7.00	L
Ordering & Certification Overtime	Ch Exec Office	Sys	20	22		20	22	40 44	20	3	33.33	M
Parks & other outdoor income	BOP Env	Reg Reg		22	8		22	8	22 8	<u>3</u>	36.67 8.00	M L
Payments to Care providers	HSCP	Reg		25		25		50	25	2	62.50	Н
Payroll - All payruns	BOP	Sys		28		28		56	25	2	70.00	Н
Pupil Equity fund	Educ	Sys		12				12	12	5	12.00	L
Petty Cash Previous year audits	Various Various	Reg Sys	45	15 20	20	20	20	15 125	15 20	5 1	15.00 100.00	L X
Record Management Plan	Ch Exec Office	Reg	70	10	20	20	20	10	10	5	10.00	L
Risk Management & Corporate Governance	Various	Reg		15				15	15	5	15.00	L
Schools - Educational Payments	Educ	Sys				8		8	8	5	8.00	L
Schools - Transport	Educ	Sys		15			32	15 32	15 32	5 7	15.00	L
schools cluster 1 St Lukes schools cluster 2 Mearns Castle	Educ Educ	Reg Reg				32	32	32	32	7	22.86 22.86	X
schools cluster 3 Eastwood	Educ	Reg						0	32	7	22.86	X
schools cluster 4 Woodfarm	Educ	Reg						0	32	7	22.86	X
schools cluster 5 Wiliamwood	Educ	Reg	32	20				32	32	7	22.86	X
schools cluster 6 St Ninians schools cluster 7 Barrhead High	Educ Educ	Reg Reg		32	32			32 32	32 32	7	22.86 22.86	X
Schools Vat Free Purchase Scheme	Educ	Sys		12	52			12	12	5	12.00	L
Scottish Welfare Fund	BOP	Reg	15			15		30	15	3	25.00	M
Stores	Env	Sys	20					20	20	5	20.00	L
Sustainability (incl procurement)  Carers Legislation	Env HSCP	Reg		20	15			20	20	5	20.00	L
GDPR	BOP	Reg Reg			15 15			15 15	15 15	5 5	15.00 15.00	L
Client Monies	HSCP	Reg			15			15	15	3	25.00	M
Clyde Valley Contract Group	Env	Reg	13					13	13	5	13.00	Ĺ
Subsidy Control (previously State Aid)	Env	Reg			10			10	10	5	10.00	L
Care First Finance System	HSCP	Sys		20			20	40	33.33	5	33.33	L
PPP projects DSM guidelines	Env Educ	Reg sys		15 15			15	15 30	15 25	5 3	15.00 25.00	L M
ze galdolliloo	Lauc	010		0			10	50			20.00	141

### 217

### **AUDIT UNIVERSE EAST RENFREWSHIRE COUNCIL 2022/23**

										Freq (yrs)		
Title	Dept	Type	2022	2023	2024	2025	2026	Total	Est days	1=annual	Days in 5 yrs	Gen Risk
Early Learning and Childcare payments	Educ	sys	15	5	5	5	5	35	25	3	25.00	М
New Council Houses	Housing	sys	24					24	24	5	24.00	М
Thornliebank Resource Centre	HSCP	Reg		10				10	10	5	10.00	L
Trade Refuse Income and special uplifts, Gard	Env	Sys			18			18	18	5	18.00	L
Travelling & Subsistence	BOP	Reg		12				12	12	5	12.00	L
Treasury Management	Ch Exec Office	Sys	18					18	18	5	18.00	L
VAT	Ch Exec Office	Reg	12					12	12	5	12.00	Ĺ
Vehicle Services	Env	Reg		12				12	12	5	12.00	L
FLC Add On	Educ	Svs			20			20	20	5	20.00	

Total days needed per universe		639	1035	746	597	704	3721
Available days (automated from audit n	eeds)	639	760	763	764	761	3687
Audit Needs Assessment	Shortfall/ (over)	0	275	-17	-167	-57	34
Average shortfall/(Over) per year							6.8

#### Main financial systems in bold

Risk
High - audited on 2 year cycle
Medium - audited on 3 year cycle
Low - audited on 5 year cycle
Frequency determined by factors other than risk eg external requiremnt, annual or cyclical coverage needed H M L X

