



Meeting of East Renfrewshire Health and Social Care Partnership	Performance and Audit Committee
Held on	29 March 2023
Agenda Item	8
Title	Strategic Commissioning Plan Update
<p>Summary</p> <p>The purpose of this report is to provide the Performance and Audit Committee with Strategic Commissioning Plan update for comment.</p>	
Presented by	Margaret Phelps; Senior Manager Planning and Performance and Commissioning Manager
<p>Action Required</p> <p>It is recommended that the Performance and Audit Committee:</p> <ul style="list-style-type: none"> • note and comment on the early proposals for a Strategic Commissioning Plan on the current and future arrangements in place to commission health and care services with external partners. • note following the period of engagement a final draft Strategic Commissioning Plan will be presented for approval to the Integration Joint Board meeting in June 2023. 	

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EAST RENFREWSHIRE INTEGRATION JOINT BOARD

PERFORMANCE AND AUDIT COMMITTEE

29 March 2023

Report by Chief Officer

STRATEGIC COMMISSIONING PLAN UPDATE

PURPOSE OF REPORT

1. The purpose of this report is to provide the Performance and Audit Committee with the proposals for a Strategic Commissioning Plan for comment on the current and future arrangements in place to commission health and care services with external partners.

RECOMMENDATION

2. It is recommended that the Performance and Audit Committee:
 - note and comment on the early proposals for a Strategic Commissioning Plan on the current and future arrangements in place to commission health and care services with external partners.
 - note following the period of engagement a final draft Strategic Commissioning Plan will be presented for approval to the Integration Joint Board meeting in June 2023.

BACKGROUND

3. At the meeting on 23rd November 2022, the Performance and Audit Committee received a report on the current arrangements in place to commission health and care services with external partners. The report set out the level of the commissioned services within East Renfrewshire and provided an update on the re-establishment during 2020/21 of the Contracts and Commissioning Team. The Team have built on the strong partnership approach with our external providers to offer assurance on our commissioning and contract monitoring arrangements. Working alongside HSCP services a programme of review is underway with the introduction of new systems and processes to support the range of contractual arrangements in place.
4. The report identified that the Strategic Commissioning Plan has been in place since 2018 and required to be reviewed. It was also noted that the Savings, Recovery and Renewal Programme which incorporates the HSCP recovery from the pandemic and encompassed the broader transformation programme recommenced during 2022. In addition as part of this programme a Commissioned Services Review was approved in November 2022 which seeks to support service redesign and associated efficiencies. The Commissioning Team lead on this review of commissioned services to ensure all framework and contractual opportunities are maximised. This will provide greater alignment between the refreshed Strategic Commissioning Plan and the Savings, Recovery and Renewal Programme.
5. This Commissioning Plan will reflect the renewed Strategic Plan 2022/25 and the work underway in respect of the HSCP, national, and Greater Glasgow and Clyde transformation programmes including; Coming Home Implementation Report, The Promise (Independent care Review) and Primary Care Improvement and the National Care Service. Work is already underway to develop our collaborative commissioning approach for East Renfrewshire bringing partners, services and people who use services and carers together.

REPORT

6. East Renfrewshire Health and Social Care Partnership, under the direction of the Integration Joint Board (IJB), builds on a secure footing of a 16 year commitment to partnership working in East Renfrewshire. The Strategic Commissioning Plan acknowledges this partnership approach underpinning the Strategic Plan 2022/25 with our planning and delivery of health and social care services across East Renfrewshire. Our nine priorities set out within the Strategic Plan are delivered in partnership between HSCP services and our external partners in the independent and third sector.
 - Working together with children, young people and their families to improve mental and emotional wellbeing;
 - Working together with people to maintain their independence at home and in their local community;
 - Working together to support mental health and wellbeing;
 - Working together to meet people's healthcare needs by providing support in the right way, by the right person at the right time;
 - Working together with people who care for someone ensuring they are able to exercise choice and control in relation to their caring activities;
 - Working together with our community planning partners on new community justice pathways that support people to stop offending and rebuild lives;
 - Working together with individuals and communities to tackle health inequalities and improve life chances;
 - Working together with staff across the partnership to support resilience and wellbeing; and,
 - Protecting people from harm.

7. The revised Plan will reinforce our commitment to creating the environment for a diverse, thriving and sustainable market which is focused on meeting needs and achieving outcomes. The development of a shared market will seek to deliver high quality care, build a skilled workforce who are flexible, innovative in the design and delivery of health and social care services. We will do this through continued dialogue with providers, people who use services and carers, with analysis on the use of information about needs, costs, quality of services and their impact on people's lives.

8. Over the past year we have been working alongside external partners to develop a shared collaborative commissioning statement for East Renfrewshire. This shared statement of intent sets out agreed principles and approach which are co-designed with wider partners and stakeholders on how we will work together. We recognised the successive Scottish Government policy and guidance that has been produced since the 2014 Public Bodies Act, all of which describe new ways of working which will be human rights based, person centred, reflective of people's lived experience, have fair work principles, support climate and circular economy, be financially transparent and deliver high quality care. This is reflected within our local statement.

9. Our collaborative commissioning statement represents the current position in our ongoing conversation with people who use services, partner providers who deliver with us, carers, and other stakeholders who form part of East Renfrewshire Health and Social Care Partnership. Our aim is to create opportunities to work together to shape the local health and social care environment to ensure that together we can progress the aims of the HSCP Strategic Plan 2022-2025 and be responsive to the changing needs and aspirations of the people of East Renfrewshire.

10. We have already published information through our Joint Strategic Needs Assessment and through our performance reports. The Strategic Plan 2022-2025 sets out the vision and priorities for service change and improvement in East Renfrewshire. This collaborative commissioning statement sets out how we expect to deliver our strategic intentions, working together with partner providers through our commissioning and procurement arrangements.
11. The Medium Term Financial Plan (MTFP) 2022/23 to 2026/27 provides a financial outlook for the next five financial years and associated health and social care delivery. The MTFP will accompany the Strategic Plan and Strategic Commissioning Plan by providing the financial assessment required to support our demographic pressures and demands alongside the requirement to identify savings to meet future funding challenges.
12. The Strategic Commissioning Plan will set out the financial and operational context of the Health and Social Care Partnership and recognises the financial pressures the IJB are facing and the statutory requirement to both set a balanced budget and to operate within the financial envelope available. The cost pressures, demand analysis and funding allocations continue to be refined and the proposed budget for 2023/24 is presented to the IJB in 29 March 2023.
13. In reviewing the budget position we recognise the only significant areas of flexibility available are within care costs and staffing and as such are the areas which require to be considered to address the identified funding gap. The revised plan will require to reflect the financial position of the IJB, the savings which need to be identified and therefore the operational context and making the most effective and efficient use of all of our resources.
14. A four week Budget Engagement programme was undertaken during February and March 2023 to provide the opportunity for people who use our services, families, carers, HSCP services and partners to share their views on how the IJB can best use their resources to continue to support our communities. The information gained from this engagement will help inform the IJB on how to utilise the budget in the most efficient and effective way.
15. A substantial range of services are commissioned directly from external partners through purchased care packages and as part of our grant funded support community and voluntary organisations. During 2021/22 this totalled £36.072m spend across all of our services utilising a number of contractual arrangements. We will work across our network of partners to look at how we can all collectively support our residents going forward.
16. The draft Strategic Commissioning Plan 2023/25 will initially be for a two year period to allow for alignment to the three year Strategic Plan and Medium Term Financial Plan. An early version of the Plan is attached and sets out the financial and operational context of the Health and Social Care Partnership. The Plan format is as follows:
 - Introduction – our collaborative commissioning partnership approach
 - Current market context health and social care
 - Demographics and Needs assessment
 - New opportunities – understanding needs and the local market
 - Financial context and Savings Recovery and Renewal
 - Contractual arrangements and Procurement Plan
17. Building on the engagement work already underway with HSCP services, people who use our services, carers and partners will further develop this draft Strategic Commissioning Plan which will seek to reflect the Strategic Plan priorities, our financial

context, our operational delivery and our commitment to collaborative commissioning and a shared marketplace. Following the period of engagement, a final Strategic Commissioning Plan will be presented for approval to the Integration Joint Board meeting in June 2023.

CONCLUSION

18. This report recognises the contribution that all partners make to the delivery of health and social care services. It sets out the requirement to work collaboratively across all sectors to create an environment for a diverse, thriving and sustainable market which is focused on meeting needs and achieving outcomes. The Strategic Commissioning Plan will be presented for approval to the Integration Joint Board in June and will be updated annually to reflect the future direction, the demographic demand and pressures, financial context and the role of the third and independent as delivery partners.

RECOMMENDATION

19. It is recommended that the Performance and Audit Committee:
 - note and comment on the early proposals for a Strategic Commissioning Plan on the current and future arrangements in place to commission health and care services with external partners.
 - note following the period of engagement a final draft Strategic Commissioning Plan will be presented for approval to the Integration Joint Board meeting in June 2023.

REPORT AUTHOR AND PERSON TO CONTACT

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March 2023

BACKGROUND PAPERS

PAC 23.11.2022 – Item 10. Commissioned Services

https://www.eastrenfrewshire.gov.uk/media/8445/Performance-and-Audit-Committee-Item-10-23-November-2022/pdf/Performance_and_Audit_Committee_Item_10_-_23_November_2022.pdf?m=638037783589400000

Strategic Plan 2022-25

https://www.eastrenfrewshire.gov.uk/media/7569/HSCP-Strategic-Plan-2022-2025/pdf/East_Renfrewshire_HSCP_-_Strategic_Plan_2022-2025.pdf?m=637847662804030000

Draft Strategic Commissioning Plan – East Renfrewshire

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09 March 2023

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Contents

1. Introduction – our collaborative commissioning partnership approach
2. Current market context health and social care
3. Demographics and Needs assessment
4. New opportunities – understanding needs and the local market
5. Financial context and Savings Recovery and Renewal
6. Contractual arrangements and Procurement Plan

Introduction

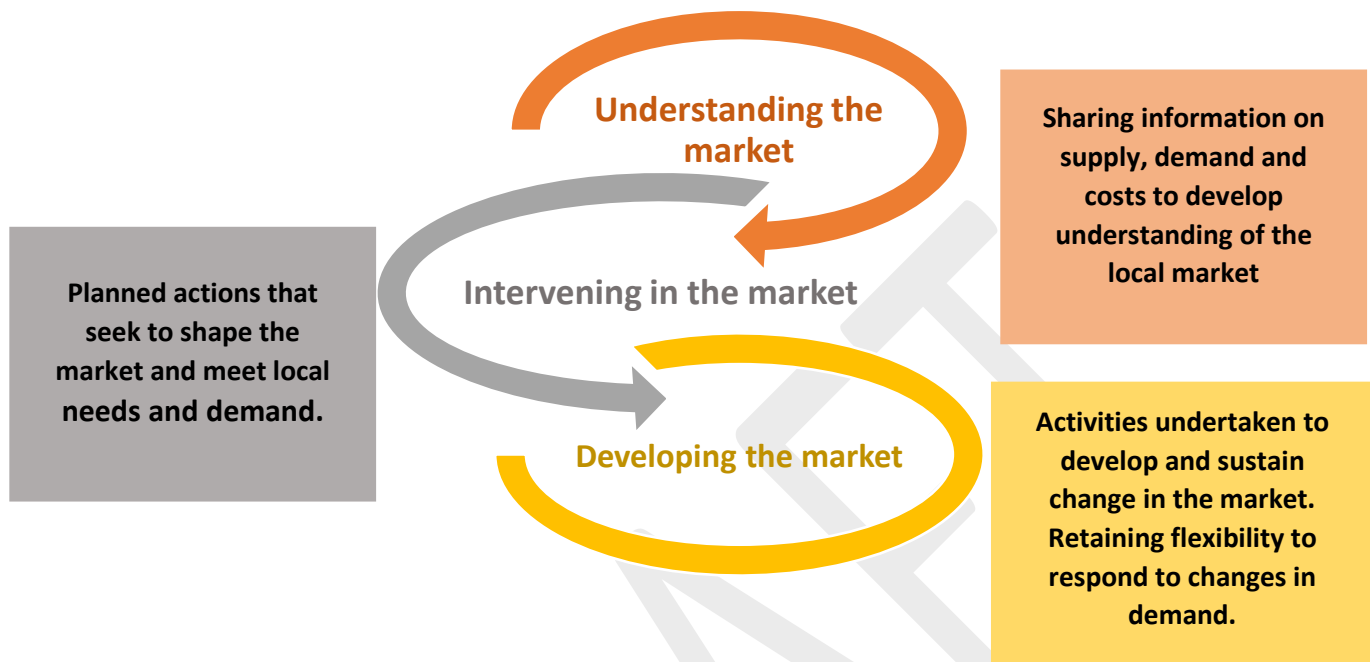
East Renfrewshire Health and Social Care Partnership under the direction of East Renfrewshire’s Integration Joint Board (IJB), builds on a secure footing of a 16 year commitment to partnership working in East Renfrewshire. Our market facilitation statement represents the current position in our ongoing conversation with people who use service, partner providers who deliver with us, carers and other stakeholders who form part of East Renfrewshire Health and Social Care Partnership (ERHSCP). Our strategic vision is to create opportunities to work together to shape the local health and social care environment to ensure that together we can progress the aims of the HSCP Strategic Plan 2022-2025 and be responsive to the changing needs and aspirations of the people of East Renfrewshire.



We have already published information through our Joint Strategic Needs Assessment and through our performance reports. The Strategic Plan 2022-2025 which sets out the vision and priorities for service change and improvement in East Renfrewshire. This market facilitation statement sets out how we expect to deliver our strategic intentions, working together with partner providers through our commissioning and procurement arrangements.

It is important to ensure residents have choice and control through a variety of providers and creative support options. They must also understand what support is available and be able to

make informed choices by having easy access to information about the quality, flexibility, safety and cost of services.



We will seek to do this through a market shaping approach by:

- sharing with current and potential providers the intelligence we have on population trends, the current demand for and costs of care
- future demand and the shape of the social care economy
- sharing our ideas known about how we believe the market needs change over time, in response to changing residents expectations and economic, demographic and legislative context
- identifying opportunities for collaboration to develop and sustain the local social economy
- being clear with providers about how we will intervene in the market, through the investments we make and the encouragement and advice we give, to achieve a balance in the supply and demand for services
- explaining why we need to disinvest in some areas and increase spending in others, giving those organisations who wish to grow and adapt to new circumstances time to do so.

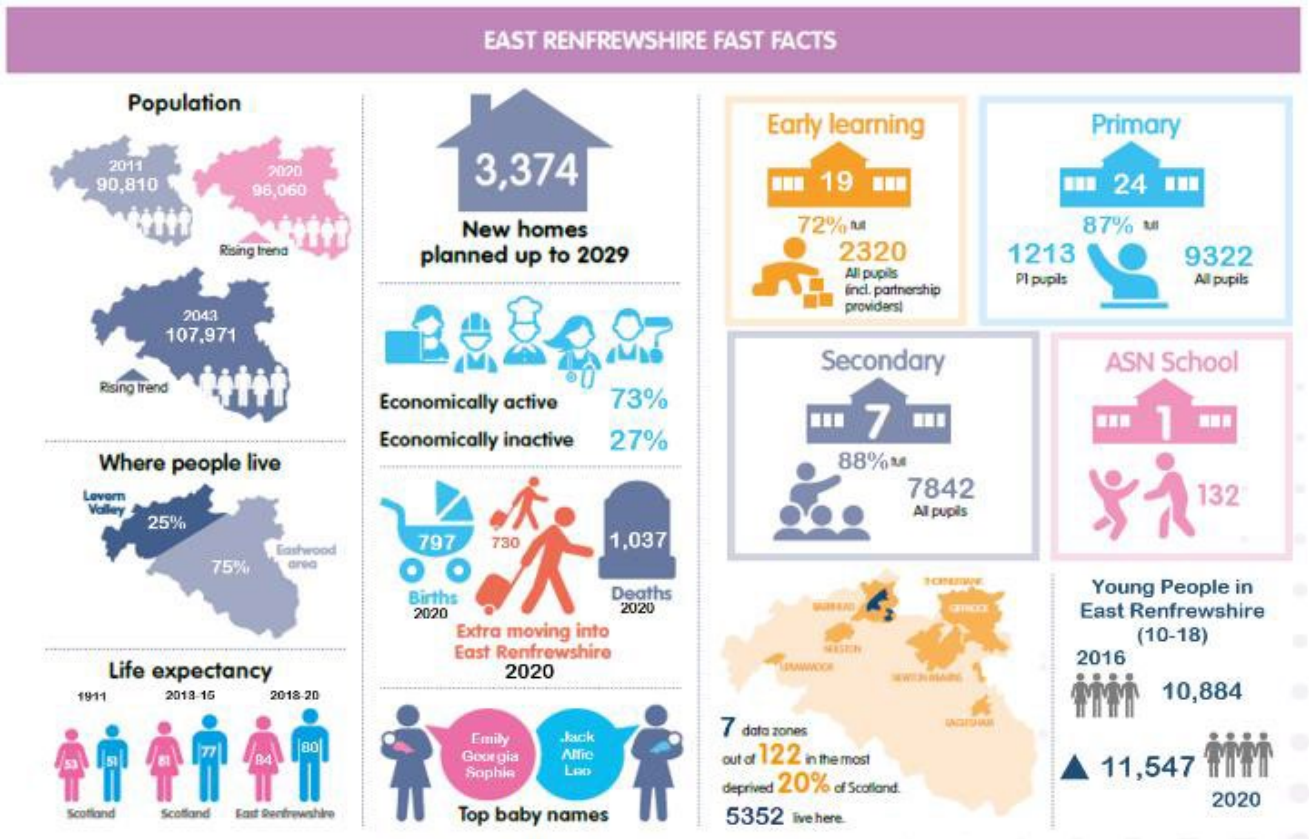
Our Plan will complement and add value to the business planning and development activities of current and potential providers. It sets out how the HSCP is working with all partners in health and social care to maximise use of the available resources.

Demographics and needs assessment

Our Strategic Plan 2022-25 identifies 9 priorities which the HSCP along with our partner providers in the third and independent sectors, provide a range of health and social care services to individuals, families and carers.

- Working together with children, young people and their families to improve mental and emotional wellbeing;
- Working together with people to maintain their independence at home and in their local community;
- Working together to support mental health and wellbeing;
- Working together to meet people's healthcare needs by providing support in the right way, by the right person at the right time;
- Working together with people who care for someone ensuring they are able to exercise choice and control in relation to their caring activities;
- Working together with our community planning partners on new community justice pathways that support people to stop offending and rebuild lives;
- Working together with individuals and communities to tackle health inequalities and improve life chances;
- Working together with staff across the partnership to support resilience and wellbeing; and,
- Protecting people from harm.

Our Joint Strategic Needs Assessment is available as a supporting document and provides a detailed needs assessment to support the Strategic Plan. A full socio-demographic profile has been developed for East Renfrewshire and covering our two localities (Eastwood and Barrhead) giving information on population, households, deprivation, health profile, life expectancy and use of services.

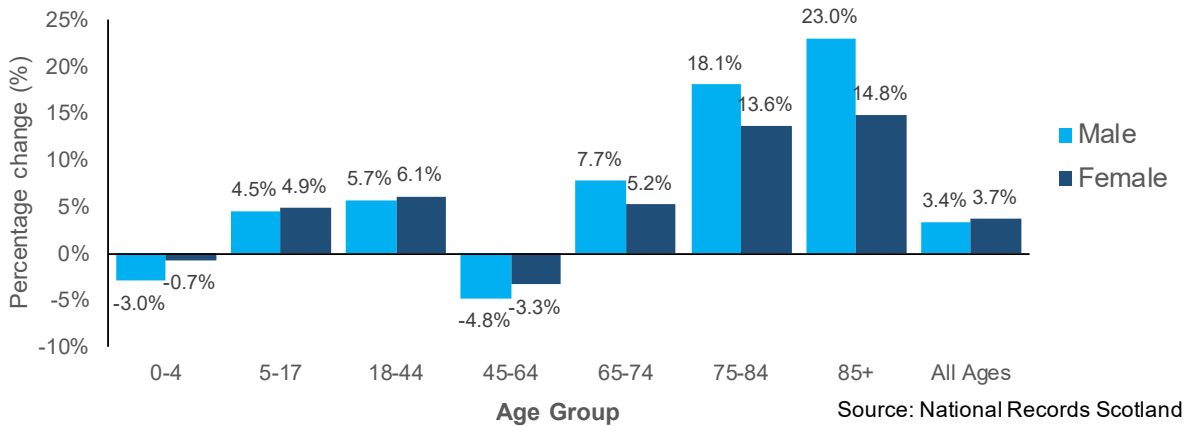


From this detailed analysis we know our population is changing with corresponding increase in the health and care needs of our residents. Overall East Renfrewshire's population is growing with particular growth for our younger and older residents, who make greater use of universal health services.

The table below provides an overview; **needs updated figures including projection to 2028**

The overall projected rise in population is similar to the increase seen in the last five years, the population aged 75 and over is projected to increase at more than twice the previous rate (16.1% versus 7.7%). The 65+ population is projected to increase from 20.2% of the population in 2020 to 21.7% of the population by 2025.

Projected percentage change in population from 2020 to 2025 by Age Group and Sex in East Renfrewshire



To be updated

In addition there has been significant growth in our most elderly population with a 44% increase in the number of residents aged 85 years and over the last decade. The 85+ population is projected to increase by 18% between 2019 and 2024. People over 80 are the greatest users of hospital and community health and social care services.

In terms of deprivation, East Renfrewshire is one of the least deprived local authority areas in Scotland. However, there are notable discrepancies that we see across the area with some neighbourhoods experiencing significant disadvantage. More than half of East Renfrewshire's population (55%), and 67% of the Eastwood population live in SIMD datazones that are among the 20% least deprived in Scotland. All of East Renfrewshire's neighbourhoods that are among the 20% most deprived are concentrated in the Barrhead locality with a quarter of the population living in these datazones.

In line with the socio-demographic profile we see differing health outcomes for the populations in our two localities. While life expectancy at birth is above the Scottish average for East Renfrewshire as a whole, it remains below average in the Barrhead locality. Early mortality rates and the prevalence of long-term conditions including cancers are also higher for Barrhead. Data also shows poorer outcomes for the Barrhead locale in relation to the percentage of the population prescribed medication for anxiety, depression and psychosis. Hospital admission related to alcohol and drugs are also higher for Barrhead.

Post covid impact have are still developing it is clear that there have been negative consequences for businesses and employment prospects nationally and locally. The evidence clearly links economic disadvantage with poorer physical and mental health outcomes and we have seen the unemployment rate rise in East Renfrewshire. The impact on health inequalities has had a disproportionate impact for disadvantaged communities and specific vulnerable groups. The diminished or interrupted care and support has made disabled people, black and minority ethnic people, older people and children and young people more vulnerable. Mental health and wellbeing has been impacted across all age groups increased social isolation, distress, anxiety, fear of contagion, depression and insomnia in the general population. A number of key groups are at higher risk of adverse mental health outcomes. These include front line staff, women, and people with underlying health conditions, children

and young people (up to age 25). Locally, we know that families and people we support have reported worsening mental wellbeing.

Although the HSCP has succeeded in maintaining the vast majority of services throughout the pandemic we have been required to adapt provision and prioritise those in greatest need, particularly during the tightest lockdown restrictions. Some service areas have seen increasing levels of need, frailty and vulnerability among the individuals they are working with where lower level, preventative interventions have been reduced, and increased carer stress.

The pandemic period has seen new ways that people engage with services with greater use of technology and a reduction in face to face contact. Learning from this has allowed services to review delivery approaches to meet the changing expectations of people following the pandemic. We have seen increasingly supportive working relationships between statutory, independent and third sector partners. The experience of the pandemic has reinforced the crucial role of the community and third sectors in delivering essential support to our residents.

Over the course of the pandemic we have seen incredible resilience, commitment and creativity from staff. We have seen innovation and collaboration, between partner organisations and with our communities. This capacity for change and innovation will underpin our activity as we move forward.

Current market context health and social care

Health and social care services are delivered alongside our third and independent support and care providers and partners. Through our service reviews, current market assessment and conversations with providers and engagement with people and communities we have identified key areas we want to address through market shaping that will support the delivery of our Strategic Commissioning Plan 2023 -25.

- Recognising the resilience of staff groups have been impacted by ongoing challenges from the pandemic including recruitment and retention across all sectors.
- Growing demand for care at home services both in relation to care hours and increasing complexity of care is not matched by growth in cross sector capacity.
- Implementation of Supporting People Framework to ensure personalised approach with people in need are supported and resources are maximised.
- An area of increasing need is from children and young people with a neurodevelopmental diagnosis (including autism) or suspected diagnosis.
- Continue to support our care experienced children and young people and to fully implementing the findings of the national Independent Care Review report “The Promise”.
- Our person-centred approaches are committed to increasing choice and control, achieving outcomes and increasing use of Self-directed Supports.
- Services for people with learning disabilities will offer a broader range of opportunities and experiences
- Young people in transition will be supported to maximise independence choice and control

- Build on our collaborative community supports to minimise isolation through approaches such as befriending, peer support and the work of our Kindness Collaborative and Talking Points, linking people to local supports.
- Make best use of technology and health monitoring systems to support independence and self-management.
- Work collaboratively with housing providers to support independent living in our communities and to better understand local needs and future models of housing, technology and support.
- Support mental health and wellbeing interventions delivered through primary care, third sector and community-led activity.
- Work across all sectors to improve hospital discharge and better support for people to transfer from acute care to community supports.
- We will continue to encourage collaboration between support providers for advice, information and support for carers ensuring local provision that best meets carers needs.
- Work with our partners to tackle inequalities and support residents with a number of long term conditions such respiratory illness, cardiovascular disease and obesity to provide physical and psychological health benefits
- Continue to protect adults at risk from harm by strengthening our processes and awareness of Adult Support and Protection with our partners, providers and the public.

Changing needs and demands

Whilst identifying our key areas for future work we recognise the immediate and future challenges for the partnership. Our Strategic Plan reflected the context of the post Covid-19 pandemic and response to immediate pressures. This was marked by both increasing and changing service demand pressures.

All services experienced a higher volume of referrals to adult and child protection; increased CAMHS referrals and increase cases allocated to our children's social work teams; increased referrals to Care at Home services (and capacity pressures on partner providers) and higher levels of frailty and complexity among those accessing adult services.

Demographic pressures remain a very specific challenge for East Renfrewshire as we have an increasing elderly population with a higher life expectancy than the Scottish average and a rise in the number of children with complex needs. Deconditioning and isolation for older people and adults with additional support needs alongside increased demand on carers have been reflected in our referral. Mental health needs of all sectors of the population has been marked with reduced capacity in therapeutic services.

Working with our acute sector to minimise delayed discharges from hospital has increased demand on both our in house and external care at home services as we continue to require more community based provision. This has been further exacerbated with an increase in request from people in the community requiring additional care support.

The cost of drugs prescribed to the population of East Renfrewshire by GPs and other community prescribers is delegated to the IJB. This is a complex and volatile cost base of around £17 million per year with the potential to rise to £19 million in the coming year, without actions to mitigate.

Supporting the care market and our local care providers who deliver alongside the HSCP. The sustainability of the care provider market following Covid-19 is still being felt in relation to staff recruitment, retention and higher cost of living. We continue to work closely with all our partners to work through issues, support where we can and look to develop the best way of working building on our collaborative and ethical commissioning approach. This will build on our work to date, including the move to national contractual frameworks along with the implications from the independent review of adult social care and proposal for a National Care service which may impact on how we commission services.

Our budget projections identify the funding gap in future years could range anywhere from £5m to £10m in 2023/24 and our Medium-Term Financial Plan for 2023/24 to 2027/28 will be refreshed following the setting of our budget for 2023/24.

A Supporting People Framework is under development to ensure that we can provide person centred support to people in greatest need, utilising all supports available and to maximise the resources available to us.

Working with our local partner providers to develop a shared statement of intent setting out agreed principles and approach which are co-designed with wider partners and stakeholders. In addition key themes were identified as areas to progress and opportunities for collaborative working;

- Funding and transparency on budgets
- Communication and information
- Involving providers, partners and people
- Culture change
- Processes and systems
- Staff valuing and rewarding

New opportunities – understanding needs and the local market

East Renfrewshire we have a diverse economy in social care with well-established range of care providers across the public, third and independent sectors. Building on strong foundation of partnership working and a commitment to collaborative approach to commissioning services. This is underpinned by our focus on a personal outcomes approach to enabling people to achieve and live a full life, it is about making a difference.

We will;

- Be outcomes focused with people at the centre of our commissioning approach
- Work with partners to better understand and sustain our local market
- Recognise our shared assets and opportunities within our local communities
- Address challenges e.g. recruitment and retention, cost of living , financial context
- Maximise the use of our collective resources

Future opportunities;

Our collaborative commissioning approach will work with partners and stakeholders to develop opportunities in the following areas;

- Supporting people to live independently – care at home to explore development of a care at home collaborative
- Day opportunities for adults with learning disabilities - work with partners to consider place based approach and range of services available
- Post diagnostic support for people with dementia diagnosis
- Supported training opportunity for people with additional support needs through Café services in Eastwood and Barrhead HCC
- Near Fatal Overdose

Financial context and Savings Recovery and Renewal

This section will be completed following agreement of the 2023/24 budget.

Contractual Arrangements and Procurement Plan

Scottish Government's Guide to Strategic Commissioning Plan (2015) defines commissioning as; Assessing and forecasting needs, linking investment to agreed outcomes, considering options, planning the nature, range and quality of future services and working in partnership to put these in place. The strategic commissioning cycle was developed to identify the key processes and steps and seeks to outline four key requirements to; plan, do, review and analyse. All 4 areas are interdependent, involve a range of stakeholders and are interdependent. The complexity of the processes have people at the centre where meeting outcomes is the key determinant of the commissioning approach.



The Independent Review of Adult Social Care (Feeley report 2021) set out a challenge; *“We want to see an end to this emphasis on price and competition and to see the establishment of a more collaborative, participative and ethical commissioning framework for adult social care services and supports, squarely focused on achieving better outcomes for people using these services.”*

This has been central to recent policy and legislation including the National Care Service Bill (2022) and is enshrined in the 8 principles of Ethical Commissioning (Circular SPPN7/2021). These core principles describe a new way of working which will be human rights based, person centred, reflect peoples lived experience, have fair work principles, support climate and circular economy, financial transparency and deliver high quality care.

A recent publication - Commissioning for Outcomes by Care Coalition of Care Providers (CCPS - March 2023) provides a useful definition of outcomes as 'the difference that is made by services or supports'.

Outcomes can be seen to exist at different levels:

- ❖ Personal: the difference made in an individual's life.
- ❖ Organisational: the difference a service or organisation makes.
- ❖ Strategic: the overall difference made to a community or population.
- ❖ National: the high-level policy outcomes that all of the above contribute to.

Evaluation Support Scotland describe how the same outcome can be understood differently at different levels :

- Individual: I want to see my friends.
- Organisational: Service users have reduced isolation.
- Commissioning: Those at risk have access to a wider range of social opportunities.
- Strategic: People are able to look after and improve their own health and wellbeing and live in good health for longer.

East Renfrewshire HSCP commission services with procurement arranged through East Renfrewshire Council and NHS Greater Glasgow and Clyde under direction by the Integration Joint Board. The value of the current procurement plan (appendix 1) is in excess of £36m. It is anticipated that the plan and its associated value will grow due to potential new opportunities, annual increases allowed for in many contracts and new national rates agreed in relation to other contracts.

The HSCP works alongside a range of external partners to deliver health and social care services as part of the following contractual arrangements. The contractual arrangements have been revised to ensure greater choice and control for individuals, sustainability for the provider sector and ensure compliance with Scottish Government policy. The report shows spend for purchased care for the 12 months from April 2021 to March 2022.

- ❖ **Care at Home** – £4.237 million total expenditure with £4,019 million through framework providers and £0.218 million off framework.
- ❖ **Care and Support** –£14.854 million total expenditure with £14.125 million through framework providers and £0.729 million off framework.
- ❖ **Nursing and Residential Care Contracts** – the total expenditure for both nursing and residential placements was £12.372 million there are 12 care homes in the area 1 of which is in house.
- ❖ **Quick Quotes** – The value of quick quotes in the reporting period in question was zero. A quick quote value is between £10,000 and £49,999.
- ❖ **Direct Awards** – The HSCP received approval to make 6 direct awards during the reporting period in question, working through the corporate procurement unit and legal services jointly. The awards were in the area of adult services and reflect the specialist nature of the purchasing activity.
- ❖ **Grant Payments** - the HSCP issued 28 grant awards to 20 organisations totalling £2.669 million.

- ❖ **Scotland Excel frameworks**- a number of contracts have been revised with the introduction of the following frameworks;
 - a. Secure Care
 - b. Fostering & Continuing Care Services
 - c. Children’s residential care and education including short breaks
 - d. Agency Workers (Social Care)
 - e. Care and Support

Wherever reasonably practicable services are commissioned using framework providers to arrange care and support. We recognise that there needs to be choice and control for individuals, families and their carers. Exceptions can occur for a range of reasons including provider capacity, requiring recruitment processes to be taken forward; provider contract compliance and other quality of care related matters.

A number of different types of agreements exist within the procurement plan, these include:

- Framework Agreement - an agreement between one or more public bodies and one or more service providers which sets out the terms and conditions under which specific contracts can be entered into throughout the term of the agreement. The National Care Home Contract (NCHC) is a Framework Agreement used by Local Authorities to purchase places in Care Homes in Scotland. The rates paid for these services are negotiated annually between the Local Authorities and Care Home providers. Framework agreements can be both local within a local authority boundary or national agreements across a number of local authorities as in the case of Scotland Excel care and support framework.
- Grant Agreements are payments made by the Partnership to Third Sector Organisations to support their activities.
- Term Contracts are delivered following a full procurement process.

The Commissioning Team in the Partnership are responsible for the development of specifications and will work with stakeholders and HSCP operational services to develop the service specification. The Team work closely with Council Procurement and Legal Teams to ensure contracts are compliant. Contract monitoring arrangements are undertaken by the Team alongside operational staff to ensure commissioned services are aligned to Strategic priorities Partnership.

PROCUREMENT PLAN 2024/24

Service Description	People	Contract name	Contract End Date	Agreement type	Route
Residential and nursing care home	Older people and adults requiring residential and nursing housing and care	National Care Home Contract	31 st March 2023	National framework Scotland Excel	Tender
Care home capacity to support discharge from hospital or community based are.	Older people	Interim Care Beds	31 st March 2023	Contract	
Provision of personal care, housing support and care	Adults and older people	Scotland Excel - Care and support	31 st March 2024	National framework Scotland Excel	Tender
Provision carers support	Adults and young people providing carer support	Carers Services	31 st March 2024	Contract	Tender
Post diagnostic dementia support ,and advice to families	people with dementia diagnosis	Post diagnostic dementia support	31 st March 2024	Contract	Tender
Support to young people to implement of new policy – The Promise	Young people	The Promise implementation	31 st March 2023	Contract	Direct award
Independent advocacy support to individual and families	Adults and older people	Advocacy Services	31 st March 2023	Grant	Direct award
Day care and group activities for older people	Older people	Day Support Services	31 st March 2023		Direct award
Community based care and support, befriending and	People with dementia diagnosis	Day Support Services	31 st March 2023		Direct award

activities for people with dementia diagnosis					
Community based care and support for people with mental health concerns	Adults with mental health support requirements	Advice, guidance, counselling and group support	31 st March 2023	Grant	Direct award
Community link workers support to GP practices	Adults with mental health support requirements	Advice, guidance and advocacy for people with mental health attending GP practices	31 st March 2024	Grant	Direct award
Transport service for people attending medical and GP appointments	Adults and older people	Community Transport service	31 st March 2023	Grant	Direct award
Provision housing support and care	Older people	Care and support to maintain independent living	31 st March 2023	Grant	Direct award
Advice and support to victims of rape and sexual assault	Women	Advice, support and representation service	31 st March 2023	Grant	Direct award
Advice, housing and support to women and children experiencing impact of domestic abuse	Women and children	Advice, support , housing and representation service	31 st March 2023	Grant	Direct award
Provision housing support and care	Older people	Care and support to maintain independent living	31 st March 2023	Grant	Direct award
Provision of support and care	Older people	Day Support Services	31 st March 2023	Grant	Direct award

Community capacity and volunteering opportunities	Communities	Community capacity building , training and volunteering opportunities	31 st March 2023	Grant	Direct award
Community based support ,care and representation	Adults with additional support needs	Advice, guidance and representation service	31 st March 2023	Grant	Direct award
Community based support and group networks	Adults and young people with additional support needs	Provision of community based group support and activities.	30th September 2023	Grant	Direct award
Community based care and support for people with mental health concerns	Young people	Young persons counselling service	31 st March 2023	Grant	Direct award
Independent advocacy and support	Young people	Independent advocacy and representation services	31 st March 2023	Grant	Direct award
Social Care Management Systems	Systems	Extension to existing social care management system	1 st April 2025	Contract	Direct award
Research initiative to identify peer support	Adults	Peer Research	31 st March 2023	Contract	Tender
Provision of community based peer navigators to access services	Adults	Peer Navigators	31 st March 2023	Contract	Tender
Provision of support to address problematic alcohol use.	Adults	Alcohol Brief Interventions	4 th October 2023	Contract	Tender
GP Services to care Home	Older people	GP support to in house care home residents.	27 th May 2023	Contract	Tender

Offer settling at home support following hospital discharge	Adults and older people	Home Safely Project	30 th November 2023	Contract	Direct award
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