

Business Operations and Partnerships Department

Council Headquarters, Eastwood Park, Rouken Glen Road,

Giffnock, East Renfrewshire G46 6UG

Phone: 0141 577 3000

Website: www.eastrenfrewshire.gov.uk

Date: 1 September 2023

When calling please ask for: Jennifer Graham (0141 577 3016) and Colin Wright (07741 999697)

E-mail: jennifer.graham@eastrenfrewshire.gov.uk and colin.wright@eastrenfrewshire.gov.uk

TO: Councillors P Edlin (Chair); A Convery (Vice Chair); Provost M Montague; Councillors D Macdonald; and A Morrison.

LICENSING COMMITTEE

A meeting of the Licensing Committee will be held in the Council Chamber, Council Headquarters, Eastwood Park, Giffnock, on **Tuesday 5 September at 10.00am.**

A pre-meeting for Elected Members will take place in the Council Chamber at 9.30am.

The agenda of business is listed below.

Louise Pringle

L PRINGLE

DIRECTOR OF BUSINESS OPERATIONS AND PARTNERSHIPS

1. **Report apologies for absence.**
2. **Declarations of Interest.**
3. **Taxi Fares Review – Report by Chief Officer (Legal & Procurement) (copy attached, pages 3-16).**
4. **Civic Government (Scotland) Act 1982 – McDonald’s Restaurant, Bowerwalls Place, Barrhead, Glasgow G78 1BF – Application for Late Hours Catering Licence – Report by Chief Officer (Legal & Procurement) (copy attached, pages 17-32).**

Resolution to Exclude Press and Public

It is recommended that the committee passes the following resolution:-

"That under Section 50A(4) of the Local Government (Scotland) Act 1973, as amended, the press and public be excluded from the meeting for the undernoted items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraphs 6 and 14 of Part I of Schedule 7A of the Act as appropriate".

Paragraph 6 – Information relating to the financial or business affairs of any particular person (other than the authority) – all Items.

Paragraph 14 – Any action taken or to be taken in connection with the prevention, investigation or prosecution of crime – all items.

5. **Private Hire Driver's Licence – Application for Renewal – Report by Chief Officer (Legal and Procurement) (copy attached, pages 33-36).**

A recording of the public part of the meeting will be available following the meeting on the Council's YouTube Channel

<https://www.youtube.com/user/eastrenfrewshire/videos>

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EAST RENFREWSHIRE COUNCILLICENSING COMMITTEE5 September 2023Report by Chief Officer (Legal & Procurement)CIVIC GOVERNMENT (SCOTLAND) ACT 1982 – TAXI FARES REVIEW**PURPOSE OF REPORT**

1. For the Committee to review taxi fares.

RECOMMENDATIONS

2. The Licensing Committee is asked to consider the terms of this report and to:-
 - (a) Propose new scales as per those suggested in Appendix 2 or such other scale as they decide for the hire of taxis in East Renfrewshire and all other charges in connection with the hire of a taxi or with the arrangements for its hire (whether at altered rates or the same rates).
 - (b) Authorise the Chief Officer (Legal & Procurement) to publish those proposed scales in a newspaper circulating within East Renfrewshire:-
 - (i) Setting out the proposed scales,
 - (ii) Explaining the effect of the proposed scales,
 - (iii) Proposing a date on which the proposed scales are to come into effect, and
 - (iv) inviting representations in writing until the relevant date (as defined in Section 17 of the Act)
 - (c) Authorise the Chief Officer (Legal & Procurement) to prepare a further report on any such representations received by the Council for the consideration of the Licensing Committee or, in the absence of any such representations, to fix the scales and give further notice in accordance with the Act with delegation to set out, and explain the effect of, the scales as fixed and to set the date on which the scales as fixed are to come into effect.

BACKGROUND

3. The Civic Government (Scotland) Act 1982 (“the Act”) provides that the licensing authority must fix scales for the fares and other charges made in the connection with the hire of a taxi or with the arrangements for its hire. This process requires to be concluded no later than 18 months following the last setting of scales.

In East Renfrewshire, scales were last set in April 2022 and as such a further exercise requires to be concluded by the end of October 2023.

4. In fixing scales, the licensing authority may alter fares or other charges or fix fares or other charges at the same rates as they were previously. It should be noted that this exercise applies only to taxis and not to private hire cars.

5. Before fixing fares or other charges, the licensing authority must review the scales in accordance with Section 17 (4A) of the Civic Government (Scotland) Act 1982. In carrying out a review, the licensing authority must consult with persons or organisations appearing to be, or to be representative of, the operators of taxis operating within its area and, following such consultation, review the existing scales and propose new scales (whether at altered rates or the same rates). The proposed scales must then be published in a newspaper circulating in this area with an explanation of their effect and an indication of the proposed date on which they are to come into effect. The advert must also invite written representations by the relevant date from anyone wishing to make them. Finally, the committee are required to consider any such representations received before finalising the scales and introducing them.

REPORT

6. The Licensing Committee previously authorised consultation with the trade on 16 May 2023. Following that decision, Legal Services wrote to every holder of a taxi licence within East Renfrewshire seeking their views on the proposed review of taxi fares and inviting responses by no later than 18th August 2023. Two replies were received by that deadline, one from the Scottish Private Hire Association (SPHA) on behalf of its taxi operator members and the other from an individual taxi operator. The latter was supported by 18 signatures from other taxi drivers, which has since risen to 22 as at the date this report is compiled. At present the Council currently licenses 40 taxi drivers so this represents the majority of licensed drivers. The SPHA response did not offer any particular proposals but endorsed those views expressed in the other reply. The other reply generally sought an increase in fares which are summarised in more depth in paragraph 8 below. As such, it is accurate to say that all responses received from the trade requested a fares increase. It is important to note that these are maximum fares and charges and it is always possible for a taxi operator to charge less if they wish to.

7. The setting of taxi fares is not an exact science but guidance given to Councils by the Traffic Commissioner states that Councils should attempt to calculate the charges and costs that taxi operators face. The current Best Practice Guidance issued by the Scottish Government in May 2023 endorses guidance issued by the Secretary of State in 1982 which in turn notes that “the public interest is better served by ensuring the maintenance of an adequate taxi service by giving the trade a fair return, rather than by depressing fares for social reasons, however understandable.”

8. The replies received from the trade in response to the consultation are attached in Appendix 1. In summary, the trade are seeking a 60p rise in all base tariff charges. In all but tariff 1 this represents an increase of less than 15% of the current charge. Additionally, they wish both the distance at which supplemental costs become chargeable and the distance for which a supplement is chargeable to be reduced. Essentially this will increase the cost per mile of travel by 10% from £2 to £2.20, £3 to 3.30 and £4 to £4.40 (depending on tariff) for every mile travelled beyond the base distance outlined in the tariff and this charge will kick in sooner on any given journey. No change to the dates and/or times reflected by the various tariffs are proposed. Increases to waiting charges are also suggested.

9. Private Hire and Taxi monthly magazine maintains a league table showing the level of taxi fares applying in all UK local authority areas. At present, East Renfrewshire is 251st out of 344 authorities and amongst the cheapest of all the Scottish local authority areas. East Renfrewshire fares are below the national and Scottish averages.

10. The last review of taxi fares in East Renfrewshire was in 2022. There was no increase in fares at that time. Over the interim period it is noted that the cost of living has increased and running costs for drivers have risen. The current scales are not considered to be conducive to attracting new or retaining existing taxi drivers with the potential consequence that the availability of taxis to the public will be reduced. Taking into account the comments of licence holders and the existing below average fares, the Committee is asked to consider revised scales such as are reflected in Appendix 2. Appendix 3 also provides a direct comparison between the existing and the proposed new tariffs with the proposed changes marked in red.

FINANCE AND EFFICIENCY

11. The carrying out of fare reviews is incorporated within the taxi licensing budget and recovered through application fees.

EQUALITIES IMPACT

12. A fare increase may persuade more licence holders to upgrade to wheelchair accessible vehicles which will in turn enhance the provision of taxi services to disabled persons.

CONSULTATION

13. The licensing section has consulted directly with every holder of a taxi vehicle licence and has considered the practices and tariffs of several local authorities within Scotland for benchmarking purposes.

CONCLUSIONS









14. The Licensing Committee is therefore asked to consider the terms of this report and review the fares for the hire of taxis in East Renfrewshire.

RECOMMENDATIONS

15. The Licensing Committee is asked to consider the terms of this report and to:-
- (a) Propose new scales as per those suggested in Appendix 2 or such other scale as they decide for the hire of taxis in East Renfrewshire and all other charges in connection with the hire of a taxi or with the arrangements for its hire (whether at altered rates or the same rates).
 - (b) Authorise the Chief Officer (Legal & Procurement) to publish those proposed scales in a newspaper circulating within East Renfrewshire:-
 - (i) Setting out the proposed scales,
 - (ii) Explaining the effect of the proposed scales,
 - (iii) Proposing a date on which the proposed scales are to come into effect, and
 - (iv) inviting representations in writing until the relevant date (as defined in Section 17 of the Act).
 - (c) Authorise the Chief Officer (Legal & Procurement) to prepare a further report on any such representations received by the Council for the consideration of the Licensing Committee or, in the absence of any such representations, to fix the scales and give further notice in accordance with the Act with delegation to set out, and explain the effect of, the scales as fixed and to set the date on which the scales as fixed are to come into effect.

REPORT AUTHOR

Report by: Chief Officer (Legal & Procurement), Gerry Mahon
Tel: 0141 577 3801 e-mail: gerry.mahon@eastrenfrewshire.gov.uk

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Fw: Taxi fare review - proposal August 2023APPENDIX 1 

response from JOHN PAUL DUFFY

From: East Ren SPHA <eastrenfrewshire@spha.scot>**Sent:** 18 August 2023 16:08**To:** CE Licensing <celicensing@eastrenfrewshire.gov.uk>; Kilpatrick, Brian <brian.kilpatrick@eastrenfrewshire.gov.uk>**Subject:** Fwd: Taxi fare review - proposal August 2023

FAO Business Support Team,

I am writing on behalf of our taxi operator members regarding the Taxi Fare Review. Our member, Kevin Ramsey, has written a response which sums up the SPHA's position on the review. I have attached his response to this email.




We agree with all points raised and with the proposed increases to the fare, amendments to the milage increments and changes to waiting time.

We also want to reiterate the need for continuous reviews of the taxi fares to ensure that they remain inline with the economic climate. We also propose that reviews should be carried out at least every 18 months - 24 months.

Kind regards,

JP Duffy

East Renfrewshire Branch Chair

Scottish Private Hire Association IMG_7030.jpg IMG_7032.jpg IMG_7033.jpg IMG_7034.jpg IMG_7035.jpg IMG_7036.jpg

ERC - Taxi Fare Review August 2023

FAO - celicensing@eastnorthweshire.gov.uk

Attached please find the proposed Taxi fare scale for the Taxi fare Review. There is a spreadsheet of existing fare structure and a spreadsheet for the proposed increase. (Enclosed 1 of 6)

The following amendments are proposed.

1. The 5 Tariffs structure remain the same. The the AM and PM and weekend and night timings are not altered, they remain.
2. A £0.60 increase would be added to all Tariffs 1-5. This equates to a 15% increase which is less than the Cost of living Crises of between 16%-19%.
3. On the existing tariff the flag fall when commenced ran 3/4 mile or 1320 yards. The proposal is that it now run at 2/3 mile or 1173 yards.
4. Therefore the the 1st unit would rise by a 1/11 of a mile which is 160 yards. As opposed to existing tariff of 1/10 mile or 176 yards a small difference of 16 yards only.
5. Waiting time currently at £20.50 (per hour) would increase to £22.00 (per hour) with the proposal. Difference of +£1.50 (per hour)
6. The running mile currently at £2.00 would increase to £2.20 which is a modest 10% increase only.
7. The units in seconds when car is not moving or stopped at lights decreases by 2.3 seconds or from 35 seconds currently to 32.7 proposed.
8. Digitax Meter Services have confirmed the above amendments can be installed in current meters.

These are the only amendments which will affect the new proposed tariff, the two spreadsheets attached show the existing tariff spread out over 1-21 miles. And the second spreadsheet is shown with the above very modest increases. As you will see there is only a £0.60 per mile increase in the first 3 tariffs which are the main tariffs. Tariffs 4 and 5 are Xmas and New Year. The meter will commence increasing 160 yards earlier than current.

A taxi review should occur every 18months. It's been over 2 years since our last review, perhaps due to Covid but 6.5 years since the one before the last, which started in April 2022. You will see below re the comparison of the running mile because of these long spells in-between reviews, we have fallen well behind.

Should this proposed tariff be accepted and approved, it could take as long as 6 months to go through the stages of approval. That means it may not even commence until January 2024 and will run probably till 2026. Therefore it is vital for increases are put in place to combat the Cost of Living Crisis. Every single aspect in relation to cost for a Taxi Driver and Private Hire drivers has increased :- insurance, petrol, diesel, repairs, maintenance, licensing, administration etc..

Not to mention, food, gas, electricity, mortgages, rent.

9

The £2.00pm increase to £2.20pm or running Mile is a 10% increase only. Please be advised that even with a £2.20 increase, ERC remain one of the lowest and cheapest Tariff's within the vast network of local Authority.

Examples - South Ayrshire £2.70pm. East Ayrshire £2.80pm. North Ayrshire £2.60pm day and £3.46 per night. Glasgow City £2.70pm.

Then there is the Uber effect who charge £40-£60 at weekends to bring our residents home which is more than twice that we would meter.

The £1.00 booking fee introduced by Private Hire Operators (not all) following Corvid was introduced to make up for their negative losses, the drivers do not benefit from these booking fees but as such this has seen our weigh ins effectively increase by 25% at least, if your are currently signed up to work for them, which must of us are.

Competition is fair, but give us an even playing field and help us off set this high inflation high interest rates present times, the Cost of Living Crises is set to continue for many months ahead.

In closing I would add that, the constant illegal parking of non Taxis in designated Taxi ranks has become a considerable problem. Taxis are prevented access to ply our trade, it further damages our livelihood.

KR (TD/049)

17/08/2023

CIVIL GOVERNMENT (SCOTLAND) ACT 1982

TAXI FARE SCALE

JOURNEYS MADE WITHIN EAST RENFREWSHIRE

NOTICE IS HEREBY GIVEN in accordance with the provision of Section 17 of the Civil Government (Scotland) Act 1982 that the undemanded taxi fare scales were agreed by The East Renfrewshire Council Licensing Committee on Friday, 1st April 2022. In terms of Section 18(1) of the Act, you may within 14 days of this Notice being given to you appeal against these scales to the Traffic Commissioner for the Scottish Traffic Area as constituted for the purpose for the Public Passenger Vehicles Act 1981.

TARIFF	Description	Effective from 2022?	Rate	Handwritten Rate
TARIFF 1	For Journeys beginning after 05.00 until 22.00	?		
(1)	For a distance not exceeding 1320 yards, or waiting time not exceeding 4 minutes. ¹¹⁷³		£3.00	£4.40
(2)	For each additional and subsequent 330 yards or part thereof, or additional waiting time of 35 seconds. ¹⁶⁰		£0.20	£0.20
TARIFF 2	For Journeys beginning after 22.00 until 05.00			
(1)	For a distance not exceeding 1320 yards, or waiting time not exceeding 4 minutes. ¹¹⁷³		£4.00	£5.40
(2)	For each additional and subsequent 330 yards or part thereof, or additional waiting time of 35 seconds. ¹⁶⁰		£0.20	£0.20
TARIFF 3	For Journeys beginning Friday and Saturday nights after 22.00 until 05.00			
(1)	For a distance not exceeding 1320 yards, or waiting time not exceeding 4 minutes. ¹¹⁷³		£3.00	£6.40
(2)	For each additional and subsequent 330 yards or part thereof, or additional waiting time of 35 seconds. ¹⁶⁰		£0.20	£0.20
TARIFF 4	For Journeys beginning after 18.00 until 22.00 on the 24 th and 31 st December; from 05.00 until 22.00 on 29 th , 30 th December and 1 st January; 05.00 on 2 nd January until 05.00 on 3 rd January			
(1)	For a distance not exceeding 1320 yards, or waiting time not exceeding 4 minutes. ¹¹⁷³		£3.00	£6.60
(2)	For each additional and subsequent 330 yards or part thereof, or additional waiting time of 35 seconds. ¹⁶⁰		£0.20	£0.30
TARIFF 5	For Journeys beginning after 22.00 on 24 th , 29 th and 30 th December until 05.00 on 29 th , 30 th and 31 st December and 22.00 on 31 st December and 1 st January until 05.00 on 1 st January and 2 nd January			
(1)	For a distance not exceeding 1320 yards or 4 minutes.		£2.00	£8.80
(2)	For each additional and subsequent 330 yards or 35 seconds.		£0.40	0.40
ADDITIONAL CHARGES				
(1)	Waiting time (per hour) not included above		£20.00	£22.00
(2)	Booking Charge (anti-social related only)		£20.00	✓
(3)	For vehicles licensed to carry more than 4 passengers on those occasions where more than 4 passengers are carried the maximum fare will be total tariff plus 50%. These vehicles will be allowed to display an additional 3 tariffs for the purpose of calculating the additional fare. Charge for payment of parking fees for pick up/drop off at Airport or other venue (if charges apply at Airport or other venue)		No charge	✓
(4)	Actual cost		Actual cost	✓

These are the maximum fare that may be charged by any licensed East Renfrewshire Taxi. Any complaints should be submitted to the Licensing Section, East Renfrewshire Council, Eastwood Park, Rowan Glen Road, Gifford G46 6UG.

It is proposed that the above fare scales will come into effect from Monday, 24 April 2022



per mile / £22 per hour waiting time

2nd Unit	Flagfall Waiting time	1st Unit Sees	2nd Unit Sees	Flagfall	1st Unit	2nd Unit
160.0	240	32.7	32.7	£4.40	£0.20	£0.20
160.0	240	32.7	32.7	£5.40	£0.20	£0.20
160.0	240	32.7	32.7	£6.40	£0.20	£0.20
160.0	240	32.7	32.7	£6.60	£0.30	£0.30
160.0	240	32.7	32.7	£8.80	£0.40	£0.40

Approx First Mile	Following Per mile	Waiting time per hour
£5.00	£2.20	£22.02
£6.00	£2.20	£22.02
£7.00	£2.30	£22.02
£7.50	£3.30	£33.03
£10.00	£4.40	£44.04

MILES	0.9393939	1.9393939	2.9393939	3.9393939	4.9393939	5.9393939	6.9393939	7.9393939	8.9393939	9.9393939	10.939394	11.939394	12.939394	13.939394	14.939394	15.939394	16.939394	17.939394
160.0	160.0	2 miles	3 miles	4 miles	5 miles	6 miles	7 miles	8 miles	9 miles	10 miles	11 miles	12 miles	13 miles	14 miles	15 miles	16 miles	17 miles	18 miles
1493.3	1653.3	3413.3	5173.3	6933.3	8693.3	10453.3	12213.3	13973.3	15733.3	17493.3	19253.3	21013.3	22773.3	24533.3	26293.3	28053.3	29813.3	31573.3
£4.80	£5.00	£7.20	£9.40	£11.60	£13.80	£16.00	£18.20	£20.40	£22.60	£24.80	£27.00	£29.20	£31.40	£33.60	£35.80	£38.00	£40.20	£42.40
160.0	0.94	1.94	2.94	3.94	4.94	5.94	6.94	7.94	8.94	9.94	10.94	11.94	12.94	13.94	14.94	15.94	16.94	17.94
1493.3	1653.3	3413.3	5173.3	6933.3	8693.3	10453.3	12213.3	13973.3	15733.3	17493.3	19253.3	21013.3	22773.3	24533.3	26293.3	28053.3	29813.3	31573.3
£5.80	£6.00	£8.20	£10.40	£12.60	£14.80	£17.00	£19.20	£21.40	£23.60	£25.80	£28.00	£30.20	£32.40	£34.60	£36.80	£39.00	£41.20	£43.40
160.0	0.94	1.94	2.94	3.94	4.94	5.94	6.94	7.94	8.94	9.94	10.94	11.94	12.94	13.94	14.94	15.94	16.94	17.94
1493.3	1653.3	3413.3	5173.3	6933.3	8693.3	10453.3	12213.3	13973.3	15733.3	17493.3	19253.3	21013.3	22773.3	24533.3	26293.3	28053.3	29813.3	31573.3
£6.80	£7.00	£9.20	£11.40	£13.60	£15.80	£18.00	£20.20	£22.40	£24.60	£26.80	£29.00	£31.20	£33.40	£35.60	£37.80	£40.00	£42.20	£44.40
160.0	0.94	1.94	2.94	3.94	4.94	5.94	6.94	7.94	8.94	9.94	10.94	11.94	12.94	13.94	14.94	15.94	16.94	17.94
1493.3	1653.3	3413.3	5173.3	6933.3	8693.3	10453.3	12213.3	13973.3	15733.3	17493.3	19253.3	21013.3	22773.3	24533.3	26293.3	28053.3	29813.3	31573.3
£7.20	£7.50	£10.80	£14.10	£17.40	£20.70	£24.00	£27.30	£30.60	£33.90	£37.20	£40.50	£43.80	£47.10	£50.40	£53.70	£57.00	£60.30	£63.60
160.0	0.94	1.94	2.94	3.94	4.94	5.94	6.94	7.94	8.94	9.94	10.94	11.94	12.94	13.94	14.94	15.94	16.94	17.94
1493.3	1653.3	3413.3	5173.3	6933.3	8693.3	10453.3	12213.3	13973.3	15733.3	17493.3	19253.3	21013.3	22773.3	24533.3	26293.3	28053.3	29813.3	31573.3
£9.60	£10.00	£14.40	£18.80	£23.20	£27.60	£32.00	£36.40	£40.80	£45.20	£49.60	£54.00	£58.40	£62.80	£67.20	£71.60	£76.00	£80.40	£84.80

10c / £20.50 per hour waiting time

1st Unit	2nd Unit	Flagfall	1st Unit	2nd Unit
176.0	35	£3.80	£0.20	£0.20
176.0	35	£4.80	£0.20	£0.20
176.0	35	£5.80	£0.20	£0.20
176.0	35	£6.00	£0.30	£0.30
176.0	35	£7.60	£0.40	£0.40

1 mile	2.05	3.05	4.05	5.05	6.05	7.05	8.05	9.05	10.05	11.05	12.05	13.05	14.05	15.05	16.05	17.05	18 miles	
176.0	176.0	3608.0	5368.0	7128.0	8888.0	10648.0	12408.0	14168.0	15928.0	17688.0	19448.0	21208.0	22968.0	24728.0	26488.0	28248.0	30008.0	3176
1672.0	1848.0	3608.0	5368.0	7128.0	8888.0	10648.0	12408.0	14168.0	15928.0	17688.0	19448.0	21208.0	22968.0	24728.0	26488.0	28248.0	30008.0	3176
£4.20	£4.40	£6.40	£8.40	£10.40	£12.40	£14.40	£16.40	£18.40	£20.40	£22.40	£24.40	£26.40	£28.40	£30.40	£32.40	£34.40	£36.40	£38
176.0	1.05	2.05	3.05	4.05	5.05	6.05	7.05	8.05	9.05	10.05	11.05	12.05	13.05	14.05	15.05	16.05	17.05	18
1672.0	1848.0	3608.0	5368.0	7128.0	8888.0	10648.0	12408.0	14168.0	15928.0	17688.0	19448.0	21208.0	22968.0	24728.0	26488.0	28248.0	30008.0	3176
£6.20	£6.40	£8.40	£10.40	£12.40	£14.40	£16.40	£18.40	£20.40	£22.40	£24.40	£26.40	£28.40	£30.40	£32.40	£34.40	£36.40	£38.40	£40
176.0	1.05	2.05	3.05	4.05	5.05	6.05	7.05	8.05	9.05	10.05	11.05	12.05	13.05	14.05	15.05	16.05	17.05	18
1672.0	1848.0	3608.0	5368.0	7128.0	8888.0	10648.0	12408.0	14168.0	15928.0	17688.0	19448.0	21208.0	22968.0	24728.0	26488.0	28248.0	30008.0	3176
£8.40	£8.80	£12.80	£16.80	£20.80	£24.80	£28.80	£32.80	£36.80	£40.80	£44.80	£48.80	£52.80	£56.80	£60.80	£64.80	£68.80	£72.80	£76

Approx Following Waiting
First Mile Per mile time per hour

£4.40	£2.00	£20.57
£5.40	£2.00	£20.57
£6.40	£2.00	£20.57
£6.90	£3.00	£30.86
£8.80	£4.00	£41.14

CIVIC GOVERNMENT (SCOTLAND) ACT 1982

TAXI FARE SCALE

JOURNEYS MADE WITHIN EAST RENFREWSHIRE

		Effective from Oct 2023
TARIFF 1	<i>For Journeys beginning after 05.00 until 22.00.</i>	
(1)	For a distance not exceeding 1173 yards, or waiting time not exceeding 4 minutes.	£4.40
(2)	For each additional and subsequent 160 yards or part thereof, or additional waiting time of 33 seconds	£0.20
TARIFF 2	<i>For Journeys beginning after 22.00 until 05.00</i>	
(1)	For a distance not exceeding 1173 yards, or waiting time not exceeding 4 minutes.	£5.40
(2)	For each additional and subsequent 160 yards or part thereof, or additional waiting time of 33 seconds	£0.20
TARIFF 3	<i>For Journeys beginning Friday and Saturday nights after 22.00 until 05.00</i>	
(1)	For a distance not exceeding 1173 yards, or waiting time not exceeding 4 minutes.	£6.40
(2)	For each additional and subsequent 160 yards or part thereof, or additional waiting time of 33 seconds	£0.20
TARIFF 4	<i>For Journeys beginning after 18.00 until 22.00 on the 24th and 31st December; from 05.00 until 22.00 on 25th, 26th December and 1st January; 05.00 on 2nd January until 05.00 on 3rd January</i>	
(1)	For a distance not exceeding 1173 yards, or waiting time not exceeding 4 minutes.	£6.60
(2)	For each additional and subsequent 160 yards or part thereof, or additional waiting time of 33 seconds	£0.30
TARIFF 5	<i>For Journeys beginning after 22.00 on 24th, 25th and 26 December until 05.00 on 25th, 26th and 27th December and 22.00 on 31st December and 1st January until 05.00 on 1st January and 2nd January</i>	
(1)	For a distance not exceeding 1173 yards or 4 minutes.	£8.20
(2)	For each additional and subsequent 160 yards or 33 seconds	£0.40
ADDITIONAL CHARGES		
(1)	Waiting time (per hour) not included above	£22.00
(2)	Soiling Charge (anti-social related only)	£60.00
(3)	For vehicles licensed to carry more than 4 passengers on those occasions where more than 4 passengers are carried the maximum fare will be total tariff plus 50%. These vehicles may display an additional 3 tariffs for the purpose of calculating the additional fare	No change
(4)	Charge for payment of parking fees for pick up/drop off at Airport or other venue (if charges apply at Airport or other venue)	Actual cost

These are the maximum fare that may be charged by any licensed East Renfrewshire Taxi. Any complaints should be submitted to the Licensing Section, East Renfrewshire Council, Eastwood Park, Rouken Glen Road, Giffnock, G46 6UG.

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CIVIC GOVERNMENT (SCOTLAND) ACT 1982

TAXI FARE SCALE

JOURNEYS MADE WITHIN EAST RENFREWSHIRE

Effective
from
2022
2023

TARIFF 1	<i>For Journeys beginning after 05.00 until 22.00.</i>	
(1)	For a distance not exceeding 1320 1173 yards, or waiting time not exceeding 4 minutes.	£3.80 £4.40
(2)	For each additional and subsequent 176 160 yards or part thereof, or additional waiting time of 35 33 seconds	£0.20
TARIFF 2	<i>For Journeys beginning after 22.00 until 05.00</i>	
(1)	For a distance not exceeding 1320 1173 yards, or waiting time not exceeding 4 minutes.	£4.80 £5.40
(2)	For each additional and subsequent 176 160 yards or part thereof, or additional waiting time of 35 33 seconds	£0.20
TARIFF 3	<i>For Journeys beginning Friday and Saturday nights after 22.00 until 05.00</i>	
(1)	For a distance not exceeding 1320 1173 yards, or waiting time not exceeding 4 minutes.	£5.80 £6.40
(2)	For each additional and subsequent 176 160 yards or part thereof, or additional waiting time of 35 33 seconds	£0.20
TARIFF 4	<i>For Journeys beginning after 18.00 until 22.00 on the 24th and 31st December; from 05.00 until 22.00 on 25th, 26th December and 1st January; 05.00 on 2nd January until 05.00 on 3rd January</i>	
(1)	For a distance not exceeding 1320 1173 yards, or waiting time not exceeding 4 minutes.	£6.00 £6.60
(2)	For each additional and subsequent 176 160 yards or part thereof, or additional waiting time of 35 33 seconds	£0.30
TARIFF 5	<i>For Journeys beginning after 22.00 on 24th, 25th and 26 December until 05.00 on 25th, 26th and 27th December and 22.00 on 31st December and 1st January until 05.00 on 1st January and 2nd January</i>	
(1)	For a distance not exceeding 1320 1173 yards or 4 minutes.	£7.60 £8.20
(2)	For each additional and subsequent 176 160 yards or 35 33 seconds	£0.40

ADDITIONAL CHARGES

(1)	Waiting time (per hour) not included above	£20.50 £22.00
(2)	Soiling Charge (anti-social related only)	£60.00
(3)	For vehicles licensed to carry more than 4 passengers on those occasions where more than 4 passengers are carried the maximum fare will be total tariff plus 50%. These vehicles will be allowed to display an additional 3 tariffs for the purpose of calculating the additional fare.	No change
(4)	Charge for payment of parking fees for pick up/drop off at Airport or other venue (if charges apply at Airport or other venue)	Actual cost

These are the maximum fare that may be charged by any licensed East Renfrewshire Taxi. Any complaints should be submitted to the Licensing Section, East Renfrewshire Council, Eastwood Park, Rouken Glen Road, Giffnock, G46 6UG.

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EAST RENFREWSHIRE COUNCIL

LICENSING COMMITTEE

5 September 2023

Report by Chief Officer (Legal & Procurement)

APPLICATION FOR LATE HOURS CATERING LICENCE

PURPOSE OF REPORT

1. To consider an application for a Late Hours Catering Licence.

BACKGROUND

2. In terms of Section 42 of the Civic Government (Scotland) Act 1982, a licence is required for the use of premises between the hours of 11pm and 5am the following morning for the sale to or consumption by the public of meals or refreshment. This relates to both “sit-in” and “carry-out” establishments.

REPORT

3. Chloe Johnston, Solicitor for and on behalf of Anderson Strathern as agent for JE Restaurants Limited, has applied for the grant of a Late Hours Catering Licence in respect of premises at Bowerwalls Place, Barrhead, Glasgow G78 1BF known as McDonald’s Restaurant, to operate from 11p.m. – 5a.m. Monday to Sunday. The application is attached as Appendix 1 to this report.

4. Police Scotland, the Environment Department (both Planning and Environmental Health sections) and the Local Member have all been consulted regarding the application. Eighteen objections/representations have been received timeously. All objections are from local residents and take the same form. To summarise, the objection relates to concerns regarding undue public nuisance (including noise) and threat to public order and safety arising from night-time custom at the premises and the associated detriment to neighbouring residents. A copy of the text of the objection is attached as Appendix 2 whilst the list of objectors is attached as Appendix 3.

RECOMMENDATION

5. That the Committee considers the application for a Late Hours Catering Licence.

Report Author

Gerry Mahon

Local Government (Access to Information) Act 1985

Background Papers

1. Application form
2. Copy Objection – all 18 objections contain the same wording
3. List of Objectors addresses.



April 2019

1 YEAR
(delete as appropriate)

Application for a Late Hours Catering Licence

Civic Government (Scotland) Act 1982

Please refer to the relevant guidance notes prior to completing this form. Applicants must display a **public notice** at the proposed premises as soon as this application has been lodged with the licensing office. This display notice must be displayed for a period of 21 days, together. For further information please refer to the guidance notes. At the end of the 21 day period you must sign and return a **certificate of compliance** to confirm that you have complied with this requirement. Payment is due at the time you submit your application at the licensing office. In the event of not being granted a licence, application fees are non-refundable.

Please answer every question in typescript or black ink and capital letters

1 Address of premises in respect of which the licence is applied	McDonald's Restaurant, Bowerwalls Place, Barrhead, Glasgow, G78 1BF.	
To be completed if applicant is individual natural person		
2 Full Name:		
Address and postcode:		
Home Address (If your home address is outwith UK)		
Date moved to current address:		
All previous addresses if resident in the UK for less than 5 years immediately prior to application.		
Have you been resident in the UK for 5 years or more?	YES/NO (delete as appropriate)	
If NO, please supply previous address		
Home phone number:		
Business phone number:		
Fax number/e-mail address:		
Date & place of birth	Date of Birth	Place of Birth
National Insurance Number		
If you are not an EU National do you have the right to work in the UK?	YES/NO (delete as appropriate)	

To be completed if applicant is not an individual natural person (eg a company/partnership)

3 Full company name:	JE Restaurants Limited
Company address and postcode: Company Registration No: Company Tax No:	The Ca'D'Oro 45 Gordon Street Glasgow, G1 3PE SC504238 VAT 213 6664 18
Address and postcode of principal office: Company Registration No: Company Tax No:	The Ca'D'Oro 45 Gordon Street Glasgow, G1 3PE SC504238 VAT 213 6664 18
Telephone number:	07927 695340
Fax/e-mail address:	jim@jerestaurants.co.uk
4 Are you applying for the grant of a licence or to renew an existing late hours catering licence?	
Grant <input checked="" type="checkbox"/>	<input type="text"/>
Renewal <input type="checkbox"/>	LHC/
If renewal, please state current licence number:	

5. FOR COMPANIES COMPLETE THIS SECTION

Details of all Directors and persons responsible for the management of the business
(please continue on a separate sheet if there are more than two directors)

(i) Name: James McLean _____ Title: Mr _____

Home Address: 13 Glenfarg Crescent, Bearsden, Glasgow, G61 2AN

Tel No: 07927 695340 __ Date of Birth: 29 May 1958 __ Place of Birth Glasgow _____

Mobile No: 07927 695340 _____ E-mail address: jim@jerestaurants.co.uk _____

If you are not an EU National do you have the right to work in the UK? n/a

(ii) Name: n/a _____ Title: _____

Home Address:

Tel No: _____ Date of Birth: _____ Place of Birth _____

Mobile No: _____ E-mail address: _____

If you are not an EU National do you have the right to work in the UK? YES/NO

Details of the employee who is to carry out the day to day management of the business

(i) Name: Scott Lafferty _____ Title: Mr _____

Home Address: 18 Millview Place, Parkhouse, Glasgow, G53 7RE

Tel No: 07515176576

Date of Birth: 22 July 1983 _____ Place of Birth Glasgow _____

Mobile No: 07515176576 _____ E-mail address: slafferty76@sky.com

If you are not an EU National do you have the right to work in the UK? n/a

6. FOR PARTNERSHIPS COMPLETE THIS SECTION**(b) Partnership Name (Block Letters) n/a****Address of Registered or Principal Office****Partnership Tax No:** _____**Contact Telephone No:****E-Mail Address:****Details of all Partners or persons responsible for the management of the business
(Please continue on a separate sheet if there are more than two partners)****(i) Name:** _____ **Title:** _____**Home Address**
_____**Tel No:** _____ **Date of Birth:** _____ **Place of Birth** _____**Mobile No:** _____ **E-mail address:** _____**If you are not an EU National do you have the right to work in the UK? YES/NO****(ii) Name:** _____ **Title:** _____**Home Address**
_____**Tel No:** _____ **Date of Birth:** _____ **Place of Birth** _____**Mobile No:** _____ **E-mail address:** _____**If you are not an EU National do you have the right to work in the UK? YES/NO****7** Nature of business for which a late hours catering licence is required?

Hot and Cold fast food including burgers, fries, soft drinks and coffees

Please state:

(a) Days of week when it is proposed to operate late hours catering:

(a) Monday - Sunday

(b) Hours each day during which you require this licence.

(b) 11pm – 5am

8 Are you the owner of the premises?

Yes

No



If no, please state the full name and address of the owner.

McDonald's, 11
– 59 High Street
East Finchley
London N2 8AW

9 Are the premises situated within tenemental property?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
---	---

10 Subject to the provisions of the Rehabilitation of Offenders Act 1974, state below particulars of any convictions you or any Directors, Partners or Manager have. Continue on a separate sheet if necessary. IF THERE ARE NONE YOU MUST WRITE "NONE". If you are unsure DO NOT PROCEED, obtain a disclosure certificate from Police Scotland or Disclosure (Scotland) to confirm your details.

Date	Court	Offence	Sentence
NONE			

Note - All unspent crimes and offences must be declared

If you are not resident in the UK you must provide (at your own expense, and officially translated if necessary) a Certificate of Good Conduct or similar document from the justice authority of the country where you are resident.

If you have been resident in the UK for less than 5 years prior to application you must provide (at your own expense, and officially translated if necessary) a Certificate of Good Conduct or similar document from the justice authority of the country where you previously resided.

11 Has any party named in question 2 or 3 overleaf held or does he/she currently hold a late hours catering licence?	Yes <input checked="" type="checkbox"/> X various No <input type="checkbox"/>
If Yes , which authority granted the licence?	Various including Renfrewshire Council
When was it granted?	14 February 2023
When does it expire?	28 February 2024
12 Has any party named in question 2 or 3 overleaf ever applied for and been refused a late hours catering licence?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
If Yes , which authority refused the licence?	
When was it refused?	

*(a) I/we declare that I/we shall, for a period of 21 days commencing with the date hereof, display at or near the premises so that it can conveniently be read by the public, a notice complying with the requirements of Paragraph 2(3) of Schedule 1 of the Civic Government (Scotland) Act, 1982.

or

~~*(b) I/we declare that I am/we are unable to display a notice of this application at or near the premises because I/we have no rights of access or other rights enabling me/us to do so, but I/we have taken the following steps to acquire the necessary rights, namely:-~~

~~but have been unable to acquire those rights.~~

* Delete (a) or (b) as appropriate. Where a declaration (a) is made there must be produced in due course a certificate declaring compliance with paragraph 2(2) of Schedule 1 of the Civic Government (Scotland) Act 1982.

Any person who in connection with the making of this application makes any statement which he knows to be false or recklessly makes any statement which is false in a material particular shall be guilty of an offence and liable, on summary conviction, to a fine not exceeding £500.


The information you supply on this form will be used by East Renfrewshire Council to process your application for a licence. We will also use your information to verify your identity where required, contact you by post, email or telephone to maintain our records and for certain research and statistical reasons. The Council will use this information because we need to do so in terms of the Civic Government (Scotland) Act 1982. The information will be shared with Police Scotland in full and a redacted version will be shared with other statutory consultees including community councils and the Fire Authority, if appropriate. This is necessary to provide this service and to fulfil the council's legal obligations in terms of the above Act and to perform a task carried out in the public interest. We also need to process more sensitive personal information about you for reasons of substantial public interest as set out in the Data Protection Act 2018. It is necessary for us to process it to carry out key functions as outlined by law.

If you do not provide us with the information we have asked for then we will not be able to provide this service to you. You can find out more about how we handle this information and your rights in respect of it by going to <http://www.eastrenfrewshire.gov.uk/taxis>

If you do not have access to a computer and wish a paper copy please let us know by contacting Business Support, Licensing, Chief Executives Department, Council HQ, Rouken Glen Road, Giffnock, G46 6UG

If you have provided anyone else's details on this form, please make sure that you have told them that you have given their information to East Renfrewshire Council. We will use the information in the same way as your personal information and may verify the information you have given with the person and may use it as if it is your information and to assist in determining your application. If the other person wants any more information on how we will use their information they can visit our web site at <http://www.eastrenfrewshire.gov.uk/taxis>

I declare that the particulars given by me on this form are true and I hereby make application to East Renfrewshire Council for the grant or renewal of the licence applied for. All Partners/Directors/Managers named on this form must sign below:-

Signature of applicant or agent:	 and on behalf of Anderson Strathern LLP as Agent for JE Restaurants Limited	Date:	02/05/2023
Agents Address:	Anderson Strathern LLP 1 Rutland Court, Edinburgh, EH3 8EY		
Position of applicant in company/ partnership, if not otherwise stated:	n/a		

(NB if your home address is outwith the UK, see Notes)

Please ensure you have read the attached guidance notes and have:

Completed application should be returned to:-
East Renfrewshire Council
Legal Services
Council Headquarters
Eastwood Park
Rouken Glen Road
Giffnock

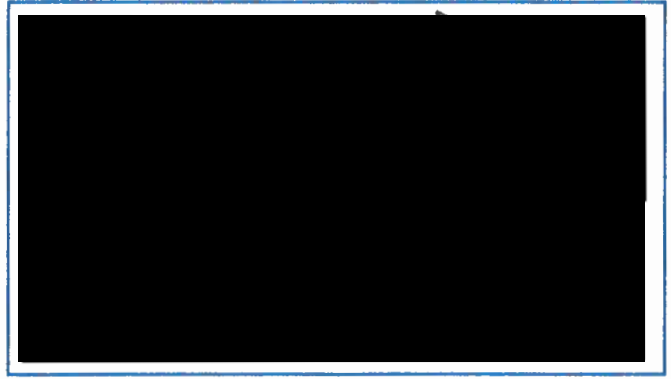
- completed every question in block capitals and black ink or typescript
- signed and dated the application
- deleted declaration (a) or (b) above, as applicable
- arranged for the public notice to be displayed at the proposed premises showing the exact 21 days date (if you are uncertain about this date please seek assistance from a member of the licensing staff).

East Renfrewshire G46 6UG

Phone: 0141 577 3001

E-mail: customerservices@eastrenfrewshire.gov.uk

Chief Officer Legal & Procurement
East Renfrewshire Council Licensing Section
Council Headquarters Eastwood Park
Rouken Glen Road
Giffnock G46 6UG



21 May 2022

Objection to Application for a Late Hours Catering Licence

Applicant: McDonald's Restaurants Limited

Location: Bowerwalls Place Barrhead Glasgow G78 1BF

Dear Sir/Madam,

I am writing as a local resident to object to the above Late Hours Catering Licence (LHCL) application. I am greatly concerned that the proposal, if it goes ahead, will have significant detrimental effects on the local community especially the neighbouring residential properties. I have detailed my objections below.

I object to this application in terms of Paragraph 5(3)(c)(i), (iv) and (v) of Schedule 1 of the Civic Government (Scotland) Act 1982 on the grounds that due to the premises location, the grant of this licence would cause undue public nuisance or would be a threat to public order of public safety.

On this specific occasion, the applicant is requesting permission for the premises to trade until 5am, 7 days a week. If the application were granted, there would be a real potential for significant numbers of people, many of whom would be under the influence of alcohol, migrating to this area of the town in order to socialise further and utilise the facilities. The subject premises affords a large car park and outdoor seating area and a child's play area for customers' use which will inevitably be used with or without the premises management's permission. As a result of this it will provide further potential for people to loiter outside. Not only could this lead to an increase in acts of violence and disorder, but the noise pollution will adversely affect the surrounding residential properties where I reside.

Consequently, it would be incumbent upon Police Scotland to respond to this by providing a police presence in that area and in order to do this, the concentrated level of police officers currently being provided within Barrhead and surrounding area would be depleted to a dangerous level.

As a sad but well documented fact, Barrhead town centre is currently blighted by youth Anti-social Behaviour (ASB) including:

1. wilful fire raising at Barrhead Health Centre
2. broken windows in Barrhead swimming pool causing the closure of the infant pool for several weeks
3. the harassment of Asda staff and customers by a group of delinquent youths
4. break in and subsequent vandalism of property and PC's within Hillview Primary school that was live streamed by the perpetrator on Snapchat for all to see.

Within the centre of Barrhead, if the current level of policing, council oversight and management, dedicated security guards, multiple private and public CCTV locations along side that this area is heavily frequented by shoppers and persons attending the many health and council premises, combined they are unable to make a reduction in this ASB. Therefore why should the local council even consider granting a property a LHCL that will further spread the above youth ASB into an area of significant residential properties.

I would suggest that the McDonald Restaurant multinational organisation will argue that the provision of a LHCL is to provide a 24 hours McDonald food service for locals and passing traffic. However, notwithstanding the above, the provision of a 24 hour McDonalds is location is only 2.3 miles away or a 7 minute drive from this location (Darnley) so the argument of the provision of service from this specific McDonalds location is false, inaccurate and misleading. We know that their only incentive is to make money without due consideration to the local residents.

I have carried out a basic search of nearby McDonald Restaurant locations and crossed referenced each locations hours of opening against their proximity to the nearest adjoining residential dwellings. I believe that the figures speak for themselves.

location no	LA area	address	closing time or 24 hour	Metre distance to nearest domestic dwelling	comment
1	Renfrewshire	Linwood	24	445	
2	Renfrewshire	Paisley	23:00	36	
3	Renfrewshire	Braehead	00:00	622	
4	Glasgow	Silverburn	23:00	113	
5	Glasgow	Darnley	24	118	building separated by large earth embankment and dual carriageway road
6	East Renfrewshire	Thornliebank	23:00	54	
7	Glasgow	Govan	00:00	194	
8	South Lanarkshire	Toryglen	24	177	
9	Glasgow	Castlemilk	00:00	194	
10	South Lanarkshire	EK Queensway	24	215	
11	South Lanarkshire	EK Lee Burn	24	425	
12	Glasgow	Rutherglen	24	144	
13	Glasgow	The Forge	24	180	
14	East Renfrewshire	Barrhead	24	26	

It is evident from these figures that only LHCL have been granted to McDonalds Restaurants have been at least 118 metres away from residential dwellings. In the case of Barrhead's application, the property is only 24 meters from the nearest dwelling. Therefore, this LHCL application must be refused.

Throughout the country there have been numerous LHCL applications refused, a short list is below:

LA Area	summary	Outcome	URL
East Ayrshire	Objections received from Police Scotland - concerns that due to this premises location the grant of this licence would cause undue public nuisance or would be a threat to public order and public safety.	licence refused by LA	https://docs.east-ayrshire.gov.uk/crpadmmin/2012%20agency/licensing%20panel/2%20october%202014/application%20for%20material%20change%20to%20a%20late%20hours%20catering%20licence.pdf
Highland	Objections received from Police Scotland - concerns of unable to prevent crime and disorder, securing public safety and preventing public nuisance. Further objection from and Highland Council Environmental Services regarding the increase in littering during proposed extended hours.	licence refused by LA	https://www.highland.gov.uk/download/meetings/id/67107/item_81_-_mcdonalds_restaurant_12-22_high_street_inverness
Edinburgh	Police Scotland object due to concerns of increased antisocial behaviour	licence refused by LA	https://www.dailyrecord.co.uk/news/scottish-news/edinburgh-mcdonalds-restaurant-loses-24-11557252
Cardiff	Local residents and Councillors complained about pollution, litter and antisocial behaviour	licence refused by LA	https://jomec.co.uk/thecardiffian/2020/02/18/mcdonalds-appeals-against-refusal-of-24-hour-licence/
South Gloucestershire	Residents object to premises being too close to residential properties, they say that the smell, traffic and noise pollution is unreasonable, all other 24 hour licenses are far away from residential dwellings.	licence refused by LA	https://www.bristolpost.co.uk/whats-on/whats-on-news/residents-claim-new-24-hour-7506415

I am not convinced that after having read the East Renfrewshire planning application process for the McDonalds site that ERC either understands the likely impact of noise and/or smells to be produced from the site.

Within the East Renfrewshire Planning Consent letter dated 14 Oct 2022, points 4 & 5 states limits to noise pollution levels to be registered at adjoining dwellings within prescribed hours of operation. At no point within this condition does it state what previous McDonald restaurant locations noise level have been audited to be producing. Within this Consent letter, East Renfrewshire Council make no mention of their intention to monitor or assess any previous locations or at this location, neither reactive or proactive action. I believe that ERC have set a condition without any evidence of compliance or intent to ensure compliance here. The Consent letter also makes no mention of any noise limits or monitoring of persons entering, exiting or loitering within the grounds of the restaurant. A major cause of noise pollution from any premises.

The levels noise levels indicated, again ERC makes no mention of who is a competent person to take said readings, what approved device can be used and what level of calibration is required to obtain a reading, ERC makes no reference that it can or will monitor.

Condition 7 of the Consent letter also sets conditions about the use of the external seating and play frame, as stated above, the management of this timescale will realistically be impossible. If the public have a public right of access to the location, McDonalds staff can only kindly request that persons leave, next step is police involvement. Playing the devils advocate, individual(s) sitting in a McDonalds external seating area at for example 02:00hrs laughing with a friend is neither against the law and in Scotland there is no trespass laws to remove person(s).

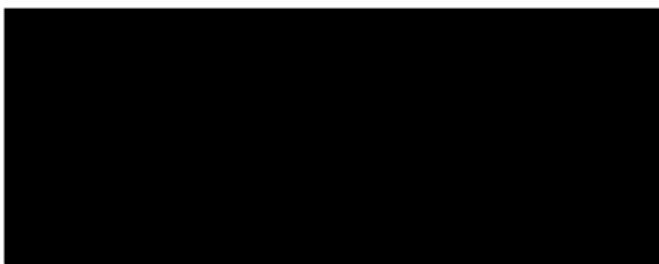
Within ERC's Report of Handling of this planning application, it is concerning to note that within the "Odour Assessment" section ERC have included a vague non specific statement regarding the produced odour for the premises kitchens. ERC deliberately makes no mention of proactive or reactive methods to assess and monitor "odour". It is therefore impossible for any form of redress to McDonalds is the nearby residents complain of strong odours as they will state that it is obvious odour from a commercial kitchen. ERC have neither included subjective or objective standards to be met. This is again a deliberately non statement that can not be assessed or questioned.

Assesses the potential for odour nuisance from the operation of the premises. It acknowledges that the kitchen facility with the building has high risk of producing odour impacts on residential receptors. It confirms the designed extraction system in combination with a suitable maintenance arrangement should adequately address this potential.

Within the Noise Assessment section ERC use the following words/statements; *references are unfortunately based on another authority*. ERC are making out that Darnley McDonalds is somehow too far away from its Rouken Glen HQ (1.7 miles – 5 min drive) and that somehow it is unable to make an informed assessment of this location. *Noise sources and their anticipated impact are assessed (guessed) and Potential mitigation measures are also explored in response to the findings*. Potential measures are explored, that is a vacuous gibberish absurdity. I find it unbelievable that a 24 hour catering licence is being based on guesses.

You must refuse this LHCL as McDonalds have proven themselves to be irresponsible and uncaring business without due care and attention to persons living around it locus.

Regards



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